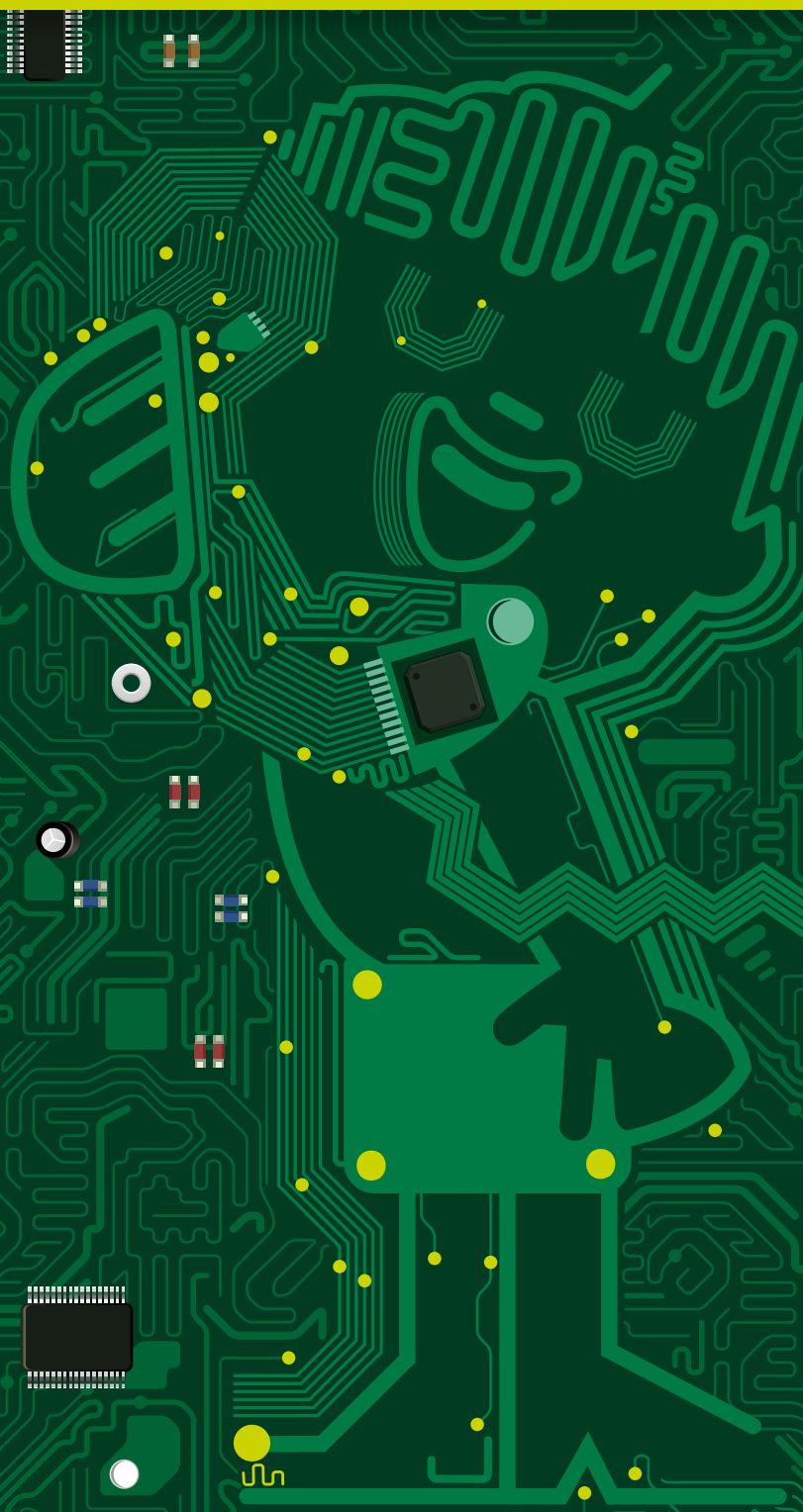




CHILDLINE India Foundation

Annual Report 2014-2015



WE LEVERAGE TECHNOLOGY FOR CHILD PROTECTION





The CHILDLINE Service

CHILDLINE is a national, 24x7, free, phone emergency outreach service for children in need of care and protection, linking them to long term rehabilitation. Any child or concerned adult can call 1098 to access the CHILDLINE service any time of the day or night.

STEP 01 - Child Or Concerned Adult Calls 1098

STEP 02 - Gets Connected To The CHILDLINE HELPLINE CENTRE

STEP 03 - CHILDLINE Team Rushes To Aid The Child

STEP 04 - Child Is Provided Rehabilitation And Constant Follow Up

Vision

A child-friendly nation that guarantees the rights and protection of all children.

Mission

CHILDLINE will reach out to every child in need and ensure their rights and protection through the four C's.

C **alyze** : systems through active advocacy

C **ollaborate** : through integrated efforts between children, the state, civil society, corporates and community to build a child friendly social order

C **onnect** : through technology to reach the 'last mile'.

C **ommunicate** : to make child protection everybody's business.





Our Sincere Gratitude

We take this opportunity to acknowledge the constant support we have received from the Ministry of Women and Child Development (MWCD), Government of India. We have been able to function efficiently and achieve what we set out to do because of their constant support.

They spurred us on; they extended their cooperation and a helping hand and most importantly, believed in our ability to deliver. We thank them for instilling their faith in us.

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This section includes all the awareness campaigns, strategic initiatives, CSR actions, fundraising activities and publications undertaken by CHILDLINE during the year.



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CATALYZE

SYSTEMS THROUGH ACTIVE ADVOCACY

STRENGTHENING THE ROLE OF STAKEHOLDERS IN CHILD PROTECTION

CHILDLINE India Foundation (CIF) constantly focuses to strengthen and systemize Child Protection in India through its efforts. These efforts are carried out collectively and in collaboration with the Government of India, State Government and Civil society organizations in order to make children's issues a priority on the National Agenda. In addition, CHILDLINE discusses and dialogues with its partner network through various meets which result in universal programs and protocols to build an effective Child Protection practice.

NORTH

AJMER

The District Administration (DA), Ajmer has offered support to CHILDLINE Ajmer by granting permission to place hoardings at 11 different places around Ajmer city in order to increase CHILDLINE visibility and awareness and reach out to the general public.

KOTA

A joint meeting was held by CHILDLINE Kota and the District Child Protection Unit (DCPU) where it was announced that complaints related to child labour and child marriage should be registered on 1098 and that maximum benefit should be taken from this service. Officials from Women and Child Development Department, Social Justice and Empowerment Department and District Legal Service Authority were part of this crucial meeting.

JALANDHAR

CHILDLINE Jalandhar organized a training session to sensitize police personnel on the 1098 service and the Juvenile Justice Act. Important aspects of the Act were explained by Mr. Inderjit Singh, Project Director, National Child Labour Project (NCLP), Jalandhar District. He explained the significant role the police plays in child rights and the need to enhance their awareness level on child related issues.

SRINAGAR

A day long program was organized with the Srinagar police to sensitize them on the need to protect children from border conflict and militant retaliation besides setting up special juvenile police units. Policemen from the strife torn Srinagar were enlightened about CHILDLINE and the challenges faced by the team during a curfew or when children battle it out for their safety during border cross-fire or peak time militant violence. At the end of the program, the Srinagar police pledged their support in implementing the Government mandated Integrated Child Protection Scheme (ICPS) in Jammu and Kashmir, a move that will help curb juvenile crime and better police surveillance at the time of intervention and nabbing offenders.

CHILDLINE Solan was awarded for their work in eradicating child labour. The award was presented to the team by Kaul Singh Thakur, Honourable Minister, Health and Revenue, Himachal Pradesh

बाल विवाह एवं श्रम रोकने के लिए घुमाये 1098

कमल घोषि/बि/काशी

स्कूट वहादू मण्डल मुख्यालय पर बालश्रम रोकथाम कोटा व शिक्षा बाल संरक्षण ईकाई के संयुक्त तत्वाधान में महिला एवं बाल विकास विभाग, सामाजिक न्याय अधिकारिता विभाग, शिक्षा विधिक सेवा अधिकारण तथा क्षेत्रीय प्रचार कार्यालय धारन रावतार के संयोजन से बाल श्रम एवं बाल विवाह रोकथाम पर कार्यशाला का आयोजन किया गया।

बालश्रम रोकथाम कोटा के सहायक सचिव शर्मा ने बताया कि कार्यक्रम मुख्य अतिथि सचिव अजयना-एन के अधिकारिता विभाग, शिक्षा विधिक सेवा अधिकारण एवं ए.टी.जे. प्रभाग के सचिव व जय प्रियंका अधिकार कोटा सहायक सचिव, बल्लभना शर्मा, डॉ. एन.के.दधीच के सनिध में हुई।



बाल श्रम एवं बाल विवाह रोकने के लिए आयोजित बैठक में उपस्थित अधिकारीयन।

के माध्यम से कल्पना शर्मा व डॉ.एन.के.दधीच ने बाल विवाह निषेध अधिनियम 2006 तथा तामद

एक्ट 1929 विधानीत 1939 तथा अनुसूचितान-न्यायन एन.सी.ए. अधिनियम ने बाल श्रम पर जानकारी दी। कार्यक्रम के मुख्य अतिथि आचार्य ने कहा कि राजस्थान राज्य बाल श्रम रोकथाम कोटा के द्वारा संचालित/पर्यवेक्षित बालश्रम रोकथाम कोटा ने इस कार्यशाला का आयोजन नोडल निदेशक बल्लभना शर्मा के निर्देशन कर समाज को जागृत करने का अनुकरणीय कार्य किया है ये चारित्र है कि बाल श्रम व बाल विवाह रोकने के लिए नियंत्रण कक्षा के अंतर्गत खेप संचालन 1098 का भी अधिक रो अधिक प्रयोग करे जो कि निरुत्क नम्बर है। अल्लोक के पुलिस प्रशासन के संचालन का विचारया दिनाया। सभी केमस गेम्बसदर ने बालश्रम रोकथाम अधिनियम बनी स्पेयर में बचने व बाल विवाह एवं बाल श्रम रोकने में सक्रिय सहयोग करने का संकल्प लिया।

MEERUT

In order to reach out to a large number of people an announcement was recorded by CHILDLINE Meerut which included a message about 1098. The Regional Manager of Uttar Pradesh State Road Transport Corporation, Meerut Region issued a circular to play this message at every bus station, everyday all over Meerut.

DELHI

The District Magistrate developed a Sub Divisional Level Vigilance Monitoring Committee for the Abolition of Bonded Labour System (under The Bonded Labour System Abolition Act 1976) and nominated CHILDLINE North Delhi as a member for the same.

Child Labour Project (NCLP), Jalandhar District. He explained the significant role the police plays in child rights and the need to enhance their awareness level on child related issues.

SOUTH

GULBARGA

Dr. Nalini Namoshi, District Surgeon at the District Government Hospital ensured that as medical cases are being frequently registered to 1098, in case children require a separate staff nurse to take care of them in emergency situations or if there is an urgent need of ventilator facilities then these can be arranged for at the District Hospital in Gulbarga.

IDUKKI

Child protection boards have been placed in various tourist spots in Idukki District by the District Tourism Promotion Council to generate awareness.



Training programme sensitises Police Officers on POCSO Act 2012 in Kollam, Kerala



Training programme on Child Protection for Railway staff and RPF in Palakkad, Kerala



Discussion on 'Role of Media in promoting and protecting Child Rights' in Guntur, Andhra Pradesh



Mr. Nidhish M George, Nodal Coordinator CHILDLINE Kasaragod at a session on POCSO Act 2012 for Anganwadi teacher in Kasaragod

KARAIKAL

A joint task force comprising of members from CHILDLINE and Department of Women and Child Development as well as Social Welfare Department will be set up to rescue child labourers in the district.

KANNUR

Training programmes on The Protection of Children from Sexual Offences Act, 2012 (POCSO) and the Juvenile Justice Act were conducted for tribal promoters and hostel wardens.

PALAKKAD

Cases of child sexual abuse (CSA) have been on the rise in Palakkad. CHILDLINE teams carried out training workshops for women police officers to induct them on the methods and procedures of taking statements from CSA victims.

SALEM

Salem CHILDLINE organized a Resource Organization meeting for all the wardens of Children's Homes' in Salem district. Guidelines regarding children homes and adoption were covered during the meet. The resource persons for the meeting were Mrs. Devaki., District Child Protection Officer, Salem & Mrs. Kalpana, Director, Adoption Centre, Life Line Trust, Salem.

NAGAPATTINAM

CHILDLINE received a circular from Tamil Nadu Corporation for Women Development to conduct CHILDLINE awareness in all Panchayat Level Federation (PLF) trainings organized in Nagapattinam.

A convergence meet was held at the SCM House in collaboration with CHILDLINE, Karnataka State Commissions for Protection of Child Rights (KSCPCR) and Sparsha Trust. Issue based discussions were held with various stakeholders. Decisions regarding the smooth functioning of 1098 in every district of the state were also considered. CHILDLINE partners from 17 different districts including Bangalore, Mandya, Vijayapur, Mangalore, Mysore, Kolar, Bellary, Raichur, Devangare, Gulbarga, Kopala, Badar, Hassan, Kodugu, Belgaum, Tumkur, Dharwar, NGO Directors and coordinators participated in this program.

THRISSUR

Trainings were held for District Surgeons and Doctors from Primary Health Centres (PHC) and the District Hospital on The Protection of Children from Sexual Offences Act, 2012 (POCSO). Protocols regarding the Act were explained as per new guidelines given by the Family and Health Welfare Ministry.



Mr. K.G James, City Commissioner, Kochi speaking at a Training Programme For Station House Officers in Kochi, Kerala

MANDYA

The District Health Officer issued a circular to all Primary Health Centres across Mandya district to provide free medical treatment to cases referred by CHILDLINE.

KOLLAM

Child safety information boards were prepared and presented to 300 Government aided schools with the support from National Rural Health Mission (NRHM). These boards will be put up in the schools as a medium to create a safe environment for children in Kollam.

MAHABOBNAGAR

CHILDLINE Mahaboobnagar organized a District level convergence meeting on child marriage. The Secretary of District Legal Services Authority, Mr. Sheshagiri Rao presided over the meeting. Project Director, The District Women and Child Development Agency(DWCDA) Mrs. Indira, Circular Inspector of Police, Mr. Som Narayan Singh and the Child Welfare Committee (CWC) Chair person, Mr. Sridhar were present for the program. The participants discussed about the crucial topic of child marriage, field level challenges, interventions and other related aspects.

BELLARY

With the support from the District Collector will set up a CHILDLINE booth at the Bellary railway station to assist children in distress.

EAST

ANDAMAN

CHILDLINE Andaman as part of their awareness drive on Child Labour, Corporal Punishment and Child Sexual Abuse (CSA) conducted screening of CHILDLINE films in all secondary schools of Port Blair.

CUTTACK

CHILDLINE Cuttack along with the Child Welfare Committee (CWC) organized a district level workshop for police officers on Juvenile Justice System and protection of child rights. SJPU members, Police officers, media personnel, CWC, JJB and DCPU members participated in this program. Mr. Sanjeev Arora, Dy. Commissioner of Police, Cuttack presided over the program as a chief guest, Mr. Soura Chandra Mohapatra, Senior Advocate, Odisha High Court joined him as a guest of honor. Dr. Pratap Kumar Rath, Psychologist and CHILDLINE members focused on the roles and responsibilities of the SJPU, Police and other stakeholders for ensuring the smooth sailing activities of CHILDLINE. Mrs. Saila Behera, Collab Director CHILDLINE, Cuttack gave a brief on the importance of CHILDLINE to facilitate and ensure JJ System. Mrs. Dolly Das, Member, CWC, Cuttack gave a brief presentation on the roles and responsibilities of the CWC. Mr. Soura Chandra Mohapatra, Senior Advocate, Odisha High Court explained about the various Acts and rules that have been laid down in the best interest of children. Mr. Sanjeev Arora, Dy. Commissioner of Police, Cuttack suggested to all the police officers to support CHILDLINE and to follow the JJ Act and POCSO Act to ensure the protection of child rights.

CHILDLINE Cuttack in collaboration with Basundhara organized a workshop on "Constitutional and Legislative reform for elimination of Child labour" at the Basundhara Conference Hall. The participants were from CCIs, CWC, JJB, labour department etc. Ms. Rajalaxmi Das, Member, OSCPCR was the Chief Guest, and Mr. Chitaranjan Behera, Social Activist and Mr. Pramod Kumar Acharya, Social Activist were resource persons at the programme. They enlightened the participants about the 1098 system as well as CHILDLINE's Constitutional and Legislative aspect for prevention and eradication of child labour.

AGARTALA

CHILDLINE Agartala is now a member of the State Advisory Board under the JJ Act. CHILDLINE was also made a member of the District task force on child labour.

IMPHAL

A training Program on the POCSO Act was organised by CHILDLINE Imphal at Manipur University. This one day training program covered topics like the POCSO Act, 2012, JJ Act 2000 and linkages among CHILDLINE, DCPUs and Children homes. This program was organised by CHILDLINE Imphal in collaboration with the Department of Anthropology, Manipur University.



A training programme sensitises Police officers on CHILDLINE, Child Rights and POCSO Act 2012 in Imphal, Manipur



Training of POCSO Act 2012, JJ Act 2000 at Department of Anthropology, Manipur University



Subdivision level orientation programme on CHILDLINE in Dhalai, Tripura

GUWAHATI

CHILDLINE Guwahati took part in the Eastern Regional Level Round Table Conference on Extending Social Protection to combat Child Labour which was organised by ILO, UNICEF & Assam State Commission for Protection of Child Rights. Commissioners, Secretaries, Directors of Social Welfare, SCPS officers from Labour, Education, and SCPCR's from 12 Eastern States were present at this workshop. CHILDLINE was able to interact with the dignitaries and take the initiative to tie up with the concerned officials to strengthen the mechanisms on Child Protection.

TRIPURA

A State level joint workshop with the Tripura State Women Commission on Violence against children and women was conducted where CHILDLINE was invited as a resource person. Chairperson Tripura State Commission for Protection of Child Rights (TSCPCR), Chairperson Women Commission, Secretary Social Welfare and Social Education, CWC Chairperson and DIG Tripura were also present at the workshop.

CHILDLINE Jharkhand and Tagore Society for Rural Development organized a one-day training programme for ASHAs on child rights and child protection. The program was inaugurated by the Medical Officer of Maheshpur Primary Health Centre. Around 50 ASHA workers attended the programme. Spreading the word of child protection among ASHA workers helped in building up a strong safety net at the village level.

DHALI

CHILDLINE was invited for a District meeting in Dhalai where the team members presented the activities of CHILDLINE in Dhalai and also briefed about the Child Protection scenario in the state and focused on the linkages and coordination mechanism between police and CHILDLINE in case intervention. CHILDLINE also organized an orientation programme for the officials on CHILDLINE activities under the supervision of the Block Development Officer (BDO), Sabhadipati of Zila Parishad and the Child Development Project Officer CDPO in Dhalai district.

DIMAPUR

CHILDLINE Dimapur organized an Orientation Programme with the DCPO, CWC and Social Workers under ICPS on CHILDLINE activities.

CHILDLINE Dimapur received a vehicle from the Deputy Commissioner Dimapur under the District Innovative Fund for rescue operations and all other CHILDLINE related activities. The Transport Minister of Nagaland and Deputy Commissioner of Dimapur flagged off the van.

WEST

SATNA

A meeting was conducted between CHILDLINE and different stakeholders to take steps against child marriage in Satna district. The group discussed issues such as insufficient number of police officers available for rescue operations, parents concealing child's birth certificate during the marriage to determine his/her age, lack of support from authorities for the rescue mission etc. On highlighting these points, the collector ordered for extra police force and also ensured to release an order that everyone caught conducting a child marriage will be punished as per the law. An order will also be issued from the collector's office to all newspapers to not release any photo or details of the child in print.

ANAND

Child Rights Collective Gujarat (CRCG) conducted a meeting on child rights CHILDLINE and 31 other NGO's. Topics of child rights and child protection were discussed and clarified by the participants.

SURAT

CHILDLINE Surat carried out an awareness session on child labour in restaurants, hotels and small eateries in the area with the help of NGO's like Pratham, Sahas, Samta, Vanchit Vani, Jivanasta help line as well as the District Child Protection Unit (DCPU), National Child Labour Project (NCLP) and college volunteers. The collector's notice was distributed to these places which ordered the owners not to employ children as workers as it is an offence and is punishable by law.

AHMEDNAGAR

CHILDLINE Ahmednagar conducted a workshop on child psychology, child development and basic needs of children with the caretakers and staff of different NGO's and shelter homes. There were a total of 36 participants for the workshop.

The District Child Protection Unit (DCPU) held a meeting with all stakeholders working towards child welfare – District Collector, District Advisor Department, Child Welfare Committee, District Health Officer, District Education Officer, Labour Department, Child Justice Department, District Women Welfare Department, Special Juvenile Police Officer etc. The DCPU officer discussed the aims and objectives of each department and their future plan for child welfare in the district. CHILDLINE Ahmednagar was also a part of this meeting. The CHILDLINE representatives pointed out the challenges they face with different authorities when it comes to intervention. This meeting enabled CHILDLINE to put forth their problems and also to make the District Collector aware of the 1098 service. The District Collector has promised his support to CHILDLINE and the smooth functioning of the activities.

RAISEN

CHILDLINE Raisen conducted a training programme on The Prohibition of Child Marriage Act 2006 with the Collector, DWCD Officer, local NGO's and media personnel.

NASHIK

A training session on The Protection of Children from Sexual Offences Act 2012 was organized by CHILDLINE Nashik for police officials. The training covered topics on how to handle such cases and the procedures to be followed as stated under the Act.



Workshop for Safai Kamgar Adhikari in Nagar Parishad, Wardha, Maharashtra



Workshop on JJ Act organised by DWCD at Collectorate meeting hall in Raisen, Madhya Pradesh

CIRCULARS

समस्त प्रभारी निरीक्षक/धानाध्यक्ष,
नगर क्षेत्र मुरादाबाद।

श्रीमती श्रद्धा शिन्हा शर्मा प्रोग्राम कार्डिनेटर चाइल्ड लाइन मुरादाबाद ने पुलिस उपमहानिरीक्षक मुरादाबाद परिक्षेत्र मुरादाबाद को प्रेषित पत्र दिनांक 12-03-2015 के द्वारा थाना एवं चौकियों पर चाइल्ड लाइन का लोगो एवं फोन नम्बर सद्दृश्य स्थान पर चित्रित कराये जाने का अनुरोध करते हुए अवगत कराया है कि मुरादाबाद में चाइल्ड लाइन अक्टूबर 2011 से कार्यरत है। जिसमें लावारिस बच्चों की प्रत्येक स्तर पर मदद किये जाने की निर्याद्ध सेवा प्रदान की जा रही है।

अतः चाइल्ड लाइन मुरादाबाद कार्यालय से प्राप्त फोन नम्बर 1098 युक्त लोगो की प्रतियों संलग्न कर इस निर्देश के साथ प्रेषित है कि इन्हे अपने-अपने थाने के सद्दृश्य स्थान पर चित्रित कराकर अनुपालन आख्या 07 दिवस के अन्दर मेरे वाचक कार्यालय में उपलब्ध कराना सुनिश्चित करें।

अधीक्षक-मुरादाबाद

पत्रांक:वाचक-नगर-12/2015
दिनांक:मार्च 2015

पुलिस अधीक्षक नगर,
मुरादाबाद।

प्रतिनिधि-

1-समस्त क्षेत्राधिकारी नगर क्षेत्र जनपद मुरादाबाद को अनुपालन सुनिश्चित कराने हेतु।

The Police Department, Moradabad directed the Inspector in-charge of all police stations across Moradabad City to display CHILDLINE logo and number in all police stations across Moradabad.

डॉ. कर्णेश्वर मिश्रा (भाष्य) कवि/2015
शिक्षण विभाग, शिक्षा परिषद,
कोल्हापूर दिनांक: १२/०४/२०१५

प्रति,
मुख्याध्यापक,

----- माध्यमिक शाळा कोल्हापूर

विषय :- चाइल्ड लाईन जागृता जागृत कार्यक्रम आयोजन बाबत

बरीत विषयवर्षा अनुषंगाने केंद्रीय महिला व बाल विकास मंत्रालय, भारत सरकार यांचे मार्केट सांगली मिशन सोसायटी कोल्हापूर माध्यमातून ० ते १८ वयोगटातील संकटात सापडलेल्या मुलांना कौशल्य मदत करणेसाठी चाइल्ड लाईन नावाची हेल्पलाईन सुविधा मोफत उपलब्ध करून दिली आहे. या उपक्रमाची माहिती आपल्या शाळेतील सर्व विद्यार्थ्यां विद्यार्थ्यांनीना सदरच्या अशासकीय संस्थेच्या प्रतिनिधींनी सन २०१४-१५ ते २०१५-१६ या शैक्षणिक वर्षात आपल्या शाळेस भेट दिल्यास त्यांना शालेय वेळेतील अर्थां से एक तासाच्या कालावधी उपलब्ध करून देऊन सर्व विद्यार्थ्यां विद्यार्थ्यांनीना एकत्रित बोलावून कार्यक्रमाचे आयोजन करावे.

सदर कार्यक्रम आयोजन करताना विद्यार्थ्यांचे वैयक्तिक नुकसान होणार नाही याची दक्षता घ्यावी.

शिक्षणाधिकारी (भाष्यमिक)
शिक्षा परिषद कोल्हापूर

The Education Department, Kolhapur issued a circular to all Head masters of secondary schools in Kolhapur to spread awareness on 1098 with CHILDLINE teams in schools.

कार्यालय जिला अल्पसंख्यक कल्याण अधिकारी, आगरा।

पत्रांक सं० १७७ /अ०सं०क०/2014-15

दिनांक 15.12.2014

प्रधानाचार्य/प्रबन्धक
समस्त-मदरसा
जनपद-आगरा।

महिला एवं बाल विकास मंत्रालय भारत सरकार के सहयोग से चलाया जा रहा चाइल्ड लाइन कार्यक्रम जिसका टोल-फ्री नम्बर 1098 है। यह कार्यक्रम चेतना संख्या, बी-92 केंद्रस कोलोन, शाहगंज आगरा द्वारा संचालित किया जा रहा है। इस कार्यक्रम के तहत कोई बच्चा रोता हुआ, भटका हुआ, दुखी या बीमार होकर या परेशान परिवार से बिछड़ा, सताया हुआ, सामने फुटपाथ पर या कहीं और या किसी तरह का शोषण बच्चों के साथ होता हुआ आपको दिखाई देता है, तो चाइल्ड लाइन को 1098 नम्बर पर सूचना दे सकते हैं। साथ ही अपने मदरसे में पढ़ने वाले बच्चों को उनके अधिकारी से अवगत भी करके आवश्यकता पड़ने पर चाइल्ड लाइन टीम का भी सहयोग ले सकते हैं, एवं अपने विद्यालय के बाहर जनहित में चाइल्ड लाइन का बोर्ड लगाना भी सुनिश्चित करें, ताकि बच्चों के साथ होने वाले दुर्व्यवहार को रोक जा सकें।

(अमित प्रताप सिंह)

जिला अल्पसंख्यक कल्याण अधिकारी
आगरा।

प्रतिनिधि- जेठना संख्या, बी-92 केंद्रस कोलोन, शाहगंज आगरा को सूचनाएं प्रेषित।

जिला अल्पसंख्यक कल्याण अधिकारी
आगरा।

The District Minority Welfare Officer, Agra directed Principal / Managers of Madrasa in Agra to display CHILDLINE 1098 in all madrasa in Agra district

कार्यालय सहायक क्षेत्रीय प्रबन्धक

उत्तर प्रदेश राज्य सड़क परिवहन निगम इंदगाह डिपो आगरा।

पत्रांक-संक्षेप/ईड/संघा./चाइल्ड लाइन/14- 65-0-2- १0-2-19-15

वरिष्ठ अप्रचलन

इंदगाह डिपो

विषय- चाइल्ड लाइन नं० 1098 को बसों में अंकित कराने के सम्बन्ध में

उपरोक्त विषयक इस कार्यालय के पत्र सं० 6023 दिनांक 17.11.14 द्वारा नगर मजिस्ट्रेट महोदय आगरा के कार्यालय पत्र सं० 1030 दिनांक 27 अक्टूबर 2014 से प्राप्त निर्देशों के क्रम में आपको निर्देशित किया गया था कि डिपो की समस्त निगम वाहनों में चाइल्ड हेल्प लाइन नं० 1098 को अंकित कराये तथा अनुपालन रिपोर्ट वाही गयी थी। किन्तु लेद का विषय है कि आज दिनांक तक बसों पर उक्त नं० अंकित नहीं हुआ है तथा न ही कोई अनुपालन रिपोर्ट इस कार्यालय को प्राप्त करायी गयी है जो आपकी शिथिल कार्यप्रणाली का जोरक है।

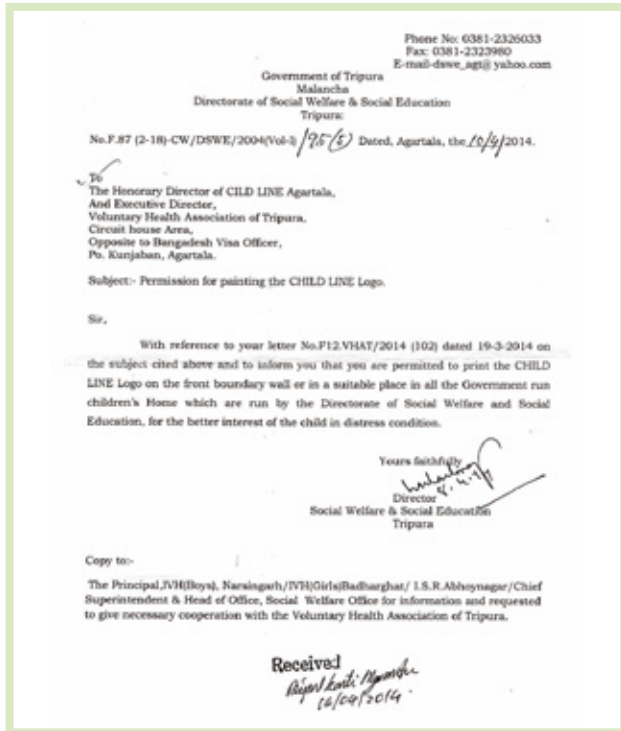
अतः उपरोक्त के सम्बन्ध में आपको तत्काल निर्देश दिये जाते हैं कि तीन दिन के अन्दर डिपो की समस्त निगम बसों में चाइल्ड लाइन नं० 1098 अंकित कराया जाना सुनिश्चित करें अन्यथा आपकी शिथिल कार्यप्रणाली की रिपोर्ट नगर मजिस्ट्रेट महोदय आगरा को कर दी जायेगी।

सहायक क्षेत्रीय प्रबन्धक
इंदगाह डिपो आगरा।

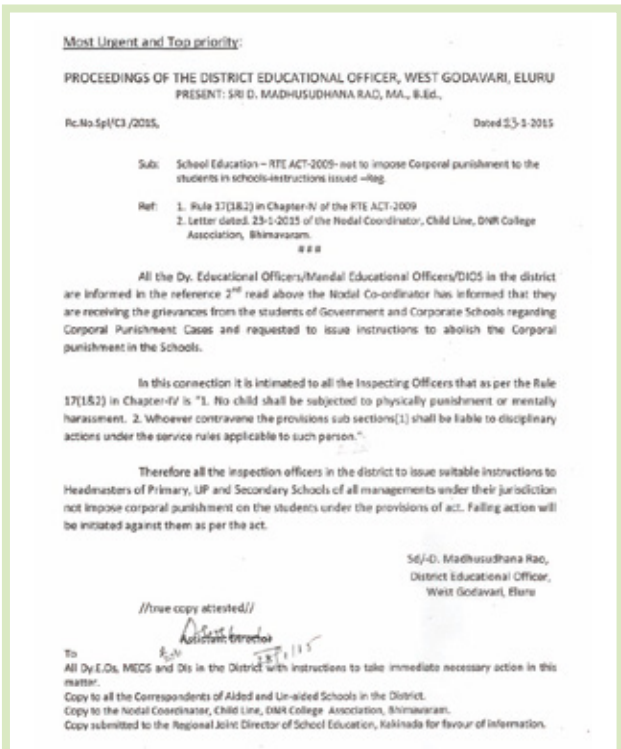
The Assistant Regional Manager, Idgah Depot, Agra issued a circular to the In-charge, Idgah Depot directing to paint / display CHILDLINE 1098 on all roadways buses in Agra to create awareness on 1098 among general public



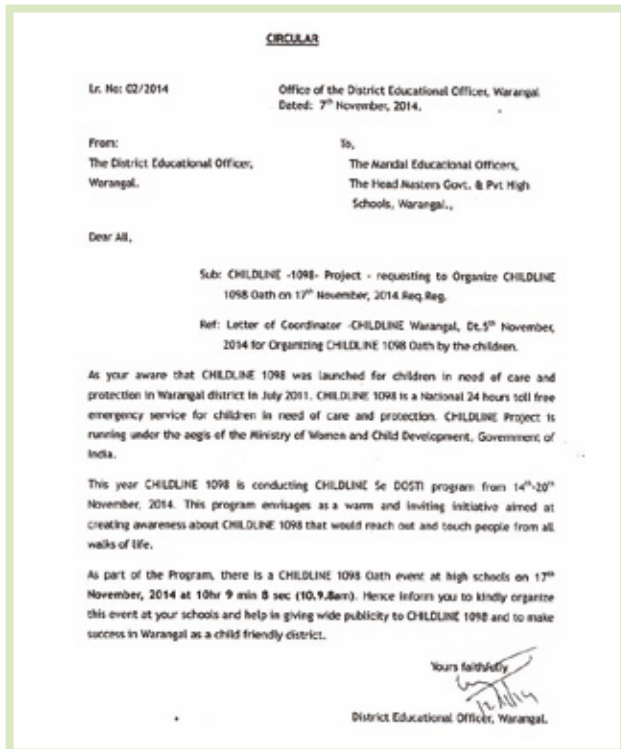
The Chief Medical Officer(CMO), Poonch issued a circular to support CHILDLINE Poonch in carrying out care and protection activities for the children in need of care and protection.



CHILDLINE Agartala received permission from the Director, Social Welfare & Social Education, Tripura to paint CHILDLINE Wall painting or place 1098 hoarding in the Government run children's Home run by Directorate of Social Welfare and Social Education.



The District Educational Officer, West Godavari, Eluru issued a circular to Dy. Education Officers / Mandal Education Officers/ DIOS in the district to instruct Headmasters of Primary, UP and Secondary School not to impose corporal punishment.



CHILDLINE Warangal received permission from the District Educational Officer, Warangal to organise CHILDLINE 1098 oath on the occasion of Childline se Dosti campaign in Government and Private schools across Warangal.

GOVERNMENT OF ASSAM
OFFICE OF THE LABOUR COMMISSIONER: ASSAM
GUWAHATI-16.

NO.LR.(DL.TFC)26/2012/ ১১৭১ - ১০ Dated Guwahati the 12th May, 2014.

From 1. Shri C. Doley, IAS,
Labour Commissioner, Assam,
Guwahati-16.

To,
1. All Asst. Labour Commissioners
2. All Labour Officers (Unattached).

Sub. 1. Involvement of "Childline" in rescue and detection of Child Labourer.

I would like to inform that "Childline" is a National 24 hours free phone outreach service for children who are in need of care and protection. They are also supported by Ministry of Women and Child Development, Govt. of India and having excellent record of service in the field of Child Welfare.

You are, therefore, directed to support and co-ordinate with "Childline" in your respective districts for detection and rescue of child labourer.

It may be mentioned that we also issued instruction earlier to associate the "Childline" as a member of "District level Task Force" for detection and rescue of Child Labour within your respective jurisdiction.

Labour Commissioner, Assam,
Guwahati-16.

Memo No. LR.(DL.TFC)26/2012/ ১১৭১ - ১০ Dated Guwahati the 12th May, 2014.
Copy to:-

- 1) The Deputy Commissioner..... for information.
- 2) The Centre co-ordinator, "Childline," Guwahati-for information. He is requested to mail our letter to all their field Units for necessary co-ordination.

Labour Commissioner, Assam,
Guwahati-16.

Mr.C.Doley, Labour Commissioner, Assam directed Assistant Labour Commissioner and Labour Officers to support and coordinate with CHILDLINE during child labour rescues in respective districts.

GOVERNMENT OF NAGALAND
NATIONAL HEALTH MISSION : STATE HEALTH SOCIETY
DEPARTMENT OF HEALTH & FAMILY WELFARE : NAGALAND: KOHIMA.

No.NHM/NL/08/14/2014-15/ ৬৬৭১ /Dated Kohima, the 23rd Nov.2014

To, ✓
Mr. Sandeep Kumar Mitra
Head: East Regional Resource Centre, Childline India Foundation
AB-15, Sector -1 Salt Lake City, Near PNB
Kolkata- 700064

SUBJECT : SUPPORT TO CHILDLINE SERVICES

Sir,
On the subject cited above, I am directed to invite a reference to your letter No nil dated 10th July 2014, addressed to the Chief Secretary, Government of Nagaland and to inform you the provisioning of the following support from the Department of Health & Family Welfare in Nagaland.

1. **Provision of a Special free bed for Children referred by CHILDLINE:**
The Department provides free beds to all patients in Government Hospitals throughout the State, which include children referred from CHILDLINE, at any point of time.
2. **Training of Hospital Staff on Child Sexual Abuse:**
Child Sexual Abuse in Nagaland is rare, however the Staffs in Government Health Units are aware in handling such cases referred by Child Helpline. Simultaneously, all categories of Medical Staff are exposed to such sensitive issue in the ongoing trainings of the Department.

Yours faithfully

(DR.NANDIRA CHANGKIJIA)
Mission Director
/Dated Kohima, the 23rd Nov.2014

No. NHM/NL/08/14/2014-15/

Copy to:-

1. The Commissioner & Secretary to the Government of Nagaland, H & FW Department Kohima
2. The Secretary to the Government of Nagaland, Social Welfare Department, Kohima
3. The State Program Officer, RCH - He is requested to ensure that proper reference are made more clearer in all future training programme.
4. The Chief Medical Officer Dimapur/Kiphire/Kohima/Longleng/Mokokchung/Mon/Peren/Phok/Tuensang/Wokha/Zunheboto- They are requested to re-issue further action to all Health facilities within them
5. All Medical Superintendent of the district for information
6. Guard file

(DR.NANDIRA CHANGKIJIA)
Mission Director

The Department of Health and Family Welfare, Nagaland issued circular to all Medical Superintendent of respective districts to provide all medical support to children referred by CHILDLINE at any point of time.

ADVOCATING CHILDREN'S ISSUES

Advocacy on Children's Issues forms one of the core pillars of CIF's efforts towards creating a child-friendly India. These advocacy and networking initiatives are practiced from the Village Panchayat level to the State and Central Government level. Recognition by these bodies allows for easy implementation of the helpline service across the country. These developments have significantly contributed to CHILDLINE's growth in promoting Child Rights and Child Protection.

DIVISIONAL LEVEL WORKSHOP ON ABOLITION OF CHILD LABOUR

CHILDLINE Pakur participated in the program of Divisional Level Workshop on Abolition of Child Labour, organized by Jharkhand State Commission of Child Labour at Dumka district. The City Coordinator of CHILDLINE Pakur facilitated the session and discussed about the role of CHILDLINE in addressing the issue of child labour.

STATE LEVEL TRAINING ON ANTI HUMAN TRAFFICKING

CIF representative attended as a resource person in a State Level Training of Trainers' (TOT) programme on Anti Human Trafficking matters which was held by the Criminal Investigation Department, Govt. of Odisha. Superintendents of police of 30 districts, IG's of different regions, IG's of railways, all the designated police officers of anti human trafficking unit of State and district level were present. This training programme was also attended by the Director of Social Welfare, WCD Department. CHILDLINE team oriented the participants about the CHILDLINE service and the role and responsibilities of police department to ensure child protection through the anti human trafficking unit. CIF also submitted a concept note of CHILDLINE on request of the IG, CID Crime Branch which was circulated to all the SPs of the 30 districts for greater convergence of CHILDLINE with the police department.



Ms. Anuradha Vidyasankar, Head, SRRC, CIF addressing the participants at state level training on prevention of CSA held in Karnataka

STATE ADVOCACY INITIATIVE ON CHILD SEXUAL ABUSE

For the year of 2014-15 Karnataka took up the issue of child sexual abuse at the state advocacy level. To this effect a four-days training programme was held for CHILDLINE teams and DCPO staff across the state. Protocols and other important details regarding child protection and intervention and prevention in cases of child sexual abuse were shared with the participants. A total of 115 participants from 17 districts were a part of this state level training programme.



CHILDLINE team making a point during crime meeting hosted by Police in Bihar

SYMPOSIUM HIGHLIGHTING PROBLEMS FACED BY SEX WORKERS

CHILDLINE Nagpur in collaboration with Matru Sewa Sangh Institute of Social Work, Nagpur and Human Rights Cell organized a Symposium to highlight the issues and concerns of sex workers in Nagpur. The Symposium aimed at bringing out societal reactions on the implications of the recent action initiated by authorities against sex workers living in the Ganga Jamuna area of Nagpur. Dr John Menachery, Principal of MSSISW said that the issue of prostitution in India is a very complex one. He said that poverty conditions play a very crucial role in pushing helpless women into sex trade and in that sense they are victims and not offenders. Agreeing that there is a need to control prostitution, he pointed out that as the issue is complex, it cannot be attempted with a one-dimensional approach like police action. A multi pronged approach ensuring the involvement of different agencies is essential. The symposium was also attended by Mr Ajay Mardikar, journalist, Dr. Shoma Sen, Mr. Eso Daniel who with his wife runs an NGO called Sharansthaan for the children of sex workers and Mr. Ram Ingole who has been at the forefront working for the welfare of sex workers in Nagpur.

