



CHILDLINE India Foundation Annual Report 2011-12



CHILDLINE is a national, 24x7, free, emergency, phone outreach service for children in need of care and protection, linking them to long term rehabilitation. Any child/concerned adult can call 1098 to access the CHILDLINE service at any time of the day or night.

VISION

A child-friendly nation that guarantees the rights and protection of all children.

MISSION

CHILDLINE will reach out to every child in need and ensure their rights and protection through the four C's.

Catalyze systems through active advocacy.


Collaborate through integrated efforts between children, the state, civil society, corporates and community to build a child friendly social order.

Connect through technology to reach the 'last mile'.

Communicate to make child protection everybody's business.

CONTENTS

The four C's of CHILDLINE form the foundation on which we work. From our day-to-day organizational activities to our long term vision, all are carried out in compliance with these guiding principles.

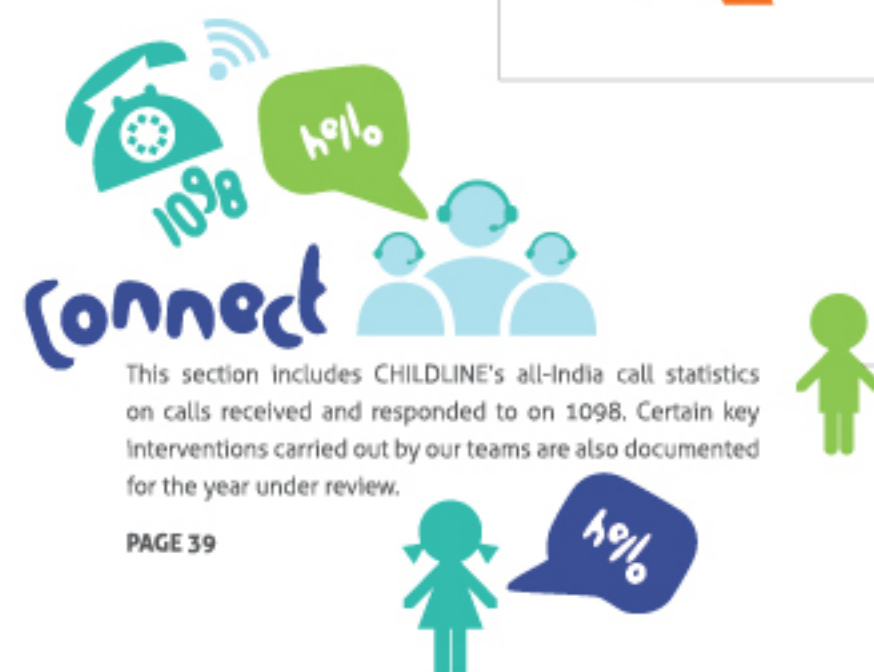


This section includes CHILDLINE's role in undertaking Advocacy efforts with Allied Systems, implementing the Child Protection Policy across various verticals, reviewing the work done by our partner organizations and working with the State Government on addressing children's issues.

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This section includes the activities and happenings across the CHILDLINE network including preparatory visits in new cities/districts and campaigns addressing specific children's issues.

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This section includes CHILDLINE's all-India call statistics on calls received and responded to on 1098. Certain key interventions carried out by our teams are also documented for the year under review.

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Communicate

This section includes all the awareness campaigns, CSR activities, fundraising activities and publications undertaken by CHILDLINE during the year.

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Financial Overview

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CHILDLINE India Foundation

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LETTER FROM THE EXECUTIVE DIRECTOR



It gives me great pleasure to present to you the **CHILDLINE India Foundation (CIF) Annual Report 2011 - 2012**.

We have much to be proud of—CHILDLINE has crossed the 200 cities mark, having expanded to **204** locations as of March 31, 2012. More importantly, with **458** CHILDLINE partners, it has significantly enhanced the community of protection for a child in distress. Nearly **2.4 million** calls were received nationally from children and concerned adults.

The year saw one of CIF's long drawn advocacy initiatives with the telecom sector yield result. The DOT issued a notification changing the status of 1098 from Category 2 to Category 1 in the National Numbering Plan making it mandatory for every telecom service provider to open connectivity to

1098. In addition, DOT also changed the status of 1098 from local level to unrestricted access, making it possible to terminate calls on 1098 at any CCC location in the country.

To mark a milestone of 15 years, CIF organised the **CHILDLINE National Partnership Meet of Directors** in January 2012. The Meet focused on emerging and critical areas of Child Rights and Child Protection in India to widen the discourse and draw out a national agenda for the network. The session on Political Economy & Child Rights was particularly engaging as it enabled participants to view their work in the field using a wide angle lens, covering national and international political-economic imperatives and drivers that impact the situation and status of children.

The year also saw the release of CIF's publication: **'The Everywhere Child Project... A child friendly place in every space'**, a National Study on Child Protection Mechanisms by Dr. Syeda Hameed, Member Planning Commission. She commended the Study on its fresh approach and hoped to present it at various discussion forums to evolve a framework for strengthening Child Protection systems.

To study how systems impinge on children in meeting their needs, The Everywhere Child Project took on the concept of "spaces" to set up an inquiry on how child friendly these spaces are and how the child reports experiences within these spaces (school, the health system, police, public transport system etc). A major contribution of the study is the standards of services developed for each system using existing guidelines and adding to them. We hope this meaningful publication will be widely used by a variety of audiences such as policy makers, duty bearers, academicians, activists and social workers.

In conclusion, the achievements of 2010 - 11 give us reason for optimism, but not for complacency. We have to deepen our intervention even as we increase our reach. Some of the tasks ahead are to upgrade counseling skills, increase efficiency of response, increase grassroots outreach, develop stronger community vigilance, deepen our engagement with the allied systems, develop issue specific interventions to reach under served children such as political refugees, mentally challenged children, victims of riots, victims of disaster and victims of sexual abuse amongst others. Above all, we need to stay focused and sensitive to the needs of the child on the ground and tweak our services to match their needs.

I would like to place on record my thanks to the team at CIF and the CHILDLINE network for their tireless effort to protect children, sometimes in the most difficult circumstances, to the Governing Board for their continuous support, to our CHILDLINE Dots whose contributions big and small push us to strive further and finally our gratitude to the Ministry of Women and Child Development for their belief in the CHILDLINE model of Public-Private Partnership and their continuing faith in our ability to deliver a quality service.

Kajol Menon

Executive Director, CHILDLINE India Foundation.



A PULSATING PARTNERSHIP

*The Ministry Of Women and Child Development,
Government Of India and CHILDLINE India Foundation*

We take this opportunity to acknowledge the unflinching support we have consistently received from the Ministry of Women and Child Development, Government of India. That we have been able to function efficiently and achieve what we set out to do, owes largely to their support.

They spurred us on; they extended help and cooperation and most importantly, believed in our ability to deliver. We thank them for instilling their faith in us.



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SYSTEMS THROUGH ACTIVE ADVOCACY

ACTIVATING STAKEHOLDERS IN CHILD PROTECTION

CHILDLINE India Foundation (CIF) aims to strengthen and systemize Child Protection in India through its collaborative/collective efforts with the Government of India, State Governments and Civil Society organizations in order to make children's issues a priority on the national agenda. CIF also believes in catalyzing learning 'on the ground' through its far-reaching partner network. It is through learnings and discussions with our partner organizations that CIF develops universal programmes and protocols towards an effective Child Protection practice.



Meeting on Anti Human Trafficking for Stakeholders in Child Protection, Guntur, Andhra Pradesh.

EAST

Cuttack

Based on a request made by CHILDLINE Cuttack, the Child Welfare Committee (CWC) members made a visit to unregistered homes in Cuttack and submitted a report to the Woman and Child Development (WCD) Department. As a response to the report, the WCD Department issued a circular to the respective Collectors stating that the unregistered homes must be identified and registered under the Juvenile Justice (JJ) Act and must also run properly.

A concept note and letter was submitted by CHILDLINE for making a provision for 'Child Rights cells' in every school in those cities where CHILDLINE was operational. In turn, a letter was issued by the Commissioner cum Secretary, WCD Department, Orissa to the Principal Secretary, School and Mass Education Department for making this concept a reality.

Burdwan

In a seminar organised by the Police Administration of Purbosthali, Burdwan, CHILDLINE took part in the session on 'Domestic Violence - impact on children'. The local MLA, (Member of Legislative Assembly), District Police Officer (DPO) - Burdwan, Block Development Officer (BDO) Purbosthali, and the Panchayat Prodhans, Sabhapoti, and various Panchayat Samiti members were also present. More than 350 people in the local area were made aware on the subject. CHILDLINE Burdwan also attended a conference on the issue of 'Human Trafficking' organised by the District Police.

Kolkata

A training was conducted for members of the Child Welfare Committees, Juvenile Justice Boards, District Social Welfare Officers, Protection Officers, Members of District Legal Aid Authorities and NGOs from all over West Bengal on the role of stakeholders in implementing the JJ Act.

Paschim Medinipur

CHILDLINE Paschim Medinipur has been appointed member of the Standing Committee, Paschim Medinipur Zilla Parishad under the Nari-O-Sishu, Tran-O-Janakalyan Sthayee Samity. The team is required to attend meetings every month and address child related issues at the forum.

The Chief Medical Officer of Paschim Midnapur has issued a circular to all health centres to provide free and prioritized treatment to cases referred by CHILDLINE.

Ranchi

The issue of substance abuse amongst children in Ranchi was addressed at a meeting held by NIPCCID, CIF and Samadhan. "Those between 5 and 18 years are falling prey to addictions such as sniffing glue, Iodex and petrol. Irresponsible family members, tension in family and poverty lead them to substance abuse," said Dr.N.K. Tah, Director, CHILDLINE Ranchi. "Children get cash through petty theft at night, another worrying offshoot of substance abuse," he added. While throwing light on preventive strategies, it was decided that a sustained campaign with help from the Police was the need of the hour. Firstly, parents' keeping a thorough check on their children was necessary. Secondly, the introduction of a youth group including children's activities would assist in peer groups counseling children and further thwart the issue of substance abuse.

Aizawl

The Sub-divisional Education Officer, Aizawl has instructed education institutions to collaborate with CHILDLINE to develop Child Protection systems in every school.

Bhubaneswar/Puri

The Principal Chief Secretary of Odisha has instructed the Chief General Manager of the Railway Station to provide space to CHILDLINE to install a kiosk at Bhubaneswar and Puri Railway Stations in an effort to provide better services for children.

Odisha

The Commissioner cum Secretary, WCD Department has issued a circular to the Commissioner of Police, Bhubaneswar and Cuttack for activation of a Mahila and Sishu desk at every police station in both the districts.

North 24 Parganas

CHILDLINE participated in a meeting with the Anti-Human Trafficking Unit in North 24 Parganas. A plan was formulated to raise awareness on the issue of trafficking in the trafficking-prone blocks of the district, utilizing resources from the District Child Protection Society.

Murshidabad

As per directions given in a circular by the Deputy Superintendent, Murshidabad, all Police Stations are to create child-friendly corners with funds from the Home Department and in consultation with CHILDLINE.

SOUTH

Kollam

With a focus on CSA, CHILDLINE Kollam conducted a workshop at the Yeroor Police Station to better acquaint the Police personnel with how to tackle CSA specific cases.

Thrissur

CHILDLINE Thrissur conducted a CSA awareness programmes in 33 schools, at Kodakara Block in association with Sarva Shiksha Abhiyan (SSA), Junior Public Health Nurses (JPHN), ASHA workers, Teachers, Parent Teacher Association (PTA) and the Police.

Calicut

CHILDLINE advocacy with Muslims has lead to awareness on CSA after Friday prayers, and information on CSA to the Madrasa Managements.

Kochi

CHILDLINE Kochi in association with NRHM organized for a programme on mental health awareness for schools. This awareness programme focused on positive mental health and prevention of sexual abuse. Trainings were conducted for school teachers, social work students and parents in order to better equip children to protect themselves.

Gulbarga

Transportation systems form a key link in tracing missing/runaway children. The North Karnataka State Transport Corporation sanctioned permission to allow a CHILDLINE booth at the Gulbarga bus stand, in order to establish immediate contact with children who may need protection.

Tiruvannamalai

The Health department in Tiruvannamalai has given permission to CHILDLINE to conduct awareness programmes on 1098 in all Public Health Centres.

WEST

Nagpur

In view of the fraught state of affairs in children's institutions in Nagpur, the District Officer of the Department of Women and Child Development, Nagpur District sanctioned permissions to the CHILDLINE team to organize life skill training activities with the children. Every Saturday, these sessions are conducted at the Government Observation home for boys, Certified Schools for Boys, and Remand home for girls at Patankar Chowk in Nagpur.

Ahmednagar

In view of the commendable work done by CHILDLINE to protect children, the WCD District authorities in Ahmednagar have provided access to CHILDLINE to interact with children residing in shelter homes and extend their support to the authorities of these homes.

NORTH

Uttar Pradesh

The Additional Director General of Police Railway, Uttar Pradesh has instructed all Superintendents of the Railway Police to ensure awareness of CHILDLINE at all chowkis and stations, including a display of the list of all CHILDLINE Partner organizations in UP.

Himachal Pradesh

CHILDLINE Himachal Pradesh had a meeting with the Chief Justice, Himachal Pradesh High Court and Executive Chairperson, State Legal Service Authority to discuss the issues of children in reference with recent Supreme Court judgments and National Legal Services Authority (NALSA) guidelines.

The District Project Officer of the Sarva Shiksha Abhiyan (SSA) in Kangra has instructed the Director of Elementary Education in Shimla to make provision for wall paintings in all schools, providing information of the 1098 helpline to children.

Chandauli

The District Magistrate of Chandauli instructed the Municipal Corporation of Mughalsarai Road Transport to display 1098 stickers behind every vehicle, while issuing a permit.

Kanpur

CHILDLINE Kanpur made inroads into schools and directly reached the children when the District Inspector of Schools (DIOS) Kanpur notified Principals of all schools in Kanpur to permit CHILDLINE to display their information on the school notice boards. The circular addressed to the Principals of schools talked about the wide spectrum of services provided by CHILDLINE.

Udaipur

During a National Committee for Protection of Child Rights (NCPCR) meeting held in Udaipur, CHILDLINE was invited to participate for the same and the District Administration was requested to use the 1098 helpline to report cases on abuse in the city.

Jaipur

CHILDLINE Jaipur partook in a joint meeting with the Commissioner Social Justice & Empowerment (SJ&E), Rajasthan and the State Child Protection Officer, Rajasthan to discuss issues on the functioning of the CWCs and Homes in the state.

With a surge in the number of child labourers in Jaipur, the Additional Labour Commissioner issued an order to the Labour Department to conduct a special campaign to identify child labourers and provide support to CHILDLINE during rescue operations in Jaipur.

ADVOCATING ON CHILDREN'S ISSUES

Advocacy on Child Rights and Protection forms one of the core pillars of CHILDLINE's effort towards a child-friendly India. Advocacy and networking initiatives are practiced from the Village Panchayats to the State and Central Government level. Recognition on behalf of these bodies allows for easy implementation of child helpline services across the country. These developments have significantly contributed to CHILDLINE's growth in each district/state.



A Resource Organization Meeting in Kannur, Kerala.

EAST

Broaching the issue of Inter State Child Trafficking

CHILDLINE partook in a meeting with Civil Society Organizations and the National Commission for Protection of Child Rights (NCPCR) on the issue of 'Inter State Child Trafficking'. Discussions at this conference included difficulty in dealing with cases wherein the FIR of the trafficked child was filed in one state, whereas the child resides in another state, dearth of shelter homes for accommodating such survivors, existence of "composite homes" that was co-existence of both children's homes and observation homes making it further difficult for survivors to reside in such homes. Another point of discussion included no regular dialogue among civil society organizations, non-registered placement agencies not being addressed, no process of repatriation of trafficked victims of foreign origin, issues surrounding 'stateless children' and children continuing to be produced in courts instead of Child Welfare Committees. A request was also made if NCPCR could meet the Chief Minister of West Bengal to have a dialogue on issues of child trafficking and child protection.

Media: Stakeholders in Child Protection

The Social Welfare Department, West Bengal issued a notification to all the Media in the state not to publish a child's identification (abused child) in compliance with the JJ Act, Section 21.

Prioritizing Child Protection during monthly meets

The District Programme Officer, Paschim Midnapur has issued a circular to all the Child Development Project Officers for taking necessary steps through Anganwadi Workers for the inclusion of Child Protection issues as a priority on the agenda of the monthly meetings. Also, the District Social Welfare Officer has given a circular to all the BDOs to take necessary steps in dealing with issues pertaining to Child Protection through Block Welfare Officers giving precedence to this subject in discussions with various stakeholders like Panchayati Raj Institutions (PRI) representatives, Self Help Groups (SHG), Congressional Budget Office's (CBO) and community members.

SOUTH

Prevention of Child Sexual Abuse (CSA), better protection of child rights in Kerala

In the last financial year CHILDLINE Kerala intervened in 136 Child Sexual Abuse cases involving 494 children. With an increasing trend of CSA cases reported in Kerala, the Kumbala case in which a shopkeeper abused 30 school going children in Kasargod and 2 infants being sexually abused in Idukki, CHILDLINE looked to address the menacing issue at the state level.

As a step towards finding a solution to the problem, CHILDLINE organised a regional meet to discuss the issue, drawing in CWC members and coordinators handling these cases. NICP workshops with a focus on the issue of CSA were carried out with the Police and in Schools.

Further on, IEC Material was created to sensitize children on the issue of CSA, Coordinators were encouraged to follow processes and protocols of filing CSA cases, special sessions on CSA were conducted during in-house trainings for Pathanamthitta, Kottayam, Kollam and Idukki, sensitization on the issues amongst different religion groups etc, all with the aim to advocate on CSA at the state level.

OUTCOME:

- Increased awareness on CHILDLINE and CSA across the state through active advocacy programmes
- Media advocacy for prevention of CSA highlighting reports of CSA as intervened by CHILDLINE. Series of articles/programs on CSA came in Malayala Manorama, Rashtra Deepika, and Vanitha, India Today, and discussions on FM Radio, Asianet TV, Kairali T V and Surya T.V. CHILDLINE Coordinators were invited to share their views on CSA
- Project Nirbhaya (Fearless) implemented by Social Security Mission, Kerala with the aim to address and tackle the issue of CSA against children
- CHILDLINE Advisory Board (CAB) meetings in Calicut and Kasargod have written to the Education Minister and The State Council Educational Research and Training (SCERT) Director on the issue and incorporated CSA on their agenda
- During the State Level meeting held in Kasargod, cases and strategies of CSA were discussed thoroughly by Mr. S. Sreejith IPS, Nodal officer of Anti Human Trafficking Cell, Kerala. Mr. Sreejith assured complete support to CHILDLINE in dealing with CSA cases

State level advocacy on the issue of Child Marriage in Karnataka

Child marriage was taken up as a state level issue as a follow up of Justice Shivaraj Patil Commission's recommendations in order to sensitize communities on the menace of Child Marriage. Given its network and reach, CHILDLINE knew it could make a significant contribution in the prevention of Child Marriages and sensitize communities against the perils associated to this act.

The State government offered support through various departments. The Revenue Department issued a circular which required the CHILDLINE team to scrutinize mass marriage cases. The DWCD also issued a list of CMPO (Child Marriage Prohibition Officers) who would assist CHILDLINE during Child Marriage interventions. A total number of 106 marriages were stopped. With an exception of 6 cases, all the other cases had support from one or more CMPOs.

Break through with the Labour Department, Government of Karnataka

The Government of Karnataka called for a multiparty meeting with CHILDLINE and the Child Labour helpline service run by the Department. It was concluded that all Child Labour complaints would be directed to CHILDLINE 1098, while the Department run by the Government would work closely with CHILDLINE in combating Child Labour cases in the state of Karnataka. Subsequently, the Labour Commissioner sent a circular to the Assistant Labour Commissioners (ALC), District Labour Commissioners (DLC), District Labour Officers (DLO) and Labour Inspectors emphasizing the legal aspects of Child Labour rescues up to 14 years of age and provisions to be looked at in case of children between 15 to 18 years of age.

OUTCOME:

- Circular from the Government of Karnataka to all Labour Departments within the state to support CHILDLINE 1098 in rescue and rehabilitation of Child Labourers in Karnataka
- Development of a rescue team and a strategy for the identification of high risk areas, rescues and rehabilitation of child labourers
- Review meetings scheduled to be held to address local Child Labour cases. The team was encouraged to build proper evidences, witnesses in Child Labour cases to make a fit case in the court
- Activation of District Project Societies to work efficiently for elimination of Child Labour
- Development and dissemination of procedures and instructions document for Rescue and Rehabilitation of child labourers up to 14 years and regulations and compensation for adolescents in collaboration with CHILDLINE
- Sensitizing programs/workshops/orientations for Labour inspectors to be organized to act on child labour complaints
- Recommendation/advocacy for fast track court for speedy prosecution of the employer by civil organizations

CHILDLINES in Kerala work concertedly with the Anti Human Trafficking Cell

The result has been the notification (on activation) of Special Juvenile Police Unit (SJPU), issued by the State Government, sharing of data and joint rescue operations.

The Deputy Director of Education, Kerala issued circulars in the districts of Kannur, Idukki and Kochi to conduct awareness sessions on CHILDLINE in schools.

Child Protection and CHILDLINE to be included in the Bachelors of Social Work (BSW) curriculum.

WEST

Putting into practice: Integrated Child Protection Scheme (ICPS)

CHILDLINE participated in the State consultation on developing action points by different Government stake holders in the State/ District of Rajasthan to better implement the ICPS, organized by the Social Justice & Empowerment Department, Rajasthan.

CHILDLINE participated in the meeting on a working strategy of the State Committee for Protection of Child Rights (SCPCR) to discuss linkages with the The Right to Free and Compulsory Education Act or Right to Education Act (RTE), Child Protection and the implementation of Child Laws and the Integrated Child Development Scheme (ICDS), organized by Save the Children and UNICEF.

In a State consultation on ICPS organized by Save the Children, CHILDLINE participated to discuss and debate the role of Civil Society Organizations (CSO) and Government stakeholders.

Advocacy Processes and structures for the XII plan

This meet was towards consultation with the CHILDLINE Directors, to review existing CHILDLINE structures and advocacy processes to align with the various structures under the Integrated Child Protection Scheme (ICPS), at the local, state and national level, and make recommendations for the XII Plan period. It was held in Mumbai on 13-14th February 2012.

Task Force Meet of CHILDLINE Directors, External Experts and CIF representatives on National Initiative for Child Protection (NICP):

This meet was held with the objective of strengthening systems to collate issue based data from CHILDLINE and stakeholders, for analysis and advocacy with the various allied systems through NICP and other advocacy mechanisms at the local, state and national level. This set the tone for strengthening systems for data Management in CHILDLINE. It drew inputs from the representatives of the four Regional Resource Centres (RRCs) and senior management at CIF, Head Office, Mumbai. The meet was held on 23-24th March 2012 in Mumbai.

Head, Western Regional Resource Centre (WRRRC) and HODs of Services and Communications & Strategic Initiatives (CSI), participated in series of meetings organized by Maharashtra State Department for Women & Child Development towards developing the State Children's Policy guidelines for implementation of the ICPS and state level consultative meetings to draw up recommendations for amendment of the Juvenile Justice Act.



Sensitization workshop with Hotel Owners and the Labour Department on the issue of Child Labour in Kerala.

NORTH

CIF participated in the "National Consultation on the Protection of Children from Sexual Offences Bill, 2011" organized by National Law University, Delhi dated 13 – 14th June 2011.

Intervention in Observation homes in Gorakhpur and Lucknow

The Directorate of Women Welfare, Lucknow opened doors to CHILDLINE by allowing the local teams (Gorakhpur and Lucknow) to intervene in the areas of Education, Health and Restoration & Rehabilitation for children in conflict with law, residing in Observation Homes.

Members of CHILDLINE Uttar Pradesh (UP), now members of the District Child Labour Task Force

A major step forward with the Labour Department was the go ahead received by the Labour Commissioner of UP. He acknowledged the dedicated efforts of the CHILDLINE team in rescue and rehabilitation of Child Labourers and directed all District/Assistant Labour Commissioner's to authorize the local CHILDLINE's to be members of the District Child Labour Task Force.

The WCD Department of Uttar Pradesh accepted CHILDLINE's membership in the SCPS under the ICPS.

Juvenile Justice mechanism enforced in Kashmir by CHILDLINE Srinagar

It has been more than 14 years since the Jammu and Kashmir Juvenile Justice Act 1997 came in to existence but voluntary organisations working in Kashmir on the issues of child rights have never used this significant legislation in any case while working with children. Surprisingly, the concerned government departments of Jammu and Kashmir were also unaware of the basic components/functions of the Juvenile Welfare Board (JWB) until CHILDLINE Srinagar approached the District administration while dealing with the case of a juvenile. CHILDLINE Srinagar started functioning to strengthen the existing Juvenile Justice system and to provide all possible support to neglected juveniles in Kashmir. Most people remain oblivious that Jammu and Kashmir is the only state in country which has a separate Juvenile Justice System "Jammu and Kashmir Juvenile Justice Act 1997". Significantly, for the first time in the history of Jammu and Kashmir, the J&K government, through its District Social Welfare Officer an ex-officio member secretary of Juvenile Welfare Board [JWB], passed an order for the restoration of a juvenile in his native state, West Bengal, with the help of CHILDLINE. It is important to know that the JWB is the only competent authority/statutory body in the state which can deal with cases of juveniles in need of care and protection under Section 4 of Jammu and Kashmir Juvenile Justice Act 1997 & Rule 3(a) of Jammu and Kashmir Juvenile Justice Rules 2007. It was indeed a historical achievement for CHILDLINE Srinagar which states the existence of Child Protection mechanisms in Kashmir.

SENSITIZATION WORKSHOPS WITH ALLIED PARTNERS

Our commitment and priority towards Child Protection is critical to the creation of a protective environment for our children. There is a dire need to ensure that Child Protection is understood and practiced by all who are stakeholders in ensuring the rights of a child. Catalyzing allied systems including the Police, Health Care Organizations, Education Institutions, Transport Undertakings, Telecom, Media, NGOs who have a large stake in Child Protection is vital to a more sensitive and proactive society.

The NICP (National Initiative for Child Protection) is one such need based initiative implemented at a country wide scale. These sensitization and awareness workshops are carried out in every CHILDLINE city with our allied systems, addressing children's issues with a rights based perspective. These workshops are conducted with support from NIPCCD (National Institute of Public Cooperation and Child Development).

CIF designed a curriculum that would be incorporated into various trainings undertaken at a local level. A series of dialogues on children's issues have been initiated through this platform. The following is a summation for 2011-12:

REGION	EAST	SOUTH	WEST	NORTH	TOTAL
NO. OF NICP WORKSHOPS	75	77	44	48	244



NICP Workshop for the tribal extension officers, hostel wardens and school counsellors in Kalpetta, Kerala.

REGION	CITIES	CONTENT	ALLIED SYSTEMS REACHED OUT TO
East 27	Muzaffarpur Vaishali Purnea Patna Kishanganj Darbhanga Sitamarhi Ranchi Agartala Shillong Guwahati Aizwal Imphal Berhampur Bhubaneswar Cuttack Rourkela Puri Jalpaiguri Nadia North 24-Parganas Paschim Medinipur Purba Medinipur South 24 Parganas Murshidabad Kolkata Dimapur	Child Care & Protection against Trafficking, ICPS, Role of CHILDLINE & about NICP, Protection of child facing conflict with law. Protection from Malnutrition and Sanitation of child, Rescue operation, Orientation on Child Rights and Juvenile Justice Act, 2000, Child Right, Rules & Regulations of Child Adoption, Child Labor Act & Roll of CWC and JJB, Educational issues of Migrant Children, Poor enrollment of children in Schools, Rescue operation of trafficked children in rural areas, Resource mobilization for child related issues, Need of Shelter home for children, Child Protection & Right to Education, Child Health, Substance Abuse, Child labour & Child Trafficking, Child Abuse, Child Protection system & Policy, National Child Labour Policy, The Child Labour (Abolition and Rehabilitation) Bill, 2006, Unwanted Children, Adoption process, Medical Termination of Pregnancy Act, 1971, Violation of Child Rights, Adult Sexual Health, Age appropriate needs of children, Emotional Support & Guidance & Counselling to children, Illegal Migration, Migrant Labour, Role of CPCs on Child Rights, Implementation of Child Protection Policy, Implementation of RTE Act & Role of SMC, Shelter for children in difficult situations, Child Friendly Environment in Children's homes, ICPSE, Child marriage, Missing Children, JCL, CNCP Child, Platform Children, Malnourished, Abandoned & Differently abled children, Developmental changes in adolescents, Repatriation, Early Child Developmental Care, Role & responsibilities of police in the JJ Board, Child Psychology, Child Protection Policy, UNCRC, Child friendly pressure groups, teachers & media.	CWO & their representatives, Labour Officers, Child Welfare Officers, District S H Q, ICDS Supervisors, CDPO and related Officials, I.G, S.P, DSP & JWOs (under JJ Act) of Railway Police Stations, DPO & CDPOs, Inspectors & Supervisors Labour Department, Members of NGOs, Media personnel, Teachers, Students, Station Masters, RPF Inspectors, DWO, ADSS, CRC Co-ordinators, Block Education Officers, Head Masters, Facilitator at Adolescent Centres, CS, MO, MOIC, CMO, Distinct Family Planning Nodal Officer, Public Prosecutor, CWC members, Crèche workers, Representatives of Women Police Cell, Community leaders, SHG members, Ward members, School Teachers, Representative Bal Mitra Thana, Anganwadi Workers, Motor Union & Club Members, ASHA Workers, Superintendents & Counselors of Short Stay Homes and In-charges of Children Home, Crèche workers, Primary, Secondary, Government & assistant School teachers, Sub inspectors & Police Constables, M.E and L.P. of Schools, Govt. Workers, Social Welfare Officials, Members of CBO & CSO, Wardens of KGBV Institutions, Headmasters of Kanyashramas & Ashram Schools, Members of Child Care Institutions, Priests, Officers & Police Supervisors, Slum CPC Members, Chairperson of CWC, SMC members, Educationist, Parents, GRP and RPF, Representatives from Govt. Hospitals, Chief Functionaries of Child Care Institutions, Medical & Legal professionals, Volunteers, Senior citizens, Social workers, Officials and Public representative of PRI System, Middle & grass root level workers, Assistant Inspector of Schools, Sub Inspector of Schools, Headmasters, Headmistress, District Social Welfare Officer, Block Welfare Officers, GRPF & RPF Inspectors, BMOH, Panchayats members, Border Security Force, NCLP Instructors, CHILDLINE staff, Students Union.
South 38	Andaman Villupuram Vijayawada Hyderabad Chittoor Puduchery Idukki Wayanad Kochi Palakkad Bidar Gulbarga Mysore Mandya Dharwad Davangere Mangalore	Child Labour, Issues related to school, Role of teachers and Police in CHILDLINE activities, Awareness on CHILDLINE-1098 and its services, Girl child issues, School dropouts, Abandoned babies, Street children, Child Trafficking, Solvent addiction, CHILDLINE services and NICP, Orientation of Juvenile Justice Act and Role of Police, Child in need of Care & Protection and role of the Child Welfare Committee, Juvenile Justice Act, Role of JJB, Child Rights, History of the Juvenile Justice Act, Role of Police in Child Protection, The Rules of JJ Act, Child Rights & Child Protection Policy, UNCRC, Pro active School Counselling, Corporal Punishment, Physical, Mental & Sexual abuse, School Dropouts, Substance abuse, Lack of enrolment in School in City & Tribal	Anganwadi worker, Supervisors, Petty shopkeepers, CC children, Areca nut vendor, SHG workers, Police Constables, Child Welfare Officers (CWOs), Superintend, Counsellors, Police Inspectors, Sub-Inspector, Social Workers, Dept Heads, CDPO and Supervisors, Additional Superintendent of Police (ASP), DSP, School Counsellors, Circle Inspectors of Police, Women Constables, Primary & Middle School teachers, Writers at Police Stations, Health Inspectors, Juvenile Police Officers, Head Nurses and CDPO's, Corporation Counsellors, SJPU Officials, Head Masters of Madrasa, Panchayats Presidents, Station House Officers, High School Teachers, Presidents Presidents of PTA and MPTA, Junior Public Health Nurses, Managing Committee Members of Orphanages, ASHA workers, Junior Public Health Nurses working in schools. CMPO's from Police Dept,

REGION	CITIES	CONTENT	ALLIED SYSTEMS REACHED OUT TO
	Bangalore Chennai Dharmapuri Kanchipuram Salem Trichy Coimbatore Cuddalore Nagapattinam Tirunelveli Kanyakumari Thirupur Dindigul Thrissur Malappuram Kannur Kasargod Calicut Trivandrum Vishakapattanam Eluru	hamlets, Child Rights & Violation of Child Rights in India, Crucial Role of Allied System in Child Protection, Dealing with Children-Psychological Perspectives, Effect of Alcoholism & Substance abuse among school children and need for Collective correctional measures, Legal Aspects of Alcoholism, Child labour, Family problems, Laws related to children, Social and Psychological needs of children, Importance of Psychological Approaches in Teaching, Child Issues and Remedies, Missing children, School level issues, Child labour & Child beggary, Child Sexual abuse- problem and solutions, Legal & Social Perspective, Lack of emotional support & care to sexually abused children, Issues pertaining to Child Rights, Strategies for prevention of and rehabilitation of girls, Suicide Prevention, Run away children, Role of police in handling children's cases, Medical care, Physical & mental health, Abandoned Children, Female infanticide and handling children in difficult situations.	Tehsildars, Deputy Tehsildars, CHILDLINE Staff, NGO representatives, Media Personnel, Press reporters, Hostel Supervisors, MSW students, Prohibition Officers, Senior Lecturers, Senior Asst Directors, DDPL, SADPL, Labour Inspectors, Senior Labour Inspectors and Labour Officers, Headmasters/Headmistress, P. E. T's, DEO & SSA, Railway Protection Force and Government Railway Police, Asst. Commissioner of Police (Crime & Welfare), Head Constables, B.T. Teachers, ICDS Workers, Staff Nurses, Village Health Workers, Inspectors of Factories & Labour, NCLP Staffs, Field Extension Officers & Youth Co-ordinators.
West 22	Ahmedabad Ahmednagar Akola Amravati Aurangabad Baroda Bhavnagar Bhopal Goa Guna Gwalior Indore Mumbai Kalyan Khandwa Nagpur Nashik Pune Ratlam Sangli Solapur Surat Ujjain	Child Rights & Child Protection, Child Needs, Amendments in Child Rights & other Child Related Acts, Role of Care Takers & NGOs in protection of children, Laws related to Press Media, Article of Constitutions, Rights & Duties of Press Media, Child Abuse, JJ Act, Child Psychology, Child Labour, Awareness on CHILDLINE, NICP, Goa Children's Act, Attitude and Role of Railway staff, Socio-Legal Aspects GCA, JJ Act & other Acts, Collaboration with Police, Roll of NGO's in Child Protection, Role of CWO's in protection of child rights, RTE, Sensitivity towards children, Education and Child Rights, Psychology & Child counseling, Child Rights-beyond medical care, & Need Assessments.	NSS Students, District Level functionaries, NGO members, Press & Media personals, JJB, SJPU, Police Department, Child Home Superintendent, NGOs working with children, Superintendents of Children's Homes, Education Instructors, Project Coordinator, Volunteers, Food vendors & Officers & Staff of the Labour Department, Government Railway Police, Editors & Reporters, Railways Pilots and Vendors at the Railway Station, Police, SDOP, DSP, CWC Officials, JJB, Senior Members of Social work Organizations, Child Welfare Officers, Anganwadi Workers, Supervisors, Teachers, DWCD officials, Senior Police Inspectors, Police Inspectors, Doctors & other hospital staff, Para medical staff, Balwadi teachers, BSNL staff, Principals and Teachers of Govt. Schools, Principals of Zilla Parishad Schools, Home guard, ICDS workers & helpers, Nurses and Resident Doctors, CHILDLINE team members, Observation Home, Counselors, Teachers, Co-ordinators, NSS Officers and Research Scholars.
North 39	Ajmer Alwar Barmer Bikaner Dungarpur Jaipur Jaisalmer	Child Rights & Role of SJPU's According to JJ Act 2000 (Care & Protection), Government Schemes on Health, Child Protection & Child Rights, Awareness of CHILDLINE 1098, Right to Information, Protection & Care for children with special needs, Missing Children, Child health, Rescue related Issues, Missing children, JJB,	SJPU's Police Officers, NCLP District officer, Labour Inspector, NCLP Employees, SJPU officer, HC, Police Constable, DPO, Home Superintendent, CWC Chairman, Doctors, CDPO, CWC Members, Police, Traffic Police, CWC Chairperson & members, Directors, Child Welfare Officer, Police Inspectors, Sub Inspectors, Assistant Sub Inspectors, Railway

REGION	CITIES	CONTENT	ALLIED SYSTEMS REACHED OUT TO
	Jodhpur Kota Lucknow Udaipur Agra Aligarh Ambala Allahabad Bahraich Ballia Firozabad Gorakhpur Jhansi Kanpur Dehradun Kausambi Ludhiana Maharajganj Moradabad Saharanpur Amritsar Jalandhar Patiala Kangra Manali Shimla Srinagar Delhi Meerut Ghaziabad Noida Varanasi	Child Protection Policies, Platform children, Child trafficking, Child Sexual Abuse, Child Rights and Child Protection & its policies, Exploitation of children, Role of Police in Dealing with Children in Need of Care and Protection, Child labour & Children in conflict with law, Legal measures on Child labour, Child beggary, Shelter homes for children, Awareness on ICPS & ICDS, Right to Education Act, Protection of the Rights of Children ratified in the UN Convention on the Rights of the child, 1989, Rescue & follow up of Children in Shelter homes, Rehabilitation Process & Special Police Unit for Child Welfare.	Inspector, Train Ticket Examiner, GRP, Railway Protection Force, Senior level functionaries of Government Department, NGOs, Media personnel, Social Justice and Empowerment Department, Medical practitioners, ICDS Women Supervisors, Members of Children's Shelter homes, Media Partners, District Police Department and Social Workers, Rickshaw Pullers, Education Department, CAB Members, Higher and Secondary Teachers, Students, Child Welfare Officers, Para-Medical Staff, District Probation officers, GO members, NSS Volunteers, Members of Rotary Club, Professors, Home superintendent, Govt. Officials, District Police Personnel, Department of Sarva Shikshan Abhiyan, Municipal committee representatives, DGP, AIG, SP, SHO's ASI, Head Constable, Women & Child Cell, Panchayat Raj Institutions, SSA, Coordinators & Team members of Partner organizations, CHILDLINE staff, Field Social Workers & Counsellors.

