

CHILDLINE India Foundation Annual Report 2012-13



Wake up people . . .



**Each morning we are born again.
What we do today is what matters most.**

- Gautama Buddha

CHILDLINE is a national, 24x7, free, emergency, phone outreach service for children in need of care and protection, linking them to long-term rehabilitation. Any child / concerned adult can call 1098 to access the CHILDLINE service at any time of the day or night.

VISION

A child - friendly nation that guarantees the rights and protection of all children.

MISSION

CHILDLINE will reach out to every child in need and ensure their rights and protection through the four Cs.

- **Catalyze** systems through active advocacy.
- **Collaborate** through integrated efforts between children, the state, civil society, corporates and community to build a child friendly social order.
- **Connect** through technology to reach the 'last mile'.
- **Communicate** to make child protection everybody's business.





A VIBRANT PARTNERSHIP

The Ministry of Women and Child Development (MWCD),
Government of India and CHILDLINE India Foundation (CIF)

We take this opportunity to acknowledge the unflinching support we have consistently received from the Ministry of Women and Child Development, Government of India. That we have been able to function effectively and achieve what we set out to do, owes largely to their support.

They spurred us on; they extended help and co-operation and most importantly, believed in our ability to deliver. We thank them for instilling their faith in us.



LETTER FROM THE EXECUTIVE DIRECTOR MS. INGRID SRINATH

2012-13 was the year child protection issues grabbed the attention of the Indian public as never before. Unfortunately, that attention was triggered by tragic, often brutal, attacks on women and children that evoked outrage across the country. The scale and savagery of the ongoing tide of violence our children are being subjected to made headlines and saw the issue put squarely on the national agenda. It also prompted an increase in reporting across the range of child protection issues, to police and other authorities, by the media, and by individuals and organisations calling CHILDLINE. In a year characterized by shock and horror, this was one of the few positive developments. Disappointingly, the spotlight did not result in any significant change in the budgets, policies and systems that determine the safety and well-being of our children.

For CHILDLINE the year meant huge increases in demands for our services, expertise and engagement with no commensurate increase in resources – human, financial or infrastructural. Network size expanded sharply with 73 new locations and 95 new partners. Call traffic increased by 70% over the previous year. Cases grew ever more complex, demanding far greater knowledge and expertise from our teams especially in legal and psycho-social domains.

Besides our core services - responding to calls to 1098 with information, advice, emotional support and physical intervention, when necessary - CHILDLINE focused on enhancing the reach and effectiveness of the Integrated Child Protection Scheme (ICPS) through 151 workshops and 70 in-house training programmes for various stakeholders including our partners, other NGOs and community based organisations, the Police, members of Child Welfare Committees, Child Labour Task Forces, Special Juvenile Police Units, Juvenile Justice Boards, Anti-Human Trafficking Units, Child Protection Units at village, district and state levels, ICDS workers, ASHAs and ANMs, officials at the Department of Labour, school personnel including principals, teachers, counsellors and inspectors, staff at shelters, homes, orphanages, hostels and hospitals as well as judges, magistrates and advocates. Each law better understood, entity activated, circular issued, signage added, process institutionalized, or staff member sensitised represents progress towards realizing the potential of the vision for India's children embodied in the ICPS.

Valued support for CHILDLINE's mission came from volunteers, donors, businesses and the media. Without these contributions we would scarcely reach the numbers of people we do, or find the resources and partnerships that foster innovation, efficiency and effective delivery of our services. Beyond our own borders, collaboration and peer-learning with child helplines in South Asia and around the world through our global network, Child Helpline International, enriched mutual knowledge and solidarity.

Despite all this sterling work we are deeply conscious that much, much more remains to be accomplished if we are to meet our goal of ensuring every Indian child is protected from abuse, exploitation and discrimination and can reach out for solace, protection and rehabilitation. Achieving this is possible with adequate resources – financial, human and infrastructural. Each harrowing headline – from mid-day meal tragedies to children forced to labour for a living and from the inadequacies of our juvenile justice system to child marriages, trafficking and unnecessary death demands an answer to the question of why this is not our topmost priority as a nation.

Thank you for your support in closing that gap.

In solidarity,
INGRID SRINATH



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The four Cs of CHILDLINE form the foundation on which we work. From our day-to-day organizational activities to our long term vision, all are carried out in compliance with these guiding principles.

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Catalyze



This section includes CHILDLINE's role in undertaking Advocacy efforts with Allied Systems, implementing the Child Protection Policy across various verticals, reviewing the work done by our partner organizations and working with the State Government on addressing children's issues.

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Collaborate



This section includes the activities and happenings across the CHILDLINE network including preparatory visits in new cities/districts and campaigns addressing specific children's issues.

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Connect



This section includes CHILDLINE's all-India call statistics on calls received and responded to on 1098. Certain key interventions carried out by our teams are also documented for the year under review.

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This section includes all the awareness campaigns, CSR activities, fund-raising activities and publications undertaken by CHILDLINE during the year.

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Financial
Overview



120

Stakeholders of
CHILDLINE
India Foundation



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CHILDLINE
India Foundation



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CHILDLINE
India Foundation
(CIF) Team





Catalyze

Systems through
Active Advocacy



ACTIVATING STAKEHOLDERS IN CHILD PROTECTION

CHILDLINE India Foundation (CIF) aims to strengthen and systemize Child Protection in India through its collaborative/collective efforts with the Government of India, State Government and Civil society organizations in order to make children's issues a priority on the national agenda. CIF also believes in catalysing learning 'on the ground' through its far reaching partner network. It is through learning and discussions with our partner organizations that CIF develops universal programmes and protocols towards an effective Child Protection practice.



CHILDLINE Durg along with the support from the District police organized a workshop for officers to orient and sensitise them on Child Rights and Child Protection

EAST

MEGHALAYA

Over the last couple of years it had been noticed that due to the presence of coal mines, mostly in the regions of Jantia hills and Garo hills of Meghalaya, prevalence of child labour was rampant. Moreover based on frequent reports from the office of National Commission for Protection of Child Rights (NCPCR), there had been an urgent need to draw up a concrete plan to prevent practices of deploying child labour in those areas.

Meghalaya is one of the states in North East which has constituted a State Advisory Board (SAB), chaired by the Chief Secretary. CHILDLINE was invited by the SAB to give valuable inputs in fighting the menace of child labour. It was recorded in the SAB meeting that a District level Committee on Child Welfare cum Rehabilitation and a district task force on child labour be constituted in all the districts of Meghalaya. The task force in coordination with CHILDLINE will rescue and rehabilitate children with utmost care.

DIMAPUR

CHILDLINE conducted a one day workshop under the National Initiative for Child Protection (NICP) in Dimapur at the Prodigals Home Resource Centre for the various NGOs and stakeholders. The workshop dealt with the topics of Juvenile Justice (Care and Protection of Children) Act 2000, Juvenile Justice Board/Child Welfare Committee, child rights, issues and case studies as well as the responsibilities and procedures of the Special Juvenile Police Unit (SJPU). The role and functioning of CHILDLINE was also explained so that participants could have a deeper understanding of the legalities involved in child issues.

DIBRUGARH

To tackle the issue of employment of child labour with meagre wages, a Child Labour Task Force was initiated by CHILDLINE Dibrugarh along with the Labour Department. Since the inception of the Task Force a total of 48 child labourers were rescued during the year.

ODISHA

A meeting with the Odisha state government officials culminated in some critical decisions. Open shelters for children will be

set up across the districts in the state through joint consultation between CHILDLINE, State Women and Child Development (WCD) and CHILDLINE partners in Odisha state. Important locations will be mapped to set up open shelters for children across the districts in the state, through joint consultation between CHILDLINE, its partners in Odisha and the State WCD. The state will also ensure setting up/renovating existing Special Homes for Children with special needs, mentally ill and physically challenged. A very crucial aspect in these decisions included the membership of CHILDLINE in all child related bodies like District Child Protection Committee (DCPC) and the District Child Labour Task Force.

KAILASHAHAR

The District Administrator of Kailashahar as well as CHILDLINE realized that a vast portion of the district remains unaware of the CHILDLINE services for children. Therefore CHILDLINE Kailashahar organized a workshop on child protection inaugurated by the District Magistrate. Accredited Social Health Activist (ASHA) workers and Panchayati Raj Institution (PRI) members were sensitized on child rights.

This initiative was jointly taken up by the allied system and CHILDLINE to spread the reach of the service so that unreported cases are referred in the centre and grass root realities of the vulnerabilities of children are attended to effectively.

MANIPUR

Training for the newly appointed officials of the Child Welfare Committee (CWC) and the Juvenile Justice Board (JJB) was proposed by the Social Welfare Department. With a view to impart quality training, the Department decided to invite CHILDLINE members as resource persons in the training program. The objective was to train the CWC & JJB members so that redressals of cases are promptly done and they are made aware of all aspects of legal intervention for children.

The training focused on child rights and laws, child sexual abuse and the Right to Education (RTE). A film on child sexual abuse was shown for a clearer concept and subsequently a group discussion was held to discuss the various topics.

SOUTH

WARANGAL

The District Collector of Warangal issued a circular to form committees that will monitor child marriages in the village, involve active participation in preventing child marriages, include compulsory registration of marriages and distribute all appropriate registers and formats to the marriage officers.

MANDYA

A district level Child Marriage Jatha was organized by CHILDLINE Mandya in coordination with Department of Women and Child Development (DWCD) and District Child Protection Unit (DCPU) of Mandya

KOCHI

Child rights and prevention of child sexual abuse was the theme for the two workshops conducted by CHILDLINE for the Integrated Child Development Services (ICDS) supervisors and school counsellors. Since the ICDS supervisors were also incharge of 'Balsabhas' and in contact with adolescent girls, they were motivated to hold camps at the Panchayat level to build awareness on the issue.

GULBARGA

Anganwadi supervisors were made aware of the Child Marriage Act and the need for prevention of child marriage in their respective communities. As a result the district CHILDLINE is seeing an improved support from this group as well as there has been an increase in the cases being reported by them.

PALAKKAD

Multi-allied systems were made aware of child sexual abuse and the need for prevention and effective reporting. A large number of Junior Public Health Nurses (JPHN) from the National Rural Health Mission (NRHM) were included as part of the trainings which helped to cover almost 1800 functionaries as a ripple effect of several trainings thereafter.

PUDUKOTTAI

A workshop on child exploitation for district officials resulted in a beggary drive and rescue of many bonded labourers.

SALEM

Salem district, having several interventions on child marriage, had a multi stakeholder workshop. The workshop has helped to increase the cooperation from the Village Administration Officers, Grama Sevikars and Revenue Inspectors. Increased reporting has also been observed through this workshop.

NAGAPATTINAM

A workshop for police personnel has helped in getting the police to cooperate in anti begging raids in Velankanni and membership of the district CHILDLINE in anti trafficking task force at the district level. Also increasingly, police are speaking about the role of CHILDLINE in their programmes across the district.



CHILDLINE Kozhikode organized a meet for orphanage wardens



The High Court of Kerala stressed the need for CHILDLINE 1098 facilities in all schools to address the increasing incidents of Child Sexual Abuse.

A Division Bench of the High Court of Kerala stressed the need to establish CHILDLINE 1098 facility in all Educational Institutions in the State in the wake of increasing incidents of sexual abuse of children. The High Court of Kerala highlighted the need to further promote the activities of CHILDLINE in every school to help check sexual abuse by the near and dear ones at home. The bench comprising Justice T. R Ramachandra Nair and Justice AV Ramkrishna Pillai observed that CHILDLINE activities would protect and promote the welfare of children.

The Bench made the observation while upholding a verdict of a court awarding life imprisonment and a fine of Rs. 50,000 to a Kannur resident for raping his minor daughter. The prosecution's case was that the accused had sexually abused his minor daughter for more than five years. He had abused her from 2002 to 2008. The court noted that the timely intervention of the teacher had unearthed the sexual abuse and with the help of CHILDLINE activists the victim lodged a complaint before the Juvenile court.

WEST

AHMEDNAGAR

The District Social Welfare Officer issued a circular to the Superintendents/Rectors of the Aided Hostel President at Ahmednagar regarding smooth functioning of hostels in which it has been specifically mentioned that permission and assistance should be given to CHILDLINE members to provide information about child rights, child related problems & CHILDLINE 1098 to every child residing in a hostel.

GUJARAT

Inspector General of Police (Women Cell and Crime), Gandhinagar issued a circular to the Director, Social Defense Department, Gandhinagar to inform that the police department, has formed a missing children squad in each city/district of Gujarat and that the department would spread CHILDLINE 1098 awareness across Gujarat.

MUMBAI

Mumbai CHILDLINE received a circular from the police to paste CHILDLINE posters at 93 police stations across Mumbai

SAGAR

Chief Medical Health Officer, Sagar issued a circular to Government hospitals, civil surgeons & Primary Health Centres stating to provide medical assistance and free treatment to cases referred by CHILDLINE Sagar

BHOPAL

An awareness programme was organized with the auto drivers and coolies of railway stations in Bhopal by CHILDLINE. The objective was to orient them about 1098 and inform them about how they can use the service to help children who end up at railway stations and other public spaces with no place to go. Due to this awareness program Bhopal CHILDLINE now has four volunteer groups from the Auto Sangh and two groups have been formed by the local coolies.

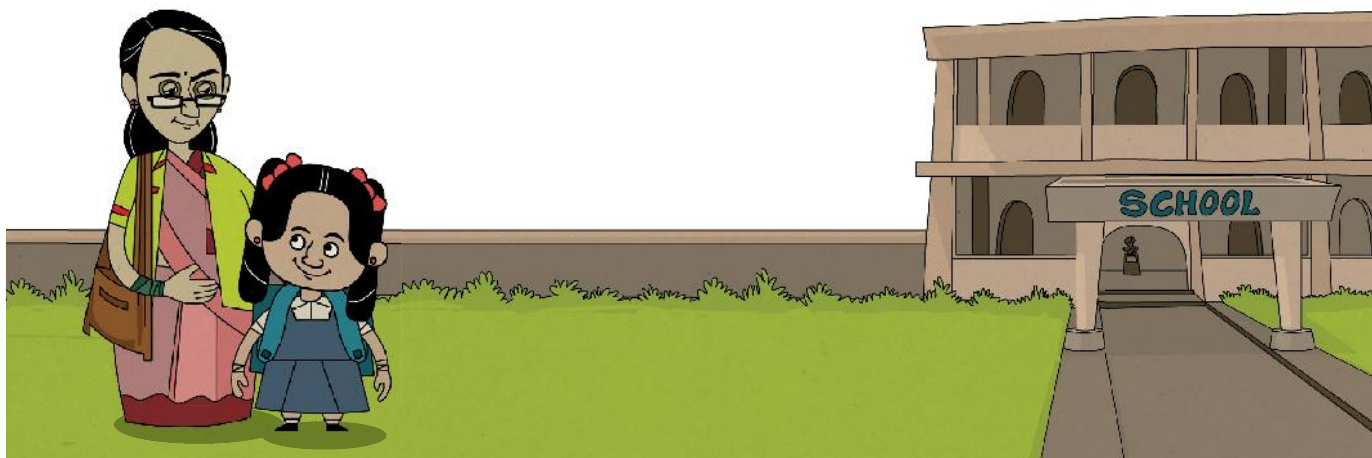
NORTH

UTTAR PRADESH

One of the undisputed highlights of 2012 in terms of advocacy with the government structure was the major breakthrough with the Labour Department. The Labour Commissioner of U.P acknowledging CHILDLINE's role in the rescue and rehabilitation of child labourers directed all the district labour commissioners' and assistant labour commissioners' to permit the local Protection Scheme wherein CHILDLINE will participate as an active member in the district child labour task force.

HARYANA

Representatives from CHILDLINE met with the Director General Women & Child Development, Government of Haryana and discussed about the role of Child Welfare Committees (CWC) and the need for licensing of children homes under the Juvenile Justice (JJ). As a result orders were issued for awarding licence under the JJ.



ADVOCATING ON CHILDREN'S ISSUES

Advocacy on Child Rights and Protection forms one of the core pillars of CHILDLINE's efforts towards a child-friendly India. Advocacy and networking initiatives are practiced from the Village Panchayats to the State and Central Government level. Recognition on behalf of these bodies allows for easy implementation of child helpline services across the country. These developments have significantly contributed to CHILDLINE's growth in each district/state.



CHILDLINE Kollam with the help of the Labour Department put up hoardings to create awareness on Child Labour

REHABILITATION OF RESCUED CHILD LABOURERS

As a follow up of last year's advocacy on 'Legal aspects of Child Labour', the focus for this year was on the 'Rehabilitation of rescued child labourers' by CHILDLINES in Tamil Nadu. The advocacy plan was formulated with the following objectives;

- Sensitizing the allied systems and the community on prevention of Child labour to ensure a child friendly state
- Strengthening the existing mechanisms to address child labour at the district/state level
- Ensuring rehabilitation of rescued child labourers

A questionnaire was developed to assist the cities within the state in conducting the survey on child labourers in all CHILDLINE operated districts. The survey was done in 18 districts where CHILDLINE is present. An analysis was done and the assessment of the consolidated report was presented in the State Level Partnership Meet, an annual event where representatives of all CHILDLINES in the state come together. Looking into the interventions done in the previous years, it was felt that there was a need to capacitate the CHILDLINE teams to focus more on the rehabilitation of child labourers.

- The Meet focused on the rehabilitation of rescued child labourers through building networks and linkages.
- Representatives from Sarva Shiksha Abhiyan (SSA), National Child Labour Project (NCLP) and an NGO (Thozhamai) shared their roles and the provisions available in their programmes to rehabilitate child labourers. A panel discussion was held which enabled the participants to clear their doubts with regard to the practical difficulties faced by the CHILDLINE team during interventions.

As an outcome of the training, many CHILDLINES have enrolled children in schools citing the RTE Act. The families of rescued child labourers are also linked to government schemes for livelihood programmes, pensions and other benefits and a circular was issued to all District Collectors in Tamil Nadu to include CHILDLINE in the District level Task Force on Child Labour.

OUTCOMES

- ✓ In the past one year, 542 child labour interventions were carried out by the different CHILDLINEs across Tamil Nadu
- ✓ An announcement was made in the Tambaram railway station on CHILDLINE and child labour by Chennai CHILDLINE. Awareness songs and street plays were performed. A signature campaign was also organised.
- ✓ A programme was organised jointly by CHILDLINE and Hewitt Company at the IT sector in the Olympia towers, Guindy to create awareness on CHILDLINE and child rights among the employees.
- ✓ Anti Child Labour Day Awareness Road Show was organised by CHILDLINE and Hand in Hand in Kanchipuram. Anti child labour oath was taken by 250 government staff in the Collectorate. The road show was flagged off by the District Revenue Officer from the Collectorate. All major areas of Kanchipuram town were covered.
- ✓ A documentary on child labour was shown to school students by CHILDLINE Madurai. A road show was conducted, various competitions were held and winners were given prizes and certificates.
- ✓ Virudhunagar CHILDLINE conducted awareness programmes for police, Child Welfare Officers, SHGs, Intergrated Child Development Services (ICDS) workers and in schools.



A workshop was held with media persons in Darjeeling which highlighted the role of media in implementing CHILDLINE and to make people aware of child protection



CHILDLINE carried out an outreach program to sensitize underprivileged children about 1098

BALPANCHAYAT

CHILDLINE Khandwa has initiated the formation of 'Balpanchayat' wherein children will participate as members and meet with the local Parishad and discuss their needs and requirements.

CIF receives award for Anti Child Labour efforts

CHILDLINE was awarded by the Labour department of the State Government of Karnataka as the best organization serving for the eradication of child labour in Karnataka. The efforts were appreciated for rendering service in the field of Child Protection and Development. The award function held at Bangalore was presided by the Honourable Chief Minister of Karnataka and the Honourable state minister for Labour.



VILLAGE PROTECTION COMMITTEE

CHILDLINE Berhampur selected 5 villages to form a Child Protection Committee (CPC) in their operational areas. CHILDLINE was responsible for facilitating the process of formation and building the capacity of the committee, while the villagers created their own funds and also the Panchayat mobilized their own resources for setting up child protection mechanisms in their community. CHILDLINE with the help of the Panchayat functionaries and CPC created a data base of all the children. This list has been given to the child protection committees based on which weekly reviews of the children are carried out on their well being and present state of affairs.

CHILDLINE State Advisory Board was set up in states of Bihar, Meghalaya and Mizoram to address issues pertaining to CHILDLINE and child protection concerns in the respective states.

WORKSHOP IN RAIPUR

CHILDLINE Raipur participated in the state level three days workshop organized by the CID, Chhattisgarh on Anti Human Trafficking Cell. The workshop dealt with issues of trafficking in Chhattisgarh, causes and remedial measures, role of police in combating the menace and role of CHILDLINE.



Child Protection Everywhere

Advocacy with the Education department in Madhya Pradesh and State Commission for Protection of Child Rights (SCPCR) resulted in a circular issued by SCPCR to all the Superintendents of Police for wall painting of important nos. like 100,1098,1091 etc. The Bhopal District Police has already complied with this Circular.

COMBATING CHILD MARRIAGE

Child Marriage was the theme of an awareness strategy taken out by various cities in Andhra Pradesh. Knowledge on disadvantages due to child marriage was spread among Mandal samakhyas and CBOs during meetings and to the general public through other awareness programmes. SHGs were also given special training on the importance of not getting their daughters married off before the age of 18. A number of theme based mass awareness activities were organized in the form of Kalajathas Rallies, puppet shows and exhibition of stalls in different Jatharas. Many leading Telugu print media published articles on reasons for existence of child marriage, its consequences, legal provisions and a few case studies of children rescued by CHILDLINE. These efforts have yielded good results in the form of sensitizing the rural parts of the state on the issue. Special programs on child marriage were also telecasted on ZEE News, Gemini News and NTV with the efforts of Warangal and Ongole CHILDLINE directors. Vulnerability mapping on child marriage issue was prepared by 15 CHILDLINE's across the state. This helped the other Government departments to focus more on the problem of child marriage and to implement the preventive strategies in advance.

OUTCOMES

- ✓ A total no of 360 cases were reported in the state during the period 2012 – 2013
- ✓ District Collector Warangal has given a circular for sensitizing Tahsildars and CDPOs on child marriage
- ✓ Visakhapatnam District Educational Officer (DEO) has given a circular to all head masters on providing age proof certificate from all schools (Govt/ZP/Mandal parishad/TW/Aided/Pvt) for verification during child marriage cases by CHILDLINE
- ✓ District Educational Officer Vizianagaram has given a circular on providing age proof certificate and formation of CHILDLINE clubs in all schools (Govt/ZP/Mandal/TW/Aided/Pvt) to ensure participation of children and reporting violations of child rights
- ✓ Women and Child Development (WCD) Chittoor directed all the Child Development Project Officers (CDPO's) to co-operate with CHILDLINE during the child marriage interventions.

Protection to sexual abuse victims all the way

A unique initiative was undertaken by the CHILDLINE team in Delhi to anchor the process of coordination for victim support in sexual abuse cases. Under this initiative children will be escorted to the Kakardooma court, prepared for the court hearing and towards better representation and testimony in the case.

SENSITIZATION WORKSHOPS WITH ALLIED PARTNERS

Our commitment and priority towards Child Protection is critical to the creation of a protective environment for our children. There is a dire need to ensure that Child Protection is understood and practiced by all who are stakeholders in ensuring the rights of a child. Catalyzing allied systems including the Police, Health Care Organizations, Education Institutions, Transport Undertakings, Telecom, Media, NGO's who have a large stake in Child Protection is vital to a more sensitive and proactive society.

The NICP (National Initiative for Child Protection) is one such need based initiative implemented at a nationwide scale. These sensitization and awareness workshops are carried out in every CHILDLINE city with our allied systems, addressing children's issues with a rights based perspective. These workshops are conducted with support from NIPCCD (National Institute of Public Cooperation and Child Development)

CIF designed a curriculum that would be incorporated into various trainings undertaken at a local level. A series of dialogues on children's issues have been initiated through this platform. The following is a summation for 2012 – 2013.

Region	East	South	West	North	Total
No of Workshops conducted	54	38	30	29	151

CHILDLINE ADVISORY BOARD (CAB) MEETINGS

CHILDLINE works at the local/city level. In order to maintain effectual working of CHILDLINE, a diligent city level governing body needs to be in place. The CAB acts as this body comprising government officials, NGO's, corporates etc., creating an opportunity for CHILDLINE to present issues faced by children to the state government.

Region	East	South	West	North	Total
Total	72	36	18	23	149



CAB Meet at Nagapatnam

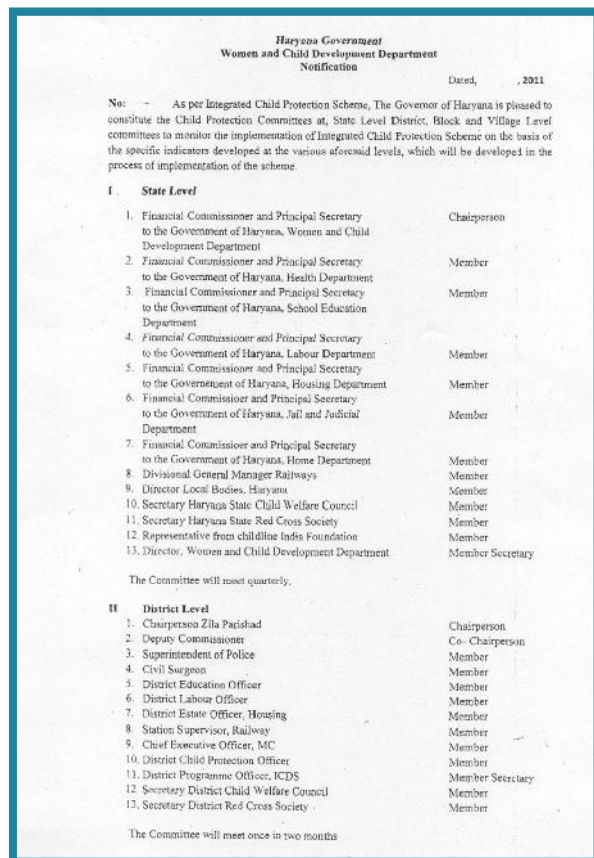


NICP workshop at Ranchi

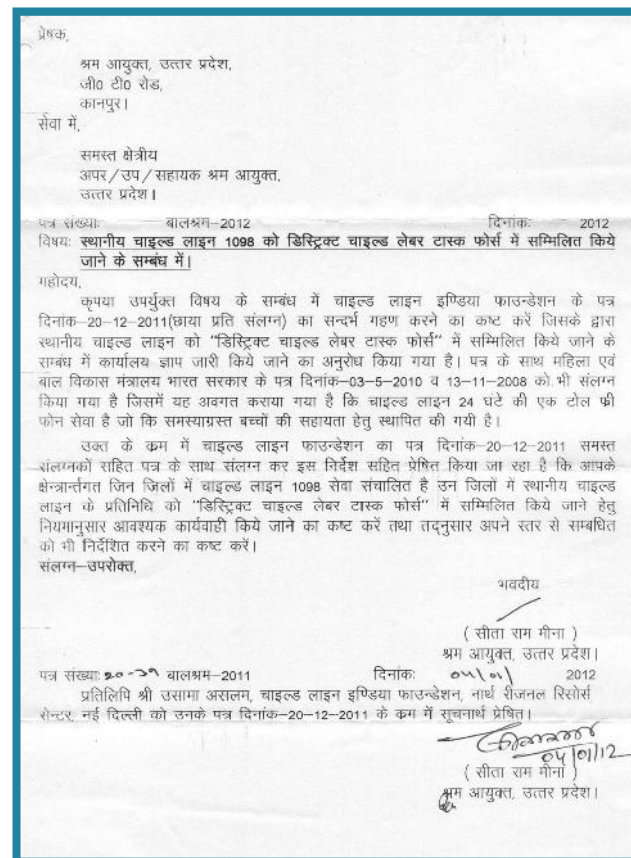


First CAB meet at Bhagalpur

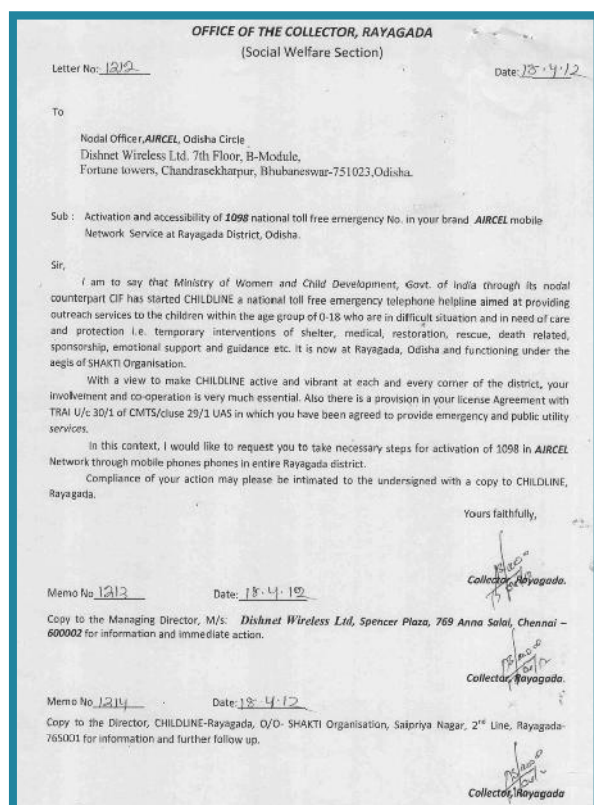




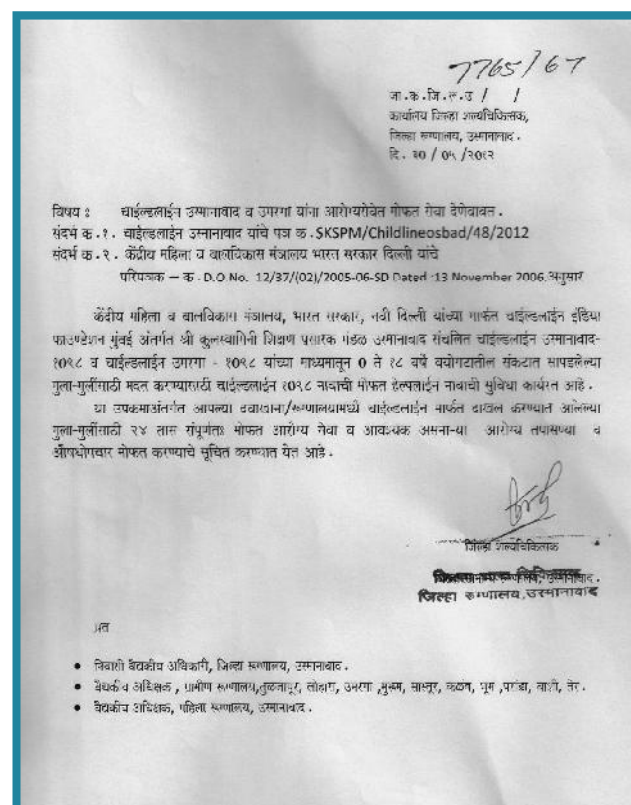
CHILDLINE inducted as a member of Child Protection Committee, Hararyana



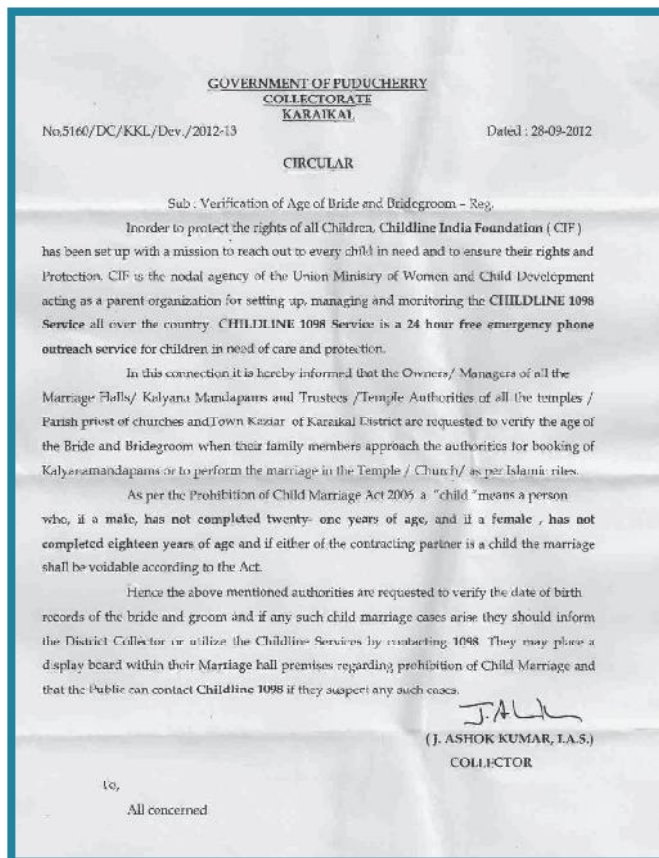
CHILDLINE nominated as a member of the District Child Labour Task Force in Uttar Pradesh



Circular for activation and accessibility of 1098 in Aircel mobiles in Rayagada District, Odisha



Circular from MWCD granting free medical services to cases registered by CHILDLINE Osamanabad and CHILDLINE Umarga



District Collector of Karaikal issued a circular to all marriage halls and temples in the city to verify the age of the bride and groom and report to 1098 in case of Child Marriage



Region	Cities	Content	Allied Systems reached out to
North 27 cities	Agra, Aligarh, Ajmer, Ambala, Amritsar, Ballia, Bahraich, Bhilwara, Bharatpur, Dungarpur, Delhi, Firozabad, Ghaziabad, Gorakhpur, Jalandhar, Jaipur, Karnal, Kanpur, Kota, Lucknow, Meerut, Patiala, Saharanpur, Srinagar, Shimla, Varanasi & Yamunanagar	Corporal punishment, Juvenile Justice Act and Police, Sensitisation of allied system on Child protection, Child rights and child issues, Child Labour & Child Trafficking, Role of CWC, JJB, DCPS & SJPU awareness on Childline & 1098, Role of police towards child protection, School drop outs,, Protection of children from Sexual & Physical and Substance abuse, Begging children, Missing children, Young drug addicts, Rehabilitation of railway & street children, Child marriage, Child Psychology, Listening & Communication Skill, Child Labour & Law, UN Declarations and legislations in India, Role of family, school, Community and police in Trafficking.	Members of Juvenile Justice Board, N.G.O Partners, Govt.& Private schools Counsellors, teachers, Principals & Non teaching Staff, Media Personals, Special Juvenile Police Unit, Inspectors & Sub Inspectors of Railway Police, Senior personals from Departments of Social Security, Education, Police, Labour & Health, Women & Child Development, Child Welfare Committee members, DCPS CAB members, Other Stake holders, Health workers, ASHA workers, A.N.M, Police,,Ad.S.P, Deputy Director Of S.J&E, Labour Inspector's, SHO's, Directors, Managers, Social Workers, House Fathers & Mothers, District Administration, Traffic Police,CMO,DPO,DEO, BEO, WCDPO, DEEO, APC from SSA, ASI, Director of GO's, DA, Counsellor from FCC,RPF, GRP, Coolie & Vendors,WCD Supervisors, Elected ward member, In charges of shelter homes, Teacher-trainee of special education, Senior Officers of District Attorney Legal Aid Clinic, Inspectors and sub-inspectors Anti Human Trafficking Unit, State Level ICPS Committee members and Medical Officers.
South 29 cities	Bidar, Bangalore, Coimbatore, Gulbarga, Idukki, Kannur, Kanyakumari, Kollam, Kochi, Kottayam, Kozhikode, Kasaragod, Mysore, Mandya, Mangalore, Nagapattinam, Ongole, Palakkad, Pathanamthitta,Pudukottai, Salem, Thrissur, Tiruchirappalli, Villupuram, Visakhapatnam, Vizianagaram, Warangal, Wayanad & Vijayawada.	Child rights & its violation, Prevention of Child labour, Child Trafficking & Child Sexual Abuse, Child protection issues, POCSO Act, Psycho –social problems of the children, Role & responsible of Village Health Services in Child protection, Solving behavioural problems of children, Existing vulnerability at the Shelter Homes, Counselling techniques, Major problems of institutionalized children & the strategies to handle them, Developmental stages of children & their needs, Child friendly Policing, Role of CMPO's, Child Psychology, Child Marriage, Role of Village President in Child Marriage, Formation of Village Watch Dog Committee,Referral services to Childline-1098, Child Marriage Act 2006, Juvenile Justice Act, 2000, Functioning of JJ System, Awareness on Childline, Child Marriage Prohibition Act 2006, Child rights/ Roles & responsibilities of education department, Role of CDPO's in preventing child marriage, legal intervention, Status of bonded labour, Establishing convergence among CMPO's, POSCO Act and CWC functions.	Senior personals from Departments of Education, Labour, Police, Social Welfare, District Social Welfare, Higher Secondary School Teachers, Police Constables & Sub Inspectors, Circle Inspectors, SJAP, ICDS Supervisor s, Junior Public Health Nurses, Members of Orphanage control board, Village Health Services, Caretakers of Shelter Homes, Orphanages, School Counsellors, MRO's, Assistant Education Officers, Performing Artist, Village Presidents, Child Welfare Police Officers, SJPU, Anganwadi Supervisors, CWO,s, Hostel Wardens, Teachers, CPMO, DCPU, DWCD, DDPI, BEOs, High School Head Masters, CDPOS, Tahasildars, VRO and,DAO, Tahasildars, Supervisors and DPO and Tribal Promoters.