The Symposium, which was attended by several other social workers and students concluded with a resolve to appeal to the authorities concerned to adopt a more humane and rational approach to deal with this issue.

STATE ADVOCACY ON CHILD MARRIAGE

Child marriage has been rampant in Tamil Nadu across districts. The CHILDLINE teams in the state work vigorously in collaboration with the child marriage prohibition officer, police and the local officials to prevent this problem. With the support of UNICEF, CHILDLINE organized a one day consultaion in Chennai to facilitate the sharing of existing practices and programmes which could be integrated for child marriage by the stakeholders. Gaps were identified and strategies to minimize the same were recommended by the panel of experts such as Mrs. Nalini Keshavraj - Gender Expert , Mrs. Girija Kumarbabu - Joint Secretary (ICCW), Mrs. Tamarisari - Deputy Director Social Welfare, Mrs. Jeyanthi Rani - Member of TNSPCR, Mr. Benjamin Victor – Differently abled & vulnerable specialist, Dr.Vidudalai Virumbi - DDHS.

Others who were present for the sessions and shared their insights included Mr.Vidyasagar - Child Protection Specialist, UNICEF, Tamil Nadu and Kerala, CT Manimaghalai, I.A.S Director - Department of Social Defence, Adv. Jeyanthi Rani - Member of SCPCR, Selvi. N. Tamizharasi - DD, Department of Social Welfare, Dr. S. Kannappan - Director, Rashtriya Madyamik Sikshan Abhiyan, Mr. Balamurugan - UNICEF Consultant, Salem.



Justice Seshagiri Rao, Secretary, District Legal Aid Authority, Mahboobnagar making a point at an awareness programme on Child Marriage in Mahboobnagar, Telangana

THE ADVOCACY PLAN WAS FORMULATED WITH THE FOLLOWING OBJECTIVES

- To ensure quality intervention by CHILDLINE partners
- To mobilize stakeholders at different levels and strengthen the existing mechanisms in place
- To build the capacity of the team on the prevention, intervention and rehabilitation aspects
- To take up a campaign through various activities to bring awareness among students and communities

SENSITIZING ALLIED PARTNERS

Our commitment and priority lies in creating a protective environment for our children. There is a dire need to ensure that Child Protection is understood and practiced by all who are stakeholders in ensuring the rights of a child. Catalyzing allied systems including the Police, Health Care Organizations, Education Institutions, Transport Undertakings, Telecom, Media and NGO's who have a large stake in Child Protection is vital in order to create a more sensitive and proactive society.

CHILDLINE ADVISORY BOARD (CAB) MEETINGS

The CHILDLINE Advisory Board (CAB) is the principal policy making body of CHILDLINE at the city and block level. It is responsible for ensuring the effective functioning of the CHILDLINE service. While the composition of the board may vary according to the requirements of each town or city, the suggested members comprise of representatives from the Social Welfare Department, Women and Child Development, Municipal Corporation, ICDS, Education board, Police, Health institutions, Juvenile Justice Board, Railways, Media Telecommunications, resource organizations, NGO's, corporate and concerned citizens.

The key tasks of the CAB include reviewing the functioning of CHILDLINE and suggesting measures to enhance the service. In every CHILDLINE city a CAB is formed as a protocol soon after the CHILDLINE service is launched in that city. The CAB acts as a panel that brings together decision makers of allied systems organizations and presents issues faced by children that are brought to the forefront through open house sessions and case interventions. CAB meets are scheduled once every quarter and has proved to be a platform for CHILDLINE to directly interface with allied systems to resolve issues and ensure that all allied system organizations actively participate in Child Protection.

Region	North	South	East	West	Total
No. of CAB meetings held	35	39	86	14	174

SOME SIGNIFICANT OUTCOMES FROM THE CAB MEETINGS

- CHILDLINE Meerut will be supported by the Telecom Department to carry out a campaign to spread awareness on 1098
- Chattisgarh had a lot of positive impact post the CAB meetings. A suggestion box will be installed in every school. Along with this a CHILDLINE painting will be put up on the school walls. The DCPU and WCD have ensured coordination for proper rehabilitation of children rescued by CHILDLINE. Also the 1098 message will be printed in all school buses and city buses for mass awareness
- CHILDLINE Nagoan will be provided with a lady escort from the police department while handling cases regarding the girl child. Details related to missing children will be published in newspaper dailies with the support from the DIPR
- District hospitals in Udaipur will present cradle facilities to CHILDLINE Udaipur to keep rescued abandoned children and provide free and priority medical assistance to children brought in by CHILDLINE
- In Mandya a circular was issued to all Child Marriage Prohibition Officers (CMPOs) to take action against child marriage and publish advertisements in newspapers to provide information regarding child marriage and its ill effects.
- In Bidar the District Collector instructed CHILDLINE to carry out the age verification process at the district hospital with the help of allied departments in cases related to child labour. If the child is above 14 years of age then he/she can be sent to a shelter home to meet his/her immediate requirements.
- The District Collector in Hospet has directed the District Child Protection Unit (DCPU) to have an open shelter in Hospet taluka, as since Hospet is a tourism area the issue of child beggary is highly spread here
- CHILDLINE Idukki has been asked to organize a Children's Adalath (Children's Parliament) to identify the problems faced by children and seek solutions to these problems
- Mass awareness programmes in schools and public places to be carried out by CHILDLINE Kolhapur
- In Namakkal, the Department of Social Welfare & Social Defence has been directed to identify existing homes in the district as fit institutions to receive rescued children
- Deputy Collector of Nashik discussed with the District Probation Officer, DWCD and the District Planning Committee to approve and provide rescue vans to CHILDLINE Nashik during interventions with child labourers and child beggars
- CHILDLINE's animation film 'Komal' to be screened in all Government and Government aided schools across Ramanathapuram
- As per the CAB meeting held at Kannur, it was decided to put up awareness boards on child marriage and child sexual abuse in Aralam Resettlement Area with support from Kerala Scheduled Tribe Development Department
- CHILDLINE Ratnagiri to organise sensitization programmes on 1098 for Anganwadi workers



4th CAB news cutting Vaishali



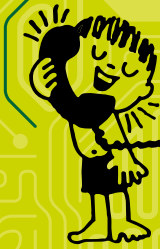
CHILDLINE Advisory Meet (CAB) in Eluru, Andhra Pradesh



CHILDLINE Advisory Meet (CAB) in Sitamarhi, Bihar



Officials at CHILDLINE Advisory Meet (CAB) in Lakhimpur, Asam



COLLABORATE

through integrated efforts between children, the state, civil society, corporates and community to build a child friendly social order

THE CHILDLINE NETWORK

Our endeavor to reach out to every child in need of care and protection begins with small undertakings that add up to a series of well devised projects and plans across the country. In a bid to allow every child access to an emergency helpline service; CHILDLINE continues to expand exponentially each day. The CHILDLINE network incorporates certain practices while setting up new CHILDLINES in order to deliver our service better.

CHILDLINE teams worked round the clock, visited new locations, conferred with various stakeholders from district administrations and continuously worked towards adding new CHILDLINES to the ever growing network.

RINGING LOCATIONS AS OF 31ST MARCH, 2015

Particulars	North	South	East	West	Total
Ringing locations up to 31st March 2014	71	77	72	58	278
New locations ringing (April 2014- March 2015)	13	3	15	7	38
Total Ringing locations as on 31st March 2015	84	80	87	65	316

On 31st March, 2015, CHILDLINE was ringing in 316 locations, with a total of 38 new locations in the last financial year.



Orientation programme for CHILDLINE team at Sheopur, Madhya Pradesh

PREPARATORY VISITS

The zone-wise details of preparatory activities undertaken during the reporting period are outlined as under

REGION	NORTH	SOUTH	EAST	WEST	TOTAL
Preparatory Visits	32	23	31	14	100

NETWORK VISITS

The zone-wise details of network activities undertaken during the reporting period are outlined as under

REGION	NORTH	SOUTH	EAST	WEST	TOTAL
Network Visits	131	159	154	119	563

During the course of these visits, the team interacted with various government officials at the district and state level to discuss child protection issues and challenges encountered in service delivery. The teams collectively arrived at solutions through systemic measures and programme implementation.

CHILDLINE TEAM TRAININGS

The zone-wise details of network activities undertaken during the reporting period are outlined as under

REGION	NORTH	SOUTH	EAST	WEST	TOTAL
Network Visits	131	159	154	119	563

During the course of these visits, the team interacted with various government officials at the district and state level to discuss child protection issues and challenges encountered in service delivery. The teams collectively arrived at solutions through systemic measures and programme implementation.

REGION	NORTH	SOUTH	EAST	WEST	TOTAL
Trainings Conducted During the Year	4	1	3	4	12

HAPPENINGS ACROSS THE COUNTRY

NORTH

GURDASPUR

CHILDLINE Gurdaspur, in collaboration with the Red Cross Integrated Rehabilitation Centre for Addicts, held an awareness camp for the students of Government LSM senior secondary school on Drug Abuse and Illicit Trafficking in the premises of the Drug De-addiction Centre. The Senior Superintendent of Police, Gurdaspur, was the chief guest and Sh. Kahan Singh, Civil Surgeon, Gurdaspur, inaugurated the function.

GORAKHPUR

Children had a fun time during the birthday celebrations organized by CHILDLINE Gorakhpur. Mr. Sathyendra Kumar, Superintendent of Police (SP), Gorakhpur joined in the revelry and spent time with the children.

MEERUT

The CHLDLINE team at Meerut staged a street play at Bagpat Stand to spread awareness on children's issues and 1098.

KANPUR

CHLDLINE Kanpur noticed that many children make a living for themselves past running trains by selling pan-masala and water bottles to passengers and collecting trash from trains and platforms. For most of these children, this is their way for survival as they have no one to take care of them. Government Railway Police with CHLDLINE Kanpur started an outreach for children at the railway station. The idea was to reach out to these children and convince them to spend a couple of hours every day at Kanpur Central where they would be given basic education and food. On the first day all the children were handed out fresh notebooks, pencils and other stationary. The volunteers and staff from CHLDLINE Kanpur and officers from GRP teach the children the basics of English and Hindi language as well as Mathematics. The classes are being carried out regularly for two hours every day and each child's progress is recorded and awarded with biscuits and sweets.



Pomp and gaiety marks CHLDLINEs 10th Anniversary celebrations in Gorakhpur, Uttar Pradesh



Children living in railway station receive stationary to help them study at a special programme in Kanpur, Uttar Pradesh

SOUTH

ELURU

As Eluru is situated on NH 5 that connects Visakhapatnam, Vijayawada, Chennai and Hyderabad, the CHILDLINE Eluru team decided to have an outreach programme twice a week to check on child trafficking and child labour. The team covered hotels, lodges, RTC bus stands and nearby railway stations during these programmes. Awareness was also spread among traffic police, home guards, auto drivers, coolies, circle inspectors etc who were explained about the CHILDLINE services and were requested to register a complaint if they came across any suspicious vehicles transporting children.

WARANGAL

Operation Smile, an initiative by the central government to help reunite runaway children, kidnapped children and trace out missing children was taken up by the Police department in all Telangana districts. CHILDLINE also played an important role in this operation, by offering their support to the police officials and the Child Welfare Committee (CWC). Almost 173 children were rescued from various establishments, railway platforms and streets.

PUDUCHERRY

Due to recent rise in child marriage cases reported to 1098, CHILDLINE Puducherry along with the children from Jolly Home organized a campaign against child marriage. Around 200 people were made aware about the menace of child marriage and how it negatively affects the health of the child bride.

GULBARGA

In collaboration with the Rotary Club, CHILDLINE Gulbarga organized a free health checkup for the poor and marginalized slum dwellers at Rajapur. A total of 90 families including 300 children were sensitized about health and hygiene and provided free medical assistance from doctors who had come to participate in this programme from various hospitals.

DINDIGUL

CHILDLINE Dindigul participated in the Flower show exhibition organised by the District Administration in Kodikanal. The team put up stalls with CHILDLINE banners and posters at the flower show. A large number of people from all walks of life visited the stall and enquired about the CHILDLINE service. The team used the festival as a platform to create awareness on CHILDLINE among the visitors. Shri R.Viswanathan, Minister for Electricity, Prohibition and Excise along with Shri. O. Panneerselvam, Minister for Finance and Public Works Department, Tamil Nadu also visited the stall.

MANGALORE

A children's Parliament held at the Nethravati Auditorium of Dakshina Kannada District Panchayat saw hundreds of children actively participating and discussing children's issues in the presence of officials from the government and other organizations. This parliament was organized by CHILDLINE Mangalore in collaboration with Shikshana Sampanmoolagala.



Children at an awareness programme on 1098 in Kurnool, Andhra Pradesh



Childline Se Dosti Vehicle Rally In Khammam, Telangana



CHILDLINE participates in Makkala Mela (Children's Fair) in Bangalore, Karnataka



Dr. Mallikarjun, Physician addressing the children at a health camp in Warangal in Telangana

TRIVANDRUM

Marking the International Missing Children's Day, CHLDLINE Trivandrum carried out an awareness campaign to reach out to the general public on the issue. The team created unique sand sculptures at Shanmugham beach to attract attention and create awareness. A skit as well as a candle light march was also carried out.

KRISHNAGIRI

CHLDLINE Krishnagiri organised an eye and dental screening camp at Pothinayappalli Government High school. Nearly 300 children were educated on basic health issues and sanitation during the camp.

BANGALORE

CHLDLINE Bangalore participated in the Makkala Mela (Children's Fair) which was held by the Bangalore District Child Protection Unit at Bannappa Park. A CHLDLINE stall was set up at the fair where the team distributed pamphlets and stickers to onlookers. A puppet show on child rights conducted by the team was the highlight of the fair and attracted tremendous appreciation from the crowd.



Students take oath to end child abuse during World Child Abuse Day in Kodagu, Karnataka



CHLDLINE staged a street play in Bidar, Karnataka

EAST

DEOGHAR

Shravani Mela at 'BabaDham' is one of the biggest events of Deoghar which is conducted for a month. The CHILDLINE team set up a kiosk and distributed pamphlets to spread awareness about the CHILDLINE 1098 service at the mela throughout the month.

CHAIBASA

In Chaibasa child labour is a pertinent issue. CHILDLINE along with the CWC and the DCPU undertook an Anti Child Labour Campaign in the District. The team not only spread awareness about child labour but also ensured that the shop keepers in the vicinity pledge against child labour and also declare their shops child labour free.

CUTTACK

CHILDLINE Cuttack organized a workshop on psycho-social support for children in conflict with the law at an observation home and special home for boys, at Berhampur in Odisha. In this programme, Dr. Pratap Kumar Rath, Psychologist, Ms. Snehanjali Mohanty, state Women Commission member, Ms. Sujata Pattanaik, Superintendent, OLS Children's Home gave a talk on the issue and interacted with the 75 children in this home. CHILDLINE also organized a drawing competition and a sing and dance session with the children.

PASCHIM MEDINIPUR

CHILDLINE Paschim Medinipur organized a Book Fair for children in collaboration Narayangarh Anusilani Club. The event was inaugurated by Dr. Sashi Panja, Hon'ble Minister of State, Department of Women and Child Development, Government of West Bengal.

PURBA MEDINIPUR

CHILDLINE Purba Medinipur participated in the Amarpur Swasthya Mela, where the local public doctors, nurses and PRI Members were sensitized about CHILDLINE and child protection. The team also set up a stall at Mukundapur Deshapran Mela and conducted a fifteen days awareness programme for the masses.

UTTAR DINAJPUR

A rally was organized by the Uttar Dinajpur Police Department and CHILDLINE Uttar Dinajpur on the issue of drug abuse and illicit trafficking. Students and teachers from various schools participated in this rally which was initiated from Raiganj Merchant Club Math and concluded at the Vidyachakra School.

BANKURA

CHILDLINE Bankura participated in the 'Bankura Mela' organised by Bankura Municipality. The 1098 message was played during the fair. The team also prepared a 'Nukkad Natak' and filmed the CHILDLINE movies, 'Like Sisters' and 'Education Counts' on child marriage and child labour for the public.



CHILDLINE Float at the Republic day celebration in Kishanganj, Bihar



CHILDLINE stall spreading buzz on 1098 at Raigarh, Chhattisgarh



CHILDLINE observed UNCRC day with an awareness programme in Vaishali, Bihar



CHILDLINE Team Interacting With Children In Bihar



Participants at the bike rally to raise awareness against Child Labour in Dimapur, Nagaland



School Awareness Programme In Tura



Students at an awareness programme on 1098 in Vaishali, Bihar



Students ardently listening to CHILDLINE team at an awareness programme on 1098 in Vaishali, Bihar



Children raising slogans on CHILDLINE and Child Rights at an awareness programme in Bihar



CHILDLINE stall spreading awareness during Bihar Police fair



CHILDLINE stall during Sharavani Mela in Deoghar, Jharkhand

WEST

AHMEDNAGAR

CHILDLINE Ahmednagar in collaboration with Snehadhar organized an awareness programme on eve-teasing for the students of New Art's Science & Commerce College. The chief guests of this program were Police Constable Bhavana Doke and Mrs. Sonawane from the Anti Eve-teasing force.

ANAND

Rakshabandhan was celebrated with handicapped children at Salvation Army Joy Land Home and police officials. It was a memorable event as children tied rakhi bands to the police officers. The day also included story telling sessions and a small party with snacks for the children.



Children staged a street play on Child Rights and CHILDLINE



Awareness campaign on 1098 at DM school in Raisen, Madhya Pradesh



Health Camp organised by CHILDLINE in Rewa, Madhya Pradesh



CHILDLINE Bhopal Observes Social Justice Day In Bhopal

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VADODARA

The festival of Makarsankranti was celebrated with the children of akota slum. Around 50 children participated in the festivities where the CHILDLINE team distributed chikkis and kites among the little ones.

JAMNAGAR

CHILDLINE Jamnagar arranged a special program at Shree Jekurben Soni Kanya Vidhyala for the girls from class 1st to the 12th. This programme taught the girls about self defense and also about the CHILDLINE 1098 service. The students were all empowered through this session and were grateful to take part in the programme.

NASHIK

CHILDLINE Nashik held many medical camps in different locations some of these include Dhruva Nagar where 69 children were given free medical assistance, Sant Kabir Nager with around 71 children, Old Bada Rajwada that benefitted 59 children and Takali Gaon that catered to the medical conditions of around 68 children.

GODHRA

A 3 day summer camp was organized by CHILDLINE Godhra for the children where they were given information about CHILDLINE, child rights and were taught new skills. The team also involved the children in some fun activities, games, skits and cultural sessions. The team trained the children about basic hygiene and distributed a kit among the children which contained soap, shampoo, oil, comb, mirror, nail-cutter etc. A total of 104 children took part in this summer camp.

SAGAR

CHILDLINE Sagar organized a rally in Gidhvani Village. The rally was a means to create awareness about cleanliness and education among the passing public. Students and teachers from Government Middle School took part in the rally.

SATNA

A mass awareness programmewas carried out at Kanya Dhawari School.The children were explained about how CHILDLINE works and were also taught about child rights and child protection. Around 400 to 600 children were a part of this activity.

SURAT

In collaboration with AIESEC, CHLDLINE Surat conducted a one day workshop and an awareness programme for students from different schools. A total of 600 children attended this programme.

VALSAD

CHLDLINE Valsad observed World Environment Day with the children of Aanganwadis in Valsad. The team planted trees with the children and made them conscious of their surrounding environment and how to care for it.



Medical camp for children in Nagpur, Maharashtra



Over 100 NSS cadets came forward and pledged their support at an awareness programme in Sagar, Madhya Pradesh

CHILDLINE India Foundation hosted a three-day Peer Exchange for two child helplines- CHILDLINE Zambia and CHILDLINE Nepal. The objective of the visit was to facilitate mutual exchange as well as to gain knowledge on national child protection systems. CIF not only oriented the participants on the mission and principles of CHILDLINE India but also guided them through the day-to-day running of the CHILDLINE service. The team shared strategies and experiences with the participants too.



The peer exchange informed and enlightened the participants on the work done by CHILDLINE India and provided a strong platform to share knowledge, effective practices, and lessons from India on reaching out to children. All the participants shared their experiences and explored possible outreach and community-based strategies for their respective child helplines.

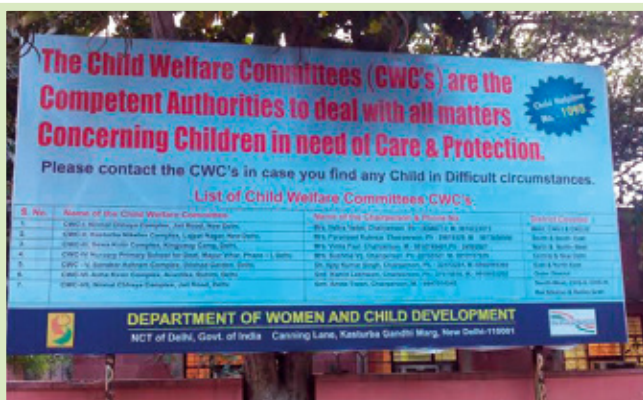
CHILDLINE VISIBILITY



Wall painting spreading awareness on 1098 in Jashpur, Chhatisgarh



Wall painting at St. Xavier's School in Tura, Meghalaya



A hoarding by DWCD, Delhi spread the word on 1098 in New Delhi



CHILDLINE hoarding spreading the word on 1098 in Ajmer, Rajasthan



CHILDLINE hoarding spreading the word on Child Rights and 1098 in Kumily in Idukki, Kerala



CHILDLINE hoarding spreading the word on 1098 in Mandya, Karnataka

THE VOICE OF INDIA'S CHILDREN

Child participation involves encouraging and enabling children to make their views known on issues that affect them. Given the genesis of the CHILDLINE service, its identity continues to be linked to a deep-rooted vibrant relationship with children.

Involvement, respect, best interest of the child, access to information, expression and empowerment are some of the key aspects that come to mind when we think about what the concept of Child Participation means to CHILDLINE. Similarly, being a facilitator, listening to children, acceptance and accountability are some of the requirements that emerge while envisioning our role in the process of enabling children to meaningfully participate.

CHILDLINE's belief that when children are heard and involved, systematic changes would impact their lives positively has grown even stronger over the decade of its service.

OPEN HOUSE

Open House is an open forum for children to raise issues faced by them to the CHILDLINE team. This platform also allows children to be heard and seek support of government systems. The allied systems present in a particular area are invited to the Open House to participate. Held once a month, Open House is a tool for child participation to help identify problems faced by children and for us to receive feedback on the effectiveness of the CHILDLINE service. CHILDLINE then follows up with the decisions taken to reach a logical conclusion.



Children ardently listening to CHILDLINE team at an Open House in Raisen, Madhya Pradesh

SOME OUTCOMES FROM THE OPEN HOUSE CONDUCTED IN 2014 - 15



- A circular was issued by the Assistant Commissioner of the Tribal Development Department in Jashpur to all the government and non government schools to allow CHILDLINE to conduct open house programmes
- 8 children were admitted to a government school in Kodagu and 25 children in a Bengaluru slum were enrolled in a school
- More than 25 school droupouts were found in a slum area in Mysuru. Most of the children had quit school due to economic conditions. A letter was written to the District Collector by the CHILDLINE team to provide school facilities to these children. Post this intervention a school was set up with 3 teachers in that area. At present 56 children are enrolled in this school.
- An Open House conducted in Jammu allowed the team to create awareness among the students of Government Middle School on child rights and child protection through a street play.
- Children from villages of Amadader, Patha, Payli, Jugthar and basgadi complained during the Open House session that the mid day meals provided to them was of a low quality and that the meals were not regular. The mid-day meal supplier in all these areas was reprimanded and now all the children receive the meal as per the menu and on a regular basis.
- During the Open House programme in Vijayapur the children raised issues such as child marriage, sweage problem and lack of basic amenities in their school. As a result of the Open House session 6 child marriage cases were reported and intervened by CHILDLINE as well as safe drinking water facility was provided by the Panchayat. Along with this a plan was decided upon in order to construct the school compound and toilets for the students.





CONNECT

through technology to reach the 'last mail'

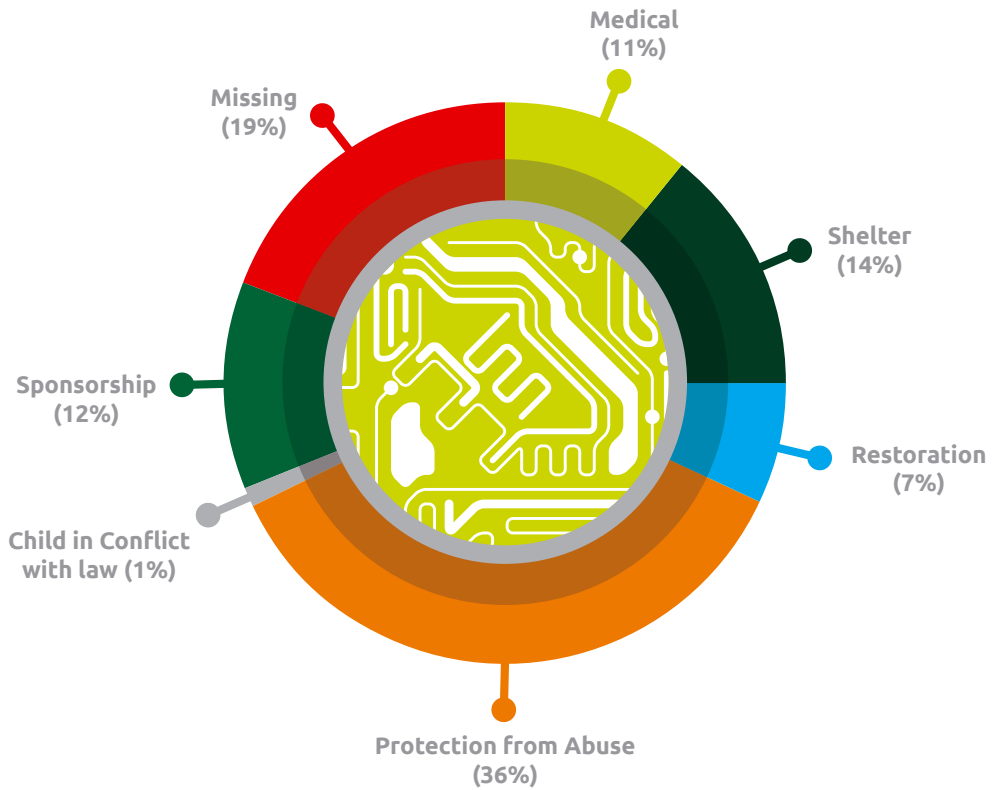
CONNECTING TO CHILDREN

The CHILDLINE service is available to children in 316 cities / districts across 30 States / UT's in India, through a well – integrated network of 597 partner organizations. CHILDLINE 1098 talks to children in need of care and protection and offers comfort to children in distress. CIF not only plays the role of listening to the child, but also aids in strengthening and molding existing National Child Protection Mechanisms.

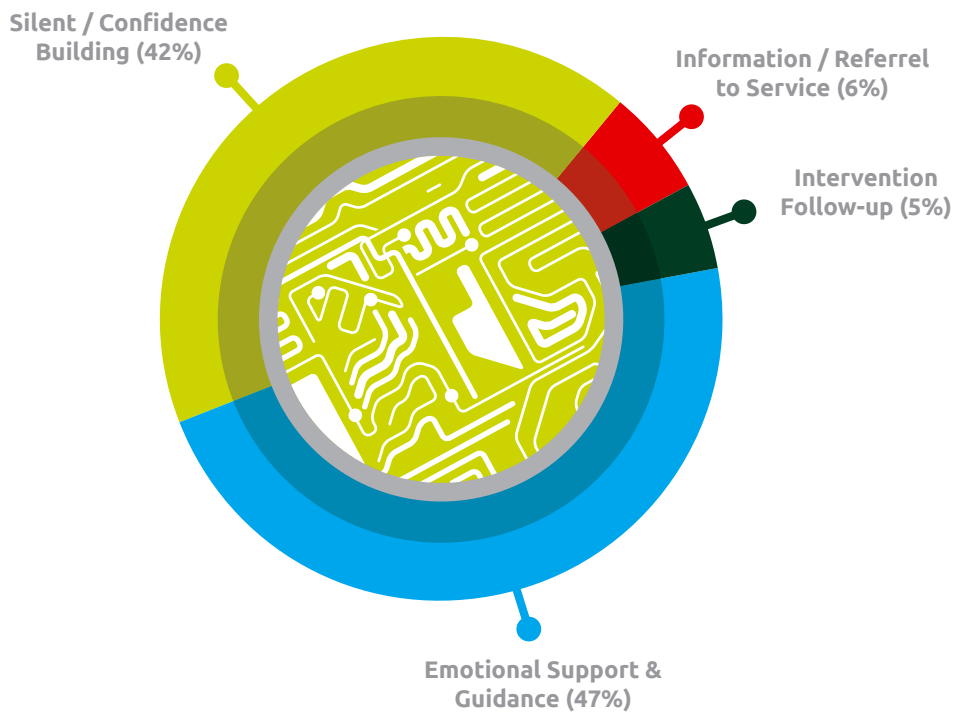
In 2014 – 2015 we received a total of 4, 507, 424 calls from children and concerned adults. The tabulation and graphical representation for the same is listed below.

Categories	South	West	North	East	National
No. of cities	78	67	77	75	297
Medical	2,137	2,609	2,352	5,236	12,334
Shelter	6,540	2,310	1,834	5,245	15,929
Restoration	3,071	186	687	4,196	8,140
Protection from Abuse	19,310	7,180	8,920	6,701	42,111
Child in conflict with law	385	78	84	191	738
Sponsorship	3,622	3,968	3,508	2,823	13,921
Missing	3,327	4,394	8,877	6,011	22,609
Emotional Support & Guidance	47,388	4,13,934	5,79,324	2,58,510	12,99,156
Other Intervention	653	47	82	391	1,173
Silent/Confidence Building	5,18,458	1,92,839	3,27,953	1,19,935	11,59,185
Information/Referral to Services	67,436	13,058	12,520	74,249	1,67,263
Intervention Follow-up	56,729	11,223	11,490	48,026	1,27,468
Unable to locate Caller	3,976	1,093	1,660	685	7,414
Intervention Calls – I	7,33,032	6,52,919	9,59,291	5,32,199	28,77,441
Awareness Building Calls	40,694	16,246	11,298	44,224	1,12,462
Technical Connectivity Problems	4,19,925	3,68,832	4,50,295	2,38,852	14,77,904
Any Other	17,494	10,739	2,937	6,665	37,871
Unclassified	1,205	1	2	538	1,746
Non Intervention Calls – II	4,79,318	3,95,818	4,64,568	2,90,279	16,29,983
Total I & II	12,12,350	10,48,737	14,23,859	8,22,478	45,07,424

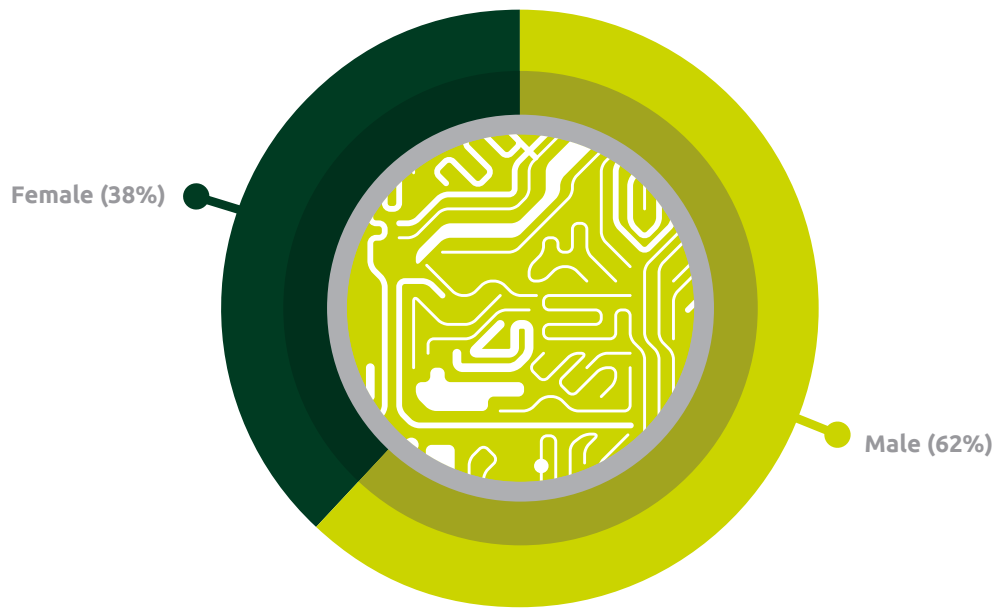
DIRECT INTERVENTION CALLS



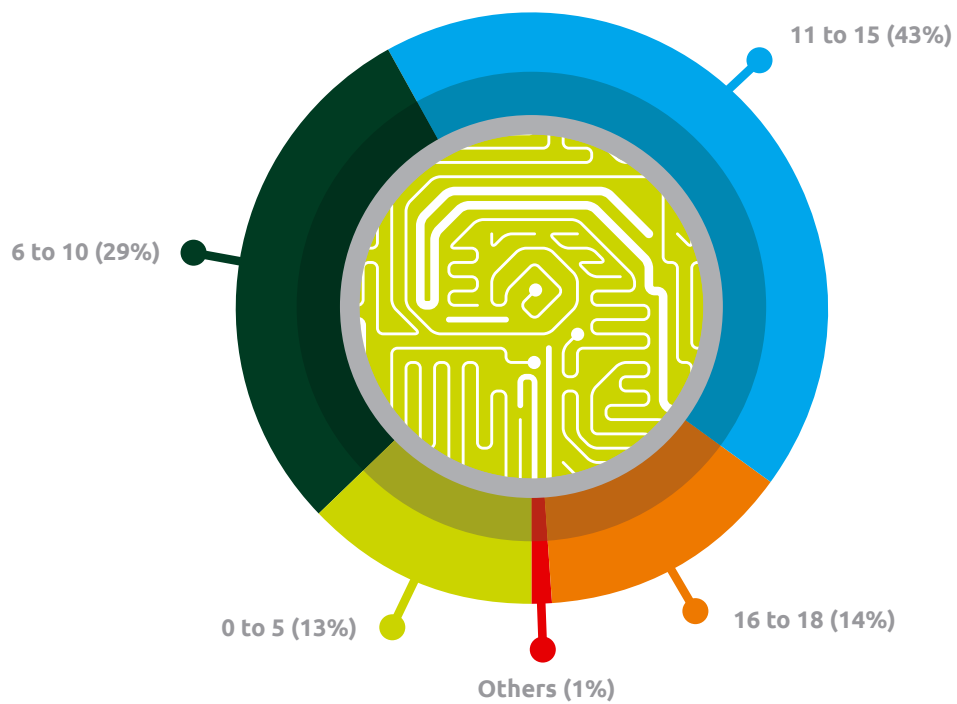
INDIRECT INTERVENTION CALLS



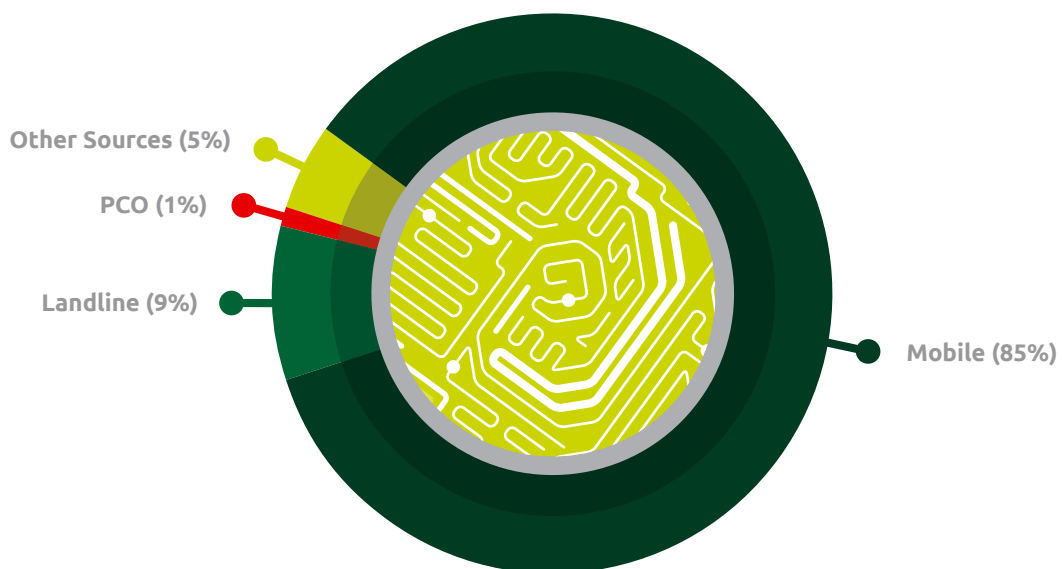
GENDER OF CHILDREN ASSISTED



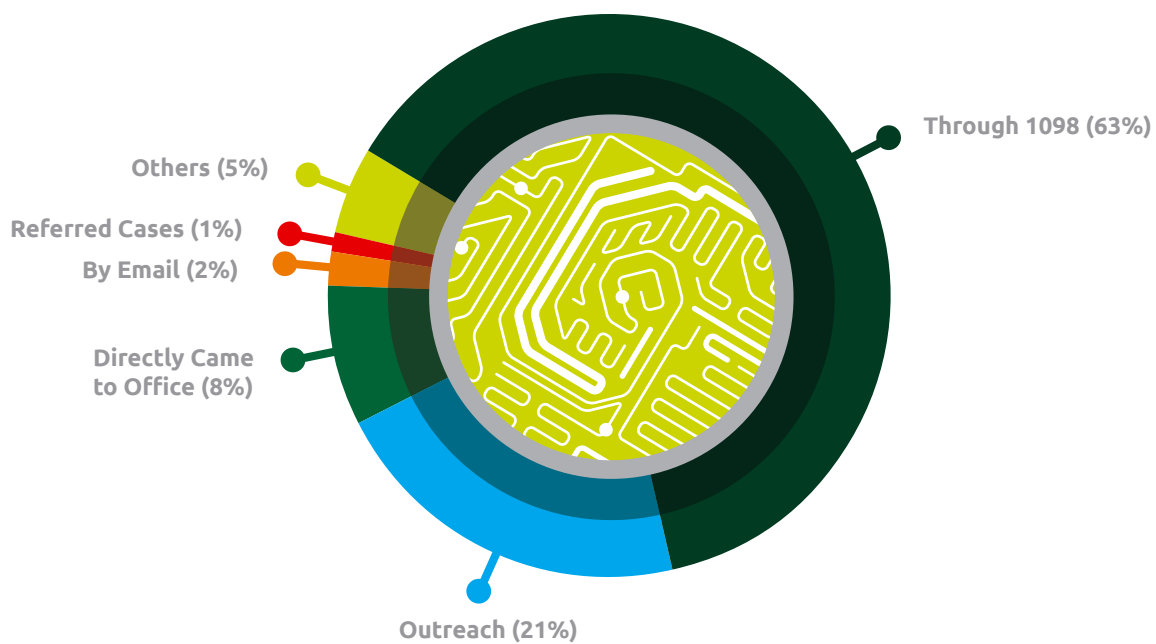
AGE GROUP OF CHILDREN ASSISTED



HOW CHILDREN CALLED CHILDLINE



SOURCE OF CHILDLINE CASES



RESPONDING TO CHILDREN IN DISTRESS

In India, CHILDLINE is a phone outreach based intervention model and the work begins when a call for help comes in. As soon as this happens, local CHILDLINE teams are informed for direct intervention. Intervention covers a range of activities from rescuing children from abuse, providing immediate SOS attention, to registering a case at the police station, presenting a child to the Child Welfare Committee (CWC) in the city, developing the paperwork for onward action as directed by the CWC and so on.

Each case is unique in nature. Some take less than an hour to resolve whereas others take months of work. CHILDLINE's operational model involves the team activating linkages to the allied system such as the Police, Municipality, Healthcare, Education and Transport Institutions along with the Judiciary, Child Care NGO's, Local, State and Central Governments. Very often, the team has to provide unique solutions that require a relevant interpretation of legislations such as the Juvenile Justice Act as well as brief allied institutions on exceptional issues.

CHILD SEXUAL ABUSE


CHILDLINE RESCUES 15 MINOR GIRLS FROM SEXUAL ABUSE

CHILDLINE Eluru rescued 15 girls who were being sexually harassed by their school Principal in Tadepalligudem, Andhra Pradesh. The CHILDLINE Eluru team received a phone call from one of the girls about the indecent behaviour by the founder cum Principal of Modern High School. The 7th standard student was completely vexed with his behaviour and mustered up the courage to finally call 1098 and complain about his conduct.

On receiving the call, the CHILDLINE team immediately informed the Nodal coordinator and Collab director, Rev. Fr. Dr. Addanki Raju with whose suggestion the team contacted the CIC to plan the rescue operation. The CIC asked the team to collect all the facts in the area regarding the allegations and question the community members about the school and the principal before heading to the school for a rescue. CHILDLINE members spent 4 rigorous days in collecting the required information from surrounding areas. They talked to the parents of the students as well so as to understand the scenario better. The team members posed themselves as parents wanting to admit their children in Modern High School and through this process they found out the reality about the school and its Principal. Some people who lived around the school confirmed the incidents of sexual abuse by the Principal. It was also found that even though some parents questioned the Principal about his behaviour, he managed to escape and settle the matter by compromising with the parents of the victim children.

After gathering all the necessary information, the CIC arranged for a 6 member team to carry out the rescue operation at the school. This 6 member team comprised of the Nodal co-ordinator, Collab co-ordinator, a counsellor and 3 CHILDLINE members. Before entering the school, the Collab co-ordinator phoned the Mandal Education Officer to participate in the operation and requested for their support if needed.