CHILDLINE Advisory Board (CAB) Meetings

CHILDLINE works at the local/city level. In order to maintain effectual working of CHILDLINE, a diligent city level governing body needs to be in place. The CAB acts as this body comprising government officials, NGO's, corporates etc., creating an opportunity for CHILDLINE to present issues faced by the children to the state government.

REGION	EAST	SOUTH	WEST	NORTH	TOTAL
TOTAL	41	32	14	21	108

CHILDLINE's interplay with the Integrated Child Protection Scheme (ICPS)

CIF is a member in the SCPS of Uttar Pradesh, Rajasthan, West Bengal, Jharkhand and Odisha. Process is underway for the same in Maharashtra and Gujarat.

Department of Women and Child Development, Uttar Pradesh has included CIF as a member of the State Adoption Advisory Committee.

The Secretary, Social Justice and Empowerment, Gujarat has issued a circular to the District Collectors, across the state for inclusion of CHILDLINE in DCPS & DCPC.



Government of Mizoram, Social Welfare Department establishes a CAB in Aizawl PG 1



Government of Mizoram, Social Welfare Department establishes a CAB in Aizawl PG 2



Joint Collector Licensing and Authority in Vishakapatnam issues a circular to include CHILDLINE in all theatres



Government of Himachal Pradesh, Department of Tourism, issues circular for creating awareness on CHILDLINE



Labour and Employment Department, Government of J&K, issues circular to lend full support to CHILDLINE



ILO extends support for identification, restoration for child labourers in Ujjain, MP

THE EVERYWHERE CHILD PROJECT - A CHILD FRIENDLY PLACE IN EVERY SPACE

A NATIONAL STUDY ON CHILD PROTECTION MECHANISMS

Programmes should come from bottom rather than from top down. The Planning Commission needs to recognize the individual segments of population that children represent. CHILDLINE is an organization working at the grassroots level and is able to bring those voices of the invisible segment of children to the government that go unheard. The partnership between CHILDLINE and the Government of India is amongst the best examples of an effective public-private partnership. The research that has been undertaken in the various spaces of the study by CHILDLINE- 'The Everywhere child project' will be analyzed and form a framework for the Planning Commission to evolve a methodology which makes the States accountable for implementation.

- Syeda Hameed, Member, Planning Commission speaking at the launch of CIF's national study



(L to R) Dr. Armaity Desai, Trustee, CHILDLINE India Foundation, Dr. Syeda Hameed, Planning Commission, Kajol Menon, Executive Director, CHILDLINE India Foundation at the launch ceremony of the study in New Delhi - The Everywhere Child Project - a child friendly place in every space.

CHILDLINE India Foundation (CIF) released 'The Everywhere Child Project- A child friendly place in every space', a National Study on Child Protection Mechanisms on 4th January, 2012 at its National Partnership Meet of CHILDLINE Directors in New Delhi.

The launch programme began with Dr. Armaity Desai, Trustee, CIF, highlighting the need to see the 'child' as a rights-holder and equal to the adult counterpart. She expressed how the need of the hour is to protect and secure a child's childhood and that protection and safety of the child is the responsibility of each and everyone, not just of those directly charged with their protection. Introducing the Study, Dr Desai stated that it recommended a new approach to addressing the issue of child protection viz that instead of merely looking at child protection issues in general as is now the case. The Study focuses on issues relating to Child protection specific to each space through which children traverse. This, she said, was a bold and new initiative taken to highlight the gross inadequacies faced by the child.

Continuing on from the overview of the Study given by Dr. Armaity Desai, Ms. Nicole Menezes, Deputy Director, CHILDLINE India Foundation presented key findings based on analysis of data collected from 11 states across the country. She mentioned that the Study focused on five spaces (Public Service Space (Education and Health space), Public Institutional Care Services, Statutory Bodies for Child Protection, Public Safety Space and Common Public Spaces) and that inputs for the Study were obtained from duty bearers, civil society members and children through interviews, focus group discussions and consultative meets. Further, she shared how a major contribution in the Study was the space-wise standards recommended, which were evolved through extensive consultations held with civil society groups and experts on the subject of Child Protection.

Dr. Syeda Hameed, Member Planning Commission, Government of India who released the publication, acknowledged the Study and the fresh approach to Child Protection and appreciated that the Study had taken into account the voices of children. She said she hoped to present this different approach to Child Protection in the Planning Commission discussion forums and evolve a framework from the Study for the Planning Commission to demand accountability from the States.

The launch ended with a dialogue on safe spaces for children which was paneled by Mr. Jose Bergua (Chief Child Protection, UNICEF, Delhi), Mr. Tom Thomas (CEO, PRAXIS Institute of Participatory Research), Ms. Nina Nayak (Chairperson, KSPCR), Dr. Aditi Mehta (Principal Secretary, Women and Child Development, Govt. of Rajasthan) and Dr. Tuk Tuk. Kumar (Principal Secretary, Women and Child Development, Government of West Bengal).



Kajol Menon, Executive Director, CHILDLINE India Foundation shakes hands with a child at the Launch of the study in Bangalore, Karnataka.

Subsequently, the study was released in Mumbai, Kolkata and Bangalore.

Mumbai : The release of the study in Mumbai was inaugurated by Kajol Menon, Executive Director, CIF. Key findings of the study brought to light issues like 28 per cent of schools did not have separate toilets for boys and girls, only 10 per cent schools reported having a Child Protection policy and 64 per cent schools said that they took no measures to ensure safety of children outside school premises.

Panelists Bobby Sista, Founder and Executive Trustee, Population First, Mumbai, Dr. Nilima Mehta, Former Chairperson, Child Welfare Committee, Mumbai, moderator for the session, Mr. Nishit Kumar, Head, Communication & Strategic Initiatives, CIF, Farida Lambay, Co-Founder of NGO Pratham, Mumbai and Ms. Alpa Vora, Consultant, Child Protection, UNICEF ended the session by initiating a dialogue on safe spaces for children.

Kolkata : The release of the study in Kolkata saw a participation from a wide spectrum of people that included senior level NGOs functionaries from renowned organizations (including Sreema Mahila Samity, Jayaprakash Institute of Social Change, City Level Programme of Action, Society for participatory Action and Reflection, Vivekananda Loke Siksha Niketan, Sabuj Sangha, Socio-legal Aid Research and Training Centre, Center for Communication and Development, Centre for Environmental and Socio-Economic Regeneration, Haiderpur Shelter of Malda, Asansol Burdwan Seva Kendra and Prabuddha Bharati Sishu Tirtha), Representatives from NGOs like Save the Children, UNICEF, Hope Foundation, International Justice Mission, Representatives from Media houses (Times of India, Bartaman), Coordinators and Team members from respective CHILDLINEs and other CIF staff members from the Eastern Regional Resource Centre (ERRC).

A panel discussion was steered by Prof. Jaydev Mazumder, Director, Vidyasagar School of Social Work. The other panelists for this session included Ms. Paromita Neogi, Child Protection Officer, UNICEF, Mr. Partha Roy, State Representative to NCPCR and Chief Functionary of Kolkata Consultant, Mr. Bishyarup Banerjee from Save the Children. Three thematic areas for discussion were distributed amongst the panel members i.e. Child Marriage – Paromita Neogi, Child Trafficking and interventions-Mr. Bishyarup Banerjee and Education and Child Labour- Mr. Partha Roy.

Bangalore : The study was released by Ms. Neena Naik, Chairperson, Karnataka State Commission for Protection of Child Rights (KSCPCR) in the midst of over 115 participants from the CHILDLINE network in Karnataka and other stakeholders.

The findings of the national study were contextualized to the state of Karnataka. The group activities were organized on four spaces - Public services (Schools) Public Institutional Care (Children Homes, Observation Homes, Special Homes), Public Safety Space (Police, Children's Courts), Common Public (Railway Stations, Bus Stations, Tourist Spots) and Community Based Non-Residential (Day Care Centres, Creches, Open Shelters/Short Stay Shelters, Contact Points). Working groups of experts were constituted for each of these four spaces to debate, help operationalize and determine the scope of coverage of the study.



(L to R) Panelist Bobby Sista, Founder and Executive Trustee, Population First, Dr. Neelima Mehta, Former Chairperson, Child Welfare Committee, Nishit Kumar (Moderator), Head, Communications & Strategic Initiatives, CHILDLINE India Foundation, Farida Lambay, Co-Founder of NGO Pratham and Alpa Vora, Consultant, Child Protection, Unicef at the launch of the study in Mumbai, Maharashtra.





Collaborate

THROUGH INTEGRATED EFFORTS BETWEEN CHILDREN,
THE STATE, CIVIL SOCIETY, CORPORATES AND THE COMMUNITY

THE CHILDLINE NETWORK

Our ambitious endeavour to reach out to every child in need of care and protection begins with small undertakings, adding up to a series of well devised projects and plans across the country. In a bid to allow every child access to an emergency helpline service, CHILDLINE continues to expand exponentially, each day. The CHILDLINE network incorporates certain practices while setting up new CHILDLINEs, in order to better deliver our helpline service.

Our teams worked round the clock, visited new locations, conferred with various stakeholders from district administrations and continuously worked towards adding new CHILDLINEs to the ever growing network.

CHILDLINE Coverage

PARTICULARS	EAST	SOUTH	WEST	NORTH	TOTAL
RINGING LOCATIONS - UPTO MARCH 2011	32	23	48	32	125
NEW CHILDLINEs RINGING (APRIL 2011 - MARCH 2012)	18	18	25	18	79
TOTAL RINGING LOCATIONS AS ON MARCH 31ST	50	41	73	50	204

On March 31st, 2012, CHILDLINE was ringing in 204 locations, a totting up of 79 new locations in the last financial year.

Preparatory visits

The Zone - wise details of preparatory activities undertaken during the reporting period are outlined as under:

REGION	EAST	SOUTH	WEST	NORTH	TOTAL
PREPARATORY VISITS	40	34	27	46	147

*147 Preparatory visits conducted in 97 new locations of which 84 locations were approved by PSC

Preparatory visits

The Zone - wise details of preparatory activities undertaken during the reporting period are outlined as under:

REGION	EAST	SOUTH	WEST	NORTH	TOTAL
NETWORK VISITS	68	95	67	52	282
SPECIAL NETWORK VISITS	5	1	2	2	10

In - House Trainings conducted

PARTICULARS	EAST	SOUTH	WEST	NORTH	TOTAL
IN HOUSE TRAININGS CONDUCTED IN NEW LOCATIONS DURING THE YEAR	16	19	29	27	91

Childline 1098 launched in city

Yagnesh Mehta | TNN

Surat: To address the issues related to children, especially those living on streets, helpline service Childline 1098 was launched in the city on Wednesday. Larger focus of the helpline is to help abuse victims and child labourers in the city. In Gujarat, the 1098 service is operational in Ahmedabad and Vadodara.

A recent survey conducted by the labour department revealed that the city has a large number of child labourers, of which around 3,500 were identified. Following the identification, regular child rescue operations were carried out. Keeping the child labour issue in mind, the helpline has been launched and Pratham, an NGO working on child labour rescue and rehabilitation, is managing the services in Surat.

Childline India Foundation (CLIF) is a nodal agency, which finances around Rs 9 lakh per annum for the control room and other activities. CLIF receives the funds from Central government to run the services. The control room has been set up in Udhna area and all



District collector A J Shah felicitates a street child during the inauguration of Childline 1098 service in Udhna area on Wednesday

calls made to 1098 will be received at the control room.

"I expect more NGOs to come forward to help children deprived of their rights. Their abuse and child labour should stop to create a better society and the 1098 services will prove helpful in that," said chairman of Child Welfare Com-

mittee, Jagdish Patel.

"We were working for long to start the services and finally we will be able to address child-related issues efficiently. A 12-member team will manage the operation at this stage in which we will take help of labour department and police," said Chandrashekar Desh-

mukh, co-ordinator of Pratham.

The helpline service is available across Surat district and calling on 1098 is free from BSNL phone. Collecting details of each call, the councillor will decide to take necessary action. The control room remains open round the clock and a caller can inform any child-related problem on it.

"Anyone can call on the helpline number, a child or a concerned person to give information about a child in problem. After listening to the problem, we will prepare for help. If required, a team of volunteers will address the issue by going to the spot," said Prasad Adhav, co-ordinator of Surat Childline.

The service was inaugurated by district collector A J Shah. Joint labour commissioner K S Gill, child welfare committee chairman Jagdish Patel, western India coordinator of Childline India Foundation, Karishma Gupta were present on the occasion. Vibha Marfatia of SAHIA, an NGO working for HIV/AIDS prevention and cure and Geeta Shroff of ANIS, an NGO, working for women's rights were also present at the event.

रेडक्रॉस-चाइल्ड लाईन शुरू

मुंबई: मुंबई में रेडक्रॉस-चाइल्ड लाईन शुरू की गई है। यह लाईन बच्चों के लिए है, जो किसी भी तरह की समस्या से निपटारे में मदद चाहिए। यह लाईन 24 घंटे चलेगी और बच्चों को सुरक्षा और सहायता प्रदान करेगी।

स्टेशन परिसर में खुलेगा चाइल्ड हेल्प लाइन

मुंबई: मुंबई में स्टेशन परिसर में चाइल्ड हेल्प लाइन शुरू की गई है। यह लाईन बच्चों के लिए है, जो किसी भी तरह की समस्या से निपटारे में मदद चाहिए। यह लाईन 24 घंटे चलेगी और बच्चों को सुरक्षा और सहायता प्रदान करेगी।

दानह में रेडक्रॉस द्वारा चाइल्ड लाइन प्रारंभ

मुंबई: मुंबई में दानह में रेडक्रॉस द्वारा चाइल्ड लाइन प्रारंभ की गई है। यह लाईन बच्चों के लिए है, जो किसी भी तरह की समस्या से निपटारे में मदद चाहिए। यह लाईन 24 घंटे चलेगी और बच्चों को सुरक्षा और सहायता प्रदान करेगी।

CAPACITY BUILDING

The regional meets of CHILDLINE India Foundation are a mere reflection of the work done by CHILDLINE's unsung heroes. It is a melting pot of sorts, bringing together experiences and anecdotes from the remotest parts of India. Learnings, oversights and challenges are recapitulated, ideas are exchanged and the morale of every team member is boosted as he/she devises new methods and tools to ensure a better future for all children.

REGION	EAST	SOUTH	WEST	NORTH
DATES	DEC, 11 TH - 14 TH DEC, 14 TH - 17 TH	OCT, 17 TH - 21 ST	DEC, 12 TH - 13 TH DEC, 14 TH - 16 TH	SEP, 26 TH - 27 TH SEP, 28 TH - 30 TH
CITY	PURI	CHENNAI	PUNE	DEHRADUN
PARTICIPANTS	TEAM MEMBERS COORDINATORS	TEAM MEMBERS COORDINATORS	TEAM MEMBERS COORDINATORS	TEAM MEMBERS COORDINATORS



Western Regional Resource Centre (WRRC) Meeting in Pune, Maharashtra.

REGIONAL MEETS

EAST

Ms. Anjali Behera, Minister of Women and Child Department, Govt. of Odisha was the Chief Guest at the occasion. Mrs. Mrudumandakani Mohanty, DSWO, Puri, Mrs. Madhumita Das, Joint Secretary, Open Learning System (OLS), Bhubaneswar and Mr. Debashis Rath, Director, CHILDLINE Puri were present at the regional meet in Puri.

Several sessions were held for the team members and coordinators of which a session on Gender and Sexuality was conducted by Dr. Ranjana Vaishnav, United Nations Population Fund (UNFPA), Jaipur. She stressed upon the importance of Gender and Sexuality in identifying and addressing needs of a survivor. A short film on Child Sexual Abuse was screened during the session reflecting the nature of abuses and subsequent means to dealing with such incidences effectively. Participants were called on to enact the storyline with a special mention of the role to be played by various stakeholders and messages to be sent on the particular topic while conducting an outreach programme.

Ms. Anuradha Mohanty, Joint Secretary of People Cultural Center (Pecuc), an NGO based in Bhubaneswar, took a session on the 'Right to Education Act: Addressing Child Protection.' She said Child Rights is an inclusive and holistic concept. The Right to

Development acts as the main anchor for convergence among the other categories of Child Rights, thus ensuring the all-round and inclusive development of a child. As part of the sessions that were held, several interesting exercises were conducted to improve the quality of role - plays to generate interest.

SOUTH

The highlight of the meet in Chennai was discussions on advocacy across each state with emphasis on Child Marriage in Karnataka, Child labour in Tamil Nadu, Child Sexual Abuse in Kerala, the JJ System and its functioning with relevance to the CHILDLINE service in Andhra Pradesh.

The meet spread over six days was split into two days per state, covering the following areas- integrated-community based approach to combat Child Labour, Networking and Linkages, Instruments & Mechanisms for effective Child Marriage Prohibition, Working with the Juvenile Justice System & JJ Act and Child Sexual Abuse - strategies on prevention, intervention and rehabilitation, challenges faced in CSA interventions, preventive strategies for CSA Awareness. The meet also urged the partners to initiate active advocacy on various other issues.

WEST

A session with team members and coordinators was held in December 2011 in Pune on the subject of 'Communications'. Mr. Rajesh Hivare and Mr. Sandip Medhe, Abhivyakti Media for Development focused on building team capacity to help communicate effectively with children as well communicate effectively with the community at large.

Ms. Geetanjali Chakraborty, Head, WRRC, CIF welcomed the participants. She reinforced the importance of data management and proper documentation. Mr. Nishit Kumar, Head, CSI, CIF took a session on CHILDLINE Contact centre (CCC) and Telecom. Mr. Nishit stressed that 'CHILDLINE has been effectively making use of contemporary technology to improve efficiency by upgrading services by using BPO technology. The service needs to reach every part of the country; and technology married to telecom is the perfect bridge to do this,' he added.

The meet aimed at reviewing the progress of CHILDLINE in the Western region of India in contrast to the progress on a national scale. Inputs on leadership, team building and innovative practices formed the crux of the agenda. The meet called for the need to exhibit impact both in terms of quality and quantity of intervention and advocacy initiatives.

NORTH

In September 2011, a regional meet was held with the team members and coordinators in Dehradun. The focus of the session was building skills required for engaging children and increasing community participation. Ms. Heenu Singh, Head, North Regional Resource Centre (NRRC) encouraged team members to proactively conduct outreach activities in order to raise awareness at the city level. She emphasized that the number of calls in a city would depend on the effectiveness of how we engage with the beneficiaries. Mr. Kapil Sharma, theatre expert and visiting faculty at Jamia Millia Islamia teaching community participation and communication tools, conducted a series of games and activities to help the participants understand communication and develop outreach skills and overcome their inhibitions in interacting with people.

Mr. Santosh Shinde, a Child Rights activist took a session on 'Understanding Child Rights and Right based tools.' He stressed on the need for awareness on a child's Right to Protection against all forms of violence and to improve capacity building in Child Rights and Child Protection, and to share good practices and innovative methods.

NATIONAL DIRECTOR'S MEET

New Delhi, January, 2012

While the CHILDLINE network celebrates its 15 years of success, it needs to gear up to be in a position to intervene in a number of new and emerging Child Protection issues. Every year, CHILDLINE's network of Partner Directors congregate at a national meet. This meet aims to discuss and debate emerging Child Protection issues, draw out a contemporaneous national agenda and reflect on the year gone by.

CHILDLINE has, over the years, expanded its mandate from being an emergency service for street children, then moving on to an emergency service for children in distress, then a service for all children in need of care and protection - but the key principles that we base our functioning on are - Partnership, Listening to Children's Voices, Learn and Share, Lean Structures and High Impact.'

- Kajol Menon, Executive Director, CIF at the NDM in New Delhi, celebrating 15 years of CHILDLINE.

The Meet was inaugurated by Ms. Neela Gangadharan, Secretary, Ministry of Women and Child Development, Government of India. The other panelist included, Mr. Sudhir Kumar, Additional Secretary, MWCD and Ms. Preeti Madan, Joint Secretary, MWCD, Board Member, CIF.

The NDM 2012 was launched with a warm welcome by Dr. Armaity Desai, Trustee, CIF. She stated that both the CHILDLINE network and CIF are looking forward to working with Ms. Neela Gangadharan, who had just taken charge of the MWCD.

Dr. Dinesh Paul, Director NIPCCD, Co-host of the National Partnership Meet of CHILDLINE Directors spoke on the occasion. He acknowledged the large volume of work done by the CHILDLINE network and CIF. He shared information about the ICPS scheme stating that ICPS gives access to opportunities for Child Protection. He looked forward to CHILDLINE's role in Child Protection Advocacy. He also highlighted the lack of information for children in trouble, mechanisms to track missing/found children. Dr. Paul recognized the opportunity for NIPCCD to work with CHILDLINE partners and also offered the collaboration of all NIPCCD regional offices with CIF.

Further, Ms. Kajol Menon, Executive Director, CIF covered CHILDLINE's journey in the last 15 years, the beginning, the growth and the hurdles crossed. 'CHILDLINE covers almost a third of the nation. The opportunity it presents to be the voice of children and to advocate for Child Protection is immense. The partnership has grown to now include 443 partners across the country. CIF is proud to associate with such expert organizations working in the space of Child Protection. The key strength and uniqueness of the CHILDLINE service is its model of partnership,' she added. She ended her presentation with some very pertinent questions: How do we translate the action into work? Do we look at children in a holistic fashion as right holders? Do we stretch ourselves and push our limits for every child and how do we keep our spirit alive? What kind of CHILDLINE are we seeing in 2020? A seamless well coordinated Child Protection system? What are the certifications/benchmarks for Child Protection Services? What are the mechanisms, protocols for protection of children across borders? What are the Child Protection indicators embedded in all National and International development goals?

Plenary sessions

'Am I only to do rescue? Or am I in the business of prevention? And if I am in the business of prevention, what is it that I must try to prevent?... Not the child running away, or the child getting lost... but the reasons why that happens - and those reasons are not just personal, those reasons are also political. Those reasons are also cultural.'

- Razia Ismail, National Convener, India Alliance for Child Rights - Speaking at the Plenary Session (Political Economy and Child Rights), CHILDLINE NDM, January 2012.

A plenary session titled Political Economy and Child Rights was planned in order to educate and draw out an agenda for the CHILDLINE network. The objective for CHILDLINE is to locate the Child Rights and Child Protection discourse within larger debates of economy and development. Speakers at this session included Prof. K.B. Saxena, Council for Social Development, Delhi and Mr. Harsh Mander, Founder and Head, Aman Biradari, Delhi. The session was moderated by Ms. Razia Ismail, National Convener, India Alliance for Child Rights, Delhi. This session set the note for the debates and dialogues that followed, enabling participants to view their work in the field of Child Rights using a wide angle lens covering national and international political-economic imperatives and drivers that impact the situation and status of children in India.

'The nation needs to question the purpose of the economic growth when the vast majority is left out.'

- Harsh Mander, Founder and Head, Aman Biradari, Delhi.

To begin this dialogue on Emerging Areas for Child Protection Intervention, CIF adopted a workshop format and chose to focus on critical themes: Emergency Displacement and Migration, Contours of the CHILDLINE Rural Model Program, Children in Conflict Areas, Changing Family Structures and the Impact on Children and Children in Institutions.

Priority action points within each theme were set in order to improvise on 3 program areas: CHILDLINE's Direct Intervention with Children, CHILDLINE's Community Outreach and Policy Advocacy.



At a plenary session at the National Director's Meet in Delhi- (L to R)- Shrimati Preeti Madan, Joint Secretary, Ministry of Women and Child Development, Government of India, Kajol Menon, Executive Director, CHILDLINE India Foundation, Shrimati, Neela Gangadharan, Secretary, Ministry of Women and Child Development, Government of India and Chairperson, CHILDLINE India Foundation, Shri Sudhir Kumar, Additional Secretary, Ministry of Women and Child Development, Government of India and Dinesh Paul, Director, NIPCCD.

HAPPENINGS ACROSS THE COUNTRY

EAST

Agartala

Kathaltali, Agartala, hosted a medical camp for students in neighbouring schools. Subsequently, the Voluntary Health Association Tripura (VHAT) was invited to enact a play on the role of CHILDLINE. The students were acquainted with issues such as Child Trafficking, violence and abuse prevalent amongst children. They were encouraged to call CHILDLINE if they found a child in distress. The play along with a catchy song composed by the volunteers was well accepted by the children. Many of them came forward and asked questions about CHILDLINE. Using the 'street play' element always works in gaining attention from the audiences!

Burdwan

CHILDLINE Burdwan assembled a 'youth group' of 20 members to create awareness on CHILDLINE in their localities. The objective was to engage young adults in taking responsibility for sensitizing the common man on Child Protection.

Simultaneously, a group of 'railway children' of varied ages was formed too. This 30 member team has them visiting the CHILDLINE Burdwan office every Saturday in order to share experiences at the Railway Station for the past week. The aim is to bring them into the mainstream by keeping a constant check on the events at the station.

Paschim Medinipur

In Junabadla, Paschim Medinipur was created a Mantri Parishad amongst a children's group. Four ministers among the group were given designations of Chief Minister, Health Minister, Education Minister and Sports Minister who carried out their roles in helping other children based on their needs. CHILDLINE lent a helping hand to this group when they were approached to provide books and an education sponsorship for 2 children in the district. It is children's groups like these that act as a strong link between CHILDLINE and the children who need help.

SOUTH

Vellore

CHILDLINE Vellore conducted an awareness drive during the Chitra Durga festival by distributing pamphlets and brochures to a large number of people present.

Thanjavur

With tools such as skits and songs, a show dedicated to CHILDLINE was recorded and broadcasted on a community radio channel in Pura, Thanjavur.

CHILDLINE Thanjavur organized a rally along with the NGO network- CASSA – Campaign Against Sex Selective Abortion from Thanjavur Railway Station to Thilagar nagar to spread awareness on the cause.

Kochi

In consultation with the National Rural Health Mission (NRHM), CHILDLINE Kochi organised a health awareness programme in schools focusing on prevention of sexual abuse and positive mental health. The trainings were conducted for school teachers, social workers and parents in order to have them make children aware on self protection.

An interesting initiative by CHILDLINE Kochi focused on increasing child participation through children's clubs - creating a platform for children to discuss their issues with their peers and get better acquainted with Child Rights and Protection. Concentrated in the district of Ernakulam, CHILDLINE has managed to steer these clubs in 284 schools in the district and select CHILDLINE Ambassadors for each Club.

Thiruvananthapuram

The Guinness Book of World Records has rated the 'Attukal Pongala' festival at the world's largest annual gathering of women which saw more than 3 million women descending upon this event. In an attempt to reach out to women on a large scale, CHILDLINE Thiruvananthapuram conducted an awareness programme during the festival, reaching out to thousands of women on children's issues prevalent in the area.

Kozhikode

In an attempt to concentrate on the issue of CSA, CHILDLINE Kozhikode conducted an awareness programme for children at Eddakara U.P School, Tamarassery Technical School, Calicut Girls Technical School and distributed leaflets at the Gender fest on the subject of 'safe and unsafe touch'.

Gulbarga

At the request of CHILDLINE Gulbarga, Gulbarga BSNL displayed a voice message on the 1098 service on Children's day. Whoever lifted BSNL landlines for making calls heard the CHILDLINE 1098 message. CHILDLINE Gulbarga received 109 calls on that day itself.



CHILDLINE Ambassadors meet in Kochi, Kerala.

NORTH

Aligarh

In lieu of the State legislative assembly elections, a local daily newspaper namely Hindustan organized a marathon called 'Run for Vote' to encourage people to cast their ballot and register 100% voting in the district. The marathon registered participation of 300 people from the city. CHILDLINE Aligarh took part in the marathon and urged people to avail their voting rights while also making them aware of 1098. Approximately, 25 people ran for CHILDLINE at the marathon.

Firozabad

On the eve of the 63rd Republic Day celebrations in Firozabad, the Chief Guest Mr. Sunil Kumar Gupta (District Judge), special guest Mr. Surendra Singh (District Magistrate) and the program organizer Smt. Manjit Saini (Superintendent of Police) awarded the Smriti Patra National award to CHILDLINE for the exemplary work in restoring, providing shelter, and rescuing children. CHILDLINE Firozabad was successful in handing over 198 children to their parents in Uttar Pradesh and other states over six months. Today, CHILDLINE 1098 has become the voice of every child in Firozabad.

Gorakhpur

In an attempt to address the trafficking of children from Nepal via Gorakhpur, CHILDLINE conducted a gathering with approximately 60 coolies working at the Gorakhpur Railway Station. The meeting aimed to build a close knit network of volunteers who would assist CHILDLINE in tracking suspicious passengers and bringing them to the notice of CHILDLINE. During the discussion it was learnt that most of the coolies were aware of agents that were involved in these activities. Many of them came forward and became informers for CHILDLINE only after being assured confidentiality. It was concluded that the coolies and CHILDLINE would have bimonthly meetings and more volunteers could be drawn in. This was a successful example of executing CHILDLINE's vision statement - making child protection everyone's business.