Region	Cities	Content	Allied Systems reached out to
East 30 cities	Agartala , Aizawl, Berhampur , Bilaspur, Bhubaneswar, Burdwan , Cuttack, Dhanbad, Darbhanga, Darjeeling, Dimapur, Guwahati, Howrah, Imphal, Jalpaiguri, Kishanganj, Kolkata, Murshidabad, Nadia, North 24 Parganas, Pakur, Puri, Pascim Medinipur, Purba Medinipur, Ranchi, Raipur, Rourkela, Sitamarhi, Shilong & South 24 Parganas	Prevention of Child Trafficking, Child Labour, Child Sexual abuse & Child Marriage and Role of NGO's, UNCRC, JJ Act, Integrated Child Protection Scheme with Special focus on CHILDLINE, Motivation for Child friendly society, Right To Education 2009, Awareness on Childline, Health & Nutrition of Child, Child Sexual Offence Act, Protection of Child Rights, Child Marriage, Roles & responsibilities of CWC in aspects to J.J.Act 2000, Sensitization of media, Roles & responsibilities of CWC in prevention of Child Marriage & School Drop outs, Positive education in class & over viewing RTE 2009, Rehabilitation of the child labours, CHILDLINE 1098, Issues & violation of Child Rights, Issues of Child Rights violation, Care and Protection of Children, Act 2000, Juvenile Justice Board/ Child Welfare Committee, Role & Responsibility of Police Personnel in Child Rights and Protection, Legal provisions protecting & ensuring the Rights of the children, Rule and regulation of Adoption, Bonded Child labour in India, Cross border trafficking, Lodge FIR and GD , victim of trafficking Linkages to school, Child Welfare officer in Police Station, Protection of Girl Child in school & Role of Schools in Child Protection, Child Nutrition & Hygiene, Role and School Management Committee & Child friendly Anganwadi.	Senior Personnel from Departments of Social Welfare, Education, Health, Police & Transport, Media Personnel, Members of Panchayat , ICDS Project Officers &, Women Supervisors, School Headmasters, Anganwadi Workers & supervisors, Auto Drivers, Police Officers, Inspectors' & Assistant Inspectors of Schools, Community leaders, NCLP Teachers, NGO members, Activists & Voluntary workers, SHG members,, CDPO, LEO, Dy SP, DLC, Member and Chairperson SCPCR, CWC and JJB ,SI In charge of Police Station, PRI members, BDO, BEO, BMO, local representatives, Panchayat President & ward members, Block level functionaries, Community Based Organizations, Teaching & Non Teaching Faculties of Private and Government Institutions, Govt. Employees, Village Development Secretaries, Govt. employees, Elected representatives, Social Workers, Social Work students, Imams of Mosques, Personnel of Open Shelter & Residential Schools, Marriage Registrars, Border Security Force, AWW, APO, Stakeholders and Allied Systems, ASHA workers, Principals, DCPS, Resource Organizations, Community leaders, President and Vice President of the School Management Committee, District judge, Advocates, Magistrates, ADSS, APO, DPO, Special Juvenile Police Officers & Child Protection unit team.
West 23 cities	Akola, Ahmedabad, Ahmednagar, Amravati, Aurangabad, Baroda, Goa, Gwalior, Guna, Dadra & Nagar Haveli, Indore, Jabalpur, Kolhapur, Khandwa, Mandsaur, Nasik , Osmanabad, Rajkot, Sangli, Surat, Satna, Sagar & Yavatmal.	Child Sexual Abuse, Juvenile Justice Act 2000, Child, Adolescent care, Protection of Child Rights, Child Rights and Current Scenario in our country, Child sensitivity, Child Psychology, Child Labour, Role of a Doctor for Child Patient, Child marriage, Lack of awareness and cooperation from allied system, awareness on Childline, Act on Child Labour, Case presentation, Issues of Slum & working children, Trafficking, Child Sexual Abuse, The Prohibition of Child Marriage Act 2006 and Role of Anganwadi Workers, CWO's & protection of child rights, Drug Addiction in Children	Police, District Hospital staff, Executives of Education, Medical, Police, Labour, Social Welfare, NGO members, Grass root level workers of NGOs, Child Welfare Officers, DCPO, Police, ASI, Railway station manager, AGM of BSNL, CWC Chairmen & members, RPF, Shop Inspector, CRC, Superintendent of Police, Superintendent of Children's home, Social defence department, Labour commissioner, PSI, Child Welfare OFFICERS, DCPO, Social Defence Officer, JJB, SJPU, Police Department, Counsellor Principal & Professor of the social work college, Doctors & Nurses, Anganwadi teachers, Extension Officers, supervisors, Education Instructor, District level government officers, staff from different departments, Child Right Activist, Govt Officers, Social workers, Community Organizers, Teachers, personals from health department, Legal Counsellors, Shelter home superintendents, & District level officers, Village Level Health & Education staff, Child Welfare Officers of all Police Station of City, Government teacher.



Collaborate

Through Integrated Efforts
between Children, The State,
Civil Society, Corporates
and The Community



THE CHILDLINE NETWORK

Our ambitious endeavour to reach out to every child in need of care and protection begins with small undertakings, adding up to a series of well devised projects and plans across the country. In a bid to allow every child access to an emergency helpline service; CHILDLINE continues to expand exponentially, each day. The CHILDLINE network incorporates certain practices while setting up new CHILDLINES, in order to better deliver our helpline service.

Our teams worked round the clock, visited new locations, conferred with various stakeholders from district administrations and continuously worked towards adding new CHILDLINES to the ever growing network.



Inauguration of CHILDLINE service in Gaya, Bihar



CHILDLINE COVERAGE

Particulars	East	South	West	North	Total
Ringing locations (Up to 31st March 2012)	50	63	41	50	204
New locations ringing (April 2012- March 2013)	16	19	20	18	73
Total Ringing locations (As on 31st March 2013)	66	82	61	68	277

On 31st March, 2013, CHILDLINE was ringing in 204 locations, with a total of 73 new locations in the last financial year

PREPARATORY VISITS

The Zone-wise details of preparatory activities undertaken during the reporting period are outlined as under

Region	East	South	West	North	Total
Preparatory Visits	15	16	17	19	67

67 Preparatory visits were conducted among which 41 were new locations

NETWORK VISITS

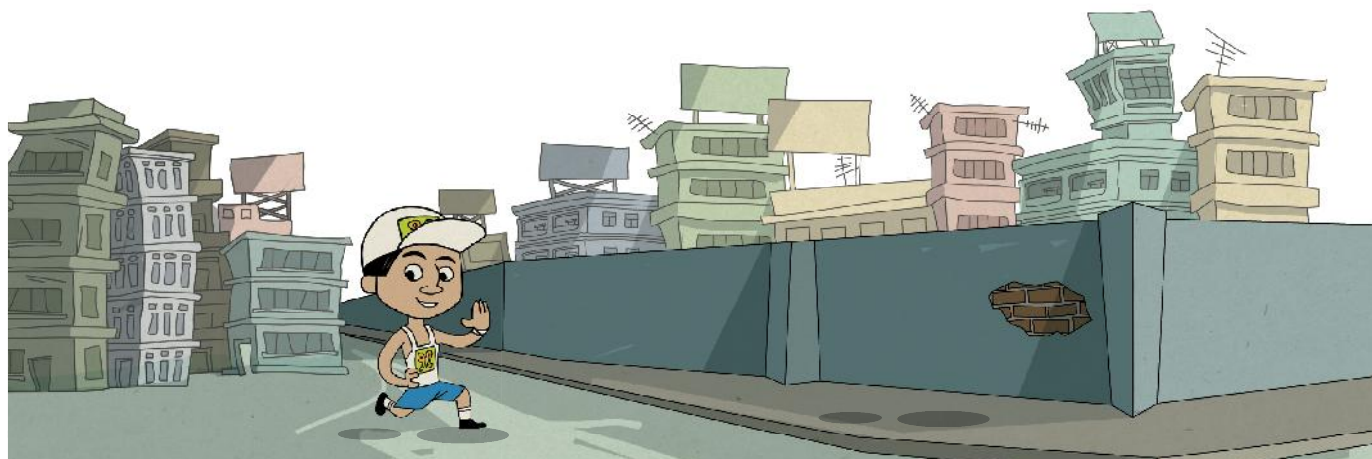
The Zone-wise details of preparatory activities undertaken during the reporting period are outlined as under

Region	East	South	West	North	Total
Network Visits	101	142	108	98	449

A total of 449 visits against the target of 430 visits were conducted in the year. During the course of these visits, the team interacted with various government officials at the district and state level to appraise on the child protection issues, challenges encountered in service delivery and collectively arrived at resolutions through systemic measures and programme implementation.

IN HOUSE TRAININGS CONDUCTED

Particulars	East	South	West	North	Total
In House Trainings conducted in new locations during the year	15	20	16	19	70



Child helpline service launched

Special Correspondent

RAMANATHAPURAM: The rural model of Child Helpline (1098) service was formally launched in the district on Monday.

District Superintendent of Police N. M. Mylvahanan, launched the service and released a sticker on the helpline service at a brief function here.

Speaking at the function, the SP appealed to the general public to make use of the helpline and help the authorities to provide care and protection to the needy children.

Tamil Nadu Rural Reconstruction Movement

(TRRM), a non-governmental organisation would function as collaboration organisation and take action on information provided by general public through the helpline on children who required assistance.

Mr S. Karuppasamy, Director, TRRM said two other NGOs, the Society for Peaceful Education and Economic



ON AN ALERT: Superintendent of Police N. M. Mylvahanan addressing the participants during the inaugural function of the child helpline service in Ramanathapuram on Monday.

— PHOTO: L. BALACHANDAR

Development (SPEED) and People Action for Development (PAD) would act as sub centres under TRRM in providing timely help and assistance to the needy children.

He said people could dial 1098 from BSNL landline or any other mobile phones (except Aircel) to inform about child marriage, child beggars, child labour, child abuse and

missing children. The helpline service is being implemented by the Childline India Foundation and funded by Government of India.

Mr Karuppasamy said the helpline has been functioning in the district on trial basis for the past six months. "On being alerted through child help line, we have prevented 12 child marriages, rescued 10

children from begging and traced one missing child," he said.

Recently, they had rescued a 15-year-old-boy, when he was being trafficked to Rameswaram by a fake Godman from Uttar Pradesh. The boy is presently kept in a home and efforts were on to restore him with his parents, he added.

He said TRRM, besides being a collaborative organisation, would look after cases reported in Ramanthapuram and Paramakudi taluks. While SPEED would be in-charge of Kamudhi, Thiruvadanai and Mudukalathur Taluks, PAD would look after Rameswaram and Kadaladi Taluks, he added.

Speaking at the function District Child Protection Officer N. Sivalakumar, District Social Welfare Officer A. S. P. Manimegalai and District Project Officer, Integrated Child Development Scheme (ICDS) S. Gunasekari said the helpline would go a long way in helping hapless children.



CAPACITY BUILDING

The regional meets of CHILDLINE India Foundation are a mere reflection of the work done by CHILDLINE's unsung heroes. It is a melting pot of sorts, bringing together experiences and anecdotes from the remotest parts of India. Learnings and challenges are recapitulated, ideas are exchanged and the morale of every team member is boosted as he/she devises new methods and tools to ensure a better future for all children.

Region	Target group	Number of participants	Themes	Location	Dates
South	Coordinators	158	Child Marriage – Analysis of interventions, mechanisms, gaps and rehabilitation methods. Convergence & promotion of Child rights Gramasabha.	Kanchipur, Tamil Nadu	29th Oct – 3rd Nov 2012
	Team Members	137			
North	Coordinators	97	Legislations related to Child Protection and CHILDLINE Interventions	Ajmer, Rajasthan	31st Oct – 2nd Nov 2012
	Team Members	140	Child Protection – Issues. Identification. Intervention.		29th - 30th Oct 2012
East	Coordinators	162	Legislations related to Child Protection and CHILDLINE Interventions	Puri, Odisha	3rd Jan – 8th Jan 2013
	Team Members	148	Understanding the issues related to children and innovative outreach method adaption's		6th Jan - 8th Jan 2013

Region	Target group	Number of participants	Themes	Location	Dates
West	Coordinators	74	108	Lonavala, Maharashtra	4th Oct – 6th Oct 2012
	Team Members	148			2nd Oct – 3rd Oct 2012

REGIONAL PARTNERSHIP MEETS OF CHILDLINE PARTNER REPRESENTATIVES

EAST

The 14th East Zone Regional Meet at Puri, Odisha was inaugurated by Mr. Santosh Kumar Das, Deputy Director, In-charge of Child Welfare, Women & Child Development, Government of Odisha. The Guests of Honor were Mr. Sarat Kumar Misra, Chairperson, District Legal Service Authority, Puri District who drew the participant's attention to the legal aid services for children which existed in all the districts and Ms. Kasturai Mahapatra, Commissioner-cum-Secretary, Persons with Disabilities, Govt. of Odisha, who expressed the necessity for establishing long term safety measures for child protection in collaboration with all other support systems available. Ms. Chitrakala Acharya, Head – Services, CHILDLINE India Foundation (CIF), Mr. Debashish Rath, Director, CHILDLINE Collab, Puri and Mr. Sandeep Kumar Mitra, Head, Eastern Regional Resource Centre (ERRC) were also present.

The inauguration was followed by two days of workshops for the 141 coordinators / team leaders from the East Zone. After a common session with a zonal presentation and the new CHILDLINE formats by Mr. Mitra the participants were divided into 4 groups – i) North East, ii) West Bengal, iii) Odisha and iv) Bihar/Chattisgarh/Jharkhand, each group having different interactive sessions conducted by external and internal resource persons – on child rights and laws, child counselling, improving co-ordination in call referrals, case intervention, importance of documentation, media violation, etc.

Following the coordinators/team leader's workshops, Mr. Rath inaugurated the Meet for the team members with 125 participants. After a common session with the zonal presentation and the formats, the team members here were also divided into 4 groups with each group having varied sessions on topics such as – gender and sexuality, sexual violence against children, handling child abuse cases, communication, effective outreach, call classification, case identification etc.

SOUTH

The Regional Meet of all the CHILDLINE coordinators and team members of the South Zone was organized in Kanchipuram district. The theme of the meet was child sexual abuse. Another important session of the meet was about the Protection of Children from Sexual Offences Act (POCSO) which was handled by CIF Representative Mr. Thomas T.A. This session was helpful in giving an understanding about the sections, procedures and guidelines mentioned in the new act.

Another session on CHILDLINE linkage with homes focused on supporting the coordinators and team members to reach out to children in homes to understand their issues and situations. The session involved discussions on the indicators of child friendly practices in homes that could support the team to have a better understanding while conducting the visit. Based on the sharing at the meet the city CHILDLINES scheduled visits to children's homes in their monthly plan, each city was able to visit minimum 2-3 homes every month. The visits helped to enhance children's relationship with CHILDLINE.

As a result of the regional meet the knowledge of the coordinators and team has increased which ultimately helped to book a number of child sexual abuse cases under the POCSO sections. Further to the meet many cities initiated the awareness programme on the POCSO Act for police personnel, members of the Integrated Child Development Services (ICDS) and teachers.

WEST

The 14th Western Regional Partnership meet for the West Zone was held at Lonavala from the 2nd to the 6th of Oct, 2012. This was for the team members and coordinators of the CHILDLINE partner organizations from the states of Madhya Pradesh, Gujarat, Maharashtra and Goa. The meet concentrated on the capacity building of the participants with reference to their knowledge, skills and attitude, on various child protection issues in relation to the implementation of the CHILDLINE service. Specifically the issues of (a) Child Labour, (b) Child Sexual Abuse and (c) Child Marriage were dealt with. These issues were identified based on the study of the calls received by the respective cities and discussions held with the State In Charge, City

In Charge, City and Centre coordinators and team members.

Although the same content was covered at both the team members as well as the coordinators meetings the depth to which each of the topics were dealt with differed greatly. With team members the sessions were more hands on and emphasis was placed on procedures and protocols to be followed while intervening in such cases. With coordinators who through our internal assessment were found to have satisfactory knowledge about the basic procedures and processes emphasis was placed on dealing with exceptional cases, understanding loop holes in the law, procedures, processes and understanding best practices. Special attention was given to capacitating coordinators to overcome practical difficulties.

Exclusive sessions were conducted on Integrated Child Protection Scheme (ICPS). The sessions consisted of sharing the progress of the implementation of the ICPS scheme in the various states of the zone and discussing the various strategies to work in coordination with the ICPS structures at the state and especially the district level such as State Child Protection Society (SCPS), State Child Protection Unit (SCPU), District Child Protection Society (DCPS) and District Child Protection Unit (DCPU).

NORTH

The 14th Northern Regional meet for Coordinators saw Smt. Deepak Kalra, Chairperson, Rajasthan State Commission for Protection of Child Rights (RSCPCR) addressing the participants. She stressed upon the need for awareness of children's right to protection against all forms of violence.

The Regional Meet at Ajmer was a break away from the monotony of the usual trend followed in the past. First two days of the regional meet, i.e, from 29th Oct, 2012 to 30th Oct, 2012 were exclusively for the team wherein creative activities were set up like comic strip making, drawing sessions, story writing and the like. A theatre activity was also done wherein members had to use this innovative medium in an appealing manner in order to spread awareness about Child Protection and Child Rights as well as the role of CHILDLINE. This activity aimed at developing communication skills, boosting confidence levels, and improving voice modulation as well as over all presentation skills.

The following days of the meet witnessed active participation of coordinators in the sessions covering a plethora of child protection issues taken by eminent and highly skilled resource persons with a practical working experience on child rights and child protection over many years. The newly joined coordinators were oriented on the basic concepts of rights based approach and the importance of engaging stake holders in child protection while the senior coordinators, on the other hand, were challenged to inculcate new perspectives of child protection in their cognition.

The regional meet came to an end with the chief guest congratulating the CHILDLINE family for their commendable work.

HAPPENINGS ACROSS THE COUNTRY

EAST

SAHARSA

CHILDLINE put up a stall at the Kosi Mahautsav organised by the Government of Bihar and inaugurated by the Chief Minister of Bihar, Mr. Nitesh Kumar. This Maha Utsav in itself is a famous festival of the Saharsa District. Through this event, CHILDLINE Saharsa made the local community aware about CHILDLINE and its services.

SANDESHKHALI

Impoverished villages of Sandeshkhali in the Sundarbans are notorious for trafficking girls in the name of providing work as domestic help, construction workers, etc. In every village, an average of six girls are found missing. Locally known as 'agents' or 'contractors', the traffickers target impoverished, vulnerable families, pay them meagre amounts of money and hand their daughters to placement agencies. Unaware of what lies ahead of them, some of the girls are sold to city brothels and music bars and some are sold as domestic workers or as brides to states with a low sex ratio. Minor boys from here are sold for bonded labour to small manufacturing units in UP, New Delhi and even Kolkata.

To educate the locals about this menace, a Legal Awareness Camp was organised at Sandeshkhali. The Chairman of the West Bengal State Women Commission (WBSWC) was present at the camp as a resource person and delivered a valuable speech on trafficking and the laws related to this crime. The District and Block administration officers as well as police officers and local leaders were also present. Prof. Sarfaraz Ahmed Khan, from The National University of Juridical Sciences, talked about the special laws and their implementation processes at the camp. Mr. Sandeep Kumar Mitra, Head, East Regional Resource Centre, CIF shared various case studies and also the role of CHILDLINE in combating child trafficking. Along with the

esteemed guests, children from various schools also participated in the programme. More than 2000 villagers were present at the camp and took an active part in the sessions conducted.

HOWRAH

An awareness programme was organized by CHILDLINE at the Bally Jagacha block. The President of the Zilla Parishad, Ms. Chaitali Debnath and the Panchayat Samiti members attended the programme. The programme began with a session on what CHILDLINE is and the services rendered so far. A puppet show was organized by CHILDLINE to entertain the children who had come from 35 primary schools of the Bally & Belur blocks. Through the puppet show information about the CHILDLINE number 1098 and details about the CHILDLINE services were provided so as to capture the attention of the children. Later there were various interactive sessions conducted to explain topics like child labour, child marriage and child trafficking. At the end of the programme a magic show was organized for the children. A total of 165 students, 35 teachers and 100 guardians attended the programme.

DARBHANGA

A women's rally was organised by CHILDLINE Darbhanga with an aim to involve women to give out messages about CHILDLINE and its activities to the community. This was done to enforce the fact that to combat child related problems at the community level, women can play an important role to protect children. Nearly 200 community women participated in the rally and every one of them took the oath to fight against any form of abuse or violence against children in the society.

GUWAHATI

To encourage the initiative against Child Labour, a rally was organised by Guwahati CHILDLINE with the participation of the Chief Minister of Assam. A talk show was also organised and aired by Red FM.

AIZAWL

Law enforcers play a big role in civil protection mechanisms. As such a Programme on Child Friendly Police Station was organized at Aizawl Police Station by CHILDLINE along with the Mizoram Police, Mizoram State Child Protection Society, and the Center for Peace and Development. The objective of the programme was to sensitize and strengthen the police personnel about their roles in working with children and to make the police stations a child friendly environment.

The Member Secretary, Child Welfare Committee (CWC) & Superintendent, RITC were also present and provided information about the Juvenile Justice (Care and Protection of Children) Act 2000, the Amendment Act 2006 and ICPS functionaries. The programme ended with a tour of the police station where the children were guided by the Officer in Charge of the Aizawl Police Station who explained the services and showed the different cells at the police station.



A Medical Camp was set up at Shimoga



A jatha organized against Child Marriage in Mandya



Kite Festival in Kolkata



CHILDLINE Ahmedabad organized a drawing competition for kids in the city

SOUTH

KOCHI

CHILDLINE Kochi in association with the District Administration, Education Department, National Rural Health Mission and the District Council of Child Welfare organized a CHILDLINE meet for CHILDLINE Ambassadors belonging to the Ernakulum, Aluva, Moovattupuzha and Kothamangalam Educational Districts in Kochi, Kerala. The primary objective of this meet was to orient the ambassadors on child rights, the CHILDLINE service and their duties as ambassadors.

The meet saw participation from over 200 schools in the educational district. CHILDLINE Ambassadors were accompanied by one teacher per school. Therefore, there were a total of 400 CHILDLINE Ambassadors and 200 teachers participating in the meet.

Once the CHILDLINE Ambassadors were inducted, it was the duty of students to play a role of spreading awareness on CHILDLINE within their schools, referring children to CHILDLINE in case of emergency needs of children, imparting information on different issues such as Child Labour, Child Sexual Abuse etc and creating additional ambassadors for CHILDLINE.

MADURAI

A 2 day training of Child Rights Protectors was organised by CHILDLINE Madurai for officers of various departments at the Collectorate in Madurai. Mr. Anshul Mishra, District Collector, Madurai inaugurated the programme. Speaking on the occasion, Mr. Anshul called for complete eradication of Child Abuse in all forms in the Madurai district. The primary objective was to create awareness amongst schools; teachers and parents about Child Abuse, Child Rights and Protection. Over 400 participants from various departments such as Social Welfare, Police and Education in addition to the Nehru Yuva Kendra, Sarva Shiksha Abhiyan (SSA), Self Help Groups and the Integrated Child Development Services (ICDS), took part in the training in different batches.

KOZHIKODE

CHILDLINE Kozhikode drew a campaign against substance abuse and addressed the issue of drug abuse prevalent amongst children with the objective of creating awareness on the harmful effects of drugs and alcohol amongst children. Shri M.K. Raghavan, Member of Parliament, Kozhikode inaugurated the campaign which included 'K a l i k', a day long study camp to sensitize children. Shrimati K.C. Rossa Kutty, Chairperson, Kerala State Vanitha Commission inaugurated the camp.

CHILDLINE Clubs were formed by CHILDLINE Calicut in schools to make children aware of their rights and safeguard them from any kind of abuse. "Children are not safe even at their homes. Strengthening of vigilance councils and opening CHILDLINE Clubs in all schools across the district could help to ensure the safety of children," said R. Sasi, Vice-President, District Panchayat, Calicut at the district level launch of the CHILDLINE Club and empowerment programme for Jagratha Samithi. Over 100 students and several teachers attended the programme at the Regional Science Centre and Planetarium in Calicut. Awareness sessions were held in connection with the programme to inform children about their rights.

IDUKKI

CHILDLINE Idukki conducted a workshop for school bus, taxi and auto drivers on safety measures while dealing with children and how to make travelling comfortable for children. Mr. V.N. Saji, Deputy Superintendent of Police (DYSP), Munnar inaugurated the workshop and CP. D. Mohanan, Circle Inspector (CI) Munnar presided over the function.

WEST

MANDASAU

CHILDLINE Mandsaur recognized that many children in the area were out of school because of various reasons like financial conditions, not enough family support etc. To benefit these children CHILDLINE initiated an evening school, 'Masti ki P a t h a ' in a colony with the help of a local sponsor. Apart from imparting knowledge like any other regular school, this school also teaches children basic life skills, provides information on child rights, child protection, health and hygiene.

PRABHANI

Around 200 children, police personnel and social workers participated in a rally which was based on the theme "PROHIBIT OR STOP CHILD LABOUR AND EDUCATE CHILDREN". Shop keepers and the general public of the city were involved in the rally held by CHILDLINE through street plays, social awareness songs and slogans.

BHOPAL

With an objective to create awareness among people and ask them to come forward in cooperation on the issue of "Child Sexual Abuse" CHILDLINE Bhopal took to the streets in the form of a campaign titled "Say no to Child Abuse". A bike rally with 60 college students and volunteers was initiated by CHILDLINE and supported by various other NGO's like Angan Trust, Bitiya club, OASIS, SWANS and others. A candle march supported by Tulir, an NGO from Chennai was also carried out on the streets of Bhopal.

BARODA

A signature campaign on "Save the Girl Child" was carried out with gynaecologists of major hospitals and clinics in the city by CHILDLINE Baroda on the occasion of National Girl Child Day.

MUMBAI

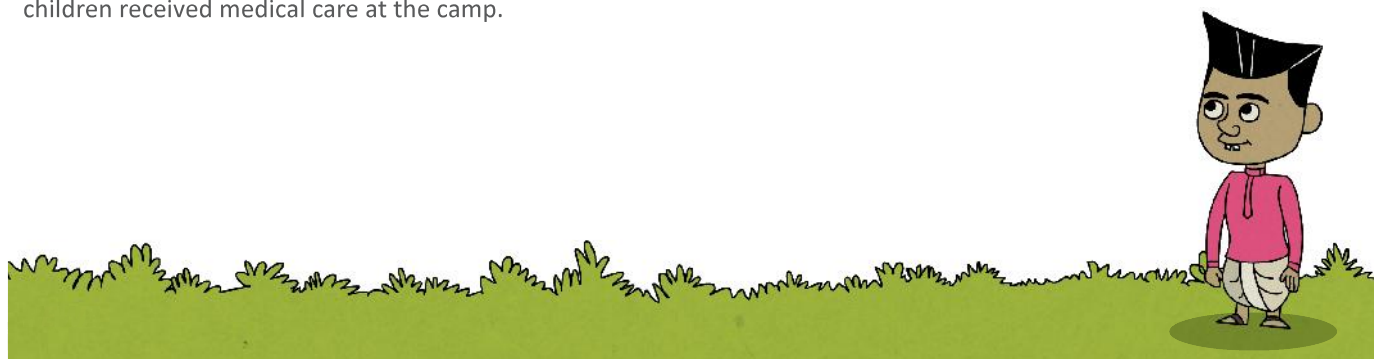
Street Children's Birthday Party, an annual celebration for street children of Mumbai was organised by CIF on December 13, 2012 in Mumbai. The day was special for each and every child, as most of them celebrate this day as their own birthday. The Street Children's Birthday Party has always been a big event for the streets kids in Mumbai. The kids happily attended the party and cut a birthday cake. The 16th CHILDLINE Birthday party saw 1,000 street kids from across Mumbai, Thane and Kalyan including CHILDLINE partner's shelter kids. Amidst balloons and streamers and other festivities, the kids also came up with some performances of their own. Food, drinks, music and unlimited masti made the kids smile.

Mr. Krishna Prakash, ACP, South Mumbai and Dr. B G Shekhar, DCP Law & Enforcement were the chief guests at this event.

NORTH

VARANASI

A day-long multidisciplinary medical camp was organised by CHILDLINE at Chattaripur, Shivpur in Varanasi. Nearly 300 children received medical care at the camp.





CHILDLINE Aligarh carried out a signature campaign



Mass outreach programme on 1098 carried out in Mumbai

REWA

With an objective to strengthen awareness among the stakeholders in Rewa district, CHILDLINE Rewa organised Stakeholders Coordination Meet on the Integrated Child Protection Scheme (ICPS) in Rewa. Mrs. Rajpal Kaur Dixit, Joint Director, WCD, Rewa & Shahdol division chaired the meeting. Members of Child Welfare Committee, Superintendent and officials from the Observation Home and Children Home participated in the meet.

SAHARANPUR

Saharanpur CHILDLINE in collaboration with the District Legal Aid service organized a legal literacy camp at block level to generate awareness of the 1098 service and activities

NOIDA

CHILDLINE conducted training workshops for more than 300 police personnel including members of the SJPU's and AHTU on Juvenile Justice (Care and Protection) Act 2000.

CHILDLINE Noida also organized a district level consultation on "Anti-human trafficking" where resource organization partners participated.

SHIMLA

A one day medical health camp was organized wherein 134 children were checked and provided medical treatment during an outreach activity.



CHILDLINE participates in the Winter Carnival at Manali

AMBALA

CHILDLINE Ambala coordinated a one day orientation which focused on chapter II and III of the Juvenile Justice (Care and Protection) Act 2000. Dr. K.P. Singh IPS ADGP (Prisons) conducted a training session on the Juvenile Justice Act at Conference Hall in the Vita Milk Plant. Police Personnel, Members of JJB & CWC Ambala were present during the training. CHILDLINE Ambala shared success stories and explained the steps to be taken in case a child is lost and the responsibilities of police personnel and the Child Welfare Committee (CWC) were highlighted in such a situation.

ALIGARH

To mark the International Missing Children's Day, CHILDLINE Aligarh organized a signature campaign to sensitize the public on the issue of missing children. The signature drive saw huge participation from the general public, Anganwadi workers and Peer Educators of the Urban Health Initiative project. A memorandum was submitted by CHILDLINE to Mr. Piyush Mordiya IPS, Senior Superintendent of Police (SSP) demanding that action must be taken and an FIR must be immediately filed on cases of missing children. CHILDLINE requested the SSP to instruct the officials for making it mandatory to file FIRs for missing children in the district.

DELHI

A training programme on dealing with cases of Bonded Labour in addition to an induction on Child Rights & Protection was carried out for the Deputy Commissioners and Sub Divisional Magistrates of the Government of NCT, Delhi at the Conference Hall of the Divisional Commissioner's Office. The training organised by CHILDLINE India Foundation saw 50 officers taking a day out from their hectic schedule to participate in the training.

ACTIVITY ACROSS THE BORDER

CHILDLINE members attend workshop held by Child Helpline International in Sri Lanka

Ms. Sreoshi Patranabis and Ms. Jaya Sophia represented CHILDLINE India Foundation (CIF) in the South Asia Outreach and Community based Strategy Workshop organized by Child Helpline International (CHI) in collaboration with the National Child Protection Authority (NCPA) and Don Bosco Lama Sarana in Srilanka.

THE VOICE OF INDIA'S CHILDREN

Child participation involves encouraging and enabling children to make their views known on the issues that affect them. Given the genesis of the CHILDLINE service, its identity continues to be linked to a deep-rooted vibrant relationship with children.

'Involvement, respect, best interest of the child, access to information, expression and empowerment' are some of the key aspects that come to mind when we think about what the concept of Child Participation means to CHILDLINE. Similarly, being a 'facilitator, listening to Children, acceptance and accountability' are some of the requirements that emerge while envisioning our role in the process of enabling children to meaningfully participate.

The conviction of CHILDLINE's belief that, when children are heard and involved, systematic changes would impact their lives positively has grown even stronger over the decade of its service.

CHILDLINE holds Children's Meets regularly which aim at creating a formal space for children to raise their issues and concerns. These meets bring children and members of different allied systems on a common platform whereby the issues can be raised and addressed and advocacy for positive change in public service can be articulated.

Tools of Child Participation within the realm of CHILDLINE:

OPEN HOUSE

CHILDLINE has put child participation in practice through 'Open House' sessions. It is a monthly feature at CHILDLINE, wherein children share their feedback on the CHILDLINE Service and other issues concerning their life situations, therefore gaining a deeper understanding of the issues and concerns, with children, during the course of the year. It also serves as an

opportunity to share the positive encounters between children and functionaries of the allied systems, like the police, health personnel etc. This helps not only in giving insights for improving the service, but also in building a relationship of trust with the children

Open House happens across different towns and cities across India according to the need of the hour and the convenience of the children. Child participation has been ingrained into the routine functioning of CHILDLINE at every level of interaction with our children.