Early next morning the team approached the school Principal saying that the district collector had ordered CHILDLINE to conduct an awareness program in all the surrounding schools. On hearing this, the Principal gave his permission for the awareness program in his school. The 6 member team divided the boys and girls into separate groups for the awareness program. All the girls were taken to a separate classroom and were explained about the 1098 service for about 30 minutes. The co-ordinator then asked the girls if they knew about the number 1098. Most of the girls answered in the affirmative and informed that they knew about 1098 through an awareness program that was conducted earlier in Tadepalligudem and had also seen the number in their school text books.



The co-ordinator then enquired with the girls if they wanted to share any problems they were facing. The team observed that the girls were murmuring among themselves and it looked as though they wanted to share what was on their mind but were hesitant to do so. Later, one girl stood up and said, "Sir, I called 1098 recently". Seeing that she was scared, the CHILDLINE team assured all the girls that they would support them and help them in solving the matter. The girls were a bit relieved on hearing this and slowly, one after the other; they started complaining about their Principal and his behaviour towards them. The CHILDLINE team at this time was recording the statements of each child and it was found that 15 out of a total of 25 girls were molested by the school Principal.

After recording the statements the Nodal Coordinator immediately rung up the Mandal Education Officer and informed him about the sexual harassment in the school. Soon after, the MEO reached the school he had a word with the girls and confirmed that the allegations were true. The Centre co-ordinator gave a written complaint to the MEO and called the Deputy Superintendent of Police to book the case. The Deputy Superintendent of Police in turn directed the Tadepalligudem SI to take the necessary action. The SI inquired with the girls and immediately arrested the Principal. The case has been booked under U/S 354 IPC and Sec 10 of the Protection of Children from Sexual Offences (POCSO) Act, 2012.


CHILDREN WITHOUT PARENTAL CARE

CHILDLINE REACHES OUT TO THANGA FOR SUPPORT

Young Thanga's parents got a divorce when he was very young. His mother remarried and his father won the custody of Thanga along with his 2 older sisters. Unfortunately, Thanga's father passed away soon after and the boy was forced to live with his aunt. His aunt lived in a joint family and initially Thanga was looked after by his aunt and her family very well. However, after a while they started mistreating him and also accused him when some money was found missing from the house. A friendly neighbour called 1098 to report about Thanga's mistreatment at home. On meeting Thanga, the CHILDLINE team spoke to him to understand his situation better. Thanga informed that he was verbally abused by the family members on a daily basis which dampened his spirit and made him a depressed child. This depression forced him to have suicidal thoughts and he started to hate living in this house because he felt that nobody in the family cared for him or loved him.

The miserable conditions at home made him fail his exams at the surprise of his teachers who said that Thanga is usually very good in his studies and he was expected to pass with a distinction. Thanga told his teachers that he failed his exams because he couldn't study for them well. Whenever he sat down to study at night, his family accused him of taking drugs in the middle of the night. Being an impressionable child, such statements had a negative effect on Thanga. The child also told CHILDLINE that his health was not very good and that his eyesight was poor but was afraid to tell his aunt. After an argument with his aunt, Thanga was unable to bear the ill treatment to him at home and move into his neighbor's house where he was staying for the past 3 months when CHILDLINE met with him. Thanga said that he misses his mother but his mother is unable to care for him as his elder sister started staying with their mother post their father's demise.

CHILDLINE members asked Thanga what he wants to do and where does he want to stay. Thanga replied that he doesn't want to stay at his aunts place neither does he want to stay at the neighbor's house as it next door to his aunt. Thanga told CHILDLINE about a pastor with whom he would like to stay as the pastor's daughters are his friends and their family cares for him. Thanga along with his aunt, the pastor and his neighbor, with whom he stayed for three months, were presented before the Child Welfare Committee (CWC). The CWC gave a foster order of one year to the pastor. Along with this, CHILDLINE applied for the pastor's sponsorship for Thanga



under ICPS which was also granted. Thanga is now happy to live his life, concentrating on his studies and most of all getting the love he always wanted from a caring family.

CHILD MARRIAGE

CHILDLINE AVERTS CHILD MARRIAGE OF A MINOR GIRL

Timely intervention by CHILDLINE Ujjain with support from the Police, officials from Women and Child Welfare Department, and Child Development Project Officer successfully stops child marriage which was scheduled to take place in the Munjakhedi village of Ujjain.

CHILDLINE Ujjain team received a call from a concerned adult who informed them that Shobharam was getting his 17 year old daughter married in the Munjakhedi village of Ujjain. Acting on the tip off, CHILDLINE team swung into action and instantly brought the case to the notice of Mr. Ranawat, SDOP, Mahid who immediately informed the Jharda Police Station about the case. He instructed them to take necessary action after verifying the information and assist CHILDLINE in the process. The team also met with the officials at Jharda police station to discuss the case. Meanwhile, a rescue team comprising of the Police Sub-Inspector and officials from Women and Child Welfare Department, and Child Development Project Officer along with CHILDLINE team reached Munjakhedi village and interacted with the villagers. The team also visited the minor girl's home in Munjakhedi village about 85 kms away from Ujjain. Preparations were on for the 17 year old girl to be married off to a 15 year old boy from Malyakher Kheda in Mandsaur district.

The team explained to the children's parents about the harmful effects of Child Marriage, the health problems the child brides would face and the legalities regarding the offence. CHILDLINE team persuaded the parents to stop the marriage after explaining to them in detail about The Prohibition of Child Marriage Act, 2006 which prohibits marriages of girls below 18 years of age. The parents informed the officials that they wished to conduct the marriage at the earliest as they thought the children were old enough to be married. However after much coaxing and persuasion the parents agreed that both the children were minors and marrying them off to each other was not the right decision for either child.

The police stopped the marriage after verifying the birth certificates of the bride and groom. The CHILDLINE team along with the officials convinced the parents to let go of the idea of marriage for the time being. A written letter to the police was submitted informing them that the wedding had been cancelled. The girl's father pleaded ignorance of the law prohibiting child marriage. During the counseling by CHILDLINE with the child, it was revealed that she was not interested in the marriage and desired to pursue her studies, CHILDLINE is following up to help her join a school and continue her studies.

CHILD TRAFFICKING

CHILDLINE RESCUES 12 MINOR CHILDREN FROM TRAFFICKING

CHILDLINE Ajmer received a call from a concerned citizen about 12 children who were being trafficked from Ajmer to Ahmadabad by Varanasi express. On receiving this call, the CHILDLINE team planned a rescue operation and immediately informed the Anti Human Trafficking Unit as well as the Government Railway Police (GRP) at Ajmer. Since this was a serious case the police officers in the GRP Thana were spurred to action and in a joint operation with the Railway Protection Force (RPF) the Varanasi-Ahmadabad express was raided within an hour. Aged between 12 to 17 years, the children were found in a weak and distressed state. They belonged to remote villages from different parts of Uttar Pradesh and all of them came from deprived families with meager economic positions.

Five traffickers were arrested through this operation. Initially they tried to dupe the officials by saying that they were the children's guardians; however after much questioning they admitted to their crime. The traffickers, hailing from Gazipur district in Uttar Pradesh, were taking the children to sell them in Ahmadabad district of Gujarat for child labour. As a regular process, they took advantage of the poor economic conditions of these children's families and in the name of giving them better care and a promising future were selling them into the evil hands of child labour. The children were being taken to be engaged in menial jobs at tea stalls, small industries and as domestic help.

CHILDLINE Ajmer with the Child Welfare Committee (CWC) provided shelter to the children and after CWC's analysis, all the children were restored to their respective families. An FIR was registered against the 5 accused and the perpetrators were booked under section 374- IPC, 23, 26 of the Juvenile Justice Act. They were later produced before the Honorable Magistrate of the Court in Ajmer and are now in judicial custody.

MEDICAL AID

CHILDLINE ENSURES MEDICAL SUPPORT FOR 80 UNDERPRIVILEGED CHILDREN

The village of Singapur which is 24 kms away from Gairatganj Block has very poor infrastructure and the villagers there lack proper knowledge about health and hygiene. Owing to these problems, the children in this village have very low resistance levels and fall sick very often. Recently, a large number of children were suffering from conjunctivitis. Locals from the village informed CHILDLINE about this issue and the team rushed to the spot to survey the area. During their visit the team identified around 80 children below the age of 15 who were infected by conjunctivitis. After the initial outreach and looking at the agony the children were going through, the CHILDLINE members held a meeting with the adults in the village and drafted a letter addressed to the Block Medical Officer (BMO) asking him to organize a medical camp at the village. The villagers along with the CHILDLINE team then met with the (BMO) to discuss the predicament of the children and a medical camp was initiated. The Health Department of the block visited the village, conducted checkups for the children and distributed medicines to them for a speedy recovery. The doctors also informed the villagers about the do's and don'ts when it came to hygiene and explained to the precautions to be taken against conjunctivitis. Post the medical camp, all the 80 children were cured quickly and efficiently and they all got better within a few days.

EMOTIONAL SUPPORT AND GUIDANCE

While conducting an outreach programme in Sardar Bazar area, CHILDLINE members visited Takshashila Vidya Mandir in Satara where they met the Principal of the school and spoke to him about CHILDLINE. On hearing this, the Principal was very pleased to know about the CHILDLINE activities and informed them about 11 of his students who were forced to drop out from school by their parents because of various reasons. He requested CHILDLINE to provide counseling sessions to these students so that they could instill in them the urge to join school again. CHILDLINE team decided to take on this case and collected the address of all the 11 students so that they could go and meet them. During the counseling session, the CHILDLINE team spoke to the children and asked them why they had left school. Most of them said that they didn't have the money to pay the fees while some said that they were just not interested in studies. The team first tried to make the students understand the true value of education and its importance. They were also told about how schools help in providing a bright future to children by imparting knowledge and how they could have better opportunities when they grow older because of a good education. The children's parents were later roped in for the sessions and were explained about child rights, the Sarva Shiksha Abhiyan and how their children will be able to support them in the future by getting a good job after completing their studies.

After the session the parents informed the team that they will send their children to school and do their best to give them good education. The parents also promised CHILDLINE that they will make sure that their children study diligently and back them up whenever required. The next day the school Principal called CHILDLINE to thank the team for their counseling session and he also informed them that all the 11 children had come to school that day.

RUNAWAY CHILDREN

CHILDLINE REUNITES RUNAWAY CHILD WITH FAMILY

Ajay, a fourteen year old boy, lives with his family in Charup village in Gujarat. Charmed by a fair which was taking place in his village, Ajay stole Rs. 500 from his father's wallet and headed to the fair. The boy spent more than half the money playing at the fair and having snacks there. After realizing what he had done, he was petrified of the consequences and of his father who he thought would yell at him for spending so much money. Afraid of going back home, Ajay decided to run away and took off from the fair immediately. He arrived at Patan from where he got into a bus and went to Mehsana. From here he boarded a train to Ahmadabad where he reached at 10:30 pm. Lost and alone at the platform, Ajay was consoled by a stranger at the railway station who heard his story and took him to his house in Danilimda, Ahmadabad. The stranger sexually abused Ajay for one whole week. When the child got the opportunity he ran away from this house and reached Kalupur railway station where a CHILDLINE volunteer saw this boy in a frightened and nervous state. After inquiring with the boy and talking to him for some time, the volunteer took Ajay to the GRP to register his details. On counseling the boy, Ajay was still in a state of shock and was too traumatized to say anything. He was then asked to write down his journey from the village to Kalupur station. On reading his statement, the CHILDLINE team filed an FIR against the person who met Ajay at Ahmadabad station and Ajay was taken to a Government hospital for a medical checkup. Based on Ajay's description of the man who had abused him and other details which were given, the police arrested the perpetrator at Danilimda and he was booked under section IPC-323,IPC-377, POCSO-3(a),4,5(L). The accused was produced before the court and he is currently in judicial custody. Post the medical checkup, Ajay informed the CHILDLINE team about his father and gave them his contact number. The next day his father arrived at Ahmedabad and as per the order from CWC, Ajay was handed over to his father. CHILDLINE team is still in touch with Ajay and is constantly following up on his well being.

CHILD LABOUR

FRUITS OF CHILD LABOUR: CHILDLINE RESCUES 4 CHILDREN FROM RECYCLING UNIT

Four children were rescued from a recycling unit by CHILDLINE in association with Rajarajeshwari Nagar police in Bangalore. The children worked in a unit which was spread on over an acre in Rajarajeshwari Nagar and were illegally employed by Rajendra Prasad for plastic bag segregation, taken from open gutters. They were confined to the unit and were working under inhuman conditions for over four months. The rescued boys, all said to be aged between 12 and 14 years, were brought from Navadha district in Bihar and said that their employer had promised to pay them Rs. 3,000 per month, which he sent to their parents. After a tip-off on child labourers, the CHILDLINE team rushed to the unit. They found the children washing the segregated plastic covers in waste water which was highly polluted with chemical particles. The work area of the children was not visible as it was covered with sheets. The team eventually managed to enter the area through a small gate. Big plastic bags with chemicals were found inside and stink rose from the work area as the children had to wash the chemicals out of the plastic in dirty water. The children would wash the sheets in a storm water drain passing through the unit. Prasad would get huge bundles of plastic sheets from factories which were cut into pieces, washed and dried before being sold for recycling.

The team also discovered that the children were housed in an unhygienic shed adjacent to their work area that lacked basic facilities like electricity and clean drinking water. The children said that after reaching Bangalore, they were not allowed to go out anywhere and did not expect this kind of work. When they pleaded with the employer, Rajendra Prasad, to let them return home, he would shout at them. The boys worked 14 hours a day, from 6 am to 8 pm, and were allowed to bathe once in 15 days. Prasad provided grocery and the children cooked meals twice a day. Prasad would call their parents once a week and allow the boys to talk for a few minutes. That was the day the boys looked forward to.

The rescue team could not confront Prasad, as he had gone out. But the children provided information to the police based on which, appropriate steps will be taken by them. All the four rescued children were later produced before the Child Welfare Committee (CWC) for further action. Throughout the journey to the CWC, the boys were peering out of the windows of the vehicle. They said that this was the first time they were seeing the city. The police are on the lookout for the employer, who is absconding and as per the instructions from the CWC, the children were sent to a rescue home.

SUBSTANCE ABUSE

17 year old Anil was admitted to the civic hospital by the CHILDLINE Kolhapur team for a check up and to begin a medical and psychological counseling for him after he was found highly intoxicated under the influence of drugs. The boy was not willing to talk to anybody and it was extremely difficult to handle him. Anil lived with his mother who took on the responsibility of the entire house after her husband passed away. His mother sold petrol from her home and while helping his mother in her work Anil got addicted to sniffing petrol. On examining his condition, the CHILDLINE team spoke with Dr. Hamid Dabholkar and discussed Anil's case with him and his economic conditions. Dr. Dabholkar, being a kind hearted man, agreed to admit Anil in his deaddiction center at Sahyogi Parivartan Sanstha Satara for 3 months. When Anil completed his stay at the center he was totally transformed and developed into an able boy thanks to the counseling and other sessions at the center. All his neighbours, friends and relatives came to meet Anil and congratulated him on his new life. His mother was the happiest of them all as she hugged her son with tears in her eyes. Everyone had nothing but praises for Anil's

courage and his new found confidence. CHILDLINE Kolhapur is in constant touch with Anil regarding his health and education. As per his wish the team also admitted Anil to in Montfort Integrated Education Center in Nagpur for a 6 month vocational training. Today, Anil is free from substance abuse and is making plans for his future growth.

STORIES THAT MADE HEADLINES

चाइल्डलाइन ने रोका नाबालिग का विवाह

जरापुरनगर | समर्पित चाइल्डलाइन, महिला एवं बाल विकास विभाग व पुलिस की संयुक्त टीम ने नाबालिक लड़की का बाल विवाह रोकवाया गया। कुमकुरी ब्लाक के सेमरकोना में 16 वर्षीय नाबालिक बालिका का विवाह होने की सूचना चाइल्डलाइन को टोल फ्री नंबर 1098 के माध्यम से मिली। जिसके बाद चाइल्डलाइन, महिला एवं बाल विकास एवं पुलिस की संयुक्त टीम गठित कर संबंधित गांव पहुंची। बालिका के दस्तावेज की जांच करने पर नाबालिग होने की पुष्टि हुई। परिजन को बाल विवाह प्रतिषेध अधिनियम 07 की जानकारी देते हुए शादी नहीं करने की समझाइश दी गई। लोगों को बाल विवाह जैसे कुप्रथा नहीं करने की अपील की गई।



प्रतिनिधि, पूर्णिया
पैथर मोहाइल तथा चाइल्ड लाइन के टीम ने कुछ स्थल पर धावा बोल जहाँ 14 बच्चे बरामद किये गये लेकिन अंधेरे का हाथ उठा कर बिचौलियों भ्रमने में सफल रहे. फिलहाल कराने द बच्चे पूर्णिया के चाइल्ड लाइन में लये गये हैं. इस धावा चाइल्ड लाइन के फिस्ट को-ऑर्डिनेटर सहयोग इसन ने बताया कि बच्चों का कार्रवाईय किया गया है. इस दौरान एक लड़का बालिग कया गया. ये 13 बच्चे नारालिग हैं. विभिन्न बिचौलियों द्वारा दिल्ली के किस्मेट फैक्ट्री में मजदूरी कराने के लिए ले जाया जा रहा था. उन्होंने बताया कि बच्चों के नाम भी बच्चों से पाया किताब जा रहा है.

चाइल्ड लाइन के धावा दल का ट्रेनों में छापा

बंदब सूर, छत्तीसगढ़ : बच्चों को वास्तु-पुस्तकगत अपने मजदूरी करने के लिए पंजाब ले जाने वाले ट्रेनों की धरपकड़ एवं बच्चों को उनकी चंगुल से मुक्त करने के ध्येनकर चाइल्ड लाइन के धावा दल ने जनसेवा एक्सप्रेस एवं विद्युत्-अनुत्तर एक्सप्रेस ट्रेन में जांच की। जनसेवा एक्सप्रेस में किए जांच के दौरान लगभग 15 बच्चों को शक के आधार पर पकड़ा गया। लेकिन गहन जांच-पड़ताल के बाद पता चला कि इन सभी बच्चों को मद्रास में पढ़ने के लिए बोली ले जाया जा रहा था। कुछ बच्चों के पास स्कूलिय नुंक्रय द्वारा निर्गत 'पठन-पत्र' भी थे। बच्चों को बलपूर्वक ले जाए जाने का कोई साक्ष्य नहीं मिलने पर सभी बच्चों को मुक्त कर दिया गया। वहीं जनसेवा एक्सप्रेस में भी जांच के दौरान लगभग 10 बच्चों को शक के आधार पर पकड़ा गया। छुटकारा करने पर पाया गया कि इन बच्चों को भी मद्रास में पढ़ने के लिए ले जाया जा रहा है। प्राथमिक पुछताछ के क्रम में ही ट्रेन खुल गई। इसके बाद रेलवे पुलिस की मदद से छपत रेलवे पुलिस को इसकी जानकारी दी गई। साथ ही छपत अम विभाग के पदाधिकारियों को भी इसकी सूचना दी गई छपत अम अधीक्षक ने छपत जंक्शन पर ट्रेन को रोकवा कर सभी बच्चों एवं उनको ले जाने वाले का बचन रेल पुलिस के समक्ष दर्ज करवाया। साथ ही बचान का विवरण भी तैयार कराई गई। तब जाकर बच्चों को विमुक्त कर दिया गया। इस जांच दल में पैदावले अम अधीक्षक के अलावा पैदावले चाइल्ड लाइन के विला धमन्यक गांजीब कुमर एवं चाइल्ड लाइन कोलैब के अन्य तीन कार्यकर्ता भी शामिल थे निरीक्षण कार्य में रेल पुलिस का भी सहयोग सहयोग रहा।



रायगढ़. सार्वजनिक स्थलों पर लगातार बढ़ रहे घुमंतू बच्चों को संरक्षण देने की दिशा में आज चाइल्ड लाइन की टीम ने रेस्क्यू अभियान चला कर रेलवे स्टेशन में 4 घुमंतू बच्चों को अपने संरक्षण में लिया व उन्हें चाइल्ड लाइन का आश्रय प्रदान किया. वीरसाल्व है कि सार्वजनिक स्थलों में लगातार बढ़ रहे घुमंतू बच्चों को संरक्षण प्रदान करने चाइल्ड लाइन की टीम ने आज रेस्क्यू अभियान चलाकर जहाँ आशियाना पुलिस को मदद से दो बालक व दो बालिकाओं को चाइल्ड लाइन की छत्र छांव प्रदान की बाल संरक्षण समिति की अध्यक्ष जसवी सिंगीला ने बताया कि परिवार से बिछुड कर ट्रेनों में टांगी मजदूरी व साहू लगाने वाले 10 वर्ष 12 वर्ष एवं 5 वर्ष के चार बच्चों को अपने चाइल्ड लाइन की छत्र

माता-पिता तक पहुंचाना मकसद
रेस्क्यू आपरेशन के तहत पाये गये चार घुमंतू बच्चों में एक बच्ची के माता-पिता तो ही परतु दे असे है. उनका कल आई टेंटर करवा जाएगा. उन्हें बुद्धा आश्रम भेज दिया गया है. बच्चों को उनके माता पिता तक पहुंचाने चाइल्ड लाइन का मकसद है.
द्वीपत इन्डोस केड टाउनसवक, चक्रवर्ती लखन सवक

छाप प्रदान की है निचमों से 2 बालिकाओं को अशियाना में भेजा गया है तो वहीं 2 बालक को बाल सदन में रखा गया है. **शेष पृष्ठ 3 पर**

भाई-बहन से एक माह करता रहा दुराचार

चाइल्ड हेल्प लाइन ने किया भंडाफोड़

कोटा, 21 अक्टूबर (आईएन) 2 वर्षीय बच्चे को माता के साथ एक कमरे में रहने के लिए भेजा गया था, लेकिन माता ने बच्चे को अपने भाई-बहन से एक माह के लिए दुराचार करने के लिए कहा था। चाइल्ड हेल्प लाइन ने बच्चे को सुरक्षित रख लिया।

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युवक विवाह में अस्वीकृत

युवक विवाह में अस्वीकृत

TIMES CITY

THE TIMES OF INDIA, NASHIK | THURSDAY, MAY 22, 2014

5 child labourers rescued

Saimita Sarkar in Nashik: Five minors working in two restaurants in the heart of the city were on Wednesday rescued by the district labour officers. They will be handed over to the government's observation home for children.

The volunteers of the Childline NGO got information from a source a few days back and after investigating into the matter, they tipped the district labour officers, along with the shopact officers, minimum wages officer and district task force officer.

jointly conducted the raid. An FIR was filed at the Bhadrakali police station by Mahesh Pawar of the District Task Force.

"Four children, Kumar Pashal Badrial Meena (15), Shantilal Shankarlal Meena (18), Mukesh Narayan Meena (14), Tejal Gopal Meena (17), all from Dhangarpan, Rajasthan, were rescued from Chetana dining hall in Moghdoor building at the Central Bus Stand. We rescued another child labourer, Sidralal Alal Shalikh (17) from West Bengal, working in Surchi hotel," informed government labour officer D L Nandan, who raided the hotels with his colleagues Sharvari Poo, shop inspectors R V Lade and M A Shaikh, minimum wages inspector V M Gite and Pawar of the District Task Force.

"The owners of the hotels were not found yet but we have filed an FIR against them under the Juvenile Justice Act," said Nandan.

"We are now searching for the respective owners of the hotels. The owners could not be traced through the fax," the Bhadrakali police said.

THE TIMES OF INDIA, AHMEDABAD
TUESDAY, JULY 3, 2014

Bihar girl in city for love, nearly pushed to brink

Ahmedabad: Inspired by Bollywood movies, a starry-eyed girl left everything to unite with her lover in the city. The twist in the tale came when the youth told her that he was not ready for the marriage and asked her to go back. Heartbroken, the girl decided to end life on railway tracks. She was spotted by Childline officials at Kalapur railway station and rescued.

Aarti (name changed), 17, is a national-level volleyball player from Hilsah. She came in contact with Hilsah (name changed), a youth living in Rajpur, during a tournament organized in the city. They exchanged mobile numbers and addresses and promised to be in touch. For Hilsah, she was one from a bunch of girls with whom he had developed friendship. Aarti also confessed that they did not have any exchange of pronouncement of love but she had loved him and had decided to spend rest of life with him.

"She left her village near Patna last week with cash and a few of her belongings and took refuge at her friend's residence in Patna. From there, she booked tickets and also informed Hilsah about her visit to Ahmedabad. Unaware of the purpose, Hilsah invited her. It was only after she landed at Hilsah's residence on Sunday with marriageable and bangles that he got alarmed and told her that he was not marrying her. He even told her to go back home and think about the consequences. She was however not ready to go back," said a Childline official.

A sportsman with more than 34 national-level medals, she decided to end life rather than go home and face her parents. Childline officials saw her at the Kalapur railway station and sensed something was wrong. When asked, she broke down and told them she had decided to end her life on railway tracks. "We have contacted her family members. They are expected to come down soon to take her custody," the official said.



THE HINDU

VIJAYAWADA, SATURDAY, JULY 12, 2014

BURNING DESIRE

Despite hardship, she excels in Class X exam

Gadi Bala Durga (15) an orphan, was rehabilitated in a rescue home with the help of Child Welfare Committee.



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She found with a case of diarrhoea, beriberi and other ailments. Gadi Bala Durga is a poor girl who was found in a burning house in the village. She was rescued by the Child Welfare Committee (CWC) and taken to the rescue home.

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छह माह से गुम बालक मिला

अहमदाबाद: पिछले छह माह से झारखंड के हजारी खम से लापता हुए दस वर्षीय असमर अली बुखार को उसके परिवारों को मिल गया। बच्चे के मिलने से परिवारों में खुशी छा गई। छह माह से गुम बालक के हजारी खम से लापता हुए असमर अली बुखार को उसके परिवारों को मिल गया। बच्चे के मिलने से परिवारों में खुशी छा गई। छह माह से गुम बालक के हजारी खम से लापता हुए असमर अली बुखार को उसके परिवारों को मिल गया। बच्चे के मिलने से परिवारों में खुशी छा गई।



झारखंड से गुम हुए बच्चे को अहमदाबाद में बुखार को परिवारों को मिल गया। बच्चे के मिलने से परिवारों में खुशी छा गई। छह माह से गुम बालक के हजारी खम से लापता हुए असमर अली बुखार को उसके परिवारों को मिल गया। बच्चे के मिलने से परिवारों में खुशी छा गई।

TIMES CITY

Childline begins fresh survey of child beggars on city's streets

Nashik: Childline, a non-governmental organization (NGO) working for children, launched a fresh survey of child beggars on the streets, traffic signals and markets in Nashik city from June 15. The survey is being conducted for the first time in the last survey in July 2013.

The initiative aims to identify and rescue child beggars and other street children. The survey is being conducted in the city's major markets and traffic signals.

Childline had conducted a survey in July-August, 2013 on children begging on Nashik's streets and had submitted the report in October 2013. Later, with the help of the police, the children and their parents were contacted about attending school. Only a month later, these children were again noticed begging on the streets. On January 16, 2014, Childline raised the issue with the Child Welfare Committee and District Child Protection Unit. An official from the committee said that it had asked Childline to conduct a fresh survey and submit the report of their observations to them.

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CHILDLINE CONTACT CENTRE (CCC)

The CHILDLINE 1098 service is a 24 hour free emergency phone outreach service for children in need of care and protection and the voice of every distressed child reaches us through the CHILDLINE Contact Centre (CCC). This is the central facility to which all 1098 calls are directed. The modern- day technology of a Call Centre was adopted by CHILDLINE in 2008 to provide a more systematic approach to Call Management and documenting.

CHILDLINE service needs to reach every part of the country. CHILDLINE uses contemporary technology to improve efficiency by using modern day technology of a Call Centre to provide a more systematic approach to Call Management and documenting. The voice of every distressed child reaches us through the CHILDLINE Contact Centre (CCC), a central facility to which all 1098 calls are directed.

The CHILDLINE Contact Centre (CCC) is a 24 hour voice response facility of CHILDLINE run out of a modern Business Process Outsourcing (BPO) facility. CCC answers calls at a national level, 24X7 from children in need of assistance. This service ensures that every child who calls 1098 is provided help through partners at the local level. CCC is staffed by CIF staff and the technology/infrastructure is outsourced to TCS.

HOW CCC FUNCTIONS

Once a call is received at CCC on 1098, it is answered by a trained CHILDLINE Contact Officer (CCO). If the call resolution can be completed on the phone it becomes a CCC operation. However in calls requiring Direct Intervention, the CCO will list the details and make an outbound call to the Collab Partner (the CHILDLINE Interventions unit) in the city where the call has come from. Then the Collab partner takes over and indicates to the CCC an estimated time of intervention and post the intervention, reports the complete case details to the CCC. This enables the CCC to complete the case documentation. Sometimes the caller speaks in a local dialect. In such cases the CCC facilitates a conference call with the local Collab partner.

In 2014-15, CCC was expanded from the existing coverage of North and West regions to cover South and East regions as well. Prior to the expansion, CCC was operating from one site in Mumbai with 18 seats. Today CCC operates 60 seats on a 24 hour basis across all four regions. The seats are split across 4 locations: Mumbai, which is split across 2 sites, services North and West regions, Chennai services South regions and Kolkata services East regions.

EXPANSION MODEL

Remote located Primary data centre in Mumbai and disaster backup secondary data centre in Chennai which is under testing.

Data Centre to host CRM software server, Call recording server, Genesys platform server, Data backup server. These are connected via MPLS (MultiProtocol Label Switching) Cloud to each CCC location.

CCC locations at TCS facility in each city is linked to data centers via MPLS cloud based connectivity.

Vendors includes: Tata Consultancy Services (TCS) for hosted solution model (data centres and MPLS connectivity) and for CCC facility in each city and Talisma for CRM software.

CHILDLINE PARTNER MEETS FOR CHANGEOVER

Chennai: completed for partners of all southern states on 7th/8th July.

Kolkata: completed on 24th, 25th and 28th September for all states of East/North east.

COVERAGE OF EACH CCC SITE

Mumbai CCC: all of North and West regions: J&K, HP, Uttranchal Pradesh, UP, Punjab, Haryana, Delhi, Rajasthan, MP, Gujarat, Maharashtra, Goa, Mumbai.

Chennai CCC: all 5 states of South: Tamilnadu, AP, Telangana, kerala, Karnataka, Pondicherry.

Kolkata CCC: all states of East: West Bengal, Orissa, Bihar, Chattisgarh, Jharkhand, Assam, Meghalaya, Manipur, Tripura, Nagaland, Mizoram, Arunachal Pradesh, and Andamans.

CCC Snapshot (*as on March 31st 2015)

Indicators	Numbers
No of CCC sites	4
No of Seats	60
No of CHILDLINE locations covered	317
No of Incoming lines	210
Coverage	All India

(*as on July 2015, number of seats are 82):

Region/CCC	Answered Calls	Total Calls
Mumbai (North/West)	2559741	2989692
Chennai (South) (from November 10 th 2014)	662549	915429
Kolkata (East) (from December 16 th 2014)	265235	328587
Total CCC 2014-15	3487525	4233708



CCC Goregaon inauguration on October 29, 2014

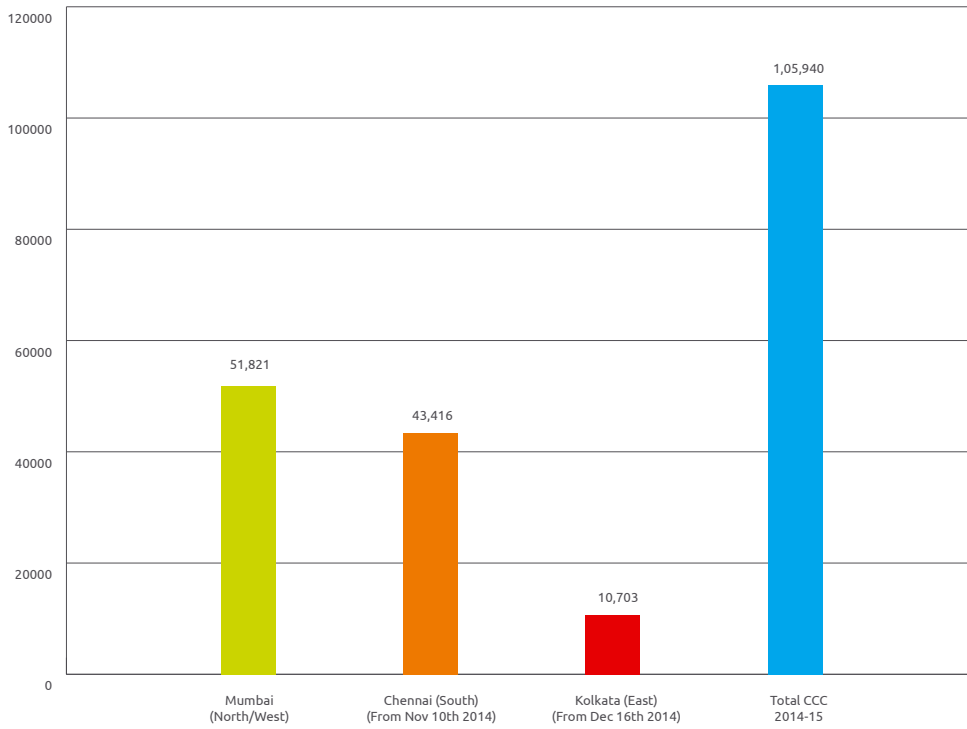


CCC launch in Chennai on November 11, 2014

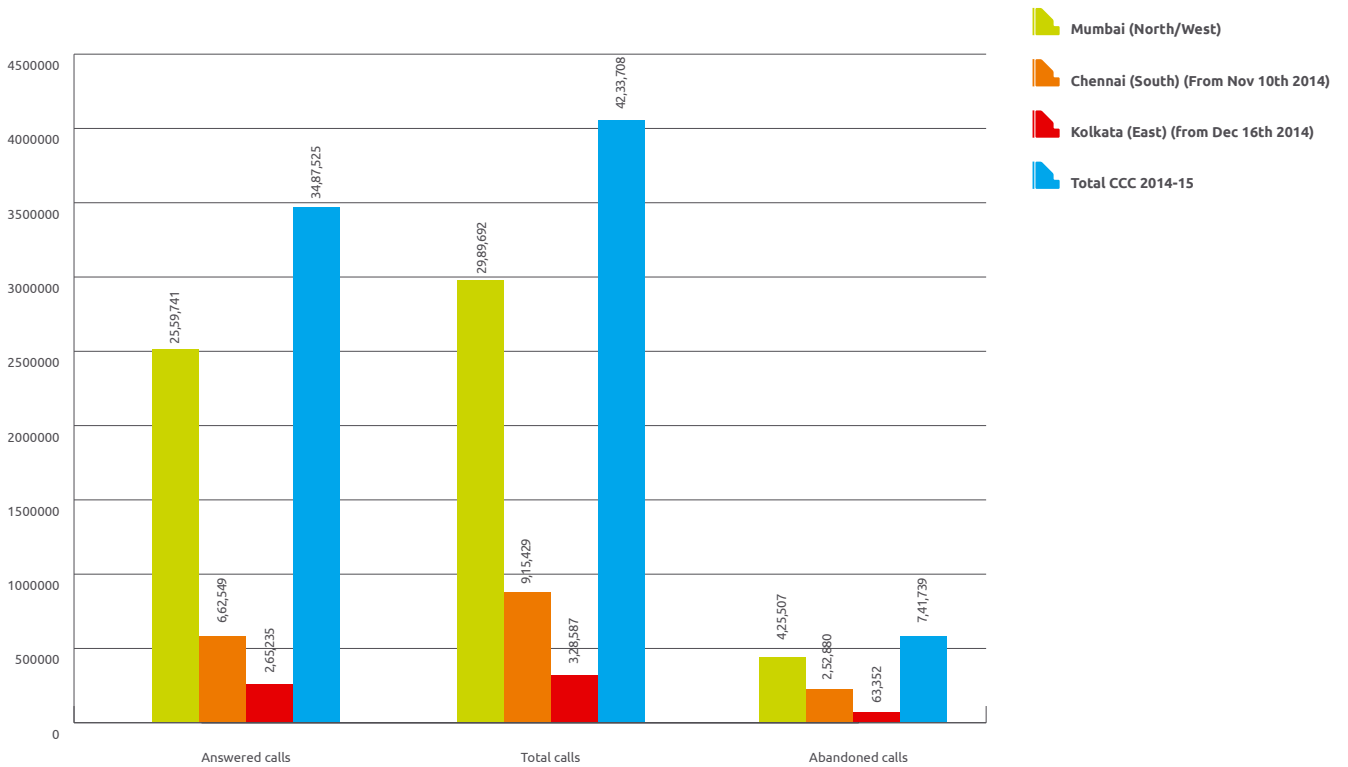


CCC opens in Kolkata on December 15, 2014

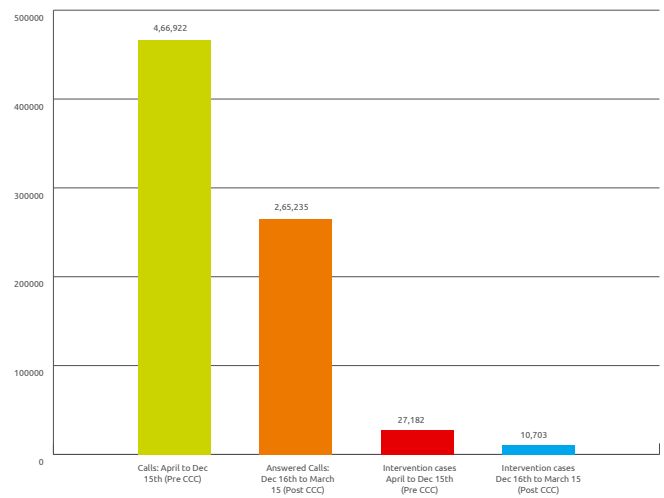
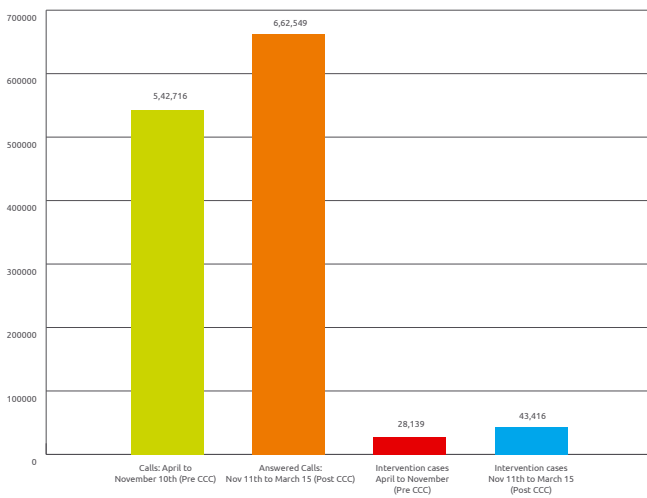
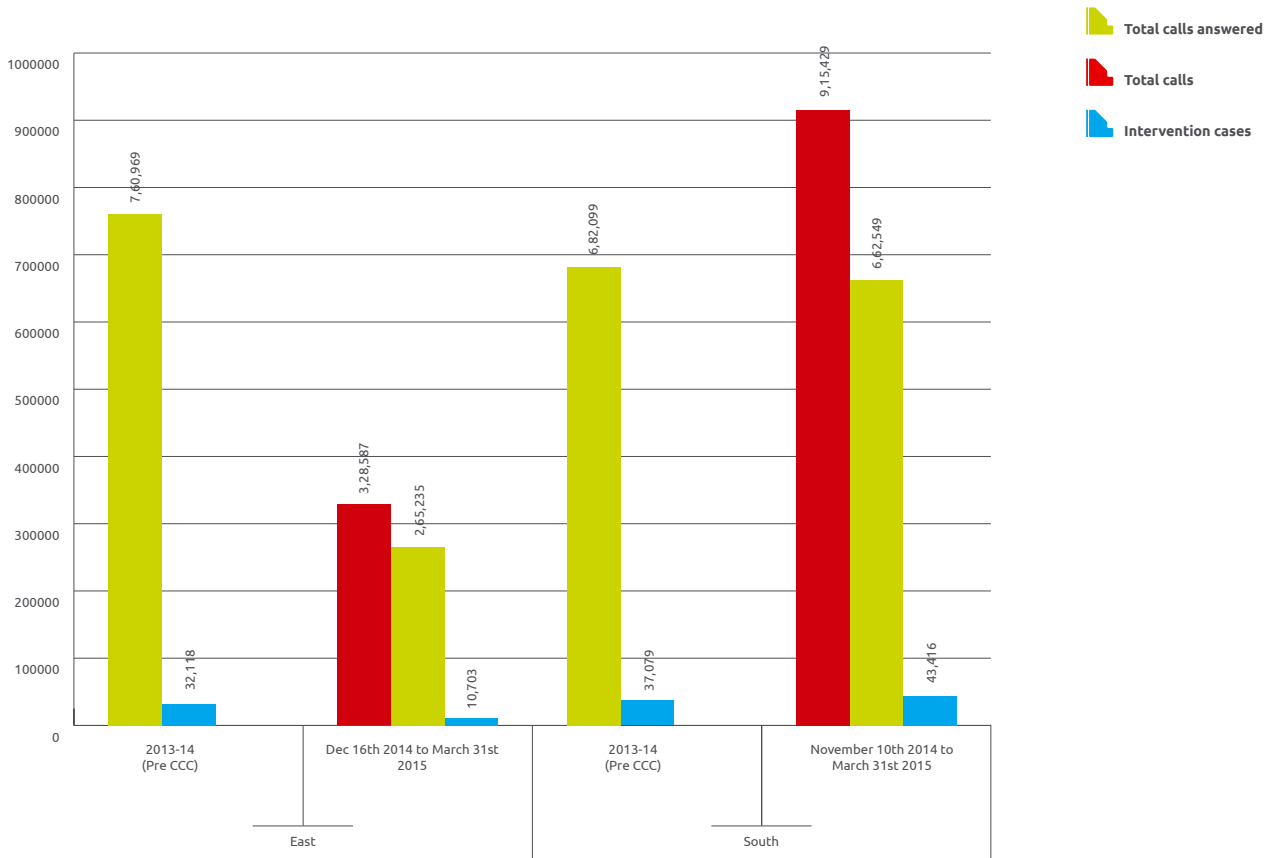
INTERVENTION CASES 2014 - 15