Run for Vote event in Aligarh brings people together to campaign for CHILDLINE.

Varanasi

CHILDLINE conducted a medical camp in Chhatrapur, Varanasi to address medical conditions of the neighbouring residents. Two eye specialists, one general physician and one gynaecologist formed the panel of doctors attending the camp. Children thronged to the doctors for check-ups. CHILDLINE banked on this opportunity to spread awareness on the 1098 service, amongst the 340 beneficiaries present at the camp.

Ghaziabad

Focusing on the subject of children in conflict with law, CHILDLINE conducted a workshop with 63 Police officials, SHO's and SJPU members on the JJ Act and the role of the SJPU in the system.

Gurgaon

Due to concentrated and regular outreach programmes with school children and teachers, CHILDLINE begun to receive a large number of cases of corporal punishment as the children become familiar and comfortable with the CHILDLINE team. A great example of a successful outreach model executed by CHILDLINE Gurgaon.

In a bid to raise funds for a CHILDLINE Van, CHILDLINE Gurgaon participated at the 'Cycle to Liberate Children', a 320 km ride from Gurgaon to Ajmer. The funds raised were also a contribution of Pedal Yatra and inaugurated by the Joint Commissioner of Police. The vehicle will be used for the rescue of the children in need of aid and assistance. The programme was attended by 100 child survivors.

WEST

Goa

With permission from the Education Department of Goa, CHILDLINE conducted a workshop on Child Rights and Child Abuse in 20 schools in Goa, reaching out to close to 40,000 students over a span of 3 months.

CHILDLINE Goa received permission to display CHILDLINE stickers in all Kadamba Transport Corporation Ltd. private buses. Transport services prove to be modes through which children are trafficked across the country.

Baroda

On World Aids Day, CHILDLINE Baroda in collaboration with the Saksham Project, Faculty of Social Work organised a drawing competition for school children. The objective of this competition was to spread awareness on the subject amongst children in the 8th – 9th standards of 30 different schools. Students and teachers were also acquainted with CHILDLINE.

The sports meet 'Khel Maha Kumbh' was organized by the BRG Group at the M.S. University Pavilion and inaugurated by the Honorable Chief Minister of Gujarat, Shri. Narendra Modi along with film actor Akshay Kumar. CHILDLINE made its presence felt at this large-scale event by speaking directly with children attending the event. Over 5000 people were acquainted with CHILDLINE at the end of the day.

Indore

CHILDLINE Indore launched an innovative project titled the 'Evening Club'. This project was initiated with the primary objective of gathering children of the district (in the evening) and allowing them to spend time in recreational activities. A lot of children from low income families are engaged in rag picking, labour etc. As a means to dedicate a few hours of their time to doing what most children like doing, the CHILDLINE team began spreading awareness on this project and drawing in children. The team reached out to families, shop owners and the general public in order to encourage them to send their children to the evening club. Several people grew curious to know the role of CHILDLINE and the work done in the city of Indore. After conducting a series of outreach programmes, 20 children came forward and sought membership at the CHILDLINE Evening Club. The children come together at the CHILDLINE Centre Campus and watch movies, read comics, play games and spend a few hours each day having fun. Presently, some of the children are playing crucial roles as CHILDLINE informers who provide information to CHILDLINE about children's cases in the district.

Nagpur

On Republic Day, CHILDLINE Nagpur launched a CHILDLINE Booth at the Saitabuldi Railway Station in an attempt to check and control missing children passing through the Railway Station. The booth was inaugurated by Mr Ravinder Singhal, SP Railway.

CHILDLINE participated in the rally on 'Save the Girl Child' in November, to address the issue of declining sex ratio in India. The rally was organised by the Nagpur NGO forum under the flagship of the DWCD, Nagpur. The chief guest District Collector, IAS Sourav Rao flagged-off the rally.

In collaboration with the International Commission on Irrigation & Drainage (ICID), CHILDLINE Nagpur scheduled for 2 summer camps at Asha Day Care Centre and Deepshikha Centre respectively. The camps were primarily for children residing in Hazaripahad Ganga Nagar and Tulsi Nagar, both slum districts of Nagpur. During the program, the children were sensitized on 'Tobacco addiction', the importance of a family life and personal hygiene. This summer camp proved to be a fruitful exercise for the children and the team.

CHILDLINE organized an awareness drive in collaboration with the Nagpur Police Department during the Dhammachakra Pravartan Din Celebrations. During this 3 day event in October, lakhs of devotees and foreigners become familiar with the work done by CHILDLINE. The team received 190 complaints of missing children during the event. Of these, 107 children have been found and returned to their parents/relatives. The remaining children were traced by the parents themselves.

Gwalior

On the occasion of National Girl Child Day (24th January), CHILDLINE Gwalior celebrated this day by undertaking an orientation at the Girl's higher secondary government school in Thatipur, Gwalior. Mr. Suresh Tomar (Joint Director Woman & Child Development Department, Gwalior Division) and Mr. Ram Tiwari, (Assistant Director, Woman & Child Development Department, Gwalior Division) were the chief guests at the event. Focusing on the issue of 'female feticide', the CHILDLINE team spoke to the children on the issue and persuaded them to ask questions. This was followed by a drawing competition amongst the children, an award ceremony and finally a talk on CHILDLINE and the work undertaken by the organization.

Khandwa

CHILDLINE partook in the 3 day Guru Purnima festival in Khandwa. Close to 5 lakh devotees from across the country attend this event. Of these, a large number of children accompany their parents too. CHILDLINE organised a mass scale awareness drive by making regular announcements on the large speakers and distributing awareness material. A total of 52 children went missing at the event and were restored back to their homes with CHILDLINE intervention.

Bikaner

CHILDLINE Bikaner conducted a mass awareness campaign on Child Marriage with support from Plan India. Posters and pamphlets on the issue were created and distributed to reach a larger audience.



Children enter the Khel Maha Kumbh event in Baroda, Gujarat.



Awareness on Child Rights at a school in Anna Nagar, Bhopal.

Knowledge sharing across borders

A weeklong orientation was conducted by CIF – ERRC and HO, Mumbai with the Nepal Child Helpline team in May 2011, to understand the CHILDLINE India Model, operational processes and protocols for service delivery.



First SAGC visioning retreat in Chisapani, Nepal.

THE VOICE OF INDIA'S CHILDREN

Child participation involves encouraging and enabling children to make their views known on the issues that affect them. Given the genesis of the CHILDLINE service, its identity continues to be linked to a deep - rooted vibrant relationship with children.

'Involvement, respect, best interest of the child, access to information, expression and empowerment' are some of the key aspects that come to mind when we think about what the concept of Child Participation means to CHILDLINE.

Similarly, being a 'facilitator, listening to children, acceptance and accountability' are some of the requirements that emerge while envisioning our role in the process of enabling children to meaningfully participate.

The conviction of CHILDLINE's belief that, when children are heard and involved, systematic changes would impact their lives positively has grown even stronger over the decade of its service.

Tools of Child Participation within the realm of CHILDLINE:

1) OPEN HOUSE

CHILDLINE holds Children's Meets aiming at creating a formal space for children to raise their issues and concerns. These meets bring children and members of different allied systems on a common platform whereby the issues can be raised and addressed and advocacy for positive change in public service can be articulated.

CHILDLINE has put participation in practice through 'Open House' sessions.

It is a monthly feature at CHILDLINE, wherein children share their feedback on the CHILDLINE Service and other issues concerning their life situations, sharpening the focus on gaining a deeper understanding of the issues and concerns, with children, during the course of the year.

The Open House happens in different towns and cities across India according to the need of the hour and the convenience of the children. Child participation has been ingrained into the routine functioning of CHILDLINE at every level of interaction with our children.

2) CHILDREN'S CLUBS

A new feature at CHILDLINE is the creation of Children's Clubs within schools, communities and villages. It is a Child Participation tool, for the children by the children themselves.

Children volunteer as members of the CHILDLINE Club and appoint CHILDLINE Ambassadors from amongst them. This forum is where children are able to express the issues faced by their peer group in society. These Clubs are monitored by teachers, parents and CHILDLINE team members. The objectives of these groups are multifold:

- To address Child Rights and Protection within various spheres
- Create a network between children and CHILDLINE
- Promote leadership qualities among CHILDLINE Ambassadors
- Better Co-ordination between CHILDLINE Clubs and CHILDLINE for informing children's issues in society



A child speaks at an open forum in Jabalpur, Madhya Pradesh.



An Open house session in Sitamarhi, Bihar.

ILLUSTRATED EXAMPLES FROM SOUTH INDIA:

- 1) CHILDLINE in Bidar organized 167 Makkala Gram Sabhas involving participation from 15000 children in the district. This initiative commenced in Karnataka back in 2007 based on a circular of the Department of Rural Development and Panchayat Raj with the aim of identifying child related issues through children, sensitizing them on laws and making them aware of their rights as children. This forum has helped address issues such as shortage of teachers in schools, unhygienic toilets, poor quality mid-day meals, etc.
- 2) Children from certain schools in Kerala shared issues relating to unhygienic toilets, lack of drinking water facilities and irrational punishment by the teachers. These issues were discussed openly at the Open House session and CHILDLINE intervened by approaching the school authorities.
- 3) CHILDLINE in association with District Administration, Education Department and National Rural Health Mission organized a massive campaign for formation of CHILDLINE Clubs and selection of CHILDLINE Ambassadors in Schools of Ernakulam District, Kochi. Close to 280 CHILDLINE Clubs have formed from 4 Educational Districts, thus, promoting Child Participation on a large scale.
- 4) With a large number of school drop outs, children subject to substance abuse and victims of Child Marriage in Tirunelveli, a Children's Club was formed to identify and re-enroll the children in schools. Additionally, PTA meetings were called upon to sensitize them about the issue.



Children participate in a rally against Child Labour in Aurangabad, Maharashtra.





Connect

THROUGH TECHNOLOGY TO REACH THE 'LAST MILE'

CONNECTING TO CHILDREN

The CHILDLINE service is available to children in 204 cities / districts across 28 States / UT's in India, through a well - integrated network of 458 partner organizations.

CHILDLINE 1098 initiates dialogue with children in need of care and protection and acts as a tool for change in the Child Protection arena.

CIF not only plays the role of listening to the voice of the child, but also plays the role of strengthening, molding and filling in the gaps of existing National Child Protection Mechanisms.

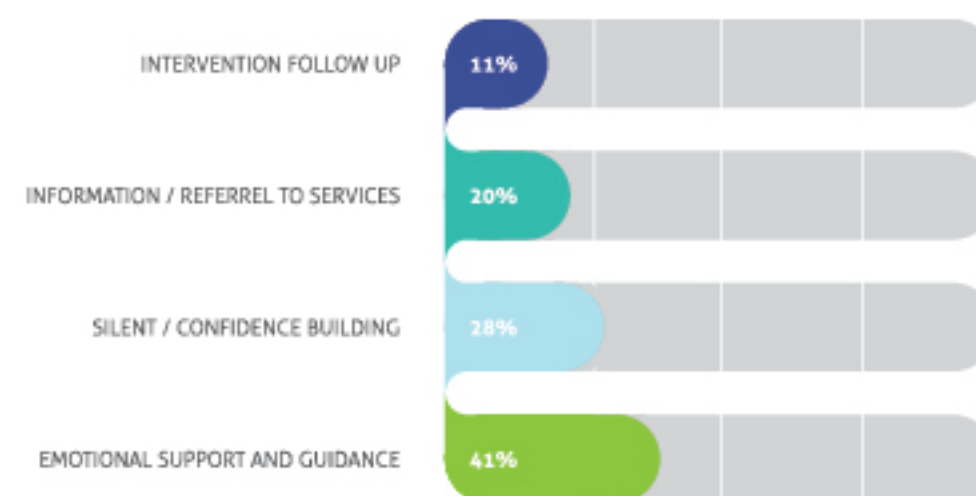
In 2011-12 we received a total of 2,427,608 calls from children and concerned adults. The tabulation for the same appears below:

CATEGORIES	EAST	SOUTH	WEST	NORTH	NATIONAL	%
NO. OF CITIES	35	56	37	45	173	
MEDICAL	4,184	1,306	1,423	1,494	8,407	
SHELTER	2,662	5,514	1,216	1,558	10,950	
RESTORATION	,2649	3,396	500	2,210	8,755	
PROTECTION FROM ABUSE	1,554	4,013	1,315	2,789	9,671	
CHILD IN CONFLICT WITH LAW	143	77	13	8	241	
SPONSORSHIP	802	2,700	1,446	617	5,565	
MISSING	3,477	2,800	1,469	4,363	12,109	
EMOTIONAL SUPPORT & GUIDANCE	1,40,320	81,725	1,24,586	2,24,741	5,71,372	
SILENT/CONFIDENCE BUILDING	74,607	1,26,611	84,975	1,12,729	3,98,922	
INFORMATION/REFERREL TO SERVICES	92,850	1,40,675	10,370	33,714	2,77,609	
INTERVENTION FOLLOW-UP	41,381	72,487	11,541	25,329	1,50,738	
UNABLE TO LOCATE CALLER	564	2,530	75	358	3,527	
INTERVENTION CALLS - I	3,65,193	4,43,834	2,38,929	4,09,910	14,57,866	60
AWARENESS BUILDING CALLS	29,506	65,409	8,023	22,119	1,25,057	
TECHNICAL CONNECTIVITY PROBLEMS	1,28,626	1,68,628	2,21,655	3,09,120	8,28,029	
ANY OTHER	7,400	4,509	624	2,452	14,985	
UNCLASSIFIED	399	731	151	390	1,671	
NON INTERVENTION CALLS - II	1,65,931	2,39,277	2,30,453	3,34,081	9,69,742	40
TOTAL I & II	5,31,124	6,83,111	4,69,382	7,43,991	24,27,608	100

DIRECT INTERVENTION CALLS



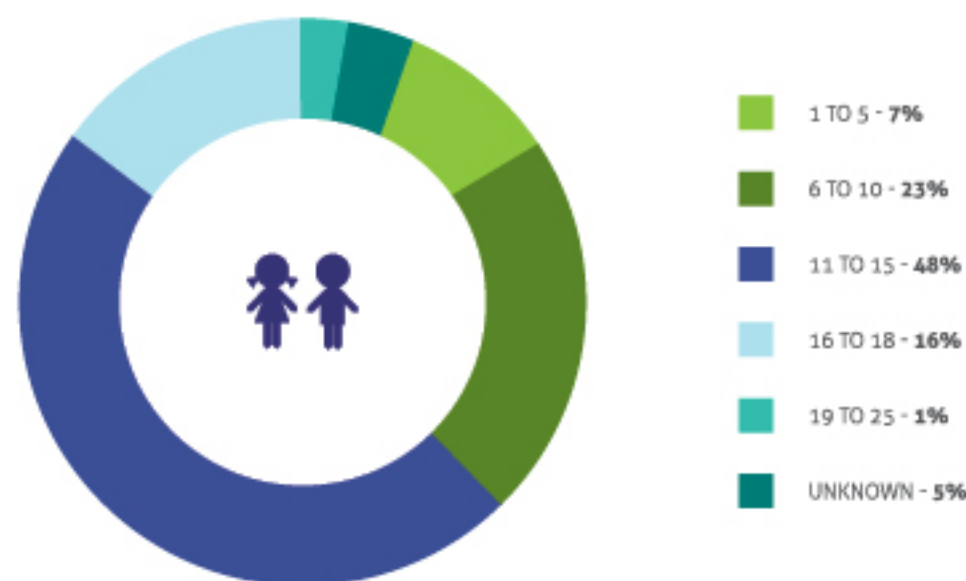
INDIRECT INTERVENTION CALLS



GENDER OF CHILDREN ASSISTED



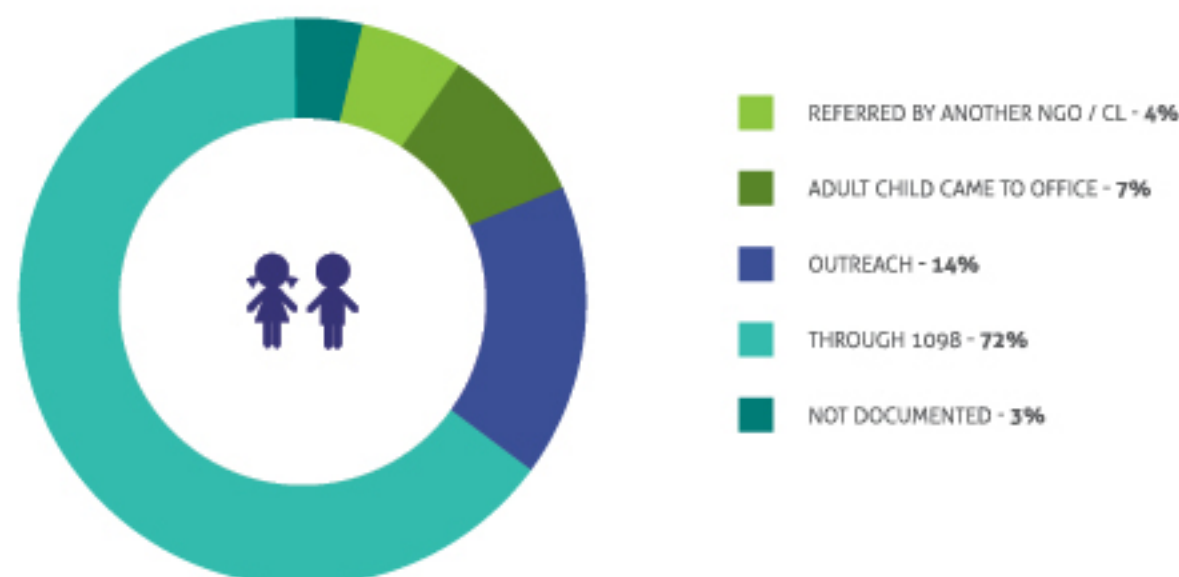
AGE DISTRIBUTION OF CHILDREN ASSISTED



HOW CHILDREN CALLED CHILDLINE 1098?



HOW CHILDREN CALLED CHILDLINE 1098?



RESPONDING TO CHILDREN IN DISTRESS

In India, CHILDLINE is a phone outreach based intervention model and the work begins when a call for help comes in. As soon as this happens, local CHILDLINE teams swing into action for direct intervention. Intervention covers a range of actions from rescuing children from abusive circumstances, providing immediate SOS attention, to registering a case at the police station, presenting a child to the Child Welfare Committee (CWC) in the city and developing the papers for onward action as directed by the CWC and so on.

Each case is unique in nature. Some take less than an hour to resolve whereas others take months of work. CHILDLINE's operational model involves the team activating a variety of linkages among the allied system institutions such as the Police, Municipality, Health care, Education and Transport Institutions along with the Judiciary, Child Care NGOs, Local, State and Central Governments. Very often, the team has to provide unique solutions that require a relevant interpretation of legislations such as the Juvenile Justice Act and others, and sensitise allied institutions on issues.

2011-12 was fraught with thousands of calls from worried parents, sensitive adults, community well wishers and the distraught children of India. The below mentioned interventions / cases are a mere drop in the ocean of the work done by CHILDLINE.

Child Marriage

MURSHIDABAD GIRLS STAND UP AGAINST AN EARLY MARRIAGE, FELICITATED BY HONORABLE PRESIDENT OF INDIA AT RASHTRAPATI BHAVAN

Tuktuki, Bithika and Adori aged 14, 16 and 17 years respectively took help from CHILDLINE and their friends to stop being married off at an early age. The courage asserted by the trio had a mammoth effect on their community, especially the young girls. More girls were inspired to choose their own path in life, educate themselves and follow their dreams. Opposing Child Marriage despite parental and societal pressure, with help from CHILDLINE, school teachers and their classmates, the girls of Murshidabad set an example for every little girl in India. Their parents too, began seeing the brighter side of their decision.

On hearing about the laudable courage shown by the 3 girls, the Honorable President of India, Smt. Pratibha Devisingh Patil invited the children to Rashtrapati Bhavan, Delhi. She congratulated them and bestowed upon them praises and prizes for saying 'No to Child Marriage'. The girls were urged to narrate their stories and propagate the idea of eradicating social evils like Child Marriage.

'It is not only necessary to send girls to school but it is also necessary to give them social education to make them aware of the social evils which they must resist', said Honorable President of India, Smt. Pratibha Devisingh Patil.

Child Labour

23 CHILDREN RESCUED FROM FRUIT JUICE CENTRES IN INDORE

The distressing story of these children began in their home town, Behraich. Luring them with false hope of a better life and larger sums of money, groups of children were brought to Indore to work at Juice Centres across the city. Their naive parents were unaware of the plight that awaited the innocent children in the city of Indore. With 15 hours of work a day, these children were not provided any wages and were housed in dingy homes. In a response to a tip off received by CHILDLINE, the team organised a joint rescue operation of 23 children trafficked from Behraich, Uttar Pradesh. This multiparty rescue involved CHILDLINE team members, officials of the Women and Child Development Department, the Police department and the Labour department.

Out of the 23 children rescued, 11 children were brought to the Special Juvenile Police Unit, and 12 children were taken to

the CHILDLINE centre. An FIR was filed against the employers. The Child Welfare Committee (CWC) ordered further inquiry and directed the children to temporary shelter.

In a classic example of CHILDLINE's well-connected network, CHILDLINE centres in Indore and Lucknow extended local support to the children and sent them back home.

Domestic Child Labour

A YOUNG GIRL FROM THE ADIVASI COMMUNITY TAKEN AWAY FROM HER PLIGHT

Purnima, a 13 year old girl from the Adivasi community of Merrapani, Assam could not remember the names of her family members as she had been sent to work at the Khutovi family residence in Dimapur at a very young age.

The owners of the household often beat her up which led Purnima to run away. The Police found Purnima in the area of Sangtamilla and immediately informed CHILDLINE. The child was then handed over to CHILDLINE. The child was counseled and sent to the Women Short Stay Home (WSSH), Prodigal's Home for temporary shelter.

The child was then produced before the Child Welfare Committee (CWC), but as her parents couldn't be traced, Purnima was sent back to the shelter home on many occasions. After repeated attempts, her family was traced and her father was brought to the CWC. Purnima's father had sent her to work at the home of the Khutovi's as they needed additional income.

Purnima expressed a desire to go back home. She was handed over to her father with a legal warning of taking serious action if Purima was made to work. Her former owners were made to pay a compensation for making her work.

Medical Aid

THE CURIOUS CASE OF JHOILA'S SPLEEN DISEASE

During an outreach in Rayagada, the case of a 7 year old tribal boy- Jhoila was reported to CHILDLINE. From the time he was 2 years old, Jhoila had been expressing constant pain in his belly. After repeated consultations with doctors, Jhoila's parents knew he needed urgent medical treatment. Hailing from a poor family, Jhoila's parents desperately tried putting together paltry sums of money to relieve Jhoila of his pain. After repeated attempts to collect money for Jhoila's surgery, through the State Medical Fund and the Rashtriya Swasthaya Bima Yojna (RSBY) smart card, Jhoila's parents approached CHILDLINE for assistance.

CHILDLINE in-turn approached the Iffco Tokyo General Insurance Co.Ltd to help Jhoila's father make use of the RSBY smart card and avail monetary benefits for his son's surgery. Jhoila was taken to Berhampur for his surgery. The CHILDLINE team members stayed by his side during and after his surgery. All logistic and additional expenses were incurred by CHILDLINE. Today, Jhoila is back home with his parents after a successful surgery in Berhampur.

Child Sexual Abuse

10 YEAR OLD GIRL ABUSED BY HER NEIGHBOUR

Pinky, a 10 year old girl residing in Rourkela came from a poor family. Although her parents were unable to provide 2 meals a day, they managed to send Pinky to school. One day, while Pinky's parents were out at work and she was playing outside her home, her neighbour, a 32 year old man approached her and offered her a chocolate. Taking undue advantage of an empty home, the neighbour took Pinky into her home and raped her.

This man had a daughter the same age as Pinky and a family living in the next door home. As Pinky's family was well acquainted with their neighbour, he threatened Pinky to stay quiet about what he had done. This act of abuse was witnessed by another boy who lived in the vicinity.

Pinky was in severe trauma and pain by the cruel act performed by her neighbour. She narrated the whole incident to her mother. Seething with anger, Pinky's mother approached her neighbour who denied any such incident. Noticing the brawl between the neighbours, the nearby residents gathered to witness the commotion. The neighbour, frightened by the repercussions of his act, decided to flee.

CHILDLINE took immediate action when they received a call from Pinky's aunt. An FIR was filed against the neighbour at the Kansbahal Police Station. The neighbour was found and arrested. CHILDLINE played a significant role in ensuring that Pinky got justice and the culprit received punishment for his dastardly act. Today, Pinky is undergoing medical treatment.

Mentally Challenged

CHILDLINE TAKES ON AN ABANDONED CHILD

A lonely, abandoned, destitute and mentally challenged woman gave birth to a child on a street in Rourkela. No one came forward to help them. They both, lay on the street helpless and in need of serious medical treatment. To add insult to injury, the child was still attached to the mother with the umbilical cord. The mother remained incapable of looking after a child or seeking any help due to her mental state.

A shopkeeper from a nearby market called CHILDLINE. The team immediately reached the place and took the mother and child to the Rourkela General Hospital. Later that day, the mother ran away from hospital leaving her child to the care of the hospital. The child's health grew worse and he was put on a ventilator.

The CHILDLINE team members didn't leave his side until he got better. All expenses were borne by CHILDLINE. On the order of the Child Welfare Committee, the child was put up for adoption at the Missionaries of Charity.

Child Physical abuse

JUSTICE FOR SARAH

A regular Anganwadi attendant, Sarah was born to parents having HIV who were also drug peddlers in the district. Although Sarah came from a poor family, she always came across as a happy and healthy child.

One day, as Sarah returned home with her grandmother from the Anganwadi, she ran home excitedly to show her parents what she had learnt that day. As she loudly narrated the nursery rhymes she had learnt, a furious landlord rushed up to her home. He yelled at her, twisted her ears, lifted her from the ground and harshly hit her. The landlord had been known for terrorizing his tenants, yelling at them for making any noise, beating up men etc. Sarah was traumatized after the incident. She was physically and emotionally battered. She has a neck injury, a swollen ear, fever and post traumatic stress that gave her trouble sleeping. She lost 5 kgs and had to be admitted to hospital.

CHILDLINE was informed about this case. The team instantly intervened. Currently, there is pressure from the general population. A group titled 'Justice for Sarah' has drawn in thousands of supporters on Facebook. CHILDLINE took legal assistance from the Human Right Law Network and submitted a petition against the perpetrator. The accused was not granted bail on the first session of the court, but was granted anticipatory bail on the second session. On the next proceeding the bail was rejected in court.

Child Trafficking

CROSS BORDER TRAFFICKING

50 children from Nepal were believed to be missing. It was found that these children were portrayed as orphans and daughters of Christian martyrs of Nepal on the website of Dr. Jobs Mission with an overall strength of more than 500 girl children from various places in India and abroad, all less than 18 years of age.

The parents of the missing children approached Esther Benjamins Memorial Foundation (EBMF), Nepal to rescue their children. EBMF which was authorized by the Ministry of Foreign Affairs, Govt. of Nepal and Embassy of Nepal at New Delhi approached CHILDLINE India Foundation to support them to rescue the trafficked children.

CHILDLINE with assistance from EBMF Nepal, the district administration, CWC, DSWO and Coimbatore Police rescued 23 children from Micheal Job Orphanage. The Department of Social Defense, Tamil Nadu and the Department of Social Welfare took on the task to complete the process of restoration of the children to Nepal through coordination with the Gorakhpur Administration.

As this was cross border trafficking from Nepal to India the CHILDLINE team supported the police and the government to better protect and rehabilitate the children to their motherland.

Children begging

CHILDREN RETURNED HOME AFTER BEGGARY RACKET

CHILDLINE received a call from a concerned individual who had noticed a woman and 5 children begging on a street in Ratnagiri. CHILDLINE immediately reached the location and coerced the woman and the children to go with them to the CHILDLINE centre. On realizing the intensity of the situation, the woman fled the centre.

CHILDLINE met with the City Police and discussed the case at length. With assistance from the Police, CHILDLINE was once again able to rescue the woman and children from a nearby market. All the children were suffering from malnutrition and were taken to the civil hospital for treatment.

Meanwhile the Child Welfare Committee were informed and it was decided that the woman and children were to be sent to their native place in Nasik. CHILDLINE Nasik ensured that the children were not involved in any begging activities once they moved back to their home.

Interesting facts

In Karnataka, of the 124 Child Marriage cases reported to CHILDLINE, a total number of 106 marriages were stopped. Whereas, in Tamil Nadu more than 95 Child Marriages were stopped by CHILDLINE.

Compensation was received for 97 cases of children rescued from Child Labour in Karnataka and for 123 children rescued from Child Labour in Tamil Nadu during the year.

20 Child laborers were rescued from a factory with the concerted efforts of Indore Childline, the Police, SIPO and the Labour Department. 5 children were from Indore and 15 of them were from West Bengal. The children have been restored to their homes.

Indore Childline was involved in the rescue of a 15 year old girl child who was trafficked, employed as domestic worker and raped by another servant. An FIR was lodged against the traffickers from Orissa, Indore and Delhi as well as against the employers of the girl and the manservant who abused her. The case is under investigation.

Following a long drawn legal case of rescue of a minor from child trafficking by Ahmednagar CHILDLINE, 10 accused were convicted and 2 police constables suspended.

In Tamil Nadu, legal interventions are taken up by CHILDLINE for crucial cases like Child Sexual Abuse, Child Labour and Child Marriage cases. More than 57 FIRs have been filed by CHILDLINE and 16 cases have been taken to the level of charge sheet to ensure justice to the children.

A 10 year old girl was made to work at an Advocate's house in Coval and look after his 1 ½ year old child while he was out at work. CHILDLINE and the Labour Department intervened and rescued the child.

CHILDLINE Malappuram received a call from a PTA member from the school who complained about a school teacher sexually abusing 40 children in school. Subsequently, the teacher was arrested.

STORIES THAT MADE HEADLINES

AHTU Rescues Four North Indian Children

Express News Service

Tiruchy: The Anti-Human Trafficking Unit (AHTU) of Tiruchy rescued four North Indian children employed in menial jobs and arrested the man involved in the crime.

When the AHTU, led by Inspector PS Chitra, went on a surprise inspection, they found a group of North Indian boys engaged in menial jobs at NSB Road. The team secured all the boys and brought them to the Fort All Women Police Station.

On inquiry, the boys were identified as Ramesh (13), Pankaj (17), Lathiram (14) and Monu (13), all from Kanpur in Uttar Pradesh.

During further investigation, it was revealed that they were brought by a vendor, Sivam (45), also a native of Kanpur.

Soon the information was passed on to Deputy Commissioner of Police (Law and Order) S Jayapandian who arrived at the po-



S Jayapandian, DCP, Tiruchy and D Jayanthi Rani, Member, Child Welfare Committee making inquiries with Sivam at Tiruchy Fort Police Station on Monday | Express

lice station and conducted inquiries with the children.

Police arrested Sivam who was involving the children in petty jobs, including sale of cotton candy, kerchiefs and knick-knacks.

Sivam said he had employed as many as seven

such children from Kanpur and most of them did not know their parents.

Sivam also said he was employing them in menial jobs in return for feeding them and providing them shelter.

Later, the police handed over all the four children to Child Welfare Committee

Member T Jayanti Rane who took them to the Child Line.

'We will find out the whereabouts of the children and unite them with their parents. Until then, they would be taken care at the reception unit of the Social Defence Department in E Pudur,' she said.

40 बच्चों को मिलाया माता-पिता से

अवध के एक गांव में 40 बच्चों को माता-पिता से मिलाया गया।

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मम्मी मने भारे छे, हुं घरे जवानो नथी

पुनर्वास की राह

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2 child marriages averted in Kananwadi village

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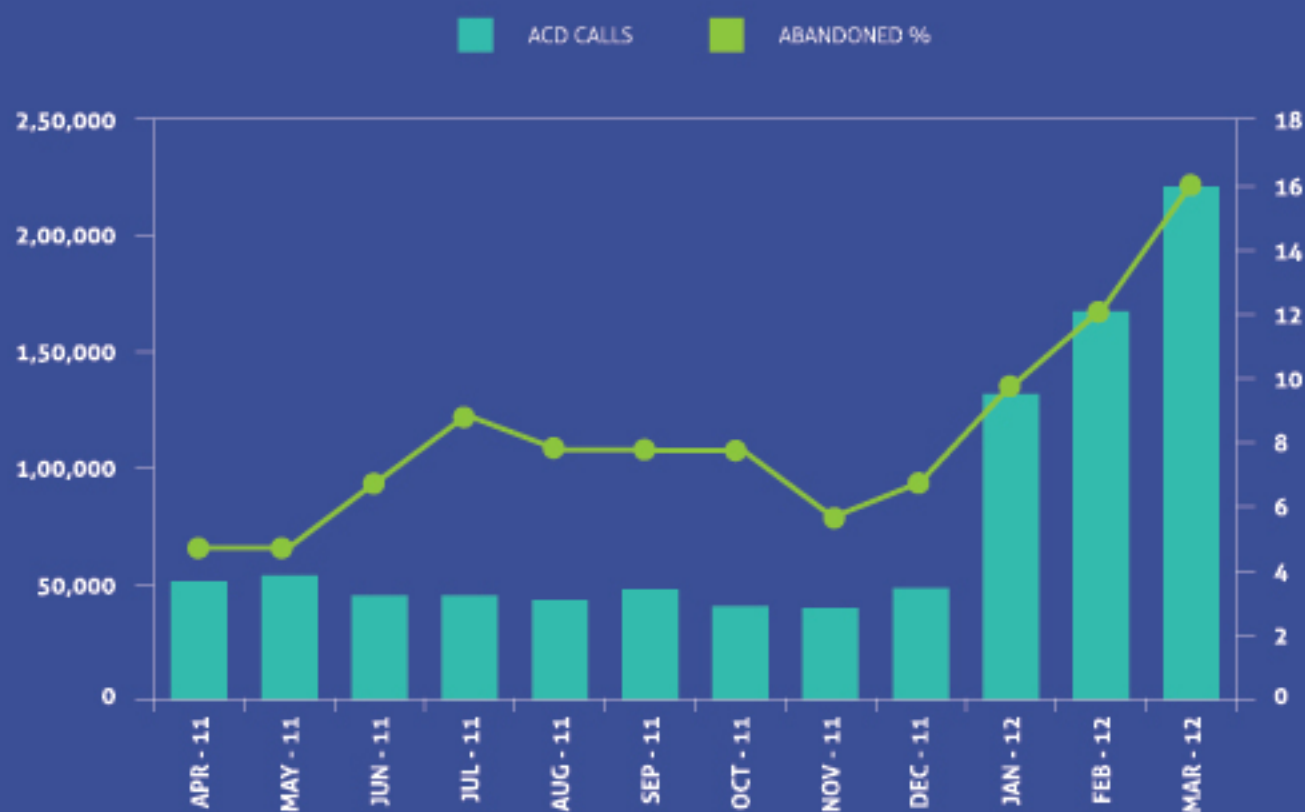
CHILDLINE CONTACT CENTRE (CCC)

The voice of every distressed child reaches us through the CCC. This is the central body to which all 1098 calls are directed. The modern-day technology of a Call Centre was adopted by CHILDLINE in 2008 to provide a more systematic approach to receiving and documenting calls.

