Important Announcement: Attention Callers to CHILDLINE 1098!

Handing over of CHILDLINE Services to State/UTs under Mission Vatsalya Scheme

CHILDLINE 1098 Service is a national 24/7, emergency helpline and outreach service for children in need of care and protection. Initiated by CHILDLINE India Foundation (CHILDLINE India Foundation) in 1996, it has been supported by the Central Government to expand across the nation. The service was implemented for 27 years by CHILDLINE India Foundation and partner network with the support of Ministry of Women and Child Development, Govt. of India and in close coordination with the respective State/UT Govt.

“The Government of India has taken a policy decision that the Child Helpline under Mission Vatsalya (earlier CPS) shall be run in coordination with State and District functionaries and integrated with the Emergency Response Support System 112 (ERSS-112) helpline of MHA.” (Sec 2.14). As per the Mission Vatsalya Scheme dated 5th July 2023, “The Mission Vatsalya in partnership with States and Districts will execute a 24x7 helpline service for children as defined under the JJ Act, 2015, (Amended 2021).

Callers to Child Helpline are requested to take cognizance of the above change and continue to support children in distress. In case of any connectivity issue, you are requested to reach out to helpline 112 or the Concerned District Child Protection Officer. Please see the attached schedule and phase-wise transition details.
CIF will continue CHILDLINE services as per the ongoing arrangement until transition is completed. Details related to the phase-wise & State/UT-wise transition to the State/UT Govt. based on the circulars/directions issued by MWCD time to time.

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<tr>
<th>Phase Status</th>
<th>Zone</th>
<th>State</th>
<th>Remarks</th>
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<tbody>
<tr>
<td>Phase 1</td>
<td>South</td>
<td>Andhra Pradesh</td>
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<td></td>
<td>North East</td>
<td>Arunachal Pradesh</td>
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<td></td>
<td>East</td>
<td>Bihar</td>
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<td></td>
<td>West</td>
<td>Dadra &amp; Nagar Haveli &amp; Daman &amp; Diu (UT)</td>
<td>Ended on - 7th Jul 23</td>
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<td></td>
<td>West</td>
<td>Goa</td>
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<td>Gujarat</td>
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<td>North East</td>
<td>Mizoram</td>
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<td></td>
<td>South</td>
<td>Puducherry (UT)</td>
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<td>Phase 1 Total</td>
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<td>Total 8 States/UT</td>
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<td>Phase 2</td>
<td>South</td>
<td>Kerala</td>
<td>Ended on - 31st Jul 23</td>
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<td>South</td>
<td>Tamil Nadu</td>
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<td>Phase 2 Total</td>
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<td>North East</td>
<td>Meghalaya</td>
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<td>Phase 3 Total</td>
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<td>Total 2 States/UT</td>
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<td>Phase 4</td>
<td>East</td>
<td>Andaman &amp; Nicobar (UT)</td>
<td>As per Ministry of Women and Child Development (MWCD) orders shall end on - 31st Aug 23</td>
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|                      |                                    | Total 18 States/UT
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<td><strong>Phase 4 Total</strong></td>
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<td>South</td>
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<td>As per Ministry of</td>
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<td>Punjab</td>
<td>Women and Child</td>
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<td>North</td>
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<td>Development</td>
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<td>North</td>
<td>Uttarakhand</td>
<td>(MWCD) orders</td>
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<td>Total 5 States/UT</td>
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*Updated on- 24<sup>th</sup> August 2023*