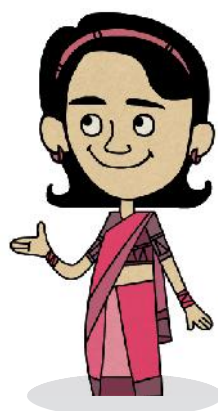
Children enjoying at an Open House conducted by CHILDLINE



Open House at Bidar

INTERVENTIONS THROUGH OPEN HOUSE

- As a result of the open house conducted, CHILDLINE Kota, Department of Education and the Rotary Club have agreed to open a temporary school in the basti for underprivileged children
- An open house conducted in Kolar brought to the fore front the problems faced by the girls residing in a government girls hostel in Bangarpet taluk. The girls complained that they were facing scarcity of water. This issue was settled by the efforts of CHILDLINE Kolar along with Social Welfare Department and the taluk Panchayath. Within ten days a new bore well was placed in the vicinity of the hostel
- In Villupuram, during an open house programme, the children gave information about a 14 year old boy who was working in a tea shop. The boy was rescued and enrolled in school.
- In Shivamoga, many slum children were suffering because of common health problems. A health camp was organized in collaboration with the Department of Health and the Government Hospital to treat the children



CHILDREN'S CLUBS

Another feature at CHILDLINE is the creation of Children's Clubs within schools, communities and villages. It is a Child Participation tool, for the children by the children themselves.

Children volunteer as members of the CHILDLINE Club and appoint CHILDLINE Ambassadors from amongst them. This forum is where children are able to express the issues faced by their peer group in the society. These Clubs are monitored by teachers, parents and CHILDLINE team members. The objectives of these groups are multifold:

- To address child rights and protection within various spheres
- Create a network between children and CHILDLINE
- Promote leadership qualities among CHILDLINE Ambassadors
- Better co-ordination between CHILDLINE Clubs and CHILDLINE for informing children's issues in the society



Children's Club members take part in a post card campaign held by CHILDLINE Behrampur



Darjeeling's Children Club Members



SOME ILLUSTRATED EXAMPLES OF CHILDREN'S CLUBS

- Subhadra from Tanganapalli village in Berhampur, Odisha has had more than her fair share of hurdles to jump since she lost her two hands in a burnt injury. She experienced discrimination from villagers, relatives and even from friends. There were instances at times that her disability has made it hard for her to make friends in the village. With the support of Children's Club, she battled against prejudice in the village. Fortunately, the Children's Club formed by CHILDLINE Berhampur instilled in her a feeling of self-worth and a belief in the power of Children's participation. "There is a need for awareness at home, in the community, and throughout the country about people with disabilities which reduces the stigma," says Subhadra.



Subhadra signs her name during a signature campaign

- Shweta is just 13-years old and is an active member of the Children's Club formed by CHILDLINE. This young girl who hails from Kuarmunda, Sundargarh district participates regularly in the meetings of the Children's Club. Ever since, she decided to start raising awareness on various issues related to children from her school and community. "I live with my parents in a remote village near a hill called Kalosiria in the Kuarmunda block. I sit with the children's group. I learnt a lot about my rights as a child from the Children's Club. Parents sometimes show a bias among their girl and boy children. Earlier my parents did not allow me to go out except for their work. The Children's parliament gave me an opportunity to tell my parents to allow me to play in the afternoon like my brother. I got the courage to ask them to play as I learnt it from my children's cadre training at CHILDLINE. Now I play in the afternoon with my group. Earlier, they would ask me to use borrowed books, but now I ask the school for books. Being a member of the Children's Club is an amazing experience. I have become more confident, people show me respect when they know I am a member of the Children's Club. I really feel empowered and have a strong role to play in creating change in the situation of children in my village," says Shweta. "Last year, I participated in trainings carried out by CHILDLINE which have developed my skills for advocating for the rights of the children in my village and I have learnt about Child Rights and Child Protection. I feel I am knowledgeable and more informed about problems in my community."

During a recent Children's Parliament session in Rourkela, Shweta confidently asked the representatives about the need to provide supplementary nutrition in the form of a cooked, nutritious meal to children in the age group of 3-6 years. She supported her questions with examples to show the real situation of children.



Connect

Through Technology
to Reach the 'Last Mile'



CONNECTING TO CHILDREN

The CHILDLINE service is available to children in 277 cities / districts across 30 States / UT's in India, through a well - integrated network of 553 partner organizations

CHILDLINE 1098 initiates dialogue with children in need of care and protection and acts as a tool for change in the Child Protection arena.

CIF not only plays the role of listening to the voice of the child, but also plays the role of strengthening, molding and filling the gaps of existing National Child Protection Mechanisms.

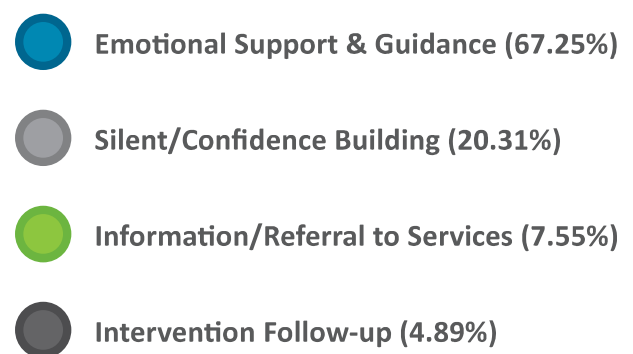
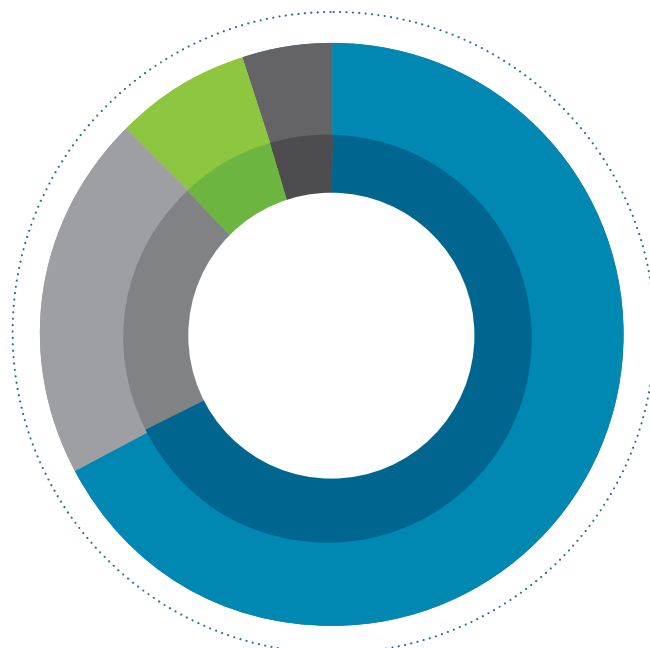
In 2012 - 2013 CHILDLINE received a total of 4,125,791 calls from children and concerned adults. The tabulation for the same appears below

Categories	South	West	North	East	National	%
No. of cities	72	62	66	61	262	
Medical	1,463	2542	1925	5106	11,036	
Shelter	5,844	2061	1853	3387	13,145	
Restoration	2,479	396	1041	3805	7,721	
Protection from Abuse	8,379	4009	5924	3545	21,857	
Child in conflict with law	101	76	57	138	372	
Sponsorship	3,799	2439	1700	1275	9,213	
Missing	2,715	3300	7544	4795	18,354	
Emotional Support & Guidance	68,420	747325	880859	158907	1,855,511	
Silent/Confidence Building	162,815	165092	192981	39630	560,518	
Information/Referral to Services	115,921	5445	5463	81476	208,305	
Intervention Follow-up	64,317	14936	13650	41913	134,816	
Unable to locate Caller	2,964	54	7	1646	4,671	
Intervention Calls – I	439,217	947,675	1,113,004	345,623	2,845,519	69
Awareness Building Call	65,706	16700	13563	27180	123,149	
Technical Connectivity Problems	190,776	360106	486060	102937	1,139,879	
Any Other	2,603	2536	2543	4773	12,455	
Unclassified	1,086	1461	1699	543	4,789	
Non Intervention Calls – II	260,171	380,803	503,865	135,433	1,280,272	31
Total I & II	699,388	1,328,478	1,616,869	481,056	4,125,791	100

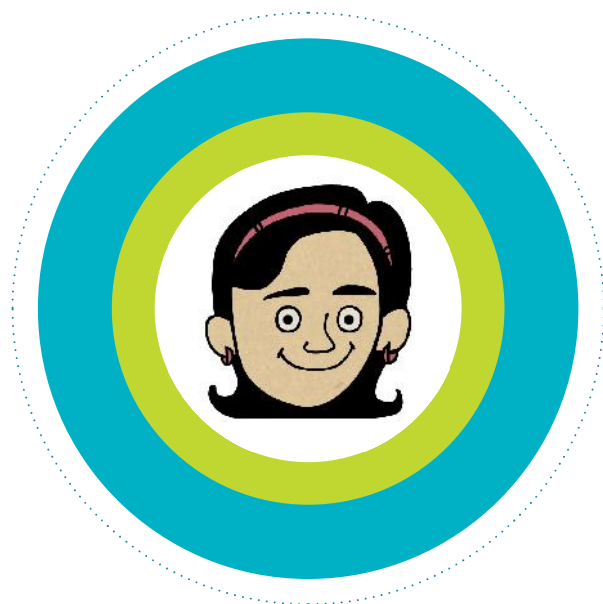
DIRECT INTERVENTION CALLS



INDIRECT INTERVENTION CALLS



GENDER OF CHILDREN ASSISTED



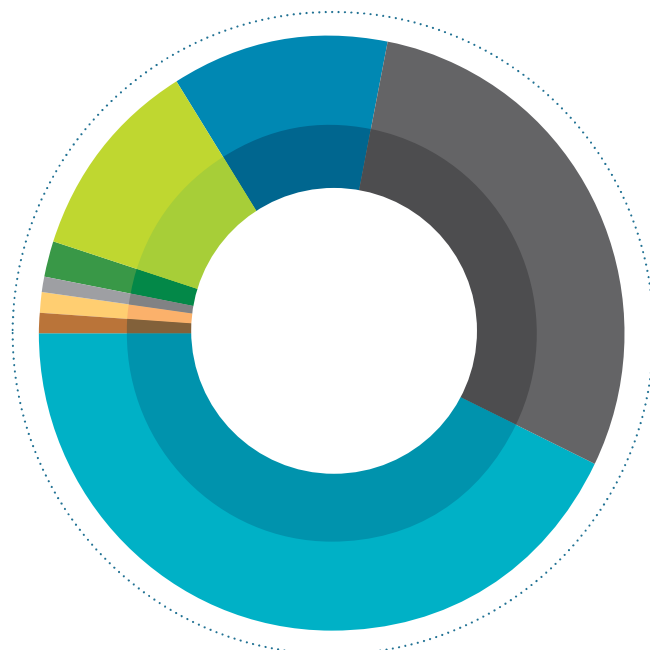
37%



62%

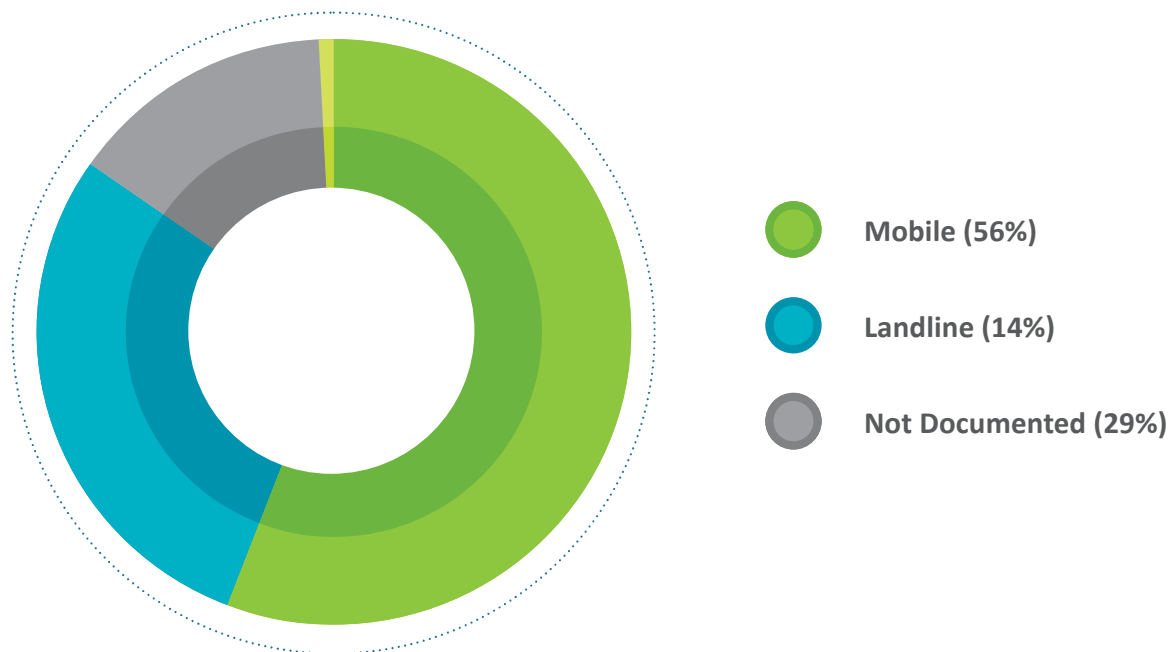
* 1% Not Documented

AGE DISTRIBUTION OF CHILDREN ASSISTED

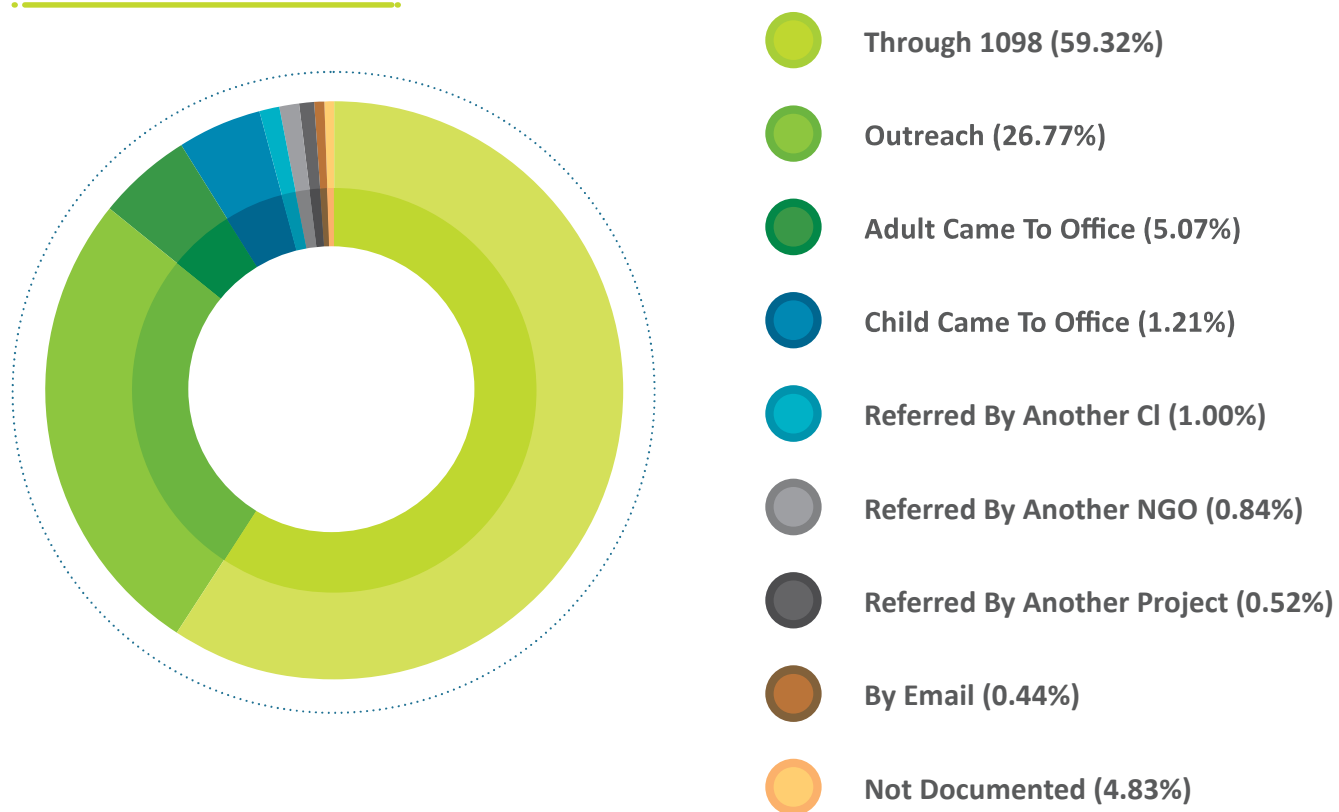


- 5 To 10 (29%)
- 10 To 15 (43%)
- Less Than A Year (1%)
- Less Than A Month (1%)
- Not Documented (2%)
- 18 to 25 (1%)
- 15 To 18 (12%)
- 0 TO 5 (11%)

HOW CHILDREN CALLED CHILDLINE 1098



SOURCES OF CHILDLINE CASES



RESPONDING TO CHILDREN IN DISTRESS

In India, CHILDLINE is a phone outreach based intervention model and the work begins when a call for help comes in. As soon as this happens, local CHILDLINE teams swing into action for direct intervention. Intervention covers a range of actions from rescuing children from abusive circumstances, providing immediate SOS attention, to registering a case at the police station, presenting a child to the CHILD Welfare Committee (CWC) in the city and developing the papers for onward action as directed by the CWC and so on.

Each case is unique in nature. Some take less than an hour to resolve whereas others take months of work. CHILDLINE's operational model involves the team activating a variety of linkages among the allied system institutions such as the Police, Municipality, Health Care, Education and Transport Institutions along with the Judiciary, Child Care NGO's, Local, State and Central Governments. Very often, the team has to provide unique solutions that require a relevant interpretation of legislations such as the Juvenile Justice Act and others, and sensitise allied institutions on issues.

2012-2013 was no different from the previous years. CHILDLINE received over a thousand calls from worried parents, sensitive adults, the community, well wishers and the distraught children of India. The below mentioned interventions / cases are a mere drop in the ocean of the work done by the CHILDLINE team.

CHILD MARRIAGE

CHILD MARRIAGE OF A TRIBAL GIRL AVERTED

Pampa Pahan was a 15 year old tribal girl from West Bengal. A bright student of class IX, her father, Baidyanath Pahan was a daily labourer and her mother, Laxmi Pahan, a house wife. Hailing from very poor conditions the family's monthly income was around Rs. 2000 only. Her father, the only bread winner of the family, was fending for Laxmi, Pampa and her four sisters.

Giving in to their destitute conditions Pampa's father decided to get her married. A strong willed Pampa adamantly rebelled against her father's decision as she was keen on continuing her studies. Despite all of her efforts to persuade her parents, the girl was left with no option but to give in and accept the proposed marriage.

A person named Arun Sarkar called 1098 and informed CHILDLINE about Pampa's impending marriage. On receiving the call, CHILDLINE visited the girl's family. After thorough investigation, a complaint was lodged with the District Social Welfare Officer who was also the Child Marriage Prohibition Officer (CMPO). The CMPO, on his part, informed the matter in writing, to Balurghat Police Station. Following intimation from the appropriate authority, the concerned officials of Balurghat Police Station & CHILDLINE jointly intervened to prevent Pampa's marriage from taking place.

After prolonged discussions, persuasion and counselling by the CHILDLINE team, Pampa's parents, relatives and the neighbours were convinced about the consequences of child marriage and as a result, the team was successful in stopping the marriage. Furthermore, Pampa's father gave a commitment that he would not arrange his daughter's marriage till she attains 18 years of age. Now Pampa is continuing her studies and plans for a prosperous career.

CHILD LABOUR

A LARGE NUMBER OF CHILD LABOURERS RESCUED IN A SINGLE OPERATION IN KARNATAKA

A shocking total of 42 children, aged between 6 to 17 years and working in hotels, bars, restaurants and lodges in Gandhinagar and Upparpet areas in Karnataka, were rescued in an operation conducted by CHILDLINE. Of them, seven boys were less than 14 years of age. Another two children, aged less than six years, were found begging in the area while the rescue operation was being carried out.

The remaining 33 children, including a girl were all aged between 12 and 17 years. Most of them said their family members had dropped them off to work at these places due to dire poverty. These children were earning between 3,000 and 4,000 per month and were forced to work in the most miserable conditions. When the raid took place only 42 were found out of the 63 children who were earlier identified by the team. The rest of them fled the scene once the rescue operation began. While a majority of the children were from surrounding areas of the state, there were five children each from Bihar and Tamil Nadu and one each from Assam and West Bengal.

The Upparpet police have registered cases under Section 3 of the Child Labour (Prohibition and Regulation) Act, 1986, sections 23 and 26 of the Juvenile Justice Act, 2000 and section 374 of the IPC against the owners of the establishments that employed the children. The task was carried out jointly by officers from the Child Welfare Committee (CWC), CHILDLINE and the Upparpet police.

The Child Welfare Committee (CWC) has provided the minors' shelter at the children's homes and the CWC members are collecting details on their background along with the whereabouts of their families so that they could be safely sent home.

DOMESTIC CHILD LABOUR

SWATHI'S STORY

12 year old Swathi lost her parents at a very young age and was living with her uncle in Andhra Pradesh. Naïve as she was, her uncle brought her to Hyderabad to work as a domestic labourer in a businessman's home. Swathi was sold by her uncle to the businessman for Rs. 50,000/- which she was told was to be given to her once she turned 18.

Vulnerable and helpless, Swathi was forced to do all the household chores from 5 am to 12 am with no breaks or rests in between. To add to her plight, her employers restricted her every movement and made the girl stay at home at all times. They used to physically beat the child if she did not complete her work on time or according to their liking. Battered and bruised on a regular basis, her employers would serve her leftover food from the previous day. Being aware of her distress, a concerned adult informed CHILDLINE about Swathi. On receiving the call, the team verified the facts and visited the house where Swathi worked. When CHILDLINE reached the place, Swathi in old, ragged and dirty clothes was in the kitchen washing the utensils. It was evident that the girl was physically weak and distraught. On interacting with the girl, it was understood that the girl needed help. After Swathi narrated her story and the problems she was facing in the house where she was working, CHILDLINE along with the Deputy Commissioner of Labour, Hyderabad brought Swathi to the CHILDLINE office, offered her counselling and recorded her statement. The Child Welfare Committee (CWC), Hyderabad was informed about Swathi and her situation and as per their directions the girl was sent to the Government Home for Girls in Hyderabad. Swathi was again brought before the CWC, and based on what she told them they directed the Labour department to file a case against the employer. Swathi is now in KGBV hostel in Srikakulam where she is happy and continues her education.

MISSING CHILD

THE CASE OF MAHMUDA KHATUN

On September 26, 2012 at around 6.30 p.m. officers from Naharkatia Police Station called CHILDLINE, Dibrugarh to inform them about a girl of around 11 years who was found loitering alone at Sassoni Bus stand in Naharkatia. She was brought in by the local public at 5.30 p.m. to Naharkatia Police Station. The police officers arranged for the girl's medical examination the same day and the next day she was handed over to CHILDLINE.

Alone and aloof, the girl whispered to a CHILDLINE member that her name was Mahmuda Khatun and that she was originally from Nagaon. The girl further spoke about her family, her father who was a labourer in a rice mill, her mother Muslima Khatun and her two younger brothers. She said that her paternal aunt had brought her to work as a domestic maid in Dipu's house in Sivasagar. Mahmuda stayed at his place for 4 days and was later brought to Dibrugarh to stay with Dipu's borthern-in-law, Kamruz Zaman in Naliapool. While she was seeping, Mahumuda dreamt that her father had expired. A frightened Mahmuda was missing her home and her family and the next day she ran away from Zaman's house. Mahmuda got into a bus in the hope of reaching home, but she reached Naharkatia instead of Nagaon. While recounting these incidents, Mahmuda expressed her wish to go back to her own house and stay with her own family. Mahumuda's case was immediately presented before the Child Welfare Committee (CWC). The girl was produced before the CWC along with her father, paternal aunt and Kamruz Zaman. The CWC ordered Zaman to open a National Saving Certificate (NSC) with an amount of Rs. 10,000/- for the welfare of the child. She would be allowed to withdraw the amount when she attains 18 years of age. Granting her wish, Mahmuda Khatun was restored to her family.

CHILD SEXUAL ABUSE

DRONE FOUNDATION CASE

Based on the information received from a child rights activist, Ms. Bharti Sharma, CHILDLINE Gurgaon filed a complaint with the National Commission for Protection of Child Rights (NCPCR) against Drone Foundation which runs a home for children. The NGO faced a very serious allegation that the children residing in the home were sexually abused by one of the staff members. On further inquiries it was found that some of the children were HIV positive. An enquiry team headed by Bharti Sharma was set up by the NCPCR and a spot visit was conducted at the home. During the raid 14 HIV positive children were rescued and counselled thereafter. While counselling, two children revealed that they were sexually abused by the NGO Staff, Ankur Gupta. The very shelter home which was supposed to provide care and protection to innocent children turned

into a house of horrors. The children insisted that they had disclosed the matter to the President of the organization, Sunita Gupta, but instead of taking any immediate action she in turn reprimanded them.

Taking cognizance of the matter on the basis of the statements given by the children, an FIR was filed against Ankur Gupta who was absconding for some time when he was finally arrested following the statements of two girl victims, aged 9 and 12. The medical report of the girls confirmed sexual abuse. While the 12-year old girl was found to be HIV+, the other victim did not have any infection at the time of the medical test. The accused was also HIV+.

In an exemplary example of fast justice delivery the additional district and sessions judge Vikram Aggarwal found the prime accused guilty. Ankur Gupta has been sentenced for life and has been ordered to pay a fine of Rs. 2 lakh by the district court in addition to finding him guilty under Section 506 (punishment for criminal intimidation). He was also awarded additional five years in jail and a fine of Rs. 10,000.

All the 11 inhabitant children of this shelter home are now in the care and protection of another shelter home where they are safe and are being given proper medical assistance.

ABANDONED CHILD

INFANT RESCUED BY CHILDLINE

In the month of September, 2012 CHILDLINE Bhagalpur received a phone call informing them that a new born baby had been found inside a roadside dustbin in the town. After receiving the call the CHILDLINE team rushed to the spot and rescued the baby. Left out in the open for hours the child was in a very poor health condition. The team decided to take the baby to a Government hospital in the town and simultaneously lodged a General Diary (G.D.) at the towns' police station. In the mean time they also informed Child Welfare Committee (CWC) about the case so that a decision could be made about the welfare of the infant. After two days of direct medical supervision the child was restored to proper health and the team produced the baby to the CWC. By the order of the CWC the infant has been placed in an orphanage in the district and has also been positioned for adoption by the Specialised Adoption Agency (SAA).

CHILD TRAFFICKING

REPATRIATION OF THREE BANGLADESHI CHILDREN

CHILDLINE Bhubaneswar repatriated three children to Bangladesh with the help of the Department of Women and Child Development, Odisha and West Bengal police and the local NGOs of West Bengal and Bangladesh.

Tanni Aktar, Liza Aktar were received on the 17th of January, 2013 and Nayem on the 19th by the General Railway Police while travelling to South India. CHILDLINE Bhubaneswar learnt that the two girls were biological sisters, with the same father but different mothers and belonged to the village of Bagwadi in Bangladesh. According to their statement, while they were heading to their aunt's house, they were kidnapped by two men from Benapal and brought to the Bangladesh border where they crossed the border at Gobardanga, North 24 Parganas. On reaching India, the girls were sold off and taken to Bhubaneswar with the intention of further selling them to a brothel.

After reaching Bhubaneswar, the traffickers tried to get them into a multistoried building. Scared and alone the girls started crying and when the people of the locality rushed to the spot, the traffickers ran away. Looking at their vulnerable condition, people of the locality took them to the railway station and left them there. The girls were then taken to the Mahila Police Station with a female constable and then handed over to CHILDLINE Bhubaneswar.

Nayem, was taken to Chennai by a friend of his father who forcefully employed him in a factory. He fled from this place and got into a Bhubaneswar bound train in the hope of reaching home. However he came into contact with the senior officials of the Bhubaneswar station and was handed over to CHILDLINE Bhubaneswar.

CHILDLINE Bhubaneswar produced the three children to the Child Welfare Committee (CWC) of Khurda district. The CWC requested the Secretary of Women and Child Development Department, Govt. of Odisha to take necessary steps for their repatriation to Bangladesh. She immediately wrote to the Resident Commissioner of Odisha Government in New Delhi who in turn wrote to the Bangladesh High Commission in New Delhi requesting them to verify their addresses and allow travel permits to these children for their repatriation to Bangladesh. After completion of all formalities, the children were taken to Petrapol border on 18th April 2013 and repatriated to Bangladesh with the help of the West Bengal Police. At the Bangladesh border the children were received by the Bangladesh National Women Lawyers' Association for reunification with their respective families.

With the immense help of PRAJAK, a child rights organization of Kolkata who have an expertise in repatriation cases, and the Bangladesh National Women Lawyers' Association, Aparejyo-Bangladesh the three children were reunited with their families and the entire process was carried out without any hassles.

CHILD RIGHTS

HUGE CAPITATION FEE DEMANDED BY SCHOOLS IN CUTTACK

During an outreach programme at a slum adjoining the Cuttack railway station, CHILDLINE received complaints from the many children who were studying at Railway Settlement High School. They claimed that the school was collecting capitation fee and other fees from them. The underprivileged parents residing in the slums were unable to send their children to this school because of these fees. CHILDLINE met with the District Project Coordinator (DPC), Sarvo Shiksha Mission to discuss the matter. Based on the complaints the District Project Coordinator deputed an officer in-charge to conduct an inquiry into this. It was revealed that the complaints were true and the same practice was happening in two other schools such as Rajabagicha High School and Ranihat High School. A circular was issued by the DPC mentioning refunding of the capitation fee amount to the children at the earliest, failure of which may result in legal action being taken against the school authorities. Regular follow up with these schools resulted in the refunding of Rs. 14,287 by these schools.

CHILD RAPE

MURDERED MINOR RAPE VICTIM RECEIVES JUSTICE

All of 7, little Urmila Nag was raped and murdered in Sambalpur. On hearing this story, CHILDLINE met with Urmila's family who stressed that the police was not handling the case seriously. Ignoring all the laws and rules, the police even failed to give a copy of the FIR to the family. Further investigations by CHILDLINE brought to light that the officer in charge had botched up the FIR and did not mention crucial sections of the Protection of Children Against Sexual Offences Act 2012 (POCSO) in the same. Even though CHILDLINE advised the inspector in charge to add all the relevant section of the act, the officer was rigid. Looking at the lethargy and insincerity of the police officers, CHILDLINE took up the duty of sensitising the residents of the Sambalpur locality about the POCSO Act. Empowered and strengthened with hope 43 local women accompanied CHILDLINE and approached the town police station. After a lot of coaxing and discussions they were able to convince the police to incorporate the appropriate sections in the FIR, and a copy of this was finally handed over to Urmila's parents. However it was still a long road to justice. The police were yet not demonstrating any seriousness in capturing the culprit.

The media got a hold of Urmila's story and went all out to bring justice for the 7 year old. The locals of Sambalpur were not far behind. They too came forward, protested and blocked the main roads of the city demanding justice. The District Magistrate upon hearing all what was happening, reached the place and ensured that a charge sheet was placed within two days. In no time the culprit was tried for his heinous crime and the court ordered for him to be hanged till death. This decision proved to be a landmark one in the district.

A FEW MORE CASES

- In one of the biggest child trafficking rescue operations in Karnataka's recent history, CHILDLINE and the state police saved 58 children who were being taken as labourers to the flourishing textile mills in Coimbatore district.
- 16 year old Taslima was abducted from her maternal uncle's house in Bangladesh and sold to a red light area in Kolkata, India. She was kidnapped by one of the local goons in her country who had a grudge against her uncle who was a police officer there. Taslima was forced to work as a call girl in various hotels of Purba Midnapore, Paschim Medinipur and other districts of Kolkata. While she was booked at the Airveiw Hotel, one person saw her crying and heard her miserable story. On hearing this, CHILDLINE was called to intervene and efforts are being made to help Taslima return to her home-land.
- An iron industry named Rashmi Metaliks Limited situated at Samraipur employed a huge number of child labourers in their factory for different jobs. Some workers led by Sri Asit Ghosh, Secretary, Rashmi Metaliks Limited Mazdoor Union and CHILDLINE rescued around 21 child labourers and brought them to the Labour Office. Some of them were residents of West Bengal while some had come from outside West Bengal. They were employed mainly in very hazardous jobs. The ages of the child labourers were between 13 -18 years.
- Dnyanada a mentally challenged girl child urgently needed a care taker and a place to stay. CHILDLINE Ahmednagar was in regular search of a permanent shelter for her in Maharashtra, MP and Gujarat. The team was constantly following up

through meetings with allied systems but all in vain. Finally the child was provided temporary shelter in homes in MP and later in Gujarat. However after two months both the shelter homes expressed their inability to provide required care to Dnyanada and she was sent back to Ahmednagar. After prolonged discussions, debates and media pressure on the authorities for eight months the child was provided proper shelter and care.

- CHILDLINE Ahmedabad rescued 17 child labourers from zari units in Ramol and 24 more from Naroda factory
- CHILDLINE Tiruvallur received a call from a school teacher that an 8th std student was pregnant. As the girl looked very weak, the teacher had taken her to a private hospital and it was confirmed that she was 4 months pregnant. The CHILDLINE team member met the girl and spoke to her. After a few days of counselling and ensuring confidentiality, the girl came out with the truth that she was being sexually abused by her step father. Though her mother knew the fact, she had threatened her not to tell anyone. The case was referred to the Child Welfare Committee (CWC), an FIR was lodged against the step father and he was arrested. A medical check up was done for the child and she is now undergoing treatment.
- Seven child labourers were rescued from shops and establishments near the Namakkal Bus stand. The child labourers were rescued as part of a raid by the Labour Department, National Child Labour Project (NCLP), CHILDLINE and the State Health department. The children were produced before the Child Welfare Committee. Two of the children have been enrolled in the NCLP special school and the rest of the children are studying in Sarva Shisha Abhyaan (SSA) schools.
- CHILDLINE's working in the 15 districts of Andhra Pradesh were roped into the mission to eradicate child labour and worked closely with the district labour and police departments. The team rescued 1,646 children during the period April 2012 – March 2013.

STORIES THAT MADE HEADLINES

More children are seeking Childline help these days

TIMES NEWS NETWORK

Kozhikode: The number of children and parents calling the child helpline in the city has been on the rise, according to data available with the Kozhikode Childline 1098 centre.

As per the data, the number of phone calls the centre received from children below 18 increased to 2,398 in 2011-12, from 2,188 last year (2010-11).

However, the centre feels the actual number of disgruntled children in the district might be much higher as not many are aware of the existence of such a facility.