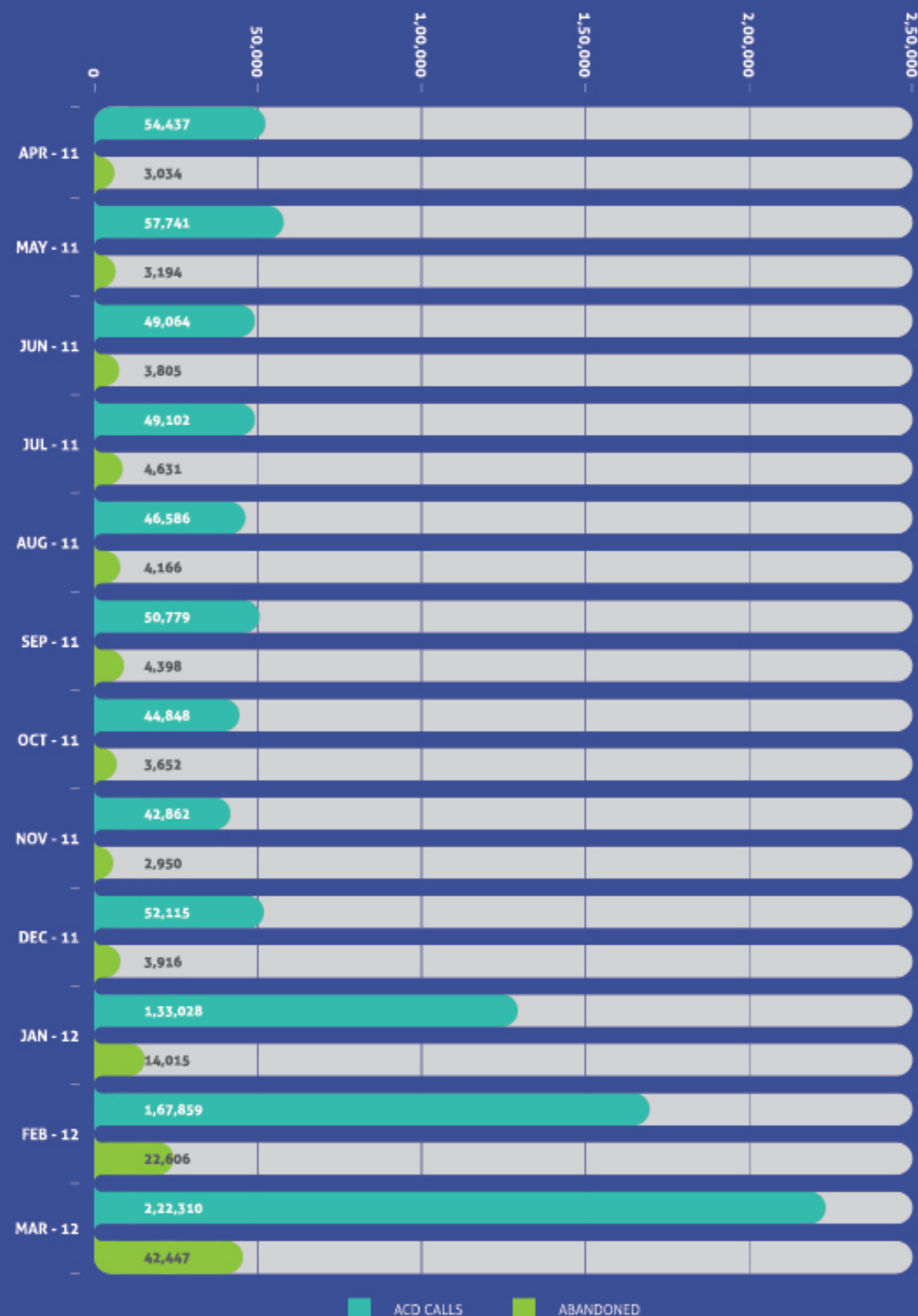
DID YOU KNOW?

- The CCC houses calls from the Northern and Western region of India, with a total of 85 cities / districts
- The CCC is functional from the Tata Consultancy Services (TCS) facility in Vikhroli, Mumbai. The process to set up a CCC at Delhi, Kolkatta and Chennai in order to service the respective regions has commenced
- The CCC has serviced 1.60 lakh calls /month from all cities under its purview during the review period
- The highest number of calls are received is in the time slot of 6:00 pm to 10:00 pm each day
- There are 29 trained call attendants
- During the peak hours average per day there are around 150 to 170 calls per hour and during non peak hours 15 calls per hour
- Some of the call trends are indicated as below

YEARLY TREND : CALLS MADE AND ABANDONED PERCENTAGE FOR THE YEAR 2011 - 2012



YEARLY TREND : ANSWERED CALLS V/S ABANDONED CALLS FOR THE YEAR 2011 - 2012



MTD TREND : AV SPEED OF ANSWER AND SERVICE LEVELS FOR THE YEAR 2011 - 2012



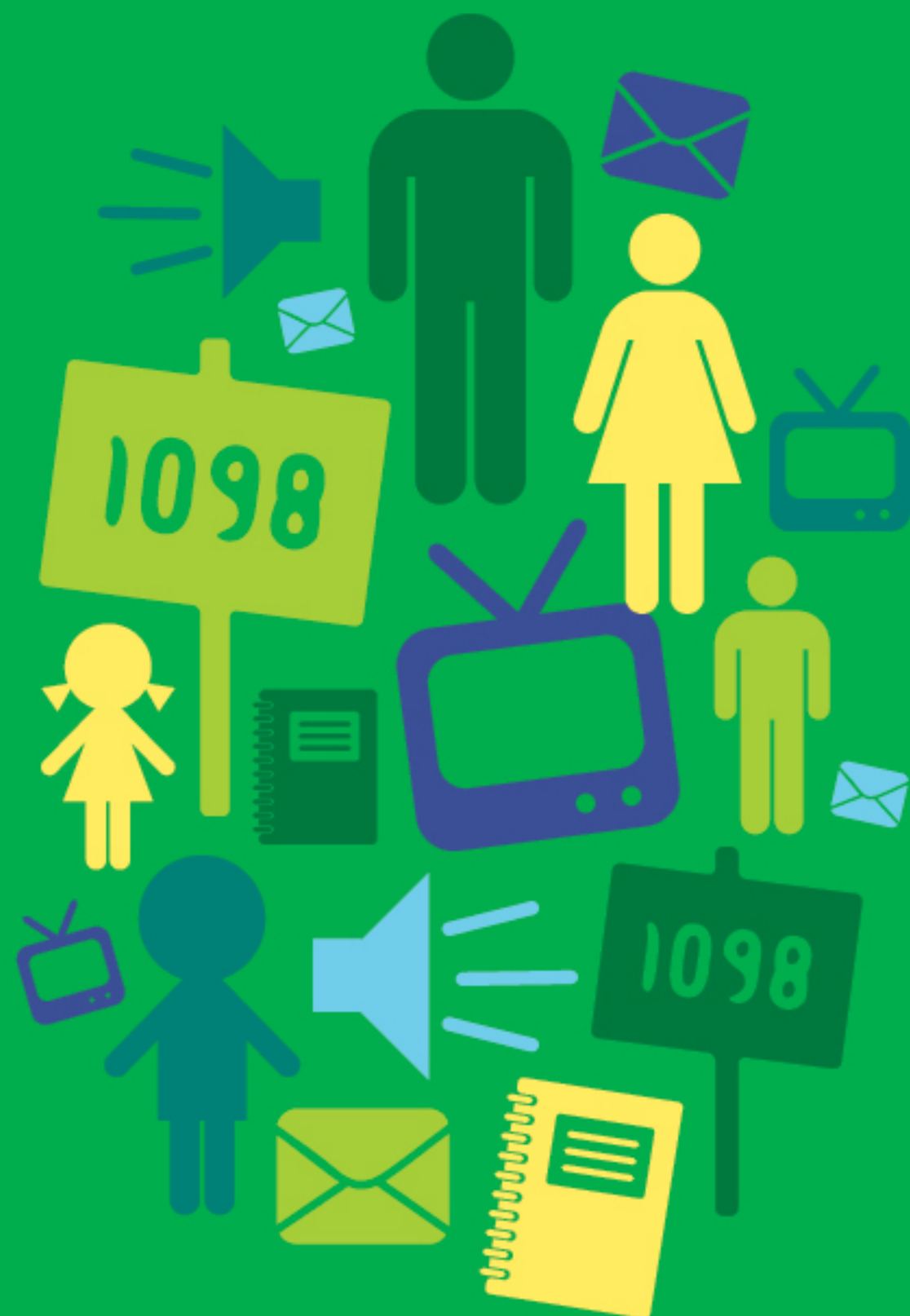
By the end of 2013, all the 4 regions of India shall be working within the framework of a CCC.

TELECOM:

During the year, one of CIF's long drawn advocacy initiatives with the telecom sector yielded result. The DOT issued a notification changing the status of 1098 from Category 2 to Category 1 in the National Numbering Plan. This means it is now mandatory for every telecom service provider to open connectivity to 1098, at the behest of CIF.

In addition, the DOT also changed the status of 1098 from local level to unrestricted access. This means that the calls to 1098 can be terminated at specific CCC locations in any part of the country. These developments got implemented by December 2011 and resulted in every phone service provider being connected to 1098. BSNL and MTNL implemented the 1098 service as a Category I service on Intelligent Network (IN).





Communicate

TO MAKE CHILD PROTECTION EVERYBODY'S BUSINESS

CHILDLINE GOES BEYOND THE SERVICE

Spreading the word

Year 2011-12 saw an increase in the use of existing communication tools, issue based projects, new publications, media associations, corporate tie-ups and rigorous awareness programmes at the local and national level.

To raise awareness and garner support, a surge in social networking sites was put into practice. Constant updates and interaction with our online database, local media tie-ups and innovative awareness campaigns/events were accomplished.

ISSUE BASED PROJECTS / CAMPAIGNS

■ Child Sexual Abuse (CSA) awareness project

The CSA awareness project has been gaining momentum in Mumbai ever since its launch in January 2011. This project provides children, teachers, parents and concerned citizens with knowledge to put an end to the silent epidemic of Child Sexual Abuse.

CHILDLINE has reached out to 50,000 children through 80 schools and trained over 50 volunteers/ teachers to further equip school children on the issue. Story telling is the medium through which concepts of safe/unsafe touch and personal safety rules are put forth at these sessions.

■ World day against Child Labour

CHILDLINE observes 'World Day against Child Labour' on June 12th every year in order to focus attention on the national extent of Child Labour and the action and efforts needed to eliminate it. Across the country, CHILDLINE teams, children, parents, students, teachers, civil society and thousands of people came together to highlight the plight of child labourers and the role of CHILDLINE in curbing the issue. Although the local campaigns had a flavour of their own, CHILDLINE's campaign served as a catalyst for the growing nationwide movement against Child Labour.

Activities included an awareness rally in Kanpur done by 100 children, a street play at the Trichy railway station highlighting the hardships faced by child labourers, a Child Labour rescue drive with the city's anti human trafficking team rescuing 10 children from bonded labour, awareness programmes near dhabas in Ahmednagar that usually employ children, meetings in Berhampur to discuss better ways to tackle Child Labour, photo exhibitions depicting the evils of Child Labour and a signature campaign in Kanchipuram which recorded the highest number of signatures and was proposed to be introduced in the Limca Book of Records.



School children partake in a rally organised by CHILDLINE in Kanpur on the event of World day against Child Labour, 12th June.

EVENTS

■ Standard Chartered Mumbai Marathon

The 9th edition of the Standard Chartered Mumbai Marathon 2012, saw participation from various parts of the world. Such was the enthusiasm that even on a chilly winter Sunday morning, thousands of Mumbaikers gathered to run for a cause. Our Corporate Challenge supporters included Tata AIG, HDFC Bank Ltd, Sanofi Aventis, Ernst & Young and DSP Merrill Lynch. CHILDLINE was also supported by prominent personalities. Among them were Dream champions Mihir Doshi (CEO, Credit Suisse) and Shobhaa De (writer journalist). Pledge raisers included Gaurav Garg (MD, TATA AIG General Insurance), Madhusudan Menon (MHFC), Sanjay Sachdev (TATA AMC), Gurpreet Singh, Anup Maheshwari and Arundhati De. True spirit of sportsmanship was shown by the corporate employees. Vodafone had as many as 40 runners participating in the event and HDFC Bank Ltd. employees ran for 'Power of Banking' - an initiative between CHILDLINE and HDFC Bank Ltd to take basic financial knowledge to street children.

CHILDLINE saw for the first time, 5 supporters from South Africa, who traveled all the way to run 42 kms- Full Marathon for us!



Tata AIG and CHILDLINE India Foundation employees participate at the Standard Chartered Mumbai Marathon.

ERNST & YOUNG
Quality In Everything We Do

HDFC BANK
We understand your world

sanofi aventis
Because health matters

TATA AIG
A new look on life

TATA MUTUAL FUND

TATA AIG
FUTURE INSURANCE

MICRO HOUSING FINANCE

■ Airtel Delhi Half Marathon

CHILDLINE participated in the 7th edition of the Delhi Marathon on the 27th of November 2011. Preet Dhupar, CHILDLINE Dream Challenger ran the Delhi Run for the 6th consecutive year. Chandramouli R was our Dream Maker making his debut run for CHILDLINE this year. Fluor Daniel ran along with 25 member corporate team supporting CHILDLINE.



Supporters of CHILDLINE cheer on at the Airtel Delhi Half Marathon, 2011.

FLUOR®

■ CHILDLINE challenge

The CHILDLINE Challenge is a nation-wide competition for children in the areas of painting, short-story writing and other verticals. This event saw a huge response from 300 schools and 12,000 students. Not only did the young boys and girls demonstrate their knowledge and sensitivity towards the issue of Child Labour but also showcased their talent as young writers and artists of our country. The aim of this challenge is to create a more aware culture towards Child Protection involving children themselves.



A depiction of Child Labour by the Winner of the CHILDLINE Challenge: Sanjana Reddy, Junior Section, VI, Delhi Public School.

■ Deloitte

Deloitte celebrated impact day at the shelter home in Mankhurd, Mumbai. They provided financial aid for civil work maintenance, and on Impact Day they painted the walls with cartoon characters, had a painting competition and meditation sessions for the children. They also conducted a hygiene session with the children and distributed toothbrushes, toothpaste etc to encourage healthy habits amongst the children.



Deloitte employees paint the walls of the Mankhurd Shelter Home in Mumbai to make it a happier place for vulnerable children.

Deloitte.

■ Emirates/Deccan Chargers

Emirates, the international airline, provided an unforgettable experience for 40 children by inviting them to watch the IPL match between Deccan Chargers and Mumbai Indians in Vizag. 'It was a very special day; I never thought I would be standing beside stars like Kumar Sangakkara and Harbhajan Singh at an IPL match pitch in front of millions of people. It was a dream come true for me. I even got to shake hands with them. It was a great feeling!' said excited Ramudu, 12 year-old from who was one of the children invited to watch the match.



Children from shelter homes in Vizag support the Deccan Chargers at an IPL match.



■ Big Bazaar

Big Bazaar celebrated Christmas for CHILDLINE children across 13 outlets in Mumbai. The aim was to spread awareness amongst Big Bazaar customers to have more people know about the work done by CHILDLINE.



■ Vodafone

Vodafone employees volunteered to spend the day with young girls residing in nearby slums. These girls are from low economic groups, where their living conditions are not conducive for their development. They come each day to the shelter home for the purpose of acquiring vocational and study lessons. The employees engaged the children with their innovative ideas ranging from dancing, drama and games. The girls' exuberant confidence and talent brought a smile on the faces of the volunteers. What began as a casual gathering of volunteers and young girls ended in a fun-filled experience for both; memories of which will last for years to come.



Vodafone employees spend the day with children at a day care centre in Mumbai.



■ International Clowns

The International Clowns performed for the children from shelter homes in Powai, Mumbai with help from L&T. They also visited the Tata Memorial hospital along with the CHILDLINE team to bring smiles to over 300 children suffering from cancer.

MEDIA ASSOCIATIONS

■ CHILDLINE on Channel V

A tie up with Channel V for the Gumrah series depicting adolescent issues in India. CHILDLINE provided inputs for the scripts and key messages for the audience. This show is still being aired on Channel V with support from CHILDLINE.



■ The Radio station in Jammu & Kashmir broadcasts the CHILDLINE jingle on their station for the benefit of children

■ AIRCEL launched an SMS campaign to all its customers in Shillong acquainting them with CHILDLINE and the issue of Child Abuse



Other associations

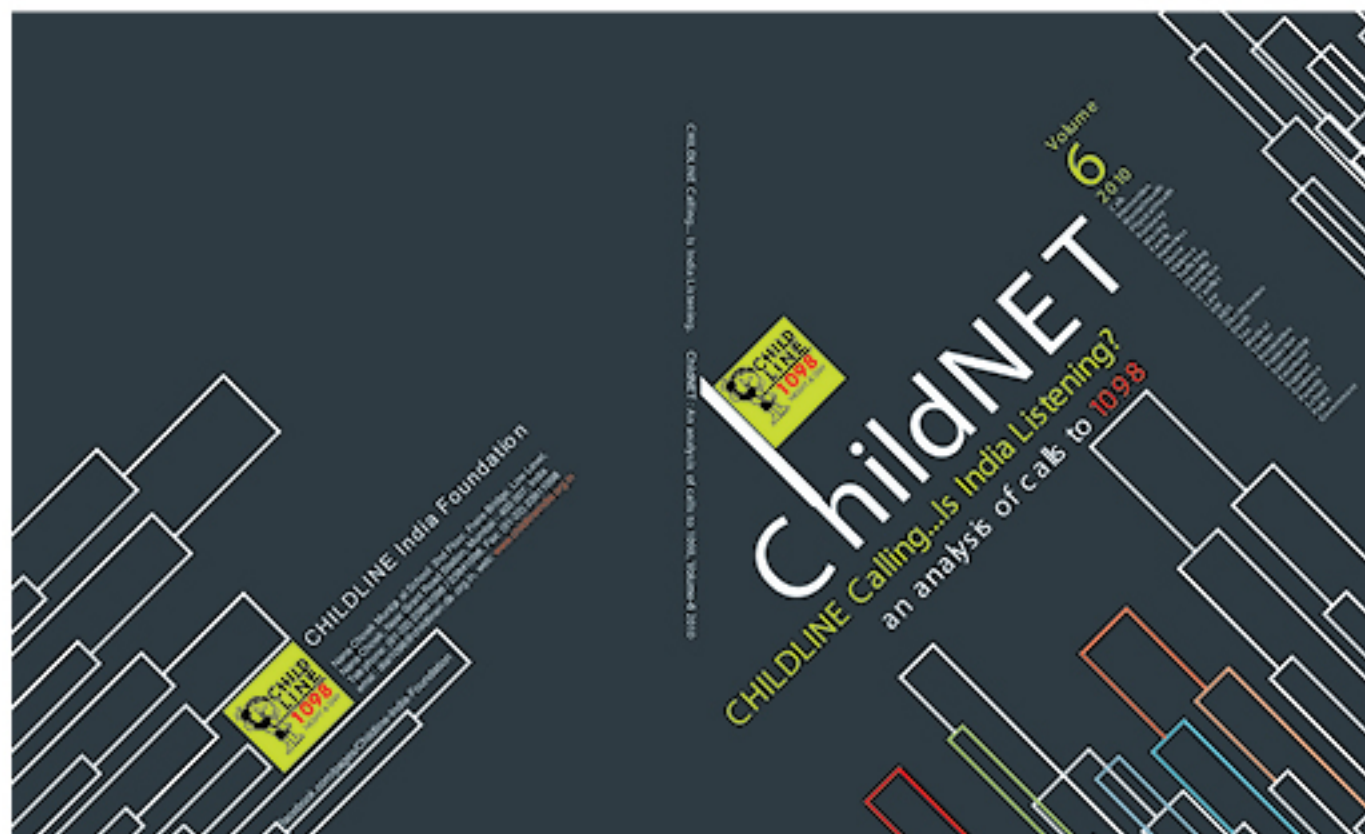
- The CHILDLINE logo was made available on the district websites of Trichy, Nagapattinam, Salem, Kanyakumari, Tiruvannamalai and Kanchipuram
- Wall paintings with the CHILDLINE logo have been created in 15 villages of Tiruvannamalai with funding received from the village panchayat
- CHILDLINE 1098 scrollers appeared on the televisions at the Thanjavur Railway Station
- BSNL bills in Guwahati and Agartala carry CHILDLINE messages with the aim to make CHILDLINE a household name
- District Magistrate Chandauli directed Municipal Corporation of Mughalsarai Road Transport to ensure the display of stickers of 1098 behind every taxi / jeep while issuing them a permit
- In an attempt to make CHILDLINE a household name in Guwahati, CHILDLINE persuaded BSNL to include a message on CHILDLINE 1098 on all BSNL bills, thus reaching out to all BSNL users

Tools for change

PUBLICATIONS

■ ChildNET

CHILDLINE came out with the 6th edition of ChildNET, which is primarily a collation of all the calls received on 1098 and the analysis of the calls for the period of Jan - Dec 2010. The ChildNET acts as the base for any further inquiry for child related problems. This national trend analysis report is extensively used by Child Rights Organisation to represent the voice of the child.



■ Hello CHILDLINE

This newsletter is a compilation of events, campaigns and rescues undertaken by CHILDLINE partner organizations. This publication allows each city to understand the work done in other cities and keep the network connected. CIF published 3 newsletters within the financial year.

■ The Everywhere Child Project- A child friendly place in every space

The objective of the study was to highlight that children have a right to all spaces. A child cannot be denied access to a space simply because a space is ill-equipped or insensitive to the protection and safety needs of a child.

This study primarily covers spaces that children access including public common spaces, public service spaces, statutory bodies for child protection, public institutions for Child Protection and institutional care services. An inquiry was conducted among duty bearers, civil society members and children through interviews, focus group discussions and consultative meets. Further, the study consulted widely with civil society groups and experts, and developed a set of standards for Child Protection across the spaces that were studied.

The one's who keep CHILDLINE going

CHILDLINE has a plethora of friends, well-wishers and followers from all across the world. These individuals and groups contribute everyday to make CHILDLINE a bigger and better success.

We invested more time in getting to know our friends, built stronger relations with our committed donors and increased our reach to those who we knew wanted to lend a helping hand.

Thank you for your unflinching support.

You help us stand proud.

CORPORATE SOCIAL RESPONSIBILITY

■ Aditya Birla Group

The ABG Group donated a sum of Rs. 9, 60,000 towards medical aid for 6 children suffering from life-threatening illnesses. These children underwent major surgeries and are living a happy and healthy life today.



■ Hanmer MS&L

Hanmer MS&L took on the mandate of providing pro-bono public relations services to CHILDLINE for a span of 1 year. With a focus on the metros, Hanmer helped CHILDLINE garner media coverage during CHILDLINE Se Dosti, World against Child Labour Day and the CHILDLINE Birthday Party.



■ Salt Brand Solutions

This Ad Agency undertook the task of putting forth an idea to increase fund raising and visibility for CHILDLINE at the most crucial juncture of our expansion. They created and implemented the idea of a Rescue Van which would serve as a supplementary tool to the 1098 service. This van is currently operational in Mumbai, Delhi & Kolkata.

•• SALT BRAND SOLUTIONS PVT. LTD.

■ HSBC

With an increasing trend of substance abuse amongst children, CHILDLINE & HSBC have undertaken an initiative of providing 'life skills training amongst street children primarily to address the problem of inhalant abuse.' The reach of this project extends to 10 cities in India with a focus on 3 key areas in each city. This project will work on a prevention and intervention model, facilitate awareness and linkages, devise a mechanism for sustained support, counseling and treatment and aim to rehabilitate the child. Awareness on the issue will be conducted amongst those individuals and groups who are directly or indirectly related to the issue of substance abuse amongst children such as street children, police, railway officers, shop owners, teachers parents etc.

Future First-Shelter homes

HSBC-Future First gave "Supplementary funding support" for shelter homes associated with CHILDLINE in Bhopal, New Delhi, Jaipur, Mumbai and Orissa. CHILDLINE joined hands with Future First and assisted in upgrading infrastructure, enhancing capacity and care of these shelters.



HPCL

With the expansion of CHILDLINE to every city/district of India, conducting quality intervention and rescue operations in the absence of sustainable funds became a great challenge.

As a complimentary tool to the 1098 service, HPCL tied up with CHILDLINE to provide a vehicle that was available to the CHILDLINE team whenever they needed to undertake a rescue, whenever a child needed to be rushed to the hospital or if outreach programmes needed to be conducted in public spaces.

Currently, 3 vans are running in Mumbai, Delhi and Kolkata respectively. As this project has been running successfully for the last 6 months, we aim to provide a rescue van in those areas where public transport is unavailable to our team, where rescue operations are not up to the mark and where the awareness of 1098 remains low.



L&T medical camps

CHILDLINE tied up with L&T to provide free medical treatment for children in communities across the city. 12 medical camps have been slated for the year, accounting for 1 camp a month. The essence of the medical camp lies in the fact that the same children who were treated by the doctor will meet the doctor once again after a gap of 3 months. The objective remains clear-free medical service for children who don't have access to quality care and a well designed programme to ensure the child is given the best possible treatment over a sustained period of time. The camp saw a huge turnout and resulted in a more educated community, increasing their knowledge on basic health, sanitation and medical issues.



HDFC Bank Ltd

The 'Power of Banking' is a unique initiative jointly undertaken by HDFC Bank Ltd and CHILDLINE India Foundation. The prime objective of this programme is to take basic financial knowledge to community/street children. The module includes basics on good and bad spending habits, financial knowledge and banking. Piloted in Mumbai, this initiative will be taken to other cities in the next few years.



Children from the Dahisar community in Mumbai listen on as HDFC Bank Ltd. employees talk on the 'Power of Banking'.



Association with schools

The school mobilization program became a stable activity during the year 2011-12. The thrust was to raise awareness on Child Rights and the availability of services run by CHILDLINE to ensure those rights. It involved interactions with the key stakeholders in the school space – principals, teachers, parents and students. A combination of programs such as talks, audio-visual presentations etc, were used to engage the participants.

About 800 schools in 25 cities were tapped involving about 1 lakh students.

Telemarketing

Telemarketing served as a powerful tool to reach out to the general public and to introduce the cause of CHILDLINE. About 1.8 million individuals were contacted during the year, in Mumbai, Ahmedabad, Delhi and Bangalore. Apart from raising much required resources, this has also helped to foster the spirit of Child Rights extensively.

CHILDLINE SE DOSTI

November 8-14th, 2011

CHILDLINE Se Dosti was conceptualized back in 2007.

Friendship aka 'dosti' is a simple yet far reaching concept. The idea of a CHILDLINE Dost is like a close, real relationship, one that could be nurtured over years, best epitomized by Jai - Veeru from Sholay.

Enthusiastic and determined college students volunteered by standing in public spaces, talking about 1098 and urging people to donate towards CHILDLINE. We managed to rope in McDonalds, Blue Foods, Noodle Bar, Bowling Co, F 123, SweetWorld, Shine Salon, Kaya Clinic and Gilli and help market this concept more vigorously.

What began as a marketing attempt/donation drive with the distribution of Dosti coupons is now a nation-wide awareness and fund-raising campaign across India.



Cut to June 2010

Childline Se Dosti was a distant, one-off initiative present in our subconscious.

CHILDLINE was undergoing one of its largest expansions in the history of the organisation. The tempo was rising whilst the teams were burning the midnight oil to meet deadlines set by the Government.

160 cities, 25 states, but a severe lack of awareness.

The need of the hour was not a marketing tactic, a fund-raising dinner, a fresh branding strategy, a new corporate tie-up or a path-breaking advertising campaign... it was the creation of a unique property for CHILDLINE that would be etched in the minds of people for years to come.

Thus began the brainstorming, brawls, bickering, banter and bedlam.

What was the real objective of this campaign? What message would it convey? What events would be held? Which cities would participate? What would be the title of this movement? Where were we to begin?

We began digging up archives, rummaging through outmoded and recent campaigns, some that were fruitful and some that never made it to the top rung. We tried our hand at new campaign ideas, out-of-the-box angles at old campaigns but nothing seemed right.

After weeks of exploration, we boiled our options down to the 'Help me fly' and 'Childline Se Dosti' campaign. They seemed to heave some emotional chords that the rest didn't. They had been successful in their own time, but the question was... Were any of them still relevant today?

A lot of brouhaha, exchange of emails and brooding landed us the 'CHILDLINE Se Dosti' campaign theme with the objective of generating a million dosts for CHILDLINE. It had the pulse, the tick and the momentum that we were furiously chasing after. Amen to that.



People in Aligarh, Uttar Pradesh, come to the CHILDLINE stall to take the Dosti oath.

Cut to 2011

CHILDLINE Se Dosti became an established nation-wide awareness campaign making ordinary citizens stakeholders in Child Protection. The aim was to involve the community by understanding and recognising Child Protection and being pro-active in reducing vulnerability of children to risks.

The issue of Child Protection began to resonate with people across all walks of life.

The community was invited to take a pledge and commit themselves to being a CHILDLINE Dost and participate in a multitude of exciting events happening across the country, on the eve of Children's Day.

From rickshaw and bus outreach programmes, signature campaigns, walkathons, rallies, tying of the Suraksha Bandhan to police personnel to nukkad natak, each city/district in India was bustling with events and activities during the week long dosti celebrations.