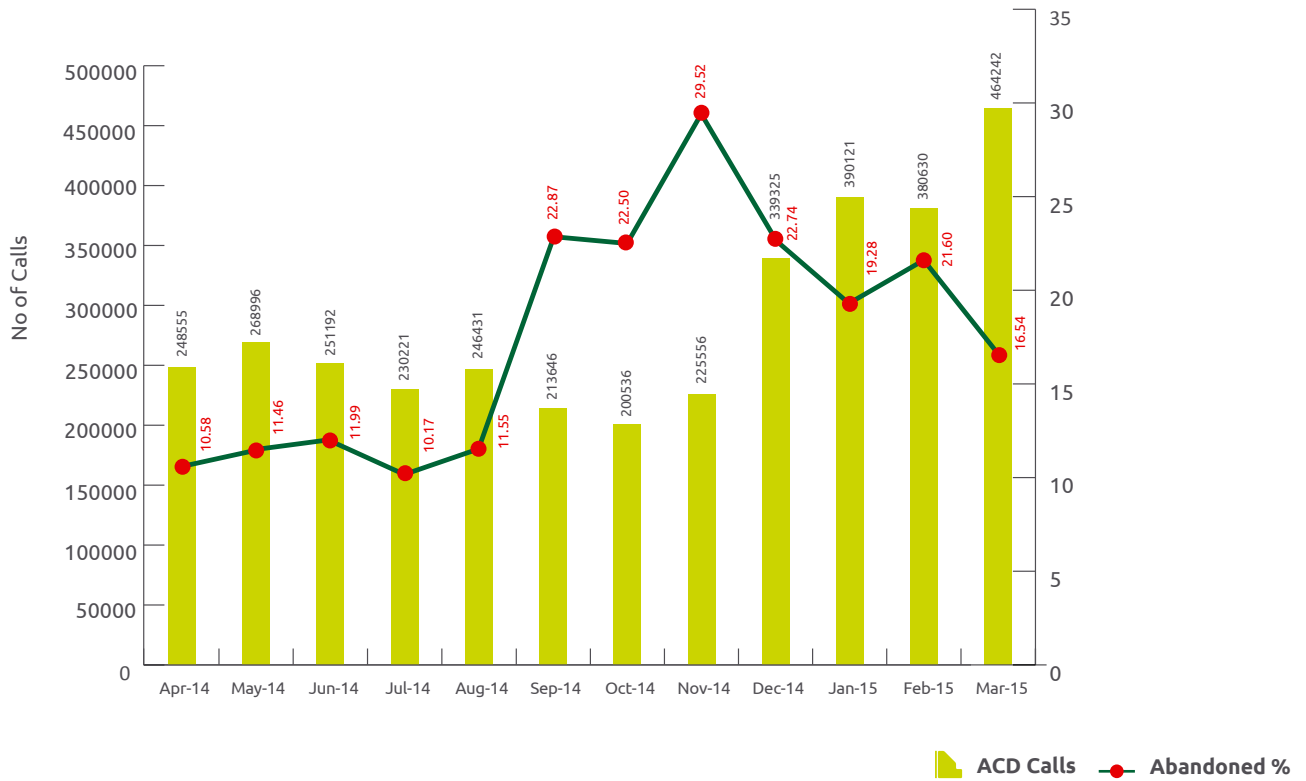
CCC 2014 - 15



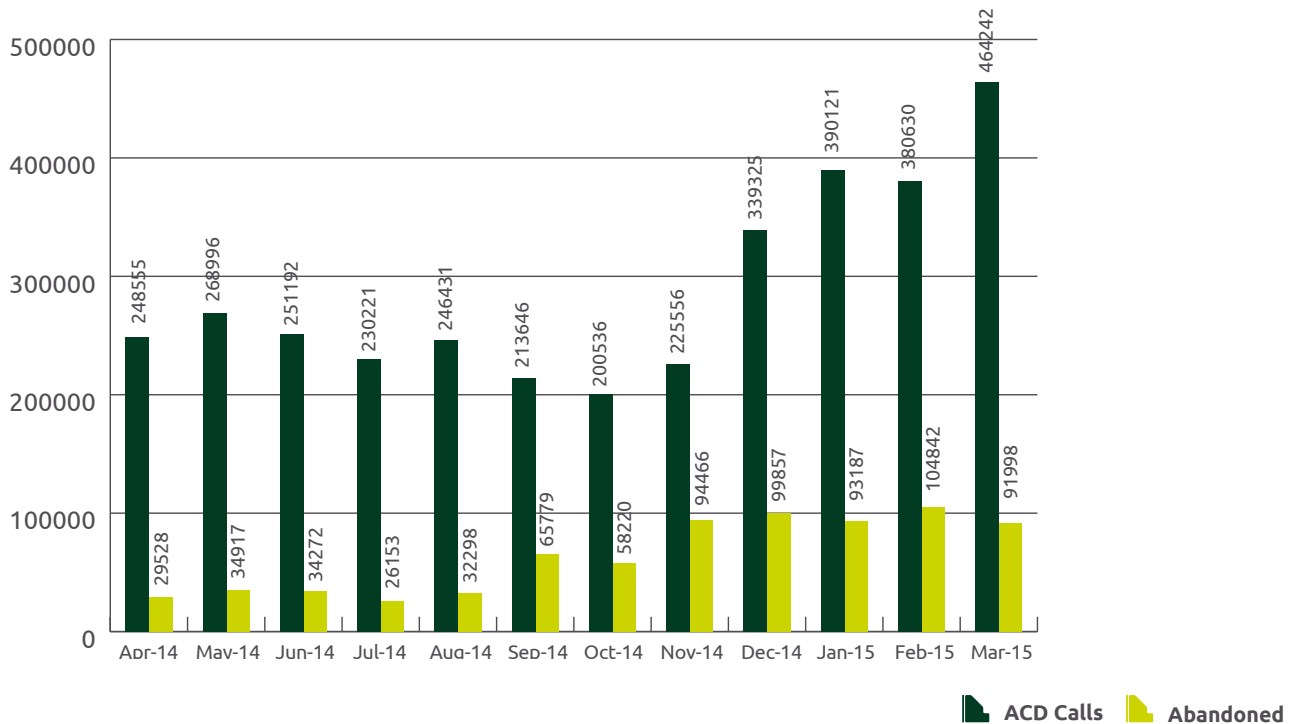
IMPACT OF CCC IN SOUTH AND EAST (2013 - 14 vs 2014 - 15)



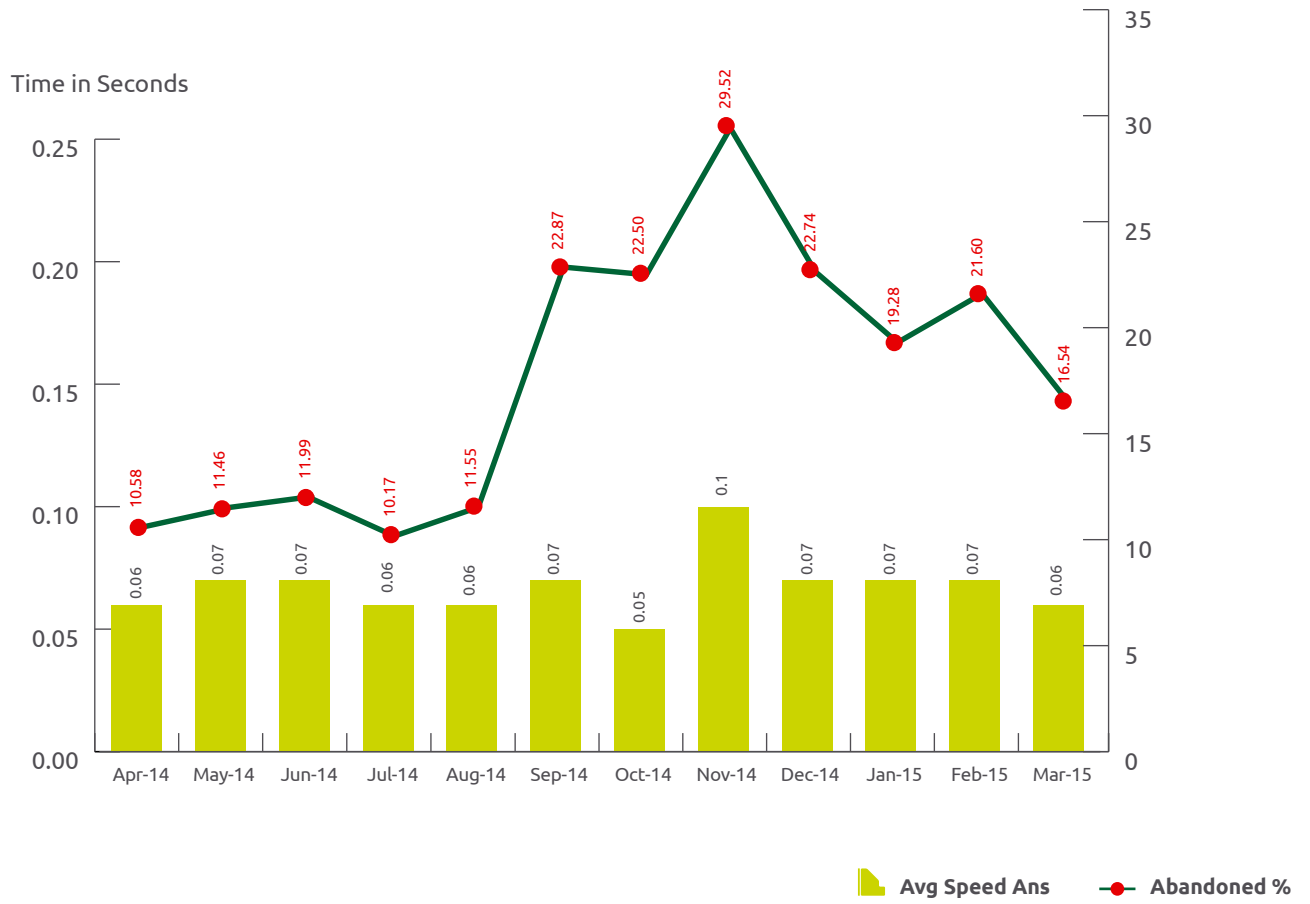
YEARLY TREND: PERCENTAGE OF CALLS MADE AND ABANDONED FOR THE YEAR 2014-2015



ANSWERED V/S ABANDONED CALLS



MTD TREND - AV SPEED OF ANSWER & SERVICE LEVELS





COMMUNICATE

to make child protection everybody's business.

CHILDLINE GOES BEYOND THE SERVICE

The year 2014-2015 witnessed a growth and advancement in CIF's communication tools, issue based projects, publications, media associations, corporate tie-ups and rigorous awareness programmes at the state and national level. Constant updates on social networking sites, interactions with our ever-growing database, media tie-ups and innovative awareness campaigns/events were accomplished.

ISSUE BASED PROJECT

CHILD SEXUAL ABUSE AWARENESS PROGRAMME (CSAAP)

CHILDLINE's Child Sexual Abuse Awareness Programme was launched in Mumbai in January, 2011. This programme uses a unique story telling format in schools to teach children in classes 2nd to the 6th the concepts of Safe Touch, Unsafe Touch and Personal Safety Rules. The stories are narrated by trained and certified lady volunteers and the sessions are followed by some classroom exercises and distribution of sealed letters to parents that explain more about the programme.

The CSAAP team covered more than 400 schools in the last academic year alone, 2014-15 including around 250 BMC schools and over 900 schools in all since the inception of the programme in 2011. The programme has reached out to 3, 60, 458 children till date.

Through various initiatives and tie-ups undertaken, CIF has trained almost 350 volunteers, with approximate number of 100 active volunteers working for this cause. The training workshops were held four times in the reporting period. These workshops include a detailed session on CSA on the first day – what constitutes as child sexual abuse, what are its indicators, types of CSA, what to do in case of disclosure, etc and covers communication skills on the second day.

CSAAP is currently working with several people from various fields to develop similar modules, targeting different age groups; pre primary, secondary school children and children with disabilities. Throughout the past year, the CSAAP team has taken extra efforts in conducting sessions for impaired children. With the help of pictures (characters from the story) and a sign language instructor assigned by the respective school, CSAAP team members have successfully conducted sessions. Schools like Disha Karnabhadhir School, Mookhdwani Vidyalaya, Vatsalya Trust Orphanage etc have shown great interest in these sessions, so much so, that during the review, not only did the students answer, but also the teachers.

Simultaneously the CSAAP team also conducts CSA awareness sessions for teachers, for parents, for members of Housing Societies etc. Spreading information about CSA helps in the long run. CSA awareness sessions for parents or teachers of schools, not only makes them more aware of the current scenario, but interested candidates also go a step further and sign up to volunteer with the CSAAP team in conducting these sessions and making more children aware.

CSAAP has also started something unique in initiating a year-long tie-up with schools that are interested. The school dedicates one day a month to CIF/ Child Safety. In the past year, CIF has conducted various sessions for the children, teachers or parents of one such interested school - Green Lawns School, Breach Candy.

Starting from drawing and elocution competitions organized for the school children, the team has also organized interactive session with teachers and Justice Tulankar (Justice Tulankar specializes in dealing with POCSO cases and other cases related to Child Sexual Abuse), thus giving teachers an idea of the legal system put in place to deal with Child Sexual Abuse. In a similar instance, in the same school, another interactive session was organized with the children of classes 5th, 6th and 7th and Police Inspector Salunke and Asst. Police Inspector Shubdha More from Crime Branch, Mumbai Police.

Looking at CSAAP from a larger view point, it has recently expanded to the city of Bengaluru, where the Programme will commence from the next academic year i.e. 2015-16. Similarly, in another tie-up with CIF and Young India (YI), an initiative of Conferderation of Indian Industries (CIIA), the CSAAP team is initiating a programme called 'Project KOMAL', where YI members/ volunteers will be trained by CIF and will conduct CSA awareness sessions in schools in 37 locations across the country. Volunteers will first screen the video 'Komal' and then have a 10 minute review sessions with children about Safe/ Unsafe Touch and Personal Safety Rules.

CSAAP won the the Gold trophy under the Best Social Responsibility Communication category at the Association of Business Communicators of India (ABCI) Awards, 2014. The programme also won the First Prize as the Best Public Service Campaign at the Public Relations Council of India (PRCI) Corporate Collateral Awards 2015.



CAMPAIGNS

WORLD DAY AGAINST CHILD LABOUR

Every year on 12th June governments, society and organizations focus their attention towards emphasizing on the plight of child labourers all over the world and taking efforts to eliminate the menace of child labour altogether. World Day Against Child Labour was incepted by The International Labour Organization (ILO) in 2002 to motivate everyone to fight against child labour and to make people conscious of the millions of children who work as paid or unpaid labourers and who are very vulnerable to exploitation.

CHILDLINEs all over India has observed this day through signature campaings, distributing pamhplets, street shows etc to alert people on the issue and strengthen them to raise their voice and 'Say No to Child Labour!'

HIGHLIGHTS FROM THE CAMPAIGN

- CHILDLINE Betul organized a workshop on Child Labour at the Government Quarter Colony. The workshop focused on the ill effects of employing children and how education is more important.
- CHILDLINE Ahmednagar along with the Labour Department organized a rally with 300 slum children. Children were also given notebooks and pens and were encouraged to become responsible citizens of the country through education.
- CHILDLINE Surat collaborated with Sulochana Trust, BalJigar Trust, Shree Valand Yuvashakti Yuvak Mandal, the Labour Dept and the DCPU to hold a rally with 300 children. An enrolment and scholarship program for 800 children was also conducted.
- CHILDLINE Indore in a joint venture with the WCD organized a rally and poster exhibition at the collector's office. Participating in the event were District Administration Officers, police persons, media & social work students. The rally saw around 2000 participants covering the most child-labour prone areas.
- In Nagapattinam the District Collector issued a notice in the public bus stands and requested the public to call up 1098 if they come across any child labourer. A 1098 board was put up at the Women's Police Station which is located next to the bus stand. The RTO pasted 1098 stickers as well on government and private buses and autos to create mass awareness.
- In Mandla a group outreach was conducted at Hanumanji ward with the participation of around 50 children, Anganwadi helpers, teachers, local social workers and families living in the neighbourhood.
- CHILDLINE Ujjain organised a rally and signature campaign against child labour. Shopkeepers, coolies, auto drivers and several onlookers came out in large numbers to show their support. More than 250 people supported the campaign through their signature.
- CHILDLINE Lucknow organised a rally in the city with social workers, CHILDLINE volunteers and students of various schools. At the end of the rally CHILDLINE Lucknow organised a street play on Child Labour. In continuation, CHILDLINE Lucknow also organised a seminar on the issue at Assistant Labour Commissioner's Office with the Labour department, civil society organization, hotel and shop owners and the school students.



World Day Against Child Labour Celebration in Mysore, Karnataka



Children join CHILDLINE's Anti-Child Labour campaign in Guna, Madhya Pradesh



Many participated in a rally on Child Rights organised by CHILDLINE in Kurnol, Andhra Pradesh



Rally spreads awareness on Child Rights



Rally spreads buzz on 1098 and Child Rights



People from all walks of life came forward and pledge their support at a rally in Kurnool in Andhra Pradesh

CHILDLINE SE DOSTI 2014

CHILDLINE Se Dosti has become an established nation-wide awareness campaign making ordinary citizens stakeholders in Child Protection. The aim is to acquaint the community to the concepts of Child Rights and Child Protection and make them pro-active in order to create a safe environment for children in the country. What began as a marketing attempt/donation drive in 2007 with the distribution of Dosti coupons is now a nation-wide awareness and fund-raising campaign. This initiative was proposed with the hope that with each person CHILDLINE meets, a new 'Dost' is made.

A week-long campaign from the 14th of November to 20th November, CHILDLINE Se Dosti aims at making friends ('Dosts') for CHILDLINE. In this endeavor to build dependable relationships for a safe and child friendly atmosphere, we spread awareness amongst those who remain unaware about the work done by CHILDLINE and as such create a week long national level visibility. 'Dosti Week' is packed with games for children, rallies, walkathon, workshops, outreach programmes, signature campaigns, visits, nukkad, nataks, sports days and many other exciting activities. This exhilarating campaign is for one and all irrespective of religion, gender, social status, income level, caste, age etc.

Each city and district in India was bustling with events during the week long Dosti celebrations. The year 2014 saw CHILDLINE Se Dosti grow exponentially as a large number of people from every nook and corner across the country came out to lend a helping hand as a CHILDLINE Dost and supported the celebrations with a positive attitude and immense exuberance.

HIGHLIGHTS FROM THE CAMPAIGN

SRINAGAR

A group of children staged a skit titled "Think About Me" (Meun Te Soonchtav) on Child Labour and children issues. The skit aimed to stop rampant child labour in Srinagar, it sent out a message that children should not work but must go to school.

GURDASPUR


Childline Se Dosti week saw a number of activities taking place in Gurdaspur from an awareness programme on drug abuse targeting students from various schools across Gurdaspur to a national Open Karate Championship organised in association with the District Child Welfare Council and Punjab Shotckan Karate with over 350 children.

SHIMLA

A mega Signature Campaign was organised by CHILDLINE Shimla at the Ridge Shimla to reach out to general public on CHILDLINE 1098 and Child Rights. Over 1500 people came forward and pledged their support on the occasion.

SOLAN

Over 30 children from the Kather migrant area in Solan participated in a special Children's Day festivities for the



first time ever to create awareness on CHILDLINE and various issues related to children. Toys, food and sweets were distributed to the children.

HARIDWAR

CHILDLINE Haridwar carried out an awareness programme on CHILDLINE 1098 to sensitise the Doctors and Nurses in Haridwar on child rights. The programme ended with the CHILDLINE team tying Suraksha Bandhan to all the participants and other staff in the hospital.

MUMBAI

To celebrate Childline Se Dosti week, a group of students from the Institute of Chemical Technology, Mumbai in collaboration with CHILDLINE Mumbai spread some unexpected joy through a flash mob at Juhu Beach. The onlookers, though confused at first, cheered on with great zeal. Later the CHILDLINE Mumbai team addressed the gathering on Child Rights and 1098.

KHANDWA

Children in Khandwa tied Suraksha Bandhan to Police personnel to thank them for their continuous support. This symbolic action was of importance as the Police are the first official force that runaway children may come in contact with.

SILCHAR

Over 100 students bunched together for a rally from various schools across Silchar to spread awareness about CHILDLINE and child rights and protection. Organised by CHILDLINE Silchar, officials from District Administration, NGO workers, CHILDLINE team, Teachers and staff from schools took part in the rally.

RAIPUR


CHILDLINE Raipur held a special programme where 4 children along with the CHILDLINE team met Mr. Balramji Das Tandon, Governor of Chattisgarh and tied him a Suraksha Bandhan, thanking him for the support to CHILDLINE 1098.

GUNTUR

Childline Se Dosti campaign in Guntur saw the release of Childline Se Dosti poster by Mr. Kantilal Dande, IAS, Collector and District Magistrate, Guntur. A day long workshop to sensitize media personnel on Child Rights and Child Protection was also held. The workshop saw over 25 reporters from Print and TV media and news photographers take a day out from their schedule to participate. The workshop aimed to sensitise media personnel on child sensitive reporting; how to maintain ethical standards in telling sensitive and taboo stories to protect the rights of children.

HYDERABAD

Making a difference during the Childline Se Dosti celebrations in Hyderabad was the CHILDLINE Walkathon, an



initiative by CHILDLINE Hyderabad in association with Crime Investigation Department (CID), Telangana to raise awareness on Child Rights and Child Abuse. Ms. Sania Mirza, Indian tennis player and Brand Ambassador for Telangana State flagged off the walkathon in the presence of Mr. Ajay Mishra IAS, Principal Secretary Homes, Telangana State, Mr. Anurag Sharma IAS, DGP, Telangana State. Over 6,000 college and school students from various Government and Private schools & colleges along people from various walks of life including officials from District Administration, Police Department, Labour Department, CWC and JJB members, NSS & NCC students, Media representatives and CHILDLINE team participated in the CSD walkathon organised as a part of CHILDLINE Se Dosti celebrations.

WARANGAL

CHILDLINE Warangal organized a health camp focusing on children & women's health issues. The camp was beneficial to over 800 underprivileged children and women.

MADIKERI

CHILDLINE Madikeri organised a Legal Camp on The Protection of Children from Sexual Offences (POCSO) Act, 2012 for the members of CWC, DCPU, DMO from Madikeri at the Government High School Madikeri. The camp saw over 50 officers take a day out from their schedule to participate.

MYSORE

In a bid to reach out on 1098, CHILDLINE Mysore conducted an awareness programme among auto rickshaw drivers in the city. Nearly 700 auto rickshaw drivers took part in the programme. During the interaction, participants were told about CHILDLINE 1098 and how they are an important part of the chain in rescuing children in distress.

CALICUT

CHILDLINE Kozhikode organised a workshop on Juvenile Justice (care and protection of children) Act 2000 and Protection of Children from Sexual Offences (POCSO) Act, 2012 at Government Law College to discuss the need for effective implementation of POCSO and JJ Act. Mr. Jossy Cherian, Assistant Commissioner of Police addressed the gathering.

KANNUR

CHILDLINE Kannur in collaboration with the District Kudumbasree Mission organised a day long training programme on Child Rights and Law for Balasabha Consultants in Kannur District. The Balasabhas are structured neighbourhood network of children. Each Sabha consist of 15 – 30 children in the age group of 5 – 15 years and aims to prevent inter-generational transmission of poverty through capability enhancement of children.

WAYANAD

Organised by CHILDLINE Wayanad, a rally on Child rights attracted participation of students from various schools and colleges across the city. Over 600 students participated in the rally aimed to spread awareness on CHILDLINE, Child Rights and Child Protection.



Childline Se Dosti rally in Murshidabad, West Bengal



Children tied Suraksha Bandhan to SP Khammam, Telangana

Childline Se Dosti in Bidar, Karnataka



Children during Sit & Draw competition in Uttar Dinajpur, West Bengal



Childline Se Dosti poster release in Guntur, Andhra Pradesh



Students of Murapara High School at Childline Se Dosti programme in Udaipur, Tripura



Suraksha Bandhan with Police Officer In Malda



Press Meet during Childline Se Dosti - Vijayawada, Andhra Pradesh

SOCIAL MEDIA CAMPAIGN

I PLEDGE FOR CHILD RIGHTS

I Pledge for Child Rights was a 12 day social media campaign that was carried out on CHILDLINE's social media accounts with a major focus on our Facebook page. This campaign also gave birth to our maiden Instagram page. Throughout the campaign messages regarding CHILDLINE and the 1098 service were posted in creative formats and designs. I Pledge for Child Rights turned out to become an awareness drive and encouraged our followers to participate and Pledge for Child Rights in remarkable numbers.



The banner features a photograph of three smiling children wearing green hard hats with the number '1098' on them. To the right, the 'I Pledge For Child Rights' logo is displayed, with the text 'A CHILDLINE 1098 CAMPAIGN' below it. A central text box reads: 'Participate in CHILDLINE'S 'Pledge for Child Rights' campaign and be a part of the change.' Below this, three icons represent 'Take A Quiz', 'Take A Pledge', and 'Donate'. A large blue button at the bottom right says 'PARTICIPATE NOW'.

CAMPAIGN IMPACT ON FACEBOOK

Page Likes: 20,089

Total Post Reach: 14,37,350

Post Viral Reach: 3,67,969

Total Reach: 15,04,160

- Paid: 10,11,392
- Organic: 4,92,768

Total Pledges: 1386 (in and out of app)

Messages: 361

Engagement: 1,05,837

- Post Likes: 73238
- Post Comments: 891
- Post Shares: 3990
- Post Clicks: 1,00403



The screenshot shows a Facebook post from 'Childline India Foundation with Melbin Selvam and 21 others' dated March 29. The text reads: 'SHOCKING Fact: 11 MILLION #children are abandoned in #India. Of this, 90% are girls. All of them have little hope of finding a home. Support CHILDLINE's to give these children their home <http://bit.ly/1098DONATE>'. Below the text is a graphic illustration of a baby wrapped in a white blanket lying on a concrete curb next to a yellow and black striped traffic bollard. The background shows a road with a white van and trees. The graphic includes the 'I Pledge For Child Rights' logo and the 'CHILDLINE 1098 NIGHT & DAY' logo. At the bottom, a green banner says 'Support CHILDLINE in providing shelter to abandoned children' with the 'I Pledge For Child Rights' and 'CHILDLINE 1098 NIGHT & DAY' logos.

The campaign resulted in 105837 engagements between 20th March and 1st April, 2015. In the same period, page likes grew by at least 20,089 – 1,805% over the previous week. The engagement-generating posts received 73.23k likes, 891 comments and 3990 shares and the total reach grew to 1.4 million in this period.

I Pledge For Child Rights
A CHILDLINE 1098 CAMPAIGN

Participate in CHILDLINE'S 'Pledge for Child Rights' campaign and be a part of the change.

Take A Quiz Take A Pledge Donate

I Pledge For Child Rights
A CHILDLINE 1098 CAMPAIGN

India's longest message board on
CHILD RIGHTS.

CHILD LINE 1098
NIGHT & DAY

I Pledge For Child Rights
A CHILDLINE 1098 CAMPAIGN

"We were shocked when our school denied us education".

CHILD LINE 1098
NIGHT & DAY

EVENTS

STANDARD CHARTERED MUMBAI MARATHON



CIF team at SCMM 2015 with great deal of enthusiasm and vigor

Great excitement prevailed on January 18th, 2015, as the CHILDLINE team and supporters participated in the Standard Chartered Mumbai Marathon for the **'Right to a Happy Childhood'** at the 12th edition of the Standard Chartered Mumbai Marathon (SCMM), Asia's largest and the world's fourth largest marathon for a social cause. With every coming year the event has not only shown a growing number of participation in the race but also has been successful in bringing about a realization in the masses to contribute for the cause that needs support.

There were about 40,000 people who took part in the various categories of the race. The event enabled nearly 152 corporates extending their support to about 300 voluntary organizations.

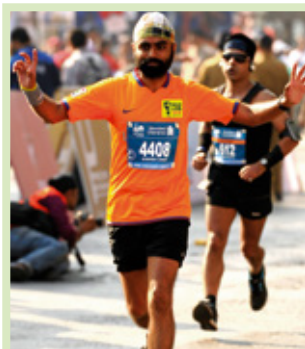
Our corporate supporters included Vodafone, Sanofi India Ltd, Tata AIG General Insurance, Universal and Hari Krishna. Their team members ran in support of CHILDLINE under the corporate challenge in various race categories. CHILDLINE was also supported by prominent personalities who participated as Individual Fundraisers. Among these were Mr. Gurpreet Singh, Mr. Sunil Rawlani and Dr. Mathew T.J who ran to spread the message raising funds for CHILDLINE.

From our Dream Runners to our Corporate Challengers, everyone kept up the spirit and enjoyed every single moment of the race as they ran with a common motto to raise awareness about CHILDLINE's cause.

We at CHILDLINE thank all our supporters, corporates and individuals who ran for us in the marathon making it a huge success for all of us.



Mr. Sunil Rawlani, Changer Maker for CHILDLINE



Gurpreet Singh, Change Maker for CHILDLINE

CORPORATE PARTNERS



Vodafone



Hari Krishna Exports Pvt. Ltd.



Sanofi India Ltd.



Universal Medicare Pvt. Ltd.



TATA AIG General Insurance

AIRTEL DELHI HALF MARATHON

The Airtel Delhi Half Marathon saw around 32,527 runners who participated in one of the four races - the half marathon, the 7 km Great Delhi Run, a 4.3 km run for senior citizens, and a 3.5 km wheelchair race. About 68 NGOs participated in the marathon. The half marathon is the elite runner race, while the Great Delhi Run attracts the majority of participants overall. The race attracted celebrities such as Vinod Khanna, Rahul Bose and Bipasha Basu. Vedant Bahari, a student, ran for CHILDLINE as an I-Pledger. Along with him a Youth Challenger group which included Xth and XIIth grade students - Malvika, Yash, Gautam and Kabir - from Step by Step School, Noida participated in the race and raised funds for the CHILDLINE cause. Their mission was not only to support CHILDLINE but also to help raise awareness about CHILDLINE's helpline service - 1098.


DELOITTE IMPACT DAY



Deloitte Impact day was held on 28th November 2014 at the Mankhurd Shelter Home. The day began with the children giving a heartwarming welcome to the 60 Deloitte employees who had come to interact with the children and spend some quality time with them. First an introduction to the Children's Home was organized by the shelter authorities so as to make the Deloitte employees familiar with the home.

The children at the shelter home were excited to meet their new friends and mingled well with the Deloitte team. To make the shelter home an appealing and pleasing environment for the children the Deloitte employees painted the walls of the home with different cartoon characters. In the afternoon, the Deloitte volunteers conducted a drawing competition for all the children.





The drawing materials were provided by the volunteers as the children participated with great vigor and enthusiasm. The volunteers encouraged the children to express through colours and shapes. All the children came up with some fantastic drawings which created a sense of achievement for not only the children but also the Deloitte volunteers. The children were later given a huge surprise by the volunteers when they were offered bath towels, soaps, crayons, pens, pencils, erasers, drawing materials, chocolates and biscuits. At the end of the visit, the volunteers thanked the children and the staff of the home for giving them the opportunity to interact with them.

Deloitte has always been an ardent supporter of CHILDLINE and are always at the forefront to support the cause. The Deloitte Impact day which is carried out regularly is a promise that Deloitte understands the need for the right to a happy childhood and will constantly assist CHILDLINE to help children in need of care and protection.

UNINOR CRICKET MATCH

Telewings Communications, operating under the brand name Uninor, helped organise a social inclusion cricket match which was played between employees of Uninor and children from various CHILDLINE partners such as Prayas, Salam Balak Trust, Don Bosco, and Butterflies. The event took place on 24th June 2014 at Ajanta Public School, Gurgaon. The match was scheduled to be held over 2 innings of seven overs each but was increased to ten overs due to requests made by children on the ground. Amidst roars of shouts and cheers the captain of the CHILDLINE team won the toss and chose to ball first. The Uninor team managed to get 46 runs before they were run-out. At the end of this very zealous game, CHILDLINE won the match with 3 wickets to spare! Rohit, the opening batsman for the CHILDLINE team remained on the pitch, batting for his team till the very end. He owned the crease and for his perseverance was conferred the 'Man of the Match' award. Post the match there was a prize distribution ceremony in which all the players in the CHILDLINE team received token of appreciation from the CEO of Uninor, Mr. Morten Karlsen.

DELHI BIRTHDAY PARTY

Every year a Birthday Party is held for street children in Delhi. This time the Birthday Party was celebrated on 15th November, 2014 at Central Park. It was a special occasion as over 400 children attended the party and cut a cake as most of them celebrated this day as their own birthday. This birthday party was organized with the support of various corporates and individuals. Organizations such as the New Delhi Municipal Corporation (venue partner), Uninor Tele Communications, Bikano Group, Goldie Masale, Monsoon Accessorize, Lite bite food, Park Hotel & MGOCSM supported the event. Several activities were organised for the children including fun games, competitions, tattoo stall etc. Amidst balloons, streamers and other activities that were held, the kids came up with some performances of their own. Food, drinks, music, dance and unlimited masti made the kids smile.

SODEXO SUPPORTS WORLD DAY AGAINST CHILD LABOUR

Sodexo India carried out an awareness activity at their client locations to spread the word about child labour on 12th June which is declared as World Day against Child Labour. CHILDLINE film 'Education Counts' which talks about child labour was also filmed at the client office at various locations by the organization.



TATA AIG EMPLOYEE ENGAGEMENT PROGRAM

The TATA AIG Employee engagement event was held on 28th March 2015 at the YMCA Boys Home in Andheri. 15 volunteers from TATA AIG and 60 children from the boy's home were present for this exuberant event. As part of the interactive process the employees conducted many activities like games, sing-song sessions, drawing competition, poetry recital, dancing etc. All the children were very spontaneous and full of life, CHILDLINE T-shirts were gifted as mementos to each child and the TATA AIG employees presented sports material to the Boys Home as a token of their regard towards them. The event was concluded by thanks giving by the caretaker of the Boys Home. Spending the day with the vivacious children brightened up the volunteers and gave them a sense of contentment. On the other hand, the children were delighted to have spent a fun day with the TATA AIG employees. On the whole, this engagement event will be remembered fondly by all the participants. kids smile.



MEDIA ASSOCIATIONS

RADIO CAMPAIGN FOR CSAAP

A radio campaign was carried out on Radio City, RED FM and Radio One all across Mumbai in order appeal for lady volunteers to join the Child Sexual Abuse Awareness Programme (CSAAP). CHLDLINE tied up with the media agency Group M to devise the campaign and two CHLDLINE radio spots targeting homemakers and college students respectively were aired. A large number of female listeners called up CHLDLINE and showed their interest in becoming a part of the programme.

CHLDLINE ON CHANNEL V

CIF's Mr.Nishit Kumar, Head, Communication & Strategic Initiatives, CIF was invited to participate in a panel discussion on the proposed amendments to the Juvenile Justice Act at the launch of Channel V's Gumrah End of Innocence, Season 4 in Mumbai. In its fourth season, the Gumrah series focuses on the psyche of teenagers. In sync with the show's theme, a panel discussion was held, throwing light on the Juvenile Justice Act. Debating on issue, Mr. Kumar was joined by the show's host and actor Mr. Abhay Deol, actor and activist Mr. Kabir Bedi and novelist Ms. Ira Trivedi. The panelists discussed on the proposed amendments to the Juvenile Justice Act to treat 16-18 year old juvenile offenders as adult criminals. An excerpt from Mr. Kumar's discussion: *"CHLDLINE believes in the reformation of young minds rather than any harsh punishment. It is imperative that proper guidance, corrective treatment, education and healthcare provide a child a chance to reform. It is the responsibility of the community and state to provide these facilities to a child in order to increase the possibility of a better life. Instead, children are sent to remand homes, observation homes where they are subject to various forms of abuse. How then is a child supposed to grow up normal if provisions made for him/her lead him to further crime?"* He emphasised that most children have hope for reformation. With adhering to current juvenile justice laws, we give our children hope for a better life.



(L to R) Ms. Ira Trivedi, Mr. Kabir Bedi Mr. Abhay Deol, Mr. Kabir Bedi, Mr. Nishit Kumar.

TOOLS OF CHANGE

HELLO CHIDLINELINE

CIFs Hello CHIDLINELINE Newsletter is an in-house journal that covers the significant activities CHIDLINELINE undertakes on a regular basis. This award-winning publication accounts the different outreach programmes, successful interventions, events and other activities carried out by CHIDLINELINE teams and partner organizations across India.

CIF published 2 Hello CHIDLINELINE newsletters for the financial year 2014 – 2015.



ACCOLADES

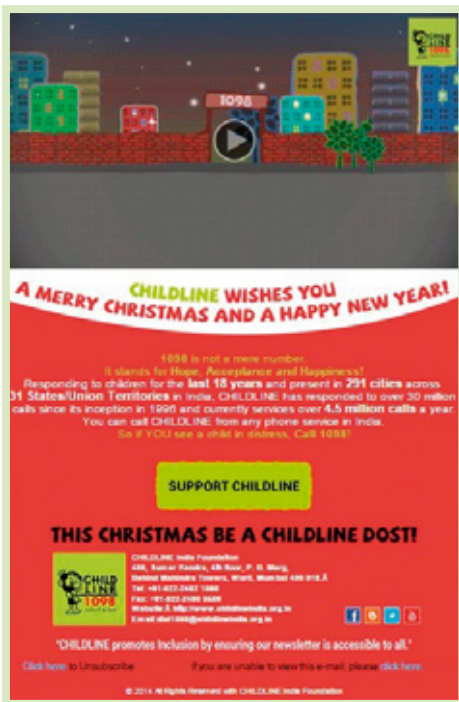
Hello CHIDLINELINE won the second prize at the Public Relations Society of India (PRSI) National Awards, 2014 under the Best House Journal category. This is the second time in a row that PRSI has conferred this award to Hello CHIDLINELINE.

Hello CHIDLINELINE won the Bronze award at the Public Relations Council of India (PRCI) Corporate Collateral Awards 2015.

E-MAILERS AND E-NEWSLETTERS

CHILDLINE send out e-mailers and e-newsletters to all its Dosts to keep them updated on the latest happenings at CIF. Accessible to the impaired and user friendly in design, these hi-tech mediums are used to keep our supporters in the loop immediately. Emailers are also sent to spread Diwali greeting and Christmas cheer among our special Dosts.

CIF sent out 3 eNewsletters and 4 eMailers for the financial year 2014 – 2015.



CHILDLINE was awarded the prestigious 5th National Centre for Promotion of Employment for Disabled People (NCPEDP)-Mphasis Universal Design Awards 2014 under Category C: Companies / Organisations for its exemplary initiatives in the area of accessible & inclusive media. CHILDLINE has won this award for making the animation films: 'The Rose', 'Like Sisters' and 'Education Counts' as well as the website, eNewsletter and eMailer accessible to the impaired. The animation films have been developed in accessible formats which include: Captioning, Sign language interpretation and Audio description and each accessible format has been created in Kannada, English and Hindi.

CHILDNET

ChildNET volume 8 was published in 2014. It presents an in-depth analysis of calls received on 1098 and interventions carried out for the the period January, 2012 to December, 2013.

The total number of intervention cases reported by ChildNET was 73,121 for 2012 and 1, 08, 379 for 2013. CHILDLINE nationally received a total of 39,04,285 calls in January 2012 - December 2012 and 38,83,722 calls in January 2013 – December 2013, including 2,11,950 information calls in 2012 and 2,12,457 information calls in 2013. These calls consists of caller's seeking information about CHILDLINE and services for children such as adoption services, vocational training courses, boarding homes, child guidance clinic and so on. The data provides important feedback about the impact of the service, users of the service, the reasons for calling CHILDLINE, experiences of abuse faced by children and the nature of intervention provided by CHILDLINE. It provides the building blocks for more in-depth research and analysis on the status of children in India, particularly in the area of child protection. It is important to note that this publication analyzes only the intervention related calls recorded in ChildNET.

PROFILE OF THE CHILDREN ASSISTED

The data highlights that for the two years CHILDLINE reached out to

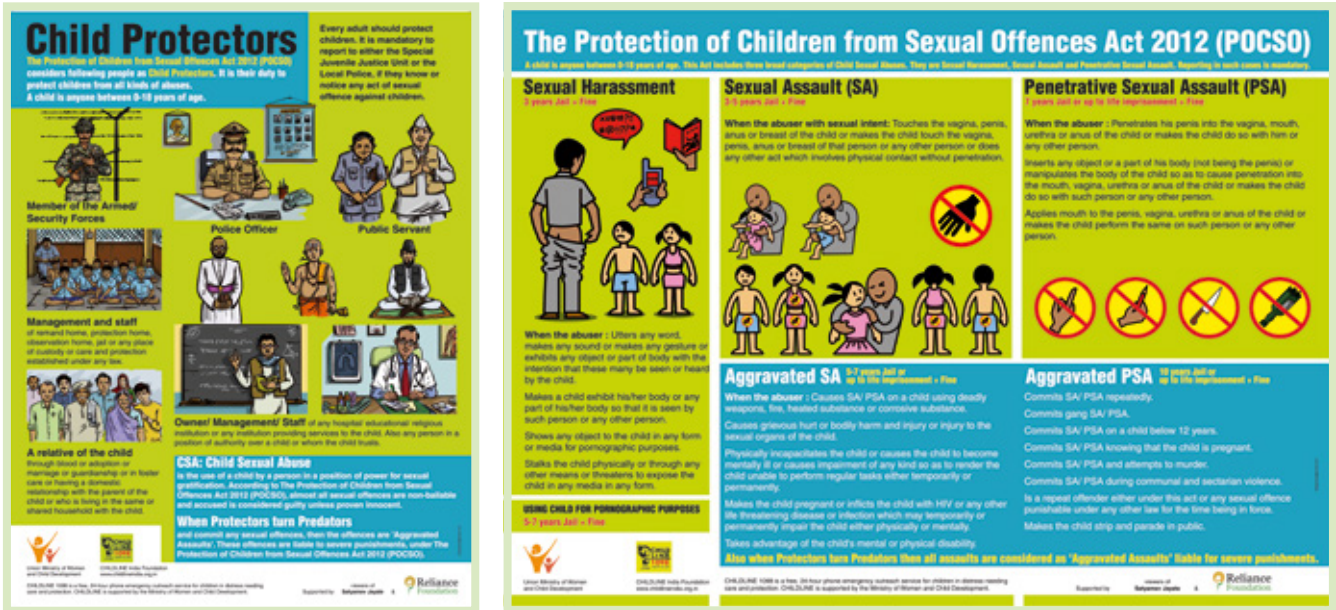
- Maximum number of children in the age group of 11-15 years (44%)
- Higher number of boys (62%) than girls (38%)

ChildNET showcases the nature of calls, the nature of intervention, the profile of callers, the status of callers and the status of the CHILDLINE service in India.