Even though the facility is aimed primarily at children, the number of parents seeking help on various issues has also increased – to 64 from the previous year's 54.

"Even though children are being exploited in several ways, most of the cases go unnoticed or unreported owing to lack of awareness among children as well as parents," said Subeesh Theyyampadi, district coordinator of Childline 1098.

He said students had to cope up with studies, peer pressure and family environment and this affected their performance.

According to him, even now children's problems are not receiving much attention or becoming topic of discussion in the society.

The centre has been providing children and parents who call telephonic counselling. The needy are also being provided direct counselling. Volunteers at the centre have so far rescued 150 children employed as labourers in hotels and such other establishments.

Ninety per cent of those rescued have been sent with their parents, and the remaining were rehabilitated in children's homes.

The centre feels the actual number of disgruntled children in Kozhikode might be much higher as not many are aware of the existence of such a facility



Mother abandons daughters

Leaves 2 Girls At Railway Station, Takes Son Along

TIMES NEWS NETWORK

Ahmedabad: It was difficult for Childline volunteers to console the two girls – Shilpa (6) and Madhu (4), from Sultanpur near Delhi – who kept crying for their mother. Ironically, it was their mother who abandoned the two at Kalupur railway station hoping that a good Samaritan would call the girls' father to take care of them. What struck the officials most was that the deliberate desertion by the mother did not include her two-year-old son.

Purnima Gupta, assistant director of Childline, told TOI that the NGO's volunteers deployed at the station were approached by Railway Protection Force (RPF) officials at 5 am on Monday. "They had found the girls on a bench clutching packets of potato chips and a bottle of water. They were crying profusely so the officials questioned them about their relatives. Shilpa, the elder of the two, told them that their mother had gone somewhere, asking them to remain seated. Realizing it was a case of abandonment, they informed us," she said.

What Shilpa narrated moved the officials and Childline volunteers took care of the girls who now await their father.

Reached Ahmedabad on Sunday night, her mother had contacted her maternal aunt living in Botad.

"We currently suspect that it might be a case of elopement for the girls' mother. What is shocking is her decision to abandon the girls and take the boy. We contacted the girls' father by dialling the number written on a paper in Shilpa's pocket. We learned that he is a farm labourer living in abject poverty. A sufferer of multiple diseases, he told us on phone that he would collect some money to reach the city," said Gupta.

Baby girl found aboard express train

Ahmedabad: The Government Railway Police (GRP) registered a case of abandonment after passengers of Rajkot-Secunderabad Express found a girl child around 10-month-old on Monday morning. According to police, a man in his early thirties had boarded the train carrying the girl a few minutes before departure and had kept the girl on a seat. He asked the other passengers to keep an eye on her as he got down on the pretext of getting some baggage.

"When he did not return even after the train started moving, somebody pulled the chain and informed the GRP about the girl. The girl was feverish and one side of her face was puffy due to some allergy. She was first taken to Civil Hospital for treatment with help of Childline," said a GRP official. He said that as it was an unreserved compartment, it is difficult to ascertain the identity of the man. Four cases of girl being abandoned were reported last year.

Gupta said that it is perhaps the first case they have seen where the deserter had taken care to guide investigating agencies to a parent. What will happen to the girls now? Childline officials said that they will be sent to an observation home till their father comes to the city.



Annual Report 2012-2013

बिलासपुर, मंगलवार, 31 जुलाई 2012

बिछड़ा बालक वापस घर लौटा

सामाजिक सस्था चाइल्ड लाइन की पहल रंग लाई

नवभारत संवाददाता

बिलासपुर. गत माह अपने परिजनों से भटक कर स्थानीय रेलवे स्टेशन पहुंचा बालक सामाजिक संस्था की समर्पित की पहल से म.प्र. सागर में रहने वाले अपने परिजनों तक सफल पहुंच गया.

समर्पित संस्था के सचिव डा. संदीप शर्मा ने बताया कि 15 जून को जीआरपी थाना द्वारा फोन से सूचना दी गई कि एक 9 वर्ष का बालक स्टेशन पर मिला है. उपरोक्त सूचना पर चाइल्ड लाइन टीम स्टेशन

पहुंच बच्चे को अपने साथ लेकर चाइल्ड लाइन सेंटर पहुंची. काउंसिलिंग के दौरान बालक के बारे में पता चला कि बालक का नाम अरुण कुमार रेंकवार पिता बबलू बक्सेल है, जो अपने नाना-नानी के पास सागर म.प्र. में रहता है. जहां से भाग कर बिलासपुर पहुंच गया तब चाइल्ड लाइन टीम के द्वारा अपने पार्टनर चाइल्ड लाइन सागर से संपर्क कर बच्चे के संबंध में विस्तृत जानकारी दी गई तथा बालक के नाना-नानी का पता लगाकर जानकारी देने कहा सागर चाइल्ड

लाइन के द्वारा बालक के नाना-नानी का पता लगाकर जानकारी दी गई तब बिलासपुर चाइल्ड लाइन के द्वारा बाल कल्याण समिति से आदेश प्राप्त कर बालक को उसके नाना-नानी को सौंपने सागर ले जाया गया. इस कार्य में चाइल्ड लाइन के संचालक असीम मुखर्जी, केंद्र समन्वयक मीना शर्मा, परामर्शदाता चंद्रशेखर तिवारी, टीम मेम्बर छविलाल साहू, सलमा बेगम, सागर जांगड़े, नीलू, गोवर्धन धीवर, देवसिंह, लक्ष्मी नारायण, पुन्नीलाल खैरवार का योगदान रहा.

मामला

आगरा में घर से भागकर बांगलुरु चला गया था बालक

पोते को देख दादी के छलके खुशी के आंसू

द सी एक्सप्रेस न्यूज

फरीदजाबाद। दो वर्ष से लापता बालक को देख सख्ताद उर्फ शहजाद के पिता की आंखों में खुशी के आंसू छलक आए। दो वर्ष से कलेने के टुकड़े को दर-दर भटकते हुए खोजने के बाद भी जब उसका कोई पता नहीं चला, तो वह थक-हारकर घर बैठ गए।

उन्होंने अब बेटे के जीवित होने की भी आस छोड़ दी थी। जब चाइल्ड लाइन ने उन्हें बच्चे से मिलाया तो खुशी का ठिकाना न रहा। पिता को देख बालक भी उनसे लिपट गया। इस दौरान वहां मौजूद लोग भी अपनी आंखों के आंसू नहीं रोक पाए।

दरअसल, पां के निघन के बाद स्वयं को अकेला महसूस करने वाला 10 वर्षीय सख्ताद उर्फ शहजाद दो वर्ष पहले अपने घर आगरा से कहीं चला गया था। वह ट्रेन में बैठकर बांगलुरु पहुंचा, तो पुलिस ने उसे पकड़ लिया। पुलिस ने उसे बाल सुधार गृह में भेज दिया।

छह माह तक वह बालगृह बांगलुरु में रहा। उसके बाद उसे कानपुर बालगृह भेज दिया गया।

सराहनीय

- दो वर्ष पहले बिछड़े बालक को मिलाया चाइल्ड लाइन ने
- चाइल्ड लाइन के निदेशक खुद आगरा में घर लेकर आए
- बाल कल्याण समिति कानपुर ने फरीदजाबाद बालगृह भेजा

यहां पुछताछ में उसने स्वयं को आगरा का रहने वाला बताया।

बाल कल्याण समिति कानपुर के निर्देश पर सख्ताद को राजकीय बालगृह फरीदजाबाद भेजा गया। सख्ताद के बताए पते पर चाइल्ड लाइन के निदेशक जफर आलम स्वयं आगरा के मोहल्ला बिलोचपुरा आए और सख्ताद के संबंध में जानकारी हासिल की। यहां उसकी कोई



जानकारी न मिलने पर कुछ लोगों ने बताया कि ताजगंज में भी एक छोटा बिलोचपुरा मोहल्ला है।

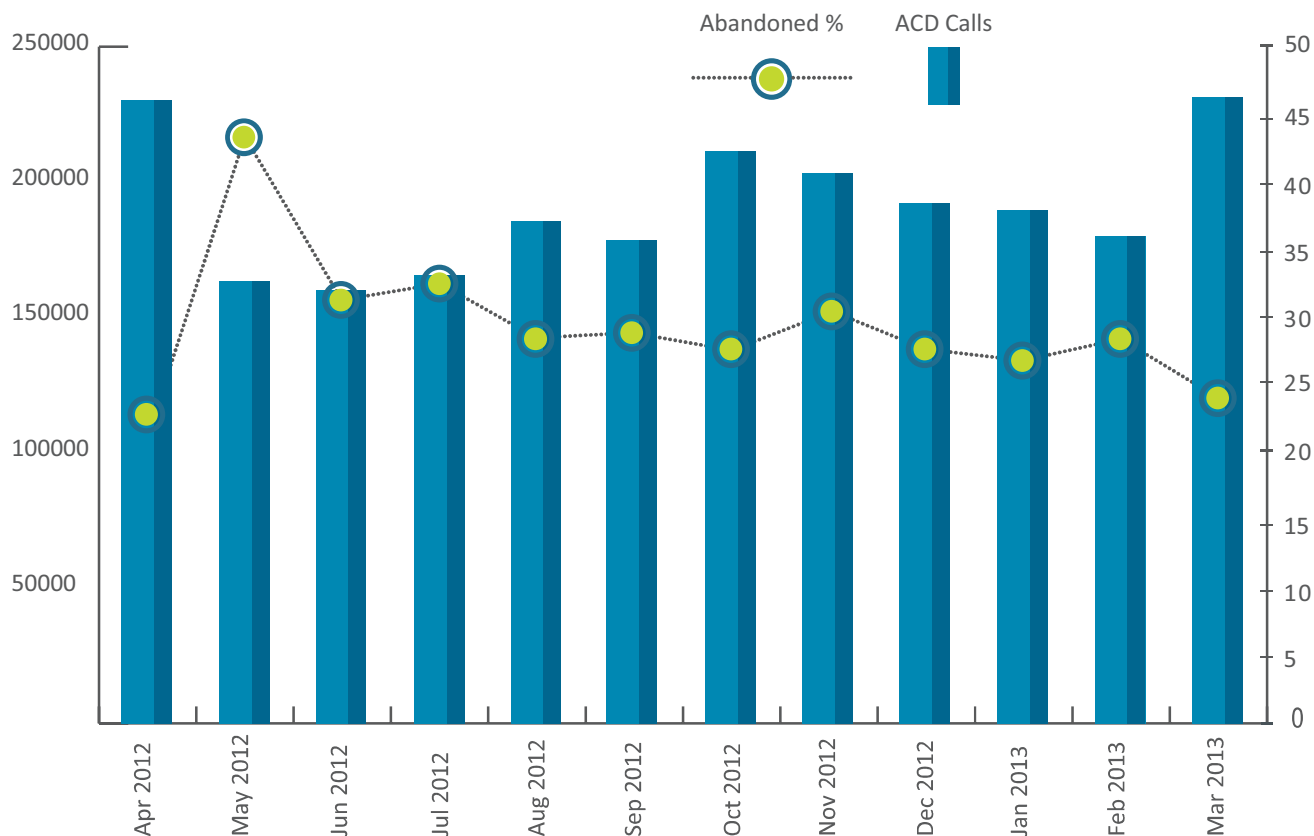
यहां पहुंचने पर जफर आलम को सख्ताद के घर का पता चल पाया। इसके बाद जफर आलम ने सख्ताद को लेकर वहां पहुंचे, तो उसकी दादी पोते को देखकर फफक कर रो पड़ी। सख्ताद के वापस आने की खबर मिलते ही मोहल्ले के लोगों में भी खुशी छा गई। मोहल्ले के लोगों ने भी जफर आलम का स्वागत किया।



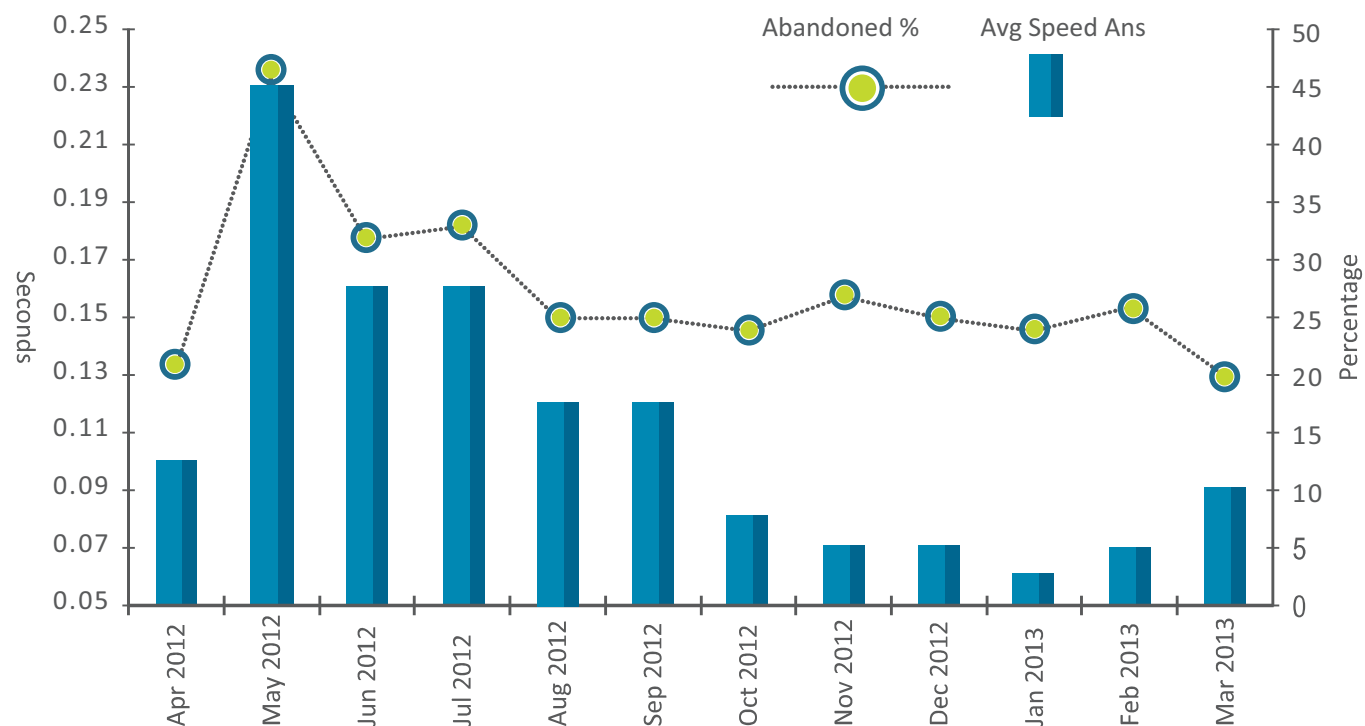
CHILDLINE CONTACT CENTRE (CCC)

The voice of every distressed child reaches us through the CCC are directed. The modern-day technology of a Call Centre was a more systematic approach to receiving and documenting calls.

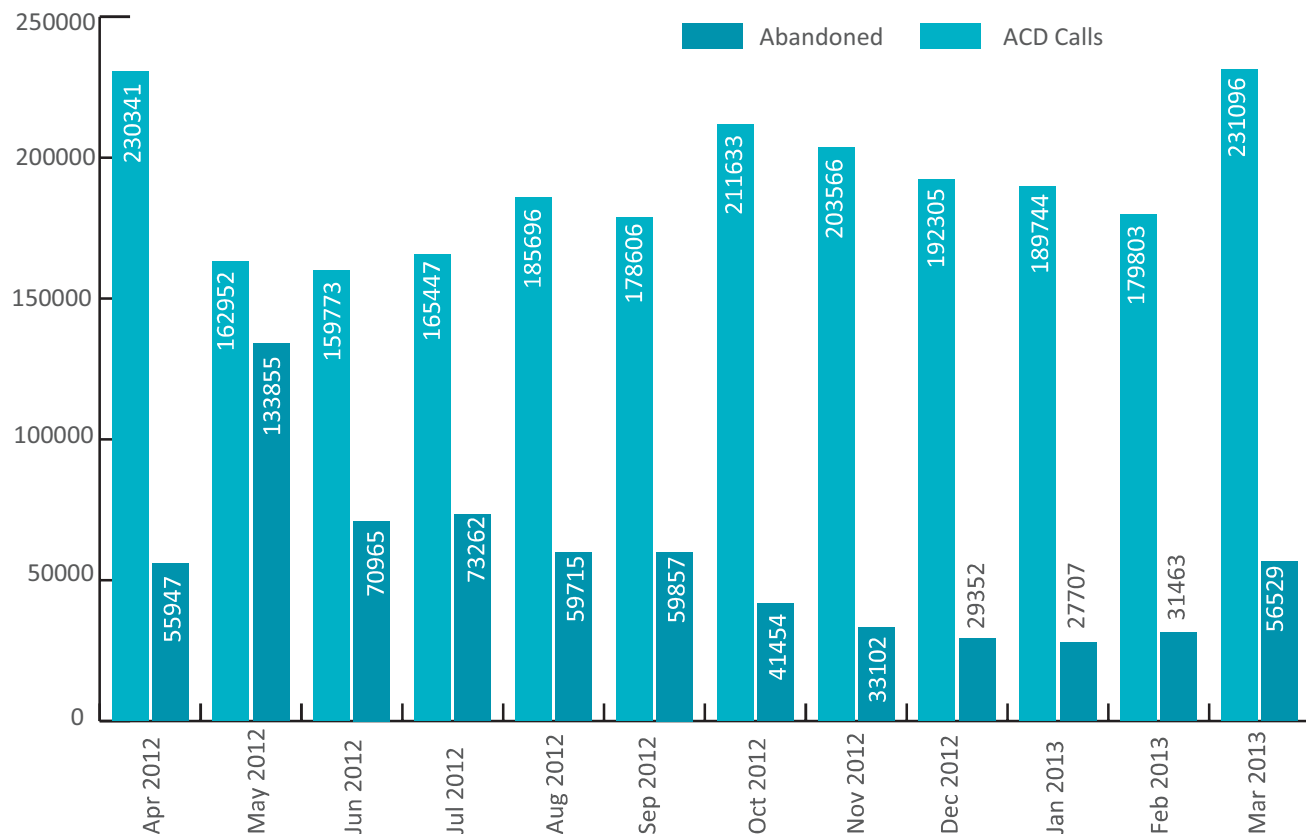
YEARLY TREND: CALLS MADE AND ABANDONED PERCENTAGE FOR THE YEAR 2012-2013



MTD TREND: AV SPEED OF ANSWER AND SERVICE LEVELS FOR THE YEAR 2012-2013



YEARLY TREND: ANSWERED CALLS V/S ABANDONED CALLS FOR THE YEAR 2012-2013



As a matter of fact...

1. As on March, 2013 there have been 26.83 million calls serviced by the CCC
2. Intervention responses are carried out in 25 languages by trained personnel. There are 45 trained call attendants
3. During the peak hours average per day there are around 400 to 450 calls per hour and during non peak hours 10 to 15 calls per hour





Communicate

To Make Child Protection
Everybody's Business

CHILDLINE GOES BEYOND THE SERVICE

SPREADING THE WORD

The year 2012-2013 witnessed a growth and advancement in the existing communication tools, issue based projects, new publications, media associations, corporate tie-ups and rigorous awareness programmes at the state and national level.

To raise awareness and garner support, a surge in social networking sites was put into practice. Constant updates and interactions with our online database, local media tie-ups and innovative awareness campaigns/events were accomplished.

ISSUE BASED PROJECTS/ CAMPAIGNS

● CHILD SEXUAL ABUSE (CSA) AWARENESS PROJECT

The CSA awareness project which was launched in January 2011 by CHILDLINE is Mumbai's largest communication initiative on CSA awareness. It is the preventive approach of CHILDLINE for children. With 53 percent of Indian children experiencing sexual abuse, the need to spread knowledge and information pertaining to child sexual abuse has increased drastically in more ways than one. CHILDLINE's CSA awareness project empowers children to be able to protect themselves from such harm plus educates parents, teachers and concerned citizens about the issue of CSA in detail.

During the year 2012-2013 the CSA awareness project has grown and evolved. CHILDLINE has trained 98 lady volunteers, reached out to 251 schools across Mumbai, Navi Mumbai and Thane and has empowered 1,25,000 children on the topic of Safe Touch, Unsafe touch and Personal Safety Rules. While the awareness project is carried out extensively in schools through story telling sessions, the process does not end here. This program has also been propagated through outreach in malls and colleges by means of kiosks and workshops.

● Corporate Tie - Ups

The CSA team organized successful training workshops for interested lady employees of TCS and Wipro within the office premises to increase the volunteer support.

● Workshops on The Protection of Children from Sexual Offences Act - 2012 (POCSO)

The year 2012 saw the emergence of a new law on Child Sexual Abuse - The Protection of Children from Sexual Offences Act - 2012. It was noticed however that stakeholders themselves did not know various aspects of this new law and a large number of victims failed to get any support due to lack of certain crucial knowledge of the law.

A workshop on the newly implemented POCSO Act was a much needed requirement for those who received the 1098 calls on a daily basis at the CHILDLINE Contact Centre (CCC). 38 CHILDLINE Call Operators (CCO) from the CCC were trained about the law and its implications through detailed workshops and extensive sessions.



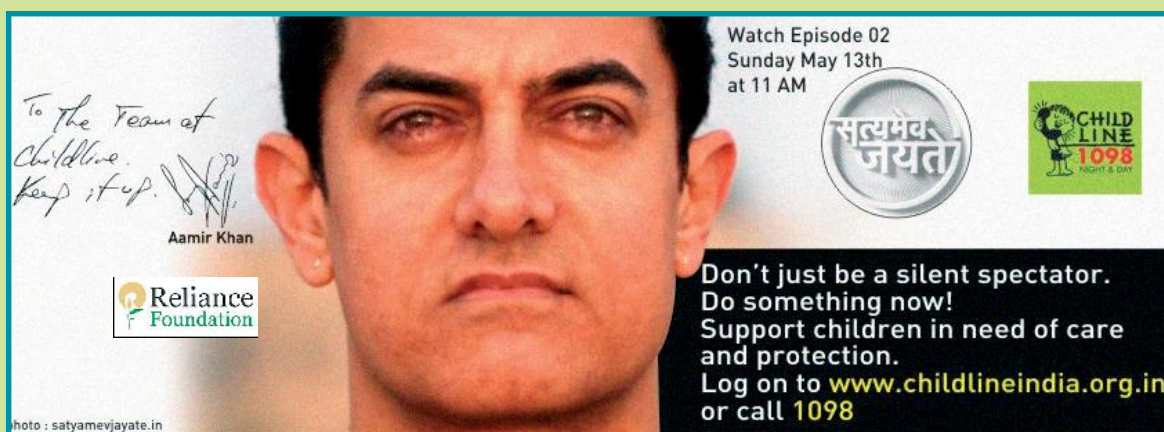
CHILDLINE empowers children with the knowledge of Safe Touch, Unsafe Touch and Personal Safety Rules. The labels and letters distributed during the awareness sessions act as a reminder for children about their 'Trusted Adults'

CHILDLINE FEATURES ON SATYAMEV JAYATE

The much talked about show of 2012 – ‘Satyamev Jayate’ hosted by Aamir Khan brought to light the taboo topic and the perils of child sexual abuse. The episode had an immense impact on people all over the country. The physical, psychological and behavioural impact of sexual crimes on children was discussed in detail which in turn gave way to break the silence around the issue of CSA.

The work done by CHILDLINE for CSA was also discussed on the show along with how there were no rigid laws in India against such heinous crimes towards children. Till the day the episode was aired the law against child sexual abuse was still pending. Two weeks after touching this grave issue in great depth, the POCSO Act was finally passed by the law makers of the country. Victims who had nowhere to go were now encouraged to come out and narrate their story. 1098 began getting more and more calls for help from all over the country. The show helped in bringing awareness on the topic of CSA and the work done by CHILDLINE.

Satyamev Jayte pledged donations to CHILDLINE India Foundation with Reliance Foundation’s commitment to match the funds raised by Satyamev Jayte.



- **CSA Awareness Workshop In Mumbai**

22 enthusiastic volunteers from all corners of Mumbai joined hands to create awareness about Safe and Unsafe Touch amongst Mumbai’s children. The training workshop on Child Sexual Abuse (CSA) Awareness for lady volunteers was held over 2 days at the Young Men’s Christian Association (YMCA) International House, Mumbai Central.

All volunteers who became a part of the CSA Awareness family of volunteers were required to undergo the 2 day training in order to ensure that sensitivity is a key part of their communication with children. The training aimed to equip volunteers not only to become good communicators but also to seek to expand their knowledge base about the issue of CSA. Hence, the training was divided into two components: knowledge and skills. The session on ‘1098 service & how it works’ was conducted by Mr. Kiran More from the Committed Communities Development Trust (CCDT), a CHILDLINE partner. Mr. Kiran took the participants through the processes that were put in place once a call was received on 1098 and also elaborated on how the CHILDLINE service ran through its vast partner network.

Mr. Nishit Kumar, Head, Communication and Strategic Initiatives, CHILDLINE India Foundation (CIF) talked about ‘Child Protection and Child Rights’ (CPCR).

A session on ‘Understanding Child Sexual Abuse (CSA)’ was conducted by Trupti Panchal, Assistant Professor-Tata Institute of Social Sciences (TISS), who held the interest of volunteers as she took them through all aspects of CSA. Ms. Sneha Shah and Mr. Shashank Gupta from ISRA - Centre for Training & Development helped the volunteers loosen up and gave them tips on handling some unexpected situations that might arise.

WORLD DAY AGAINST CHILD LABOUR

Each year June 12th is dedicated to the empowerment of children against all forms of child labour. The objective remains to create awareness amongst the public on the evils of Child Labour and compel people to stand up against the harm caused to children.

In the North, a seminar on 'Abolition of Child Labour' was conducted by CHILDLINE Varanasi in association with the Labour department and District Legal Service Authority, Varanasi to observe the day. SK Sinha, Labour Enforcement Officer and Anurag Mishra, Assistant Labour Commissioner spoke on the occasion. As part of the week - long celebration of World Day Against Child Labour, CHILDLINE Parbhani of the West region conducted an awareness rally against child labour. The rally was a great success as it helped to sensitise the local residents, market vendors, pedestrians and the general public on the evils of Child Labour. The rally saw a participation of over 50 enthusiastic children.

To commemorate this day Tarun Gogoi, Chief Minister, Assam flagged off a rally in Guwahati. Speaking on the occasion, Gogoi said that 'Every child is entitled to the right to education and the right to life. But it is sad to see that mostly educated people employ children in their houses. Child labour is a crime and we need to join hands against this social evil.' The day also witnessed over 100 social activists taking an oath to never eat in restaurants and hotels that employ Child Labour during a special programme organised by CHILDLINE Berhampur with support from Campaign against Child Labour (CACL) and the District Legal Service Authority. Packed with performances by young actors, the 'Koottukarkkoru Kalimuttam' (a space to play with friends) staged by children from I.E.C School, Kodinji, Malappuram sent out a strong message to the large crowds gathered to watch. The play on the plight of children working in circuses had interesting folk songs and dances too. The event was organised by CHILDLINE Malappuram along with District Information Office.



A rally against Child Labour in Guwahati



Children perform a street play to create awareness on Child Labour



CHILDLINE Kanchipuram gears up to rally against Child Labour



Tram Campaign in Kolkata to spread the message of putting an end to Child Labour

● CHILDLINE SE DOSTI

CHILDLINE Se Dosti is a week-long national campaign from the 14th - 20th November, to make ordinary citizens stakeholders in CHILDLINE 1098. The primary objective of this campaign is to spread awareness amongst those who remain unaware about the work done by CHILDLINE and generate CHILDLINE 'Dosts' everywhere! This period is inclusive of a range of events and activities across the country. Keeping with the spirit of CHILDLINE, this week aims at reaching out to people from all sections of the society and sensitize them to the cause of children and initiate an action towards change. The campaigns created aim to generate a Million 'Dosts' for CHILDLINE and acquaint people with Child Rights and Protection.

From rickshaw and bus outreach programmes, signature campaigns, walkathons, rallies, tying of the surakshabandan to police personnel to nukkad natak, each city/district in India was bustling with events and activities during the week long dosti celebrations.

While a rally was taken out by CHILDLINE Madurai and Madurai Institute of Social Sciences to create awareness about 1098, school students tied wristbands to Railway Protection Force (RPF) personnel in Trichy since the first contact runaway children may make at railway stations is with the Railway Protection Force. Spreading awareness about the lives of vulnerable children and to get people involved in their rehabilitation, an innovative campaign was held in Kolkata by a group of deprived kids inside a tram. Inmates of various homes, in Vijayawada, organised a 'street play' against child labour, child marriages and on protection of the girl child. 'S u r a k s h a, B a g a n h e a n' account of Child Line Se Dosti Week-

2012, was inaugurated in the office of the District Police Commissioner, Dakshina Kannada. Around 80 HIV-AIDS affected children, mostly from economically backward families in the Trichy district had a double bonanza celebrating Children's Day and Deepavali. Crackers, sweets, sports and games set the tone for the revelry organised by CHILDLINE and Rainbow, an organisation run by Marist Brothers. Akki's Pathshala, a project started by CHILDLINE Nashik to prevent school drop-outs, bring the under privileged in the mainstream of the society and to prevent crime, celebrated this week with a lot of vigour. Hundreds of people promised to protect child rights at a signature campaign organised by CHILDLINE Mysore along with Department of Women and Child Welfare to garner people's support.



School children at the CHILDLINE Se Dosti campaign in Bangalore



Children in Bhagalpur flaunt their art-work during the CHILDLINE Se Dosti week



Children tie dosti bands in Karur

INTERNATIONAL CHILD HELPLINE DAY

17th May is declared as the International Child Helpline Day by Child Helpline International. To celebrate the continuous efforts of child help lines all over the world, CHILDLINE India Foundation observed the day by raising awareness about 1098 and drawing attention to the vital role of a helpline for every child.

A Signature campaign emphasizing the evils of Child Marriage was organized by CHILDLINE Bidar in Gadgi. The Director, CHILDLINE Bidar requested the gathering to participate in upholding the rights of the child. The CHILDLINE Palakkad team holding CHILDLINE 1098 placards visited bus stands and railway stations and distributed pamphlets and posters to the general public. In Gulbarga more than 200 enthusiastic children came together and marched in a rally organised by CHILDLINE. The rally was inaugurated jointly by Mr. Anandraj, Chairperson, Child Welfare Committee (CWC), Gulbarga.

CHILDLINE Kottayam launched a campaign against child begging. Mr. Sunny Kalloor, Chairman, Municipal corporation, Kottayam launched the campaign. On May 12, 2012, 800 children from slums in the city participated in a rally organised by CHILDLINE Mysore at Jaganmohan Palace to commemorate the day. Shri Kumar Nayak, Secretary of Karnataka Government Primary and High School Education, Mr. B.Govindappa, Labour officer, Mysore participated in the event.

EVENTS

STANDARD CHARTERED MUMBAI MARATHON

The tenth edition of the Standard Chartered Mumbai Marathon saw 38,799 runners in different categories take the starter's flag from outside the Chatrapati Shivaji Terminus as well as Bandra Reclamation on 20th January 2013.

The occasion enabled about 223 voluntary organizations to promote their causes with support from nearly 160 corporates. CHILDLINE has always utilized this avenue to raise funds with support from renowned corporates, their employees and a host of well wishers who also utilize this opportunity to actually run the marathon creating a sense of well-being and solidarity with the disadvantaged children. Vodafone, Sanofi India Ltd, Boehringer Ingelheim, Tata AIA and Tata Mutual Fund pitched for CHILDLINE along with their employees who ran the full, half and dream categories.



Ms. Rohini Hattangady and Mr. Nikhil Masurkar with the CHILDLINE Team

CHILDLINE was proud to have the association of Ms. Rohini Hattangady, the veteran actor. The other prominent individuals included Nikhil Masurkar, Executive Director, Entod Pharma, Sunil Rawlani, Gurpreet Singh, Miloni Shah, and Dr. Mathew TJ.

CHILDLINE cherishes the support of all corporates, individuals as well as other well wishers for their participation in this great event.

AIRTEL DELHI HALF MARATHON

The eighth edition of the Marathon was held on 30th September, 2012 at Jawaharlal Nehru Stadium. The event saw more than 31,000 participants this year.

CHILDLINE had a Dream Challenger in Preet Dhupar who has been raising funds for us for seven successive years in a row. Her daughter Madhur Dhupar took part in her maiden run as a Dream Maker for CHILDLINE. There was also a 25 member energetic team from Boston Analytics as part of the Corporate Challenge. To show their support and enthusiasm a large group of 50 runners consisting of CHILDLINE Team members & children from our Delhi Partner organisations also participated.



Smt. Sheila Dikshit, Honorable Chief Minister, Delhi waved the CHILDLINE flag and cheered on the Marathon participants



WALK-A-THON AT BANGALORE



NMIMS Bangalore, a leading B-School of the city, conducted a Walk-a-thon along with CHILDLINE to raise awareness about the evils of child labour. The march consisted of around 300 people and attracted significant attention. The event was presided over by Dr. C A Varghese, former MD of Brooke Bond, who supports the Corporate Philanthropy Program of CHILDLINE. Other dignitaries from the fields of social welfare, education, and children's rights including Dr. (Mrs.) Mariamma Varghese, Former Vice Chancellor of SNTD University, Fr. George P S, Executive Director of Bangalore Oniyavara Seva Coota (BOSCO) Yuvodaya were also present.

The event included a street play organized by the students of NMIMS, which endeavoured to highlight the various aspects of child exploitation indulged in by many sections of our society, and the unhelpful attitude our society displays towards it.

Children from various NGOs affiliates such as Association for Promoting Social Action (APSA) and Bangalore Oniyavara Seva Coota (BOSCO) working with CHILDLINE Bangalore participated in the walk. Also participating were the students, faculty and administrative employees from the institute, along with the citizens of Koramangala. A column of HONDA motorcycles took the initiative in heading the procession. Sapphire-Honda & MyEducationTimes.com joined hands with NMIMS on the occasion to raise funds to be used in aid of the underprivileged children.



● GLOBAL IMPACT DAY

Citrix celebrated the Global Impact Day by spending a day with the children at Association for Promoting Social Action (APSA) and later engaging in an outreach activity to raise awareness about the CHILDLINE services. The day started with a heart-warming reception of the 35 employees of Citrix by the children and staff of APSA to the accompaniment of a band and an offer of rose flowers. This was followed by an introduction to the Home as well as the various activities of APSA. The volunteers conducted a drawing competition for the children followed by a magic show and prize distribution. The Volunteers left the campus with great enthusiasm, encouragement and commitment towards Child Protection.



Citrix Team on Global Impact Day

MEDIA ASSOCIATIONS

● 93.5 RED FM

93.5 RED FM in Gulbarga, aired a 15 seconds jingle on CHILDLINE. The jingle briefly mentioned the noble mission and services of CHILDLINE. It was aired twenty times on the radio channel for two consecutive days.