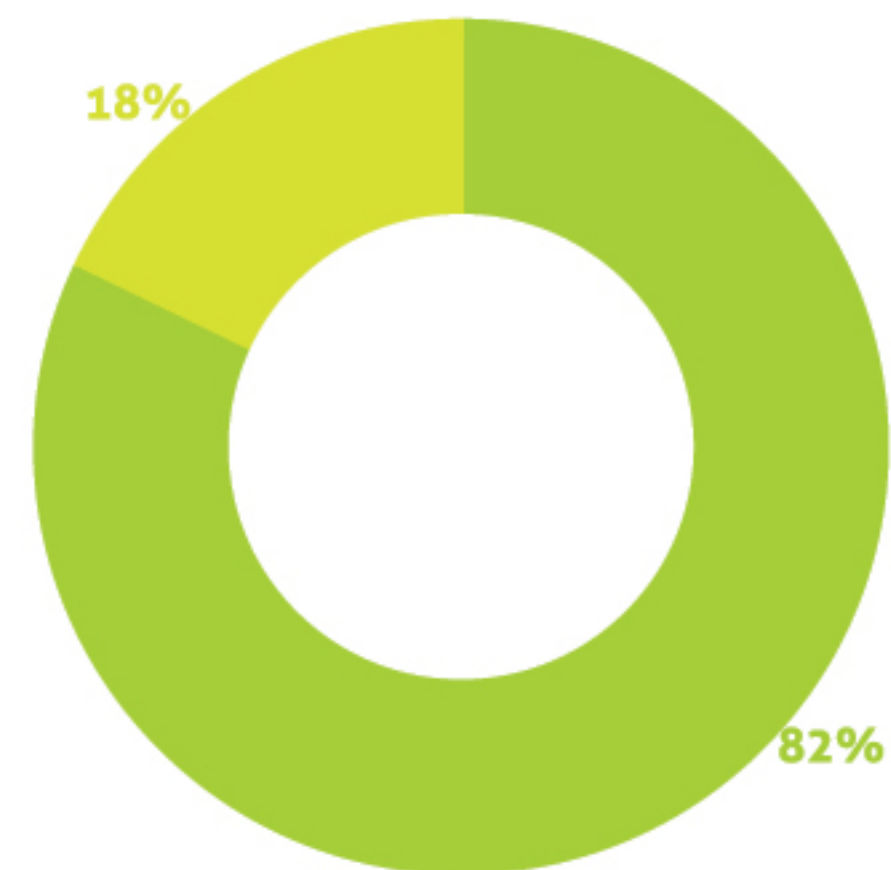


Financial Overview

GRAPHICAL OVERVIEW

Childline Partners & CIF
Government of India Grant Receipts

CHILDLINE GOVERNMENT FUNDING RS. 2889 LAKHS



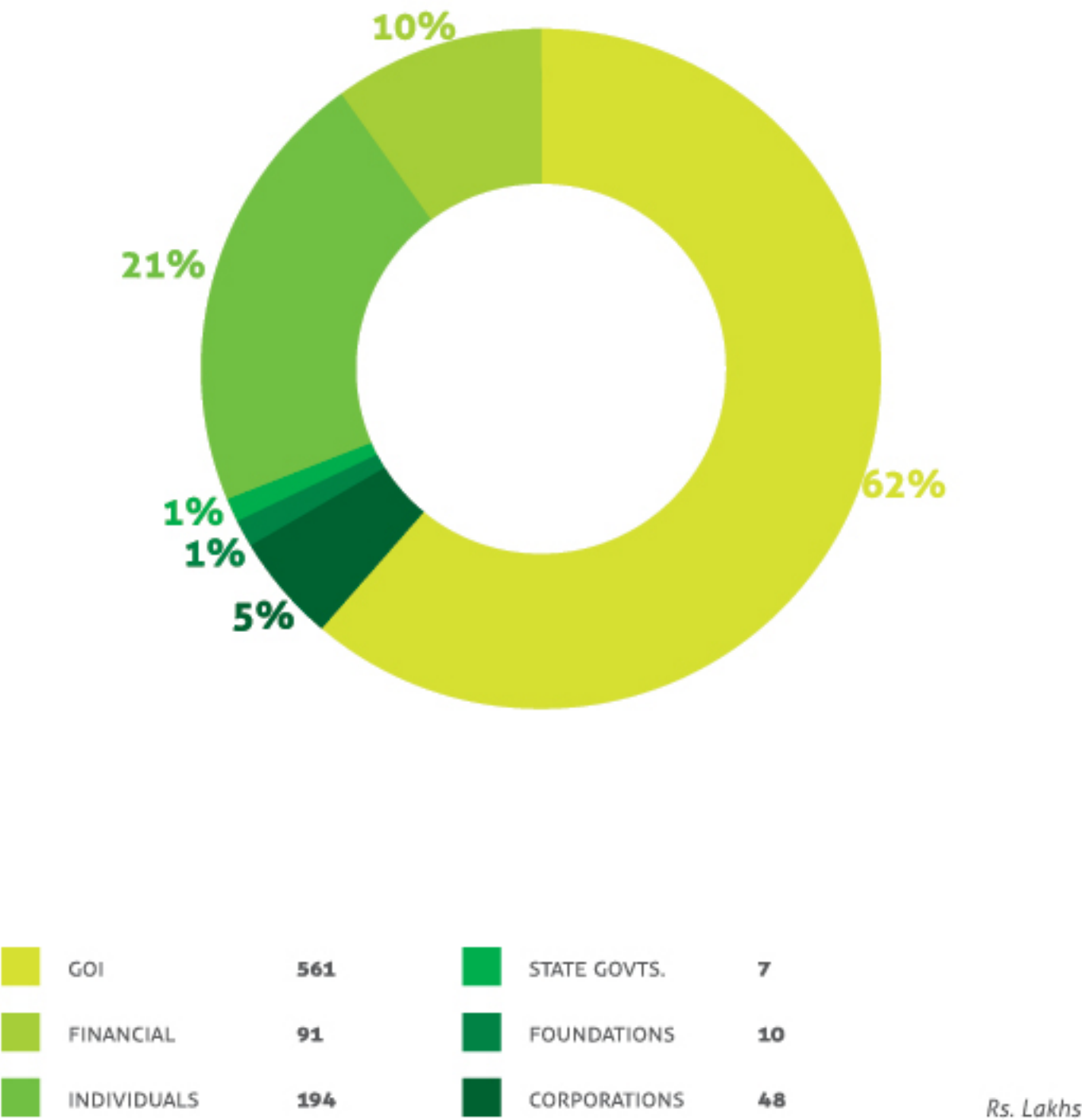
CIF	515
PARTNERS	2374

Rs. Lakhs

GRAPHICAL OVERVIEW

CIF Income Analysis

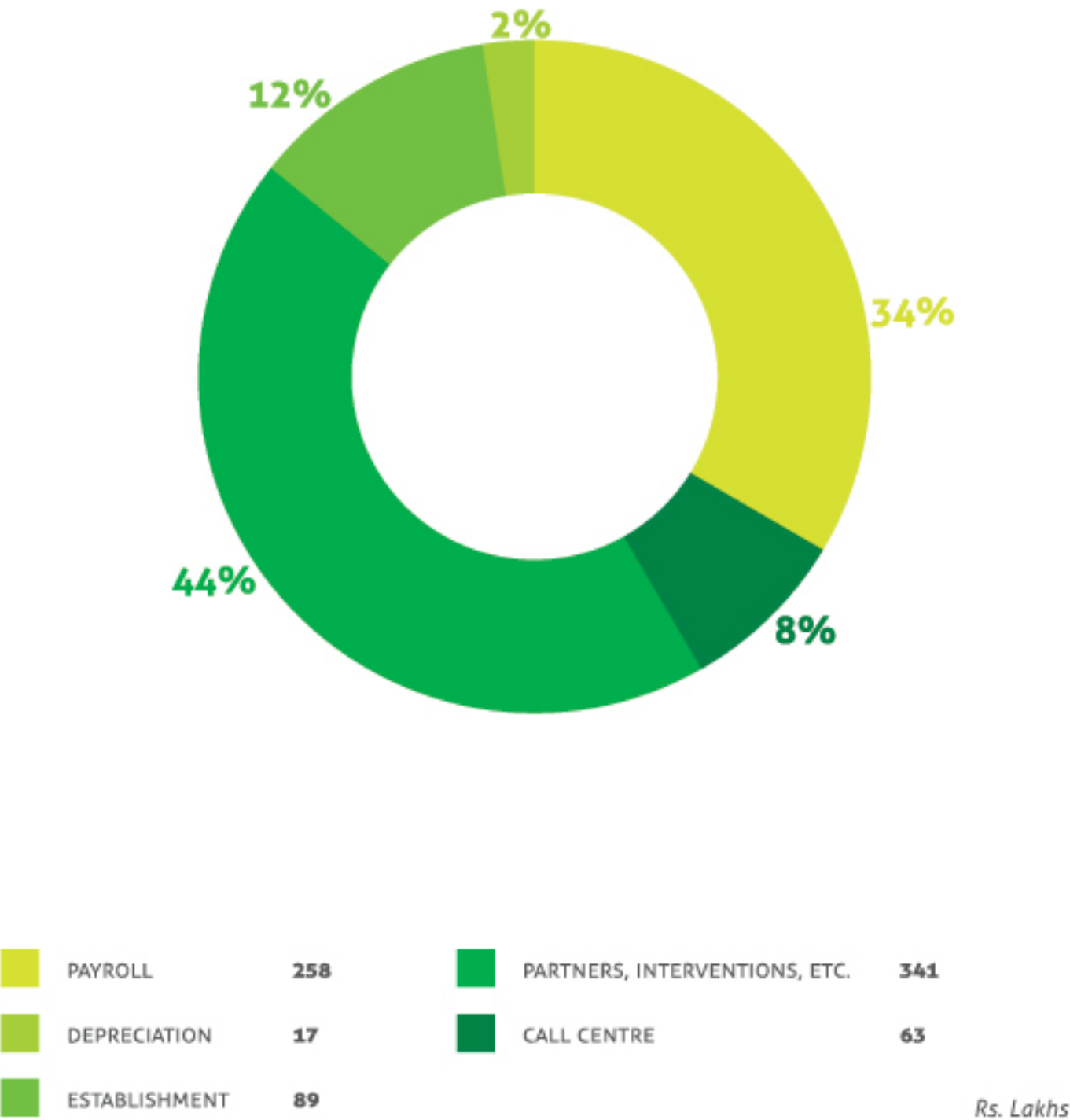
CIF INCOME RS. 911 LAKHS



GRAPHICAL OVERVIEW

CIF Expense Analysis

CIF EXPENSES RS. 768 LAKHS



REPORT OF AN AUDITOR RELATING TO ACCOUNTS AUDITED UNDER SUB-SECTION (2) OF SECTION 33 & 34 AND RULE 19 OF THE BOMBAY PUBLIC TRUSTS ACT

Registered No : F - 21743 (Bom)

Name of the Public Trust : CHLDLINE India Foundation

For the year ended 31st March, 2012

a)	Whether accounts are maintained regularly and in accordance with the provisions of the Act and the rules ;	Yes
b)	Whether receipts and disbursements are properly and correctly shown in the accounts;	Yes
c)	Whether the cash balance and the vouchers in the custody of the manager or trustee on the date of audit were in agreement with the accounts;	Yes
d)	Whether all books, deeds, accounts, vouchers or other documents or records required by the auditor were produced before him;	Yes
e)	Whether a register of movable and immovable properties is properly maintained, the changes therein are communicated from time to time to the regional office, and the defects and inaccuracies mentioned in the previous audit report have been duly complied with;	Yes
f)	Whether the manager or trustee or any other person required by the auditor to appear before him did so and furnished the necessary information required by him;	Yes
g)	Whether any property or funds of the Trust were applied for any object or purpose other than the object or purpose of the Trust;	No
h)	The amounts of outstanding for more than one year and the amounts written off, if any;	Rs.81,304/- (includes TDS Receivable of Rs.77,353/-) W/off: Rs.NIL/-
i)	Whether tenders were invited for repairs or construction involving expenditure exceeding Rs.5,000/- ;	Yes
j)	Whether any money of the public trust has been invested contrary to the provisions of Section 35 ;	No
k)	Alienations, if any, of the immovable property contrary to the provisions of Section 36 which have come to the notice of the auditor;	Not Applicable
l)	All cases of irregular, illegal or improper expenditure, or failure or omission to recover monies or other property belonging to the public trust or of loss or waste of money or other property thereof, and whether such expenditure, failure, omission, loss or waste, was caused in consequence of breach of trust or misapplication or any other misconduct on the part of the trustees or any other person while in the management of the trust;	None
m)	Whether the budget has been filed in the form provided by rule 16A;	No
n)	Whether the maximum and minimum number of the trustees is maintained;	Yes
o)	Whether the meetings are held regularly as provided in such instrument ;	Yes
p)	Whether the minute books of the proceedings of the meeting is maintained;	Yes
q)	Whether any of the trustees has any interest in the investment of the trust ;	No
r)	Whether any of the trustees is a debtor or creditor of the trust ;	No
s)	Whether the irregularities pointed out by the auditors in the accounts of the previous year have been duly complied with by the trustees during the period of audit;	Not Applicable
t)	Any special matter which the auditor may think fit or necessary to bring to the notice of the Deputy or Assistant Charity Commissioner.	Not Applicable

AS PER OUR ATTACHED REPORT OF EVEN DATE
FOR **CONTRACTOR, NAYAK & KISHNADWALA**
CHARTERED ACCOUNTANTS
FIRM REGISTRATION NO.101961W

S. M. CONTRACTOR
PARTNER
MEMBERSHIP NO. 33644

PLACE : MUMBAI
DATE : 13TH SEPTEMBER 2012

THE BOMBAY PUBLIC TRUSTS ACT, 1950 SCHEDULE IX C (VIDE RULE 32)

Statement of income liable to contribution for the year ended: 31st March, 2012

Name of Public Trust: CHLDLINE India Foundation

REGISTERED NO: F - 21743 (BOM)

			Rs.	Rs.
I.		Income as shown in the Income and Expenditure Account (Schedule IX) includes Donations (Schedule 'E') & Fund raising event (Schedule 'G') taken at Gross amount.		10,21,97,371
II.		Items not chargeable to Contribution under Section 58 and Rule 32 :	-	
	(i)	Donations received from other Public Trusts and Dharmadas	3,15,240	
	(ii)	Grants received from Government and Local authorities		5,67,87,355
		Grants received from Government of India	4,73,72,206	
		Grants received from Government of Karnataka	7,13,724	
		Grants received from Government of Kerala	-	
		Zilla Panchayat Gulbarga	13,236	
		NIPCCD	86,88,189	
	(iii)	Interest on Sinking or Depreciation Fund ...	-	
	(iv)	Amount spent for the purpose of secular education ...	-	
	(v)	Amount spent for the purpose of medical relief ...	-	
	(vi)	Amount spent for the purpose of veterinary treatment of animals	-	
	(vii)	Expenditure incurred from donations for relief of distress caused by scarcity, drought, flood, fire or other natural calamity	-	
	(viii)	Deductions out of income from lands used for agricultural purposes :		
		a. Land Revenue and Local Fund Cess ...	-	
		b. Rent payable to superior landlord ...	-	
		c. Cost of production, if lands are cultivated by trust ...	-	
	(ix)	Deductions out of income from lands used for non-agricultural purposes : -		
		a. Assessment, cesses and other Government or Municipal taxes	-	
		b. Ground rent payable to the superior landlord ...	-	
		c. Insurance premia	-	
		d. Repairs at 10 per cent of gross rent of building ...	-	
		e. Cost of collection at 4 per cent of gross rent of buildings let out	-	
	(x)	Cost of collection of income or receipts from securities, stocks, etc. at 1 per cent of such income	3,082	
	(xi)	Deductions on account of repairs in respect of buildings not rented and yielding no income, at 10 per cent of the estimated gross annual rent		5,71,05,677
		Gross Annual Income chargeable to contribution Rs.		4,50,91,695

CERTIFIED THAT WHILE CLAIMING DEDUCTIONS ADMISSIBLE UNDER THE ABOVE SCHEDULE, THE TRUST HAS NOT CLAIMED ANY AMOUNT TWICE, EITHER WHOLLY OR PARTLY, AGAINST ANY OF THE ITEMS MENTIONED IN THE SCHEDULE WHICH HAVE THE EFFECT OF DOUBLE DEDUCTION.

TRUST ADDRESS :
CHLDLINE INDIA FOUNDATION
2ND FLOOR, NANA CHOWK MUNICIPAL SCHOOL
FRERE BRIDGE LOW LEVEL, NANA CHOWK
MUMBAI - 400 007

FOR AND ON BEHALF OF BOARD OF TRUSTEES
DATED: 13TH SEPTEMBER 2012

AS PER OUR ATTACHED REPORT OF EVEN DATE
FOR **CONTRACTOR, NAYAK & KISHNADWALA**
CHARTERED ACCOUNTANTS
FIRM REGISTRATION NO.101961W

S. M. CONTRACTOR
PARTNER
MEMBERSHIP NO. 33644

DATED:

THE BOMBAY PUBLIC TRUSTS ACT, 1950
SCHEDULE - VIII (VIDE RULE 17 (1))

Name of the Public Trust: *CHILDLINE India Foundation*
BALANCE SHEET AS AT 31st MARCH, 2012

(IN RUPEES)					
REGISTRATION NO. F - 21743 (BOM)					
FUNDS & LIABILITIES	As at 31 st March 2012	As at 31 st March 2011	PROPERTIES & ASSETS	Rs. As at 31 st March 2012	Rs. As at 31 st March 2011
Trusts Funds or Corpus:-			Immovable Properties:-		
Balance as per last Balance Sheet	41,90,113	39,53,113	Balance as per last Balance Sheet	-	-
Adjustment during the year	-	-	Additions during the year	-	-
Add: Corpus Donations received during the year	59,500	2,37,000	Less: Sales during the year	-	-
			Depreciation for the year	-	-
	42,49,613	41,90,113		-	-
Earmarked Funds:-			Investments:-		
Depreciation Fund	-	-	GOI 8% Savings (Taxable) Bonds 2003	38,52,000	38,52,000
Sliding Fund	-	-		38,52,000	38,52,000
Reserve Fund	-	-			
Other Earmarked Funds			Fixed Assets:-		
Government (Schedule 'A')	6,50,13,029	5,12,72,767	(Schedule 'C')		
Others (Schedule 'B')	2,68,79,640	2,43,08,489	Balance as per last Balance Sheet	30,49,724	21,94,777
			Additions during the year	24,98,544	17,77,158
	9,18,92,669	7,55,81,256	Less: Disposals / Adjustments during the year	2,000	57,761
Liabilities:-			Less: Depreciation for the Year	16,92,801	8,64,450
For Expenses	75,29,019	84,04,736		38,53,467	30,49,724
For Advances	-	58,187			
For TDS on Payment	3,36,732	4,52,381	Capital Work In Progress- Capital Advance	-	4,23,966
For Block Grant	2,24,21,899	4,65,39,594			
For Stale Cheque Liabilities	1,04,643	89,722	Loans (Secured or Unsecured):-		
	3,03,92,293	5,55,44,620	Loans Scholarships	-	-
Income and Expenditure Account:-			Other Loans	-	-
Balance as per last Balance Sheet	6,09,64,898	4,13,61,312			
Add: Surplus for the Year	1,42,80,637	1,96,03,586	Advances		
	7,52,45,535	6,09,64,898	To Trustees	-	-
			To Employees	-	-
			To Contractors	-	-
			To Lawyers	-	-
			To Others / Deposits	27,10,514	22,86,702
			Income Tax Recoverable	4,18,482	4,26,546
				31,28,996	27,13,248
Balance C/f	20,17,80,110	19,62,80,887	Balance C/f	1,08,34,463	1,00,38,938

(IN RUPEES)					
REGISTRATION NO. F - 21743 (BOM)					
FUNDS & LIABILITIES	As at 31 st March 2012	As at 31 st March 2011	PROPERTIES & ASSETS	Rs. As at 31 st March 2012	Rs. As at 31 st March 2011
Balance B/d	20,17,80,110	19,62,80,887	Balance B/d	1,08,34,463	1,00,38,938
			Income Outstanding:-		
			Donation/Grant Receivable	-	2,79,158
			Interest Accrued	25,66,749	22,31,045
			Other Income	-	41,385
			Prepaid Expenses	3,74,453	4,27,626
				29,41,202	29,79,214
			Cash and Bank Balances:-		
			(a) In Current Account (Sch 'D')	6,61,34,083	8,27,47,774
			(b) In Saving accounts (Sch 'D')	14,03,272	1,87,02,642
			(c) In Fixed Deposit account (Sch 'D')	12,04,57,867	8,17,75,545
			(d) Cash in hand (Sch 'D')	9,223	36,774
			Total of Cash and Bank	18,80,04,445	18,32,62,735
Balance C/f	20,17,80,110	19,62,80,887	Balance C/f	20,17,80,110	19,62,80,887

AS PER OUR ATTACHED REPORT OF EVEN DATE
FOR **CONTRACTOR, NAYAK & KISHNADWALA**
CHARTERED ACCOUNTANTS
FIRM REGISTRATION NO.101961W

S. M. CONTRACTOR
PARTNER
MEMBERSHIP NO. 33644

PLACE : MUMBAI
DATE : 13TH SEPTEMBER 2012

INCOME OUTSTANDING: -
(IF ACCOUNTS ARE KEPT ON CASH BASIS)
RENT -
INTEREST -
OTHER INCOME -
TOTAL -

FOR AND ON BEHALF OF BOARD OF TRUSTEES

SCHEDULE - IX (VIDE RULE 17 (1))

Name of the Public Trust: **CHILDLINE India Foundation**
Income & Expenditure for the year ending 31st March 2012

(IN RUPEES)
REGISTRATION NO. F - 21743 (BOM)

EXPENDITURE			INCOME	Rs.	Rs.
	1 st April 2011 - 31 st March 2012	1 st April 2010 - 31 st March 2011		1 st April 2011 - 31 st March 2012	1 st April 2010 - 31 st March 2011
To Expenditure in respect of properties:			By Rent		
Rates, Taxes, Cesses	-	-	By Interest		
Repairs and maintenance	-	-	on Security (GOI 8% Saving Bond 2003)	3,08,160	3,07,409
Salaries	-	-	on Loans	-	-
Insurance	-	-	on Refund on Income Tax	18,890	-
Depreciation (by way of provision of adjustments)	-	-	on Bank and Fixed Deposit	87,38,481	52,69,251
Other Expenses	-	-		90,65,531	55,76,660
To Establishment Expenses (Schedule 'E')	77,19,469	63,86,487	By Dividend	-	-
To Remuneration To Trustees	-	-	By Donations in Cash or Kind (Net) (Schedule 'G')	1,33,36,105	88,05,170
To Remuneration (in the case of a math) to the head of the math, including his household expenditure, if any.	-	-	By Grants (Schedule 'H')	4,73,72,206	3,92,59,218
To Legal Expenses	17,484	-	By Income from other sources		
To Audit Fees	2,24,720	-	Award	-	-
To Contribution and Fees	9,01,834	6,62,559	Fund raising event (net) (Schedule 'I')	58,06,023	85,31,051
To Amount written off:			Birthday Party	3,13,000	3,70,864
(a) Bad Debts	-	1,22,012	Sundry Receipts	19,646	20,603
(b) Loan Scholarship	-	-		61,38,669	89,22,518
(c) Irrecoverable Rents	-	-	By Transfer from Unrestricted Reserves	-	23,98,181
(d) Other Items	-	-	By Transfer from Earmarked Funds		
Provision for Doubtful Debts	-	8,000	Schedule 'A'	86,88,189	51,84,912
To Miscellaneous Expenses	54,288	61,413	Schedule 'B'	64,49,594	98,28,161
To Depreciation	16,92,801	8,64,450		1,51,37,783	1,50,13,073
Balance C/f	1,06,10,596	81,04,921	Balance C/f	9,10,50,294	7,99,74,820

(IN RUPEES)
REGISTRATION NO. F - 21743 (BOM)

EXPENDITURE			INCOME	Rs.	Rs.
	1 st April 2011 - 31 st March 2012	1 st April 2010 - 31 st March 2011		1 st April 2011 - 31 st March 2012	1 st April 2010 - 31 st March 2011
Balance B/d	1,06,10,596	81,04,921	Balance B/d	9,10,50,294	7,99,74,820
To Loss on sale / exchange of Fixed Asset	-	52,761	By Deficit carried over to Balance Sheet	-	-
To Expenditure on Objects of the Trust					
(a) Religious	-	-			
(b) Educational	-	-			
(c) Medical Relief	-	-			
(d) Relief of Poverty	-	-			
(e) Other Charitable Objects (Schedule 'F')	6,61,59,061	5,22,13,552			
To Surplus carried over to Balance Sheet	1,42,80,637	1,96,03,586			
Total	9,10,50,294	7,99,74,820	Total	9,10,50,294	7,99,74,820

AS PER OUR ATTACHED REPORT OF EVEN DATE
FOR **CONTRACTOR, NAYAK & KISHNADWALA**
CHARTERED ACCOUNTANTS
FIRM REGISTRATION NO.101961W

FOR AND ON BEHALF OF BOARD OF TRUSTEES

S. M. CONTRACTOR
PARTNER
MEMBERSHIP NO. 33644

PLACE : MUMBAI
DATE : 13TH SEPTEMBER 2012

CHILDLINE INDIA FOUNDATION

Schedules forming part of accounts as at March 31, 2012

SCHEDULE 'A'

GOVERNMENT EARMARKED FUNDS

NAME OF EARMARKED FUNDS	YEARS	OPENING BALANCE (1.4.11)	ADD: RECEIVED DURING YEAR	LESS: PAID/PAYABLE TO PARTNERS ORGANISATION	LESS: RETURNED/ TRANSFER/ ADJUSTMENT DURING THE YEAR	LESS: TRANSFER TO INCOME & EXPENDITURE A/C	CLOSING BALANCE (31.3.12)
		Rs.	Rs.	Rs.		Rs.	Rs.
GOI - Block Grant for Partners	2011-12 2010-11	4,98,18,897 84,58,882	23,16,34,380 17,89,89,802	21,84,90,986 13,76,29,787	- -	- -	6,29,62,291 4,98,18,897
GOI Grant for CIF	2011-12 2010-11	- -	5,15,07,598 -	- -	- -	4,71,53,690 -	43,53,908 -
GOI - Tsunami Relief	2011-12 2010-11	6,11,141 6,11,141	- -	- -	- -	- -	6,11,141 6,11,141
NIPCCD	2011-12 2010-11	8,17,851 2,31,259	58,14,927 57,71,504	- -	8,83,778 -	86,88,189 51,84,912	(29,39,189) 8,17,851
NISD	2011-12 2010-11	24,878 24,878	- -	- -	- -	- -	24,878 24,878
	2011-12 2010-11	5,12,72,767 93,26,160	28,89,56,905 18,47,61,306	21,84,90,986 13,76,29,787	8,83,778 -	5,58,41,879 51,84,912	6,50,13,029 5,12,72,767

CHILDLINE INDIA FOUNDATION

Schedules forming part of accounts as at March 31, 2012

SCHEDULE 'B'

OTHER EARMARKED FUNDS

NAME OF OTHER EARMARKED FUNDS	YEARS	OPENING BALANCE (1.4.11)	ADD: RECEIVED DURING YEAR	LESS: RETURNED/ TRANSFER/ ADJUSTMENT DURING THE YEAR	LESS: CAPITAL EXPENDITURE	LESS: TRANSFER TO INCOME & EXPENDITURE A/C	LESS: WRITTEN BACK	ADD: TRANSFER TO BALANCE SHEET	CLOSING BALANCE (31.3.12)
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
a) Revolving Fund									
Sir Dorabji Tata Trust	2011-12 2010-11	1,00,00,000 1,00,00,000	- -	- -	- -	- -	- -	- -	1,00,00,000 1,00,00,000
AGFUND Award	2011-12 2010-11	39,36,967 39,36,967	- -	- -	- -	- -	- -	- -	39,36,967 39,36,967
b) For CIF Internal Cost									
HDFC - for Sexual Abuse	2011-12 2010-11	9,304 2,67,692	24,04,416 5,50,000	- -	- -	9,06,245 8,08,388	- -	- -	15,07,475 9,304
HPCL - Earmarked for Capital & Recurring Exp	2011-12 2010-11	- -	14,37,173 -	- -	- -	15,09,693 -	- -	- -	(72,520) -
Pirojsha Godrej Foundation - Centralized Call Centre	2011-12 2010-11	1,77,627 9,15,032	- -	- -	- 2,99,226	1,77,295 4,38,179	- -	- -	332 1,77,627
Pirojsha Godrej Foundation - Child Sexual Abuse	2011-12 2010-11	- -	5,00,000 -	- -	- -	80,093 -	- -	- -	4,19,907 -
The India Cements Ltd, Chennai CL	2011-12 2010-11	4,43,654 4,43,654	- -	- -	- -	- -	- -	- -	4,43,654 4,43,654
Empowerment ARIES Innovative Project	2011-12 2010-11	45,959 45,959	- -	- -	- -	- -	- -	- -	45,959 45,959
Plan International	2011-12 2010-11	7,86,838 7,76,213	- 10,625	- -	- -	- -	- -	- -	7,86,838 7,86,838
c) For CIF Outreach / Involvement									
Tsunami Relief	2011-12 2010-11	23,00,663 23,00,663	- -	- -	- -	- -	- -	- -	23,00,663 23,00,663
Esther Benjamin Trust Earmarked Grant for Circus Rescue	2011-12 2010-11	1,86,516 1,86,516	- -	- -	- -	- -	- -	- -	1,86,516 1,86,516
Earmarked for Bihar Flood Relief - Gen	2011-12 2010-11	33,997 33,997	- -	- -	- -	- -	- -	- -	33,997 33,997
HDFC - for Bihar Flood Relief	2011-12 2010-11	7,04,416 7,04,416	- -	7,04,416 -	- -	- -	- -	- -	- 7,04,416

NAME OF OTHER EARMARKED FUNDS	YEARS	OPENING BALANCE (1.4.10)	ADD: RECEIVED DURING YEAR	LESS: RETURNED/ TRANSFER/ ADJUSTMENT DURING THE YEAR	LESS: CAPITAL EXPENDITURE	LESS: TRANSFER TO INCOME & EXPENDITURE A/C	LESS: WRITTEN BACK	ADD: TRANSFER TO BALANCE SHEET	CLOSING BALANCE (31.3.11)
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
General Earmarked for Kids of Mumbai	2011-12 2010-11	9,184 15,335	- -	- -	- -	- 6,151	- -	- -	9,184 9,184
RJF CIF Intervention Unit	2011-12 2010-11	57,852 1,25,847	- 9,13,215	- -	- -	57,852 9,81,210	- -	- -	- 57,852
d) For Partner's Operating Cost									
HDFC - for Childline Amravati	2011-12 2010-11	1,44,781 1,44,781	- -	- -	- -	1,44,781 -	- -	- -	- 1,44,781
Govt. of Kerala - Earmarked for Kerala CL	2011-12 2010-11	4,16,953 4,34,595	- -	4,16,953 -	- -	- 17,642	- -	- -	- 4,16,953
Govt of Karnataka - Earmarked for Karnataka CL	2011-12 2010-11	19,47,256 5,67,201	25,00,000 48,75,000	- -	- -	7,13,724 34,94,945	- -	- -	37,33,532 19,47,256
RCM - Earmarked for Shelter Home	2011-12 2010-11	31,912 5,38,418	- -	- -	- -	- 5,06,506	- -	- -	31,912 31,912
SDTT for CHILDLINE - Bihar	2011-12 2010-11	- (10,63,732)	- 31,12,000	- -	- -	- 20,48,268	- -	- -	- -
Volkart for salary of CIF Mumbai Partners	2011-12 2010-11	5,847 1,24,532	- -	- -	- -	- 1,18,685	- -	- -	5,847 5,847
Zilla Panchayat Gulbarga	2011-12 2010-11	1,65,489 9,053	- 6,50,000	- -	- -	13,236 4,93,564	- -	- -	1,52,253 1,65,489
CB&A Mode KG Grant for Agartala Shelter Enhancement	2011-12 2010-11	19,629 2,45,744	- -	- -	- -	- 2,26,115	- -	- -	19,629 19,629
Catholic Relief Service for Lucknow CP Meet	2011-12 2010-11	6,240 6,240	- -	- -	- -	- -	- -	- -	6,240 6,240
Catholic Relief Service for Gulbarga NAS & Support to Partner Orgs.	2011-12 2010-11	24,891 11,217	4,54,574 -	- -	- -	4,40,900 -	- -	- -	24,891 24,891
HSBC Earmarked Grant for Child Protection Shelter Homes	2011-12 2010-11	11,35,818 -	11,35,818 -	- -	- -	9,88,306 -	- -	- -	1,47,512 11,35,818
HSBC Life Skills & Substance Abuse Prog	2011-12 2010-11	- -	13,05,850 -	- -	- -	- -	- -	- -	13,05,850 -
SARIQ Earmarked for Childline Organisations	2011-12 2010-11	35,596 41,711	- -	- -	- -	- 6,115	- -	- -	35,596 35,596

NAME OF OTHER EARMARKED FUNDS	YEARS	OPENING BALANCE (1.4.10)	ADD: RECEIVED DURING YEAR	LESS: RETURNED/ TRANSFER/ ADJUSTMENT DURING THE YEAR	LESS: CAPITAL EXPENDITURE	LESS: TRANSFER TO INCOME & EXPENDITURE A/C	LESS: WRITTEN BACK	ADD: TRANSFER TO BALANCE SHEET	CLOSING BALANCE (31.3.11)
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
Stitching K Netherland	2011-12 2010-11	3,12,063 3,12,063	- -	- -	- -	3,12,063 -	- -	- -	- 3,12,063
e) For Capex Expenditure									
IBI Capital Expenditure	2011-12 2010-11	6,35,468 6,35,468	- -	- -	- -	4,40,646 -	- -	- -	1,94,822 6,35,468
Purchase of Capital Equipment	2011-12 2010-11	90,055 90,055	- -	- -	- -	- -	- -	- -	90,055 90,055
f) For other Expenses									
Aditya Birla Ear-Medical Exp.	2011-12 2010-11	- -	9,60,000 -	- -	- -	8,67,707 -	- -	- -	92,293 -
CIF Decennial Activities	2011-12 2010-11	16,574 16,574	- -	- -	- -	- -	- -	- -	16,574 16,574
Earmarked for Lucknow Childline	2011-12 2010-11	- -	40,000 -	- -	- -	- -	- -	- -	40,000 -
General Education Project	2011-12 2010-11	17,017 17,017	- -	- -	- -	- -	- -	- -	17,017 17,017
Infrastructure Set Up	2011-12 2010-11	- -	1,25,000 -	- -	- -	- -	- -	- -	1,25,000 -
Children Emergency & Rehabilitation	2011-12 2010-11	2,57,356 2,12,604	98,000 72,000	- -	- -	20,000 27,248	- -	- -	3,35,356 2,57,356
Responding to Children in Distress	2011-12 2010-11	1,20,402 1,95,482	2,12,025 1,11,000	- -	- -	6,000 1,86,080	- -	- -	3,26,427 1,20,402
Sensitization Initiative for Child Protection	2011-12 2010-11	1,000 22,330	2,000 -	- -	- -	- 21,330	- -	- -	3,000 1,000
Hospitalisation and Medical Expenses	2011-12 2010-11	75,165 67,000	62,000 15,000	- -	- -	21,953 6,835	- -	- -	1,15,212 75,165
Providing Shelter and Education	2011-12 2010-11	1,20,000 -	2,20,000 1,20,000	- -	- -	- -	- -	- -	3,40,000 1,20,000
Rescue and Medical Efforts	2011-12 2010-11	- -	66,040 -	- -	- -	- -	- -	- -	66,040 -
UWI for Critical Medical Cases	2011-12 2010-11	36,000 -	2,09,610 36,000	- -	- -	1,90,000 -	- -	- -	55,610 36,000
TOTAL	2011-12 2010-11	2,43,08,489 2,23,80,644	1,01,42,114 1,20,55,232	11,21,369 -	- 2,99,226	64,49,594 98,28,161	- -	- -	2,68,79,640 2,43,08,489

CHILDLINE INDIA FOUNDATION

Schedules forming part of Accounts as at March 31, 2012

SCHEDULE 'C'