POCSO POSTERS

Keeping in view the recently passed Protection of Children from Sexual Offences Act, 2012, CHILDLINE released two posters that cover important aspects from the Act. While one poster speaks about the different kind of abuse patterns and the punishment for committing the crime, the other poster details out the concept of Child Protectors and their role in safeguarding child rights. Both the posters have been translated from English into 14 Indian languages.



IEC (INFORMATION, EDUCATION, COMMUNICATION MATERIAL)

The year 2014 saw new the IEC come into place with vibrant colours and exciting illustrations. This illustration based IEC was developed so that our outreach and awareness programmes come alive and garner tremendous support from onlookers.



BANNER

STANDEE

CHILDLINE 1098
UNION NATIONAL HELPLINE

child or concerned adult calls 1098

gets connected to the CHILDLINE helpline centre

CHILDLINE team rushes to aid the child

child is provided rehabilitation and constant follow up

Call 1098 toll free from any phone service in India

missing children • abused children
runaway children • children in disaster situations
trafficked children • children at work
all children in need of care and protection

CHILDLINE is a national 24-hour free, phone emergency outreach service for children in need of care and protection. CHILDLINE is supported by the Union Ministry of Women and Child Development and links State Governments, NGOs, Allied Systems and Corporate Sector.

www.childlineindia.org.in

POSTER

www.childlineindia.org.in

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www.childlineindia.org.in

LEAFLET (FRONT)

CHILDLINE 1098
UNION NATIONAL HELPLINE

Call 1098

When you see a child ill and alone • When you see a child in need of shelter • When you see a child abandoned or lost • When you see a child being beaten or abused • When you see a working child being denied his/her wage • When you see a child being bullied on the streets • If you want to volunteer your services to CHILDLINE

CHILDLINE is a national 24-hour free, phone emergency outreach service for children in need of care and protection. CHILDLINE is supported by the Union Ministry of Women and Child Development and links State Governments, NGOs, Allied Systems and Corporate Sector.

www.childlineindia.org.in

LEAFLET (BACK)

keep a track of us on



@childline1098



CHILDLINE India Foundation

CORPORATE SOCIAL RESPONSIBILITY

PAYROLL GIVING



Deloitte and HSBC have been running a Payroll Giving Program to enable its employees to donate to CHILDLINE. These contributions are transferred to us through United Way of Mumbai for critical medical cases and up-gradation of shelter homes for children rescued through 1098.

TATA COMMUNICATIONS

The CHILDLINE 1098 service has been growing leaps and bounds over the years. Reaching out to millions of children in every town, district and city thus becomes a daunting task as we grow further. Enabling us to perform our tasks of rescue and rehabilitation are the CHILDLINE rescue vans which help us to get to a child in time. Recently 2 such rescue vans were launched in Srikakulam and Nagaon by TATA Communications.

SRIKAKULAM



CHILDLINE rescue van decorated with banners in Srikakulam

On 26th January, 2015 during the Republic Day Parade organized by the District Administration, a CHILDLINE rescue van was inaugurated by Dr. P. Lakshminarasimha, IAS, District Collector in the presence of Sri Vivek Yadav, IAS, Joint Collector, Sri A.S.Khan, IPS, Suptd. Of Police, Sri P. Rajini Kantha Rao, Addl. Joint Collector, Srikakulam. To commemorate this special day, a CHILDLINE stall was also placed to spread information about 1098 to the general public. Around 10,000 people including children from various schools were present for this event and

received valuable information regarding CHILDLINE. The inauguration of the rescue was celebrated by flying balloons and organizing a rally through much fanfare. The District Collector and other dignitaries visited the CHILDLINE stall and interacted with the team. All the District Officers of line departments assured their best support to CHILDLINE and congratulated the team on introducing the rescue van which will assist in creating a safe environment for children.

NAGAON

CHILDLINE Nagaon flagged off the CHILDLINE van at Nagaon Court Campus. Smt. Monalisa Goswami, IAS, Deputy Commissioner, Nagaon was the Chief Guest at the function. In her inaugural speech she thanked CHILDLINE for the wonderful job they were doing to help children in distressed situations. She also urged the community to extend their complete cooperation and to call 1098 if they see a child in need. Smt. Goswami also assured invariable support by the District Administration towards CHILDLINE's cause. Also present at the event was Shri. Chidananda Nath, Chairman, Child Welfare Committee (CWC) along with the Superintendent of the State Children Home, Joint Director of Health Services, Divisional Programme Officer under ICDS Cell, Inspector of Schools, Assistant Labour Commissioner, a few advocates from the Nagaon Bar Association and few social workers. The event was concluded with a vote of thanks from the CHILDLINE team.



Smt. Monalisa Goswami flagging off CHILDLINE rescue van in Nagaon

TATA POWER EMPLOYEE GIVING

Two day event on employee giving was held in the premises of TATA Power on 12th and 13th of March 2015. The CSR unit of TATA Power had put up a wish tree with pledges towards the Tata Volunteering Week in collaboration with CHILDLINE India Foundation. The wish tree enabled the employees to contribute to the cause of child rights. As the employees gathered in the display area, the representatives of CHILDLINE India Foundation distributed CHILDLINE brochures and personally spoke with the employees making them aware about CHILDLINE 1098 services.



UNINOR


Uninor and CHILDLINE pulled off a combined anti-child labour day drive in Gurgaon, Kanpur, Lucknow, Varanasi, Noida, Faizabad and Gorakhpur. During this drive various communication mediums were used to make the general public aware about the evils of child labour. Uninor raised about Rs 4.77 lacs to support the education and rehabilitation of children rescued from child labour.

SCHOOL PROGRAMS

Under the school programs, 586 schools in 47 cities were contacted. CHILDLINE interacted with about 75,000 students in about 100 schools through assemblies, class room exchanges etc. Special events such as shelter home engagement programs were organized in some of the schools to provide school students an understanding of children who get displaced, how they cope etc.

PIMPRI CHINCHWAD EDUCATION TRUST'S S.B.PATIL PUBLIC SCHOOL

A one day interaction program was organized for the children from Girls' Observation Home, Pune, on 13th September, 2014. A total of 38 children along with their two teachers and care takers were escorted to the school campus by the School Coordinator. They were warmly ushered into the auditorium and after presentation of flowers and the customary welcome were treated to an entertainment program. The children from the home also presented some interesting items including a poetry recital. The event was followed by a movie show for the children.



Then they were escorted to the cafeteria for lunch. Later in the day, the children took part in various activities like drawing, music, dance etc. The closing session saw exchange of ideas, sharing of experiences between the students of the school and the children from the home. Some mementos were gifted by the school to the visitors as a token of their regard towards them.

SNBP INTERNATIONAL SCHOOL, PUNE

A shelter engagement program was held on August 9th. About 50 students along with the school authorities visited the Shelter Home at Chinchwad. It was an interactive event in which both the groups participated, exchanged stories and experiences. The students presented gifts and flowers to the children at the shelter.

WORKSHOP FOR STUDENTS OF VIDYANAND BHAVAN HIGH SCHOOL NIGDI, PUNE

On 24th February, 2015 a workshop was held at Vidyananad Bhavan High School for the Secondary section students. The workshop was conducted by Ms. Shubhada Pedharkar who is a well-known Psychologist and the Principal of Pune Public School. It was a very informative and an eye opening session for many students. The students were guided to be focused in their academic as well as the overall development of their personalities.

SARASWATI VISHWA VIDYALAYA, TALAWADE, PUNE

A workshop on managing stress and various coping mechanisms was facilitated by Dr. R.K. Saxena on 30th August. It was attended by about 80 staff members.

DASTUR BOYS SCHOOL, PUNE

Dr. R. K. Saxena facilitated a workshop on 20th September for about 120 students on how they can cope with the pressures of the academic life and offered several tips such as developing the habit of regular studies, seeking help to understand difficult topics, planning a time table, developing hobbies such as listening to music, gardening etc., breathing exercises, implementing regular hours of sleep, adopting a relaxed attitude to life, speaking to a trusted guardian/teacher on any issues causing difficulties etc.

GOA SHELTER ENGAGEMENT PROGRAM

About 120 children from various shelter homes in Goa came together for a day out at Panjim. The day was made possible by various donors who contributed towards various expenses. There were plenty of fun games, a magic show, snake show, competitions in drawing, painting, dance etc. The program was organized with the support of CHILDLINE partners in Caritas.

AWARDS & RECOGNITION

In the year under preview, CIF won The Public Relations Council of India (PRCI) Chanakya Awards 2015 with 'Special Jury Award for Empowerment of Children' that recognise our efforts in giving India's children a happy and healthy childhood.

CIFs outstanding communication efforts earned multiple awards at prominent platforms. 62nd National Film Awards 2014, Public Relations Society of India (PRSI) National Awards 2014 and 5th National Centre for Promotion of Employment for Disabled People (NCPEDP)-Mphasis Universal Design Awards 2014, Association of Business Communicators of India (ABCI) Awards 2014. Public Relations Council of India (PRCI) Corporate Collateral Awards 2015.

Komal wins the heart of many! 'KOMAL' shines at 62nd National Film Awards as Best Educational Film 2014!

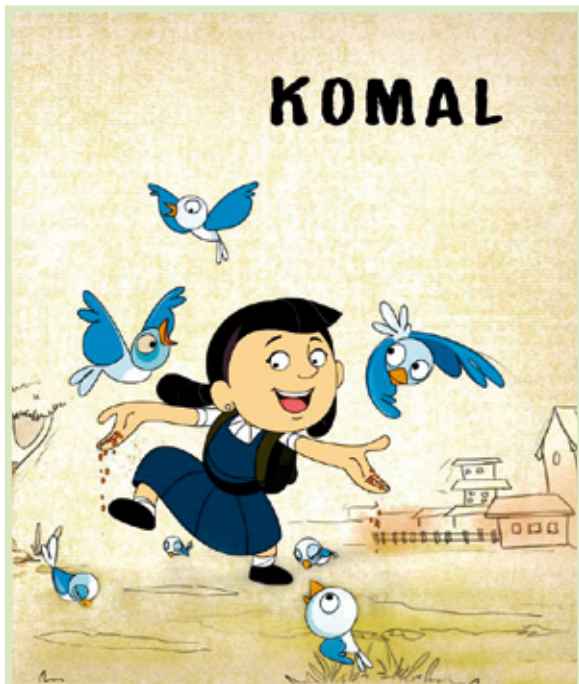


Renowned animation film maker, Mr. Kireet Khurana (Right) receiving the award from President of India Hon. Shri Pranab Mukherji at the 62nd National Film Award ceremony held on March 24, 2015 in New Delhi. Minister for Finance, Corporate Affairs, and Information & Broadcasting, Shri Arun Jaitley and MoS I&B Col. Rajyavardhan Rathore are also seen.

CHILDLINE 's 'Komal' won the prestigious National Award in the Best Educational Filmz category at the 62nd National Film Awards 2014 for effectively and concisely communicating essential information to children to protect themselves from sexual abuse. Renowned animation film maker, Mr. Kireet Khurana and his team from Climb Media who developed the animation film received the coveted award at the 62nd National Film Award ceremony held at Vigyan Bhawan in New Delhi.

'Komal' is India's first film that explains how child sexual abuse happens and what needs to be done if such a situation occurs. Targeted at children between 6 to 12 years and their parents/teachers, every element of the film was researched and also vetted by a child psychologist. Using a story in animation format the film depicts the process of targeting, grooming of the child by the adult offender, the abuse, the feelings of guilt and confusion in the minds of the child victim and the dilemma in the minds of parents. The latter half of the film covers training on Safe and Unsafe touch and Personal Safety Rules for the child.

CHILDLINE intervenes to help victims and ensure offenders are punished. In 2014, CHILDLINE handled over 2500 child sexual abuse cases. Unfortunately not many adults are open to talk about the difference between Safe Touch and Unsafe Touch with their children. A common but rarely talked-about scourge of society the sexual abuse of children is often neglected and ignored by most adults. Additionally many fail to realize that children are abused often by those they place their trust upon.



To prevent such an incident, CHLDLINE developed 'Komal'. The film is now being shown in various schools and children's groups so as to sensitize children in a calm and composed approach. 'Komal' aims to spread awareness among parents, teachers and other care givers as well as to engage the community to empower children to differentiate between a good touch and a bad touch.

Conceptualised by the Communication and Strategic Initiatives team at CHLDLINE India Foundation and created by director Kireet Khurana and his team at Climb Media, 'Komal' has become a nation-wide phenomenon, reaching out to more people every day across shores. The film has been released in 15 languages- English, Hindi, Marathi, Gujarati, Konkani, Tamil, Telugu, Malyalam, Kannada, Odiya, Bengali, Assamese, Punjabi, Kashmiri, and Urdu. Along with these 45 accessible versions for each of the 15 languages have been created with Sign language windows, with supers and with voice overs- these accessible films are meant for speech/hearing and sight challenged persons.

With over 4.5 million views on YouTube, a viral on WhatsApp and over 80,000 shares on Facebook, this 10-minute film in a short span of time has made a positive impact on many. Requests have also been pouring in from different countries like Nepal, Philippines, Indonesia, Bangladesh, Mongolia, Indonesia, Malaysia, Sri Lanka, Tibet, Singapore, Afghanistan, Saudi Arabia, Iran and more to make 'Komal' in international languages as well so that children all over the world can benefit. The United Nations High Commisner for Refugees (UNCHR) has formally requested for an international track of 'Komal' so they can dub it locally for their refugee camps in many parts of the world. It is evident that Komal touches a chord amongst people across the world.

Komal has been featured on various news channels and on across social media in many countries. It is widely used for screenings at housing societies and theatre groups in many cities in India. Over time, 'Komal' has been recognized at various platforms nationally and internationally. The film was awarded the FICCI Best Animated Frames (BAF) Award in 2014 under the Animated Short Film - Professional (International) category. It was also recognized as the official selection for the 8th edition of Psarokokalo International Short Film Festival in Greece and the Animarte Festival, 2014 in Brazil.

Komal film awarded the FICCI Best Animated Frames (BAF) Award in 2014 under the Animated Short Film - Professional (International) category



Mr. Kireet Khurana, Director, Climb Media and Mr. Nishit Kumar, Head, Communications and Strategic Initiatives, CIF receiving the award at the FICCI Best Animated Frames (BAF) Awards ceremony

CIFs Annual Report and CSAAP bags ‘Gold’ at prestigious Association of Business Communicators of India (ABCI) Awards 2014; another milestone in our journey

CIFs outstanding communication efforts received another feather in its cap- CIF ‘Annual Report’ & ‘CSAAP’ wins Association of Business Communicators of India (ABCI) Awards 2014. CIFs Child Sexual Abuse Awareness Program (CSAAP) won “Gold” trophy under ‘Best Social Responsibility Communication’ CIFs Annual Report 2012-13 also won the “Gold” trophy under the ‘Best Annual Report’ category.



From (L to R) Jyothy Franklin of Resource Mobilisation, CIF, Nicolette Dsouza from Child Sexual Abuse Awareness Programme (CSAAP), Ms.Reema D’souza and Sudeesh P M from Communication and Strategic Initiatives at the 54th Annual Awards Nite held at Hotel Taj President in Mumbai.

CIF bags the NCPEDP-Mphasis Universal Design Award 2014

CHILDLINE India Foundation was awarded the prestigious 5th National Centre for Promotion of Employment for Disabled People (NCPEDP)-Mphasis Universal Design Awards 2014 under Category C: Companies/Organisations for its exemplary initiatives in the area of accessible & inclusive media.

Over the past two years CHILDLINE has made a conscious effort to ensure that important communication from us is accessible to all regardless of physical or developmental abilities or impairments. A concept that is intrinsic to any kind of access is 'Universal Design', which means a design that is usable to the greatest extent possible by everyone, regardless of age, ability, or situation. In order to spread awareness on Universal Design and to popularise this concept, NCPED with the support of Mphasis, instituted The NCPEDP - Mphasis Universal Design Awards in 2010.

CHILDLINE has won this award for making the animation films: 'The Rose', 'Like Sisters' and 'Education Counts' as well as the website, eNewsletter and eMailer accessible to all.

The animation films have been developed in accessible formats which include: Captioning, Sign language interpretation and Audio description and each accessible format has been created in Kannada, English and Hindi.

The films with captioning have been developed not only for the dialogues but also other sounds that are portrayed on screen, like the sound of a ringing bell. This is beneficial to the hearing impaired, the learning impaired and children with dyslexia and Attention Deficit Hyperactivity.

Additionally the CHILDLINE promotes Inclusion by ensuring our website, eNewsletters and eMailers are accessible to all. CHILDLINE website (www.childlineindia.org.in) is accessible to all including people with disabilities and follows internationally recognised guidelines of accessibility set out by the World Wide Web Consortium (W3C).

Thank you Barrier Break for the invaluable assistance in making our eNewsletters, eMailers and animation films accessible to all.



(L to R) Mr. Shekhar Gupta, Vice-Chairman, India Today Group presenting the award to Ms. Reema D'souza, Communication Executive, Communication & Strategic Initiatives, CIF and Ms. Heenu Singh, Head, Northern Regional Resource Centre, CIF at the award ceremony held at India International Centre, New Delhi.

CIF conferred with PRCI Chanakya Awards 2015; CSAAP, Annual Report and Hello Childline wins PRCI Corporate Collateral Awards 2015

CIF won GOLD for Child Sexual Abuse Awareness Program (CSAAP) under Best Public Service Campaign. SILVER for CIFs Annual Report 2012-13 under Best Annual Report and BRONZE for Hello Childline under Best House Journal - In House Magazine.



Mr. Nishit Kumar, Head, CSI, CIF receiving PRCI Collateral Awards at the PRCI 9th Global Communication Conclave 2015 on March 14 2015



Ms. Heenu Singh (from second right), Head, NRRC, CIF, Mr. Nishit Kumar, (from third right) Head, CSI, CIF receiving PRCI Chanakya Awards for National Achievers on March 13, 2015

CIF wins prestigious PRSI National Awards 2014 for the second time

CIFs Komal film, Annual Report 2012-13 and Hello Childline- Childline Se Dosti edition won the Public Relations Society of India (PRSI) National Awards in the "Best Corporate film" (First prize), "Best Annual Report" (Second prize) and "Best House Journal"- English (Third prize) respectively.



Mr. Nishit Kumar, (second right) Head, Communication & Strategic Initiatives and Sudeesh PM, (First right) Program Coordinator, Communication & Strategic Initiatives, CIF receiving the award from Mr. Kailash Meghwal, Hon'ble Speaker, Rajasthan Legislative Assembly and Dr. Gulab Kothari, Chief Editor, Rajasthan Patrika Group

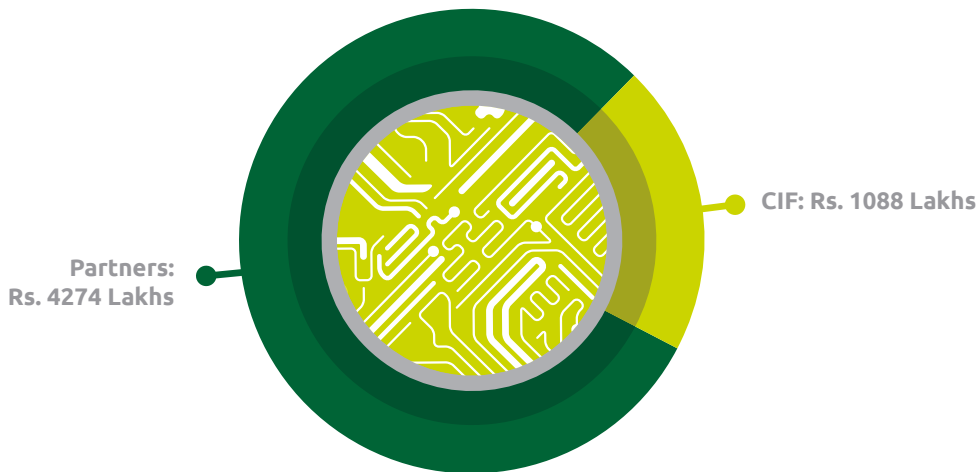
FINANCIAL OVERVIEW



GRAPHICAL OVERVIEW

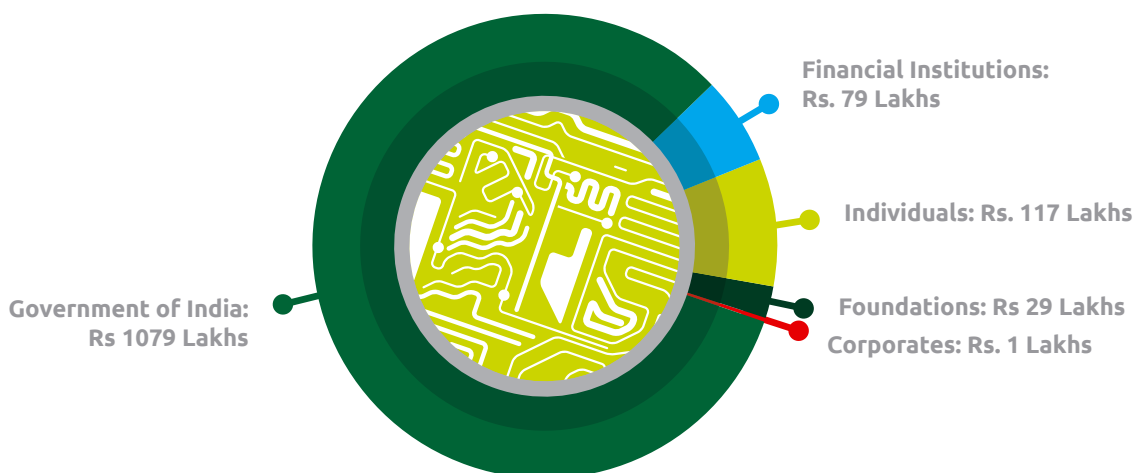
CHILDLINE PARTNERS AND CIF GOVERNMENT OF INDIA GRANT RECEIPTS

Total Government Funding: Rs 5362 Lakhs



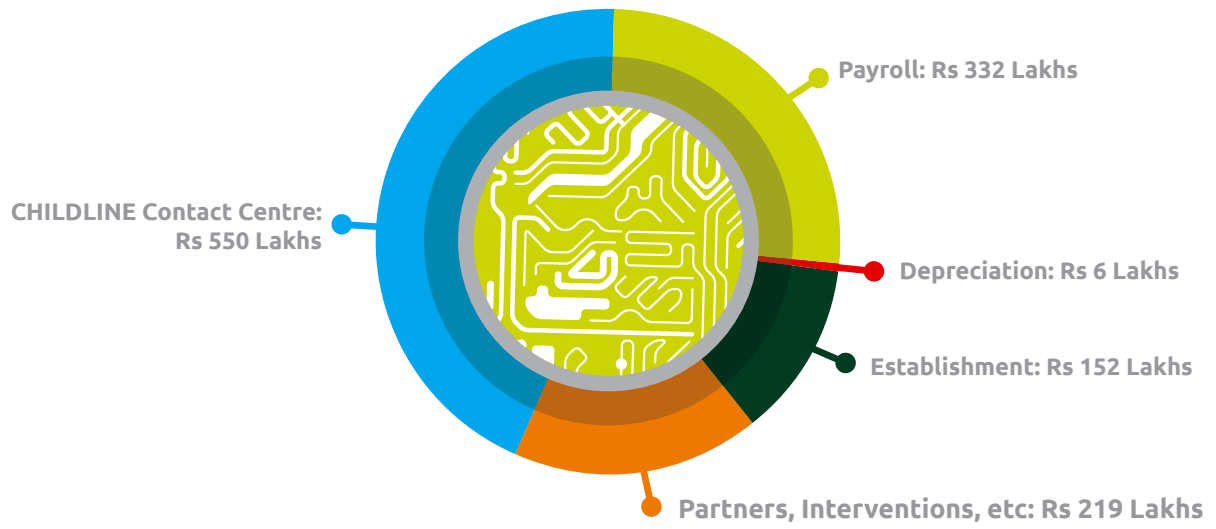
CIF INCOME ANALYSIS

Total Receipts: Rs 1305 Lakhs



CIF EXPENSE ANALYSIS

Total Expenses: Rs 1259 Lakhs



REPORT OF AN AUDITOR RELATING TO ACCOUNTS AUDITED UNDER SUB-SECTION (2) OF SECTION 33 & 34 AND RULE 19 OF THE BOMBAY PUBLIC TRUSTS ACT

Registered No : F - 21743 (Bom)
 Name of the Public Trust : CHILDLINE India Foundation
 For the year ended : 31st March, 2015

a)	Whether accounts are maintained regularly and in accordance with the provisions of the Act and the rules ;	Yes
b)	Whether receipts and disbursements are properly and correctly shown in the accounts	Yes
c)	Whether the cash balance and the vouchers in the custody of the manager or trustee on the date of audit were in agreement with the accounts;	Yes
d)	Whether all books, deeds, accounts, vouchers or other documents or records required by the auditor were produced before him;	Yes
e)	Whether a register of movable and immovable properties is properly maintained, the changes therein are communicated from time to time to the regional office, and the defects and inaccuracies mentioned in the previous audit report have been duly complied with;	Yes
f)	Whether the manager or trustee or any other person required by the auditor to appear before him did so and furnished the necessary information required by him ;	Yes
g)	Whether any property or funds of the Trust were applied for any object or purpose other than the object or purpose of the Trust ;	No
h)	The amounts of outstanding for more than one year and the amounts written off, if any;	As per Annexure
i)	Whether tenders were invited for repairs or construction involving expenditure exceeding Rs.5,000/- ;	Yes
j)	Whether any money of the public trust has been invested contrary to the provisions of Section 35 ;	No
k)	Alienations, if any, of the immovable property contrary to the provisions of Section 36 which have come to the notice of the auditor;	Not Applicable
l)	All cases of irregular, illegal or improper expenditure, or failure or omission to recover monies or other property belonging to the public trust or of loss or waste of money or other property thereof, and whether such expenditure, failure, omission, loss or waste, was caused in consequence of breach of trust or misapplication or any other misconduct on the part of the trustees or any other person while in the management of the trust;	None
m)	Whether the budget has been filed in the form provided by rule 16A ;	No
n)	Whether the maximum and minimum number of the trustees is maintained;	Yes
o)	Whether the meetings are held regularly as provided in such instrument ;	Yes

p)	Whether the minute books of the proceedings of the meeting is maintained;	Yes
q)	Whether any of the trustees has any interest in the investment of the trust ;	No
r)	Whether any of the trustees is a debtor or creditor of the trust ;	No
s)	Whether the irregularities pointed out by the auditors in the accounts of the previous year have been duly complied with by the trustees during the period of audit ;	Not Applicable
t)	Any special matter which the auditor may think fit or necessary to bring to the notice of the Deputy or Assistant Charity Commissioner.	Not Applicable

As per our attached report of even date
For Borkar & Muzumdar
Chartered Accountants
 Firm Registration 101569W

VIVEK KUMAR JAIN
Partner
 Membership No. 119700
 Place : Mumbai
 Date : _____

CHILDLINE INDIA FOUNDATION

Annexure forming part of Report of an Author

Current Assets	
Advance	25224
TDS Receivable	409768
	434992
Current Liabilities	
For Stale Cheque Liabilities	94979
	94979
Written off	Nil

THE BOMBAY PUBLIC TRUSTS ACT, 1950 SCHEDULE IX C (VIDE RULE 32)

Statement Of Income Liable To Contribution For The Year Ended : 31st March, 2015

Name Of Public Trust : CHILDLINE India Foundation

Registered No: F - 21743 (Bom)

		₹	₹
I.	Income as shown in the Income and Expenditure Account (Schedule IX) Includes Donations (Schedule 'E') & Fund raising event (Schedule 'G') taken at Gross amount.		130,974,822
II.	Items not chargeable to Contribution under Section 58 and Rule 32 :		-
(i)	Donations received from other Public Trusts and Dharmadas		2,824,182
(ii)	Grants received from Government and Local authorities		107,914,677
	Grants received from Government of India	107,914,677	
(iii)	Interest on Sinking or Depreciation Fund		-
(iv)	Amount spent for the purpose of secular education ...		-
(v)	Amount spent for the purpose of medical relief		79,300
(vi)	Amount spent for the purpose of veterinary treatment of animals		
(vii)	Expenditure incurred from donations for relief of distress caused by scarcity, drought, flood, fire or other natural calamity		-
(viii)	Deductions out of income from lands used for agricultural purposes :		
	a. Land Revenue and Local Fund Cess		-
	b. Rent payable to superior landlord		-
	c. Cost of production, if lands are cultivated by trust ...		-
(ix)	Deductions out of income from lands used for non-agricultural purposes : -		
	a. Assessment, cesses and other Government or Municipal taxes		-
	b. Ground rent payable to the superior landlord ...		-
	c. Insurance premia		-
	d. Repairs at 10 per cent of gross rent of building ...		-
	e. Cost of collection at 4 per cent of gross rent of buildings let out		-

		₹	₹
(x)	Cost of collection of income or receipts from securities, stocks, etc. at 1 per cent of such income		3,082
(xi)	Deductions on account of repairs in respect of buildings not rented and yielding no income, at 10 per cent of the estimated gross annual rent		–
			110,821,241
	Gross Annual Income chargeable to contribution ₹		20,153,582

Certified that while claiming deductions admissible under the above Schedule, the Trust has not claimed any amount twice, either wholly or partly, against any of the items mentioned in the Schedule which have the effect of double deduction.

As per our attached report of even date

For Borkar & Muzumdar

Chartered Accountants

Firm Registration 101569W

VIVEK KUMAR JAIN

Partner

Membership No. 119700

Dated :

Trust Address :

CHILDLINE India Foundation

2nd Floor, Nana Chowk Municipal School

Frere Bridge Low Level, Nana Chowk

Mumbai - 400 007

For and on behalf of the Governing Board

Dated:

THE BOMBAY PUBLIC TRUSTS ACT, 1950

Schedule - VIII

(Vide Rule 17(1))

Name Of The Public Trust: **CHILDLINE India Foundation**

(IN RUPEES)

BALANCE SHEET AS AT 31ST MARCH, 2015

Registration No. F-21743 (Bom)

FUNDS & LIABILITIES	As at 31st March 2015	As at 31st March 2014	PROPERTIES & ASSETS	As at 31st March 2015	As at 31st March 2014
Trusts Funds or Corpus :			Immovable Properties :		
Balance as per last Balance Sheet	4,641,613	4,604,613	Balance as per last Balance Sheet	-	-
Adjustment during the year	-	-	Additions during the year	-	-
Add: Corpus Donations received during the year	5,000	37,000	Less: Sales during the year	-	-
	4,646,613	4,641,613	Depreciation for the year	-	-
Earmarked Funds :				-	-
Depreciation Fund	-	-			
Sinking Fund	-	-	Investments :		
Reserve Fund	-	-	GOI 8% Savings (Taxable) Bonds 2003	3,852,000	3,852,000
Other Earmarked Funds					
Government (Schedule 'A')	115,308,240	178,011,298		3,852,000	3,852,000
Others (Schedule 'B')	23,459,632	26,129,874			
	138,767,872	204,141,172	Fixed Assets :		
CIF Staff Welfare Fund :			(Schedule 'C')		
Balance as per last Balance Sheet	2,753,800	2,538,671	Balance as per last Balance Sheet	1,950,119	2,446,513
Add: During the year	463,791	98,397	Additions during the year	1,082,402	302,163
Add: Interest on FD	126,230	116,732	Less: Disposals / Adjustments during the year	10,814	-
Less: Utilised during the year	-	-	Less: Depreciation for the Year	573,446	798,557
	3,343,821	2,753,800		2,448,261	1,950,119
Liabilities :			Loans (Secured or Unsecured) :		
For Expenses	18,506,570	8,788,199	Loans Scholarships	-	-
Advance for workshop	442,099	837,306	Other Loans	-	-
For TDS on Payment	917,504	632,122		-	-
For Block Grant	80,915,508	28,942,353	Advances :		
For Stale Cheque Liabilities	136,222	94,979	To Trustees	-	-
	100,917,903	39,294,959	To Employees	256,298	247,295
Income and Expenditure Account :			To Contractors	-	-
Balance as per last Balance Sheet	84,581,844	84,127,968	To Lawyers	-	-
Less: Interest (including prior period) on unspent amount in Tsunami Earmarked Fund adjusted in GOI CIF Grant	-	431,694	To Others / Deposits	4,638,284	4,093,777
			To TDS receivable	241,713	378,863

FUNDS & LIABILITIES	As at 31st March 2015	As at 31st March 2014	PROPERTIES & ASSETS	As at 31st March 2015	As at 31st March 2014
Less: Trf to CIF Staff Welfare Fund	463,791	98,397	Other Receivables	-	212,258
Add: Surplus for the Year	4,637,910	983,966	Income Tax Recoverable	463,370	409,768
	88,755,963	84,581,844		5,599,665	5,341,961
Balance C/f	336,432,172	335,413,387	Balance C/f	11,899,926	11,144,080

(IN RUPEES)

Registration No. F-21743(Bom)

FUNDS & LIABILITIES	As at 31st March 2015	As at 31st March 2014	PROPERTIES & ASSETS	As at 31st March 2015	As at 31st March 2014
Balance B/d	336,432,172	335,413,387	Balance B/d	11,899,926	11,144,080
			Income Outstanding:-		
			Interest Accrued	3,414,363	5,247,562
			Prepaid Expenses	501,050	437,153
				3,915,413	5,684,715
			Cash and Bank Balances:-		
			(a) In Current Account (Sch 'D')	206,543,969	243,003,687
			(b) In Saving accounts (Sch 'D')	21,320,053	2,199,354
			(c) In Fixed Deposit account (Sch 'D')	92,720,167	73,359,258
			(d) Cash in hand (Sch 'D')	32,644	22,293
			Total of Cash and Bank	320,616,833	318,584,592
Balance C/f	336,432,172	335,413,387	Balance C/f	336,432,172	335,413,387

As per our attached report of even date
For **Borkar & Muzumdar**
Chartered Accountants
Firm Registration No. 101569W

Income Outstanding: -
(If accounts are kept on cash basis)
Rent -
Interest -
Other Income -
Total

VIVEK KUMAR JAIN
Partner
Membership No. 119700
Place : Mumbai
Date :

For and on behalf of the Governing Board

Schedule - IX

(Vide Rule 17(1))

Name Of The Public Trust: CHILDLINE India Foundation

(IN RUPEES)

Income & Expenditure For The Year Ending 31st, March 2015

Registration No. F-21743(Bom)

EXPENDITURE	1st April 2014 -31st March 2015	1st April 2013 -31st March 2014	INCOME	1st April 2014 -31st March 2015	1st April 2013 -31st March 2014
To Expenditure in respect of properties:			By Rent		
Rates, Taxes, Cesses					
Repairs and maintenance		-	By Interest		
Salaries		-	on Security (GOI 8% Saving Bond 2003)	308,160	308,160
Insurance		-	on Loans	-	-
Depreciation (by way of provision of adjustments)		-	on Refund on Income Tax	-	-
Other Expenses		-	on Bank and Fixed Deposit	7,612,495	8,580,699
		-		7,920,655	8,888,859
			By Dividend		
To Establishment Expenses (Schedule 'E')	15,178,941	13,593,761			
			By Donations in Cash or Kind (Net) (Schedule 'G')	9,158,799	10,089,660
To Remuneration To Trustees		-			
To Remuneration (in the case of a math) to the head of the math, including his household expenditure, if any.		-	By Grants (Schedule 'H')	107,914,677	56,701,521
To Legal Expenses		-	By Income from other sources		
			- Award	-	-
To Audit Fees	84,270	280,900	Fund raising event (net) (Schedule 'I')	2,409,743	3,370,228
			Birthday Party (net) (Schedule 'J')	19,272	6,000
To Contribution and Fees	403,072	611,449	Sundry Receipts	45,577	97,481
				2,474,592	3,473,709
To Amount written off:					
(a) Bad Debts		-			
(b) Loan Scholarship		-			
(c) Irrecoverable Rents		-	By Transfer from Unrestricted Reserves	-	-
(d) Other Items		-			
Provision for Doubtful Debts		-	By Transfer from Earmarked Funds		
			Schedule 'A'	-	23,311
To Miscellaneous Expenses	60,746	101,867	Schedule 'B'	3,031,435	8,195,306
				3,031,435	8,218,617
To Depreciation	573,446	798,557			
Balance C/f	16,300,475	15,386,534	Balance C/f	130,500,158	87,372,366

(IN RUPEES)

Registration No. F-21743 (Bom)

EXPENDITURE	1st April 2014 -31st March 2015	1st April 2013 -31st March 2014	INCOME	1st April 2014 -31st March 2015	1st April 2013 -31st March 2014
Balance B/d	16,300,475	15,386,534	Balance B/d	130,500,158	87,372,366
To Loss on sale/ exchange of Fixed Asset	952	-	By Deficit carried over to Balance Sheet	-	-
To Expenditure on Objects of the Trust					
(a) Religious	-	-			
(b) Educational	-	-			
(c) Medical Relief	-	-			
(d) Relief of Poverty	-	-			
(e) Other Charitable Objects (Schedule 'F')	109,560,821	71,001,866			
To Surplus carried over to Balance Sheet	4,637,910	983,966			
Total	130,500,158	87,372,366	Total	130,500,158	87,372,366

As per our attached report of even date

For **Borkar & Muzumdar**

Chartered Accountants

Firm Registration No. 101569W

VIVEK KUMAR JAIN

Partner

Membership No. 119700

Place : Mumbai

Date :

For and on behalf of the Governing Board

CHILDLINE INDIA FOUNDATION

Schedules Forming Part Of Accounts As At 31st March, 2015

GOVERNMENT EARMARKED FUNDS

Schedule 'A'

Name of Earmarked Funds	Years	Opening Balance (1.4.14)	Add: Received during year	Less: Paid / Payable to Partners Organisation	Add: Transfer / Adjustment during the year	Less: Returned/ Transfer / Adjustment during the year	Less: Transfer to Income & Expenditure A/c	Closing Balance (31.3.15)
		₹	₹	₹			₹	₹
GOI - Block Grant for Partners	2014-15	174,366,567	427,346,538	490,962,961		-	-	110,750,144
	2013-14	104,828,582	247,350,665	177,812,680		-	-	174,366,567
GOI Grant for CIF	2014-15	3,619,853	108,828,042	-	-	-	107,914,677	4,533,218
	2013-14	6,069,884	53,059,335	-	1,042,835	-	56,552,201	3,619,853
GOI - Tsunami Relief	2014-15	-	-	-		-	-	-
	2013-14	611,141	-	-		1,042,835	431,694	-
NIPCCD	2014-15	-	-	-	-	-	-	-
	2013-14	(3,507,463)	2,614,827		915,947		23,311	-
NISD	2014-15	24,878	-	-		-	-	24,878
	2013-14	24,878	-	-		-	-	24,878
	2014-15	178,011,298	536,174,580	490,962,961	-	-	107,914,677	115,308,240
	2013-14	108,027,022	303,024,827	177,812,680	1,958,782	1,042,835	57,007,206	178,011,298

CHILDLINE INDIA FOUNDATION

Schedules Forming Part Of Accounts As At 31st March, 2015

OTHER EARMARKED FUNDS

Schedule 'B'

Name of Other Earmarked Funds	Years	Opening Balance (1.4.14)	Add: Received / Transfer during year	Less: Returned/ Transfer / Adjust- ment during the year	Less: Capital Expendi- ture	Less: Transfer to Income & Expendi- ture A/c	Less: Writ- ten Back	Add: Trans- fer to Bal- ance Sheet	Closing Balance (31.3.15)
		₹	₹	₹	₹	₹	₹	₹	₹
a) Revolving Fund									
Sir Dorabji Tata Trust	2014-15	10,000,000	-	-	-	-	-	-	10,000,000
	2013-14	10,000,000	-	-	-	-	-	-	10,000,000
AGFUND Award	2014-15	3,933,332	-	-	-	-	-	-	3,933,332
	2013-14	3,933,332	-	-	-	-	-	-	3,933,332
b) For CIF Internal Cost									
HDFC - for Sexual Abuse	2014-15	85,703	-	-	-	42,846	-	-	42,857
	2013-14	1,003,266	-	-	-	917,563	-	-	85,703
HPCL - Earmarked for Capital & Recurring Exp	2014-15	(53,718)	138,825	-	-	85,107	-	-	-
	2013-14	(364,510)	1,360,261	-	-	1,049,469	-	-	(53,718)
Pirojsha Godrej Foundation - Centralized Call Centre	2014-15	332	-	-	-	-	-	-	332
	2013-14	332	-	-	-	-	-	-	332
Pirojsha Godrej Foundation - Child Sexual Abuse	2014-15	356,913	-	-	-	45,650	-	-	311,263
	2013-14	559,241	500,000	-	-	702,328	-	-	356,913
The India Cements Ltd, Chennai CL	2014-15	324,202	-	-	-	-	-	-	324,202
	2013-14	324,202	-	-	-	-	-	-	324,202
Empowerment ARIES Innovative Project	2014-15	45,959	-	-	-	-	-	-	45,959
	2013-14	45,959	-	-	-	-	-	-	45,959
Plan International	2014-15	786,838	-	-	-	-	-	-	786,838
	2013-14	786,838	-	-	-	-	-	-	786,838
CSA Awareness Initiative	2014-15	5,570,065	-	-	-	2,778,532	-	-	2,791,533
	2013-14	8,073,167	66,596	-	-	2,569,698	-	-	5,570,064
c) For CIF Outreach / Involvement									
Esther Benjamin Trust Earmarked Grant for Circus Rescue	2014-15	186,516	-	-	-	-	-	-	186,516
	2013-14	186,516	-	-	-	-	-	-	186,516