CHILDLINE jingles were also played on Red FM on the occasion of the 11th Anniversary of CHILDLINE Baroda

● PATRIKA

CHILDLINE Ratlam in association with 'Patrika' News paper printed an entire leaflet of CHILDLINE on the annual calendar. This calendar was circulated to more than 60,000 households and approximately 1500 small, medium and big business units in Ratlam. As such information about CHILDLINE's activities and services were demonstrated in a very creative technique.

● ALL INDIA RADIO

Information on CHILDLINE was aired on All India Radio two times a day for 15 days during CHILDLINE Se Dosti week in November 2012 by CHILDLINE Baroda.



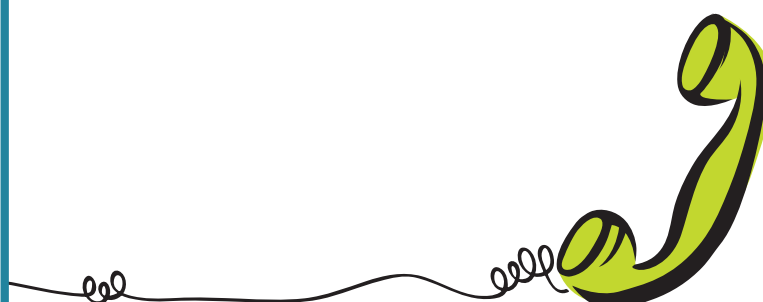
OTHER ASSOCIATIONS

- CHILDLINE logo and details of the services are made available on the district websites of Mandya and Gulbarga and the local web link of Agartala.
- Wall paintings with the CHILDLINE logo have been created in 10 Government Schools across Bangalore's south east zone
- CHILDLINE Logo and message was published on Gomoti Milk Packets in Agartala
- The Divisional Manager of KSRTC gave permission to put up CHILDLINE posters/leaflets at the main and local Bus stations at Mysore
- CHILDLINE Bangalore has published a Magazine named "Yojana" with the help of Bangalore Electricity Board. The magazine describes the activities and works of CHILDLINE
- Salem CHILDLINE organized a Rail Yatra awareness programme. The Divisional Manager of Salem Railway flagged off the Erode – Jolarpet Passenger train which carried CHILDLINE banners and awareness materials focussing on the need to protect children and promoting their rights
- CHILDLINE 1098 Video messages are displayed in the KSRTC Bus stand and CHILDLINE 1098 slides are shown in theatres across Kottayam
- CHILDLINE participated in Vatsalya Mela which is organized by the MWCD at Delhi Haat. Over a period of six days CHILDLINE showcased their work and services

TOOLS OF CHANGE

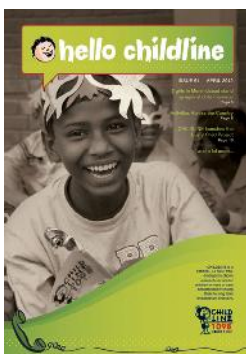
● ChildNET – 7TH EDITION

CHILDLINE launched the 7th edition of ChildNET. Aptly titled every year as "CHILDLINE Calling is India Listening," it aims to showcase the nature of calls and the methods adopted in the intervention process, the profile of callers, the status of callers and the status of the 1098 service in India. It is a consolidated data which provides important feedback about the impact of the service, users of the service and the reach of the service. The analysis that is carried out in this comprehensive publication is used by the Child rights Organisation to accomplish the greater good for children in the country.



HELLO CHILDLINE

Hello CHILDLINE Newsletter is an important tool that helps share information about the various activities CHILDLINE undertakes along with its various partner organizations. It is a medium to keep the entire network within the loop of what is happening across the country and the efforts being taken by CHILDLINE everywhere. CIF published 3 Hello CHILDLINE newsletters for the financial year 2012 – 2013.



SOCIAL MEDIA

In today's fast moving world CHILDLINE understands that it becomes imperative to keep with the times. In order to reach out to more people and to receive feedback for our services on a one to one basis CHILDLINE has created its own distinct identity in the social media world through Facebook and Twitter.



Twitter Handle: @childline1098



Facebook Page: CHILDLINE India Foundation

CHILDLINE LAUNCHES 3 ANIMATION FILMS THAT TACKLE SENSITIVE ISSUES FACED BY CHILDREN

In a bid to reach out to schools and communities on the issue of Child Labour, Corporal Punishment and Child Marriage, CHILDLINE India Foundation unveiled 3 animated short films, 'Education Counts', 'The Rose' and 'Like Sisters' in English, Hindi and Kannada. The films, which are targeted to children and adults, are produced by Climb Media and funded by the Government of Karnataka.

The simple and interesting narration in the films educates and sends out a strong message to the viewers on the 3 issues. The instances used in the films have been developed in such a way that all those children who find themselves in similar situations can relate to the story, the characters and get informed about their rights as well as the 1098 service.

LIKE SISTERS

The death of her best friend due to miscarriages and abortions caused by child marriage leads to a strong transformation in Priya. She channelises her sorrow to help empower young girls to take right decisions at the right age.



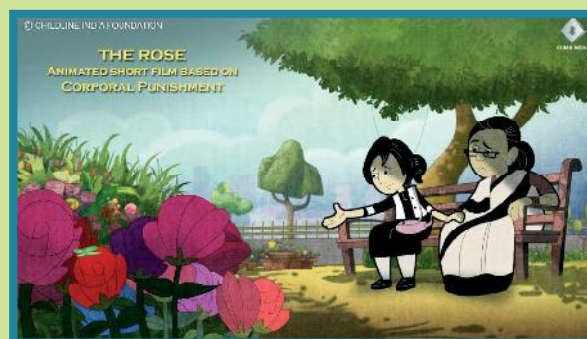
EDUCATION COUNTS

The convent going Roshan finds an unlikely friend and hero in the street smart kid Ajay, a construction site worker. Soon he learns the bitter truth behind Ajay's painful life as a child labourer and decides to help him.



THE ROSE

Mani is physically battered by his insensitive teacher regularly. When the teacher asks the class to bring a full grown rose for their project, Mani's anxiety deepens. A timely intervention by CHILDLINE Didi helps reclaim Mani's life.



'Like Sisters' has won the ASSOCHAM INFOCOM EME AWARD 2013 in the Best Public Service and Social Film Category. 'Education Counts' was also nominated for the award.



THE ONES WHO KEEP CHILDLINE GOING

CHILDLINE has a plethora of friends, well-wishers and followers and groups contribute everyday to make CHILDLINE a bigger and better success.

We invested more time in getting to know our friends, built stronger relations with our committed donors and increased our reach to those who we knew wanted to lend a helping hand.

Thank you for your unflinching support

You help us stand proud

CORPORATE SOCIAL RESPONSIBILITY



● Hindustan Petroleum Corporation Limited (HPCL)

CHILDLINE operates three vans with support from HPCL - one each in Mumbai, Delhi and Kolkata. The 3 vans are geared to provide a quick and reliable mode of transport: to rescue and transport children from a risk ridden situation to a safer space, to create access for children in those places which are difficult to reach without a vehicle, to act as a tool for outreach programs at locations such as colleges, schools, markets, theatres, fairs etc and to help create a greater awareness which cannot be achieved only by stationary kiosks or stalls.

During the year 2012-2013 the vans helped reach out to 6677 children in Mumbai, 3615 in Delhi and 6037 children in Kolkata. The operations ranged between generating door to door awareness, rescuing children from domestic labour, child marriage, beggary rackets etc to creating mass outreach programs at public spaces and conducting orientation programs and training workshops for the police force, boosting health camps as well as interactions with street vendors.



● HSBC

Life skill training programme for children involved in substance abuse including those at risk.

The training for the key team members was organized at Delhi from 9th July to 13th July 2012. The project aims to study and assess the nature and magnitude of substance abuse in children and the need for intervention at 3 key locations each in 10 cities – Mumbai, Nashik, Bhopal, Guwahati, Noida, Shimla, Gorakpur, Hyderabad, Vizag and Bangalore. This was planned as a psychosocial intervention by using life skills training for inhalant using street children. The project targets at facilitating awareness and linkages with stakeholders for a coordinated response towards children subject to substance abuse. It also ensures mechanisms for sustained support, counselling and treatment as well as long term rehabilitation for these children.

The project is expected to assist in increasing awareness on the ill effects of substance abuse amongst children through counselling, workshops and constant meetings. A stronger protection mechanism for children at risk is intended through increased intervention and training for children subject to substance abuse; and increased awareness about tackling the issue amongst stakeholders, individuals and groups who are directly or indirectly associated to the issue of substance abuse amongst children.



● LARSEN & TOUBRO(L & T)

Medical camp

This is as part of the CSR engagement of L&T towards providing free medical care for the marginalized children. The first medical camp was held in March 2012 and thereafter two more camps were organized.



● HDFC

Power of Banking

HDFC employees in association with CHILDLINE aim to reach out to street children with the objective of teaching them the basics of saving habits. This initiative is aimed at street children between the ages of 9 to 17 years. The lessons have been illustrated with the help of flash cards explaining in simple terms the basics of financials and the do's and don'ts while spending.



● GLOBAL GIVING

Global Giving is a charity fund raising web site that provides social entrepreneurs and non-profits anywhere in the world a chance to raise the money that they require in order to improve their communities and to support their efforts. Since 2002, Global Giving has raised \$71,236,137 from 2, 82, 239 donors who have supported 6,424 projects. CHILDLINE has recently registered itself with Global Giving.



● TATA AIA LIFE

Christmas Celebration

Christmas Party was an event organised to give underprivileged children a day filled with laughter and games in Mumbai. CHILDLINE along with TATA AIA Life employees celebrated Christmas with a party for underprivileged children on December 21, 2012 in Mumbai. Over 40 children from Hamara Foundation, a CHILDLINE partner organisation, gathered at the TATA AIA Life office to enjoy a day of full of fun. Santa Claus came bringing gifts for all children who were overjoyed to see him. The children laughed, enjoyed themselves; sang the Dus Nau Aath song. They were treated to some delicious food while being entertained to a game show and music.



● AIRTEL IN IMPHAL



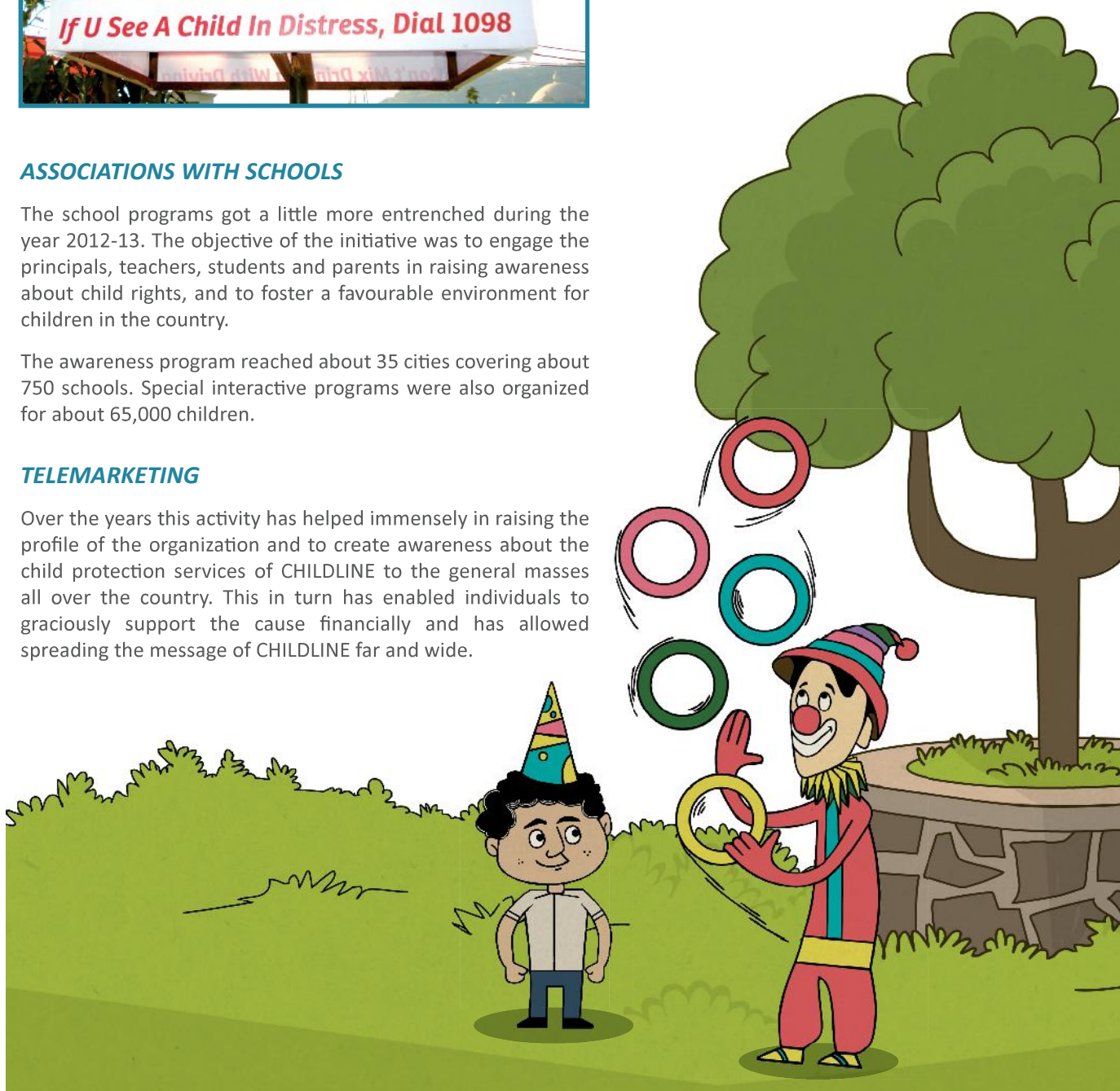
ASSOCIATIONS WITH SCHOOLS

The school programs got a little more entrenched during the year 2012-13. The objective of the initiative was to engage the principals, teachers, students and parents in raising awareness about child rights, and to foster a favourable environment for children in the country.

The awareness program reached about 35 cities covering about 750 schools. Special interactive programs were also organized for about 65,000 children.

TELEMARKETING

Over the years this activity has helped immensely in raising the profile of the organization and to create awareness about the child protection services of CHILDLINE to the general masses all over the country. This in turn has enabled individuals to graciously support the cause financially and has allowed spreading the message of CHILDLINE far and wide.





Financial Overview





GRAPHICAL OVERVIEW

CHILDLINE PARTNERS AND CIF GOVERNMENT OF INDIA GRANT RECEIPTS

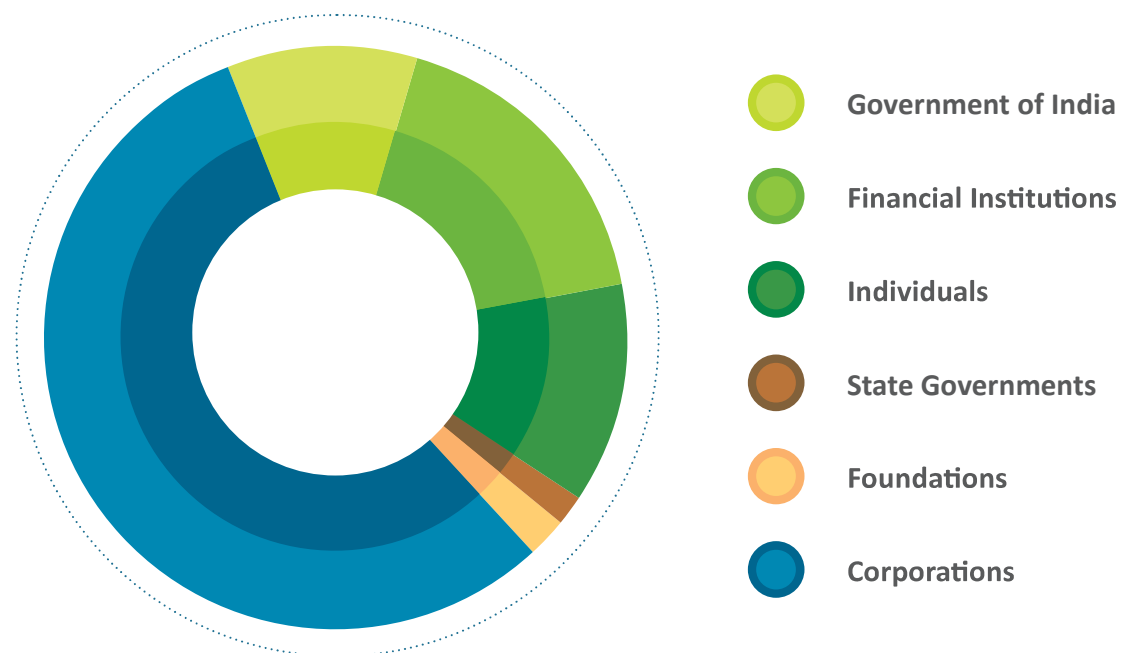
CHILDLINE GOVERNMENT FUNDING - Rs. 3557 LAKHS

- CIF - Rs. 556 Lakhs
- Partners - Rs. 3001 Lakhs



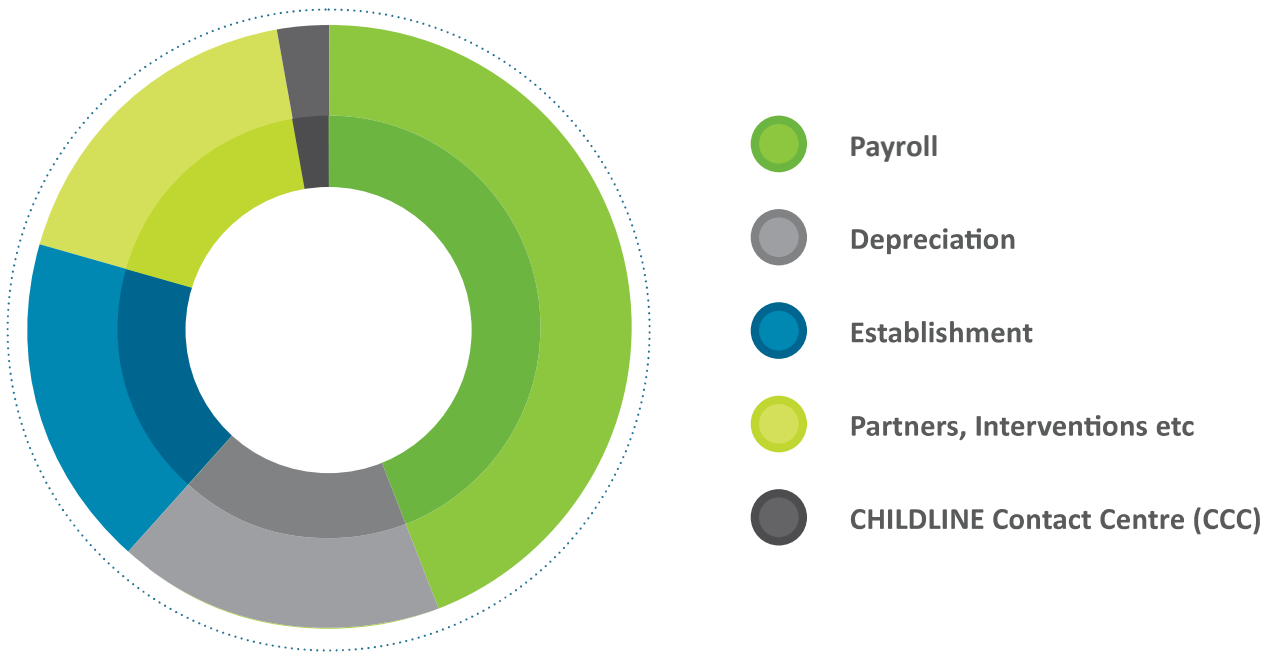
CIF INCOME ANALYSIS: Rs. 961 LAKHS, THIS SHOULD BE DIVIDED AS UNDER

- Government of India - Rs. 539 Lakhs
- Financial Institutions - Rs. 100 Lakhs
- Individuals - Rs. 168 Lakhs
- State Governments - Rs. 119 Lakhs
- Foundations - Rs. 14 Lakhs
- Corporations - Rs. 21 Lakhs



CIF EXPENSE ANALYSIS: Rs. 847 LAKHS THIS SHOULD BE DIVIDED AS UNDER

- Payroll - Rs. 291 Lakhs
- Depreciation - Rs. 15 Lakhs
- Establishment - Rs. 99 Lakhs
- Partners, Interventions etc - Rs. 344 Lakhs
- CHILDLINE Contact Centre (CCC) - Rs. 98 Lakhs



REPORT OF AN AUDITOR RELATING TO ACCOUNTS AUDITED UNDER SUB-SECTION (2) OF SECTION 33 & 34 AND RULE 19 OF THE BOMBAY PUBLIC TRUSTS ACT

Registered No : F - 21743 (Bom)

Name of the Public Trust : CHILDLINE India Foundation

For the year ended 31st March, 2013

a)	Whether accounts are maintained regularly and in accordance with the provisions of the Act and the rules ;	Yes
b)	Whether receipts and disbursements are properly and correctly shown in the accounts ;	Yes
c)	Whether the cash balance and the vouchers in the custody of the manager or trustee on the date of audit were in agreement with the accounts;	Yes
d)	Whether all books, deeds, accounts-, vouchers or other documents or records required by the auditor were produced before him;	Yes
e)	Whether a register of movable and immovable properties is properly maintained, the changes therein are communicated from time to time to the regional office, and the defects and inaccuracies mentioned in the previous audit report have been duly complied with;	Yes
f)	Whether the manager or trustee or any other person required by the auditor to appear before him did so and furnished the necessary information required by him ;	Yes
g)	Whether any property or funds of the Trust were applied for any object or purpose other than the object or purpose of the Trust ;	No
h)	The amounts of outstanding for more than one year and the amounts written off, if any;	Rs.3,35,794/- (Includes TDS Receivable of Rs.2,50,794/) W/ off: Rs.53,488/-
i)	Whether tenders were invited for repairs or construction involving expenditure exceeding Rs.5,000/- ;	Yes
j)	Whether any money of the public trust has been invested contrary to the provisions of Section 35 ;	No
k)	Alienations, if any, of the immovable property contrary to the provisions of Section 36 which have come to the notice of the auditor;	Not Applicable
l)	All cases of irregular, illegal or improper expenditure, or failure or omission to recover monies or other property belonging to the public trust or of loss or waste of money or other property thereof, and whether such expenditure, failure, omission, loss or waste, was caused in consequence of breach of trust or misapplication or any other misconduct on the part of the trustees or any other person while in the management of the trust;	None
m)	Whether the budget has been filed in the form provided by rule 16A ;	No
n)	Whether the maximum and minimum number of the trustees is maintained;	Yes
o)	Whether the meetings are held regularly as provided in such instrument ;	Yes

p)	Whether the minute books of the proceedings of the meeting is maintained;	Yes
q)	Whether any of the trustees has any interest in the investment of the trust ;	No
r)	Whether any of the trustees is a debtor or creditor of the trust ;	No
s)	Whether the irregularities pointed out by the auditors in the accounts of the previous year have been duly complied with by the trustees during the period of audit;	Not Applicable
t)	Any special matter which the auditor may think fit or necessary to bring to the notice of the Deputy or Assistant Charity Commissioner.	Not Applicable

As per our attached report of even date

For **Contractor, Nayak & Kishnadwala**

Chartered Accountants

Firm Registration No. 101961W

S. M. CONTRACTOR

Partner

Membership No. 33644

Place : Mumbai

Date : 17th September 2013

**THE BOMBAY PUBLIC TRUSTS ACT, 1950
SCHEDULE IX C (VIDE RULE 32)**

**STATEMENT OF INCOME LIABLE TO CONTRIBUTION FOR THE YEAR ENDED : 31ST MARCH, 2013
NAME OF PUBLIC TRUST : CHILDLINE INDIA FOUNDATION**

Registered No: E - 21743 (Bom)

				Rs.	Rs.
I.		Income as shown in the Income and Expenditure Account			
		(Schedule IX) Includes Donations (Schedule 'E') & Fund raising event (Schedule 'G') taken at Gross amount.			101,837,003
II.		Items not chargeable to Contribution under Section 58 and Rule 32 :			
	(i)	Donations received from other Public Trusts and Dharmadas		410,666	
	(ii)	Grants received from Government and Local authorities		65,765,166	
		Grants received from Government of India	53,882,365		
		Grants received from Government of Karnataka	3,714,522		
		Grants received from Government of Kerala	-		
		Zilla Panchayat Gulbarga	5		
		NIPCCD	8,168,274		
	(iii)	Interest on Sinking or Depreciation Fund ...			
	(iv)	Amount spent for the purpose of secular education ...		-	
	(v)	Amount spent for the purpose of medical relief ...		-	
	(vi)	Amount spent for the purpose of veterinary treatment of animals		-	
	(vii)	Expenditure incurred from donations for relief of distress		-	
		caused by scarcity, drought, flood, fire or other natural calamity		-	
	(viii)	Deductions out of income from lands used for agricultural purposes :			
		a. Land Revenue and Local Fund Cess ...		-	
		b. Rent payable to superior landlord ...		-	
		c. Cost of production, if lands are cultivated by trust ...		-	
	(ix)	Deductions out of income from lands used for non-agricultural purposes : -			
		a. Assessment, cesses and other Government or Municipal taxes		-	
		b. Ground rent payable to the superior landlord ...		-	
		c. Insurance premia		-	
		d. Repairs at 10 per cent of gross rent of building ...		-	

Registered No: E - 21743 (Bom)

				Rs.	Rs.
		e. Cost of collection at 4 per cent of gross rent of buildings let out		-	
	(x)	(x) Cost of collection of income or receipts from securities, stocks,			
		etc. at 1 per cent of such income	3,082		
	(xi)	(xi) Deductions on account of repairs in respect of buildings not			
	(ix)	rented and yielding no income, at 10 per cent of the estimated			
		gross annual rent	-		66,178,914
		Gross Annual Income chargeable to contribution Rs.			35,658,089

Certified that while claiming deductions admissible under the above Schedule, the Trust has not claimed any amount twice, either wholly or partly, against any of the items mentioned in the Schedule which have the effect of double deduction.

For **Contractor, Nayak & Kishnadwala**
Chartered Accountants
Firm Registration No.101961W

S. M. CONTRACTOR

Partner
Membership No. 33644

Dated: 17th September 2013

Trust Address :

CHILDLINE India Foundation
2nd Floor, Nana Chowk Municipal School
Frere Bridge Low Level, Nana Chowk
Mumbai - 400 007

For and on behalf of Board of Trustees

Dated: 17th September 2013

**THE BOMBAY PUBLIC TRUSTS ACT, 1950
SCHEDULE - VIII (VIDE RULE 17(1))**

**NAME OF THE PUBLIC TRUST: CHILDLINE INDIA FOUNDATION
BALANCE SHEET AS AT 31ST MARCH, 2013**

(IN RUPEES)

Registration No. F-21743(Bom)

FUNDS & LIABILITIES	As at 31st March 2013	As at 31st March 2012	PROPERTIES & ASSETS	As at 31st March 2013	As at 31st March 2012
Trusts Funds or Corpus:-			Immovable Properties:-		
Balance as per last Balance Sheet	4,249,613	4,190,113	Balance as per last Balance Sheet	-	-
Adjustment during the year	-	-	Additions during the year	-	-
Add: Corpus Donations received during the year	355,000	59,500	Less: Sales during the year	-	-
	4,604,613	4,249,613	Depreciation for the year	-	-
Earmarked Funds:-				-	-
Depreciation Fund	-	-			
Sinking Fund	-	-	Investments:-		
Reserve Fund	-	-	GOI 8% Savings (Taxable) Bonds 2003	3,852,000	3,852,000
Other Earmarked Funds					
Government (Schedule 'A')	108,027,022	65,013,029		3,852,000	3,852,000
Others (Schedule 'B')	30,948,057	26,879,640			
	138,975,079	91,892,669	Fixed Assets:-		
			(Schedule 'C')		
CIF Staff Welfare Fund			Balance as per last Balance Sheet	3,853,467	3,049,724
Add: During the year	2,500,000	-	Additions during the year	57,975	2,498,544
Add: Interest on FD	45,671	-	Less: Disposals / Adjustments during the year	-	2,000
Less: Utilised during the year	7,000	-	Less: Depreciation for the Year	1,464,929	1,692,801
	2,538,671	-		2,446,513	3,853,467
Liabilities:-					
For Expenses	6,434,205	7,529,019	Loans (Secured or Unsecured):-		
For Advances	-	-	Loans Scholarships	-	-
For TDS on Payment	437,913	336,732	Other Loans	-	-
For Block Grant	27,696,846	22,421,899		-	-
For Stale Cheque Liabilities	49,958	104,643			
	34,618,922	30,392,293	Advances		
			To Trustees	-	-
			To Employees	146,568	175,000
	31st March 2013	31st March 2012		31st March 2013	31st March 2012
Income and Expenditure Account:-			To Contractors	-	-
Balance as per last Balance Sheet	75,245,535	60,964,898	To Lawyers	-	-
Less: Trf to CIF Staff Welfare Fund	2,500,000	-			
Add: Surplus for the Year	11,382,433	14,280,637	To Others / Deposits	2,808,665	2,535,514
	84,127,968	75,245,535	Income Tax Recoverable	348,141	418,482
				3,303,374	3,128,996
Balance C/f	264,865,253	201,780,110	Balance C/f	9,601,887	10,834,463

(IN RUPEES)

Registration No. F-21743(Bom)

FUNDS & LIABILITIES	As at	As at	PROPERTIES & ASSETS	As at	As at
	31st March 2013	31st March 2012		31st March 2013	31st March 2012
Balance B/d	264,865,253	201,780,110	Balance B/d	9,601,887	10,834,463
			Income Outstanding:-		
			Donation/Grant Receivable	-	-
			Interest Accrued	5,259,350	2,566,749
			Other Income	-	-
			Prepaid Expenses	133,408	374,453
				5,392,758	2,941,202
			Cash and Bank Balances:-		
			(a) In Current Account (Sch 'D')	140,225,055	66,134,083
			(b) In Saving accounts (Sch 'D')	13,877,372	1,403,272
			(c) In Fixed Deposit account (Sch 'D')	95,745,326	120,457,867
			(d) Cash in hand (Sch 'D')	22,855	9,223
			Total of Cash and Bank	249,870,608	188,004,445
Balance C/f	264,865,253	201,780,110	Balance C/f	264,865,253	201,780,110

As per our attached report of even date
For **Contractor, Nayak & Kishnadwala**
Chartered Accountants
Firm Registration No.101961W

Income Outstanding:
(If accounts are kept on cash basis)
Rent
Interest
Other Income
Total

S. M. CONTRACTOR
Partner
Membership No. 33644
Place : Mumbai
Date :17th September 2013

For and on behalf of Board of Trustees

SCHEDULE - IX (VIDE RULE 17(1))

NAME OF THE PUBLIC TRUST: CHILDLINE India Foundation

INCOME & EXPENDITURE FOR THE YEAR ENDING 31ST, MARCH 2013

(IN RUPEES)

Registration No. F-21743(Bom)

EXPENDITURE	1st April 2012 -31st March 2013	1st April 2011 -31st March 2012	INCOME	1st April 2012 -31st March 2013	1st April 2011 -31st March 2012
To Expenditure in respect of properties:			By Rent		
Rates, Taxes, Cesses	-	-			
Repairs and maintenance	-	-	By Interest		
Salaries	-	-	on Security (GOI 8% Saving Bond 2003)	308,160	308,160
Insurance	-	-	on Loans	-	-
Depreciation (by way of provision of adjustments)		-	on Refund on Income Tax	-	18,890
Other Expenses	-	-	on Bank and Fixed Deposit	9,692,658	8,738,481
	-	-		10,000,818	9,065,531
			By Dividend		
To Establishment Expenses (Schedule 'E')	8,774,346	7,719,469			
			By Donations in Cash or Kind (Net) (Schedule 'G')	12,393,127	13,336,105
To Remuneration To Trustees	-	-			
To Remuneration (in the case of a math) to the head of the math, including his household expenditure, if any.	-	-	By Grants (Schedule 'H')	53,882,365	47,372,206
To Legal Expenses	35,000	17,484	By Income from other sources		
		-	Award	-	-
To Audit Fees	202,248	224,720	Fund raising event (net) (Schedule 'I')	3,800,672	5,806,023
			Birthday Party	27,400	313,000
To Contribution and Fees	713,162	901,834	Sundry Receipts	320,030	19,646
				4,148,102	6,138,669
To Amount written off:					
(a) Bad Debts	53,488	-			
(b) Loan Scholarship	-	-			
(c) Irrecoverable Rents	-	-	By Transfer from Unrestricted Reserves	-	-
(d) Other Items	-	-			
Provision for Doubtful Debts	-	-	By Transfer from Earmarked Funds		
			Schedule 'A'	8,168,274	8,688,189
To Miscellaneous Expenses	80,830	54,288	Schedule 'B'	7,465,328	6,449,594
				15,633,602	15,137,783
To Depreciation	1,464,929	1,692,801			
Balance C/f	11,324,003	10,610,596	Balance C/f	96,058,014	91,050,294

(IN RUPEES)
Registration No. F-21743(Bom)

EXPENDITURE	1st April 2012 -31st March 2013	1st April 2011 -31st March 2012	INCOME	1st April 2012 -31st March 2013	1st April 2011 -31st March 2012
Balance B/d	11,324,003	10,610,596	Balance B/d	96,058,014	91,050,294
To Loss on sale/exchange of Fixed Asset	-	-	By Deficit carried over to Balance Sheet	-	-
To Expenditure on Objects of the Trust					
(a) Religious	-	-			
(b) Educational	-	-			
(c) Medical Relief	-	-			
(d) Relief of Poverty	-	-			
(e) Other Charitable Objects (Schedule 'F')	73,351,578	66,159,061			
To Surplus carried over to Balance Sheet	11,382,433	14,280,637			
Total	96,058,014	91,050,294	Total	96,058,014	91,050,294

As per our attached report of even date
For **Contractor, Nayak & Kishnadwala**
Chartered Accountants
Firm Registration No. 101961W

S. M. CONTRACTOR
Partner
Membership No. 33644
Place : Mumbai
Date : 17th September 2013

For and on behalf of Board of Trustees

SCHEDULES FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'A'

GOVERNMENT EARMARKED FUNDS

Name of Earmarked Funds	Years	Opening Balance (1.4.12)	Add: Received during year	Less: Paid / Payable to Partners Organisation	Less: Returned/ Transfer / Adjustment during the year	Less: Transfer to Income & Expenditure A/c	Closing Balance (31.3.13)
		Rs.	Rs.	Rs.		Rs.	Rs.
GOI - Block Grant for Partners	2012-13	62,962,291	300,662,717	258,796,426	-	-	104,828,582
	2011-12	49,818,897	231,880,490	188,490,986	-	-	62,962,291
GOI Grant for CIF	2012-13	4,353,908	55,598,341	-	-	53,882,365	6,069,884
	2011-12	-	51,507,598	-	-	47,153,640	4,353,908
GOI - Tsunami Relief	2012-13	611,141	-	-	-	-	611,141
	2011-12	611,141	-	-	-	-	611,141
NIPCCD	2012-13	(2,939,189)	7,600,000			8,168,274	(3,507,463)
	2011-12	817,851	14,927		883,778	688,189	(29,939)
NISD	2012-13	24,878	-	-	-	-	24,878
	2011-12	24,878	-	-	-	-	24,878
	2012-13	65,013,029	363,861,058	258,796,426	-	62,050,639	108,027,022
	2011-12	51,272,268	28,956,108	105,490,986	68,833,778	5,841,865	9,013,029