Fixed Assets

ASSETS	AS AT APRIL 01, 2011	ADDITIONS DURING THE YEAR	DISPOSALS DURING THE YEAR	AS AT MARCH 31, 2012	DEPRECIATION DURING THE PERIOD	AS AT MARCH 31, 2012
Furniture & Fixtures (10%)	9,36,335	34,987	-	9,71,322	97,120	8,74,202
Computer (60%)	13,40,733	21,74,561	-	35,15,294	14,56,821	20,58,473
Office Equipment (15%)	7,72,656	2,88,993	2,000	10,59,649	1,38,860	9,20,789
Rescue Van	-	3	-	3	-	3
TOTAL	30,49,724	24,98,544	2,000	55,46,268	16,92,801	38,53,467
Previous Year	21,94,777	17,77,158	57,761	39,14,174	8,64,450	30,49,724

CHILDLINE INDIA FOUNDATION

Schedules forming part of Accounts as at March 31, 2012

SCHEDULE 'D'

Cash and Bank Balances:-

(a) In Current Account with	As on 31.03.2012	As on 31.03.2011
State Bank of India a/c no. 10271085946	51,00,342	31,80,490
State Bank of India a/c no.10271086064	6,00,09,283	7,84,98,889
State Bank of India a/c no.10066940273	10,24,458	8,98,475
HSBC Bank a/c no. 030-536247-001	-	1,69,920
	6,61,34,083	8,27,47,774
(b) In Saving accounts with		
ICICI Bank a/c no. 000401148565 (Kolkata)	11,540	12,491
ICICI Bank a/c no. 000401148566 (Delhi)	22,614	19,270
ICICI Bank a/c no. 000401148567 (Chennai)	38,681	50,039
ICICI Bank a/c no. 000401123643	(17,21,633)	1,60,25,732
AXIS Bank a/c no. 465010100017499	30,52,070	25,95,110
	14,03,272	1,87,02,642
(c) In Fixed Deposit account		
State Bank of India	4,19,25,421	4,15,40,149
AXIS Bank	12,152	12,152
ICICI Bank (Quantum Optima)	3,43,28,498	1,07,19,960
ICICI Bank	4,41,91,796	2,95,03,284
	12,04,57,867	8,17,75,545
(d) Cash in hand		
With the Trustee	-	-
With the Manager	9,223	36,774
Imprest	-	-
	9,223	36,774

CHILDLINE INDIA FOUNDATION

Schedules forming part of Accounts as at March 31, 2012

SCHEDULE 'E'

ESTABLISHMENT EXPENSES

	April 1, 2011 to Mar 31, 2012	April 1, 2010 to Mar 31, 2011
	Rs.	Rs.
Electricity Charges	6,92,233	5,47,521
Rent	29,97,216	23,60,700
Bank Charges	35,374	10,916
Insurance	1,57,517	6,893
Communication	8,52,084	4,20,706
Conveyance & Travel	2,09,726	2,10,786
Postage / Courier	3,23,705	1,96,758
Printing and Stationery	4,46,958	2,85,473
Repair and Maintenance	67,5102	11,16,027
Food and Accommodation	38,317	35,999
Brokerage Charges	-	2,60,720
Books/Periodicals/Software	1,15,661	38,335
Staff Welfare Expenses	2,64,350	1,42,090
Staff Development / Training Exp	9,366	62,345
Professional Fees	6,77,702	5,05,992
Others Expenses	22,4,158	1,85,226
Total	77,19,469	63,86,487

CHILDLINE INDIA FOUNDATION

Schedules forming part of Accounts as at March 31, 2012

SCHEDULE 'F'

	April 1, 2011 to Mar 31, 2012	April 1, 2010 to Mar 31, 2011
	Rs.	Rs.
Other Charitable Objects		
Salaries/ Honorarium (Refer Note) - GOI	1,58,36,991	1,19,60,994
Salaries/ Honorarium (Refer Note) - General	99,91,613	53,97,980
CLB - Activities	1,49,320	2,18,516
Communication & Start. Init	19,028	897
Preparatory / Monitoring Expenses	85,797	3,51,033
General Service City Level Expenses	1,52,731	-
Childline Birthday Party	1,44,743	2,21,404
Childline Birthday Party Delhi	1,08,927	1,09,927
From Government of India		
Awareness & Advocacy	50,12,182	49,97,589
Centralised Call Centre Expenses	51,14,593	47,58,746
Research & Documentation	19,90,484	19,60,151
Services Expenses	75,85,462	57,16,412
Consultative Meet & Capacity Bldg	24,90,392	15,06,830
Call Forwarding Cost of 1098	12,11,198	-
HR Consultation & Alignment of CIF	11,27,817	-
From NIPCCD		
NICP Workshop	23,16,802	21,97,264
REGIONAL MEET EXP	37,26,734	26,40,592
Director Workshop	23,94,991	-
NIPCCD CCC	-	1,56,144
Task Force Meet (nicp)	2,49,662	1,90,912
Sub Total	5,97,09,467	4,23,85,391

Earmarked Expenses		
Aditya Birla Ear-Medical Exp.	8,67,707	-
GI- Children's Emergency & Rehab Fund	20,000	27,248
GI - Hosp & Med. Resp to Critically Ill	-	6,835
GI - Respond Children in Distress Fund	6,000	45,080
GI - Sensitization Initiative Fund	-	21,330
GOK - Earmarked for Prep Act & Project cost	7,13,724	34,94,945
HDFC Earmarked for Amravati CL	1,44,781	-
HDFC Earmarked for Sexual Abuse	9,06,245	8,08,388
HPCL - Earmarked for Capital & Recurring Exp	15,09,693	-
Hospitalisation and Medical Expenses	21,953	-
J & J Capital Expenditure	4,40,646	-
PGF-Earmarked for CSA Project	80,093	-
PGF - Earmarked for CCC	1,77,295	4,38,179
RJF CIF Intervention Unit (Refer Note)	57,852	9,81,210
RCM - Earmarked for Shelter Home	-	5,06,506
SDTT Earmarked for Bihar Childline	-	20,48,268
State Govt of Kerala for Kerala CL	-	17,642
UWI - Earmarked for Critical Medical Cases	1,90,000	-
Volkart for salary of CIF Mumbai Partners	-	1,18,685
Zilla Panchayat Gulbarga	13,236	4,93,564
Responding to Children in Distress	-	1,41,000
C&A Arwasha Child Shelter Home - Agartala	-	2,26,115
CRS Need Assessment Study - Gulbarga	-	4,40,900
General Earmarked for Kids of Mumbai	-	6,151
HSBC Global Education Trust - Earmarked for Shelter Homes	9,88,306	-
SARIQ Childline Organisation Expenses	-	6,115
SKN A&A Activities, NAS & Partner Organisations	3,12,063	-
	64,49,594	98,28,161
Total	6,61,59,061	5,22,13,552

NOTE: INCLUDES AN AMOUNT OF RS.33,78,405/- (PREVIOUS YEAR RS.23,18,051/-) PAID TO CONSULTANTS, ACCOUNTANT AND ADMINISTRATIVE STAFF WHICH IN THE VIEW OF THE MANAGEMENT IS INCURRED TOWARDS CHARITABLE OBJECTS.

CHILDLINE INDIA FOUNDATION

Schedules forming part of Accounts as at March 31, 2012

SCHEDULE 'G'

Donation

	April 1, 2011 to Mar 31, 2012	April 1, 2010 to Mar 31, 2011
	Rs.	Rs.
DONATION		
General	10,78,055	15,73,262
Direct Online	5,81,210	58,800
Bill Desk	1,41,758	1,49,025
School Fund Raising	40,09,271	33,12,013
Accentive	18,000	33,000
Childline Se Dosti	60,000	10,10,204
Direct Mailer	3,45,545	4,31,780
Joy of Giving	-	5,000
Tele Marketing	1,76,11,170	71,44,082
	2,38,45,009	1,37,17,166
Less: Expenses		
Direct Online	83,053	19,450
Bill Desk	-	859
School Fund Raising	735	6,910
Childline Se Dosti	77,215	7,43,480
Direct Mailer	-	11,000
Tele Marketing	1,03,47,901	41,30,297
	1,05,08,904	49,11,996
Total	1,33,36,105	88,05,170

CHILDLINE INDIA FOUNDATION

Schedules forming part of Accounts as at March 31, 2012

SCHEDULE 'H'

Grants

	April 1, 2011 to Mar 31, 2012	April 1, 2010 to Mar 31, 2011
	Rs.	Rs.
Government of India - CIF	4,71,53,690	3,89,69,884
Government of India - CLB	2,18,516	2,32,770
General Administration	-	56,564
Total	4,73,72,206	3,92,59,218

CHILDLINE INDIA FOUNDATION

Schedules forming part of Accounts as at March 31, 2012

SCHEDULE 'I'

FUND RAISING EVENT

	April 1, 2011 to Mar 31, 2012	April 1, 2010 to Mar 31, 2011
	Rs.	Rs.
DONATION		
Mumbai Marathon 11-12	53,94,496	-
Delhi Half Year Marathon	10,31,000	8,85,873
Mumbai Marathon 10-11	2,001	80,71,120
Mumbai Marathon 09-10	-	10,598
	64,27,497	89,67,591
Less: Expenses		
Delhi Half Marathon	69,656	17,280
Mumbai Marathon 11-12	5,67,433	-
Mumbai Marathon 10-11	1,085	7,13,501
	6,38,174	7,30,781
	57,89,323	82,36,810
Registration Income		
School Fund Raising	16,700	2,94,241
Total	58,06,023	85,31,051

CHILDLINE INDIA FOUNDATION

Schedules forming part of Accounts as at 31st March, 2012 SCHEDULE 'J'

SIGNIFICANT ACCOUNTING POLICIES

a) The financial statements have been prepared in accordance with the historical cost convention in accordance with the generally accepted accounting principles in India and the applicable Accounting Standards issued by the Institute of Chartered Accountants of India.

All Income and Expenditure items in the financial statement are recognised on accrual basis.

b) Fixed assets are stated at cost less accumulated depreciation. Cost includes all expenses relating to acquisition and installation of these assets. Fixed assets acquired for specific projects through earmarked funds are charged off to the relevant project. Further the said Fixed Assets are capitalized at a nominal value of Re.1 with a corresponding credit to the Income & Expenditure Account. Assets received free (as donations) are carried at nominal value.

c) Depreciation (on fixed assets acquired other than from specified projects) is charged as per the method and rate as per the Income Tax Act, 1961. Depreciation on fixed assets has been charged to the Income and Expenditure Account.

d) Donations received for specific projects are taken to the 'Funds and Liabilities' in the Balance Sheet as Earmarked Funds. Expenses incurred on such projects are disclosed under the head "Expenses on the Objects of the Trust" and an equivalent amount is then transferred from the earmarked funds and disclosed under the head "Transfer from Earmarked Funds" in the Income and Expenditure Account. Amount received towards purchase of Fixed Assets, are shown under 'Earmarked Funds' and expenditure incurred, if any, will be debited to such earmarked funds.

SCHEDULE 'K'

NOTES TO ACCOUNTS

a) Block Grant received from the Government of India and recorded as liability at the time of receipt, is disbursed to Partner Organisations on the basis of signed agreements between Childline India Foundation and Partner Organisations.

The liability is reduced by disbursements made/payable to Partner Organisations. The expenditures of Partner Organisations are certified by professional accountants. The Management of Childline India Foundation relies on these utilization certificates which form the basis of accounting.

b) Fees payable to Charity Commissioner amounting to Rs.28,28,733/- for the years ended 31st March 2009 to 2012 has not been paid, as the authorities under instructions of the Bombay High Court are not collecting the fees.

c) Previous year figures are regrouped wherever necessary to conform to this year's classification.

CHILDLINE INDIA FOUNDATION COMPLIES: CREDIBILITY ALLIANCE NORMS

1. Identity

PRINCIPLE

- The Organisation should exist and be registered (✓)

EXISTENCE

- The organisation has been in existence for a minimum of 1 year from date of registration (✓)
- The physical address given by the organisation is verifiable (✓)

LEGAL STATUS

- The organisation is registered as Trust / Society (✓)
- Registration documents of the organisation are available on request (✓)

2. Visions and Impact

PRINCIPLES

- The organisation be able to state what it is aiming to do and that it can also state achievement related to its Aim/Vision/
Purpose / Objectives (✓)
- A shared vision / purpose / objective is articulated beyond the registration documents (✓)
- Impact / Achievement / Output / Performance (✓)
- The organisation has defined indicator, which will measure its performance against its stated objectives (✓)

3. Governance

PRINCIPLES:

- The organisation is committed to and practice good governance especially because voluntary organisation draws upon
public funds (✓)
- The organisation has a governing board by whatever name called (✓)
- Composition of the board:
 - At least 2 / 3 of Board members are unrelated by blood or marriage (✓)
 - Not more than half the board members have remunerative roles (✓)
- The Board meets at least twice a year with quorum (✓)
- All remuneration and reimbursements to board members are to be disclosed (✓)
- Minutes of Board Meetings are documented and circulated (✓)
- A Board Rotation Policy exists and is practiced (✓)
- The board approves programmes, budgets, annual activity reports and audited financial statements (✓)
- The Board ensures the organisation's compliance with laws and regulations (✓)

4. Operations

PRINCIPLES

- The organisation must conduct its Programmes and Operations efficiently and effectively in the public interest (✓)

PROGRAMME

- Activities to be in line with vision /purpose/objectives of the organisation (✓)

MANAGEMENT

- Appropriate systems be in places for
 - Periodic programme planning/monitoring/review (✓)
 - Internal control (✓)
 - Consultative decision – making (✓)

HUMAN RESOURCES

- Clear roles and responsibilities for personnel (including volunteers) exist (✓)
- All personnel are issued a letter of contract / appointment (✓)
- Appropriate personnel policy is in place (✓)

5. Accountability and Transparency

PRINCIPLES

- Organisations be accountable and transparent to internal and external stakeholders (✓)

ACCOUNTABILITY

- Signed audited statement are available: balance sheet, income and expenditure statement, receipts and payments account, schedules to these, notes on account and the statutory auditor's report (✓)

TRANSPARENCY

- The organisation's Annual Reports be disseminated/ communicated to key stakeholders and available on request every year within 8 months of the end of the organisation's financial year (✓)
- The organisation must disclose in its annual report, the salary and benefits of its Head, the 3 highest paid staff members and the lowest paid staff members (✓)
- The distribution of staff according to salary levels must be disclosed in the annual report (✓)

DISCLOSURES AS PER CREDIBILITY ALLIANCE NORMS

Origin and brief history of the organisation

CHILDLINE – 1098 is the first and only emergency tele - help line service for children in need of care and protection. Since its inception in 1996, CHILDLINE today rings in 83 cities across the nation responding to a wide array of needs of children, ranging from medical assistance, shelter, rescue, repatriation/restoration, sponsorship, death related to emotional support and guidance.

CHILDLINE, is a unique model of networking partnership between Government Departments, Department of Telecommunications, Academic Institutions, NGOs, Corporate sector, concerned individuals and of course the children. CHILDLINE India Foundation is the central agency responsible for initiating, implementing and monitoring the CHILDLINE services and undertaking research, documentation, awareness, and advocacy in the area of child protection. CHILDLINE India Foundation also undertakes the initiation of specialized innovative need based services based on trends emerging from analysis of calls.

Registered Address

CHILDLINE India Foundation

2nd Floor, Nana Chowk Municipal School, Near Grant Road Station, Mumbai – 400 007.

- TEL. NO – 022 2384 1098, 022 2388 1098 ■ FAX. NO – 022 2381 1098
- WEBSITE: www.childlineindia.org.in ■ EMAIL: dial1098@childlineindia.org.in

Regd. Under the Societies Registration Act 1860 – No. 717, 1999 (BBS of 28/5/1999)

Regd. Under the Bombay Public Trusts Act 1950 – No. F – 21743 (BOM) of 10/1/2000

Regd. Under Sec. 12 A of Income Tax Act, No. DIT (E)/MC/12-A/ 34326/99-2000

Name and Address of main Bankers

State Bank of India, D.N. Road Branch, Fort, Mumbai – 400 001.

ICICI, Ground Floor, Zenith House, Keshavrao Khadye Marg, Mahalaxmi, Mumbai -400 034.

Name and Address of Auditors

Contractor, Nayak & Kishnadwala, Chartered Accountants, Jash Chambers, 3rd floor, 7- A, Sir P. M. Road, Fort, Mumbai -400 001.

Reimbursements to Board members /Trustees/Shareholders

We are not reimbursing any travel and communication expenses for any of the Board Members/ Trustees/Shareholders.

NO.	NAME	POSITIONS	SALARY (P.A)
1	Ms. Neela Gangadharan	Chair Person	Nil
2	Ms. Sarita Mittal	Member	Nil
3	Ms. Preeti Madan	Member	Nil
4	Dr. (Ms.) Armaity Desai	Member	Nil
5	Mr. Nawshir Mirza	Member	Nil
6	Mr. Piyush Pandey	Member	Nil
7	Dr. Parasuraman	Member	Nil
8	Ms. Jeroo Billimoria	Member	Nil
9	Mr. F. C. Kohli	Member	Nil
10	Mr. Farrokh Kavarana	Member	Nil

Distribution of staff according to salary levels:

GROSS SALARY INCLUDING BENEFITS TO STAFF	MALE	FEMALE	TOTAL
Below 5000	01	00	01
5000-10000	07	01	08
10000-25000	43	31	74
25000-50000	13	06	19
50000-100000	03	02	05
Above 100000	00	01	01
Total	67	41	108

Head of the organisation (including honorarium): Rs.1,01,796/- pm

Highest paid full time regular staff: Rs. 1,01,796/- pm

Lowest paid full time regular staff: Rs. 4,985/- pm

Total National visits by all staff during the reporting period:

During the year, 331 official visits/tours were made. Out of this 146 were Networking visits, 174 prep visits and 11 In house training. Total expenditure for the National visits was 75,85,462.

Total International visits by all staff during the reporting period:

During the year the staff made 3 international visits to Kathmandu and 1 to Bangladesh.

NAME	DESIGNATION	COUNTRY	PURPOSE
Kajol Menon	Executive Director	Kathmandu, Nepal	CHI Kathmandu
Avik Mitra / Abesh Banerjee	ERRC Staff	Bangladesh	CHI Bangladesh

The organisers sponsored all the travel expenses for the visits of the staff members.

Networks/Linkages

CHILDLINE, a network of 311 organisations works for children in need of care and protection. It's a network of Government organisations, Academic Institutions, NGOs, Corporate sector.

STATEMENT OF GRANT DISBURSEMENT BY CIF TO ITS PARTNERS AND TO CIF FOR ITS ADMIN GRANT FOR 2011-12 AS ON 31ST MARCH,2012

Total grant received from MWCD to CIF and its partners for 11-12 -

S.NO.	ZONE	STATE	CITY	ORGANISATION	ROLE OF THE ORGANISATIONS	PENDING GRANT (2010-11)	DISBURSEMENT TOWARDS 1ST INSTALLMENT (11-12)	DISBURSEMENT TOWARDS 2ND INSTALLMENT (11-12)	TOTAL DISBURSEMENT (2011-12)
1	South	Tamil Nadu	Chennai	Don Bosco Anbu Illam Social Service Society	Collab		451013	451013	902026
2	South	Andhra Pradesh	Hyderabad	SIDUR	Support		87983		87983
3	South	Tamil Nadu	Coimbatore	Don Bosco Anbu Illam Social Service Society	Collab		453000	453000	906000
4	South	Kerala	Trivendrum	Don Bosco Veedu Society	Collab		446037	446037	892074
5	South	Kerala	Kochi	Don Bosco Sneha Bhavan	Collab		362556	362556	725112
6	South	Kerala	Kozhikode	Association for Welfare of the Handicapped	Collab		328180	328180	656360
7	South	Karnataka	Mangalore	Young Men's Christian Association	Collab	559305			559305
8	South	Kerala	Trivendrum	Loyola Extension Services	Nodal		109089	109088	218177
9	South	Tamil Nadu	Trichy	SOC SEAD	Collab		453000	453000	906000
10	South	Tamil Nadu	Chennai	Indian Council for Child Welfare	Collab		397758		397758
11	South	Tamil Nadu	Salem	The Salem Don Bosco Anbu Illam Social Service Society	Collab		433810	433809	867619
12	South	Karnataka	Mangalore	School of Social Work, Roshni Nilaya	Nodal		95800		95800
13	South	Kerala	Wayanad	JVALA	Collab		453000	453000	906000
14	South	Kerala	Thrissur	St. Christina Holy Angel's Home	Collab		376538	376537	753075
15	South	Tamil Nadu	Chennai	Asian Youth Centre	Support		70632	70631	141263
16	South	Tamil Nadu	Tirunelveli	Tirunelveli Social Service Society	Collab		453000	453000	906000
17	South	Andhra Pradesh	Vijayawada	Forum For Child Rights	Collab	451250	453000	453000	1357250
18	South	Andhra Pradesh	Vijayawada	Forum For Child Rights	Nodal	119750	120000	120000	359750
19	South	Andhra Pradesh	Hyderabad	Divya Disha	Collab		453000		453000
20	South	Kerala	Trivendrum	Trivendrum Social Service Society	Support	79406	83975		163381
21	South	Tamil Nadu	Coimbatore	Families For Children	Support	11112			11112
22	South	Kerala	Thrissur	Vimala College	Nodal		100759	100759	201518
23	South	Tamil Nadu	Madurai	Grace Kennet Foundation	Collab	377981			377981

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24	South	Karnataka	Bangalore	Bangalore Oniyavara Seva Coota	Collab		453000		453000
25	South	Andhra Pradesh	Vishakapatnam	UGC DRS Programme, Dept of Soc. Work, Andhra University	Nodal	110187	120000		230187
26	South	Kerala	Kozhikode	Farook College	Nodal		106910	106910	213820
27	South	Kerala	Wayanad	Hilda Trust	Nodal		120000	120000	240000
28	South	Tamil Nadu	Salem	Young Women's Christian Association	Nodal		120000	120000	240000
29	South	Andhra Pradesh	Vishakapatnam	Priyadarsini Social Organisation	Collab				0
30	South	Tamil Nadu	Trichy	Bishop Heber College	Nodal		119884	119884	239768
31	South	Karnataka	Bangalore	APSA	Collab		451849	451848	903697
32	South	Kerala	Kochi	Rajagiri College of Social Sciences	Nodal	118534	114590	114589	347713
33	South	Tamil Nadu	Kanyakumari	Kottar Social Service Society	Collab		449995	449995	899990
34	South	Tamil Nadu	Cuddalore	Indian Council for Child Welfare	Collab		352733	352732	705465
35	South	Tamil Nadu	Kanchipuram	Asian Youth Centre	Collab		377552		377552
36	South	Tamil Nadu	Nagapattinam	Arvai Village Welfare Society	Collab		453000	453000	906000
37	South	Tamil Nadu	Chennai	Department of Social Defence, Chennai	Nodal		102930	102929	205859
38	South	Andaman & Nicobar	Cambell Bay	Prayas	Support				0
39	South	Tamil Nadu	Tirunelveli	Centre For Empowerment of Women	Nodal	87879	120000		207879
40	South	Andhra Pradesh	Eluru	Social Service Society	Collab		453000		453000
41	South	Andaman & Nicobar	Port Blair	Prayas Juvenile Aid Centre Society	Collab				0
42	South	Andaman & Nicobar	Hut-bay	Prayas Juvenile Aid Centre Society	Support				0
43	North	Rajasthan	Udaipur	Udaipur School of Social Work	Nodal		117655		117655
44	North	Rajasthan	Jaipur	I-India	Collab		390097	390096	780193
45	North	Rajasthan	Udaipur	Seva Mandir	Collab		351422	351422	702844
46	North	Delhi	Delhi	Delhi Brotherhood Society	Collab		453000		453000
47	North	Uttar Pradesh	Varanasi	Sri Shanti Vikas Seva Sansthan	Support	127786			127786
48	North	Uttar Pradesh	Allahabad	Diocesan Development & Welfare Society	Collab		453000	453000	906000
49	North	Delhi	Delhi	Butterflies	Collab		450518	450518	901036

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50	North	Chandigarh	Chandigarh	Post Graduate Institute of Medical Edu & Res	Collab	157918			157918
51	North	Chandigarh	Chandigarh	Youth Technical Training Society	Support		88000	88000	176000
52	North	Rajasthan	Jaipur	Jan Kala Sahitya Manch Sanstha	Support				0
53	North	Delhi	Delhi	Don Bosco Ashalayam	Collab		441864	441863	883727
54	North	Delhi	Delhi	Salaam Balaak Trust	Collab		453000	453000	906000
55	North	Uttar Pradesh	Varanasi	Gandhi Aahyayanpith	Nodal		101821		101821
56	North	Uttar Pradesh	Gorakhpur	Purvanchal Gramin Sewa Seva Samiti	Collab		453000	453000	906000
57	North	Rajasthan	Jaipur	Institute of Development Studies	Nodal		120000	120000	240000
58	North	Rajasthan	Kota	Rajasthan Bharat Scout & Guides	Nodal		119744	119744	239488
59	North	Uttar Pradesh	Varanasi	Gramyachal Sewa Samiti	Collab				0
60	North	Uttar Pradesh	Meerut	Janhit Foundation	Collab		433922		433922
61	North	Jammu & Kashmir	Jammu	Indian Red Cross Society	Collab		322272	322272	644544
62	North	Jammu & Kashmir	Jammu	Jammu University	Nodal		60634		60634
63	North	Uttar Pradesh	Kanpur	Subhash Children Society	Collab		453000	453000	906000
64	North	Rajasthan	Jaipur	Jan Kala Sahitya Manch Sanstha	Collab		453000	453000	906000
65	North	Himachal Pradesh	Shimla	Himachal Pradesh Voluntary Health Association	Collab		423896	423895	847791
66	North	Uttar Pradesh	Gorakhpur	Development Initiatives By Social Animation	Nodal		120000	120000	240000
67	North	Haryana	Gurgaon	Shakti Vahini	Collab		393000	393000	786000
68	North	Himachal Pradesh	Shimla	Population Research Centre	Nodal				0
69	North	Rajasthan	Alwar	Nirvanavan Foundation	Collab		411472	411472	822944
70	North	Uttar Pradesh	Lucknow	Human Unity Movement	Collab		401693		401693
71	North	Delhi	Delhi	Prayas Juvenile Aid Centre Society	Collab	406601	453000	453000	1312601
72	North	Uttar Pradesh	Lucknow	NIPCCD	Nodal	33029	100534		133563
73	East	Bihar	Patna	Bal-Sakha	Collab		451437		451437
74	East	Meghalaya	Shillong	Bosco Reach Out	Collab		443460	443459	886919
75	East	West Bengal	Kolkata	Don Bosco Ashalayam	Collab		450969		450969

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76	East	West Bengal	East Medinipur	Vivekananda Lok Siksha Niketan	Collab		447000	447000	894000
77	East	Tripura	Agartala	Voluntary Health Association of Tripura	Collab		387293	387292	774585
78	East	West Bengal	Kolkata	Institute of Psychological & Educational Research	Support		87569	87569	175138
79	East	Assam	Guwahati	Indian Council for Child Welfare	Collab		428488	428487	856975
80	East	Orissa	Puri	Rural & Urban Socio-Cultural Help	Collab		453000	453000	906000
81	East	Orissa	Cuttack	Open Learning Systems	Nodal		120000	120000	240000
82	East	West Bengal	West Medinipur	Prabuddha Bharati Shishutirtha	Collab		453000		453000
83	East	Orissa	Cuttack	Basundhara	Collab		452558	452557	905115
84	East	West Bengal	S(24) Para	Child In Need Institute-D.H. Unit	Collab		416336	416336	832672
85	East	West Bengal	Jalpaiguri	Jalpaiguri Welfare Organisation	Collab		441098	441098	882196
86	East	West Bengal	West Medinipur	Vidyasagar School of Social Work	Nodal		120000	120000	240000
87	East	West Bengal	Nadia	Sreema Mahila Samity	Collab		443756	443755	887511
88	East	West Bengal	S(24) Paragana	Sabuj Sangha	Collab		452004	452004	904008
89	East	Manipur	Imphal	Manipur Mahila Kalyan Samiti	Support		88000	17978	105978
90	East	West Bengal	Kolkata	City Level Programme of Action for Street & Wrkg Children	Nodal		120000	120000	240000
91	East	West Bengal	Kolkata	Cini-Asha	Collab				0
92	East	West Bengal	Nadia	Karimpur Social Welfare Society	Support	100967			100967
93	East	West Bengal	S(24) Para	School of Women's Studies, Jadavpur University	Nodal		103500	103500	207000
94	East	Orissa	Bhubaneswar	Ruchika Social Service Organisation	Collab		366438	366437	732875
95	East	Assam	Guwahati	NIPCCD	Nodal		85117	85116	170233
96	East	West Bengal	Kolkata	Bustee Local Committee & Social Welfare Society	Support		67178	67178	134356
97	East	West Bengal	Kolkata	Loreto Day School	Support		81578	81577	163155
98	East	West Bengal	Kolkata	SEED	Support		88000		88000
99	East	Jharkhand	Ranchi	Xaviers Insitute of Social Sciences	Nodal		120000		120000
100	East	Manipur	Imphal	Department of Anthropology, Manipur University	Nodal		120000		120000
101	East	Manipur	Imphal	Manipur Voluntary Health Association	Collab				0

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102	East	West Bengal	Jalpaiguri	Ananda Chandra College	Nodal		60000		60000
103	East	Meghalaya	Shillong	Impulse NGO Network	Nodal		120000		120000
104	East	Orissa	Rourkela	DISHA	Collab		452864	452864	905728
105	East	Orissa	Rourkela	Shraddha	Support				0
106	East	West Bengal	Murshidabad	Palsa Pally Unnayan Samiti	Collab		453000	453000	906000
107	East	West Bengal	Murshidabad	Gorabazar Shahid Khudiram Pathagar	Support		80614	80614	161228
108	East	West Bengal	Murshidabad	Child In Need Institute	Nodal		116184	116184	232368
109	East	Orissa	Brahmapur	Indian Society for Rural Development	Collab		452865	452865	905730
110	East	Orissa	Brahmapur	Organisation For Rural Development Integrated Social Health Action	Support				0
111	East	Orissa	Brahmapur	NIRMATA	Support		88000	88000	176000
112	East	West Bengal	East Medinipur	Egra College	Nodal	-60000			-60000
113	West	Maharashtra	Kalyan	AASARA	Collab		332736	332736	665472
114	West	Maharashtra	Nagpur	Matru Sewa Sangha Institute of Social Work	Nodal		135000		135000
115	West	Madhya Pradesh	Indore	Lok Biradari Trust	Collab				0
116	West	Madhya Pradesh	Ujjain	Madhya Pradesh Institute of Social Science Research	Nodal		113321		113321
117	West	Maharashtra	Nasik	Navjeevan World Peace & Research Foundation	Collab		453000	453000	906000
118	West	Maharashtra	Solapur	Akkalkot Education Society	Collab	358528	453000		811528
119	West	Maharashtra	Nagpur	Bapuji Bahujan Samaj Kalyan Bahuudheshiya Sanstha	Support	88000	76874		164874
120	West	Maharashtra	Mumbai	Yuva Urban Initiatives	Collab	41625	453000	453000	947625
121	West	Gujarat	Ahmedabad	Ahmedabad Study Action Group	Collab	280093	453000	453000	1186093
122	West	Madhya Pradesh	Bhopal	AARAMBH	Collab		400649	400648	801297
123	West	Goa	Goa	Nirmala Education Society	Nodal		81644		81644
124	West	Gujarat	Baroda	Faculty of Social Work, MS University	Nodal	115629	120000	120000	355629
125	West	Madhya Pradesh	Bhopal	The Bhopal School of Social Sciences	Nodal		87681		87681

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126	West	Maharashtra	Nagpur	Varadaan	Support				0
127	West	Maharashtra	A'nagar	Snehalaya	Collab		453000	453000	906000
128	West	Madhya Pradesh	Indore	Indore School of Social Work	Nodal		84259	84259	168518
129	West	Maharashtra	Nagpur	Apang Va Niradhar Bahuddeshiya Kalyankari Sanstha	Collab				0
130	West	Gujarat	Baroda	Baroda Citizens Council	Collab		387495	387495	774990
131	West	Maharashtra	Pune	Karve Institute of Social Service	Nodal		120000		120000
132	West	Maharashtra	Solapur	Walchand College of Arts & Science	Nodal	16571	112500		129071
133	West	Maharashtra	Aurangabad	Aapulki Samaj Seva Sanstha	Collab		329096		329096
134	West	Maharashtra	Pune	Dnyana Devi	Collab		356183		356183
135	West	Maharashtra	Mumbai	Childline India Foundation	Nodal		109258	109258	218516
136	West	Goa	Goa	Vikalp Trust	Support		88000		88000
137	West	Maharashtra	Amravati	Hanuman Vyayam Prasarak Mandal	Collab		347350		347350
138	West	Maharashtra	Aurangabad	DILASA	Nodal		100019		100019
139	West	Gujarat	Ahmedabad	Gujrat Vidyapeeth	Nodal		106414		106414
140	West	Goa	Goa	Janugahi	Collab		434116		434116
141	West	Maharashtra	Mumbai	Hamara Foundation	Collab		358929	358929	717858
142	West	Madhya Pradesh	Gwalior	Centre For Integrated Development	Collab		390771		390771
143	North	Uttar Pradesh	Chandouli	Gramyanchal Sewa Samiti	Collab				0
144	South	Tamil Nadu	Madurai	Madurai Inst of Soc Sci	Nodal				0
145	South	Tamil Nadu	Chennai	Mazzarello Magalir Nalvazhvu Mayam SSS	Collab				0
146	East	Jharkhand	Ranchi	Samadhan	Collab		453000	452999	905999
147	East	Bihar	Purnea- Raupauli	Batika	Sub Centre		144000		144000
148	East	Bihar	Darbhangha- Jalley	Batika	Sub Centre		144000		144000
149	South	Andhra Pradesh	Hyderabad	Centre for Social Initiative & Management	Nodal		97251		97251
150	East	Bihar	Purnea-Baisi	Akhil Bharatiya Gamin Vikas Parishad	Sub Centre		120824		120824