Name of Other Earmarked Funds	Years	Opening Balance (1.4.14)	Add: Received / Transfer during year	Less: Returned/ Transfer / Adjust-ment during the year	Less: Capital Expendi-ture	Less: Transfer to Income & Expendi-ture A/c	Less: Writ-ten Back	Add: Trans-fer to Bal-ance Sheet	Closing Balance (31.3.15)
General Earmarked for Kids of Mumbai	2014-15	9,184	-	-	-	-	-	-	9,184
	2013-14	9,184	-	-	-	-	-	-	9,184

d) For Partner's Operating Cost

Govt of Karnataka - Earmarked for Karnataka CL	2014-15	-	-	-	-	-	-	-	-
	2013-14	19,010	-	-	-	19,010	-	-	-
RCM - Earmarked for Shelter Home	2014-15	31,912	-	-	-	-	-	-	31,912
	2013-14	31,912	-	-	-	-	-	-	31,912
Volkart for salary of CIF Mumbai Partners	2014-15	5,847	-	-	-	-	-	-	5,847
	2013-14	5,847	-	-	-	-	-	-	5,847
Zilla Panchayat Gulbarga	2014-15	-	-	-	-	-	-	-	-
	2013-14	152,248	-	-	-	152,248	-	-	-
C&A Mode KG Grant for Agartala Shelter Enhancement	2014-15	19,629	-	-	-	-	-	-	19,629
	2013-14	19,629	-	-	-	-	-	-	19,629
Catholic Relief Service for Lucknow CP Meet	2014-15	6,240	-	-	-	-	-	-	6,240
	2013-14	6,240	-	-	-	-	-	-	6,240
Catholic Relief Service for Gulbarga NAS & Support to Partner Orgs.	2014-15	100	-	-	-	-	-	-	100
	2013-14	100	-	-	-	-	-	-	100
HSBC Earmarked Grant for Child Protection Shelter Homes	2014-15	-	-	-	-	-	-	-	-
	2013-14	(3,618)	3,618	-	-	-	-	-	-
HSBC Life Skills & Substance Abuse Prog	2014-15	-	-	-	-	-	-	-	-
	2013-14	1,195,735	350,558	-	-	1,546,293	-	-	-
SARIQ Earmarked for CHILDLINE Organisations	2014-15	35,596	-	-	-	-	-	-	35,596
	2013-14	35,596	-	-	-	-	-	-	35,596

e) For Capex Expenditure

Johnson & Johnson Earmarked for A&A Activity & Capital	2014-15	194,822	-	-	-	-	-	-	194,822
	2013-14	194,822	-	-	-	-	-	-	194,822
Purchase of Capital Equipment	2014-15	90,055	-	-	-	-	-	-	90,055
	2013-14	90,055	-	-	-	-	-	-	90,055

Name of Other Earmarked Funds	Years	Opening Balance (1.4.14)	Add: Received / Transfer during year	Less: Returned/ Transfer / Adjust- ment during the year	Less: Capital Expendi- ture	Less: Transfer to Income & Expendi- ture A/c	Less: Writ- ten Back	Add: Trans- fer to Bal- ance Sheet	Closing Balance (31.3.15)
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f) For other Expenses

Aditya Birla Ear-Medical Exp.	2014-15	92,293	-	-	-	-	-	-	92,293
	2013-14	92,293	-	-	-	-	-	-	92,293
CIF Decennial Activities	2014-15	16,574	-	-	-	-	-	-	16,574
	2013-14	16,574	-	-	-	-	-	-	16,574
General Education Project	2014-15	17,017	-	-	-	-	-	-	17,017
	2013-14	17,017	-	-	-	-	-	-	17,017
Infrastructure Set Up	2014-15	135,000	-	-	-	-	-	-	135,000
	2013-14	135,000	-	-	-	-	-	-	135,000
Children Emergency & Rehabilitation	2014-15	138,466	-	-	-	-	-	-	138,466
	2013-14	598,356	31,000	-	-	490,890	-	-	138,466
Responding to Children in Distress	2014-15	437,257	-	-	-	-	-	-	437,257
	2013-14	431,727	5,530	-	-	-	-	-	437,257
Sensitization Initiative for Child Protection	2014-15	18,000	-	-	-	-	-	-	18,000
	2013-14	18,000	-	-	-	-	-	-	18,000
Hospitalisation and Medical Expenses	2014-15	42,303	-	-	-	-	-	-	42,303
	2013-14	42,303	-	-	-	-	-	-	42,303
Providing Shelter and Education	2014-15	568,803	10,000	-	-	-	-	-	578,803
	2013-14	523,683	75,000	-	-	29,880	-	-	568,803
Rescue and Medical Efforts	2014-15	66,040	-	-	-	-	-	-	66,040
	2013-14	66,040	-	-	-	-	-	-	66,040
UWI for Critical Medical Cases	2014-15	624,322	221,980	-	-	79,300	-	-	767,002
	2013-14	367,302	307,020	-	-	50,000	-	-	624,322
Earmarked for Manohar Das	2014-15	9,611	-	9,611	-	-	-	-	-
	2013-14	-	30,000	-	-	20,389	-	-	9,611
UNICEF - Special Focus on CSA	2014-15	-	-	-	-	-	-	-	-
	2013-14	-	647,538	-	-	647,538	-	-	-
Disaster Relief Fund	2014-15	2,334,660	-	-	-	-	-	-	2,334,660
	2013-14	2,334,660	-	-	-	-	-	-	2,334,660
TOTAL	2014-15	26,129,873	370,805	9,611	-	3,031,435	-	-	23,459,632
	2013-14	30,948,058	3,377,121	-	-	8,195,306	-	-	26,129,872

CHILDLINE INDIA FOUNDATION

Schedules Forming Part Of Accounts As At 31st March, 2015

Fixed Assets

Schedule 'C'

Assets	As at 01 April, 2014	Additions during the year	Disposals during the year	As at 31st March, 2015	Depreciation during the period	As at 31st March, 2015
Furniture & Fixtures (10%)	812,622	309,335	-	1,121,957	111,789	1,010,168
Computer (60%)	383,534	173,419	10,814	546,139	302,955	243,184
Office Equipment (15%)	753,960	29,399	-	783,359	115,933	667,426
Rescue Van (15%)	3	570,249	-	570,252	42,769	527,483
TOTAL	1,950,119	1,082,402	10,814	3,021,707	573,446	2,448,261
Previous Year	2,446,513	302,163	-	2,748,676	798,557	1,950,119

CHILDLINE INDIA FOUNDATION

Schedule Forming Part Of Accounts As At 31st March, 2015

Cash And Bank Balances

Schedule 'D'

	As at 31st March, 2015	As At 31st March, 2014
a) In Current Account with		
State Bank of India a/c no. 10271085946	7,538,959	8,587,665
State Bank of India a/c no. 10271086064	197,832,254	233,979,513
State Bank of India a/c no. 10066940273	1,172,756	436,509
	206,543,970	243,003,687
b) In Saving accounts with		
ICICI Bank a/c no. 000401148565 (Kolkata)	33,834	15,081
ICICI Bank a/c no. 000401148566 (Delhi)	155,560	12,725
ICICI Bank a/c no. 000401148567 (Chennai)	(1,908)	26,720
ICICI Bank a/c no. 000401123643	20,994,361	2,039,874
AXIS Bank a/c no. 465010100017499	138,206	104,954
	21,320,053	2,199,354
c) In Fixed Deposit account		
State Bank of India	34,468,905	35,332,389
AXIS Bank	16,967	15,227
ICICI Bank	58,234,295	38,011,642
	92,720,167	73,359,258
d) Cash in hand		
With the Trustee	-	-
With the Manager	32,644	22,293
Imprest	-	-
	32,644	22,293

CHILDLINE INDIA FOUNDATION

Schedules Forming Part Of Accounts As At 31st March, 2015

ESTABLISHMENT EXPENSES

Schedule 'E'

Particulars	1st April 2014 - 31st March, 2015	1st April 2013 - 31st March, 2014
Electricity Charges	1,037,474	919,301
Rent	8,881,066	6,938,433
Bank Charges	36,621	19,473
Insurance	448,263	412,570
Communication	760,515	857,290
Conveyance & Travel	119,093	106,830
Postage / Courier	457,791	384,217
Printing and Stationery	542,047	496,843
Repair and Maintenance	917,674	682,666
Brokerage Charges	-	608,833
Books/Periodicals/Software	42,429	127,820
Staff Welfare Expenses	445,128	368,069
Staff Development / Training Exp	68,108	-
Professional Fees	773,466	1,121,030
Others Expenses	649,266	550,386
Total	15,178,941	13,593,761

CHILDLINE INDIA FOUNDATION

Schedule Forming Part Of Accounts As At 31st March, 2015

Expenditure On Other Charitable Objects

Schedule 'F'

Particulars	1st April 2014 - 31st March, 2015	1st April 2013 - 31st March, 2014
	₹	₹
Other Charitable Objects		
Salaries/ Honorarium (Refer Note) - GOI	26,561,312	15,633,374
Salaries/ Honorarium (Refer Note) - General	6,677,008	13,997,241
CLB - Activities	279,387	166,504
Preparatory / Monitoring Expenses	369,447	1,093,392
Fund Raising Activities	64,321	-
From Government of India		
Awareness & Advocacy	5,311,775	5,607,317
Centralised Call Centre Expenses	55,005,474	16,793,856
Research & Documentation	1,484,154	1,893,682
Services Expenses	8,187,980	6,689,216
Consultative Meet & Capacity Bldg	2,487,804	817,629
Staff Development	65,373	-
Childline Intervention Unit	-	66,472
From NIPCCD		
NICP Workshop	-	23,311
From NCPCR	35,351	24,566
(A)	106,529,386	62,806,560
Earmarked Expenses		
Children's Emergency & Rehabilitation Fund	-	490,890
GOK - Earmarked for Prep Act & Project cost	-	19,010
HDFC Earmarked for Sexual Abuse	42,846	917,563
HPCL - Earmarked for Capital & Recurring Exp	85,107	1,049,469
Shelter & Education	-	29,880
PGF-Earmarked for CSA Project	45,650	702,328
RF - CSA Project	2,778,532	682,387
Gen Satyameva Jayate	-	1,887,311
Earmarked for Manohar Das	-	20,389

CHILDLINE INDIA FOUNDATION

Particulars	1st April 2014 - 31st March, 2015	1st April 2013 - 31st March, 2014
UWM - Earmarked For Critical Medical Cases	79,300	50,000
Unicef- Special focus on CSA	-	647,538
Zilla Panchayat Gulbarga	-	152,248
HSBC - Life Skills & Substance Abuse Program	-	1,546,293
(B)	3,031,435	8,195,306
Total	(A)+(B)	71,001,866

Note : Includes an amount of `45,83,027/- (Previous Year `41,40,720/-) paid to consultants, accountant and administrative staff which in the view of the management is incurred towards charitable objects.

Schedule Forming Part Of Accounts As At 31st March, 2015

DONATIONS

Schedule 'G'

Particulars	1st April 2014 - 31st March, 2015	1st April 2013 - 31st March, 2014
DONATION		
General	1,444,595	1,267,865
Direct Online	646,200	644,587
Bill Desk	337,593	335,622
School Fund Raising	6,753,787	7,113,219
Direct Mailer	-	113,200
Joy of Giving	-	38,001
Tele Marketing	-	1,385,516
Joy of Giving	-	38,001
Tele Marketing	-	1,385,516
(A)	9,182,174	10,898,010
Less: Expenses		
Direct Online	23,376	30,201
Tele Marketing	-	763,661
TM - Holding Hands	-	14,488
(B)	23,376	808,350
Total	(A)-(B)	10,089,660

CHILDLINE INDIA FOUNDATION

Schedules Forming Part Of Accounts As At 31st March, 2015

GRANTS

Schedule 'H'

Particulars	1st April 2014 - 31st March, 2015	1st April 2013 - 31st March, 2014
	₹	₹
Government of India-CIF	107,914,677	56,552,201
Government of India-CLB	-	149,320
Total	107,914,677	56,701,521

Schedule Forming Part Of Accounts As At 31st March, 2015

FUND RAISING EVENT

Schedule 'I'

Particulars	1st April 2014 - 31st March 2015	1st April 2013 - 31st March 2014
DONATION		
Delhi Half Year Marathon	66,370	-
Mumbai Marathon 14-15	2,736,934	3,769,425
Mumbai Marathon 12-13	-	143,001
(A)	2,803,304	3,912,426
Less: Expenses		
Delhi Half Marathon	24,400	3,000
Mumbai Marathon 14-15	364,790	539,198
Mumbai Marathon 13-14	4,371	-
(B)	393,561	542,198
Total	(C)=(A)-(B) 2,409,743	3,370,228

CHILDLINE INDIA FOUNDATION

Schedules Forming Part Of Accounts As At 31st March, 2015

CHILDLINE BIRTHDAY PARTY

Schedule 'J'

Particulars	1st April 2014 - 31st March, 2015
	₹
DONATION	
Childline Birthday Party(Delhi)	77000
Less: Expenses	
Childline Birthday Party(Delhi)	57728
Total	19,272

Schedule 'K'

Significant Accounting Policies

- The financial statements have been prepared in accordance with the historical cost convention in accordance with the generally accepted accounting principles in India and the applicable Accounting Standards issued by the Institute of Chartered Accountants of India
All Income and Expenditure items in the financial statement are recognised on accrual basis except of grant & donation.
- Fixed assets are stated at cost less accumulated depreciation. Cost includes all expenses relating to acquisition and installation of these assets. Fixed assets acquired out of the amounts received from donors towards specific projects are charged to the relevant project and accounted in the Fixed Assets schedule at a nominal value of ₹1 with a corresponding entry in sundry receipts of the same amount. Assets received free (as donations) are carried at nominal value.
- Depreciation is charged as per the method and rate as per the Income Tax Act, 1961. Depreciation on fixed assets has been charged to the Income and Expenditure Account
- Assest purchased below Rupees Ten Thousand are expensed out during the year.
- Donations received for restricted revenue funds are taken to the 'Funds and Liabilities' in the Balance Sheet. Expenses incurred are disclosed under the head "Expenses on the Objects of the Trust" with an equivalent amount disclosed under the head "Transfer from Earmarked Funds" in the Income and Expenditure Account. Amount received towards purchase of Fixed Assets, are shown under 'Earmarked Funds' and expenditure incurred, if any, will be debited to such earmarked fund.

Schedule 'L'

Notes To Accounts

- Block Grant received from the Government of India and recorded as liability at the time of receipt, is disbursed to Partner Organisations on the basis of signed agreements between Childline India Foundation and Partner Organisations.
The liability is reduced by disbursements made/payable to Partner Organisations. The expenditures of Partner Organisations are certified by professional accountants. The Management of Childline India Foundation relies on these utilization certificates which form the basis of accounting.
- Fees payable to Charity Commissioner amounting to ₹45,56,416/- for the years ended 31st March 2009 to 2015 has not been paid, as the authorities under instructions of the Bombay High Court are not collecting the fees.
- With effect from 1st August 2012, the Governing Board of the foundation has established a Staff Welfare Fund for the benefit of employees with an initial contribution of ₹25 Lacs by transferring the said amount from the Income & Expenditure Account.
Going forward, as per the decision of the governing board, 10% of the annual surplus would be transferred to the Staff Welfare Fund, subject to a maximum annual contribution of ₹10 Lacs.
- Previous year figures are regrouped wherever necessary to conform to this year's classification.

CHILDLINE INDIA FOUNDATION – VOLUNTARY COMPLIANCE: CREDIBILITY ALLIANCE NORMS

1. IDENTITY

Principle

- The Organisation should exist and be registered



Existence

- The organisation has been in existence for a minimum of 1 year from date of registration
- The physical address given by the organisation is verifiable



Legal Status

- The organisation is registered as Trust/Society
- Registration documents of the organisation are available on request



2. VISIONS AND IMPACT

Principles

- The organisation be able to state what it is aiming to do and that it can also state achievement related to its Aim/Vision/Purpose/Objectives
- A shared vision/purpose/objective is articulated beyond the registration documents
- Impact /Achievement/Output /Performance
- The organisation has defined indicator, which will measure its performance against its stated objectives



3. GOVERNANCE

Principles

- The organisation is committed to and practice good governance especially because voluntary organisation draws upon public funds.
- The organisation has a governing board by whatever name called



Composition of the board:

- At least 2/3 of Board members are unrelated by blood or marriage
- Not more than half the board members have remunerative roles
- The Board meets at least twice a year with quorum
- All remuneration and reimbursements to board members are to be disclosed



- Minutes of Board Meetings are documented and circulated ✓
- A Board Rotation Policy exists and is practiced ✓
- The board approves programmes, budgets, annual activity reports and audited financial statements ✓
- The Board ensures the organisation's compliance with laws and regulations ✓

4. OPERATIONS

Principles

- The organisation must conduct its Programmes and Operations efficiently and effectively in the public interest ✓

Programme

- Activities to be in line with vision /purpose/objectives of the organisation ✓

Management

- Appropriate systems be in place for ✓
 - Periodic programme planning/monitoring/review
 - Internal control
 - Consultative decision – making

Human Resources

- Clear roles and responsibilities for personnel (including volunteers) exist ✓
- All personnel are issued a letter of contract/ appointment ✓
- Appropriate personnel policy is in place ✓

5. ACCOUNTABILITY AND TRANSPARENCY

Principles

- Organisations be accountable and transparent to internal and external stakeholders ✓

Accountability

- Signed audited statement are available: balance sheet, income and expenditure statement, receipts and payments account, schedules to these, notes on account and the statutory auditor's report ✓

Transparency

- The organisation's Annual Reports be disseminated/communicated to key stakeholders and available on request every year within 8 months of the end of the organisation's financial year ✓
- The organisation must disclose in its annual report, the salary and benefits of its Head, the 3 highest paid staff members and the lowest paid staff members ✓
- The distribution of staff according to salary levels must be disclosed in the annual report ✓

DISCLOSURES AS PER CREDIBILITY ALLIANCE NORMS

ORIGIN AND BRIEF HISTORY OF THE ORGANIZATION

CHILDLINE

1098 is the first and only emergency tele - help line service for children in need of care and protection. Since its inception in 1996, CHILDLINE (as of March 2015) rings in 316 cities across the nation responding to a wide array of needs of children, ranging from medical assistance, shelter, rescue, repatriation/restoration, sponsorship, death related to emotional support and guidance.

CHILDLINE, is a unique model of networking partnership between Government Departments, Department of Telecommunications, Academic Institutions, NGOs, Corporate sector, concerned individuals and of course the children. CHILDLINE India Foundation is the central agency responsible for initiating, implementing and monitoring the CHILDLINE services and undertaking research, documentation, awareness, and advocacy in the area of child protection. CHILDLINE India Foundation also undertakes the initiation of specialized innovative need based services based on trends emerging from analysis of calls.

REGISTERED ADDRESS

CHILDLINE INDIA FOUNDATION

406, Sumer Kendra, 4th floor, P. B. Marg, Worli, Mumbai 400 018

Tel No.: 2482 1098 / 2490 1098/ 2491 1098

Fax No.: 022-2490 3509

Website: www.childlineindia.org.in

Email: dial1098@childlineindia.org.in

Regd. Under the Societies Registration Act 1860 – No. 717, 1999 (BBS of 28/5/1999)

Regd. Under the Bombay Public Trusts Act 1950 – No. F – 21743 (BOM) of 10/1/2000

Regd. Under Sec. 12 A of Income Tax Act, No. DIT (E)/MC/12-A/ 34326/99-2000

NAME AND ADDRESS OF MAIN BANKERS

State Bank of India, D.N. Road Branch, Fort, Mumbai – 400 001

ICICI, Ground Floor, Matru Mandir, Tardeo Road, Opposite Bhatia Hospital, Mumbai 400007

NAME AND ADDRESS OF AUDITORS

Borkar & Mazumdar, Chartered Accountants, 21/168, Anand Nagar, Om CHS, Anand Nagar Lane,
Off. Nehru Road, Vakola, Santacruz East, Mumbai- 400 055

REIMBURSEMENTS TO BOARD MEMBERS / TRUSTEES / SHAREHOLDERS

No.	Name	Positions	Salary (P.A)	Reimbursement
1	Mr. V. Somasundaran	Chairperson	Nil	Nil
2	Ms. Rashmi Saxena Sahni	Member	Nil	Nil
3	Mrs. Sarita Mittal	Member	Nil	Nil
4	Mr. Sanjay Kumar	Member	Nil	Nil
5	Mr. Subramanian Ramadorai	Member	Nil	Nil
6	Prof. S. Parasuraman	Member	Nil	Nil
7	Mr. Rajat Gupta	Member	Nil	Nil
8	Ms. Vidya Reddy	Member	Nil	Rs: 20,395/-
9	Mr. Vinayak Lohani	Member	Nil	Rs: 22,250/-
10	Prof. Joydev Mazumdar	Member	Nil	Rs: 19,161/-
11	Mr. Vasudev Sharma	Member	Nil	Rs: 27,540/-
12	Ms. Rita Panicker	Member	Nil	Nil
13	Dr. John Antony Menachery	Member	Nil	Nil
14	Dr. Anjaiah Pandiri	Member	10,11,107	Rs: 3,42,278/-

DISTRIBUTION OF STAFF ACCORDING TO SALARY LEVELS

Gross Salary including benefits to staff	Male	Female	Total
Below 5000	1	0	1
5000-10000	5	0	5
10000-25000	27	26	53
25000-50000	22	9	31
50000-100000	7	3	10
Above 100000	1	1	2
Total	63	39	102

*Excludes Contractual staff.

Head of the organization, Executive Director
(including honorarium):

Rs: 1,66,666/- per month

Highest paid full time regular staff:

Rs: 1,66,666/- per month

Lowest paid full time regular staff:

Rs: 4,708/- per month

TOTAL NATIONAL VISITS BY ALL STAFF DURING THE REPORTING PERIOD

During the year, 663 official visits/tours were made. Out of this 563 were Networking visits, 100 Preparatory visits and 12 CHILDLINE team trainings. Total expenditure for the National visits was Rs. 81,87,980/-

INTERNATIONAL VISITS

Name	Designation	Country
Nishit Kumar	Head, CSI	Srilanka
Chitrakala Acharya	Head, Services	Nepal

The organisers sponsored all the travel expenses for the visits of the staff members.

NETWORKS / LINKAGES

CHILDLINE, a network of 597 organisations works for children in need of care and protection. It's a network of Government organisations, Academic Institutions, NGOs, Corporate sector.

STATEMENT OF GRANT SANCTIONED BY CIF TO ITS PARTNERS AS ON 31ST MARCH 2015

S.No.	State	City	Name of the Organisation	Role	Second & Final installment of 2011-12	1st Installment of 2012-13	Second & Final installment of 2012-13	First Installment of 2013-14	Second & Final Installment of 2013-14	First & Final installment of 2014-15	Second installment of 2014-15	Total
1	Madhya Pradesh	Bhopal	AARAMBH	Collab	--	--	--	--	3,83,784	15,06,000	--	18,89,784
2	Maharashtra	Kalyan	Aasara	Collab	--	--	--	--	2,90,865	13,76,546	--	16,67,411
3	Andhra Pradesh	Chittoor	Academy of Gandhian Studies	Nodal	--	--	--	--	99,001	--	--	99,001
4	Orissa	Sambalpur	ADARSA	Collab	--	--	--	--	4,40,841	15,77,081	--	20,17,922
5	Karnataka	Davangere	ADARSHA SAMAJA KARYA SAMSTHE	Nodal	--	--	--	--	1,15,500	4,20,000	--	5,35,500
6	Orissa	Balangir	ADHAR	Collab	--	--	--	3,11,703	3,11,702	--	--	6,23,405
7	Bihar	Sitamarhi	Adithi	Nodal	--	--	--	1,20,000	--	--	--	1,20,000
8	Gujarat	Ahmedabad	Ahmedabad Study Action Group	Collab	--	--	--	4,53,000	4,53,000	--	--	9,06,000
9	Madhya Pradesh	Indore	Aim For Awareness Of Society	Collab	--	--	--	--	3,17,100	11,72,468	--	14,89,568
10	Bihar	Purnea-Baisi	Akhil Bharatiya Gamin Vikas Parishad	Sub Centre	--	--	73,088	--	2,88,000	--	--	3,61,088
11	Uttara Pradesh	Chitrakoot	Akhil Bhartiya Samaj Sewa Sansthan	Collab	--	--	1,91,452	1,34,793	--	--	--	3,26,245
12	Maharashtra	Solapur	Akkalkot Education Society	Collab	71,804	--	--	--	--	--	--	71,804
13	Rajasthan	Kota	Alarippu	Collab	--	--	--	3,14,516	3,14,515	13,62,789	--	19,91,820
14	Orissa	Balasore	Alternative for rural movement	Sub Centre	--	--	--	1,02,657	1,01,613	--	--	2,04,270
15	Maharashtra	Jalgaon	Amar Sanstha Chopda	Collab	--	--	--	3,35,167	--	--	--	3,35,167
16	Tamil Nadu	Theni	Ambelal Heinrich Memorial Trust	Collab	--	--	--	--	82,375	--	--	82,375
17	Andhra Pradesh	Vishakapatnam	Andhra University	Nodal	--	--	--	91,789	91,788	--	--	1,83,577
18	Maharashtra	Wardha	Aniket College of Social Work	Nodal	--	--	--	--	1,18,038	--	--	1,18,038
19	Bihar	Saharsa	Anusuchit Janti Anusuchit Janjati Kalyan Samity	Collab	--	--	--	4,53,000	4,53,000	16,06,000	--	25,12,000
20	Uttarakhand	Pithoragarh	ARPAN- Association for Rural Planning and Action	Collab	--	--	--	1,32,500	--	13,97,918	--	15,30,418
21	Andhra Pradesh	Srikakulam, In Palkonda	ARTS (Action in Rural Technology and Services)	Sub-Center	--	--	--	--	1,38,141	--	--	1,38,141
22	Tamil Nadu	Thiruvallur	Arunodhaya Centre for Street and Working Children	Nodal	--	--	--	1,01,038	1,01,008	3,71,139	--	5,73,185
23	West Bengal	Burdwan	Asansol Burdwan Seva Kendra	Collab	--	--	--	--	4,05,457	15,82,900	--	19,88,357
24	Orissa	Sambalpur	ASHA	Sub Centre	--	--	--	1,44,000	1,44,000	--	--	2,88,000
25	Uttar Pradesh	Ghaziabad	Asha Deep Foundation	Collab	--	--	--	--	3,75,957	--	--	3,75,957
26	Kerala	Kannur	Assn for the Welfare of the Handicapped	Support	--	--	--	--	77,015	3,51,230	--	4,28,245
27	Tamil Nadu	Kanchipuram	Association for Community Development Service	Collab	--	--	--	--	4,04,685	13,84,536	--	17,89,221
28	Tamil Nadu	Krishnagiri	Association for Rural Community Development(ARCOD)	Collab	--	--	--	--	3,92,103	14,66,893	--	18,58,996
29	Andhra Pradesh	Vishakapatnam	Association for Rural Development and Action Research (ARDAR)	Collab	--	--	--	4,53,000	--	--	--	4,53,000
30	Tamil Nadu	Villupuram	Association For Rural Mass	Collab	--	--	--	--	4,07,313	15,05,688	--	19,13,001

S.No.	State	City	Name of the Organisation	Role	Second & Final installment of 2011-12	1st Installment of 2012-13	Second & Final installment of 2012-13	First Installment of 2013-14	Second & Final Installment of 2013-14	First & Final installment of 2014-15	Second installment of 2014-15	Total
31	Tamil Nadu	Villupuram	Association For Rural Mass	Sub-Center	--	--	--	--	1,37,157	6,03,000	--	7,40,157
32	Punjab	Roop Nagar (Ropar)	Association for Social & Rural Advancement	Collab	--	--	--	--	--	6,43,566	--	6,43,566
33	Uttar Pradesh	Varanasi	Association for the Socially Marginalized Integrated Therapeutic Action (Asmita)	Collab	--	--	--	--	3,48,867	14,36,000	--	17,84,867
34	Kerala	Calicut	Association for the Welfare of the Handicapped	Collab	--	--	--	--	3,86,083	15,20,109	--	19,06,192
35	Orissa	Balasore	Aswasana	Sub Centre	--	--	--	--	2,88,000	--	--	2,88,000
36	Maharashtra	Sindhudurg	Atal Pratisthan	Sub Centre	--	--	--	--	96,311	--	--	96,311
37	Tamil Nadu	Nagapattinam	Avvai Village Welfare Society	Collab	--	--	--	4,53,000	4,53,000	16,52,268	--	25,58,268
38	Uttar Pradesh	Gautam Budh Nagar-Dankur	Awsar-India	Sub Centre	--	1,13,024	1,13,023	84,788	84,788	--	--	3,95,623
39	Karnataka	Tumkur	BADUKU	Support	--	--	--	--	88,000	3,67,059	--	4,55,059
40	Meghalaya	Tura	Bakdil	Collab	--	--	--	--	2,71,800	--	--	2,71,800
41	Bihar	"Katihar "	Bal Mahila Kalyan	Collab	--	--	--	4,21,195	4,52,386	15,82,213	--	24,55,794
42	Bihar	Patna	Bal Sakha	Collab	--	--	--	--	4,52,767	16,75,880	--	21,28,647
43	Orissa	Kandhamal	Banabasi Seva Samity	Collab	--	--	--	4,53,000	4,53,000	--	--	9,06,000
44	Andhra Pradesh	Srikakulam	Bapuji Rural Enlightenment and Development Society (BREDS)	Nodal	--	--	--	--	73,961	3,29,266	--	4,03,227
45	Andhra Pradesh	Srikakulam (SC-Patapatnam)	Bapuji Rural Enlightenment and Development Society (BREDS)	Sub-Center	--	--	--	--	1,00,723	5,23,514	--	6,24,237
46	Orissa	Balasore	Bapuji Seva Sadan	Sub Centre	--	--	--	1,36,525	1,36,525	6,00,275	--	8,73,325
47	Gujarat	Baroda	Baroda Citizens Council	Collab	--	--	--	--	3,42,177	--	--	3,42,177
48	Chhattisgarh	Jagdalpur	Bastar Samajik Jan Vikas Samiti	Collab	--	--	--	--	4,52,551	--	--	4,52,551
49	Orissa	Cuttack	Basundhara	Collab	--	--	--	--	4,53,000	--	--	4,53,000
50	Bihar	Purnea-Rupauli	Batika	Sub Centre	1,19,780	--	--	--	--	--	--	1,19,780
51	Bihar	Darbhanga-Jalley	Batika	Sub Centre	1,19,900	--	--	--	--	--	--	1,19,900
52	Maharashtra	Nagpur	BBSKBS	Support	--	--	--	59,925	59,924	--	--	1,19,849
53	Kerala	Kottayam	BCM OJASS (Bishop Choolaparambil Memorial Outreach Joint Action to Strengthen Society)	Nodal	--	--	--	--	1,13,124	4,01,775	--	5,14,899
54	Karnataka	Bellary	BDDS- Bellary Diocese Development Society	Collab	--	--	--	--	4,31,198	15,25,326	--	19,56,524
55	Karnataka	Dharwad	Belgaum Diocesan Social Service Society	Collab	--	--	--	--	4,17,769	14,98,302	--	19,16,071
56	Bihar	"Paschim Champaran"	Berojgar Sangh Valmikinagar	Sub centre	--	--	--	--	1,44,000	--	--	1,44,000
57	Orissa	Bhubaneswar	Bhairabi Club	Support	--	--	--	--	88,000	3,81,000	--	4,69,000
58	Uttar Pradesh	Saharanpur	Bharat Sewa Sansthan	Collab	--	--	--	--	3,17,100	12,38,900	--	15,56,000
59	Maharashtra	Buldhana	Bhartiya bahuuddeshiy lok shikshan sansthan	Collab	--	--	--	--	1,99,540	--	--	1,99,540
60	Jharkhand	Dhanbad	Bhartiya Kisan Sangh	Collab	--	--	--	--	4,14,276	15,48,831	--	19,63,107
61	Jharkhand	Pakur	Bhartiya Kisan Sangh (BKS)	Nodal	--	--	--	--	1,20,000	--	--	1,20,000
62	Karnataka	Mandya	Bheem Integrated Rural Development Society	Nodal	--	--	--	--	1,20,000	--	--	1,20,000
63	Rajasthan	Dungarpur	Bhoruka Charitable Trust	Sub Centre	--	--	61,488	--	2,79,088	6,03,000	--	9,43,576

S.No.	State	City	Name of the Organisation	Role	Second & Final installment of 2011-12	1st Installment of 2012-13	Second & Final installment of 2012-13	First Installment of 2013-14	Second & Final Installment of 2013-14	First & Final installment of 2014-15	Second installment of 2014-15	Total
64	Tamil Nadu	Trichy	Bishop Heber College	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
65	Tripura	Kailashahar	Blind & Handicap Association	Nodal	--	--	--	--	1,02,246	4,20,000	--	5,22,246
66	Kerala	Pathanamthitta	Bodhana (Tiruvalla Social Service Society)	Collab	--	--	--	--	3,65,409	14,72,599	--	18,38,008
67	Tamil Nadu	Villupuram	Bullock Cart Workers Development Association	Nodal	--	--	--	--	1,20,000	4,20,000	--	5,40,000
68	West Bengal	Kolkata	Bustee Local Committee & Social Welfare Centre	Support	--	--	--	--	59,005	--	--	59,005
69	Delhi	Delhi	Butterflies	Collab	--	--	--	--	4,45,897	17,46,000	--	21,91,897
70	Goa	Goa	Caritas	Collab	--	--	--	3,00,857	3,00,857	13,53,933	--	19,55,647
71	Tamil Nadu	Dindigul	CEDA Trust	Sub Centre	--	--	--	--	1,43,067	6,01,093	--	7,44,160
72	Tamil Nadu	Villupuram	Center for Coordination of Voluntary Works and Research (CECOWOR)	Sub-Center	--	--	--	--	1,39,821	--	--	1,39,821
73	Andhra Pradesh	Khammam	Centre for Action on Disabled Rights & Empowerment (CADRE)	Support	--	--	--	--	85,602	--	--	85,602
74	Andhra Pradesh	Medak	Centre for action research and people's development	Collab	--	--	--	2,71,554	--	--	--	2,71,554
75	West Bengal	N(24) Paraganas	Centre for Communication & Development	Nodal	--	--	--	--	1,17,847	3,50,039	--	4,67,886
76	Rajasthan	Jaisalmer	Centre For community economics and development consultants society (CECOEDECON)	Collab	--	--	--	2,78,000	2,78,000	11,91,707	--	17,47,707
77	Tamilnadu	Erode	Centre for Education and Empowerment of the Marginalized	Collab	--	--	--	4,38,061	--	--	--	4,38,061
78	Tamil Nadu	Tirunelveli	Centre for Empowerment of Wom & Children	Nodal	60,000	--	--	--	--	--	--	60,000
79	West Bengal	Purulia	Centre for Environmental & Socio Economic Regeneration	Collab	--	--	--	--	3,84,199	15,08,445	--	18,92,644
80	Madhya Pradesh	Gwalior	Centre for Integrated Development	Collab	--	--	--	--	3,23,524	14,56,447	--	17,79,971
81	Mizoram	Aizawal	Centre for Peace and Development (CPD)	Collab	--	--	--	--	3,67,090	15,24,184	--	18,91,274
82	Orissa	Mayurbhanj	"Centre For Regional Education Forest & Tourism Development Agency (CREFTDA)"	Sub centre	--	--	--	--	1,35,262	6,03,000	--	7,38,262
83	West Bengal	Paschim Medinipur	Chak-Kumar Association for Social Service	Sub Centre	--	--	--	--	1,44,000	6,03,000	--	7,47,000
84	West Bengal	Malda	Chanchal Jankalyan Samity	Sub-Centre	--	--	--	--	1,28,371	4,78,918	--	6,07,289
85	West Bengal	Nadia	Chapra Social & Economic Welfare Association (SEWA)	Nodal	--	--	--	1,14,753	1,14,752	4,19,936	--	6,49,441
86	West Bengal	N(24) Paraganas, SC-Bongaon (Bongaon & Bagdah)	Charuigachhi Light House Society	Sub Centre	--	--	--	1,44,000	1,44,000	6,03,000	--	8,91,000
87	Uttar Pradesh	Agra	Chetna	Collab	--	--	--	--	3,88,333	13,54,817	--	17,43,150
88	Chattisgarh	Raipur	Chetna Child and Women Welfare Society	Support	--	--	--	82,530	82,530	3,74,999	--	5,40,059
89	West Bengal	Murshidabad	Child In Need Institute	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
90	West Bengal	Uttar Dinajpur	Child In Need Institute	Collab	--	--	--	3,56,879	3,56,878	15,50,636	--	22,64,393

S.No.	State	City	Name of the Organisation	Role	Second & Final installment of 2011-12	1st Installment of 2012-13	Second & Final installment of 2012-13	First Installment of 2013-14	Second & Final Installment of 2013-14	First & Final installment of 2014-15	Second installment of 2014-15	Total
91	West Bengal	Darjeeling	Child in Need Institute - North Bengal Unit	Collab	--	--	--	4,39,063	4,39,063	15,68,072	--	24,46,198
92	Karnataka	Bangalore	Child Rights Trust	Nodal	--	--	--	89,140	--	--	--	89,140
93	Uttar Pradesh	Firozabad	CHIRAGH	Collab	--	--	--	4,05,000	4,05,000	14,36,000	--	22,46,000
94	Uttar Pradesh	Banda	Chitrakoot Jan Kalyaan Samiti	Collab	--	--	--	--	3,86,568	--	--	3,86,568
95	Uttar Pradesh	Lakhimpur	Chitransu Samaj Kalyan Parishad	Sub Centre	--	--	--	--	1,34,000	6,03,000	--	7,37,000
96	Jharkhand	Ranchi	Chotanagpur Sanskritik Sangh	Support	--	--	--	88,000	88,000	3,81,000	--	5,57,000
97	West Bengal	Kolkata	Cini Asha	Collab	--	--	--	--	4,53,000	17,39,452	--	21,92,452
98	West Bengal	S(24) Paraganas	Cini DH Unit	Collab	--	--	--	--	4,53,000	16,66,337	--	21,19,337
99	West Bengal	Kolkata	CLPOA	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
100	Maharashtra	Nashik	College of Social work	Nodal	--	--	--	--	1,20,000	4,17,863	--	5,37,863
101	Maharashtra	Mumbai	Committed Communities Development Trust (CCDT)	Collab	--	--	--	--	3,52,329	--	--	3,52,329
102	Orissa	Rourkela	Community Action for the Upliftment of Socio Economically (CAUSE)	Support	--	--	--	--	87,247	3,80,777	--	4,68,024
103	Nagaland	Dimapur	Community Educational Centre Society	Nodal	--	--	--	--	1,20,000	4,20,000	--	5,40,000
104	Tamilnadu	Vellore	Community Reconstruction Of Social Service	Collab	--	--	55,980	--	--	--	--	55,980
105	Bihar	Kishanganj-Thakurganj & Pothia	Compeering Society for Soc Work & Res	Sub Centre	--	--	--	--	1,44,000	6,13,000	--	7,57,000
106	Karnataka	Kodagu	Coorg Organization for Rural Development	Collab	--	--	--	--	3,51,242	13,65,578	--	17,16,820
107	Karnataka	Bellary	CORD- Centre For Rural Development	Nodal	--	--	--	--	1,20,000	--	--	1,20,000
108	Rajasthan	Bhilwara	CUTS Centre for Human Development	Collab	--	--	--	--	1,79,869	14,36,000	--	16,15,869
109	Uttar Pradesh	Bareilly	Deep Jan Kalyan Samiti	Collab	--	--	--	80,369	--	--	--	80,369
110	Delhi	Delhi	Delhi Brotherhood Society	Collab	--	--	--	--	4,53,000	17,46,000	--	21,99,000
111	Manipur	Imphal	Dept of Anthropology, Manipur University	Nodal	--	--	--	--	2,40,000	4,80,000	--	7,20,000
112	Assam	Silchar	Deshabandhu Club	Collab	--	--	--	--	7,29,242	15,40,396	--	22,69,638
113	Gujarat	Panch Mahal	Developing Initiative for Social and Human Action (DISHA)	Collab	--	--	--	--	2,24,016	14,36,000	--	16,60,016
114	Uttar Pradesh	Baharaich	Development Association for Human Advancement (Dehat)	Collab	--	--	--	3,21,570	3,21,569	11,92,920	--	18,36,059
115	Uttar Pradesh	Gorakhpur	Development Initiatives By Soc Animat	Nodal	--	--	--	1,20,000	1,20,000	--	--	2,40,000
116	West Bengal	north 24 Paraganas	Dhagagia Social Welfare Society	Collab	--	--	--	--	4,42,990	15,94,352	--	20,37,342
117	Rajasthan	Barmer	Dhara Sansthan	Collab	--	--	1,90,686	2,43,869	--	--	--	4,34,555
118	Assam	Lakhimpur	Dikrong Valley Environment & Rural Development Society	Collab	--	--	--	--	4,53,000	16,06,000	--	20,59,000
119	Tamil Nadu	Dindigul	Dindigul Multipurpose Social Service Society	Collab	--	--	--	4,53,000	4,53,000	15,86,000	--	24,92,000
120	Haryana	Sirsa	DISHA	Collab	--	--	--	--	3,14,238	12,18,889	--	15,33,127
121	Orissa	Rourkela	Disha	Collab	--	--	--	4,52,769	4,52,768	16,75,532	--	25,81,069
122	Bihar	Buxar	Disha Ek Prayas	Sub Centre	--	--	--	1,37,750	1,37,750	--	--	2,75,500
123	Rajasthan	Bharatpur	Disha Foundation	Collab	--	--	--	--	2,71,800	--	--	2,71,800

