

# CHILDLINE NEWSLETTER



29<sup>th</sup> May 2020

## COVID19 - CHILDLINE 1098 Emergency Response: West Bengal



In West Bengal, CHILDLINE has undertaken different initiatives to help children manage mental wellbeing during lockdown. Life skill training programme was arranged for children of CCI by CHILDLINE Kolkata through video conference. CHILDLINE Kolkata, Birbhaum, Howrah and Malda have been organizing tele-counselling sessions to children living in Child Care Institutions and residences to provide emotional support during pandemic.

- CHILDLINE Paschim Medinipur and CHILDLINE Coochbehar along with district police administration conducted one 'Street Corner Awareness Programme' and distributed IEC (Information Education and Communication) materials to spread awareness about COVID-19.
- The District Administration especially BDO (Block Development Officer), Police and DSWO (District Social Welfare Officer) are regularly helping CHILDLINE Howrah with regular assistance and vehicle support during case interventions.
- In collaboration with the district administration, Railway CHILDLINE Malda identified 18 families with children living close to railway stations in difficult circumstances and provided them with ration, sanitizers, soaps etc.
- Vulnerability Mapping has been done by CHILDLINE Kolkata, Birbhum, Howrah, Bankura, Coochbehar, Asansol Railway, Kharagpur Railway units to identify children in need of nutritional and Personal Protective Equipment (PPE) support.
- Approximately 2046 families with children were provided nutritional support and nearly 900 PPE kits were distributed by all the CHILDLINE Units of West Bengal.
- Along with traffic police and Second Officer of Kurseong Block Darjeeling, CHILDLINE conducted an awareness session on COVID-19 and importance of social distancing. They also distributed masks and soaps to people in need.
- In all the 21 districts of West Bengal, CHILDLINE conducted COVID-19 awareness sessions to highlight the message "We are not Locked Down" and demonstrate right methods of hand washing and the importance of social distancing through face to face interaction, microphone announcements, pamphlet distribution and other IEC materials.



### CHILDLINE helps a student appear for exam during Lockdown

CHILDLINE Birbhaum, West Bengal received a call from a 17-year old student Sudeep M (*name changed to protect identity*), studying in the 11<sup>th</sup> std. at Narayana Group of Schools. He had come from Bagdogra, to appear for his final exam at the Kolkata Centre. After the completion of the exam, he along with his family could not return to Bagdogra due to the lockdown and were staying temporarily at Bolpur, Birbhaum. The child had to appear for his Narayana's NSAT GURU Test on 10<sup>th</sup> April, 2020 at 10.00 AM by logging into a particular website, however, due to the lockdown, no cybercafé was open. Sudeep eventually came to the CHILDLINE Birbhaum office to request the team to make arrangements for his examination. The CHILDLINE Birbhum made arrangement at the Collaborative Organization Centre through which the Sudeep successfully gave his examination.



Resources and information on COVID-19  
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