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151	East	Bihar	Kishanganj- Thakurganj & Pothia	Compeering Society for Social Work & Research	Sub Centre		144000		144000
152	East	Bihar	Darbhangha- Singhwara	Gramoday Veethi	Sub Centre		135313		135313
153	East	Bihar	Darbhangha- Keoti	Gramoday Veethi	Sub Centre		134704		134704
154	East	Bihar	Purnea	Tatvasi Samaj Nyas	Collab		335973		335973
155	East	Bihar	Purnea-Barhara Kothi	Tatvasi Samaj Nyas	Sub Centre		113446		113446
156	East	Bihar	Purnea-Kasba	Parivesh Purn-Jagaran Sansthan	Sub Centre		106649	106648	213297
157	East	Bihar	Darbhangha- Baheri	Gyan Seva Bharti Sansthan	Sub Centre		144000	144000	288000
158	East	Bihar	Patna	Nari Gunjan	Support		81357		81357
159	East	Bihar	Patna	East & West Educational Society	Nodal		119158		119158
160	East	Bihar	Kishanganj	East & West Educational Society	Nodal		111836		111836
161	East	Bihar	Darbhangha	East & West Educational Society	Nodal		112414		112414
162	East	Bihar	Kishanganj- Tulsia (Teragachh & Dighalbank)	Koshi Gramin Vikash Sansthan, Araria	Sub Centre		144000		144000
163	East	Bihar	Darbhangha	Kanchan Seva Ashram	Collab		453000		453000
164	North	Rajasthan	Kota	Alarippu	Collab		296346	296346	592692
165	North	NCR	Ghaziabad	Asha Deep Foundation	Collab		414635	414634	829269
166	East	Bihar	Sitamarhi	Pratham Mumbai Education Initiative	Collab				0
167	East	Bihar	Sitamarhi- Parihar	Pratham Mumbai Education Initiative	Sub Centre	5654			5654
168	North	Uttar Pradesh	Agra	Childhood Enhancement Through Training and Action	Collab		411902	411902	823804
169	East	Bihar	Sitamarhi- Bainginia	Pragati Ek Prayas	Sub Centre		79712		79712
170	South	Karnataka	Bangalore	Child Rights Trust	Nodal		96656	96656	193312
171	South	Kerala	Palakkad	Preshitha Social Service Society	Collab		340813	340813	681626
172	South	Kerala	Malappuram	PSMO College	Nodal		97009	97009	194018
173	South	Kerala	Palakkad	Mercy College	Nodal		80214	80214	160428

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174	South	Kerala	Kannur	Don Bosco College	Nodal		91559	91558	183117
175	East	Bihar	Kishanganj (SC-Kochadhamann and Bahadurganj)	Nilu Jan Vikas Sansthan	Sub Centre		133260		133260
176	East	Bihar	Sitamarhi-Riga	Pragati Ek Prayas	Sub Centre		89347		89347
177	East	Bihar	Sitamarhi-Sonbarsa	Pragati Ek Prayas	Sub Centre		110075		110075
178	East	Uttar Pradesh	Varanasi	Association for the Socially Marginalized Integrated Therapeutic Action (Asmita)	Collab	211249	453000		664249
179	South	Kerala	Kasargod	Institute of Applied Dermatology	Collab		310656	310656	621312
180	West	Madhya Pradesh	Ujjain	Kripa Social Welfare Society	Collab		390892	390892	781784
181	South	Kerala	Kannur	Telicherry Social Service Society	Collab		349188	349188	698376
182	South	Kerala	Kannur	Association for the welfare of the Handicapped	Support		57966	57966	115932
183	South	Kerala	Palghat	Attapadi Social Service Organisation	Support		74450		74450
184	West	Maharashtra	Mumbai	Committed Communities Development Trust (CCDT)	Collab	14096	453000	453000	920096
185	South	Kerala	Malappuram	Rajagiri Outreach	Support		61333	61333	122666
186	East	West Bengal	N(24) Paraganas	Centre for Communication & Development	Nodal			104725	104725
187	South	Tamil Nadu	Kanchipuram	Hand in Hand	Nodal		119462	119461	238923
188	East	Bihar	Dhanbad (SC-Tundi)	Gram Praudyigik Vikas Santhan	Sub Centre		143892		143892
189	East	Bihar	Dhanbad (SC-Nirsa)	Gram Praudyigik Vikas Santhan	Sub Centre		143917		143917
190	East	Jharkhand	Pakur	Aman Samaj Kalyan	Sub Centre				0
191	East	Chattisgarh	Raipur	Chetna Child and Women Welfare Society	Support		83029	83029	166058
192	East	Assam	Dimapur	Prodigal's Home	Collab		433938	433937	867875
193	West	Madhya Pradesh	Jabalpur	Jabalpur Diocesan Social Service Society	Collab		436278		436278
194	West	Maharashtra	Akola	Indian Institute of Youth Welfare	Collab		380891		380891
195	East	West Bengal	Burdwan (SC-katwa)	Jayaprakash Institute of Social Change	Sub Centre		139404	139403	278807

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196	East	West Bengal	Burdwan (SC-Asansol)	Jayaprakash Institute of Social Change	Sub Centre		139334	139333	278667
197	East	Jharkhand	Pakur	Bhartiya Kisan Sangh (BKS)	Nodal		120000	120000	240000
198	North	Rajasthan	Jodhpur	Vikalp	Collab		388372		388372
199	North	Rajasthan	Dungarpur	Bhoruka Charitable Trust	Sub Centre		142151		142151
200	South	Tamil Nadu	Tiruvannamalai	Peoples Craft Training Centre	Sub Centre	-19172			-19172
201	South	Tamil Nadu	Tiruvannamalai	Terre des hommes Core Trust	Collab		439693	439693	879386
202	West	Madhya Pradesh	Guna	Kalpateru Vikas Samiti	Collab		453000		453000
203	East	Bihar	Darbhanga (SC-Manigachhi, Tardih)	Sarvo Prayas Sansthan	Sub Centre	72000	144000		216000
204	South	Kerala	Malapuram	Sheshy Charitable Society	Collab		221325	448125	669450
205	South	Kerala	Kasargod	PANTECH	Support		51252	51252	102504
206	East	Jharkhand	Pakur	Jharkhand Vikas Parishad	Sub Centre		125880		125880
207	East	Jharkhand	Pakur (SC-Littipara West (Upper)	Gramin Vikas Kendra	Sub Centre		140555	140555	281110
208	East	Jharkhand	Pakur (SC-Maheshpur West)	Lok Kalyan Seva Kendra	Sub Centre		144000	144000	288000
209	East	Jharkhand	Pakur (SC-Maheshpur East)	Tagore Society for Rural Development	Sub Centre		135445		135445
210	East	Jharkhand	Pakur (SC-Pakuria)	Foundation for Awareness Counselling and Education (FACE)	Sub Centre		121500		121500
211	East	Chattisgarh	Raipur	Sankalp Sanskritik Samiti	Collab		432400	432400	864800
212	East	Assam	Dimapur	Community Educational Centre Society	Nodal		120000	120000	240000
213	East	West Bengal	Burdwan	Speech & Hearing Action Society	Sub Centre		144000		144000
214	East	West Bengal	Burdwan	Asansol Burdwan Seva Kendra	Collab		438284	438284	876568
215	East	Jharkhand	Dhanbad	Bhartiya Kisan Sangh	Collab		339490		339490
216	East	West Bengal	N(24) Paraganas	Dhagagia Social Welfare Society	Collab		453000	453000	906000
217	East	West Bengal	N(24) Paraganas, SC-Tarunipur Ghat (Swarupnagar & Gaighata)	North 24 Parganas Sammyo Sramo Giti Samiti	Sub Centre		144000		144000

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218	East	West Bengal	N(24) Paraganas, SC-Haroa (Haroa, Denganga & Minakha)	Khalisady Anubhav Welfare Association	Sub Centre		141997	141996	283993
219	East	West Bengal	North 24 Parganas, SC-Dhamakhal (Sardeshkhali I & II)	Joygopalpur Youth Development Center	Sub Centre		144000		144000
220	East	West Bengal	N(24) Paraganas, SC-Bongaon (Bongaon & Bagdah)	Charuigachhi Light House Society	Sub Centre		138649		138649
221	East	West Bengal	N(24) Paraganas, SC-Barunhat (Hingaganj & Hasnabad)	Katakhal Empowerment & Youth Association (Keya)	Sub Centre		144000		144000
222	East	West Bengal	North 24 Parganas, SC-Ashoknagar (Habra I & II)	Sayestanagar Swanirvar Mahila Samity	Sub Centre		144000		144000
223	East	Jharkhand	Pakur	Jan Lok Kalyan Parishad	Collab		434668		434668
224	East	Tripura	Agartala	Tripura Adibashi Mahila Samity	Nodal		119166	119165	238331
225	East	Mizoram	Aizawl	Centre for Peace and Development (CPD)	Collab		401301	401301	802602
226	East	Mizoram	Aizawl	Mizoram Hmeichhe Insuihkhawm Pawl	Support		80430	80430	160860
227	East	Bihar	Muzaffarpur	Mahila Deveoplment Centre	Sub Centre				0
228	East	Bihar	Muzaffarpur	NIRDESH	Collab		452645		452645
229	East	Bihar	Muzaffarpur	Gramin Jan Kalyan Parishad	Sub Centre		144000		144000
230	East	Bihar	Muzaffarpur	Hanuman Prasad Gramin Vikas Samity	Sub Centre		144000		144000
231	East	West Bengal	Nadia	Chapra Social & Economic Welfare Association (SEWA)	Nodal		119911	119911	239822
232	East	Jharkhand	Ranchi	Chotanagpur Sanskritik Sangh	Support		85214	85214	170428
233	East	West Bengal	Dangeeling	Child In Need Institute - CINI	Collab				0
234	East	Chattisgarh	Bilaspur	Shikhar Yuva Manch	Support		87110	87109	174219
235	East	Chattisgarh	Bilaspur	Samarpit	Collab		447736	447736	895472
236	East	Odisha	Bhubaneswar	Bhairabi Club	Support		86356	86356	172712
237	West	Goa	Goa	Caritas	Collab		427750		427750

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238	West	Maharashtra	Nashik	College of Social Work	Nodal				0
239	West	Maharashtra	Nagpur	Verdaan	Collab		382966		382966
240	West	Maharashtra	Sangali	Prakash Shikshan Prasark Sanstha	Collab		437142		437142
241	West	Madhya Pradesh	Khandwa	Aastha Welfare Society	Collab		450124		450124
242	West	Gujarat	Rajkot	Shri Pujit Rupani Memorial Trust	Collab		444474		444474
243	West	Gujarat	Sagar	Manav Vikas Seva Sangh	Collab		444007		444007
244	West	Maharashtra	Nagpur	Indian Centre for Integrated Development	Support		75202		75202
245	North	Punjab	Ludhiana	Swami Ganga Nand Bhuri Wale International Foundation	Collab		438719		438719
246	North	Jammu & Kashmir	Srinagar	Help Foundation	Collab		428318	428317	856635
247	North	Himachal Pradesh	Manali	Himalayan Friends	Collab		436545	436545	873090
248	North	Himachal Pradesh	Manali	HP Mahila Kalyan Mandal	Nodal		118478		118478
249	North	Haryana	Rohtak	Bharat Vikas Sangh	Collab		453000		453000
250	North	Himachal Pradesh	Kangra	Urban Tribal & Hills Advancement Society (UTHAN)	Collab		441065		441065
251	North	Punjab	Ambala	Zila Yuva Vikas Sangthan	Collab		440499		440499
252	North	Uttarakhand	Dehradun	Mountain Children's Foundation (MCF)	Collab		391681		391681
253	North	Rajasthan	Dungarpur	Rajasthan Bal Kalyan Samiti	Nodal		120000		120000
254	North	Rajasthan	Dungarpur	Mahila Grameen Vikas Evam Tekniki Prashikshan Sansthan	Collab		452308		452308
255	North	Punjab	Patiala	Dept of Social Work, Punjabi University	Nodal	-71836			-71836
256	North	Punjab	Patiala	Society for Welfare of the Handicapped	Support				0
257	North	Punjab	Patiala	Navjivini School of Special Education	Collab		430661	430660	861321
258	North	Uttar Pradesh	Jhansi	Society for Franciscan Brothers, Indira	Collab		434827		434827
259	North	Uttar Pradesh	Gautam Budh Nagar-Noida	FXB India Suraksha	Collab		450353		450353
260	North	Uttar Pradesh	Gautam Budh Nagar-Denkur	Awsar-India	Sub Centre		142499		142499
261	North	Uttar Pradesh	Gautam Budh Nagar-Greater Noida	Social And Development Research & Action Group	Sub Centre		143755		143755

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262	South	Tamil Nadu	Nagapattinam	Society of Daughters of Mary Immaculate (DMI)	Nodal		118934	118933	237867
263	South	Tamil Nadu	Kanyakumari	Holy Cross College	Nodal		119294	119294	238588
264	South	Tamil Nadu	Tiruvannamalai	Rural Education and Development Society	Sub Centre		144000	144000	288000
265	South	Tamil Nadu	Tiruvannamalai	Terre Des Homes Core Trust	Sub Centre		138863		138863
266	South	Andhra Pradesh	Chittoor	Rural Institute for Social Education-RISE	Collab		444233		444233
267	South	Andhra Pradesh	Chittoor	Rural Organisation for Poverty Eradication Services (ROPES)	Sub Centre		142264		142264
268	South	Andhra Pradesh	Chittoor	Stree Shakti Sanghatana - SSS	Sub Centre		138117		138117
269	South	Andhra Pradesh	Chittoor	Academy of Gandhian Studies	Nodal		119923		119923
270	South	Andhra Pradesh	Eluru	DNR College Association	Nodal		120000		120000
271	South	Pondicherry	Pondicherry	Integrated Rehabilitation & Development Centre (IRDC)	Support		86728		86728
272	South	Pondicherry	Pondicherry	Pondicherry Multipurpose Social Service Society	Collab		447992		447992
273	South	Karnataka	Mandya	Vikasana Institute for Rural & Urban Development	Collab		449795	449794	899589
274	South	Karnataka	Mandya	Bheem Integrated Rural Development Society	Nodal		120000	120000	240000
275	South	Tamil Nadu	Dindigul	Mutual Edu for Empowerment & Rural Action	Sub Centre		143315	143315	286630
276	South	Tamil Nadu	Dindigul	CEDA Trust	Sub Centre		143303	143303	286606
277	South	Tamil Nadu	Dindigul	Dindigul Multipurpose Social Service Society	Collab		449795	449794	899589
278	South	Karnataka	Shimoga	Siddeswara Rural Development Society	Sub Centre		137875	137874	275749
279	South	Karnataka	Shimoga	Malnad Social Service Society	Collab		433204		433204
280	South	Andhra Pradesh	Dharampuri	Hebron Caring Society for Children	Collab		453000	453000	906000
281	South	Karnataka	Gulbarga	Don Bosco Pyar	Collab		437963	437962	875925
282	South	Karnataka	Gulbarga (SC-Ward)	Margadarshi Society	Sub Centre		138167	138166	276333
283	South	Karnataka	Gulbarga	Seth Shankarlal Lahoti Law College	Nodal		116537	116537	233074
284	South	Tamil Nadu	Chennai	Nesakkaram-SEEDS	Support		0	0	0

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285	South	Kerala	Kasargod	Mar Thoma College of Special Education	Nodal		81695	81694	163389
286	East	Bihar	Kishanganj	Crescent Education & Welfare Trust	Collab	226500	453000		679500
287	South	Kerala	Idukki	Voluntary Organisation for Social Action and Rural Development (VOSARD)	Collab		290262	453000	743262
288	North	Uttar Pradesh	Firozabad	CHIRAGH	Collab		282836	453000	735836
289	North	Rajasthan	Ajmer	Grameen Evam Samajik Vikas Sanstha	Sub Centre		79500	144000	223500
290	South	Andhra Pradesh	Srikakulam, (Palkonda)	Action in Rural Technology and Service	Sub Centre		79500	144000	223500
291	East	Orissa	Rayagada	SHAKTI Social Cultural and Sporting Organisation (SSCSO)	Collab		291500	453000	744500
292	East	Orissa	Rayagada	Palli Vikash	Sub Centre		79500	144000	223500
293	East	Chattisgarh	Durg	Jan Sevak Samiti	Support		49000	88000	137000
294	East	Chattisgarh	Durg	Lokshakti Samjsevi Sanstha	Collab		291500		291500
295	West	Maharashtra	Yavatmal	Gramin Samasya Mukti Trust (GSMT)	Collab		291500		291500
296	South	Andhra Pradesh	Vizianagaram	NATURE	Collab		291500		291500
297	West	Tamil Nadu	Villupuram	Center for Coordination of Voluntary Works and Research (CECOWOR)	Sub Centre		79500	144000	223500
298	North	Rajasthan	Ajmer	Gharib Nawaz Mahila Avam Bal Kalyan Samiti	Sub Centre		79500	144000	223500
299	North	Punjab	Jalandhar	Nari Niketan Trust	Collab		291500	453000	744500
300	North	Rajasthan	Ajmer	Rajasthan Mahila Kalyan Mandal	Collab		291500	453000	744500
301	North	Rajasthan	Jaisalmer Bellary (SC-Sandur)	Centre For community economics and development consultants society (CECOEDECON)	Collab		291500	453000	744500
302	South	Karnataka	Raichur	READS- Rural Education and Action Development	Sub Centre		79500	144000	223500
303	South	Karnataka	Ajmer	Janachetana	Collab		291500	453000	744500
304	North	Rajasthan	Villupuram	DISHA-Roman Catholic Diocesan Social Service Society	Nodal		120000		120000
305	South	Tamil Nadu	Villupuram	NAMBIKKAI Social Service Trust	Sub Centre		79500	144000	223500
306	South	Tamil Nadu	Villupuram	Association For Rural Mass	Sub Centre		79500	144000	223500
307	South	Tamil Nadu	Bellary	Association For Rural Mass	Collab		291500	453000	744500

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308	South	Karnataka	Bellary	Centre For Rural Development	Nodal		120000	120000	240000
309	South	Karnataka	Bellary (SC-Kudligi)	SNEHA Society for Integrated Community Development	Sub Centre		79500	144000	223500
310	South	Andhra Pradesh	Srikakulam	Youth Club of Bejjipuram (YCB)	Collab		291500	453000	744500
311	South	Karnataka	Bellary	BDDS- Bellary Diocese Development Society	Collab		291500	453000	744500
312	South	Tamil Nadu	Pudukkottai	Rural Development Organization (RDO)	Sub Centre		49204	144000	193204
313	South	Kerala	Mannar (Devikulam Taluk) - Idukki	Vijayapuram Social Service Society (VSSS)	Sub Centre		79108	144000	223108
314	South	Kerala	Idukki	Marian College Kuttikanam	Nodal		119672	120000	239672
315	South	Tamil Nadu	Pudukkottai	Rural Education for Community Organisation (RECO)	Sub Centre		49204	144000	193204
316	South	Andhra Pradesh	Vizianagaram	Association for Rural Development and Action Research (ARDAR)	Nodal		120000	120000	240000
317	North	Rajasthan	Ajmer	Mahila Jan Adhikar Samiti	Sub Centre		79500	144000	223500
318	South	Tamil Nadu	Ariyalur	Gandhi Gramodhaya Society (GGS)			30006	88000	118006
319	East	Orissa	Sambalpur	ADARSA	Collab		339750	518000	857750
320	South	Tamil Nadu	Ariyalur	Organization for Social Action and Improvement (OSA)	Collab		193721	453000	646721
321	South	Kerala	Kottayam	BCM OJASS (Bishop Choolaparambil Memorial Outreach Joint Action to Strengthen Society)	Nodal		88852	120000	208852
322	South	Andhra Pradesh	Warangal	Franciscan Missionary of Mary Social Service Society	Sub Centre		84000	151500	235500
323	South	Kerala	Idukki	Voluntary Organization for Social Action and Social Development (VOSARD)	Sub Centre		79108	144000	223108
324	South	Andhra Pradesh	Nellore	Vasanth Lakshmi Charitable Trust & Research Centre	Collab		181345	453000	634345
325	North	Rajasthan	Bikaner	URMUL Trust	Collab		408442	518000	926442
326	South	Karnataka	Bidar	SHARADA RUDSETI	Nodal		120000	120000	240000
327	South	Karnataka	Mysore	Rural Literacy & Health Programme (RLHP)	Collab		453000	453000	906000
328	East	Orissa	Sambalpur	ASHA	Sub Centre		108000		108000
329	South	Karnataka	Dharwad	Karmani Grameena Seva Pratishthan	Sub Centre		144000	144000	288000

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330	South	Karnataka	Bidar	Organisation of Bidar Integral Transformation (ORBIT)	Sub Centre		144000	144000	288000
331	South	Karnataka	Bidar (SC-Bhalgi)	SAHAYOG	Sub Centre		144000	144000	288000
332	South	Karnataka	Davangere	DON BOSCO Child Labour Mission	Collab		453000	453000	906000
333	South	Karnataka	Mysore (SC-H. D. Kote)	Nisarga Foundation	Sub Centre		144000	144000	288000
334	North	Rajasthan	Bikaner	Urmul Jyoti Sansthan	Sub Centre		129836		129836
335	North	Uttar Pradesh	Lakhimpur	Participatory Action for Community Empowerment (PACE)	Collab		453000		453000
336	South	Kerala	Kottayam	Vijayapuram Social Service Society (VSSS)	Collab		173917	453000	626917
337	South	Tamil Nadu	Vellore	Community Reconstruction Of Social Service	Collab		228377	453000	681377
338	North	Uttar Pradesh	Maharajganj	Srishti Seva Sansthan	Sub Centre		79500	144000	223500
339	South	Tamil Nadu	Viruch Nagar	Society for Peoples Education and Economic Change (SPEECH)	Collab		415250	518000	933250
340	South	Tamil Nadu	Viruch Nagar	Society for Peoples Education and Economic Change (SPEECH)	Sub Centre		84000	151500	235500
341	North	Punjab	Amritsar	Navjeevan Charitable Society for Integral Development	Collab		415250	518000	933250
342	South	Andhra Pradesh	Anantpur	Rural and Environment Development Society (REDS)	Collab		415250		415250
343	North	Uttar Pradesh	Lakhimpur	Chitrensu Samaj Kalyan Parishad	Sub Centre		144000		144000
344	West	Madhya Pradesh	Mandsour	Vikalp Samajik Sanstha	Collab		339750	518000	857750
345	North	Uttar Pradesh	Baharaich	Development Association for Human Advancement (Dehat)	Collab		415250	518000	933250
346	South	Karnataka	Bellary (SC-Hospet)	The Hospet Salesian Society	Sub Centre		79500	144000	223500
347	East	Bihar	Vaishali	Narayani Seva Sansthan	Collab		264250		264250
348	South	Tamil Nadu	Viruch Nagar	Resource Centre for Participatory Development Studies (RCPDS)	Nodal		110000	180000	290000
349	South	Karnataka	Dharwad (SC-Kalghatagi)	KALYANAKIRAN SOCIAL SERVICE INSTITUTION	Sub Centre		144000	144000	288000
350	South	Karnataka	Dharwad	Sneha Education & Development Society	Nodal		120000	120000	240000
351	South	Karnataka	Davangere (SC-Honnali)	SPOORTHY	Sub Centre		144000	144000	288000

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352	South	Karnataka	Bidar	Don Bosco Youth Empowerment Services	Collab		453000	453000	906000
353	South	Karnataka	Dhanwad (SC-Navalgund)	SEEDA	Sub Centre		144000	144000	288000
354	South	Andhra Pradesh	Warangal	THARUNI	Sub Centre		84000	151500	235500
355	South	Andhra Pradesh	Warangal	Pragathi Seva Samithi	Nodal		104262	180000	284262
356	North	Uttar Pradesh	Baharaich	Sahas Seva Sansthan	Sub Centre		132000	151500	283500
357	East	Tripura	Kailashahar	Blind & Handicap Association	Nodal		90000		90000
358	South	Andhra Pradesh	Srikakulam	Bapuji Rural Enlightenment and Development Society (BREDS)	Nodal		120000	120000	240000
359	South	Andhra Pradesh	Srikakulam (SC-Patapatnam)	Bapuji Rural Enlightenment and Development Society (BREDS)	Sub Center		79500	144000	223500
360	South	Andhra Pradesh	Warangal	Modern Archtrechts for Rural India (MARI)	Collab		393590	518000	911590
361	North	Punjab	Ludhiana	Nav Bhartiya Nari Vikas Samiti	Collab		168965		168965
362	East	West Bengal	Paschim Medinipur	Chak-Kumar Association for Social Service	Sub Centre		144000	144000	288000
363	East	Bihar	Sitamarhi	Adithi	Nodal		80000		80000
364	South	Kerala	Kottayam	We Care Centre	Support		26158	88000	114158
365	South	Tamil Nadu	Thanjavur	SHED (Social Health and Education Development) India	Collab		225902	453000	678902
366	South	Kerala	Kollam	Punalur Social Service Society	Sub Centre		78688	151500	230188
367	East	Bihar	Bhagalpur	Naugachia Jan Vikas Lok Karyakram	Sub Centre		81049		81049
368	East	Bihar	Bhagalpur	Disha Gramin Vikas Manch	Collab		165891		165891
369	East	Bihar	Vaishali	Vaishali Samaj Kalyan Sansthan	Sub Centre		84000		84000
370	South	Karnataka	Bidar (SC-Aurad)	DR. B. R. AMBEDKAR CULTURAL & WELFARE SOCIETY	Sub Centre		144000	144000	288000
371	South	Kerala	Kollam	Quilon Social Service Society	Nodal		65574	180000	245574
372	South	Kerala	Puthanamthitta	Bodhana (Tiruvall Social Service Society)	Collab		159065	453000	612065
373	South	Tamil Nadu	Villupuram	Mother Trust	Sub Center		79500	144000	223500
374	South	Tamil Nadu	Pudukkottai	Pudukkottai Multipurpose Social Service Society (PMSSS)	Collab		196197	453000	649197
375	South	Karnataka	Mysore	Organization for the Development of People (ODP)	Nodal		120000	120000	240000

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376	West	Maharashtra	Osmanabad	Shri Kulswamini shikshan prasarak mandal, Osmanabad	Sub Centre		84000	151500	235500
377	West	Maharashtra	Osmanabad	Shri Kulswamini shikshan prasarak mandal, Osmanabad	Collab		264250	518000	782250
378	East	Tripura	Kailashahar	North Tripura Deaf and Dumb School	Support		66000		66000
379	South	Kerala	Kollam	Quilon Don Bosco Society	Collab		247541	518000	765541
380	South	Tamil Nadu	Viruch Nagar	Trust for Education & Social Transformation (TEST)	Sub Centre		132000	151500	283500
381	South	Tamil Nadu	Viruch Nagar	Madurai Multipurpose Social Service Society	Sub Centre		132000	151500	283500
382	South	Tamil Nadu	Tirupur	Social Awarness and Voluntary Education (SAVE)	Collab		415250	518000	933250
383	North	Rajasthan	Barmer	Dhara Sansthan	Collab		415250	518000	933250
384	West	Gujarat	Surat	Pratham Mumbai Education Initiative	Collab		339750	518000	857750
385	North	Rajasthan	Bikaner	URMUL setu sansthan	Sub Centre		129836		129836
386	South	Tamil Nadu	Tirupur	Tirupur Auxilium Salesian sisters society (Marialaya)	Nodal		110000		110000
387	East	Tripura	Kailashahar	Pushparaj Club	Collab		339750		339750
388	North	Uttar Pradesh	Baharaich	Pratham	Nodal		110000		110000
389	South	Andhra Pradesh	Guntur	Good Shepherd Convent	Collab		84803	453000	537803
390	South	Andhra Pradesh	Srikakulam (SC-Ichchapurem)	Gunna Udatayya Etemal Service Team (GUST)	Sub Center		79500	144000	223500
391	South	Andhra Pradesh	Srikakulam (SC-Palasa)	Gunna Udatayya Etemal Service Team (GUST)	Sub Center		79500	144000	223500
392	North	Uttar Pradesh	Baharaich	Bharti Gramathan Sansthan	Sub Center		132000		132000
393	South	Tamil Nadu	Dharmapuri	Thencoodu Federation Society	Nodal		120000		120000
394	South	Andhra Pradesh	Guntur	Social Education & Economic Development Society	Nodal		65246	120000	185246
395	East	Tripura	Agartala	Tripura Council for Child Welfare	Support		23274	88000	111274
396	North	Uttar Pradesh	Aligarh	Udhan Society	Collab		339750	518000	857750
397	East	Bihar	Vaishali	Lakshya	Sub Centre		84000		84000
398	North	Rajasthan	Bikaner	URMUL Seemant Sansthan	Sub Centre		129836		129836
399	South	Karnataka	Davangere (SC-Harapanahalli)	Kolache Pradesha Parisara, Parivarthane mathu Halligala Abhivrdi Samsthe	Sub Centre		144000	144000	288000

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400	North	Rajasthan	Barmer	Gramin Vikas Sansthan	Sub Centre		132000	151500	283500
401	East	West Bengal	Darjeeling	Bal Suraksha Abhiyan Trust	Sub Centre		144000		144000
402	East	West Bengal	Darjeeling	Kanchanjunga Uddhar Kendra Welfare Society	Sub Centre		144000		144000
403	South	Karnataka	Devangere	Adarsha Samaja Karya Samsthe	Nodal		120000	120000	240000
404	East	Orissa	Sambalpur	Rural Organisation for People's Empowerment	Sub Centre		108000	151500	259500
405	West	Dadra & Nagar Haveli	Silvassa	Indian Red Cross Society	Collab		99016		99016
406	East	Bihar	Saharsa	Anusuchit Janti Anusuchit Janjati Kalyan Samity	Collab		264250		264250
407	North	Uttar Pradesh	Moradabad	Society for All round Development	Collab		109558	453000	562558
408	East	Bihar	Saharsa	Mimansa Kalyan Samiti	Sub Centre		84000		84000
409	South	Andhra Pradesh	Vishakapatnam	Association for Rural Development and Action Research (ARDAR)	Collab		291500	453000	744500
410	East	Bihar	Bhagalpur	Utkrisha Seva Sansthan	Sub Centre		81049		81049
411	South	Tamil Nadu	Thanjavur	Periyar Maniammai University	Nodal		102622	120000	222622
412	East	Bihar	Vaishali	Swargiya Kanhai Shukla Samajik Seva Sansthan	Nodal		70000		70000
413	South	Tamil Nadu	Villupuram	Bullock Cart Workers Development Association	Nodal		120000	120000	240000
414	South	Karnataka	Kolar	Manasa Centre for Development and Social Action	Collab		84803	453000	537803
415	West	Maharashtra	Kolhapur	Sangli Mission Society	Collab		339750		339750
416	South	Karnataka	Devangere (SC-Jegalur)	SWARDA-K, Social Welfare & Rural Development Agency-Karnataka	Sub Centre		144000	144000	288000
417	North	Uttar Pradesh	Maharajganj	Vikalp	Collab		178250	226500	404750
418	East	Orissa	Rourkela	Community Action for the Upliftment of Socio Economically (CAUSE)	Support		44000		44000
419	North	Uttar Pradesh	Maharajganj	Purvanchal Gramin Seva Samiti	Sub Centre		79500	144000	223500
420	North	Uttar Pradesh	Saharanpur	Bharat Sewa Sansthan	Collab		210554	317100	527654
421	North	Uttar Pradesh	Kaushambi	Jan Kalyan Maha Samiti	Sub Centre		33467	144000	177467
422	West	Madhya Pradesh	Rewa	Ramashiv Bahuudesheya Vikas Samiti	Collab		223550		223550
423	West	Maharashtra	Ratnagiri	M.S.Naik Foundation	Collab		223550		223550

S.NO.	ZONE	STATE	CITY	ORGANISATION	ROLE OF THE ORGANISATIONS	PENDING GRANT (2010-11)	DISBURSEMENT TOWARDS 1ST INSTALLMENT (11-12)	DISBURSEMENT TOWARDS 2ND INSTALLMENT (11-12)	TOTAL DISBURSEMENT (2011-12)
424	North	Uttar Pradesh	Kaushambi	Vaishno Gram Vikas Sewa Samiti	Collab		105844	226500	332344
425	North	Uttar Pradesh	Kaushambi	Kamla Gram Vikas Sansthan	Sub Centre		33467		33467
426	West	Maharashtra	Lanja, Ratnagiri	Sangli Mission Society	Sub Center		79500		79500
427	West	Maharashtra	Beed	Manavlok	Nodal		140000		140000
428	East	Meghalaya	Jowai, Mehlaya (Jaintia Hills District)	Jaintia Hills Development Society	Collab		280362		280362
429	South	Andhra Pradesh	Anatpur	Women Development Trust	Nodal		120000		120000
430	East	Orissa	Bolangir	KALYAN	Sub Centre			187500	187500
431	East	Orissa	Balangir	ADHAR	Collab			631250	631250
432	East	Assam	Dibrugarh	North East Society for the Promotion of Youth & Masses	Collab			451164	451164
433	East	Orissa	Balasore	Aswasana	Sub Centre			61009	61009
434	North	Himachal Pradesh	Solan	Himachal Pradesh Voluntary Health Assn	Collab			157086	157086
435	West	Madhya Pradesh	Ratlam	Savigya	Nodal			231802	231802
436	East	Orissa	Balangir	Youth Services Centre	Sub Centre			187500	187500
437	North	Rajasthan	Tonk	Shiv Shakti Samiti	Collab			225901	225901
438	South	Tamil Nadu	Tuticorin	People's Action for Development	Collab			191247	191247
439	West	Madhya Pradesh	Ratlam	Samarpan	Collab			713558	713558
440	East	Orissa	Balasore	Besti Area Development Council	Collab			182829	182829
441	West	Maharashtra	Parbhani	Socio Economic Development Trust	Collab			270458	270458
442	West	Maharashtra	Wardha	National Inst of Women Child & Youth Dev	Collab			260558	260558
443	West	Maharashtra	Nanded	Pariwar Pratisthan	Collab			270458	270458
444	South	Andhra Pradesh	Ongole	HELP	Collab			128123	128123
445	North	Uttar Pradesh	Chitrakoot	Akhil Bhartiya Samaj Sewa Sansthan	Collab			225901	225901
446	South	Andhra Pradesh	Anantpur (SC-Kadiri)	Praja Seva Samaj	Sub Centre			283500	283500
447	East	Orissa	Balasore	Bebuji Seva Sadan	Sub Centre			61009	61009
448	North	Rajasthan	Bharatpur	Disha Foundation	Collab			182334	182334
449	West	Maharashtra	Mumbai	Navnirman Samaj Vikas Kendra	Collab			226786	226786
450	East	Assam	Silchar	Deshabandhu Club	Collab			315016	315016