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124	Bihar	Bhagalpur	Disha Gramin Vikas Manch	Collab	--	--	--	--	2,94,740	11,76,855	--	14,71,595
125	Maharashtra	Raigad	Disha Kendra	Collab	--	--	--	3,22,154	--	--	--	3,22,154
126	Rajasthan	Ajmer	DISHA-Roman Catholic Diocesan Social Service Society	Nodal	--	--	--	92,746	92,746	3,77,044	--	5,62,536
127	Punjab	Gurdaspur	District Child Welfare Council	Collab	--	--	--	--	2,83,288	--	--	2,83,288
128	Haryana	Karnal	District Council For Child Welfare	Collab	--	--	--	--	1,95,632	9,71,433	--	11,67,065
129	Andhra Pradesh	Hyderabad	Divya Disha	Collab	--	--	--	--	4,52,533	--	--	4,52,533
130	Andhra Pradesh	Medak	Divya Disha	Nodal	--	--	--	1,20,000	--	--	--	1,20,000
131	Andhra Pradesh	Eluru	DNR College Association	Nodal	--	--	--	--	81,815	3,51,122	--	4,32,937
132	Maharashtra	Pune	Dnyana Devi	Collab	--	--	--	--	7,51,374	16,32,058	--	23,83,432
133	Tamil Nadu	Coimbatore	Don Bosco	Collab	--	--	--	--	4,53,000	16,56,000	--	21,09,000
134	Tamil Nadu	Chennai	Don Bosco	Collab	--	--	--	4,02,780	3,30,117	17,46,000	--	24,78,897
135	Tamil Nadu	Salem	Don Bosco Anbu Illam Social Service Society	Collab	--	--	--	4,37,083	4,37,083	--	--	8,74,166
136	West Bengal	Howrah	Don Bosco Ashalayam	Collab	--	--	--	--	4,20,363	16,76,000	--	20,96,363
137	Delhi	Delhi	Don Bosco Ashalayam	Collab	--	--	--	--	4,11,076	16,80,829	--	20,91,905
138	Kerala	Kannur	Don Bosco College	Nodal	--	--	--	--	1,19,322	4,06,650	--	5,25,972
139	Karnataka	Gulbarga	Don Bosco Pyar	Collab	--	--	--	4,37,882	4,37,881	15,02,027	--	23,77,790
140	Arunachal Pradesh	Itanagar	Don Bosco School	Collab	--	--	--	--	7,50,161	14,21,645	--	21,71,806
141	Kerala	Kochi	Don Bosco Sneha Bhavan	Collab	--	--	--	--	4,21,374	15,77,087	--	19,98,461
142	Kerala	Trivandrum	Don Bosco Veedu Society	Collab	--	--	--	--	4,48,837	16,56,000	--	21,04,837
143	Karnataka	Bidar	Don Bosco Youth Empowerment Services	Collab	--	--	--	4,48,529	4,46,129	--	--	8,94,658
144	Karnataka	Bidar (SC-Aurad)	DR. B. R. AMBEDKAR CULTURAL & WELFARE SOCIETY	Sub Centre	--	--	--	1,40,721	1,40,721	5,80,799	--	8,62,241
145	Punjab	Pathankot	Dr. Sudeep Memorial Charitable Trust	Collab	--	--	--	--	3,13,742	12,11,065	--	15,24,807
146	Bihar	Darbhanga	East & West Educational Society	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
147	Bihar	Patna	East & West Educational Society	Nodal	--	--	--	--	1,01,693	4,36,631	--	5,38,324
148	Bihar	Kishanganj	East & West Educational Society	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
149	Andhra Pradesh	Mahabubnagar	Eco-Club (Paryavarana Parirakshana Sanstha)	Collab	--	--	--	3,94,092	3,94,092	14,73,269	--	22,61,453
150	Himachal Pradesh	Chamba	Education Society	Collab	--	--	--	--	2,75,763	--	--	2,75,763
151	West Bengal	Bhirkhum	Elmhirst Institute of Community Studies	Collab	--	--	--	--	1,70,850	--	--	1,70,850
152	Kerala	Calicut	Farook College	Nodal	--	--	--	--	1,17,710	4,77,789	--	5,95,499
153	Andhra Pradesh	Vijayawada	Forum For Child Rights	Collab	--	--	--	--	3,87,095	15,47,469	--	19,34,564
154	Andhra Pradesh	Vijayawada	Forum For Child Rights	Nodal	--	--	--	1,20,000	1,20,000	--	--	2,40,000
155	Andhra Pradesh	Warangal	Franciscan Missionary of Mary Social Service Society	Sub Centre	--	--	--	--	1,19,632	--	--	1,19,632
156	Uttar Pradesh	Gautam Budh Nagar-Noida	FXB India Suraksha	Collab	--	--	--	--	4,05,000	14,21,546	--	18,26,546
157	Uttar Pradesh	Varanasi	Gandhi Adhyayanpeeth	Nodal	--	--	--	--	1,20,000	4,24,519	--	5,44,519
158	Tamilnadu	Ariyalur	Gandhi Gramodhaya Society (GGS)	Support	--	71,630	--	--	--	--	--	71,630
159	Haryana	Panipat	Gandhi Smarak Nidhi	Collab	--	--	--	--	2,46,422	11,09,729	--	13,56,151
160	Rajasthan	Ajmer	Gharib Nawaz Mahila Evam Bal Kalyan Samiti	Sub Centre	--	--	--	--	1,44,000	6,03,000	--	7,47,000
161	Andhra Pradesh	Guntur	Good Shepherd Convent	Collab	--	--	--	--	3,74,451	14,70,012	--	18,44,463

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162	West Bengal	Murshidabad	Gorabazar Sahid Khudiram Pathagarh	Support	--	--	--	--	88,000	3,88,500	--	4,76,500
163	Jharkhand	Deoghar	Gram Jyoti	Collab	--	--	--	--	4,15,874	--	--	4,15,874
164	Jharkhand	Dhanbad (SC-Nirsa)	Gram Praudyigik Vikas Santhan	Sub Centre	--	--	--	--	1,39,522	5,51,995	--	6,91,517
165	Jharkhand	Dhanbad (SC-Tundi)	Gram Praudyigik Vikas Santhan	Sub Centre	--	--	--	--	1,38,603	--	--	1,38,603
166	Assam	Nagaon	Gram Vikas Parishad	Collab	--	--	--	--	4,53,000	16,06,000	--	20,59,000
167	Rajasthan	Ajmer	Gramin Evam Samajik Vikas Sanstha	Sub Centre	--	--	--	1,29,644	1,29,644	5,74,298	--	8,33,586
168	Bihar	Muzaffarpur	Gramin Jan Kalyan Parishad	Sub Centre	--	--	--	1,44,000	1,44,000	--	--	2,88,000
169	Maharashtra	Yavatmal	Gramin Samassya Mukti Trust (GSMT)	Collab	--	--	--	--	3,04,852	--	--	3,04,852
170	Bihar	Buxar	Gramin Sansadhan Vikash Parishad	Collab	--	--	--	--	4,18,211	--	--	4,18,211
171	Jharkhand	Pakur (SC-Litipara West (Upper))	Gramin Vikas Kendra	Sub Centre	--	--	--	--	1,26,845	--	--	1,26,845
172	Rajasthan	Barmer	Gramin Vikas Sansthan	Sub Centre	--	--	--	--	1,39,244	--	--	1,39,244
173	Chattisgarh	Dantewada	Gramoday Sewa Sansthan	Collab	--	--	--	--	--	1,89,667	--	1,89,667
174	Bihar	Darbhanga-Singhwara	Gramoday Veethi	Sub Centre	--	--	--	1,44,000	1,44,000	6,09,010	--	8,97,010
175	Bihar	Darbhanga-Keoti	Gramoday Veethi	Sub Centre	--	--	1,35,012	1,18,897	--	--	--	2,53,909
176	Gujarat	Ahmedabad	Gujarat Vidyapith	Nodal	--	--	--	--	1,00,142	--	--	1,00,142
177	Andhra Pradesh	Srikakulam (SC-Palasa)	Gunna Udatayya Eternal Service Team (GUST)	Sub Centre	--	--	--	--	1,28,709	5,75,730	--	7,04,439
178	Andhra Pradesh	Srikakulam (SC-Itchapuram)	Gunna Udatayya Eternal Service Team (GUST)	Sub Centre	--	--	--	--	1,27,483	5,80,022	--	7,07,505
179	Bihar	Darbhanga-Baheri	Gyan Seva Bharti Sansthan	Sub Centre	--	--	--	--	1,44,000	6,13,000	--	7,57,000
180	West Bengal	Malda	Haiderpur Shelter of Malda	Collab	--	--	--	--	4,53,000	16,00,645	--	20,53,645
181	West Bengal	Cooch Behar	Haldibari Welfare Organization	Sub Centre	--	--	--	--	1,00,790	5,63,512	--	6,64,302
182	Maharashtra	Mumbai	Hamara Foundation	Collab	--	--	--	--	3,33,068	--	--	3,33,068
183	Tamil Nadu	Kanchipuram	Hand in Hand	Nodal	--	--	--	--	1,07,239	4,20,000	--	5,27,239
184	Bihar	Muzaffarpur	Hanuman Prasad Gramin Vikas Seva Samity	Sub Centre	--	--	--	--	1,44,000	--	--	1,44,000
185	Tamil Nadu	Dharmapuri	Hebron Caring Society for Children	Collab	--	--	--	--	4,45,662	--	--	4,45,662
186	Andhra Pradesh	Ongole	HELP	Collab	--	--	--	--	1,84,249	9,12,587	--	10,96,836
187	Jammu & Kashmir	Srinagar	Help Foundation	Collab	--	--	--	2,86,333	2,86,332	--	--	5,72,665
188	Kerala	Wayanad	Hilda Trust	Nodal	--	--	--	--	1,14,284	4,60,729	--	5,75,013
189	Himachal Pradesh	Solan	Himachal Pradesh Voluntary Health Assn	Collab	--	--	--	--	2,71,800	11,13,200	--	13,85,000
190	Himachal Pradesh	Shimla	Himachal Pradesh Voluntary Health Assn	Collab	--	--	--	--	4,05,000	15,06,000	--	19,11,000
191	Uttarakhand	Chamoli	Himad Samiti (Himalayan Society For Alternative Development)	Collab	--	--	--	--	--	14,16,272	--	14,16,272
192	Himachal Pradesh	Manali	Himalayan Friends	Collab	--	--	--	3,77,733	3,77,733	14,30,357	--	21,85,823
193	Tamil Nadu	Kanyakumari	Holy Cross College	Nodal	--	--	--	--	1,20,000	4,17,185	--	5,37,185
194	Himachal Pradesh	Manali	HP Mahila Kalyan Mandal	Nodal	--	--	--	93,306	93,305	--	--	1,86,611
195	Andhra Pradesh	Anantpur (SC-Guntakal)	Human & Natural Resource Development Society	Sub Centre	--	--	--	--	1,16,020	5,83,509	--	6,99,529
196	Uttar Pradesh	Lucknow	Human Unity Movement	Collab	--	--	--	--	3,56,046	--	--	3,56,046
197	Tamil Nadu	Chennai	ICCW	Collab	--	--	--	--	2,73,429	--	--	2,73,429

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198	Rajasthan	Jaipur	I-India	Collab	--	--	--	--	3,99,000	15,06,000	--	19,05,000
199	Maharashtra	Nagpur	Indian Centre for Integrated Development	Support	--	--	--	--	88,000	3,81,000	--	4,69,000
200	Assam	Guwahati	Indian Council For Child Welfare	Collab	--	--	--	--	4,48,280	16,76,000	--	21,24,280
201	Tamil Nadu	Cuddalore	Indian Council For Child Welfare	Collab	--	--	--	--	3,76,872	14,90,458	--	18,67,330
202	Maharashtra	Akola	Indian Institute of Youth Welfare	Collab	--	--	--	--	2,84,579	--	--	2,84,579
203	Jammu & Kashmir	Jammu	Indian Red Cross Society	Collab	--	--	--	--	3,29,723	13,03,643	--	16,33,366
204	Dadra and Nagar Haveli	Silvassa	Indian Red Cross Society	Collab	--	--	--	2,01,577	--	--	--	2,01,577
205	Madhya Pradesh	Indore	Indore School of Social Work	Nodal	--	--	--	--	99,205	--	--	99,205
206	Kerala	Kasargod	Institute of Applied Dermatology	Collab	--	--	--	--	3,70,151	--	--	3,70,151
207	Rajasthan	Jaipur	Institute of Development Studies	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
208	Madhya Pradesh	Raisen	Institute of social resesarch & Development	Collab	--	--	--	--	2,30,773	--	--	2,30,773
209	West Bengal	Kolkata	IPER	Support	--	--	88,000	88,000	88,000	3,88,500	--	6,52,500
210	Orissa	Berhampur	ISRD	Collab	--	--	--	4,48,000	4,48,000	--	--	8,96,000
211	Madhya Pradesh	Jabalpur	Jabalpur Diocesan Social Service Society	Collab	--	--	--	--	4,38,531	--	--	4,38,531
212	Maharashtra	Sindhudurg	Jagruti Foundation	Sub Centre	--	--	--	1,13,105	1,13,104	--	--	2,26,209
213	Rajasthan	Jodhpur	Jai Bhim Vikas Shikshan Sansthan	Collab	--	--	--	--	3,58,052	11,42,535	--	15,00,587
214	Uttarakhand	Chamoli	Jai Nanda Devi Swarojgar Shikshan Sansthan	Sub Centre	--	--	--	--	--	5,97,276	--	5,97,276
215	Meghalaya	Jowai	Jaintia Hills Development Society	Collab	--	--	--	3,45,247	3,45,246	--	--	6,90,493
216	West Bengal	Jalpaiguri	Jalpaiguri Welfare Organisation	Collab	--	--	--	--	4,52,941	16,75,710	--	21,28,651
217	Rajasthan	Jaipur	Jan Kala Sahitya Manch Sanstha	Collab	--	--	--	--	4,05,000	15,06,000	--	19,11,000
218	Uttar Pradesh	Kaushambi	Jan Kalyan Maha Samiti	Sub Centre	--	--	--	--	1,25,217	5,67,395	--	6,92,612
219	Jharkhand	Pakur	Jan Lok Kalyan Parishad	Collab	--	--	--	--	4,53,000	16,05,986	--	20,58,986
220	Madhya Pradesh	Chhindwara	Jan Mangal Sansthan	Collab	--	--	--	--	3,57,929	--	--	3,57,929
221	Madhya Pradesh	Dewas	Jan Sahas Social Development Society	Collab	--	--	--	3,29,533	--	--	--	3,29,533
222	Bihar	"Paschim Champaran"	Jan Vikas	Collab	--	--	--	--	4,53,000	--	--	4,53,000
223	Karnataka	Raichur	Janachetana	Collab	--	--	--	--	3,15,744	--	--	3,15,744
224	Uttar Pradesh	Meerut	Janhit Foundation	Collab	--	--	--	--	3,90,699	14,97,275	--	18,87,974
225	West Bengal	Burdwan (SC-Katwa)	Jayaprakash Institute of Social Change	Sub Centre	--	--	--	--	1,25,593	6,00,742	--	7,26,335
226	West Bengal	Burdwan (SC-Asansol)	Jayaprakash Institute of Social Change	Sub Centre	--	--	--	--	1,24,250	6,02,205	--	7,26,455
227	West Bengal	Bhirbhum	Jayaprakash Institute of Social Change	Sub centre	--	--	--	--	1,44,000	5,22,818	--	6,66,818
228	Tamil Nadu	Thiruvallur	Jeeva Jyothi	Sub Centre	92,031	--	--	--	2,16,583	--	--	3,08,614
229	Madhya Pradesh	Jhabua	Jeevan Jyoti Health Service Society	Collab	--	--	--	--	5,26,872	--	--	5,26,872
230	Jharkhand	Pakur	Jharkhand Vikas Parishad	Sub Centre	--	--	--	1,12,179	1,12,178	--	--	2,24,357
231	West Bengal	North 24 Parganas, SC-Dhamakhali (Sandeshkhali I & II)	Joygopalpur Youth Development Center	Sub Centre	--	--	--	--	1,44,000	6,03,000	--	7,47,000

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232	Kerala	Wayanad	JVALA	Collab	--	--	--	--	4,53,000	16,56,000	--	21,09,000
233	Gujarat	Kheda	Kaira Social Service Society	Collab	--	--	--	--	3,04,360	--	--	3,04,360
234	Maharashtra	Latur	Kala Pandhari Magasvargiya And Adivasi Vikas Sanstha	Collab	--	--	--	--	3,43,139	--	--	3,43,139
235	Madhya Pradesh	Guna	Kalpataru Vikas Samiti	Collab	--	--	--	4,03,528	4,03,528	--	--	8,07,056
236	Karnataka	Dharwad (SC-Kalghatagi)	KALYANAKIRAN SOCIAL SERVICE INSTITUTION	Sub Centre	--	--	--	--	1,44,000	6,02,491	--	7,46,491
237	Uttar Pradesh	Kaushambi	Kamla Gram Vikas Sansthan	Sub Centre	--	--	1,07,966	--	--	--	--	1,07,966
238	Madhya Pradesh	Mandla	Kamyab Yuva Sanskar Samiti	Sub Centre	--	--	--	--	1,33,368	5,55,641	--	6,89,009
239	Bihar	Darbhanga	Kanchan Seva Ashram	Collab	--	--	--	--	4,53,000	16,76,000	--	21,29,000
240	Karnataka	Dharwad	Karmani Grameena Seva Pratishthan	Sub-centre at Kundagol	--	--	--	--	1,44,000	5,83,000	--	7,27,000
241	West Bengal	N(24) Paraganas, SC-Barunhat (Hingalganj & Hasnabad)	Katakali Empowerment & Youth Association (Keya)	Sub Centre	--	--	--	--	1,42,947	6,13,000	--	7,55,947
242	West Bengal	N(24) Paraganas, SC-Barunhat (Hingalganj & Hasnabad)	Katakali Empowerment & Youth Association (Keya)	Sub Centre	--	--	--	1,42,948	--	--	--	1,42,948
243	West Bengal	N(24) Paraganas, SC-Harao (Harao, Denganga & Minakha)	Khalisady Anubhav Welfare Association	Sub Centre	--	--	--	--	1,44,000	6,03,000	--	7,47,000
244	Karnataka	Davangere (SC-Harapanahalli)	Kolache Pradesha Parisara, Parivarthane mathu Halligala Abhivrdi Samsthe	Sub Centre	--	--	--	1,43,743	--	--	--	1,43,743
245	Bihar	Saharsa	Koshi Seva Sadan	Sub Centre	--	--	--	--	1,37,450	5,63,600	--	7,01,050
246	Tamil Nadu	Kanyakumari	Kottar Social Service Society	Collab	--	--	--	--	4,21,238	--	--	4,21,238
247	Madhya Pradesh	Ujjain	Kripa Social Welfare Society	Collab	--	--	--	--	2,88,810	12,24,505	--	15,13,315
248	Madhya Pradesh	Raisen	Krishak Sahyog Sansthan	Sub Centre	--	--	--	1,34,512	1,34,512	--	--	2,69,024
249	Punjab	Firozpur	Lala Fateh Chand Brij Lal Educational Society	Collab	--	--	--	77,162	--	11,66,040	--	12,43,202
250	Andhra Pradesh	Mahabubnagar	Lambada Hakkula Vedika (LHV)	Sub Centre	--	--	--	1,26,592	84,592	--	--	2,11,184
251	Gujarat	Jamnagar	Late J.V. Naria Education & Charitable Trust	Collab	--	--	--	--	2,70,775	--	--	2,70,775
252	Tamil Nadu	Namakal	Leadership Through Education & Action Foundation Society (LEAF Society)	Collab	--	--	--	--	4,08,133	15,86,000	--	19,94,133
253	Jharkhand	Pakur (SC-Maheshpur West)	Lok Kalyan Seva Kendra	Sub Centre	--	--	--	--	1,44,000	6,03,000	--	7,47,000
254	Maharashtra	Satara	Lokkalyan Charitable Trust	Collab	--	--	--	2,24,630	2,24,629	9,85,000	--	14,34,259
255	Chattisgarh	Raigarh	Lokshakti Samiti	Collab	--	--	--	--	3,71,285	14,06,736	--	17,78,021
256	Chattisgarh	Durg	Lokshakti Samjsevi Sanstha	Collab	--	--	--	--	4,52,731	16,06,000	--	20,58,731
257	West Bengal	Kolkata	Loreto Day School	Support	--	--	81,988	--	--	--	--	81,988
258	Kerala	Trivendrum	Loyola Extension Services	Nodal	--	--	--	--	1,20,000	4,79,835	--	5,99,835
259	Maharashtra	Ratnagiri	M.S.Naik Foundation	Collab	--	--	1,25,297	--	--	--	--	1,25,297

S.No.	State	City	Name of the Organisation	Role	Second & Final installment of 2011-12	1st Installment of 2012-13	Second & Final installment of 2012-13	First Installment of 2013-14	Second & Final Installment of 2013-14	First & Final installment of 2014-15	Second installment of 2014-15	Total
260	Tamilnadu	Madurai	Madurai Institute of Social Sciences	Nodal	96,797	1,60,882	--	--	--	--	--	2,57,679
261	Tamil Nadu	Virudh Nagar	Madurai Multipurpose Social Service Society	Sub Centre	--	--	--	--	1,34,662	5,24,888	--	6,59,550
262	Tamilnadu	Theni	Mahalir Munnetra Sangam	Sub Centre	--	--	--	--	--	3,11,500	--	3,11,500
263	Madhya Pradesh	Sheopor	Mahatma Gandhi Seva Ashram	Collab	--	--	--	--	78,315	--	--	78,315
264	Madhya Pradesh	Bhind	Mahila Bal Vikas Samiti (India)	Collab	--	--	--	1,99,361	1,99,361	--	--	3,98,722
265	Bihar	Muzaffarpur	Mahila Deveoplment Centre	Sub Centre	--	--	--	--	1,19,962	--	--	1,19,962
266	Rajasthan	Ajmer	Mahila Jan Adhikar Samiti	Sub Centre	--	--	--	--	1,21,876	5,78,591	--	7,00,467
267	Maharashtra	Chandrapur	Mahila Vikas Mandal	Collab	--	--	--	--	--	6,10,431	--	6,10,431
268	Andhra Pradesh	Adilabad	MAHITA	Collab	--	--	--	--	3,69,558	13,37,335	--	17,06,893
269	Karnataka	Shimoga	Malnad Social Service Society	Collab	--	--	--	--	3,86,419	14,91,473	--	18,77,892
270	Karnataka	Kolar	Manasa Centre for Development and Social Action	Collab	--	--	--	3,28,373	--	15,04,309	--	18,32,682
271	Madhya Pradesh	Sagar	Manav Vikas Seva Sangh	Collab	--	--	--	--	4,05,000	--	--	4,05,000
272	Maharashtra	Beed	Manavlok	Nodal	--	--	--	--	20,492	--	--	20,492
273	West Bengal	Purulia	Manipur Leprosy Rehabilitation Centre	Sub-Centre	--	--	--	--	1,28,876	5,67,113	--	6,95,989
274	Manipur	Imphal	Manipur Mahila Kalyan Samiti	Collab	--	--	--	--	4,53,000	16,06,000	--	20,59,000
275	Kerala	Kasargod	Mar Thoma College of Special Education	Nodal	--	--	--	--	95,278	3,95,142	--	4,90,420
276	Gujarat	Kutch	MARAG	Collab	--	--	--	--	3,93,269	--	--	3,93,269
277	Karnataka	Gulbarga (SC-Wadi)	Margadarshi Society	Sub Centre	--	--	--	--	1,34,844	5,76,462	--	7,11,306
278	Tamilnadu	Chennai	Marialaya	Collab	--	4,46,782	--	--	--	--	--	4,46,782
279	Kerala	Idukki	Marian College Kuttikanam	Nodal	--	--	--	--	1,15,555	--	--	1,15,555
280	Tamil Nadu	Thiruvallur	Mass Action Network	Collab	--	--	--	--	3,66,208	14,04,503	--	17,70,711
281	Maharashtra	Nagpur	Matru Sewa Sangha Inst of Social Work	Nodal	--	--	--	--	1,08,045	4,80,000	--	5,88,045
282	Kerala	Palakkad	Mercy College	Nodal	--	--	--	--	97,043	3,75,802	--	4,72,845
283	Bihar	Saharsa	Mimansa Kalyan Samiti	Sub Centre	--	--	98,933	1,32,200	1,23,555	6,03,000	--	9,57,688
284	Andhra Pradesh	Warangal	Modern Architrects for Rural India (MARI)	Collab	--	--	--	--	3,13,724	13,62,428	--	16,76,152
285	Tamil Nadu	Villupuram	Mother Trust	Sub Centre	--	--	--	--	1,44,000	6,03,000	--	7,47,000
286	Uttar Khand	Dehradun	Mountain Children's Foundation (MCF)	Collab	--	--	--	--	3,04,154	12,77,885	--	15,82,039
287	Madhya Pradesh	Katni	MP Bharat Gyan Vigyan Samiti	Collab	--	--	--	--	--	3,47,936	--	3,47,936
288	Madhya Pradesh	Ujjain	MPISSR	Nodal	--	--	--	98,722	98,721	4,14,899	--	6,12,342
289	Cujarat	Baroda	MS Universtiy	Nodal	--	--	--	--	98,432	4,33,463	--	5,31,895
290	Rajasthan	Dungarpur	Muskan Sansthan	Collab	--	--	--	--	8,10,000	14,36,000	--	22,46,000
291	Tamil Nadu	Dindigul	Mutual Edu for Empowerment & Rural Action	Sub Centre	--	--	--	--	1,43,869	5,95,583	--	7,39,452
292	Nagaland	Kohima	Nagaland Voluntary Health Association	Collab	--	--	--	--	--	5,91,423	7,68,000	13,59,423
293	Tamil Nadu	Villupuram	NAMBIKKAI Social Service Trust	Sub-Center	--	--	--	--	1,38,900	5,98,400	--	7,37,300
294	Bihar	Vaishali	Narayani Seva Sansthan	Collab	--	--	--	--	4,53,000	--	--	4,53,000
295	Bihar	Patna	Nari Gunjan	Support	--	--	--	--	83,186	--	--	83,186
296	Punjab	Jalandhar	Nari Niketan Trust	Collab	--	--	--	--	4,05,000	13,16,474	--	17,21,474

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297	Jammu & Kashmir	Poonch	National Development Foundation	Collab	--	--	--	2,89,286	--	--	--	2,89,286
298	Jharkhand	Ranchi	National Domestic Workers Welfare Trust	Collab	--	--	--	--	--	8,89,377	7,68,000	16,57,377
299	Maharashtra	Wardha	National Inst of Women Child & Youth Dev	Collab	--	--	--	--	3,20,387	--	--	3,20,387
300	Madhya Pradesh	Mandla	National Institute Of Women Child And Youth Development	Collab	--	--	--	3,51,289	3,51,288	--	--	7,02,577
301	Punjab	Faridkot	Natural's Care	Collab	--	--	--	3,39,324	1,49,532	14,36,000	--	19,24,856
302	Andhra Pradesh	Vizianagaram	NATURE	Collab	--	--	--	--	4,52,711	--	--	4,52,711
303	Bihar	Bhagalpur	Naugachia Jan Vikas Lok Karyakram	Sub Centre	--	--	1,42,536	--	--	--	--	1,42,536
304	Uttar Pradesh	Ballia	Nav Bhartiya Nari Vikas Samiti	Collab	--	--	--	3,87,760	--	--	--	3,87,760
305	Harayana	Faridabad	Nav Srishti	Collab	--	--	--	80,242	--	14,25,951	--	15,06,193
306	Punjab	Amritsar	Navjeevan Charitable Society for Integral Development	Collab	--	--	--	--	3,73,632	14,10,274	--	17,83,906
307	Maharashtra	Nashik	Navjeevan World Peace & Research Found	Collab	--	--	--	--	3,46,626	--	--	3,46,626
308	Punjab	Patiala	Navjivini School of Special Education	Collab	--	--	--	--	2,66,386	12,38,875	--	15,05,261
309	Maharashtra	Mumbai	Navnirman Samaj Vikas Kendra	Collab	--	--	--	3,39,182	3,39,181	--	--	6,78,363
310	Jharkhand	Deoghar	Network for Enterprise Enhancement and Development Support (NEEDS)	Sub Centre	--	--	--	--	82,567	4,89,588	--	5,72,155
311	Bihar	Kishanganj (SC-Kochadhamann and Bahadurganj)	Nilu Jan Vikas Sansthan	Sub Centre	--	--	--	1,43,000	--	--	--	1,43,000
312	Assam	Guwahati	NIPCCD	Nodal	--	--	--	--	71,943	4,38,128	--	5,10,071
313	Uttar Pradesh	Lucknow	NIPCCD	Nodal	--	--	61,232	--	1,33,442	--	--	1,94,674
314	Bihar	Muzaffarpur	NIRDESH	Collab	--	--	--	4,52,993	4,52,992	16,05,997	--	25,11,982
315	Goa	Goa	Nirmala Education Society	Nodal	--	--	--	--	1,06,434	--	--	1,06,434
316	Bihar	Brahmapur	Nirmata	Support	--	--	--	--	88,000	3,88,500	--	4,76,500
317	Rajasthan	Alwar	Nirvanan Foundation	Collab	--	--	--	3,55,575	1,66,489	15,06,000	--	20,28,064
318	Karnataka	Mysore (SC-H. D. Kote)	Nisarga Foundation	Sub Centre	--	--	--	--	1,42,357	6,03,000	--	7,45,357
319	West Bengal	N(24) Paraganas, SC-Tarunipur Ghat (Swarupnagar & Gaighata)	North 24 Parganas Samyo Sramo Gibi Samiti	Sub Centre	--	--	--	1,44,000	1,44,000	--	--	2,88,000
320	Assam	Dibrugarh	North East Society for the Promotion of Youth & Masses	Collab	--	--	--	--	3,85,165	15,24,798	--	19,09,963
321	Orissa	Cuttack	Open Learning Systems	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
322	Tripura	Udaipur	Organisation for Rural Survival	Collab	--	--	--	--	4,05,057	14,99,400	--	19,04,457
323	Karnataka	Bidar	Organisation of Bidar Integral Transformation (ORBIT)	Sub Centre	--	--	--	1,22,689	1,22,689	5,83,680	--	8,29,058
324	Karnataka	Mysore	Organization for the Development of People (ODP)	Nodal	--	--	--	1,20,000	1,20,000	--	--	2,40,000
325	Karnataka	mangalore	PADI	Collab	--	--	--	--	3,64,288	13,76,016	--	17,40,304
326	Orissa	Rayagada	Palli Vikash	Sub-centre	--	--	--	--	2,88,000	6,03,000	--	8,91,000

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327	West Bengal	Murshidabad	Palsa Pally Unnayan Samity	Collab	--	--	--	--	4,53,000	16,06,000	--	20,59,000
328	Kerala	Kasargod	PANTECH	Support	--	--	--	--	62,373	3,26,889	--	3,89,262
329	Madhya Pradesh	Shivpuri	Parhit Samaj Sevi sanstha	Collab	--	--	--	--	3,30,419	--	--	3,30,419
330	Bihar	Purnea-Kasba	Parivesh Purn-Jagaran Sansthan	Sub Centre	--	--	--	--	1,41,736	--	--	1,41,736
331	Maharashtra	Nanded	Pariwar Pratishthan	Collab	--	--	--	3,23,191	3,23,191	--	--	6,46,382
332	Uttar Pradesh	Lakhimpur	Participatory Action for Community Empwerment (PACE)	Collab	--	--	--	3,75,111	3,75,110	12,71,090	--	20,21,311
333	Karnataka	Kolar	Pastoral Sociology Institute	Sub Centre	--	--	--	1,28,655	--	--	--	1,28,655
334	Bihar	Gaya	People First Educational Charitable Trust	Collab	--	--	--	4,51,132	4,51,132	16,06,000	--	25,08,264
335	Tamil Nadu	Tuticorin	People's Action for Development	Collab	--	--	--	--	--	14,03,478	--	14,03,478
336	Tamil Nadu	Ramanathapuram	People's Action for Development	Sub Centre	--	--	--	--	1,25,261	5,28,342	--	6,53,603
337	Tamil Nadu	Tuticorin	People's Action for Development	Collab	--	--	--	--	3,45,461	--	--	3,45,461
338	Himachal Pradesh	Sirmaur	Peoples Action for People in Need	Collab	--	--	--	--	3,57,000	11,61,854	--	15,18,854
339	Andhra Pradesh	Nizamabad	Perali Narsaiah Memorial & Charitable Trust	Collab	--	--	--	--	2,33,146	--	--	2,33,146
340	Tamil Nadu	Thanjavur	Periyar Maniammai University	Nodal	--	--	--	--	96,672	3,92,574	--	4,89,246
341	Tamil Nadu	Pondicherry	Pondicherry Multipurpose Social Servie Soceity	Collab	--	--	--	--	4,50,914	--	--	4,50,914
342	Bihar	Dhalai	Prabha Dhalai	Collab	--	--	--	--	4,52,760	--	--	4,52,760
343	West Bengal	West Medini	Prabuddha Bharati Shishutirtha	Collab	--	--	--	--	9,06,000	16,76,000	--	25,82,000
344	Karnataka	Hassan	PRACHODANA(Centre for Social Service)	Collab	--	--	--	3,61,542	--	--	--	3,61,542
345	Madhya Pradesh	Betul	Pradeepan	Collab	--	--	--	--	6,29,534	--	--	6,29,534
346	Andhra Pradesh	Warangal	Pragathi Seva Samithi	Nodal	--	--	--	--	1,09,776	--	--	1,09,776
347	Bihar	Sitamarhi-Sonbarsa	Pragati Ek Prayas	Sub Centre	--	--	76,943	--	2,38,371	--	--	3,15,314
348	Bihar	Sitamarhi-Riga	Pragati Ek Prayas	Sub Centre	--	--	1,01,283	--	2,61,600	--	--	3,62,883
349	Orissa	Bhadrak	Pragati Jubak Sangha	Sub centre	--	--	--	--	1,44,000	5,08,277	--	6,52,277
350	Andhra Pradesh	Anantpur (SC-Kadiri)	Praja Seva Samaj	Sub Centre	--	--	--	--	1,13,581	5,84,383	--	6,97,964
351	Maharashtra	Sangali	Prakash Shikshan Prasark Sanstha	Collab	--	--	5,60,878	--	--	--	--	5,60,878
352	Gujarat	Valsad	Pratham	Collab	--	--	--	--	3,38,321	--	--	3,38,321
353	Andhra Pradesh	Karimnagar	Pratham Education Initiative	Collab	--	--	--	4,03,851	4,03,851	13,46,868	--	21,54,570
354	Gujarat	Surat	Pratham Mumbai Education Initiative	Collab	--	--	--	--	2,76,975	--	--	2,76,975
355	Delhi	Delhi	Prayas JAC	Collab	--	--	--	--	4,36,003	17,46,000	--	21,82,003
356	Andaman & Nikobar	Port Blair	Prayas JAC	Collab	3,98,038	4,53,000	3,67,918	--	--	--	--	12,18,956
357	Andaman & Nikobar	Hut bay	Prayas JAC	Support	86,663	--	--	--	--	--	--	86,663
358	Kerala	Palakkad	Preshitha Service Society	Collab	--	--	--	--	4,05,625	14,99,048	--	19,04,673
359	Nagaland	Dimapur	Prodigal's Home	Collab	--	--	--	--	4,53,000	16,06,000	--	20,59,000
360	Kerala	Malappuram	PSMO College	Nodal	--	--	--	--	1,19,101	4,00,972	--	5,20,073
361	Tamil Nadu	Karur	Psycho Trust	Collab	--	--	--	3,78,168	--	--	--	3,78,168

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362	Tamil Nadu	Pudukkottai	Pudukkottai Multipurpose Social Service Society (PMSSS)	Collab	--	--	--	--	4,29,168	14,81,477	--	19,10,645
363	Kerala	Kollam	Punalur Social Service Society	Sub Centre	--	--	--	--	1,17,150	5,44,479	--	6,61,629
364	Uttar Pradesh	Maharajganj	Purvanchal Gramin Seva Samiti	Sub Centre	--	--	--	--	1,44,000	--	--	1,44,000
365	Uttar Pradesh	Gorakhpur	Purvanchal Gramin Seva Samiti	Collab	--	--	--	--	8,10,000	--	--	8,10,000
366	Tripura	Kailashahar	Pushparaj Club	Collab	--	--	--	4,10,196	4,10,196	15,92,110	--	24,12,502
367	Kerala	Kollam	Quilon Don Bosco Society	Collab	--	--	--	3,35,475	3,35,475	14,38,129	--	21,09,079
368	Kerala	Kollam	Quilon Social Service Society	Nodal	--	--	--	--	90,934	3,74,774	--	4,65,708
369	Madhya Pradesh	Shivpuri	Rachna	Nodal	--	--	--	--	1,20,000	--	--	1,20,000
370	Kerala	Kochi	Rajagiri College of Social Sciences	Nodal	--	--	--	--	--	4,58,156	--	4,58,156
371	Kerala	Kochi	Rajagiri College of Social Sciences	Nodal	--	--	--	--	1,20,000	--	--	1,20,000
372	Kerala	Malappuram	Rajagiri Outreach	Support	--	--	--	--	74,240	3,50,554	--	4,24,794
373	Rajasthan	Dungarpur	Rajasthan Bal Kalyan Samiti	Nodal	--	--	--	--	1,20,000	4,20,000	--	5,40,000
374	Rajasthan	Ajmer	Rajasthan Mahila Kalyan Mandal	Collab	--	--	--	--	3,32,507	13,17,938	--	16,50,445
375	Rajasthan	Kota	Rajasthan State Bharat Scout & Guide	Nodal	--	--	--	--	1,17,122	--	--	1,17,122
376	Assam	Silchar	Rajiv Open Institute	Nodal	--	--	--	77,731	77,730	3,50,251	--	5,05,712
377	Madhya Pradesh	Rewa	Ramashiv Bahuudesheya Vikas Samiti	Collab	--	--	--	3,17,100	3,17,100	--	--	6,34,200
378	West Bengal	Bhirbhum	Rampurhat Spastics and Handicapped Society	Sub centre	--	--	--	--	44,398	--	--	44,398
379	Andhra Pradesh	Kadapa	Royalaseema Harijana Girijana Backward Minorities Seva Samajam	Sub Centre	--	--	--	1,25,431	1,25,430	--	--	2,50,861
380	Karnataka	Bellary (SC-Sandur)	READS- Rural Education and Action Development	Sub Centre	--	--	--	--	1,43,745	--	--	1,43,745
381	Tamil Nadu	Virudhunagar	Resource Centre for Participatory Development Studies (RCPDS)	Nodal	--	--	--	--	1,18,991	3,56,314	--	4,75,305
382	Orissa	Bhubaneswar	Ruchika Social Service Organisation	Collab	--	--	--	4,20,385	4,20,385	16,04,368	--	24,45,138
383	Andhra Pradesh	Kadapa	Rural Action In Development Society	Sub Centre	--	--	--	--	1,19,975	5,77,410	--	6,97,385
384	Andhra Pradesh	Anantpur	Rural and Environment Development Society (REDS)	Collab	--	7,26,118	--	--	--	--	--	7,26,118
385	Orissa	Mayurbhanj	Rural Development Action Cell (RDAC)	Collab	--	--	--	4,53,000	4,53,000	15,98,000	--	25,04,000
386	Tamil Nadu	Pudukkottai	Rural Development Organization (RDO)	Sub-Center	--	--	--	--	1,44,000	6,03,000	--	7,47,000
387	Tamil Nadu	Tiruvannamalai	Rural Education and Development Society	Sub Centre	--	--	1,42,153	1,44,000	1,44,000	--	--	4,30,153
388	Tamil Nadu	Pudukkottai	Rural Education for Community Organisation (RECO)	Sub-Center	--	--	--	--	1,44,000	6,03,000	--	7,47,000
389	Andhra Pradesh	Chittoor	Rural Institute for Social Education-RISE	Collab	--	--	--	3,97,113	--	--	--	3,97,113
390	Karnataka	Mysore	Rural Literacy & Health Programme (RLHP)	Collab	--	--	--	--	4,45,042	--	--	4,45,042
391	Orissa	Sambalpur	Rural Organisation for People's Empowerment	Sub Centre	--	--	--	--	1,44,000	6,03,000	--	7,47,000