SCHEDULES FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'B'

OTHER EARMARKED FUNDS

Name of Other Earmarked Funds	Years	Opening Balance (1.4.12)	Add: Received / Transfer during year	Less: Returned/ Transfer / Adjustment during the year	Less: Capital Expenditure	Less: Transfer to Income & Expenditure A/c	Less: Written Back	Add: Transfer to Balance Sheet	Closing Balance (31.3.13)
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
a) Revolving Fund									
Sir Dorabji Tata Trust	2012-13	10,000,000	-	-	-	-	-	-	10,000,000
	2 0 1 1 -	11 20 , 0 0 0	0 , 0 0 0	-	-	-	-	-	1 0 , 0 0 0 , 0 0 0
AGFUND Award	2012-13	3,936,967	-	-	-	3,635	-	-	3,933,332
	2 0 1 1 -	1 32 , 9 3 6	, 9 6 7	-	-	-	-	-	3 , 9 3 6 , 9 6 7
b) For CIF Internal Cost									
HDFC - for Sexual Abuse	2012-13	1,507,475	-	-	-	504,209	-	-	1,003,266
	2 0 1 1 -	1 2 9 , 3	024 , 4 0 4	, 4 1 6	-	9 0 6 , 2 4 5	-	-	1 , 5 0 7 , 4 7 5
HPCL - Earmarked for Capital & Recurring Exp	2012-13	(72,520)	771,398	-	-	1,063,388	-	-	(364,510)
	2 0 1 1 -	1 2	-	1 , 4 3 7 , 1 7 3	-	1 , 5 0 9 , 6 9 3	-	-	(7 2 , 5 2 0)
Pirojsha Godrej Foundation - Centralized	2012-13	332	-	-	-	-	-	-	332
Call Centre	2 0 1 1 -	1 21 7 7 ,	6 2 7	-	-	1 7 7 , 2 9 5	-	-	3 3 2
Pirojsha Godrej Foundation - Child Sexual Abuse	2012-13	419,907	550,000	-	-	410,666	-	-	559,241
	2 0 1 1 -	1 2	-	5 0 0 , 0 0 0	-	8 0 , 0 9 3	-	-	4 1 9 , 9 0 7
The India Cements Ltd, Chennai CL	2012-13	443,654	-	-	-	119,452	-	-	324,202
	2 0 1 1 -	1 24 4 3 ,	6 5 4	-	-	-	-	-	4 4 3 , 6 5 4
Empowerment ARIES Innovative Project	2012-13	45,959	-	-	-	-	-	-	45,959
	2 0 1 1 -	1 2 4 5 ,	9 5 9	-	-	-	-	-	4 5 , 9 5 9
Plan International	2012-13	786,838	-	-	-	-	-	-	786,838
	2 0 1 1 -	1 27 8 6 ,	8 3 8	-	-	-	-	-	7 8 6 , 8 3 8
CSA Awareness Initiative	2012-13	-	8,982,322	-	-	909,156	-	-	8,073,166
	2 0 1 1 -	1 2	-	-	-	-	-	-	-
c) For CIF Outreach / Involvement									
Tsunami Relief	2012-13	2,300,663	-	2,300,663	-	-	-	-	-
	2 0 1 1 -	1 22 , 3 0 0	, 6 6 3	-	-	-	-	-	2 , 3 0 0 , 6 6 3

Name of Other Ear-marked Funds	Years	Opening Balance (1.4.12)	Add: Received / Transfer during year	Less: Returned/ Transfer / Adjustment during the year	Less: Capital Expenditure	Less: Transfer to Income & Expenditure A/c	Less: Written Back	Add: Transfer to Balance Sheet	Closing Balance (31.3.13)
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
Esther Benjamin Trust Earmarked Grant for Circus Rescue	2012-13	186,516	-	-	-	-	-	-	186,516
	2 0 1 1 -	1 21 8 6 ,	5 1 6	-	-	-	-	-	1 8 6 , 5 1 6
Earmarked for Bihar Flood Relief - Gen	2012-13	33,997	-	33,997	-	-	-	-	-
	2 0 1 1 -	1 2 3 3 ,	9 9 7	-	-	-	-	-	3 3 , 9 9 7
HDFC - for Bihar Flood Relief	2012-13	-	-	-	-	-	-	-	-
	2 0 1 1 -	1 27 0 4 ,	4 1 6	-	7 0 4 ,	4 1 6	-	-	-
General Earmarked for Kids of Mumbai	2012-13	9,184	-	-	-	-	-	-	9,184
	2 0 1 1 -	1 2 9 ,	1 8 4	-	-	-	-	-	9 , 1 8 4
RJF CIF Intervention Unit	2012-13	-	-	-	-	-	-	-	-
	2 0 1 1 -	1 2 5 7 ,	8 5 2	-	-	5 7 ,	8 5 2	-	-
d) For Partner's Operating Cost					-		-	-	
HDFC - for Childline Amravati	2012-13	-	-	-	-	-	-	-	-
	2 0 1 1 -	1 21 4 4 ,	7 8 1	-	-	1 4 4 ,	7 8 1	-	-
Govt. of Kerala - Earmarked for Kerala CL	2012-13	-	-	-	-	-	-	-	-
	2 0 1 1 -	1 24 1 6 ,	9 5 3	-	4 1 6 ,	9 5 3	-	-	-
Govt of Karnataka - Earmarked for Karnataka CL	2012-13	3,733,532	-	-	-	3,714,522	-	-	19,010
	2 0 1 1 -	1 12 , 9 4 7 ,	22,550 0 ,	0 0 0 0	-	7 1 3 ,	7 2 4	-	3 , 7 3 3 , 5 3 2
RCM - Earmarked for Shelter Home	2012-13	31,912	-	-	-	-	-	-	31,912
	2 0 1 1 -	1 2 3 1 ,	9 1 2	-	-	-	-	-	3 1 , 9 1 2
Volkart for salary of CIF Mumbai Partners	2012-13	5,847	-	-	-	-	-	-	5,847
	2 0 1 1 -	1 2 5 ,	8 4 7	-	-	-	-	-	5 , 8 4 7
Zilla Panchayat Gulbarga	2012-13	152,253	-	-	-	5	-	-	152,248
	2 0 1 1 -	1 21 6 5 ,	4 8 9	-	-	1 3 ,	2 3 6	-	1 5 2 , 2 5 3
C&A Mode KG Grant for Agartala	2012-13	19,629	-	-	-	-	-	-	19,629
Shelter Enhancement	2 0 1 1 -	1 2 1 9 ,	6 2 9	-	-	-	-	-	1 9 , 6 2 9
Catholic Relief Service for Lucknow CP Meet	2012-13	6,240	-	-	-	-	-	-	6,240
	2 0 1 1 -	1 2 6 ,	2 4 0	-	-	-	-	-	6 , 2 4 0
Catholic Relief Service for Gulbarga	2012-13	24,891	-	-	-	24,791	-	-	100
NAS & Support to Partner Orgs.	2 0 1 1 -	1 2 2 4 ,	8 9 1	-	-	-	-	-	2 4 , 8 9 1

Name of Other Ear-marked Funds	Years	Opening Balance (1.4.12)	Add: Received / Transfer during year	Less: Returned/ Transfer / Adjustment during the year	Less: Capital Expenditure	Less: Transfer to Income & Expenditure A/c	Less: Written Back	Add: Transfer to Balance Sheet	Closing Balance (31.3.13)
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
HSBC Earmarked Grant for Child Protection Shelter Homes	2012-13	147,512	-	-	-	151,130	-	-	(3,618)
	2 0 1 1 -	1 2 , 1 3 5	, 8 1 8	-	-	9 8 8 , 3 0 6	-	-	1 4 7 , 5 1 2
HSBC Life Skills & Substance Abuse Prog	2012-13	1,305,850	301,350	-	-	411,465	-	-	1,195,735
	2 0 1 1 -	1 2	- 1 , 3 0 5	, 8 5 0	-	-	-	-	1 , 3 0 5 , 8 5 0
SARIQ Earmarked for Childline Organisations	2012-13	35,596	-	-	-	-	-	-	35,596
	2 0 1 1 -	1 2 3 5	, 5 9 6	-	-	-	-	-	3 5 , 5 9 6
Stitching K Netherland	2012-13	-	-	-	-	-	-	-	-
	2 0 1 1 -	1 23 1 2	, 0 6 3	-	-	3 1 2 , 0 6 3	-	-	-
e) For Capex Expenditure							-	-	
J&J Capital Expenditure	2012-13	194,822	-	-	-	-	-	-	194,822
	2 0 1 1 -	1 26 3 5	, 4 6 8	-	-	4 4 0 , 6 4 6	-	-	1 9 4 , 8 2 2
Purchase of Capital Equipment	2012-13	90,055	-	-	-	-	-	-	90,055
	2 0 1 1 -	1 2 9 0	, 0 5 5	-	-	-	-	-	9 0 , 0 5 5
f) For other Expenses					Rs.				
Aditya Birla Ear-Medical Exp.	2012-13	92,293	-	-	-	-	-	-	92,293
	2 0 1 1 -	1 2	- 9 6 0	, 0 0 0	-	-	8 6 7 , 7 0 7	-	9 2 , 2 9 3
CIF Decennial Activities	2012-13	16,574	-	-	-	-	-	-	16,574
	2 0 1 1 -	1 2 1 6	, 5 7 4	-	-	-	-	-	1 6 , 5 7 4
Earmarked for Lucknow Childline	2012-13	40,000	-	-	-	40,000	-	-	-
	2 0 1 1 -	1 2	- 4 0	, 0 0 0	-	-	-	-	4 0 , 0 0 0
General Education Project	2012-13	17,017	-	-	-	-	-	-	17,017
	2 0 1 1 -	1 2 1 7	, 0 1 7	-	-	-	-	-	1 7 , 0 1 7
Infrastructure Set Up	2012-13	125,000	10,000	-	-	-	-	-	135,000
	2 0 1 1 -	1 2	- 1 2 5	, 0 0 0	-	-	-	-	1 2 5 , 0 0 0
Children Emergency & Rehabilitation	2012-13	335,356	263,000	-	-	-	-	-	598,356
	2 0 1 1 -	1 22 5 7	, 3 5 3 8	, 0 0 0	-	-	2 0 , 0 0 0	-	3 3 5 , 3 5 6

Name of Other Ear-marked Funds	Years	Opening Balance (1.4.12)	Add: Received / Transfer during year	Less: Returned/ Transfer / Adjustment during the year	Less: Capital Expenditure	Less: Transfer to Income & Expenditure A/c	Less: Written Back	Add: Transfer to Balance Sheet	Closing Balance (31.3.13)
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
Responding to Children in Distress	2012-13	326,427	105,300	-	-	-	-	-	431,727
	2 0 1 1 - 1 2	1 2 0 , 4	0 2 2 1 2 , 0	0 2 5	-	6 , 0	0 0	-	3 2 6 , 4 2 7
Sensitization Initiative for Child Protection	2012-13	3,000	15,000	-	-	-	-	-	18,000
	2 0 1 1 - 1 2	1 , 0	0 0 2 , 0	0 0	-	-	-	-	3 , 0 0 0
Hospitalisation and Medical Expenses	2012-13	115,212	15,000	-	-	87,909	-	-	42,303
	2 0 1 1 - 1 2	7 5 , 1	6 5 6 2 , 0	0 0 0	-	2 1 , 9 5 3	-	-	1 1 5 , 2 1 2
Providing Shelter and Education	2012-13	340,000	183,683	-	-	-	-	-	523,683
	2 0 1 1 - 1 2	1 2 0 , 0	0 0 2 0 , 0	0 0 0	-	-	-	-	3 4 0 , 0 0 0
Rescue and Medical Efforts	2012-13	66,040	-	-	-	-	-	-	66,040
	2 0 1 1 - 1 2	-	6 6 , 0 4 0	-	-	-	-	-	6 6 , 0 4 0
UWI for Critical Medical Cases	2012-13	55,610	336,692	-	-	25,000	-	-	367,302
	2 0 1 1 - 1 2	3 6 , 0 0	0 0 0 9 , 6	1 0	-	1 9 0 , 0 0 0	-	-	5 5 , 6 1 0
Disaster Relief Fund	2012-13	-	2,334,660	-	-	-	-	-	2,334,660
TOTAL	2012-13	26,879,640	13,868,405	2,334,660	-	7,465,328	-	-	30,948,057
	2 0 1 1 - 1 2	4 , 3 0	8 1 , 0 4 , 8 1 9 4	2 , 1 1 , 4 2 1	, 3 6 9 -	6 , 4 4 9 , 5 9 4	-	-	2 6 , 8 7 9 , 6 4 0

SCHEDULE FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'C'

FIXED ASSETS

Assets	As at 'April 01, 2012	Additions during the year	Disposals during the year	As at March 31, 2013	Derpreciation during the period	As at March 31, 2013
Furniture & Fixtures (10%)	874,202	-	-	874,202	87,408	786,794
Computer (60%)	2,058,473	-	-	2,058,473	1,235,056	823,417
Office Equipment (15%)	920,789	57,975	-	978,764	142,465	836,299
Rescue Van	3	-	-	3	-	3
TOTAL	3,853,467	57,975	-	3,911,442	1,464,929	2,446,513
Previous Year	3,049,724	2,498,544	2,000	5,546,268	1,692,801	3,853,467

SCHEDULE FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'D'

CASH AND BANK BALANCES

		As at 31st March 2013	As At 31st March 2012
a)	In Current Account with		
	State Bank of India a/c no. 10271085946	6,500,602	5,100,342
	State Bank of India a/c no.10271086064	132,842,355	60,009,283
	State Bank of India a/c no.10066940273	882,099	1,024,458
		140,225,055	66,134,083
b)	In Saving accounts with		
	ICICI Bank a/c no. 000401148565 (Kolkata)	8,779	11,540
	ICICI Bank a/c no. 000401148566 (Delhi)	22,405	22,614
	ICICI Bank a/c no. 000401148567 (Chennai)	7,676	38,681
	ICICI Bank a/c no. 000401123643	12,263,174	(1,721,633)
	AXIS Bank a/c no. 465010100017499	1,575,338	3,052,070
		13,877,372	1,403,272
c)	In Fixed Deposit account		
	State Bank of India	43,921,081	41,925,421
	AXIS Bank	13,582	12,152
	ICICI Bank (Quantum Optima)	5,243,146	34,328,498
	ICICI Bank	46,567,517	44,191,796
		95,745,326	120,457,867
d)	Cash in hand		
	With the Trustee	-	-
	With the Manager	22,855	9,223
	Imprest	-	-
		22,855	9,223

SCHEDULE FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'E'

ESTABLISHMENT EXPENSES

Particulars	1st April 2012 - 31st March 2013	1st April 2011 - 31st March 2012
Electricity Charges	964,328	692,233
Rent	3,116,014	2,997,216
Bank Charges	21,137	35,374
Insurance	337,441	157,517
Communication	971,439	852,084
Conveyance & Travel	117,158	209,726
Postage / Courier	158,612	323,705
Printing and Stationery	430,883	446,958
Repair and Maintenance	590,694	675,102
Books/Periodicals/Software	151,650	115,661
Staff Welfare Expenses	305,023	264,350
Staff Development / Training Exp	53,480	9,366
Professional Fees	1,288,466	677,702
Others Expenses	268,021	262,475
Total	8,774,346	7,719,469

SCHEDULE FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'F'

EXPENDITURE ON OTHER CHARITABLE OBJECTS

Particulars	1st April 2012 - 31st March 2013	1st April 2011 - 31st March 2012
	Rs.	Rs.
Other Charitable Objects		
Salaries/ Honorarium (Refer Note) - GOI	15,768,244	15,836,991
Salaries/ Honorarium (Refer Note) - General	13,309,983	9,991,613
Awareness & Advocacy	30,686	-
CLB - Activities	231,216	149,320
Communication & Start. Init	-	19,028
Preparatory / Monitoring Expenses	77,626	85,797
General Service City Level Expenses	10,103	152,731
Childline Birthday Party	224,850	144,743
Childline Birthday Party Delhi	-	108,927
From Government of India		
Awareness & Advocacy	4,324,950	5,012,182
Centralised Call Centre Expenses	9,803,041	5,114,593
Research & Documentation	1,486,593	1,990,484
Services Expenses	6,361,819	7,585,462
Consultative Meet & Capacity Bldg	975,895	2,490,392
Call Forwarding Cost of 1098	3,985,152	1,211,198
HR Consultation & Alignment of CIF	1,127,818	1,127,817
From NIPCCD		
NICP Workshop	1,620,339	2,316,802
REGIONAL MEET EXP	4,582,111	3,726,734
Director Workshop	-	2,394,991
Inhouse Training	1,965,824	-
Task Force Meet (nicp)	-	249,662
(A)	65,886,250	59,709,467
Earmarked Expenses		
Aditya Birla Ear-Medical Exp.	-	867,707
Gen-Earmarked for Lucknow Childline	40,000	-
GI- Children's Emergency & Rehab Fund	-	20,000
GI - Respond Children in Distress Fund	-	6,000
GOK - Earmarked for Prep Act & Project cost	3,714,522	713,724

Particulars	1st April 2012 - 31st March 2013	1st April 2011 - 31st March 2012
HDFC Earmarked for Amravati CI	-	144,781
HDFC Earmarked for Sexual Abuse	504,209	906,245
HPCL - Earmarked for Capital & Recurring Exp	1,063,388	1,509,693
Hospitalisation and Medical Expenses	87,909	21,953
J & J Capital Expenditure	-	440,646
PGF-Earmarked for CSA Project	410,666	80,093
PGF - Earmarked for CCC	-	177,295
RJF CIF Intervention Unit (Refer Note)	-	57,852
The India Cements	119,452	-
Gen Satyameva Jayate	909,156	-
UWI - Earmarked for Critical Medical Cases	25,000	190,000
Zilla Panchayat Gulbarga	5	13,236
AGFUND	3,635	-
C&A Anwesha Child Shelter Home - Agartala	24,791	-
HSBC Global Education Trust - Earmarked for Shelter Homes	151,130	988,306
HSBC Life Skills and Substance Abuse Program	411,465	-
SKN A&A Activities, NAS & Partner Organisations	-	312,063
(B)	7,465,328	6,449,594
Total (A)+(B)	73,351,578	66,159,061

Note : Includes an amount of Rs.39,74,638/- (Previous Year Rs.33,78,405/-) paid to consultants, accountant and administrative staff which in the view of the management is incurred towards charitable objects.

CHILDLINE INDIA FOUNDATION

SCHEDULE FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'G'

DONATIONS

Particulars	1st April 2012 - 31st March 2013	1st April 2011 - 31st March 2012
DONATION		
General	733,733	1,078,055
Direct Online	1,363,309	581,210
Bill Desk	263,237	141,758
School Fund Raising	5,610,103	4,009,271
Accentive	28,000	18,000
Childline Se Dosti	5,000	60,000
Direct Mailer	510,879	345,545
Joy of Giving	1,000	-
Tele Marketing	8,838,404	17,611,170
TM - Holding Hands	233,000	-
TM - Yellow Umbrella	89,001	-
(A)	17,675,666	23,845,009
Less: Expenses		
Direct Online	67,567	83,053
School Fund Raising	91	735
Childline Se Dosti	67,690	77,215
Tele Marketing	4,949,078	10,347,901
TM - Holding Hands	153,114	-
TM - Yellow Umbrella	44,999	-
(B)	5,282,539	10,508,904
Total	(A)-(B)	12,393,127
		13,336,105

CHILDLINE INDIA FOUNDATION

SCHEDULE FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'H'

GRANTS

Particulars	1st April 2012 - 31st March 2013	1st April 2011 - 31st March 2012
	Rs.	Rs.
Government of India -CIF	53,882,365	47,153,690
Government of India -CLB	-	218,516
Total	53,882,365	47,372,206

CHILDLINE INDIA FOUNDATION

SCHEDULE FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'I'

FUND RAISING EVENT

Particulars	1st April 2012 - 31st March 2013	1st April 2011 - 31st March 2012
DONATION		
Mumbai Marathon 11-12	401,744	5,394,496
Delhi Half Year Marathon	1,038,970	1,031,000
Mumbai Marathon 10-11	-	2,001
Mumbai Marathon 12-13	2,854,908	-
(A)	4,295,622	6,427,497
Less: Expenses		
Delhi Half Marathon	38,640	69,656
Mumbai Marathon 12-13	442,114	567,433
Mumbai Marathon 11-12	15,696	1,085
(B)	496,450	638,174
(C)=(A)-(B)	3,799,172	5,789,323
Registration Income		
School Fund Raising	1,500	16,700
(D)	1,500	16,700
Total (C)+(D)	3,800,672	5,806,023

SCHEDULE FORMING PART OF ACCOUNTS AS AT MARCH 31, 2013

SCHEDULE 'J' SIGNIFICANT ACCOUNTING POLICIES

- a) The financial statements have been prepared in accordance with the historical cost convention in accordance with the generally accepted accounting principles in India and the applicable Accounting Standards issued by the Institute of Chartered Accountants of India

All Income and Expenditure items in the financial statement are recognised on accrual basis.

- b) Fixed assets are stated at cost less accumulated depreciation. Cost includes all expenses relating to acquisition and installation of these assets. Fixed assets acquired out of the amounts received from donors towards specific projects are charged to the relevant project and accounted in the Fixed Assets schedule at a nominal value of Re.1 with a corresponding entry in sundry receipts of the same amount. Assets received free (as donations) are carried at nominal value.
- c) Depreciation is charged as per the method and rate as per the Income Tax Act, 1961. Depreciation on fixed assets has been charged to the Income and Expenditure Account
- d) Donations received for restricted revenue funds are taken to the 'Funds and Liabilities' in the Balance Sheet. Expenses incurred are disclosed under the head "Expenses on the Objects of the Trust" with an equivalent amount disclosed under the head "Transfer from Earmarked Funds" in the Income and Expenditure Account. Amount received towards purchase of Fixed Assets, are shown under 'Earmarked Funds' and expenditure incurred, if any, will be debited to such earmarked fund.

SCHEDULE 'K' NOTES TO ACCOUNTS

- a) Block Grant received from the Government of India and recorded as liability at the time of receipt, is disbursed to Partner Organisations on the basis of signed agreements between Childline India Foundation and Partner Organisations.

The liability is reduced by disbursements made/payable to Partner Organisations. The expenditures of Partner Organisations are certified by professional accountants. The Management of Childline India Foundation relies on these utilization certificates which form the basis of accounting.

- b) Fees payable to Charity Commissioner amounting to Rs.35,41,895/- for the years ended 31st March 2009 to 2013 has not been paid, as the authorities under instructions of the Bombay High Court are not collecting the fees.
- c) During the year, with effect from 1st August 2012, the Governing Board of the foundation has established a Staff Welfare Fund for the benefit of employees with an initial contribution of Rs.25 Lacs by transferring the said amount from the Income & Expenditure Account.

Going forward, as per the decision of the governing board, 10% of the annual surplus would be transferred to the Staff Welfare Fund, subject to a maximum annual contribution of Rs.10 Lacs.

- d) Previous year figures are regrouped wherever necessary to conform to this year's classification.

CHILDLINE INDIA FOUNDATION COMPLIES: CREDIBILITY ALLIANCE NORMS

1. IDENTITY

PRINCIPLE

- The Organisation should exist and be registered



EXISTENCE

- The organisation has been in existence for a minimum of 1 year from date of registration
- The physical address given by the organisation is verifiable



LEGAL STATUS

- The organisation is registered as Trust / Society
- Registration documents of the organisation are available on request



2. VISIONS AND IMPACT

PRINCIPLES

- The organisation be able to state what it is aiming to do and that it can also state achievement related to its Aim / Vision / Purpose / Objectives
- A shared vision / purpose / objective is articulated beyond the registration documents
- Impact / Achievement / Output / Performance
- The organisation has defined indicator, which will measure its performance against its stated objectives



3. GOVERNANCE

PRINCIPLES:

- The organisation is committed to and practice good governance especially because voluntary organisation draws upon public funds.
- The organisation has a governing board by whatever name called
- Composition of the board:
 - o At least 2/3 of Board members are unrelated by blood or marriage
 - o Not more than half the board members have remunerative roles
- The Board meets at least twice a year with quorum
- All remuneration and reimbursements to board members are to be disclosed
- Minutes of Board Meetings are documented and circulated
- A Board Rotation Policy exists and is practiced
- The board approves programmes, budgets, annual activity reports and audited financial statements
- The Board ensures the organisation's compliance with laws and regulations



4. OPERATIONS

PRINCIPLES

- The organisation must conduct its Programmes and Operations efficiently and effectively in the public interest



PROGRAMME

- Activities to be in line with vision /purpose/objectives of the organisation



MANAGEMENT

- Appropriate systems be in places for
 - o Periodic programme planning/monitoring/review
 - o Internal control
 - o Consultative decision – making



HUMAN RESOURCES

- Clear roles and responsibilities for personnel (including volunteers) exist
- All personnel are issued a letter of contract/ appointment
- Appropriate personnel policy is in place



5. ACCOUNTABILITY AND TRANSPARENCY

PRINCIPLES

- Organisations be accountable and transparent to internal and external stakeholders



ACCOUNTABILITY

- Signed audited statement are available: balance sheet, income and expenditure statement, receipts and payments account, schedules to these, notes on account and the statutory auditor's report



TRANSPARENCY

- The organisation's Annual Reports be disseminated/ communicated to key stakeholders and available on request every year within 8 months of the end of the organisation's financial year
- The organisation must disclose in its annual report, the salary and benefits of its Head, the 3 highest paid staff members and the lowest paid staff members
- The distribution of staff according to salary levels must be disclosed in the annual report



DISCLOSURES AS PER CREDIBILITY ALLIANCE NORMS

ORIGIN AND BRIEF HISTORY OF THE ORGANISATION

CHILDLINE – 1098 is the first and only emergency tele - help line service for children in need of care and protection. Since its inception in 1996, CHILDLINE today rings in 277 cities across the nation responding to a wide array of needs of children, ranging from medical assistance, shelter, rescue, repatriation/restoration, sponsorship, death related to emotional support and guidance.

CHILDLINE, is a unique model of networking partnership between Government Departments, Department of Telecommunications, Academic Institutions, NGOs, Corporate sector, concerned individuals and of course the children. CHILDLINE India Foundation is the central agency responsible for initiating, implementing and monitoring the CHILDLINE services and undertaking research, documentation, awareness, and advocacy in the area of child protection. CHILDLINE India Foundation also undertakes the initiation of specialized innovative need based services based on trends emerging from analysis of calls.

HEAD OFFICE

CHILDLINE India Foundation

406, Sumer Kendra, 4th floor,
P. B. Marg, Worli, Mumbai 400 018.
Tel No.: 2482 1098 / 2490 1098/ 2491 1098
Fax No.: 022-2490 3509
Website: www.childlineindia.org.in
Email: dial1098@childlineindia.org.in

Regd. Under the Societies Registration Act 1860 – No. 717, 1999 (BBS of 28/5/1999)

Regd. Under the Bombay Public Trusts Act 1950 – No. F – 21743 (BOM) of 10/1/2000

Regd. Under Sec. 12 A of Income Tax Act, No. DIT (E)/MC/12-A/ 34326/99-2000

NAME AND ADDRESS OF MAIN BANKERS

State Bank of India, D.N. Road Branch, Fort, Mumbai – 400 001
ICICI, Ground Floor, Matru Mandir, Tardeo Road, Opposite Bhatia Hospital, Mumbai 400007

NAME AND ADDRESS OF AUDITORS

Contractor, Nayak & Kishnadwala, Chartered Accountants, Jash Chambers, 3rd floor, 7 – A,
Sir P.M. Road, Fort, Mumbai – 400 001

REIMBURSEMENTS TO BOARD MEMBERS / TRUSTEES / SHAREHOLDERS

We are not reimbursing any travel and communication expenses for any of the Board Members / Trustees / Shareholders.

No.	Name	Positions	Salary (P.A)
1	Mr. Prem Narain	Chair Person	Nil
2	Ms. Sarita Mittal	Member	Nil
3	Mrs. Preeti Madan	Member	Nil
4	Dr. (Ms) Armaity Desai	Member	Nil
5	Mr. Nawshir Mirza	Member	Nil
6	Mr. Piyush Pandey	Member	Nil
7	Dr. Parasuraman	Member	Nil

8	Ms. Jeroo Billimoria	Member	Nil
9	Mr. F. C. Kohli	Member	Nil
10	Mr. Farrokh Kavarana	Member	Nil

DISTRIBUTION OF STAFF ACCORDING TO SALARY LEVELS

Gross Salary including benefits to staff	Male	Female	Total
Below 5000	0	0	0
5000-10000	9	0	9
10000-25000	37	26	63
25000-50000	18	5	23
50000-100000	3	3	6
Above 100000	0	1	1
Total	67	35	102

Head of the organization, Executive Director (including honorarium):

The Executive Director, Kajol Menon was with the organization till August, 2012 Rs. 1,23, 946/- pm

Highest paid full time regular staff: Rs. 1, 23, 946/- pm

Lowest paid full time regular staff Rs. 5, 270/- pm

Total National visits by all staff during the reporting period:

During the year, 331 official visits/tours were made. Out of this 449 were Networking visits, 67 were Preparatory visits and 70 In house training. Total expenditure for the National visits was Rs.63, 61, 819/-

Total International visits by all staff during the reporting period:

During the year the staff made 5 international visits covering South Africa, Sri Lanka and Philippines.

Name	Designation	Country	Purpose
Kajol Menon	Executive Director	South Africa	ICSF- International Centre for Social Franchising
Kajol Menon	Executive Director	Sri Lanka	CHI International Consultation
Sreoshi Patrnabis	Senior Program Coordinator	Sri Lanka	CHI International Consultation
Jaya Sophia	Program Coordinator	Sri Lanka	CHI International Consultation
Chitrakala Acharya	Head Services	Phillipines	Agfund

The organisers sponsored all the travel expenses for the visits of the staff members.

NETWORKS / LINKAGES

CHILDLINE, a network of 553 organisations works for children in need of care and protection. It's a network of Government organisations, Academic Institutions, NGOs, Corporate sector.