S.NO.	ZONE	STATE	CITY	ORGANISATION	ROLE OF THE ORGANISATIONS	PENDING GRANT (2010-11)	DISBURSEMENT TOWARDS 1ST INSTALLMENT (11-12)	DISBURSEMENT TOWARDS 2ND INSTALLMENT (11-12)	TOTAL DISBURSEMENT (2011-12)
451	East	Chattisgarh	Rajnandgaon	Srijan Samajik Sanstha	Collab			174908	174908
452	South	Andhra Pradesh	Nizamabad	Perali Narsaiah Memorial & Charitable Trust	Collab			115499	115499
453	South	Tamil Nadu	Karur	Psycho Trust	Collab			112033	112033
454	East	Assam	Silchar	Rajiv Open Institute	Nodal			126230	126230
455	East	Orissa	Balasore	Alternative for rural movement	Sub Centre			61009	61009
456	South	Andhra Pradesh	Anantpur (SC-Guntakal)	Human & Natural Resource Development Society	Sub Centre			283500	283500
457	East	Manipur	Imphal	Manipur Mahila Kalyan Samiti	Collab			334180	334180
458	West	Gujarat	Bhav Nagar	Shaishav	Collab			518000	518000
459	East	Arunachal Pradesh	Itanagar	Don Bosco School	Collab			250655	250655
460	West	Madhya Pradesh	Indore	Aim For Awareness Of Society	Collab			252142	252142
461	West	Maharashtra	Beed	Yuva Gramin Vikas Mandal	Collab			367000	367000
462	West	Maharashtra	Mumbai	Childline India Foundation (Nodal India) - Admin grant	Nodal		26122669	25384929	51507598
					TOTAL RS.	4020642	115599979	98870565	218491186



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NGO PARTNERS

EAST

Agartala [Voluntary Health Association of Tripura, Tripura Council for Child Welfare, Tripura Adibasi Mahila Samity], **Aizawl** [Centre for Peace and Development, Mizo Hmelchhe Insulhkhawm Pawl], **Bhagalpur** [Disha Gramin Vikas Manch, Naugachia Jan Vikas Lok Karyakram, Utkrishta, Seva Sansthan], **Balasore** [Basti Area Development Council, Bapuji Seva Sadan, Alternative for Rural Movement, Aswasana], **Behrampur** [Indian Society for Rural Development, National Institute for Rural Motivation Awareness & Training Activities], **Bolangir** [ADHAR, KALYAN, Youth Services Centre], **Bhubaneswar** [Ruchika Social Service Organisation, Bhairabi Club], **Bilaspur** [Samarpit, Shikhar Yuva Manch], **Burdwan** [Asansol Burdwan Seva Kendra, Jayprakash Institute of Social Change (Asansol), Jayprakash Institute of Social Change (Katwa), Speech And Hearing Action Society], **Chaibasa** [Society For Reformation and Advancement Of Adivasis], **Cuttack** [Open Learning System, Basundhara], **Darbhanga** [East & West Educational Society, Kanchan Seva Ashram, Sarvo Prayas Sansthan, Gramoday Veethi (Keoti), Gramoday Veethi (Singhara), Gyan Seva Bharti Sansthan, Batika], **Darjeeling** [CINI-North Bengal Unit, Kanchanjungha Uddhar Kendra Welfare Society, Bal Suraksha Abhayan], **Dhanbad** [Bhartiya Kisan Sangh, Gram Praudyigik Vikas Sansthan (Nirsa), Gram Praudyigik Vikas Sansthan (Tundi)], **Dibrugarh** [North East Society for The promotion of Youth and Masses], **Dimapur** [Prodigals Home, Community Educational Centre Society], **Durg** [LokShakti Samaj Sevi Sansthan, Jan Sevak Samity], **Gaya** [People First Educational Charitable Trust], **Guwahati** [Indian Council for Child Welfare, National Institute for Public Cooperation & Child Development], **Imphal** [Department of Anthropology, Manipur Mahila Kalyan Samity], **Itanagar** [Don Bosco School], **Jalpaiguri** [Jalpaiguri Welfare Organisation, Ananda Chandra College], **Jowai** [Jantal Hills Development Society], **Kailashahar** [Blind & Handicapped Association, Pushparaj Club, North Tripura Deaf & Dumb School, North Tripura Deaf & Dumb School], **Kishanganj** [East & West Educational Society, Crescent Educational & Welfare Trust, Nilu Jan Vikas Sansthan, Koshi Gramin Vikas Sansthan, Compeering Society for Social Work and Research Network], **Kolkata** [Don Bosco Ashalayam, CINI ASHA, City Level Programme for Street & Working Children, Loreto Day School - Sealdah, Bustee Local Committee & Social Welfare Centre, Society for Educational & Environmental Development, Institute of Psychological & Educational Research], **Murshidabad** [Palsapally Unnayan Samity, CINI-Murshidabad Unit, Gorabazar Shahid Khudiram Pathagarh], **Muzaffarpur** [National Institute for Rural Development Education Social Upliftment and Health, Mahila Development Centre, Gramin Jan Kalyan Parishad, Hanuman Prasad Gramin Vikas Samity], **Nadia** [Sreema Mahila Samity, Chapra Social and Economic Welfare Association], **North 24 Parganas** [Centre for Communication and Development, Dhagadia Social Welfare Society, Katakhal Empowerment and Youth Association, North 24 Parganas Samya Sromo Giti Samiti, Khalsady Anubhav Welfare Association, Joygopalpur Youth Development Center, Charuigachhi Light House Society, Sayestanagar Swanirvar Mahila Samity], **Pakur** [Bhartiya Kisan Sangh, Jan Lok Kalyan Parishad, Gramin Vikas Kendra, Jharkhand Vikas Parishad, Aman Samaj Kalyan, Lok Kalyan Seva Kendra, Tagore Society for Rural Development, Foundation for Awareness Counselling and Education], **Paschim Medinipur** [Prabuddha Bharati Sishutirtha, Vidyasagar School of Social Work, Chak-Kumar Association for Social Service], **Patna** [Balsakha, East & West Educational Society, Nari Gunjan], **Purba Medinipur** [Vivekananda Lok Siksha Niketan], **Puri** [Rural and Urban Socio Cultural Help], **Purnea** [Batika, Tatvasi Samaj Nyas (collab), Tatvasi Samaj Nyas (sub centre), Akhil Bhartiya Gramin Vikas Parishad, Parivesh Purna Jagran Sansthan], **Raipur** [Sankalp Sanskritik Samiti, Chetna Child & Women Welfare Society], **Ranchi** [Xaviers Institute of Social Service, Samadhan, Chotanagpur Sanskritik Sangh], **Rayagada** [Sakti Social Cultural & Sporting Organisation, Palli Vikash], **Rajnandgaon** [Srijan Samajik Sanstha], **Rourkela** [Disha, Community Action for the Upliftment of Socio-Economically Backward People], **Sambalpur** [ADARSA, Rural Organisation for People's Empowerment, ASHA], **Saharsa** [Anusuchit Jati/Anusuchit Janjati Kalyan Samiti, Mimansa Kalyan Samiti, Kosi Sewa Sadan], **Silchar** [Deshbandhu Club, Rajiv Open Institute], **Shillong** [Bosco Reach Out, Impulse NGO Network],

Sitamarhi [Pratham Mumbai Education Initiative, Pratham Mumbai Education Initiative (Parihar), Pragati Ek Prayas, (Sonbarsa), Pragati Ek Prayas (Riga), ADITHI], **South 24 Parganas** [Sabuj Sangha, CINI-Diamond Harbour Unit, School of Women's Studies (Jadavpur University)], **Tura** [Bakdil], **Udaipur** [Organization for Rural Survival], **Vaishali** [Swargiya Kanhai Shukla Samajik Sewa Sansthan, LAKSHYA, Vaishali Samaj Kalyan Sansthan, Narayani Seva Sansthan].

SOUTH

Andaman [Dweep Prayas (collab), Dweep Prayas (support)], **Anantapur** [Women's Development Trust, Rural and Environment Development Society, Human And Natural Resources Development Society, Praja Seva Samaj], **Ariyalur** [Organization for Social Action and Improvement, Gandhi Gramodhaya Society] **Bangalore** [Association for Promoting Social Action, Bangalore Oniyavara Seva Coota, Child Rights Trust], **Bellary** [Centre For Rural Development, Bellary Diocesan Development Society, Don Bosco - The Hospet Salesian Society, Rural Education & Action Development, Society for Integrated Community Development], **Bidar** [Sharada Rudseti Institution, Don Bosco Youth Empowerment Services, Sahayog, Dr. B. R. Ambedkar Cultural & Welfare Society, ORBIT], **Chennai** [Department of Social Defence, Indian Council for Child Welfare, Don Bosco Anbu Illam, Nesakaram - SEEDS, Asian Youth Centre, Mariyalaya], **Chittoor** [Academy of Gandian Studies, Rural Institute for Social Education, Stree Sakthi Sangathana, Rural Organization for Poverty Eradication Services], **Cuddalore** [Indian Council for Child Welfare], **Coimbatore** [Don Bosco Anbu Illam], **Dharmapuri** [Thencodu Fedreration society, Don Bosco College, Hebron Caring Society for Children], **Davangere** [Adarsha Samaja Karya Samsthe, Don Bosco Child Labour Mission, SPOORTHY, Kolache Pradesha Parisara Parivarthane Mathu Halligala Abhivrdi Samsthe, Social Welfare And Rural Development Agency-Karnataka], **Dharwad** [Sneha Education And Development Society, Socio-Economic Education Development Action Trust, Karmani Grameena Seva Pratishthan, Kalyana Kiran Social Service Institution], **Dindigul** [Dindigul Multipurpose Social Service Society, CEDA Trust, Mutual Education for Empowerment and Rural Action Foundation], **Eluru** [Social Service Centre, Department of Social Work-DNR College], **Gulbarga** [Seth Shankarlal Lahoti Law College, Don Bosco PYAR, Margadarshi], **Guntur** [Good Shepherd Convent, Social Education and Economic Development Society (SEEDS)], **Hyderabad** [Centre for Social Initiative & Management, Divya Disha, Society for Integrated Development in Urban and Rural Area], **Idukki** [Marian College Kuttikanam, Voluntary Organization for Social Action and Social Development (Collab), Voluntary Organization for Social Action and Social Development (sub centre), Vijayapuram Social Service Society], **Kanchipuram** [Asian Youth Centre, Hand in Hand], **Kannur** [Don Bosco College, Tellichery Social Service Society, Association for the Welfare of Handicapped], **Kanyakumari** [Kottar Social Service Society, Holy Cross College], **Karur** [Psychological and Community Health Organization Trust], **Kasargod** [Mar Thoma College of Special Education, Institute of Applied Dermatology, People's Action for Non Formal Education & Development in Technology], **Kochi** [Don Bosco Sneha Bhavan, Rajagiri College of Social Sciences], **Kollam** [Quilon Social Service Society, Quilon Don Bosco Society, Punalur Social Service Society], **Kolar** [MANASA Centre for development and social action], **Kottayam** [Bishop Choolaparambil Memorial Outreach Joint Action to Strengthen Society, Vijayapuram Social Service Society, We Care Centre], **Kozhikode** [Association for Welfare of the Handicapped, Farook College], **Madurai** [Madurai Institute of Social Sciences, Sakthi (Vidiyal)], **Malappuram** [Pocker Sahib Memorial Orphanage College, Sheshy Charitable Society, Rajagiri Outreach], **Mandya** [Vikasana Institute for Rural and Urban Development, Bheem Integrated Rural Development Society], **Mangalore** [Roshni Nilaya, School of Social Work], **Mysore** [Organization for the Development of People, Rural Literacy & Health Programme, Nisarga Foundation], **Nagapattinam** [Avvai Village Welfare Society, Society of Daughters of Mary Immaculate], **Nellore** [Vasanthalakshmi Charitable Trust & Research center], **Nizamabad** [Perali Narasiah Memorial & Charitable Trust], **Ongole** [HELP], **Palghat** [Preshitha Social Service Society, Mercy College], **Pathanamthitta** [Bodhana], **Puducherry** [Integrated Rehabilitation & Development Centre, Pondicherry Multipurpose School Service Society], **Pudukkottai** [Pudukkottai Multipurpose Social Service Society, Rural Development Organization, Rural Education for Community Organization], **Raichur** [Janachetana], **Salem** [Don Bosco Social Service Society, Young Women's Christian Association], **Shimoga** [Siddeshwara Rural Development Society, Malnad Social Service Society], **Srikakulam** [Youth Club of Bejjipuram, Bapuji Rural Enlightenment and Development Society (Nodal), Bapuji Rural Enlightenment and Development Society (sub centre) Gunna Udatayya Eternal Service Team, (Palasa), Gunna Udatayya Eternal Service Team (Itchapuram), Action in Rural Technology and Services], **Thanjavur** [Periyar Maniammai University, Social Health & Education Development India], **Tiruvannamalai** [Rural Education & Development Society, Terre Des Homes Core Trust (Collab), Terre Des Homes Core

Trust (sub centre)], **Trivandrum** [Trivandrum Don Bosco Veedu Society, Loyola Extension Services, Trivandrum Social Service Society], **Thiruvallur** [Mass Action Network, Arunodhaya Centre for Street and Working Children, Jeeva Jyothi], **Tirunelveli** [Centre for Empowerment of Women & Children, Saranalam-TSSS], **Thrissur** [St.Christina Holy Angel's Home, Department of Social Work, Vimala College], **Tirupur** [Tirupur Auxilium Salesian Sisters Society, Social Awareness & Voluntary Education], **Trichy** [Department of Social Work-Bishop Heber College, Sisters of the Cross Society for Education And Development], **Tuticorin** [People Action for Development], **Vellore** [Community Reconstruction Of Social Service], **Vijayawada** [Forum for Child Rights (Collab), Forum for Child Rights (Nodal)], **Villupuram** [Bullock Cart Workers Development Association, Association for Rural Masses (Collab), Association for Rural Masses (Sub Centre) Centre for Coordination of Voluntary Works and Research, Mother Trust, Nambikkai Trust], **Virudh Nagar** [Resource Centre for Participatory Development Studies, Society for People's Education & Economic Change (Collab), Society for People's Education & Economic Change (Sub centre), Madurai Multipurpose Social Service Society, Trust for Education & Social Transformation], **Vizianagaram** [Association for Rural Development and Action Research, Nature], **Vishakhapatnam** [Association for Rural Development and Action Research, UGC-DRS Programme, Department of Social Work], **Warangal** [Pragathi Seva Samithi, Modern Architects for Rural India, THARUNI, Franciscan Missionary of Mary Social Service Society], **Wayanad** [Joint Voluntary Action for Legal Alternatives, Hilda Trust].

WEST

Ahmedabad [Ahmedabad Study Action Group, Gujarat Vidyapith], **Ahmednagar** [Snehalaya], **Akola** [Indian Institute of Youth Welfare], **Amravati** [Shree Hanuman Vyayam Prasarak Mandal], **Aurangabad** [Aapulki Samaj Seva Sanstha's, Dilasa Jan Vikas Pratishthan], **Baroda** [Baroda Citizens Council, Faculty of Social Work, MS University], **Beed** [Manavlok, Yuva Gram Vikas Mandal], **Bhavnagar** [Shaishav], **Bhopal** [Advocacy for Alternative Resources Action Mobilization & Brotherhood, The Bhopal School of Social Sciences], **Dadra Nagar & Haveli** [India Red Cross Society], **Goa** [Nirmala Education Society, Jan Ugahi Trust, Vikalp Trust, Caritas-Goa], **Guna** [Kalpataru Vikas Samiti], **Gwalior** [Centre for Integrated Development], **Indore** [Indore School of Social Work, AAS- Aim for Awareness of Society, Lok Biradari Trust], **Jabalpur** [Jabalpur Diocesan Welfare Society], **Jhabua** [Jeevan Jyoti Health Service Society, Sampark Samaj Sevi Sanstha], **Kalyan** [Aasara], **Khandwa** [Aastha Welfare Society], **Kolhapur** [Sangli Mission Society], **Kutch** [Marag, Saraswatam, Yusuf Meherally Centre], **Mandsaur** [Vikalp Samajik Sansthan], **Mumbai** [CHILDLINE India Foundation (Nodal), Youth for Unity and Voluntary Action, Committed Communities for Development Trust, Hamara Foundation, Navnirman Samaj Vikas Kendra], **Nagpur** [Matru Seva Sangh-Institute of Social Work, Bapuji Bahujan Samaj Kalyan Bahuddeshiya Sanstha, VARDAAAN- Indian Association of Promotion of Adoption, Indian Centre For Integrated Development], **Nanded** [Pariwar Pratishthan, Swami Ramanand], **Nashik** [Navjeevan World Peace & Research Foundation, College of Social Work], **Osmanabad** [Shri Kulswamini Shikshan Prasarak Mandal (Collab), Shri Kulswamini Shikshan Prasarak Mandal (Sub centre)], **Parbhani** [Socio Economic Development Trust (SEDT) kerwadi], **Pune** [Dnyana Devi, Karve Institute of Social Service], **Sangli** [Prakash Shikshan Prasarak Sanstha], **Rajkot** [Shri Pujit Memorial Trust], **Ratnagiri** [M.S. Naik Foundation, Lanja Sangli Mission Society], **Ratlam** [Savigya, Samarpan], **Rewa** [Ramashiv Bahuddeshiya], **Sagar** [Manav Vikas Seva Sanga], **Satna** [Samaritan Social Service Society], **Solapur** [Akkalkot Education Society, Walchand College of Arts & Science], **Surat** [Pratham], **Thane** [Salam Balak Trust], **Ujjain** [Kripa Social Welfare Society, Madhya Pradesh Institute of Social Science & Research], **Wardha** [National Institute of Women, Child and Youth Development, Aniket College of Social Work], **Yavatmal** [Gramin Samassya Mukti Trust].

NORTH

Agra [Childhood Enhancement through Training & Action], **Ajmer** [DISHA-Roman Catholic Diocesan Social Service Society, Rajasthan Mahila Kalyan Mandal, Grameen Evam Samajik Vikas Sansthan, Mahila Jan Adhikar Samiti, Gharib Nawaz Mahila Awam Bal Kalyan Samiti], **Allahabad** [Diocesan Development & Welfare Society], **Alwar** [Nirvanavan Foundation], **Ambala** [Zilla Yuva Vikas Sanghatan], **Amritsar** [Navjeevan Charitable Society for Integral Development], **Aligarh** [UDAAN Society], **Balia** [Navbhartiya Nari Vikas Samity], **Barmer** [Dhara Sansthan, Gramin Vikas Sansthan], **Bahraich** [Pratham, Developmental Association for Human Advancement, Bhartiya Gramothan Seva Sansthan, Sahas Seva Sansthan], **Bharatpur** [Disha Foundation],

Bikaner [Urmul Trust, Urmul Jyoti Sansthan, Urmul seemant samiti, Urmul Setu Sansthan], **Chandauli** [Gramanchal Seva Samiti], **Chandigarh** [Youth Technical Training School], **Chitrakoot** [Akhil Bhartiya Samaj Sewa Sansthan], **Dehradun** [Mountain Children's Foundation], **Delhi** [Salaam Baalak Trust, Don Bosco Ashalayam, Delhi Brotherhood Society, Prayas, Butterflies], **Dungarpur** [Rajasthan Bal Kalyan Samiti, Bhoruka Charitable Trust, Mahila Grameen Vikas Evam Takniki Prashikshan Sansthan], **Firozabad** [Chirag Society], **Gautam Budh Nagar** [FXB India Suraksha, Social and Development Research and Action Group, Association for Welfare Social Action & Research India], **Ghaziabad** [Asha Deep Foundation], **Gorakhpur** [DISA, Purvanchal Gramin Seva Samiti], **Gurgaon** [Shakti Vahini], **Haridwar** [Shri Bhuvneshwari Mahilla Ashram], **Jaipur** [I-India, Jan Kala Sahitya Manch Sanstha, Institute for Development Studies], **Jalandhar** [Nari Niketan Trust], **Jammu** [Indian Red Cross Society, University of Jammu], **Jaisalmer** [CECOEDECON], **Jhansi** [Society of Franciscan Brothers], **Jodhpur** [Vikalp Sansthan], **Kangra** [Urban Tribal & Hills Advancement Society], **Kanpur** [Subhash Children's Society], **Kota** [Alarippu, Rajasthan State Bharat Scouts & Guides], **Kaushambi** [Vaishno Gram Vikas Sewa Samiti, Kamla Gram Vikas Sansthan, Jan Kalyan Mahasamiti], **Lakhimpur** [PACE, Chitranshu Samaj Kalyan Parishad], **Lucknow** [Human Unity Movement, National Institute for Public Cooperation and Child Development], **Ludhiana** [Swami Ganga Nand Bhuri Wale International Foundation] **Manali** [HP Mahila Kalyan Mandal, Himalayan Friends], **Meerut** [Janhit Foundation], **Maharajganj** [Vikalp, Srishti Seva Sansthan, Purvanchal Gramin Seva Sansthan], **Moradabad** [Society for All Round Development], **Patiala** [Navjivini School of Special Education, Society for Welfare of the Handicapped], **Saharanpur** [Bharat Sewa Sansthan], **Solan** [Himachal Pradesh Voluntary Health Association], **Shimla** [Himachal Pradesh Voluntary Health Association], **Srinagar** [Human Efforts for Love & Peace Foundation], **Tonk** [Shiv Shiksha Samiti], **Udaipur** [Seva Mandir, Udaipur School of Social Work], **Varanasi** [Gandhi Adhyapeeth, Association for the Socially Marginalized Integrated Therapeutic Action].



CHILDLINE India Foundation

CHILDLINE INDIA FOUNDATION

The CHILDLINE service, which has been developed and managed by CHILDLINE India Foundation (CIF), is a 24x7, emergency, free phone outreach service linking children in need of help and protection to organisations run by government departments as well as those run by civil society agencies. Children or concerned adults dial the number 1098 and are connected to the CHILDLINE service in their city.

Street children and youth living alone on urban streets, child labourers especially in the unorganized sector, children who have been abused, child victims of the flesh trade, differently-abled children, child addicts, children in conflict with the law, children in institutions, mentally ill children, children affected by HIV/AIDS or other long term diseases, children affected by conflicts and disasters, child political refugees, children whose families are in crisis, gender linked abortion of female fetuses, undernourished children, illiterate children are among the host of issues plaguing children in India.

At present, CHILDLINE operates in **204** cities and/towns across the country and services over two million calls a year.

CHILDLINE is India's first national level response to the ratification of the United Nations Convention on the Rights of the Child (CRC). Additionally, the CHILDLINE 1098 service receives special mention in the Juvenile Justice (Care and Protection) Act 2000- the Government has requested CHILDLINE to act as a catalyst in bringing together State agencies and voluntary agencies at the local level to ensure implementation of the Act.

CIF recognised quite early on that Child Protection issues which was not recognised in India beyond sweeping legislations. Consequently CIF was invited to make submissions for the 10th Plan. In order to put in place a process framework for implementation of Child Protection, CHILDLINE India Foundation joined hands with The National Institute of Social Defence and developed a program: 'National Initiative for Child Protection (NICP)'. This has subsequently become the framework for the MWCD initiated Integrated Child Protection Scheme program (ICPS).

Objectives of CHILDLINE India

- i) To reach out to every child in need of care and protection by responding to emergencies on 1098 and by physically reaching out to children.
- ii) To adapt and integrate telecommunication technology, linking all districts to the service of 1098, and making it available to all children in need of care and protection.
- iii) To provide a platform of networking amongst organisations and to provide linkages to support systems that facilitates the rehabilitation of children in need of care and protection.
- iv) To work together with the Allied Systems (Police, Health Care, Juvenile Justice, Transport, Legal, Education, Communication, Media, Political and the Community) to create child friendly systems.
- v) To advocate for services for children that are inaccessible, non-existent or inadequate.
- vi) To create a body of NGOs and Government organisations working within the national framework and policy for children.
- vii) To be a nodal child protection agency in the country, providing child protection services to children in need of care and protection.
- viii) To contribute and work towards strengthening and participating in a global movement that addresses issues related to child protection and ensures that children's voices are heard.

Programmes and Activities

- Responding to calls on the national toll free number 1098 and provision to rescue and offer emergency outreach services for children in need of care and protection;
- Coordinating rescue and other outreach services with the help of relevant local departments like police, administration, labour, health, railways and others;
- Ensuring proper documentation of all children rescued to facilitate their rehabilitation and restoration, where necessary;
- Producing children before the Child Welfare Committee (CWC) to ensure care and protection
- Supporting the CWC in the long-term rehabilitation of children, where required
- Supporting a national network for the tracking of missing children
- Providing data related to children rescued and rehabilitated for the compilation of a national comprehensive database of child protection
- Creating awareness and ensuring access to the 1098 Child helpline (CHILDLINE) number.
- Creating research, documentation, awareness and advocacy on issues related to the Child helpline
- Establishing linkages with other child protection services, community and local bodies to meet the immediate needs of children rescued

The CHILDLINE Model

CHILDLINE is a unique partnership between the Government of India, Department of Telecommunications, Voluntary agencies, Academic institutes, the corporate sector, children and the community:

THE PARTNERSHIP MODEL OF CHILDLINE INDIA

CHILDLINE is the crucial link between children in need of care and protection and the available services. For children with different needs, who call in anytime, anywhere, and for anything, we act as a one-point contact, which facilitates instant access to support, advice, active intervention or just a listening ear. We connect children in emergency on one end of the phone line to a well-connected network of services- Services that already exist. No new shelter, no new hospital, no new infrastructure is built. We at CHILDLINE believe that for a helpline to be successful and effective in reaching out to the millions of children deprived of their childhood, we need to work in a partnership framework. A framework that recognizes that:

- A helpline cannot operate in isolation
- All partners involved in the helpline share a reciprocal relationship
- Each partner has clear and definite roles in the partnership model. This leads to a feeling of joint ownership towards the model
- All partners share the vision, mission and the success of the model

CHILDLINE Operational Structures and Processes

NODAL ORGANISATION

The nodal organisation is usually an academic institute or Non Government Organisation with networking, training, coordination and research skills. A city coordinator is supervised by the Nodal Director who ensures creation of a protective environment for children at the city level.

EMERGENCY INTERVENTION CENTRES

The Emergency Intervention Centres are voluntary agencies, which shall function as the call centres for CHILDLINE. They work 24hours and respond to calls that are received on the 1098 CHILDLINE service. The centre coordinator manages a team that intervenes in emergency cases and conducts outreach and networking activities.

CHILDLINE SUPPORT AGENCIES/ SUB-CENTRES

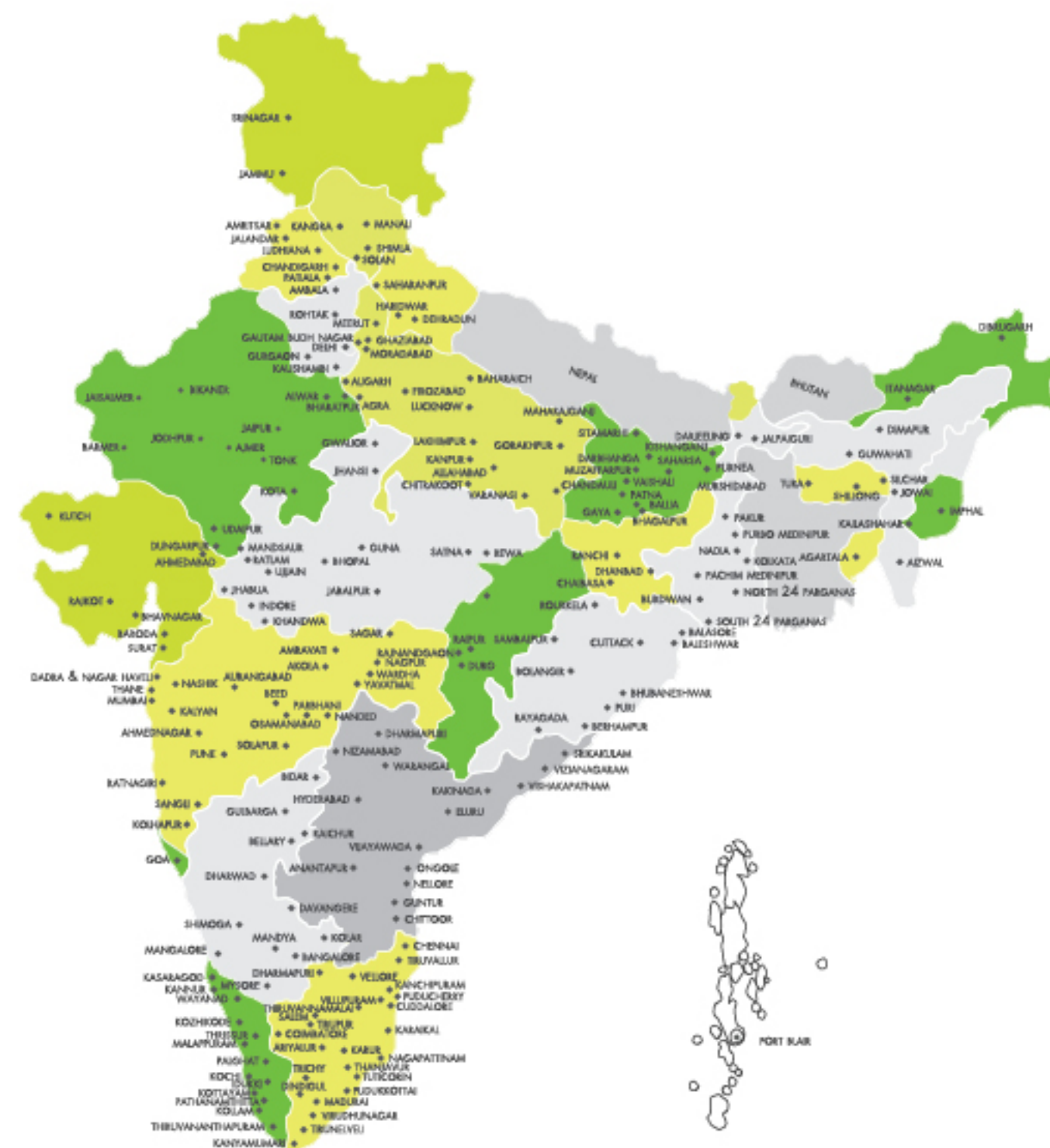
CHILDLINE Collaborative Partner is also called the Collaborative Centre, there will be, approximately, 5 to 7 Sub-Centres in districts (and 1-3 support agencies in cities) as per the specific need in the district/city, according to the nature of the population and geographical spread in the district. A team of three CHILDLINE staff members assisted by two volunteers from the Mahila Samakhyas members, anganwadi workers, teachers, and woman members of the panchayat assist the Sub-Centre staff at the taluka and village levels. They will follow up on children who have returned to the village and provide information when children are being recruited and help the local community to prevent child labour.

CHILDLINE ADVISORY BOARD OR DISTRICT ADVISORY COMMITTEE (DAC)

CHILDLINE Advisory Board or District Advisory Committee (DAC) is headed by the Collector and other members includes the District Officers for Health and Education, major NGO like Mahila Samakhyas and others stimulate the development of the programme in the district.

RESOURCE ORGANISATIONS

Resource organisations act as centres for referral by CHILDLINE. They include the various organisations and institutions providing services for children or work on children's issues. They also participate in outreach and awareness programmes for CHILDLINE.



CHILDLINE is ringing in 204 cities / districts across India as of March 2012. Our network continues to grow everyday.

HEAD OFFICE

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Mumbai - 400 007
TEL: 022 2388 1098
FAX: 022 2381 1098
WEBSITE: www.childlineindia.org.in
EMAIL: dial1098@childlineindia.org.in

North Regional Resource Centre

F/F 252 K Sant Nagar
East of Kallash
New Delhi - 110065
TEL: 011 2461 6948
011 4608 8923
FAX: 011 4656 8834

South Regional Resource Centre

Second Floor,
No.2, Dr. Nair Road, T.Nagar,
Near Vani Mahal,
Chennai - 600 017
TEL: 044 2815 6098,
044 2815 8098;
FAX: 044 2440 1098

East Regional Resource Centre

CHILDLINE India Foundation
AB 15, Sector - 1,
Salt Lake city,
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FAX: 033 2355 9453

West Regional Resource Centre

Unit No.204/A, Second Floor,
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