S.No.	State	City	Name of the Organisation	Role	Second & Final installment of 2011-12	1st Installment of 2012-13	Second & Final installment of 2012-13	First Installment of 2013-14	Second & Final Installment of 2013-14	First & Final installment of 2014-15	Second installment of 2014-15	Total
392	Andhra Pradesh	Chittoor	Rural Organisation for Poverty Eradication Services (ROPES)	Sub Centre	--	--	--	1,29,486	--	--	--	1,29,486
393	Orissa	Puri	RUSH	Collab	--	--	--	--	4,53,000	16,76,000	--	21,29,000
394	West Bengal	S(24) Para	Sabuj Sangha	Collab	--	--	--	--	4,46,678	16,75,999	--	21,22,677
395	Assam	Nagaon	Sadau Asom Gramya Puthibharal Sanstha	Sub Centre	--	--	--	--	1,44,000	--	--	1,44,000
396	Karnataka	Bidar (SC-Bhalki)	SAHAYOG	Sub Centre	--	--	--	1,44,000	1,44,000	5,95,384	--	8,83,384
397	Madhya Pradesh	Sheopur	Sahyog-Support In Development	Sub Centre	--	--	--	--	--	2,36,055	--	2,36,055
398	Punjab	Pathankot	Saint Francis Home	Nodal	--	--	--	70,529	--	--	--	70,529
399	Tamil Nadu	Madurai	Sakthi	Collab	--	--	--	--	3,45,094	14,67,230	--	18,12,324
400	Delhi	Delhi	Salaam Baalak Trust	Collab	--	--	--	--	3,84,984	17,46,000	--	21,30,984
401	Maharashtra	Thane	Salaam Baalak Trust	Collab	--	--	--	3,03,412	--	--	--	3,03,412
402	Rajasthan	Sawai Madhopur	Samantar- Centre for Cultural Action and Research	Collab	--	--	--	--	--	4,29,000	--	4,29,000
403	Madhya Pradesh	Satna	Samaritan Social Service Society	Collab	--	--	--	4,04,933	4,04,933	--	--	8,09,866
404	Madhya Pradesh	Ratlam	Samarpan	Collab	--	--	--	--	3,22,457	--	--	3,22,457
405	Chhattisgarh	Jashpur	Samarpit	Collab	--	--	--	--	4,14,916	15,98,000	--	20,12,916
406	Chhattisgarh	Bilaspur	Samarpit	Collab	--	--	--	--	4,41,693	16,02,503	--	20,44,196
407	Maharashtra	Kolhapur	Sangli Mission Society	Collab	--	--	--	--	3,21,618	--	--	3,21,618
408	Chhattisgarh	Raipur	Sankalp Sanskritik Samiti	Collab	--	--	--	--	4,11,582	15,98,058	--	20,09,640
409	Gujarat	Kutch	Saraswatam	Sub Centre	--	--	--	--	--	5,25,725	--	5,25,725
410	Bihar	Darbhanga (SC-Manigachhi, Tardih)	Sarvo Prayas Sansthan	Sub Centre	--	--	--	--	2,88,000	--	--	2,88,000
411	Karnataka	Koppal	Sarvodaya Integrated Rural Development Society	Collab	--	--	--	--	3,17,085	--	--	3,17,085
412	West Bengal	Hooghly	Satya Bharti	Collab	--	--	--	3,92,122	3,92,121	14,78,837	--	22,63,080
413	Maharashtra	Buldhana	Savitribai phule mahila mandal	Sub Centre	--	--	--	--	1,43,753	6,03,000	--	7,46,753
414	West Bengal	North24 Parganas, SC-Ashoknagar (Habra I & II)	Sayestanagar Swanirvar Mahila Samity	Sub Centre	--	--	--	--	1,43,407	6,02,650	--	7,46,057
415	Karnataka	Mangalore	School of Social Work	Nodal	--	--	--	--	91,179	--	--	91,179
416	West Bengal	S(24) Para	School of Women's Studies	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
417	Karnataka	Dharwad (SC-Navalgund)	SEEDA	Sub Centre	--	--	--	1,44,000	1,08,100	--	--	2,52,100
418	Kerala	Malapuram	Seshy Charitable Society	Collab	--	--	--	--	--	14,85,425	--	14,85,425
419	Karnataka	Gulbarga	Seth Shankarlal Lahoti Law College	Nodal	--	--	--	--	1,06,649	--	--	1,06,649
420	Rajasthan	Udaipur	Seva Mandir	Collab	--	--	--	--	3,34,353	13,53,506	--	16,87,859
421	Gujarat	Bhav Nagar	Shaishav	Collab	--	--	--	1,28,904	1,28,904	--	--	2,57,808
422	Orissa	Rayagada	SHAKTI Social Cultural and Sporting Organisation (SSCSO)	Collab	--	--	--	--	4,48,193	16,00,223	--	20,48,416
423	Haryana	Gurgaon	Shakti Vahini	Collab	--	--	--	--	4,04,950	15,06,000	--	19,10,950
424	West Bengal	Bankura	SHAMAYITA MATH	Collab	--	--	--	--	--	4,84,494	7,68,000	12,52,494
425	Tamil Nadu	Thanjavur	SHED (Social Health and Education Development) India	Collab	--	--	--	--	4,44,454	15,72,844	--	20,17,298
426	Kerala	Malapuram	Sheshy Charitable Society	Collab	--	--	--	--	4,13,210	--	--	4,13,210
427	Chhattisgarh	Bilaspur	Shikhar Yuva Manch	Support	--	--	--	72,615	--	--	--	72,615
428	Rajasthan	Tonk	Shiv Shiksha Samiti	Collab	--	--	--	3,38,218	3,38,218	12,56,014	--	19,32,450

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429	Uttar Pradesh	Siddharth Nagar	Shohratgarh Environmental Society (SES)	Collab	--	--	--	3,25,642	3,25,641	--	--	6,51,283
430	Maharashtra	Amravati	Shree Hanuman Vyayam Prasarak Mandal	Collab	--	--	--	--	3,37,364	--	--	3,37,364
431	uttarkhand	Uttarkashi	Shri Bhuvaneshwari Mahila Ashram	Collab	--	--	--	--	--	13,86,500	--	13,86,500
432	Maharashtra	Osmanabad	Shri Kulswamini shikshan prasarak mandal, Osmanabad	Collab	--	--	3,73,546	--	--	--	--	3,73,546
433	Gujarat	Rajkot	Shri Pujit Rupani Memorial Trust	Collab	--	--	--	--	3,66,879	12,94,827	--	16,61,706
434	Gujarat	Kheda	Shri Vadilal S. Gandhi Charitable Trust (Kapadvanj)	Sub Centre	--	--	--	--	1,07,404	--	--	1,07,404
435	Karnataka	Shimoga	Siddeswara Rural Development Society	Sub Centre	--	--	--	--	1,25,624	6,03,000	--	7,28,624
436	Andhra Pradesh	Hyderabad	SIDUR	Support	--	--	--	--	61,655	3,13,203	--	3,74,858
437	Rajasthan	Sri Ganganagar	SK Sewa Samiti	Collab	--	--	--	--	2,20,475	--	--	2,20,475
438	Karnataka	Dharwad	Sneha Education & Development Society	Nodal	--	--	--	--	96,215	--	--	96,215
439	Karnataka	Bellary (SC-Kudligi)	SNEHA Society for Integrated Community Development	Sub Centre	--	--	--	--	1,19,700	--	--	1,19,700
440	Maharashtra	Ahmednagar	Snehalaya	Collab	--	--	--	--	3,75,457	--	--	3,75,457
441	Tamil Nadu	Trichy	SOC SEAD	Collab	--	--	--	--	4,53,000	16,56,000	--	21,09,000
442	Uttar Pradesh	Gautam Budh Nagar-Greater Noida	Social And Development Research & Action Group	Sub Centre	--	--	--	1,43,090	1,31,672	6,03,000	--	8,77,762
443	Andhra Pradesh	Guntur	Social Education & Economic Development Society	Nodal	--	--	--	--	80,258	3,36,665	--	4,16,923
444	Tamil Nadu	Karikal	Social Need Education & Human Awareness (SNEHA)	Collab	--	--	--	--	3,69,330	13,86,653	--	17,55,983
445	Andhra Pradesh	Eluru	Social Service Centre	Collab	--	--	--	--	4,53,000	16,56,000	--	21,09,000
446	Orissa	Nabarangapur	Society for Agriculture Health & Education, Animal Husbandary & Rural Development Action (SAHARA)	Sub centre	--	--	--	40,245	1,44,546	--	--	1,84,791
447	Uttar Pradesh	Moradabad	Society for All round Development	Collab	--	--	7,10,106	--	5,49,987	--	--	12,60,093
448	Andhra Pradesh	Khammam	Society for Community Participation & Education in Rural Development (SCOPE-RD)	Collab	--	--	--	--	4,41,797	15,62,602	--	20,04,399
449	Uttar Pradesh	Jhansi	Society for Franciscan Brothers, Indara	Collab	--	--	--	--	3,96,983	--	--	3,96,983
450	West Bengal	South Dinajpur	Society for Participatory Action & Reflection	Collab	--	--	--	--	3,19,587	14,69,753	--	17,89,340
451	West Bengal	Cooch Behar	Society for participatory Action and Reflection (SPAR)	Collab	--	--	--	--	3,72,908	15,18,735	--	18,91,643
452	Tamil Nadu	Virudh Nagar	Society for Peoples Education and Economic Change (SPEECH)	Sub Centre	--	--	--	--	1,16,310	5,57,837	--	6,74,147
453	Tamil Nadu	Virudhunagar	Society for Peoples Education and Economic Change (SPEECH)	Collab	--	--	--	--	4,04,571	14,71,044	--	18,75,615

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454	Tamil Nadu	Ramanathapuram	Society for Peoples Education and Economic Development	Sub Centre	--	--	--	--	1,32,283	--	--	1,32,283
455	Jharkhand	Chaibasa	Society for Reformation & Advancement of Advasis	Collab	--	--	--	1,86,675	1,86,675	--	--	3,73,350
456	Himachal Pradesh	Mandi	Society for Rural Development and Action	Collab	--	--	--	--	3,66,237	13,61,771	--	17,28,008
457	Orissa	Bhadrak	Society for weaker community	Collab	--	--	--	--	4,53,000	14,65,546	--	19,18,546
458	Tamil Nadu	Nagapattinam	Society of Daughters of Mary Immaculate (DMI)	Nodal	--	1,05,913	--	--	--	--	--	1,05,913
459	Maharashtra	Parbhani	Socio Economic Development Trust	Collab	--	--	--	--	1,99,209	12,32,892	--	14,32,101
460	Orissa	Nabarangapur	Socio-Economic development Programe	Collab	--	--	--	--	4,53,127	--	--	4,53,127
461	Karnataka	Davangere (SC-Honnali)	SPOORTHY	Sub Centre	--	--	--	--	1,44,000	--	--	1,44,000
462	West Bengal	Nadia	Sreema Mahila Samity	Collab	--	--	--	--	4,51,126	16,73,618	--	21,24,744
463	Andhra Pradesh	Kurnool	Sri Parameswari Educational Society	Collab	--	--	--	--	3,88,521	13,73,889	--	17,62,410
464	Chattisgarh	Rajnandgaon	Srijan Samajik Sanstha	Collab	--	--	--	--	2,24,327	10,36,436	--	12,60,763
465	Uttar Pradesh	Maharajganj	Srishti Seva Sansthan	Sub Centre	--	--	--	1,22,671	1,22,671	5,92,813	--	8,38,155
466	Kerala	Thrissur	St. Christina Holy Angels Home	Collab	--	--	--	--	4,21,151	15,42,651	--	19,63,802
467	Andhra Pradesh	Chittoor	Stree Shakti Sanghatana -SSS	Sub Centre	--	--	--	--	75,470	--	--	75,470
468	Uttar Pradesh	Kanpur	Subhash Children Society	Collab	--	--	--	--	4,05,000	15,06,000	--	19,11,000
469	Punjab	Ludhiana	Swami Ganga Nand Bhuri Wale International Foundation	Collab	--	--	--	--	4,02,924	--	--	4,02,924
470	Bihar	Vaishali	Swargiya Kanhai Shukla Samajik Seva Sansthan	Nodal	--	--	--	--	1,20,000	--	--	1,20,000
471	Jharkhand	Pakur (SC-Maheshpur East)	Tagore Society for Rural Development	Sub Centre	--	--	--	--	2,88,000	--	--	2,88,000
472	Jharkhand	Pakur (SC-Maheshpur East)	Tagore Society for Rural Development	Sub Centre	--	74,249	--	--	--	--	--	74,249
473	Tamil Nadu	Ramanathapuram	Tamil Nadu Rural Reconstruction Movement	Collab	--	--	--	--	3,42,335	14,89,480	--	18,31,815
474	Uttarakhand	Uttarkashi	Tarun Paryavaran Vigyan Sanstha	Sub - Centre	--	--	--	--	--	5,95,054	--	5,95,054
475	Bihar	Purnea	Tatvasi Samaj Nyas	Sub Centre	--	--	--	--	1,43,059	5,85,208	--	7,28,267
476	Bihar	Purnea	Tatvasi Samaj Nyas	Collab	--	--	--	--	4,30,808	15,98,725	--	20,29,533
477	Kerala	Kannur	Telicherry Social Service Society	Collab	--	--	--	--	3,77,669	14,82,099	--	18,59,768
478	Tamil Nadu	Tiruvannamalai	Terre des hommes Core Trust	Collab	--	--	--	3,89,623	3,89,623	--	--	7,79,246
479	Tamil Nadu	Tiruvannamalai	Terre des hommes Core Trust	Sub Centre	--	--	4,007	1,44,000	--	--	--	1,48,007
480	Kerala	Alappuzha	The Allepey Diocesan Charitable and Social Welfare Society	Collab	--	--	--	--	3,63,406	14,44,546	--	18,07,952
481	Madhya Pradesh	Bhopal	The Bhopal School of Social Sciences	Nodal	--	--	--	--	1,03,169	--	--	1,03,169
482	Karnataka	Davangere	The Don Bosco Charitable Society	Collab	--	--	--	4,49,941	4,49,941	15,83,277	--	24,83,159
483	Karnataka	Bellary (SC-Hospet)	The Hospet Salesian Society	Sub Centre	--	--	90,854	--	2,43,435	--	--	3,34,289

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484	Tamilnadu	Theni	The Society of Sister of The presentation for the blessed Virgin Mary (jeevan Jyithi Hospice)	Sub Centre	--	--	--	--	--	2,94,750	--	2,94,750
485	Tamil Nadu	Dharmapuri	Thencoodu Federation Society	Nodal	--	--	--	--	1,12,143	--	--	1,12,143
486	Tamil Nadu	Tirunelveli	Tirunelveli Social Service Society	Collab	--	--	--	4,29,444	4,29,443	15,57,354	--	24,16,241
487	Gujarat	Anand	Tribhuvandas Foundation	Collab	--	--	--	--	3,66,442	12,96,060	--	16,62,502
488	Tripura	Agartala	Tripura Adibashi Mahila Samity	Nodal	--	--	--	--	1,20,961	4,19,076	--	5,40,037
489	Tripura	Agartala	Tripura Council for Child Welfare	Support	--	--	--	--	70,739	3,42,606	--	4,13,345
490	Kerala	Trivendrum	Trivandrum Social Service Society	Support	--	--	--	75,290	75,290	3,77,985	--	5,28,565
491	Tamil Nadu	Virudhunagar	Trust for Education & Social Transformation (TEST)	Sub Centre	--	--	--	--	1,11,401	5,57,656	--	6,69,057
492	Uttar Pradesh	Aligarh	Udaan Society	Collab	--	--	--	--	3,98,134	14,35,600	--	18,33,734
493	Rajasthan	Udaipur	Udaipur School of Social Work	Nodal	--	--	--	--	97,433	4,39,501	--	5,36,934
494	Karnataka	Bijapur	Ujjwala Rural Development Service Society	Collab	--	--	--	--	4,29,544	14,23,385	--	18,52,929
495	Karnataka	Belgaum	United Social Welfare Association	Collab	--	--	--	--	4,06,272	14,18,736	--	18,25,008
496	Himachal Pradesh	Kangra	Urban Tribal & Hills Advancement Society (UTHAN)	Collab	--	--	--	3,76,155	1,32,484	14,36,000	--	19,44,639
497	Rajasthan	Bikaner	Urmul Jyoti Sansthan	Sub Centre	--	--	--	--	1,42,633	--	--	1,42,633
498	Rajasthan	Bikaner	URMUL Seemant Sansthan	Sub Centre	--	--	--	--	1,24,833	5,38,887	--	6,63,720
499	Rajasthan	Bikaner	URMUL setu sansthan	Sub Centre	--	--	--	1,02,522	1,02,521	5,34,507	--	7,39,550
500	Rajasthan	Bikaner	URMUL Trust	Collab	--	--	--	--	2,42,442	12,10,139	--	14,52,581
501	Haryana	Yamuna Nagar	Utthan Institute of Development & Studies	Collab	--	--	--	--	3,93,665	14,36,000	--	18,29,665
502	Bihar	Vaishali	Vaishali Samaj Kalyan Sansthan	Sub Centre	--	--	--	--	1,32,780	--	--	1,32,780
503	Uttar Pradesh	Kaushambi	Vaishno Gram Vikas Sewa Samiti	Collab	--	--	--	--	1,93,223	7,77,325	--	9,70,548
504	Maharashtra	Nagpur	Vardaan	Collab	--	--	--	--	4,03,611	14,34,688	--	18,38,299
505	Uttarakhand	Pithoragarh	Vardan Sewa Sanstha	Sub - Centre	--	--	--	29,393	--	--	--	29,393
506	Madhya Pradesh	Vidisha	Vidisha Social Welfare Organization	Collab	--	--	--	--	2,27,958	8,85,868	--	11,13,826
507	West Bengal	West Medinipur	Vidyasagar School of Social Work	Nodal	--	--	--	--	1,20,000	4,80,000	--	6,00,000
508	Andhra Pradesh	Kadapa	Vijay Foundation	Nodal	--	--	--	--	1,19,848	--	--	1,19,848
509	Kerala	Kottayam	Vijayapuram Social Service Society (VSSS)	Collab	--	--	--	--	4,09,819	15,24,816	--	19,34,635
510	Kerala	Mannar (Devikulam Taluk)-Idukki	Vijayapuram Social Service Society (VSSS)	Sub-Center	--	--	--	--	1,16,073	5,01,588	--	6,17,661
511	Uttar Pradesh	Maharajganj	Vikalp	Collab	--	--	--	--	2,26,500	9,87,500	--	12,14,000
512	Madhya Pradesh	Mandsour	Vikalp Samajik Sanstha	Collab	--	--	--	--	4,03,000	--	--	4,03,000
513	Goa	Goa	Vikalp Trust	Support	--	--	--	--	88,000	--	--	88,000
514	Karnataka	Mandya	Vikasana Institute for Rural & Urban Development	Collab	--	--	--	--	4,23,754	--	--	4,23,754
515	Kerala	Thrissur	Vimala College	Nodal	--	--	--	--	1,12,959	4,39,117	--	5,52,076
516	Uttarakhand	Nainital	Vimarsh	Collab	--	--	--	3,43,097	3,43,096	--	--	6,86,193

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517	West Bengal	East Medi	Vivekananda Loksiksha Niketan	Collab	--	--	--	--	4,53,000	16,76,000	--	21,29,000
518	Tripura	Agartala	Voluntary Health Association of Tripura	Collab	--	--	--	--	4,26,835	16,20,185	--	20,47,020
519	Kerala	Idukki	Voluntary Organization For Social Action and Social Development (VOSARD)	Sub Centre	--	--	--	--	1,35,980	5,68,771	--	7,04,751
520	Kerala	Idukki	Voluntary Organization For Social Action and Social Development (VOSARD)	Collab	--	--	--	--	4,36,375	14,77,488	--	19,13,863
521	Uttar Pradesh	Kannauj	Warsi Sewa Sadan	Collab	--	--	--	2,71,800	--	--	--	2,71,800
522	Kerala	Kottayam	We Care Centre	Support	--	--	--	80,593	80,593	3,58,824	--	5,20,010
523	Bihar	"Katihar"	Welfare India	Sub centre	--	--	--	1,20,727	1,44,000	5,31,239	--	7,95,966
524	Andhra Pradesh	Ananthpur	Women Development Trust	Nodal	--	--	--	80,405	80,405	3,71,808	--	5,32,618
525	Jharkhand	Ranchi	Xavier Institute of Social Service	Nodal	--	--	--	1,19,500	--	--	--	1,19,500
526	Jharkhand	Deoghar	Young Action For Mass, India (YAM, India)	Sub Centre	--	--	--	88,409	--	--	--	88,409
527	Andhra Pradesh	Srikakulam	Youth Club of Bejjipuram (YCB)	Collab	--	--	--	--	3,97,423	15,40,736	--	19,38,159
528	Punjab	Chandigarh	Youth Technical Training Society	Collab	--	--	--	3,17,100	3,17,100	12,38,900	--	18,73,100
529	Gujarat	Kutch	Yusuf Meherally Centre	Sub Centre	--	--	--	--	21,410	6,03,000	--	6,24,410
530	Maharashtra	Mumbai	YUVA	Collab	--	--	--	--	3,87,960	15,50,688	--	19,38,648
531	Maharashtra	Beed	Yuva Gram Vikas Mandal	Collab	--	--	--	4,05,000	--	--	--	4,05,000
532	Tamil Nadu	Salem	YWCA	Nodal	--	--	--	--	1,20,000	4,64,634	--	5,84,634
533	Haryana	Ambala	Zila Yuva Vikas Sangthan	Collab	--	--	--	--	3,29,309	14,00,354	--	17,29,663
534	Maharashtra	Mumbai	Childline India Foundation (Nodal India) - Admin grant	Nodal	--	--	--	--	0	266,69,641	8,21,58,401	1088,28,042
					10,45,013	21,51,598	39,54,369	3,24,29,034	12,06,92,466	3550,56,122	844,62,401	59,97,91,003

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P.T.O

SOUTH

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P.T.O

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P.T.O

WEST

Ahmedabad [Ahmedabad Study Action Group, Gujarat Vidyapith], **Ahmednagar** [Snehalaya], **Akola** [Indian Institute of Youth Welfare], **Amravati** [Shree Hanuman Vyayam Prasarak Mandal], **Anand** [Tribhuvandas Foundation], **Balaghat** [Community Development Center], **Baroda** [Baroda Citizens Council, Faculty of Social Work, MS University], **Beed** [Manavlok, Yuva Gram Vikas Mandal], **Betul** [Pradeepan], **Bhavnagar** [Shaishav], **Bhind** [Mahila Bal Vikas Samiti (India)], **Bhopal** [Advocacy for Alternative Resources Action Mobilization & Brotherhood, The Bhopal School of Social Sciences], **Buldhana** [Savitribai Phule Mahila Mandal, Mahatma Phule Samaj Sewa Mandal], **Chandrapur** [Mahila Vikas Mandal], **Chhindwara** [Jan Mangal Sansthan], **Dadra Nagar & Haveli** [Indian Red Cross Society], **Dewas** [Jan Sahas Social Development Society], **Goa** [Nirmala Education Society, Vikalp Trust, Caritas-Goa], **Guna** [Kalpataru Vikas Samiti], **Gwalior** [Centre for Integrated Development], **Harda** [SynergySansthan], **Indore** [Indore School of Social Work Aim for Awareness of Society-AAS], **Jabalpur** [Jabalpur Diocesan Welfare Society], **Jhabua** [Jeevan Jyoti Health Service Society, Sampark Samaj Sevi Sanstha], **Jalgaon** [*Amar Sanstha Chopda] **Jamnagar** [Late J.V. Naria Education & Charitable Trust], **Katni** [MP Bharat Gyan Vigyan Samiti], **Khandwa** [Aastha Welfare Society], **Kolhapur** [Sangli Mission Society], **Kutch** [Marag,Saraswatam, Yusuf Meherally Centre], **Kheda** [Kaira Social Service Society, Shri Vadlals S. Gandhi Charitable Trust (Kapadvanj)], **Latur** [Kala Pandhari Magasvargiya And Adivavasi Vikas Sanstha], **Mandsaur** [Vikalp Samajik Sansthan], **Mandla** [National Institute Of Women Child And Youth Development, Kamyab Yuva Sanskar Samiti], **Mumbai** [CHILDLINE India Foundation (Nodal), Youth for Unity and Voluntary Action, Hamara Foundation], **Mumbai Sub urban** [Committed Communities for Development Trust, Navnirman Samaj Vikas Kendra], **Nagpur** [Matru Seva Sangh, Institute of Social Work, Bapuji Bahujan Samaj Kalyan Bahuddeshiya Sanstha, VARDAAN, Indian Association of Promotion of Adoption, Indian Centre For Integrated Development], **Nanded** [Pariwar Pratisthan], **Nashik** [Navjeevan World Peace & Research Foundation, College of Social Work], **Osmanabad** [Shri Kulswamini Shikshan Prasarak Mandal (Collab), Shri Kulswamini Shikshan Prasarak Mandal (Sub centre)], **Panna** [Sankalp Samaj Sevi Sanstha, Jan Sahas Social Development Society], **Panch Mahal** [Developing Initiative for Social and Human Action], **Parbhani** [Socio Economic Development Trust (SEDT)], **Pune** [Dnyana Devi], **Raigad** [Disha Kendra, The Planning Rural Urban Integrated Development Through Education India], **Raisen** [Institute of Social Research & Development, Krishak Sahyog Sansthan], **Rajkot** [Shri Pujit Memorial Trust], **Ratlam** [Savigya, Samarpan Care Awareness & Rehabilitation Center], **Ratnagiri** [M.S. Naik Foundation], **Rewa** [Ramashiv Bahuudaesheya Vikas Samiti], **Sabarkantha** [Developing initiative for social and human action (DISHA)], **Sangli** [* Prakash Shikshan Parasarak Sanstha], **Sagar** [Manav Vikas Seva Sanga], **Satara** [Lokkalyan Charitable Trust], **Satna** [Samaritan Social Service Society], **Surendranagar** [Ganatar], **Sheopur** [Mahatama Gandhi Seva Asharam, Sahyog-Support In Development], **Shivpuri** [Parhit Samaj Sevi Sanstha, RACHNA], **Sholapur** [Solapur Zilha Samajik Karya Samitee], **Surat** [Pratham], **Sindhudurg** [Atal Pratisthan, Jagruti Foundation, Jan Jagruti Sansth], **Thane** [Salam Balak Trust, Aasara], **Ujjain** [Kripa Social Welfare Society, Madhya Pradesh Institute of Social Science & Research], **Valsad** [Pratham], **Vidisha** [Vidisha Social Welfare Organization], **Wardha** [National Institute of Women, Child and Youth Development, Aniket College of Social Work], **Yavatmal** [Gramin Samassya Mukti Trust].

* Partner for only part of the period

**CHILDLINE
India Foundation**



CHILDLINE INDIA FOUNDATION (CIF) TEAM

GOVERNING BOARD*

- Mr. V. Somasundaran, Secretary, Ministry of Women and Child Development, Government of India
- Ms. Rashmi Saxena Sahni, Joint Secretary, Ministry of Women and Child Development, Government of India
- Ms. Sarita Mittal, Joint Secretary, F & A, Ministry of Women and Child Development, Government of India
- Mr. Sanjay Kumar, Principal Secretary, Ministry of Women and Child Development, Government of India
- Mr. Subramanian Ramadorai, Vice Chairman, Tata Consultancy Services Ltd (TCS)
- Prof. S. Parsuraman, Director, Tata Institute of Social Sciences (TISS)
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- Mr. Vinayak Lohani, Founder Secretary, Parivaar Education Society
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- Mr. Vasudev Sharma N V, Executive Director, Child Rights Trust
- Mrs. Rita Panicker, Director, Butterflies
- Dr. John Antony Menachery, Principal, Matru Sewa Sangh Institute of Social Work
- Dr. Anjaiah Pandiri, Executive Director, CHILDLINE India Foundation (CIF)

*As on March 2015

CHILDLINE STAFF 2014 - 2015

EXECUTIVE DIRECTOR

Dr. Anjaiah Pandiri, Ingrid Srinath*

DEPUTY DIRECTOR

Harleen Walia

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RESOURCE MOBILIZATION

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COMMUNICATIONS & STRATEGIC INITIATIVES:

Nishit Kumar Papanna, Brijesh Ramasare Mishra, Rakesh Kumar Yadav, Sudeesh Parapurath Murigolipoyil, Reema Joseph D'souza, Manasi Sadanand Jadhav*

CHILD SEXUAL ABUSE AWARENESS PROGRAM (CSAAP)

Tanvi Kunal Aher, Nicolette Charles D'souza, Tabassum Nausheel Pangarkar*

CHILDLINE CONTACT CENTRE (CCC) : MUMBAI

Denis G. Rodrigues, Jagdish Janardhan More, Vijay Patil, Suraj Makode, Aarti Kishor Kamble, Akhilesh C Gupta, Akkabai Nana Gaware, Anand Gajanan Jadhav, Anil Ramesh* Bharadwaj, Anita Vinayak* Waghmare, Ankita Devendra Bhoi*, Anupama Satish Dhavale, Asha Sandesh Wankhade, Babita Vikram Gaikwad, Bhagyashri Bharat Kumavat, Bhaumik Girish Shah, Bhavesh Lavji Mansatta, Chaitali Suresh Bhoir*, Charandeep Bainipal, Gayatri C Gupta, Geeta Joseph Bommnal, Jayshree Arjun Randhir*, John S Unhawane, Jyotsna Gautam Sardara, Kalpana Madanlal Tilawat, Kalpika Sanjay Ghate*, Kaushik Bhupatrai Shah, Kavita Vittal Kusalkar, Madhuri S Pathare, Manisha Waghmare, Manisha Vidyadhar Shedde, Maya Bajirao Pawar, Nana Sudam Mane, Nikhil Rajendra Telavane*, Nikita Bhimrao Ahire*, Pallavi Malvankar, Pinky Sangrap Tamang, Poonam Sanjay Bhav, Poonam Suresh Ambure*, Rajani Waghmare, Rajesh B Rajbhar, Rina Khandekar, Rina Uttam Ahire, Sachin Tawde, Sandeep Harikesh Singh, Sangita Jayram Balode*, Sanket Sunder Lad, Santosh Nageshkar, Suhas Baijunath Jadhav, Sunita Ganesh Tapal, Sunita Maruti Gaikwad, Suprabha Nair, Swati Dattatray Amup, Trupti Sudhakar Pawar, Tushar Shyam Kambl, Usha Gajakosh, Vaishnavi Vijay Kulsange, Vandana Prasad*, Vidhi Nitin Purani*, Ajay Ramchandra Ghadge, Amrapali Harish Aawade, Anand Vishnu Gawade, Atish Prabodh Gaikwad, Bipin Sunder Salvi, Dipti Deepak Kerkar, Gatha Shashikant Sawant, Kanchan Suresh Sasane, Neha Sunil Purohit, Nita Anant Shirodkar*, Rashmi Ramchandra Shirodkar, Rohan Ramesh Kothmire*, Sachin Jagannath Mutatkar, Sharmila Laxman Patil, Shrikant Suresh Patole, Siddhesh Ulhas Hodawadekar, Sushant Baban Patil, Vitthal Abhesing Rathod.

CHILDLINE CONTACT CENTRE (CCC) : CHENNAI

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CHILDLINE CONTACT CENTRE (CCC) : KOLKATA

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* Only part of the year

CHILDLINE INDIA FOUNDATION (CIF)

The CHILDLINE service, which has been developed and managed by CHILDLINE India Foundation (CIF), is a 24x7, emergency, free phone outreach service linking children in need of help and protection to organisations run by government departments as well as those run by civil society agencies. Children or concerned adults dial the number 1098 and are connected to the CHILDLINE service in their city.

Street children and youth living alone on urban streets, child labourers especially in the unorganized sector, children who have been abused, child victims of the flesh trade, differently-abled children, child addicts, children in conflict with the law, children in institutions, mentally ill children, children affected by HIV/AIDS or other long term diseases, children affected by conflicts and disasters, child political refugees, children whose families are in crisis, gender linked abortion of female foetuses, undernourished children, illiterate children are among the host of issues plaguing children in India.


As of March 2015, CHILDLINE operates in 316 cities and/towns across the country and services over four million calls a year.

CHILDLINE is India's first national level response to the ratification of the United Nations Convention on the Rights of the Child (UNCRC). Additionally, the CHILDLINE 1098 service receives special mention in the Juvenile Justice (Care and Protection) Act 2000 - the Government has requested CHILDLINE to act as a catalyst in bringing together State agencies and voluntary agencies at the local level to ensure implementation of the Act.

The Government of India cites the CHILDLINE service as part of services to UN for the United Nations Convention of Child Rights commitments. When the Ministry of Women and Child Development (MWCD) came into being in 2006, it recognized CHILDLINE India Foundation as the Nodal Mother NGO for implementing the CHILDLINE model across all districts in India. Furthermore in order to put in place a process framework for the implementation of Child Protection, CHILDLINE joined hands with The National Institute of Social Defence and developed a program: 'National Initiative for Child Protection (NICP)'. This has subsequently become the framework for the MWCD - initiated Integrated Child Protection Scheme program (ICPS). The Integrated Child Protection Scheme (ICPS) of the ministry funds the expansion of CHILDLINE services and has targeted the end of the 12th Five Year Plan to cover all 600+ districts of India.

OBJECTIVES OF CHILDLINE INDIA

- To reach out to every child in need of care and protection by responding to emergencies on 1098 and by physically reaching out to children.
- To adapt and integrate telecommunication technology, linking all districts to the service of 1098, and making it available to all children in need of care and protection.
- To provide a platform of networking amongst organisations and to provide linkages to support systems that facilitates the rehabilitation of children in need of care and protection.
- To work together with the Allied Systems (Police, Health Care, Juvenile Justice, Transport, Legal, Education, Communication, Media, Political and the Community) to create child friendly systems.

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- To advocate for services for children that are inaccessible, non-existent or inadequate.
 - To create a body of NGOs and Government organisations working within the national framework and policy for children.
 - To be a nodal child protection agency in the country, providing child protection services to children in need of care and protection.
 - To contribute and work towards strengthening and participating in a global movement that addresses issues related to child protection and ensures that children's voices are heard.

PROGRAMMES AND ACTIVITIES

- Responding to calls on the national toll free number 1098 and provision to rescue and offer emergency outreach services for children in need of care and protection;
- Coordinating rescue and other outreach services with the help of relevant local departments like police, administration, labour, health, railways and others;
- Ensuring proper documentation of all children rescued to facilitate their rehabilitation and restoration, where necessary;
- Producing children before the Child Welfare Committee (CWC) to ensure care and protection.
- Supporting the CWC in the long-term rehabilitation of children, where required.
- Supporting a national network for the tracking of missing children.
- Providing data related to children rescued and rehabilitated for the compilation of a national comprehensive database of child protection.
- Creating awareness and ensuring access to the 1098 Child helpline (CHILDLINE) number.
- Creating research, documentation, awareness and advocacy on issues related to the Child helpline.
- Establishing linkages with other child protection services, community and local bodies to meet the immediate needs of children rescued.

THE CHILDLINE MODEL

CHILDLINE is a unique partnership between the Government of India, Department of Telecommunications, voluntary agencies, academic institutes, the corporate sector, children and the community.

THE PARTNERSHIP MODEL OF CHILDLINE INDIA

CHILDLINE is the crucial link between children in need of care and protection and the available services. For children with different needs, who call in anytime, anywhere, and for anything, we act as a one-point contact, which facilitates instant access to support, advice, active intervention or just a listening ear. We connect children in emergency on one end of the phone line to a well-connected network of services - services that already exist. No new shelter, no new hospital, no new infrastructure is built.

We at CHILDLINE believe that for a helpline to be successful and effective in reaching out to the millions of children deprived of their childhood, we need to work in a partnership framework. A framework that recognizes that:

- A helpline cannot operate in isolation
- All partners involved in the helpline share a reciprocal relationship
- Each partner has clear and definite roles in the partnership model. This leads to a feeling of joint ownership towards the model.
- All partners share the vision, mission and the success of the model

THE OPERATIONAL STRUCTURES AND PROCESSES OF CHILDLINE INDIA

CHILDLINE CONTACT CENTRE (CCC)

CCC is a 24 hour, centralized voice response facility of CHILDLINE using contemporary BPS (Business Processes Services) technology at Vikhroli in Mumbai. The CCC is a continuous operation and tracks all calls coming in including those that land at the switch but are either terminated or 'abandoned' before a CCC member can answer it. CCC uses contemporary CRM software for real time data analysis and currently services all cities in the North and West regions of India

NODAL ORGANISATION

The nodal organisation is usually an academic institute or Non Government Organisation with networking, training, coordination and research skills. A city coordinator is supervised by the Nodal Director who ensures creation of a protective environment for children at the city level.



EMERGENCY INTERVENTION CENTRES – COLLAB PARTNERS

The Emergency Intervention Centres are voluntary agencies, which shall function as the intervention units for CHILDLINE. CCC responds to calls that are received on 1098 and transfer the case to the collab partner who carry out the intervention process. The centre coordinator manages a team that intervenes in emergency cases and conducts outreach and networking activities.

CHILDLINE SUPPORT AGENCIES/SUB-CENTRES

CHILDLINE Collaborative Partner is also called the Collaborative Centre. There are, approximately, 5 to 7 Sub-Centres in districts (and 1-3 support agencies in cities) as per the specific need in the district/city, according to the nature of the population and geographical spread in the district. A team of three CHILDLINE staff members assisted by two volunteers from the Mahila Samakhya members, anganwadi workers, teachers, and woman members of the panchayat assist the Sub-Centre staff at the taluka and village levels. They will follow up on children who have returned to the village and provide information when children are being recruited and help the local community to prevent child labour.

CHILDLINE ADVISORY BOARD OR DISTRICT ADVISORY COMMITTEE (DAC)

CHILDLINE Advisory Board or District Advisory Committee (DAC) is headed by the Collector and other members include the District Officers for Health and Education. Major NGO like Mahila Samakhya and others stimulate the development of the programme in the district.

RESOURCE ORGANISATIONS

Resource organisations act as centres for referral by CHILDLINE. They include the various organisations and institutions that provide services for children or work on children's issues. They also participate in outreach and awareness programmes for CHILDLINE.

CHILDLINE ACROSS THE COUNTRY



CHILDLINE INDIA FOUNDATION

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Fax: 022-2490 3509

Website: www.childlineindia.org.in

Email: dial1098@childlineindia.org.in

NORTH REGIONAL RESOURCE CENTRE

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SOUTH REGIONAL RESOURCE CENTRE

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EAST REGIONAL RESOURCE CENTRE

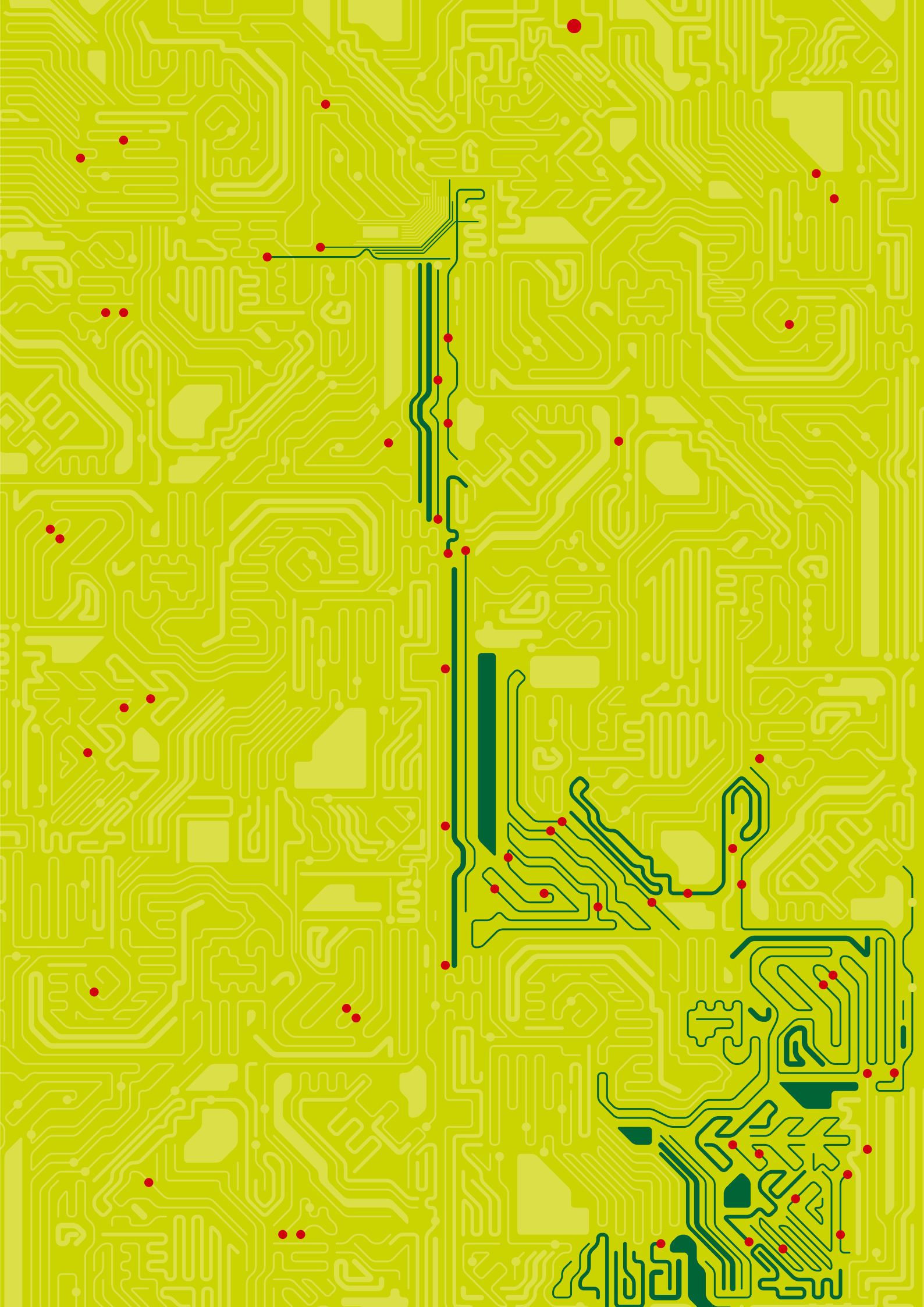
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