STATEMENT OF GRANT DISBURSEMENT BY CIF TO ITS PARTNERS AND TO CIF FOR ITS ADMIN GRANT FOR 2012 – 2013 AS ON 31ST MARCH, 2013

S. No.	Zone	State	City	Name of the Organisation	Role	Second Installment of 2010-11	First Installment of 2011-12	Second Installment of 2011-12	Disbursement towards 1st Installment (12-13)	Disbursement towards 2nd or Full & Final Installment (12-13)	Total Disbursement 2012-13
1	East	West Bengal	S(24) Para	Sabuj Sangha	Collab	--	--	--	448609	448608	897217
2	East	West Bengal	West Medini	Prabuddha Bharati Shishutirtha	Collab	--	--	453000	453000	453000	1359000
3	East	West Bengal	West Medinipur	Vidyasagar School of Social Work	Nodal	--	--	--	120000	120000	240000
4	East	Orissa	Rourkela	Disha	Collab	--	--	--	452634	452633	905267
5	East	Orissa	Rourkela	Community Action for the Upliftment of Socio Economically (CAUSE)	Support	--	--	88000	87831	92831	268662
6	East	West Bengal	Nadia	Sreema Mahila Samity	Collab	--	--	--	451410	451409	902819
7	East	Tripura	Udaipur	Organisation for Rural Survival	Collab	--	--	--	490696	--	490696
8	East	Orissa	Bhubaneswar	Ruchika Social Service Organisation	Collab	--	--	--	414877	414877	829754
9	East	Tripura	Agartala	Tripura Council for Child Welfare	Support	--	--	--	83599	83598	167197
10	East	Bihar	Patna	East & West Educational Society	Nodal	--	--	119158	120000	120000	359158
11	East	Bihar	Darbhanga	East & West Educational Society	Nodal	--	--	112413	120000	120000	352413
12	East	Bihar	Kishanganj	East & West Educational Society	Nodal	--	--	111836	120000	120000	351836
13	East	West Bengal	Kolkata	CLPOA	Nodal	--	--	--	120000	120000	240000
14	East	West Bengal	South Dinajpur	Society for Participatory Action & Reflection	Collab	--	--	--	421195	--	421195
15	East	West Bengal	Kolkata	Don Bosco Ashalayam	Collab	--	--	450969	450576	--	901545
16	East	Bihar	Purnea-Kasba	Parivesh Purn-Jagaran Sansthan	Sub Centre	--	--	--	130743	130742	261485
17	East	Bihar	Kishanganj (SC-Kochadhamann and Bahadurganj)	Nilu Jan Vikas Sansthan	Sub Centre	--	--	133260	132200	--	265460
18	East	Jharkhand	Pakur (SC-Maheshpur West)	Lok Kalyan Seva Kendra	Sub Centre	--	--	--	144000	--	144000
19	East	Chattisgarh	Bilaspur	Samarpit	Collab	--	--	--	383957	383957	767914
20	East	West Bengal	Purulia	Centre for Environmental & Socio Economic Regeneration	Collab	--	--	--	468356	--	468356
21	East	Bihar	Darbhanga	Kanchan Seva Ashram	Collab	--	--	453000	453000	--	906000
22	East	West Bengal	Burdwan (SC-Asansol)	Jayaprakash Institute of Social Change	Sub Centre	--	--	--	124026	--	124026

S. No.	Zone	State	City	Name of the Organisation	Role	Second Installment of 2010-11	First Installment of 2011-12	Second Installment of 2011-12	Disbursement towards 1st Installment (12-13)	Disbursement towards 2nd or Full & Final Installment (12-13)	Total Disbursement 2012-13
23	East	Meghalaya	Shillong	BOSCO Reach Out	Collab	--	--	--	441825	--	441825
24	East	Tripura	Agartala	Voluntary Health Association of Tripura	Collab	--	--	--	432560	--	432560
25	East	Orissa	Balasore	Basti Area Development Council	Collab	--	--	--	314428	--	314428
26	East	Orissa	Balangir	KALYAN	Sub Centre	--	--	--	137103	137103	274206
27	East	West Bengal	N(24) Paraganas, SC-Harua (Harua, Denganga & Minakha)	Khalisady Anubhav Welfare Association	Sub Centre	--	--	--	142813	--	142813
28	East	Mizoram	Aizawal	Centre for Peace and Development (CPD)	Collab	--	--	--	381737	381736	763473
29	East	West Bengal	S(24) Para	School of Women's Studies	Nodal	--	--	--	120000	120000	240000
30	East	Orissa	Sambalpur	Rural Organisation for People's Empowerment	Sub Centre	--	--	--	143999	143998	287997
31	East	Chattis Garh	Raipur	Sankalp Sanskritik Samiti	Collab	--	--	--	349992	--	349992
32	East	Chattis Garh	Rajnandgaon	Srijan Samajik Sanstha	Collab	--	--	--	252484	--	252484
33	East	Tripura	Agartala	Tripura Adibashi Mahila Samity	Nodal	--	--	--	120000	--	120000
34	East	West Bengal	Malda	Haiderpur Shelter of Malda	Collab	--	--	--	253750	--	253750
35	East	Orissa	Cuttack	Open Learning Systems	Nodal	--	--	--	120000	--	120000
36	East	Bihar	Kishanganj-Thakurganj & Pothia	Compeering Society for Soc Work & Res	Sub Centre	--	--	144000	144000	--	288000
37	East	Assam	Guwahati	Indian Council For Child Welfare	Collab	--	--	--	452833	--	452833
38	East	Chattis Garh	Jashpur	Samarpit	Collab	--	--	--	217655	--	217655
39	East	Jharkhand	Pakur	Jharkhand Vikas Parishad	Sub Centre	--	--	125879	115524	--	241403
40	East	West Bengal	East Medi	Vivekananda Lok-siksha Niketan	Collab	--	--	--	453000	453000	906000
41	East	Bihar	Patna	Bal Sakha	Collab	--	--	451436	451858	--	903294
42	East	Assam	Guwahati	NIPCCD	Nodal	--	--	--	115391	--	115391
43	East	Jharkhand	Ranchi	Chotanagpur Sanskritik Sangh	Support	--	--	--	71328	71327	142655
44	East	Orissa	Balasore	Bapuji Seva Sadan	Sub Centre	--	--	--	144000	--	144000
45	East	Orissa	Balangir	ADHAR	Collab	--	--	--	238534	--	238534

S. No.	Zone	State	City	Name of the Organisation	Role	Second Installment of 2010-11	First Installment of 2011-12	Second Installment of 2011-12	Disbursement towards 1st Installment (12-13)	Disbursement towards 2nd or Full & Final Installment (12-13)	Total Disbursement 2012-13
46	East	West Bengal	Nadia	Chapra Social & Economic Welfare Association (SEWA)	Nodal	--	--	--	118995	118995	237990
47	East	Nagaland	Dimapur	Community Educational Centre Society	Nodal	--	--	--	120000	120000	240000
48	East	West Bengal	S(24) Paraganas	Cini DH Unit	Collab	--	--	--	452999	452998	905997
49	East	Orissa	Mayurbhanj	Rural Development Action Cell (RDAC)	Collab	--	--	--	108438	--	108438
50	East	Tripura	Kailashahar	Blind & Handicap Association	Nodal	--	--	180000	120000	--	300000
51	East	Orissa	Sambalpur	ASHA	Sub Centre	--	--	151500	144000	--	295500
52	East	Assam	Nagaon	Gram Vikas Parishad	Collab	--	--	--	220137	--	220137
53	East	Chattisgarh	Bilaspur	Shikhar Yuva Manch	Support	--	--	--	63000	63000	126000
54	East	West Bengal	Jalpaiguri	Jalpaiguri Welfare Organisation	Collab	--	--	--	451635	--	451635
55	East	Bihar	Vaishali	Vaishali Samaj Kalyan Sansthan	Sub Centre	--	--	151500	144000	--	295500
56	East	Assam	Lakhimpur	Dikrong Valley Environment & Rural Development Society	Collab	--	--	--	71205	--	71205
57	East	Bihar	Kishanganj-Tulsia (Teragachh & Dighalbank)	Koshi Gramin Vikash Sansthan, Araria	Sub Centre	--	--	144000	137170	--	281170
58	East	Manipur	Imphal	Manipur Mahila Kalyan Samiti	Collab	--	--	--	502347	--	502347
59	East	Assam	Silchar	Deshabandhu Club	Collab	--	--	--	344456	--	344456
60	East	West Bangal	Purulia	Manipur Leprosy Rehabilitation Centre	Sub-Centre	--	--	--	134930	--	134930
61	East	West Bangal	Burdwan	Asansol Burdwan Seva Kendra	Collab	--	--	--	345564	345563	691127
62	East	Chattis Garh	Durg	Lokshakti Samjsevi Sanstha	Collab	--	--	453000	415284	--	868284
63	East	Orissa	Cuttack	Basundhara	Collab	--	--	--	452775	--	452775
64	East	West Bangal	Hooghly	Satya Bharti	Collab	--	--	--	230066	--	230066
65	East	Jharkhand	Deoghar	Gram Jyoti	Collab	--	--	--	135742	--	135742
66	East	West Bengal	N(24) Paraganas, SC-Barunhat (Hingalganj & Hasnabad)	Katakali Empowerment & Youth Association (Keya)	Sub Centre	--	--	144000	144000	--	288000
67	East	Odisha	Bhubaneswar	Bhairabi Club	Support	--	--	--	81939	--	81939

S. No.	Zone	State	City	Name of the Organisation	Role	Second Installment of 2010-11	First Installment of 2011-12	Second Installment of 2011-12	Disbursement towards 1st Installment (12-13)	Disbursement towards 2nd or Full & Final Installment (12-13)	Total Disbursement 2012-13
68	East	Jharkhand	Pakur (SC-Littipara West (Upper)	Gramin Vikas Kendra	Sub Centre	--	--	--	144000	123209	267209
69	East	West Bengal	Malda	Chanchal Jankalyan Samity	Sub-Centre	--	--	--	67500	--	67500
70	East	West Bengal	Cooch Behar	Haldibari Welfare Organization	Sub Centre	--	--	--	31566	--	31566
71	East	Orissa	Kandhamal	Banabasi Seva Samity	Collab	--	--	--	110921	--	110921
72	East	Orissa	Berhampur	Indian Society for Rural Development ISRD	Collab	--	--	--	451250	--	451250
73	East	Bihar	Darbhanga-Baheri	Gyan Seva Bharti Sansthan	Sub Centre	--	--	--	144000	--	144000
74	East	West Bengal	North 24 Parganas, SC-Dhamakhali (Sandeshkhali I & II)	Joygopalpur Youth Development Center	Sub Centre	--	--	144000	144000	--	288000
75	East	West Bengal	N(24) Paraganas	Dhagagia Social Welfare Society	Collab	--	--	--	417787	417787	835574
76	East	Chhattisgarh	Raigarh	Lokshakti Samiti	Collab	--	--	--	210208	--	210208
77	East	West Bengal	Kolkata	Loreto Day School	Support	--	--	--	81989	--	81989
78	East	Bihar	Purnea-Baisi	Akhil Bharatiya Gamin Vikas Parishad	Sub Centre	--	--	120823	121300	--	242123
79	East	West Bengal	North 24 Parganas, SC-Ashoknagar (Habra I & II)	Sayestanagar Swanirvar Mahila Samity	Sub Centre	--	--	144000	143382	143482	430864
80	East	West Bengal	N(24) Paraganas	Centre for Communication & Development	Nodal	--	--	104725	80842	--	185567
81	East	Bihar	Purnea-Barhara Kothi	Tatvasi Samaj Nyas	Sub Centre	--	--	113445	138132	138132	389709
82	East	Assam	Silchar	Rajiv Open Institute	Nodal	--	--	--	84110	--	84110
83	East	Chhattisgarh	Raipur	Chetna Child and Women Welfare Society	Support	--	--	--	68538	68538	137076
84	East	Orissa	Brahmapur	Nirmata	Support	--	--	--	88000	--	88000
85	East	Assam	Nagaon	Sadhu Asom Gramya Puthibharal Sanstha	Sub Centre	--	--	--	56815	--	56815
86	East	Assam	Dibrugarh	North East Society for the Promotion of Youth & Masses	Collab	--	--	--	418476	418475	836951
87	East	Nagaland	Dimapur	Prodigal's Home	Collab	--	--	--	426705	426705	853410
88	East	Jharkhand	Deoghar	Young Action For Mass, India (YAM, India)	Sub Centre	--	--	--	29988	--	29988
89	East	Bihar	Patna	Nari Gunjan	Support	--	--	81356	86560	--	167916

S. No.	Zone	State	City	Name of the Organisation	Role	Second Installment of 2010-11	First Installment of 2011-12	Second Installment of 2011-12	Disbursement towards 1st Installment (12-13)	Disbursement towards 2nd or Full & Final Installment (12-13)	Total Disbursement 2012-13
90	East	West Bengal	Jalpaiguri	Ananda Chandra College	Nodal	--	--	180000	120000	--	300000
91	East	Bihar	Vaishali	Swargiya Kanhai Shukla Samajik Seva Sansthan	Nodal	--	--	180000	120000	120000	420000
92	East	Bihar	Darbhanga (SC-Manigachhi, Tardih)	Sarvo Prayas Sansthan	Sub Centre	--	--	144000	144000	--	288000
93	East	Jharkhand	Pakur (SC-Pakuria)	Foundation for Awareness Counselling and Education (FACE)	Sub Centre	--	--	121500	93231	--	214731
94	East	Bihar	Purnea	Tatvasi Samaj Nyas	Collab	--	--	335973	382468	382467	1100908
95	East	Jharkhand	Dhanbad	Bhartiya Kisan Sangh	Collab	--	--	453000	393526	393526	1240052
96	East	Bihar	Vaishali	Narayani Seva Sansthan	Collab	--	--	518000	431045	431045	1380090
97	East	West Bengal	Uttar Dinajpur	Child In Need Institute	Collab	--	--	--	490696	--	490696
98	East	Manipur	Imphal	Dept of Anthropology, Manipur University	Nodal	--	--	120000	120000	--	240000
99	East	Tripura	Kailashahar	Pushparaj Club	Collab	--	--	518000	376577	376577	1271154
100	East	Bihar	Kishanganj	Crescent Education & Welfare Trust	Collab	--	--	453000	453000	--	906000
101	East	West Bengal	Kolkata	Cini Asha	Collab	--	--	906000	453000	--	1359000
102	East	West Bengal	Murshidabad	Palsa Pally Unnayan Samity	Collab	--	--	--	453000	453000	906000
103	East	Odisha	Mayurbhanj	"Centre For Regional Education Forest & Tourism Development Agency (CREFTDA)"	Sub centre	--	--	--	21308	--	21308
104	East	Orissa	Sambalpur	ADARSA	Collab	--	--	--	445958	445957	891915
105	East	West Bengal	Cooch Behar	Society for participatory Action and Reflection (SPAR)	Collab	--	--	--	140707	--	140707
106	East	Bihar	Muzaffarpur	Gramin Jan Kalyan Parishad	Sub Centre	--	--	144000	144000	--	288000
107	East	West Bengal	Kolkata	Bustee Local Comm & Social Welfare	Support	--	--	--	78779	--	78779
108	East	West Bengal	Paschim Medinipur	Chak-Kumar Association for Social Service	Sub Centre	--	--	--	118961	--	118961
109	East	West Bengal	N(24) Paraganas, SC-Bongaon (Bongaon & Bagdah)	Charuigachhi Light House Society	Sub Centre	--	--	138648	144000	--	282648

S. No.	Zone	State	City	Name of the Organisation	Role	Second Installment of 2010-11	First Installment of 2011-12	Second Installment of 2011-12	Disbursement towards 1st Installment (12-13)	Disbursement towards 2nd or Full & Final Installment (12-13)	Total Disbursement 2012-13
110	East	Bihar	Muzaffarpur	Hanuman Prasad Gramin Vikas Seva Samity	Sub Centre	--	--	144000	144000	--	288000
111	East	Bihar	Saharsa	Koshi Seva Sadan	Sub Centre	--	--	102500	144000	--	246500
112	East	West Bengal	Darjeeling	Kanchanjonkha Uddhar Kendra Welfare Society	Sub Centre	--	--	144000	113082	--	257082
113	East	Meghalaya	Tura	Bakdil	Collab	--	--	140748	263189	--	403937
114	East	Orissa	Balangir	Youth Services Centre	Sub Centre	--	--	--	112850	--	112850
115	East	Bihar	Muzaffarpur	NIRDESH	Collab	--	--	452644	452933	--	905577
116	East	Bihar	Gaya	People First Educational Charitable Trust	Collab	--	--	77377	453000	--	530377
117	East	West Bengal	Kolkata	IPER	Support	--	--	--	88000	--	88000
118	East	Orissa	Rayagada	Palli Vikash	Sub-centre	--	--	--	142250	--	142250
119	East	Bihar	Bhagalpur	Utkrishta Seva Sansthan	Sub Centre	--	--	151500	135832	135831	423163
120	East	West Bengal	Murshidabad	Gorabazar Sahid Khudiram Pathagarh	Support	--	--	--	88000	--	88000
121	East	Jharkhand	Pakur	Jan Lok Kalyan Parishad	Collab	--	--	434667	453000	--	887667
122	East	Orissa	Balasore	Aswasana	Sub Centre	--	--	--	144000	--	144000
123	East	Jharkhand	Pakur	Bhartiya Kisan Sangh (BKS)	Nodal	--	--	--	120000	--	120000
124	East	Bihar	Darbhanga-Singhwara	Gramoday Veethi	Sub Centre	--	--	135312	142531	--	277843
125	East	Bihar	Darbhanga-Keoti	Gramoday Veethi	Sub Centre	--	--	134703	135013	--	269716
126	East	West Bengal	Burdwan (SC-Katwa)	Jayaprakash Institute of Social Change	Sub Centre	--	--	--	118619	--	118619
127	East	Orissa	Puri	RUSH	Collab	--	--	--	453000	453000	906000
128	East	Chattis Garh	Durg	Jan Sevak Samiti	Support	--	--	--	74318	--	74318
129	East	Bihar	Sitamarhi	Adithi	Nodal	--	--	120000	120000	--	240000
130	East	Jharkhand	Deoghar	Network for Enterprise Enhancement and Development Support (NEEDS)	Sub Centre	--	--	--	29988	--	29988
131	East	Meghalaya	Shillong	Impulse NGO Network	Nodal	--	--	117481	99737	--	217218
132	East	Bihar	Buxar	Gramin Sansadhan Vikash Parishad	Collab	--	--	--	--	291500	291500
133	East	Bihar	Buxar	Disha Ek Prayas	Sub Centre	--	--	--	--	79500	79500

S. No.	Zone	State	City	Name of the Organisation	Role	Second Installment of 2010-11	First Installment of 2011-12	Second Installment of 2011-12	Disbursement towards 1st Installment (12-13)	Disbursement towards 2nd or Full & Final Installment (12-13)	Total Disbursement 2012-13
134	East	Bihar	Saharsa	Anusuchit Janti Anusuchit Janjati Kalyan Samity	Collab	--	--	518000	416684	--	934684
135	East	West Bengal	Darjeeling	Child in Need Institute - North Bengal Unit	Collab	--	--	891431	430470	--	1321901
136	East	Orissa	Rayagada	SHAKTI Social Cultural and Sporting Organisation (SSCSO)	Collab	--	--	--	437579	--	437579
137	East	Orissa	Balasore	Alternative for rural movement	Sub Centre	--	--	--	139305	--	139305
138	East	Jharkhand	Ranchi	Samadhan	Collab	--	--	--	197842	--	197842
139	East	Bihar	Bhagalpur	Naugachia Jan Vikas Lok Karyakram	Sub Centre	--	--	151500	142537	--	294037
140	East	Bihar	Bhagalpur	Disha Gramin Vikas Manch	Collab	--	--	359740	294740	--	654480
141	East	Bihar	Sitamarhi-Riga	Pragati Ek Prayas	Sub Centre	--	--	89346	101283	--	190629
142	East	Bihar	Sitamarhi-Sonbarsa	Pragati Ek Prayas	Sub Centre	--	--	110074	142110	--	252184
143	East	West Bengal	N(24) Paraganas, SC- Tarunipur Ghat (Swarupnagar & Gaighata)	North 24 Parganas Sammyo Sramo Gibi Samiti	Sub Centre	--	--	144000	--	--	144000
144	East	Bihar	Muzaffarpur	Mahila Deveoplment Centre	Sub Centre	--	--	288000	--	--	288000
145	East	West Bengal	Kolkata	SEED	Support	--	--	88000	--	--	88000
146	East	Jharkhand	Chaibasa	Society for Reformation & Advancement of Advasis	Collab	--	--	518000	--	--	518000
147	East	West Bengal	Darjeeling	Bal Suraksha Abhiyan Trust	Sub Centre	--	--	144000	--	--	144000
148	East	Meghalaya	Jowai, Mehailaya(Jaintia Hills District)	Jaintia Hills Development Society	Collab	--	--	453000	--	--	453000
149	East	Jharkhand	Pakur (SC-Maheshpur East)	Tagore Society for Rural Development	Sub Centre	--	--	135445	--	--	135445
150	East	Bihar	Vaishali	Lakshya	Sub Centre	--	--	151500	--	--	151500
151	East	Jharkhand	Ranchi	Xavier Institute of Social Service	Nodal	--	--	120000	--	--	120000
152	East	Jharkhand	Dhanbad (SC-Tundi)	Gram Praudyigik Vikas Santhan	Sub Centre	--	--	143891	--	--	143891
153	East	Jharkhand	Dhanbad (SC-Nirsa)	Gram Praudyigik Vikas Santhan	Sub Centre	--	--	143916	--	--	143916
154	East	Bihar	Saharsa	Mimansa Kalyan Samiti	Sub Centre	--	--	151500	--	--	151500

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155	East	Bihar	Sitamarhi	Pratham Mumbai Education Initiatives	Collab	--	--	453000	--	--	453000
156	East	Orissa	Berhampur	ODISHA	Support	--	88000	--	--	--	88000
157	East	Bihar	Sitamarhi-Parihar	Pratham Mumbai Education Initiatives	Sub Centre	--	144000	--	--	--	144000
158	East	Bihar	Sitamarhi	Pratham Mumbai Education Initiatives	Collab	--	453000	--	--	--	453000
159	East	Bihar	Sitamarhi	Pratham Mumbai Urban Initiatives	Collab	89396	--	--	--	--	89396
160	South	Tamil Nadu	Madurai	Sakthi	Collab	--	--	140500	421556	421556	983612
161	South	Tamil Nadu	Tirupur	Social Awareness and Voluntary Education (SAVE)	Collab	--	--	--	429232	429232	858464
162	South	Tamil Nadu	Dindigul	Dindigul Multi-purpose Social Service Society	Collab	--	--	--	428103	428103	856206
163	South	Karnataka	Bellary (SC-Kudligi)	SNEHA Society for Integrated Community Development	Sub Centre	--	--	--	108894	--	108894
164	South	Tamil Nadu	Trichy	SOC SEAD	Collab	--	--	--	453000	453000	906000
165	South	Karnataka	Bidar (SC-Bhalki)	SAHAYOG	Sub Centre	--	--	--	131950	131950	263900
166	South	Karnataka	Davangere	ADARSHA SAMAJA KARYA SAMSTHE	Nodal	--	--	--	120000	--	120000
167	South	Kerala	Idukki	Voluntary Organization for Social Action and Social Development (VOSARD)	Sub-Center	--	--	--	126996	126995	253991
168	South	Kerala	Kochi	Rajagiri College of Social Sciences	Nodal	--	--	--	120000	120000	240000
169	South	Kerala	Trivendrum	Loyola Extension Services	Nodal	--	--	--	108293	108292	216585
170	South	Kerala	Malappuram	Rajagiri Outreach	Support	--	--	--	67472	67472	134944
171	South	Karnataka	Bangalore	BOSCO	Collab	--	--	453000	453000	--	906000
172	South	Andhra Pradesh	Kadapa	Rural Action In Development Society	Sub Centre	--	--	--	145582	138082	283664
173	South	Karnataka	Dharwad (SC-Navalgund)	SEEDA	Sub Centre	--	--	--	144000	--	144000
174	South	Andhra Pradesh	Guntur	Good Shepherd Convent	Collab	--	--	--	365332	--	365332
175	South	Karnataka	Mandya	Bheem Integrated Rural Development Society	Nodal	--	--	--	120000	--	120000
176	South	Tamil Nadu	Chennai	Don Bosco	Collab	--	--	--	451985	--	451985

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177	South	Andhra Pradesh	Vizianagaram	Association for Rural Development and Action Research (ARDAR)	Nodal	--	--	--	103801	103801	207602
178	South	Karnataka	Dharwad	Karmani Grameena Seva Pratishthan	Sub-centre at Kundagol	--	--	--	144000	--	144000
179	South	Kerala	Malapuram	Sheshy Charitable Society	Collab	--	--	--	403579	403579	807158
180	South	Andhra Pradesh	Srikakulam	Youth Club of Bejjipuram (YCB)	Collab	--	--	--	406318	406317	812635
181	South	Tamil Nadu	Dindigul	Mutual Edu for Empowerment & Rural Action	Sub Centre	--	--	--	121856	--	121856
182	South	Karnataka	Davangere	DON BOSCO Child labour Mission	Collab	--	--	--	437652	437652	875304
183	South	Andhra Pradesh	Vizianagaram	NATURE	Collab	--	--	453000	423124	423124	1299248
184	South	Karnataka	Davangere (SC-Honnali)	SPOORTHY	Sub Centre	--	--	--	143906	--	143906
185	South	Tamil Nadu	Ramanathapuram	People's Action for Development	Sub Centre	--	--	--	55500	--	55500
186	South	Tamil Nadu	Pondicherry	Pondicherry Multipurpose Social Service Society	Collab	--	--	447991	452374	--	900365
187	South	Tamil Nadu	Kanyakumari	Kottar Social Service Society	Collab	--	--	--	453000	453000	906000
188	South	Andhra Pradesh	Kadapa	Vimala Community Development Centre	Collab	--	--	--	499384	434383	933767
189	South	Tamil Nadu	Namakkal	Leadership Through Education & Action Foundation Society (LEAF Society)	Collab	--	--	--	237512	--	237512
190	South	Tamil Nadu	Tiruvannamalai	Terre des hommes Core Trust	Collab	--	--	--	352680	352679	705359
191	South	Tamil Nadu	Dindigul	CEDA Trust	Sub Centre	--	--	--	142991	--	142991
192	South	Andhra Pradesh	Srikakulam	Bapuji Rural Enlightenment and Development Society (BREDS)	Nodal	--	--	--	85243	85243	170486
193	South	Kerala	Thrissur	St. Christina Holy Angels Home	Collab	--	--	--	403072	403072	806144
194	South	Tamil Nadu	Ramanathapuram	Tamil Nadu Rural Reconstruction Movement	Collab	--	--	--	253750	--	253750
195	South	Tamil Nadu	Trichy	Bishop Heber College	Nodal	--	--	--	120000	--	120000

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196	South	Kerala	Trivandrum	Don Bosco Veedu Society	Collab	--	--	--	449911	449910	899821
197	South	Tamil Nadu	Karakul	Social Need Education & Human Awareness (SNEHA)	Collab	--	--	--	490696	453000	943696
198	South	Karnataka	Dharwad	Sneha Education & Development Society	Nodal	--	--	--	90797	--	90797
199	South	Tamil Nadu	Tuticorin	People's Action for Development	Collab	--	--	--	437100	437100	874200
200	South	Kerala	Kasargod	PANTECH	Support	--	--	--	56562	56562	113124
201	South	Karnataka	Kolar	Pastoral Sociology Institute	Sub Centre	--	--	--	34722	--	34722
202	South	Karnataka	Koppal	Sarvodaya Integrated Rural Development Society	Collab	--	--	--	131895	--	131895
203	South	Karnataka	Dharwad (SC-Kalghatagi)	KALYANAKIRAN SOCIAL SERVICE INSTITUTION	Sub Centre	--	--	--	142000	--	142000
204	South	Kerala	Kasargod	Mar Thoma College of Special Education	Nodal	--	--	--	91827	91827	183654
205	South	Karnataka	Bellary (SC-Sandur)	READS- Rural Education and Action Development	Sub Centre	--	--	--	142750	--	142750
206	South	Andhra Pradesh	Eluru	Social Service Centre	Collab	--	--	453000	453000	453000	1359000
207	South	Andhra Pradesh	Ananthpur	Women Development Trust	Nodal	--	--	120000	51442	51442	222884
208	South	Kerala	Kannur	Assn for the Welfare of the Handicapped	Support	--	--	--	73440	73439	146879
209	South	Karnataka	Bellary	BDDS- Bellary Diocese Development Society	Collab	--	--	--	359841	359841	719682
210	South	Kerala	Palakkad	Mercy College	Nodal	--	--	--	93742	93741	187483
211	South	Andhra Pradesh	Nizamabad	Perali Narsaiah Memorial & Charitable Trust	Collab	--	--	--	258074	258073	516147
212	South	Karnataka	Mangalore	School of Social Work	Nodal	--	--	37444	120000	--	157444
213	South	Andhra Pradesh	Warangal	Modern Architects for Rural India (MARI)	Collab	--	--	--	299628	--	299628
214	South	Tamil Nadu	Ramanathapuram	Society for Peoples Education and Economic Development	Sub Centre	--	--	--	55500	144000	199500
215	South	Karnataka	Mysore (SC-H. D. Kote)	Nisarga Foundation	Sub Centre	--	--	--	144000	144000	288000

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216	South	Tamil Nadu	Tiruvannamalai	Rural Education and Development Society	Sub Centre	--	--	--	142154	--	142154
217	South	Andhra Pradesh	Warangal	THARUNI	Sub Centre	--	--	--	120584	120583	241167
218	South	Karnataka	Hassan	PRACHODANA(Centre for Social Service)	Collab	--	--	--	163047	--	163047
219	South	Andhra Pradesh	Chittoor	Rural Organisation for Poverty Eradication Services (ROPES)	Sub Centre	--	--	86246	144000	--	230246
220	South	Andhra Pradesh	Hyderabad	SIDUR	Support	--	--	87983	72683	--	160666
221	South	Tamil Nadu	Chennai	Commissioner of Social Defence	Nodal	--	--	--	89023	--	89023
222	South	Kerala	Kollam	Punalur Social Service Society	Sub Centre	--	--	--	108079	108078	216157
223	South	Andhra Pradesh	Eluru	DNR College Association	Nodal	--	--	51802	120000	--	171802
224	South	Tamil Nadu	Salem	Don Bosco	Collab	--	--	--	406531	--	406531
225	South	Karnataka	Davangere (SC-Jegalur)	SWARDA-K , Social Welfare & Rural Development Agency-Karnataka	Sub Centre	--	--	--	141463	--	141463
226	South	Karnataka	Gulbarga	Don Bosco Pyar	Collab	--	--	--	382716	382715	765431
227	South	Karnataka	Shimoga	Malnad Social Service Society	Collab	--	--	433204	357721	--	790925
228	South	Kerala	Wayanad	Hilda Trust	Nodal	--	--	--	111177	111177	222354
229	South	Tamil Nadu	Thanjavur	SHED (Social Health and Education Development) India	Collab	--	--	--	447873	447873	895746
230	South	Tamil Nadu	Coimbatore	Don Bosco	Collab	--	--	--	453000	453000	906000
231	South	Tamil Nadu	Virudh Nagar	Trust for Education & Social Transformation (TEST)	Sub Centre	--	--	--	101370	--	101370
232	South	Karnataka	Gulbarga	Seth Shankarlal Lahoti Law College	Nodal	--	--	--	113362	--	113362
233	South	Karnataka	Kodagu	Coorg Organization for Rural Development	Collab	--	--	--	140707	--	140707
234	South	Tamil Nadu	Krishnagiri	Association for Rural Community Development (ARCOD)	Collab	--	--	--	148153	453000	601153
235	South	Andhra Pradesh	Kadapa	Vijay Foundation	Nodal	--	--	--	175069	115068	290137
236	South	Karnataka	Mangalore	PADI	Collab	--	--	--	140707	--	140707
237	South	Kerala	Kasargod	Institute of Applied Dermatology	Collab	--	--	--	353279	353279	706558

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238	South	Tamil Nadu	Dharampuri	Hebron Caring Society for Children	Collab	--	--	--	420095	--	420095
239	South	Kerala	Calicut	Farook College	Nodal	--	--	--	112635	112635	225270
240	South	Andhra Pradesh	Srikakulam (SC-Patapatnam)	Bapuji Rural Enlightenment and Development Society (BREDS)	Sub-Center	--	--	--	100961	100961	201922
241	South	Tamil Nadu	Karur	Psycho Trust	Collab	--	--	--	449107	449107	898214
242	South	Andhra Pradesh	Ongole	HELP	Collab	--	--	--	213475	213475	426950
243	South	Andhra Pradesh	Anantpur (SC-Kadiri)	Praja Seva Samaj	Sub Centre	--	--	--	111075	111074	222149
244	South	Karnataka	Kolar	Manasa Centre for Development and Social Action	Collab	--	--	--	350324	--	350324
245	South	Andhra Pradesh	Hyderabad	Divya Disha	Collab	--	--	453000	453000	--	906000
246	South	Andhra Pradesh	Srikakulam (SC-Palasa)	Gunna Udatayya Eternal Service Team (GUST)	Sub-Center	--	--	--	124210	124210	248420
247	South	Andhra Pradesh	Srikakulam (SC-Itchapuram)	Gunna Udatayya Eternal Service Team (GUST)	Sub-Center	--	--	--	124285	124285	248570
248	South	Andhra Pradesh	Vishakapatnam	Andhra University	Nodal	--	--	120000	93505	--	213505
249	South	Karnataka	Raichur	Janachetana	Collab	--	--	--	431619	--	431619
250	South	Kerala	Kannur	Don Bosco College	Nodal	--	--	--	106934	106934	213868
251	South	Karnataka	Mysore	Rural Literacy & Health Programme (RLHP)	Collab	--	--	--	422692	422692	845384
252	South	Karnataka	Tumkur	Sree veerabhadra swamy education society	Collab	--	--	--	111045	--	111045
253	South	Kerala	Kollam	Quilon Social Service Society	Nodal	--	--	--	104841	104840	209681
254	South	Kerala	Alappuzha	The Allepey Diocesan Charitable and Social Welfare Society	Collab	--	--	--	130778	453000	583778
255	South	Kerala	Kottayam	We Care Centre	Support	--	--	--	82416	--	82416
256	South	Andhra Pradesh	Vijayawada	Forum For Child Rights	Collab	--	--	--	453000	--	453000
257	South	Andhra Pradesh	Adilabad	MAHITA	Collab	--	--	--	110921	453000	563921
258	South	Karnataka	Tumkur	BADUKU	Support	--	--	--	17778	88000	105778
259	South	Karnataka	Belgaum	United Social Welfare Association	Collab	--	--	--	78652	--	78652
260	South	Andhra Pradesh	Vishakapatnam	Association for Rural Development and Action Research (ARDAR)	Collab	--	--	--	394504	394504	789008

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261	South	Tamil Nadu	Kanchipuram	Hand in Hand	Nodal	--	--	--	119684	--	119684
262	South	Karnataka	Davangere (SC-Harapanahalli)	Kolache Pradesha Parisara, Parivart-hane mathu Hal-ligala Abhivrddi Samsthe	Sub Centre	--	--	--	135449	--	135449
263	South	Tamil Nadu	Ariyalur	Organization for Social Action and Improvement (OSAI)	Collab	--	--	--	412433	--	412433
264	South	Karnataka	Bidar	Organisation of Bidar Integral Transformation (ORBIT)	Sub Centre	--	--	--	134633	134632	269265
265	South	Andhra Pradesh	Vijayawada	Forum For Child Rights	Nodal	--	--	--	119991	119991	239982
266	South	Kerala	Kollam	Quilon Don Bosco Society	Collab	--	--	--	322483	322483	644966
267	South	Kerala	Idukki	Voluntary Organi-zation for Social Action and Social Development (VOSARD)	Collab	--	--	--	444949	444948	889897
268	South	Kerala	Thrissur	Vimala College	Nodal	--	--	--	102183	102183	204366
269	South	Andhra Pradesh	Kadapa	Rayalaseema Harijana Girijana Backward Minorities Seva Samajam	Sub Centre	--	--	--	145582	--	145582
270	South	Andhra Pradesh	Srikakulam, In Palkonda	ARTS (Action in Rural Technology and Services)	Sub-Center	--	--	--	131753	131752	263505
271	South	Karnataka	Bangalore	Child Rights Trust	Nodal	--	--	--	80204	--	80204
272	South	Tamil Nadu	Virudh Nagar	Society for Peoples Education and Economic Change (SPEECH)	Sub Centre	--	--	--	123466	--	123466
273	South	Karnataka	Dharwad	Belgaum Diocesan Social Service Society	Collab	--	--	--	91063	--	91063
274	South	Tamil Nadu	Pudukkottai	Rural Education for Commu-nity Organisation (RECO)	Sub-Center	--	--	--	142350	142350	284700
275	South	Kerala	Idukki	Marian College Kuttikanam	Nodal	--	--	--	113336	113336	226672
276	South	Tamil Nadu	Villupuram	NAMBIKKAI Social Service Trust	Sub-Center	--	--	--	122500	--	122500
277	South	Andhra Pradesh	Chittoor	Academy of Gandhian Studies	Nodal	--	--	119922	91222	91222	302366
278	South	Kerala	Palakkad	Preshitha Social Service Society	Collab	--	--	--	388578	388577	777155

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279	South	Kerala	Kottayam	BCM OJASS (Bishop Choolaparambil Memorial Outreach Joint Action to Strengthen Society)	Nodal	--	--	--	107439	107438	214877
280	South	Tamil Nadu	Thiruvallur	Mass Action Network	Collab	--	--	312124	452987	517986	1283097
281	South	Tamil Nadu	Villupuram	Association For Rural Mass	Collab	--	--	--	406740	--	406740
282	South	Kerala	Malappuram	PSMO College	Nodal	--	--	--	118529	--	118529
283	South	Karnataka	Mandya	Vikasana Institute for Rural & Urban Development	Collab	--	--	--	366887	366886	733773
284	South	Andhra Pradesh	Karimnagar	Pratham Education Initiative	Collab	--	--	--	68723	453000	521723
285	South	Tamilnadu	Villupuram	Center for Coordination of Voluntary Works and Research (CECOWOR)	Sub-Center	--	--	--	130771	--	130771
286	South	Karnataka	Bidar	SHARADA RUDSETI	Nodal	--	--	--	120000	--	120000
287	South	Karnataka	Bellary	CORD- Centre For Rural Development	Nodal	--	--	--	120000	--	120000
288	South	Karnataka	Gulbarga (SC-Wadi)	Margadarshi Society	Sub Centre	--	--	--	136444	--	136444
289	South	Andhra Pradesh	Guntur	Social Education & Economic Development Society	Nodal	--	--	--	105814	105813	211627
290	South	Kerala	Mannar (Devikulam Taluk)-Idukki	Vijayapuram Social Service Society (VSSS)	Sub-Center	--	--	--	107111	107111	214222
291	South	Kerala	Wayanad	JVALA	Collab	--	--	--	451161	--	451161
292	South	Karnataka	Bidar (SC-Aurad)	DR. B. R. AMBEDKAR CULTURAL & WELFARE SOCIETY	Sub Centre	--	--	--	140488	140487	280975
293	South	Kerala	Calicut	Assocoation for the Welfare of the Hand	Collab	--	--	--	367332	367331	734663
294	South	Karnataka	Shimoga	Siddeswara Rural Development Society	Sub Centre	--	--	--	137875	--	137875
295	South	Tamilnadu	Virudh Nagar	Society for Peoples Education and Economic Change (SPEECH)	Collab	--	--	--	384427	--	384427
296	South	Andhra Pradesh	Anantpur (SC-Guntakal)	Human & Natural Resource Development Society	Sub Centre	--	--	--	77066	--	77066

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297	South	Tamilnadu	Villupuram	Mother Trust	Sub-Center	--	--	--	144000	144000	288000
298	South	Andhra Pradesh	Mahabubnagar	Eco-Club (Paryavarana Parirakshana Sanstha)	Collab	--	--	--	115885	--	115885
299	South	Kerala	Kannur	Telicherry Social Service Society	Collab	--	--	--	327872	327871	655743
300	South	Kerala	Kochi	Don Bosco Sneha Bhavan	Collab	--	--	--	389335	389334	778669
301	South	Andhra Pradesh	Chittoor	Stree Shakti Sanghatana - SSS	Sub Centre	--	--	138117	92329	--	230446
302	South	Kerala	Pathanamthitta	Bodhana	Collab	--	--	--	389947	389946	779893
303	South	Andhra Pradesh	Chittoor	Rural Institute for Social Education-RISE	Collab	--	--	444233	367801	--	812034
304	South	Tamilnadu	Dharmapuri	Thencoodu Federation Society	Nodal	--	--	67000	93500	--	160500
305	South	Tamil Nadu	Tirunelveli	Tirunelveli Social Service Society	Collab	--	--	--	393603	393603	787206
306	South	Andhra Pradesh	Warangal	Franciscan Missionary of Mary Social Service Society	Sub Centre	--	--	--	131347	--	131347
307	South	Tamil Nadu	Thanjavur	Periyar Maniammai University	Nodal	--	--	--	102675	102674	205349
308	South	Tamilnadu	Virudh Nagar	Resource Centre for Participatory Development Studies (RCPDS)	Nodal	--	--	--	103630	103629	207259
309	South	Tamil Nadu	Salem	YWCA	Nodal	--	--	--	115846	115846	231692
310	South	Tamil Nadu	Thiruvallur	Arunodhaya Centre for Street and Working Children	Nodal	--	--	77556	180000	--	257556
311	South	Karnataka	Bangalore	APSA	Collab	--	--	--	442637	--	442637
312	South	Tamil Nadu	Villupuram	Bullock Cart Workers Development Association	Nodal	--	--	--	111322	--	111322
313	South	Tamil Nadu	Thiruvallur	Jeeva Jyothi	Sub Centre	--	--	--	151500	--	151500
314	South	Tamilnadu	Pudukkottai	Rural Development Organization (RDO)	Sub-Center	--	--	--	113223	--	113223
315	South	Tamil Nadu	Pudukkottai	Pudukkottai Multipurpose Social Service Society (PMSSS)	Collab	--	--	--	394929	394929	789858
316	South	Karnataka	Bellary (SC-Hospet)	The Hospet Salesian Society	Sub Centre	--	--	--	121813	--	121813
317	South	Andhra Pradesh	Warangal	Pragathi Seva Samithi	Nodal	--	--	--	58980	58980	117960

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318	South	Kerala	Kottayam	Vijayapuram Social Service Society (VSSS)	Collab	--	--	--	337015	337014	674029
319	South	Tamil Nadu	Kanyakumari	Holy Cross College	Nodal	--	--	--	115060	115060	230120
320	South	Tamil Nadu	Virudh Nagar	Madurai Multipurpose Social Service Society	Sub Centre	--	--	--	108502	108501	217003
321	South	Tamil Nadu	Cuddalore	Indian Council For Child Welfare	Collab	--	--	--	373081	373080	746161
322	South	Tamilnadu	Chennai	Asian Youth Centre	Support	--	--	--	61247	--	61247
323	South	Andhra Pradesh	Kurnool	Sri Parameswari Educational Society	Collab	--	--	--	88581	--	88581
324	South	Andhra Pradesh	Medak	Divya Disha	Nodal	--	--	--	104712	--	104712
325	South	Tamil Nadu	Chennai	ICCW	Collab	--	--	397758	343684	--	741442
326	South	Andhra Pradesh	Medak	Centre for action research and people's development	Collab	--	--	--	197125	--	197125
327	South	Tamilnadu	Nagapattinam	Avvai Village Welfare Society	Collab	--	--	--	418619	--	418619
328	South	Andhra Pradesh	Mahabubnagar	Lambada Hakkula Vedika (LHV)	Sub Centre	--	--	--	23675	--	23675
329	South	Karnataka	Bidar	Don Bosco Youth Empowerment Services	Collab	--	--	--	395694	--	395694
330	South	Tamilnadu	Tirupur	Tirupur Auxilium Salesian sisters society (Marialaya)	Nodal	--	--	180000	107796	--	287796
331	South	Andhra Pradesh	Nellore	Vasanth Lakshmi Charitable Trust & Research Centre	Collab	--	--	--	274853	--	274853
332	South	Andhra Pradesh	Khammam	Society for Community Participation & Education in Rural Development (SCOPE-RD)	Collab	--	--	--	--	159323	159323
333	South	Karnataka	Bijapur	Ujjwala Rural Development Service Society	Collab	--	--	--	--	127055	127055
334	South	Andhra Pradesh	Khammam	Centre for Action on Disabled Rights & Empowerment (CADRE)	Support	--	--	--	--	21877	21877
335	South	Tamilnadu	Villupuram	Association For Rural Mass	Sub-Center	--	--	--	--	250652	250652
336	South	Tamilnadu	Erode	Centre for Education and Empowerment of the Marginalized	Collab	--	--	--	--	97268	97268

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337	South	Tamilnadu	Kanchipuram	Association for Community Development Service	Collab	--	--	--	--	169252	169252
338	South	Tamil Nadu	Tiruvannamalai	Terre des hommes Core Trust	Sub Centre	--	--	138862	--	--	138862
339	South	Andhra Pradesh	Anantpur	Rural and Environment Development Society (REDS)	Collab	--	--	518000	--	--	518000
340	South	Tamil Nadu	Pondicherry	Integrated Rehabilitation & Development Centre (IRDC)	Support	--	--	86727	--	--	86727
341	South	Tamil nadu	Chennai	Marialaya	Collab	--	--	715244	--	--	715244
342	South	Andhra Pradesh	Hyderabad	Centre for Social Initiative & Management	Nodal	--	--	34313	--	--	34313
343	South	Kerala	Palghat	Attapadi Social Service Organisation	Support	--	--	24874	--	--	24874
344	South	Kerala	Trivendrum	Trivandrum Social Service Society	Support	--	--	83975	--	--	83975
345	South	Tamilnadu	Kanchipuram	Asian Youth Centre	Collab	--	--	175922	--	--	175922
346	South	Andaman	Port Blair	Prayas JAC	Collab	--	432904	--	--	--	432904
347	South	Andaman	Hut bay	Prayas JAC	Support	--	88000	--	--	--	88000
348	South	Tamil Nadu	Madurai	Madurai Institute of Social Sciences (capt. DVR Foundation)	Nodal	--	96797	--	--	--	96797
349	South	Andaman	Hut bay	Prayas JAC	Support	82475	--	--	--	--	82475
350	South	Kerala	Palghat	Attapadi Social Service Organisation	Support	60899	--	--	--	--	60899
351	West	Maharashtra	Mumbai	YUVA	Collab	--	--	--	313388	313387	626775
352	West	Gujarat	Rajkot	Shri Pujit Rupani Memorial Trust	Collab	--	--	444474	420420	--	864894
353	West	Goa	Goa	Nirmala Education Society	Nodal	--	--	65903	120000	--	185903
354	West	Gujarat	Baroda	MS Universtiy	Nodal	--	--	--	106361	106361	212722
355	West	Maharashtra	Mumbai	Committed Communities Development Trust (CCDT)	Collab	--	--	--	348772	348771	697543
356	West	Gujarat	Baroda	Baroda Citizens Council	Collab	--	--	--	381823	381823	763646
357	West	Madhya Pradesh	Gwalior	Centre for Integrated Development	Collab	--	--	390770	421399	421399	1233568
358	West	Madhya Pradesh	Betul	Pradeepan	Collab	--	--	--	436088	--	436088
359	West	Dadra & Nagar Haveli	Silvassa	Indian Red Cross Society	Collab	--	--	518000	314336	314335	1146671

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360	West	Maharashtra	Kalyan	Aasara	Collab	--	--	--	321446	321445	642891
361	West	Goa	Goa	Vikalp Trust	Support	--	--	88000	88000	88000	264000
362	West	Madhya Pradesh	Raisen	Institute of social resesarch & Development	Collab	--	--	--	202762	--	202762
363	West	Maharashtra	Dhule	West Khandesh Bhagini Sewa Mandal	Collab	--	--	--	115885	--	115885
364	West	Maharashtra	Buldhana	Bhartiya bahuud-deshiy lok shikshan sansthan	Collab	--	--	--	85478	--	85478
365	West	Gujarat	Ahmedabad	Gujarat Vidyapith	Nodal	--	--	106413	77767	--	184180
366	West	Madhya Pradesh	Shivpuri	Parhit Samaj Sevi sanstha	Collab	--	--	--	105956	--	105956
367	West	Madhya Pradesh	Harda	Synergy Sansthan	Collab	--	--	--	253750	--	253750
368	West	Maharashtra	Akola	Indian Institute of Youth Welfare	Collab	--	--	380891	304784	304784	990459
369	West	Maharashtra	Kolhapur	Sangli Mission Society	Collab	--	--	518000	222360	--	740360
370	West	Madhya Pradesh	Sagar	Manav Vikas Seva Sangh	Collab	--	--	444007	429308	429307	1302622
371	West	Maharashtra	Jalgaon	Amar Sanstha Chopda	Collab	--	--	--	110921	--	110921
372	West	Maharashtra	Beed	Manavlok	Nodal	--	--	--	84535	--	84535
373	West	Madhya Pradesh	Bhind	Mahila Bal Vikas Samiti (India)	Collab	--	--	--	96648	--	96648
374	West	Maharashtra	Latur	Kala Pandhari Magasvargiya And Adivasi Vikas Sanstha	Collab	--	--	--	108438	--	108438
375	West	Madhya Pradesh	Ujjain	MPISSR	Nodal	--	--	113320	106638	--	219958
376	West	Madhya Pradesh	Indore	Indore School of Social Work	Nodal	--	--	--	92724	92724	185448
377	West	Maharashtra	Nagpur	Indian Centre for Integrated Development	Support	--	--	80201	88000	88000	256201
378	West	Madhya Pradesh	Indore	Aim For Awareness Of Society	Collab	--	--	--	307041	307040	614081
379	West	Maharashtra	Wardha	Aniket College of Social Work	Nodal	--	--	31562	180000	--	211562
380	West	Gujarat	Kheda	Shri Vadilal S. Gandhi Charitable Trust (Kapadvanj)	Sub Centre	--	--	--	67500	--	67500
381	West	Gujarat	Kheda	Kaira Social Service Society	Collab	--	--	--	253750	206834	460584
382	West	Gujarat	Panch Mahal	Developing Initiative for Social and Human Action(DISHA)	Collab	--	--	--	253750	--	253750

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383	West	Maharashtra	Satara	Lokkalyan Charitable Trust	Collab	--	--	--	90443	--	90443
384	West	Gujarat	Surat	Pratham Mumbai Education Initiative	Collab	--	--	--	360623	360623	721246
385	West	Madhya Pradesh	Bhopal	AARAMBH	Collab	--	--	--	444064	444063	888127
386	West	Madhya Pradesh	Vidisha	Vidisha Social Welfare Organization	Collab	--	--	--	178250	--	178250
387	West	Maharashtra	Nashik	College of Social work	Nodal	--	--	237100	120000	120000	477100
388	West	Madhya Pradesh	Raisen	Krishak Sahyog Sansthan	Sub Centre	--	--	--	51292	--	51292
389	West	Maharashtra	Ahmednagar	Snehalaya	Collab	--	--	--	450986	--	450986
390	West	Madhya Pradesh	Ujjain	Kripa Social Welfare Society	Collab	--	--	--	324297	--	324297
391	West	Maharashtra	Osmanabad	Shri Kulswamini shikshan prasarak mandal, Osmanabad	Sub-Center	--	--	--	117182	--	117182
392	West	Maharashtra	Osmanabad	Shri Kulswamini shikshan prasarak mandal, Osmanabad	Collab	--	--	--	373546	--	373546
393	West	Maharashtra	Thane	Salaam Baalak Trust	Collab	--	--	--	216000	--	216000
394	West	Madhya Pradesh	Bhopal	The Bhopal School of Social Sciences	Nodal	--	--	87680	72827	--	160507
395	West	Gujarat	Anand	Tribhuvandas Foundation	Collab	--	--	--	253750	165080	418830
396	West	Madhya Pradesh	Satna	Samaritan Social Service Society	Collab	--	--	453000	381833	--	834833
397	West	Maharashtra	Raigad	Disha Kendra	Collab	--	--	--	253750	--	253750
398	West	Maharashtra	Sindhudurg	Jagruti Foundation	Sub Centre	--	--	--	13418	--	13418
399	West	Madhya Pradesh	Ratlam	Savigya	Nodal	--	--	--	119161	--	119161
400	West	Madhya Pradesh	Khandwa	Aastha Welfare Society	Collab	--	--	450123	452987	--	903110
401	West	Madhya Pradesh	Jabalpur	Jabalpur Diocesan Social Service Society	Collab	--	--	436278	284438	--	720716
402	West	Maharashtra	Buldhana	Savitribai phule mahila mandal	Sub Centre	--	--	--	20519	--	20519
403	West	Maharashtra	Mumbai	Navnirman Samaj Vikas Kendra	Collab	--	--	--	372185	--	372185
404	West	Gujarat	Jamnagar	Late J.V. Naria Education & Charitable Trust	Collab	--	--	--	81134	--	81134

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405	West	Maharashtra	Phaltan	Samajik Nyay Pratisthan	Sub Centre	--	--	--	23675	--	23675
406	West	Maharashtra	Amravati	Hanuman Vyayam Prasarak Mandal	Collab	--	--	347350	372980	--	720330
407	West	Madhya Pradesh	Guna	Kalpataru Vikas Samiti	Collab	--	--	453000	453000	453000	1359000
408	West	Maharashtra	Beed	Yuva Gram Vikas Mandal	Collab	--	--	--	369816	--	369816
409	West	Maharashtra	Raigad	The PRIDE India (Planning Rural Urban Integrated Developmnet Through Education)	Sub Centre	--	--	--	67500	--	67500
410	West	Maharashtra	Aurangabad	Aapulki Samaj Seva Sanstha	Collab	--	--	329096	286344	--	615440
411	West	Maharashtra	Wardha	National Inst of Women Child & Youth Dev	Collab	--	--	--	372546	--	372546
412	West	Maharashtra	Sindhudurg	Vasundhara Public Charitable Trust	Collab	--	--	--	83616	--	83616
413	West	Gujarath	Ahmedabad	Ahmedabad Study Action Group	Collab	--	--	--	389461	--	389461
414	West	Madhya Pradesh	Mandsour	Vikalp Samajik Sanstha	Collab	--	--	--	450107	450107	900214
415	West	Maharashtra	Nanded	Pariwar Pratisthan	Collab	--	--	--	453000	--	453000
416	West	Maharashtra	Nashik	Navjeevan World Peace & Research Found	Collab	--	--	--	453000	453000	906000
417	West	Gujarath	Bhav Nagar	Shaishav	Collab	--	--	--	315443	--	315443
418	West	Maharashtra	Buldhana	Mahatma Phule Samaj Sewa Mandal	Sub Centre	--	--	--	20519	--	20519
419	West	Madhya Pradesh	Dewas	Jan Sahas Social Development Society	Collab	--	--	--	253750	--	253750
420	West	Maharashtra	Pune	Dnyana Devi	Collab	--	--	356182	351162	--	707344
421	West	Madhya Pradesh	Jhabua	Sampark Samaj Sevi Sanstha	Sub Centre	--	--	--	151500	--	151500
422	West	Maharashtra	Nagpur	Vardaan	Collab	--	--	382966	418786	--	801752
423	West	Gujarat	Kutch	Maldhari Action Rural Group	Collab	--	--	216000	377500	--	593500
424	West	Goa	Goa	Jan Ugahi	Collab	--	--	434116	438139	--	872255
425	West	Maharashtra	Mumbai	Hamara Foundation	Collab	--	--	--	326462	--	326462
426	West	Maharashtra	Sindhudurg	Atal Pratisthan	Sub Centre	--	--	--	91458	--	91458
427	West	Gujarat	Kutch	Yusuf Meherally Centre	Sub Centre	--	--	55500	132250	--	187750
428	West	Gujarat	Valsad	Pratham	Collab	--	--	--	--	184145	184145

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429	West	Maharashtra	Mandla	National Institute Of Women Child And Youth Development	Collab	--	--	--	--	266926	266926
430	West	Maharashtra	Solapur	Walchand College of Arts & Science	Nodal	--	--	112500	--	158340	270840
431	West	Maharashtra	Parbhani	Socio Economic Development Trust	Collab	--	--	--	--	699704	699704
432	West	Madhya Pradesh	Mandla	Vikalp Samaj Sevi Sanstha	Sub Centre	--	--	--	--	63522	63522
433	West	Madhya Pradesh	Ratlam	Samarpan	Collab	--	--	--	--	827372	827372
434	West	Madhya Pradesh	Mandla	Kamyab Yuva Sanskar Samiti	Sub Centre	--	--	--	--	74568	74568
435	West	Maharashtra	Aurangabad	Dilasa	Nodal	--	--	100019	--	--	100019
436	West	Goa	Goa	Caritas	Collab	--	--	427750	--	--	427750
437	West	Maharashtra	Sangali	Prakash Shikshan Prasarak Sanstha	Collab	--	--	437142	--	--	437142
438	West	Madhya Pradesh	Rewa	Ramashiv Bahu-udesheya Vikas Samiti	Collab	--	--	317100	--	--	317100
439	West	Maharashtra	Yavatmal	Gramin Samassya Mukti Trust (GSMT)	Collab	--	--	453000	--	--	453000
440	West	Maharashtra	Nagpur	BBSKBS	Support	--	--	76873	--	--	76873
441	West	Madhya Pradesh	Jhabua	Jeevan Jyoti Health Service Society	Collab	--	--	87279	--	--	87279
442	West	Maharashtra	Nagpur	Matru Sewa Sangha Inst of Social Work	Nodal	--	--	120000	--	--	120000
443	West	Gujarat	Kutch	Saraswatam	Sub Centre	--	--	55500	--	--	55500
444	West	Maharashtra	Ratnagiri	M.S.Naik Foundation	Collab	--	--	317100	--	--	317100
445	West	Madhya Pradesh	Satna	Samaritan Social Service Society	Collab	--	291500	--	--	--	291500
446	North	Haryana	Ambala	Zila Yuva Vikas Sangthan	Collab	--	--	440499	385761	385761	1212021
447	North	Rajasthan	Jaisalmer	Centre For community economics and development consultants society (CECOE-DECON)	Collab	--	--	--	367313	--	367313
448	North	Rajasthan	Ajmer	Mahila Jan Adhikar Samiti	Sub Centre	--	--	--	114046	114046	228092
449	North	Rajasthan	Jaipur	Jan Kala Sahitya Mancha Sanstha	Collab	--	--	--	453000	453000	906000
450	North	Rajasthan	Jaipur	I-India	Collab	--	--	--	446101	--	446101

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451	North	Uttar Pradesh	Allahabad	Diocesan Development & Welfare Society	Collab	--	--	--	453000	--	453000
452	North	Uttar Pradesh	Kaushambi	Jan Kalyan Maha Samiti	Sub Centre	--	--	--	128775	128774	257549
453	North	Himachal Pradesh	Shimla	Himachal Pradesh Voluntary Health Assn	Collab	--	--	--	424382	--	424382
454	North	Himachal Pradesh	Kangra	Urban Tribal & Hills Advancement Society (UTHAN)	Collab	--	--	441065	361058	--	802123
455	North	Punjab	Pathankot	Dr. Sudeep Memorial Charitable Trust	Collab	--	--	--	217655	437475	655130
456	North	Rajasthan	Bhilwara	CUTS Centre for Human Development	Collab	--	--	--	217655	--	217655
457	North	Himachal Pradesh	Solan	Himachal Pradesh Voluntary Health Assn	Collab	--	--	--	260046	--	260046
458	North	Punjab	Jalandhar	Nari Niketan Trust	Collab	--	--	--	390155	--	390155
459	North	Delhi	Delhi	Salaam Baalak Trust	Collab	--	--	--	453000	453000	906000
460	North	Rajasthan	Ajmer	Gharib Nawaz Mahila Evam Bal Kalyan Samiti	Sub Centre	--	--	--	139948	--	139948
461	North	Uttar Pradesh	Kaushambi	Vaishno Gram Vikas Sewa Samiti	Collab	--	--	--	198629	--	198629
462	North	Punjab	Faridkot	Natural's Care	Collab	--	--	--	232548	--	232548
463	North	Haryana	Yamuna Nagar	Utthan Institute of Development & Studies	Collab	--	--	--	182904	--	182904
464	North	Uttaranchal	Nainital	Vimarsh	Collab	--	--	--	145671	--	145671
465	North	Rajasthan	Jaipur	Institute of Development Studies	Nodal	--	--	--	120000	--	120000
466	North	Uttarakhand	Dehradun	Mountain Children's Foundation (MCF)	Collab	--	--	391681	336237	336237	1064155
467	North	Rajasthan	Udaipur	Seva Mandir	Collab	--	--	--	395401	--	395401
468	North	Uttar Pradesh	Kanpur	Subhash Children Society	Collab	--	--	--	453000	--	453000
469	North	Rajasthan	Dungarpur	Rajasthan Bal Kalyan Samiti	Nodal	--	--	120000	120000	120000	360000
470	North	Uttar Pradesh	Ghaziabad	Asha Deep Foundation	Collab	--	--	--	452960	--	452960
471	North	Rajasthan	Ajmer	DISHA-Roman Catholic Diocesan Social Service Society	Nodal	--	--	120000	83234	--	203234
472	North	Haryana	Hisar	Shikhar Chetna Sanghathan	Collab	--	--	--	133881	--	133881

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473	North	Rajasthan	Alwar	Nirvanavan Foundation	Collab	--	--	--	382794	--	382794
474	North	Haryana	Panipat	Gandhi Smarak Nidhi	Collab	--	--	--	230066	--	230066
475	North	Jammu & Kashmir	Srinagar	Help Foundation	Collab	--	--	--	400064	--	400064
476	North	Rajasthan	Tonk	Shiv Shiksha Samiti	Collab	--	--	--	408588	--	408588
477	North	Uttar Pradesh	Jhansi	Society for Franciscan Brothers, Indara	Collab	--	--	434827	448532	--	883359
478	North	Uttar Pradesh	Aligarh	Udaan Society	Collab	--	--	--	404486	--	404486
479	North	Himachal Pradesh	Manali	Himalayan Friends	Collab	--	--	--	367083	--	367083
480	North	Uttar Pradesh	Saharanpur	Bharat Sewa Sansthan	Collab	--	--	--	289571	--	289571
481	North	Uttar Pradesh	Kaushambi	Kamla Gram Vikas Sansthan	Sub Centre	--	--	118549	144000	--	262549
482	North	Rajasthan	Barmer	Gramin Vikas Sansthan	Sub Centre	--	--	--	110191	--	110191
483	North	Delhi	Delhi	Don Bosco Ashalayam	Collab	--	--	--	407938	407938	815876
484	North	Uttar Pradesh	Maharajganj	Vikalp	Collab	--	--	--	226413	--	226413
485	North	Punjab	Ludhiana	Swami Ganga Nand Bhuri Wale International Foundation	Collab	--	--	438718	425152	--	863870
486	North	Delhi	Delhi	Prayas JAC	Collab	--	--	--	437914	--	437914
487	North	Rajasthan	Ajmer	Rajasthan Mahila Kalyan Mandal	Collab	--	--	--	410592	410591	821183
488	North	Haryana	Gurgaon	Shakti Vahini	Collab	--	--	--	392900	--	392900
489	North	Himachal Pradesh	Mandi	Society for Rural Development and Action	Collab	--	--	--	140500	--	140500
490	North	Haryana	Karnal	District Council For Child Welfare	Collab	--	--	--	150636	271800	422436
491	North	Rajasthan	Sri Ganganagar	SK Sewa Samiti	Collab	--	--	--	67606	--	67606
492	North	Uttar Pradesh	Banda	Chitrakoot Jan Kalyaan Samiti	Collab	--	--	--	78652	437882	516534
493	North	Uttar Pradesh	Baharaich	Development Association for Human Advancement (Dehat)	Collab	--	--	--	386775	--	386775
494	North	Uttar Pradesh	Kannauj	Warsi Sewa Sadan	Collab	--	--	--	95531	--	95531
495	North	Delhi	Delhi	Delhi Brotherhood Society	Collab	--	--	453000	453000	453000	1359000
496	North	Uttar Pradesh	Gautam Budh Nagar-Noida	FXB India Suraksha	Collab	--	--	356651	453000	453000	1262651

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497	North	Uttar Pradesh	Firozabad	CHIRAGH	Collab	--	--	--	449980	--	449980
498	North	Uttar Pradesh	Lakhimpur	Chitransu Samaj Kalyan Parishad	Sub Centre	--	--	144000	151500	144000	439500
499	North	Uttar Pradesh	Meerut	Janhit Foundation	Collab	--	--	433921	420186	--	854107
500	North	Jammu & Kashmir	Jammu	Indian Red Cross Society	Collab	--	--	--	332281	--	332281
501	North	Uttar Pradesh	Chitrakoot	Akhil Bhartiya Samaj Sewa Sansthan	Collab	--	--	--	402382	--	402382
502	North	Rajasthan	Bikaner	URMUL Seemant Sansthan	Sub Centre	--	--	151500	144000	--	295500
503	North	Himachal Pradesh	Chamba	Education Society	Collab	--	--	--	144058	--	144058
504	North	Rajasthan	Kota	Alarippu	Collab	--	--	--	357772	357772	715544
505	North	Uttar Pradesh	Varanasi	Gandhi Adhyayan-peeth	Nodal	--	--	101821	115447	--	217268
506	North	Uttar Pradesh	Lakhimpur	Participatory Action for Community Empowerment (PACE)	Collab	--	--	453000	517650	--	970650
507	North	Rajasthan	Bikaner	Urmul Jyoti Sansthan	Sub Centre	--	--	151500	92744	--	244244
508	North	Delhi	Delhi	Butterflies	Collab	--	--	--	453000	--	453000
509	North	Uttar Pradesh	Siddharth Nagar	Shohratgarh Environmental Society (SES)	Collab	--	--	--	253750	--	253750
510	North	Jammu & Kashmir	Poonch	National Development Foundation	Collab	--	--	--	96027	--	96027
511	North	Rajasthan	Bharatpur	Disha Foundation	Collab	--	--	--	262087	--	262087
512	North	Uttar Pradesh	Maharajganj	Srishti Seva Sansthan	Sub Centre	--	--	--	143500	--	143500
513	North	New Delhi	Agra	Chetna	Collab	--	--	--	439527	439526	879053
514	North	Rajasthan	Bikaner	URMUL Trust	Collab	--	--	--	149724	149723	299447
515	North	Rajasthan	Kota	Rajasthan State Bharat Scout & Guide	Nodal	--	--	--	116177	--	116177
516	North	Chandigarh (UT)	Chandigarh	Youth Technical Training Society	Support	--	--	--	248237	--	248237
517	North	Punjab	Amritsar	Navjeevan Charitable Society for Integral Development	Collab	--	--	--	296461	296461	592922
518	North	Punjab	Pathankot	Saint Francis Home	Nodal	--	--	--	100438	--	100438
519	North	Uttar Pradesh	Baharaich	Sahas Seva Sansthan	Sub Centre	--	--	--	106597	--	106597
520	North	Rajasthan	Dungarpur	Mahila Grameen Vikas Evam Takniki Prashikshan Sansthan	Collab	--	--	452308	453000	--	905308

S. No.	Zone	State	City	Name of the Organisation	Role	Second Installment of 2010-11	First Installment of 2011-12	Second Installment of 2011-12	Disbursement towards 1st Installment (12-13)	Disbursement towards 2nd or Full & Final Installment (12-13)	Total Disbursement 2012-13
521	North	Uttar Pradesh	Gorakhpur	Development Initiatives By Soc Animat	Nodal	--	--	--	119870	--	119870
522	North	Rajasthan	Ajmer	Grameen Evam Samajik Vikas Sanstha	Sub Centre	--	--	--	85494	--	85494
523	North	Uttar Pradesh	Lucknow	Human Unity Movement	Collab	--	--	401692	405347	--	807039
524	North	Uttar Pradesh	Varanasi	Association for the Socially Marginalized Integrated Therapeutic Action (Asmita)	Collab	--	--	453000	443183	443183	1339366
525	North	Punjab	Patiala	Navjivini School of Special Education	Collab	--	--	--	295882	--	295882
526	North	Rajasthan	Udaipur	Udaipur School of Social Work	Nodal	--	--	117654	79252	--	196906
527	North	Uttar Pradesh	Gautam Budh Nagar-Greater Noida	Social And Development Research & Action Group	Sub Centre	--	--	143754	120940	--	264694
528	North	Uttar Pradesh	Ballia	Nav Bhartiya Nari Vikas Samiti	Collab	--	--	453000	448000	--	901000
529	North	Haryana	Sirsa	DISHA	Collab	--	--	--	--	117850	117850
530	North	Punjab	Gurdaspur	District Child Welfare Council	Collab	--	--	--	--	132764	132764
531	North	Himachal Pradesh	Manali	HP Mahila Kalyan Mandal	Nodal	--	--	118477	--	--	118477
532	North	Uttar Pradesh	Baharaich	Bhartiya Gramothan Seva Vikas Sansthan	Sub Centre	--	--	151500	--	--	151500
533	North	Uttarakhand	Haridwar	Shri Bhuvaneshwari Mahila Ashram	Collab	--	--	164016	--	--	164016
534	North	Rajasthan	Dungarpur	Bhoruka Charitable Trust	Sub Centre	--	--	142150	--	--	142150
535	North	Uttar Pradesh	Gautam Budh Nagar-Dankur	Awsar-India	Sub Centre	--	--	142498	--	--	142498
536	North	Uttar Pradesh	Baharaich	Pratham	Nodal	--	--	180000	--	--	180000
537	North	Rajasthan	Bikaner	URMUL setu sansthan	Sub Centre	--	--	151500	--	--	151500
538	North	Uttar Pradesh	Lucknow	NIPCCD	Nodal	--	--	100533	--	--	100533
539	North	Punjab	Chandigarh	PGIMER	Collab	--	306615	--	--	--	306615
540	West	Maharashtra	Mumbai	Childline India Foundation (Nodal India) - Admin grant	Nodal	--	--	--	21459493	34138848	55598341
Total						232770	1900816	40695502	132087564	83879774	258796426



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South

Adilabad [MAHITA], **Alappuzha** [The Allepey Diocesan Charitable and Social Welfare Society], **Anantapur** [Women's Development Trust, Human And Natural Resources Development Society, Praja Seva Samaj], **Andaman** [Dweep Prayas (Collab, Dweep Prayas (support))], **Ariyalur** [*Organization for Social Action and Improvement, *Gandhi Gramodhaya Society], **Bangalore** [Association for Promoting Social Action, Bangalore Oniyavara Seva Coota, Child Rights Trust], **Belgaum** [United Social Welfare Association], **Bellary** [Centre For Rural Development, Bellary Diocesan Development Society, Don Bosco-The Hospet Salesian Society, Rural Education & Action Development, Society for Integrated Community Development], **Bidar** [Sharada Rudseti Institution, Don Bosco Youth Empowerment Services, Sahayog, Dr. B. R. Ambedkar Cultural & Welfare Society, ORBIT], **Bijapur** [Ujjwala Rural Development Service Society], **Chennai** [Department of Social Defence, Indian Council for Child Welfare, Don Bosco Anbu Illam, Asian Youth Centre], **Chittoor** [Stree Sakthi Sangathana, Rural Organization for Poverty Eradication Services, Rural Institute for Social Education, Academy of Gandian Studies], **Coimbatore** [Don Bosco Anbu Illam], **Cuddalore** [Indian Council for Child Welfare], **Davangere** [Adarsha Samaja Karya Samsthe, Don Bosco Child Labour Mission, SPOORTHY, Kolache Pradesha Parisara Parivarthane Mathu Halligala Abhivrdi Samsthe, Social Welfare & Rural Development Agency-Karnataka], **Dharmapuri** [Thencodu Federation society, Don Bosco College, Hebron Caring Society for Children], **Dharwad** [Belgaum Diocesan Social Service Society, Sneha Education & Development Society, Socio-Economic Education Development Action, Karmani Grameena Seva Pratishthan, Kalyana Kiran Social Service Institution], **Dindigul** [Dindigul Multipurpose Social Service Society, CEDA Trust, Mutual Education for Empowerment and Rural Action], **Eluru** [Social Service Centre, Department of Social Work-DNR College], **Erode** [Centre for Education and Empowerment of the Marginalized], **Gulbarga** [Seth Shankarlal Lahoti Law College, Don Bosco PYAR, Margadarshi], **Guntur** [Good Shepherd Convent, Social Educational and Economic Development Society], **Hassan** [PRACHODANA (Centre for Social Service)], **Hyderabad** [Divya Disha, Society for Integrated Development in Urban and Rural Area], **Idukki** [Marian College Kuttikanam, Voluntary Organization for Social Action and Social Development (Collab), Voluntary Organization for Social Action and Social Development (sub centre), Vijayapuram Social Service Society], **Kanchipuram** [Hand in Hand], **Kannur** [Don Bosco College, Tellichery Social Service Society, Association for the Welfare of Handicapped], **Kanyakumari** [Kottar Social Service Society, Holy Cross College], **Khammam** [Society for Community Participation & Education in Rural Development, Centre for Action on Disabled Rights & Empowerment], **Karaikal** [Social Need Education and Human Awareness (SNEHA)], **Karimnagar** [Pratham Education Initiative], **Karur** [Psychological and Community Health Organization Trust], **Kasargod** [Mar Thoma College of Special Education, Institute of Applied Dermatology, People's Action for Non Formal Education & Development in Technology], **Kochi** [Don Bosco Sneha Bhavan, Rajagiri College of Social Sciences], **Kodagu** [Coorg Organization for Rural Development], **Kolar** [MANASA Centre for development and social action], **Kollam** [Quilon Social Service Society, Quilon Don Bosco Society, Punalur Social Service Society], **Koppal** [Sarvodaya Integrated Rural Development Society, Pastoral Sociology Institute], **Kottayam** [Bishop Choolaparambi Memorial Outreach Joint Action to Strengthen Society (BCM OJASS), Vijayapuram Social Service Society (VSSS), We Care Centre], **Kozhikode** [Association for Welfare of the Handicapped, Farook College], **Krishnagiri** [Association for Rural Community Development (ARCOD)], **Kurnool** [Sri Parameswari Educational Society], **Madurai** [Madurai Institute of Social Sciences, Sakthi (Vidiyal)], **Mahabubnagar** [Eco-Club (Paryavarana Parirakshana Sanstha, Lambada Hakkula Vedika], **Malappuram** [Pocker Sahib Memorial Orphanage College, Sheshy Charitable Society, Rajagiri Outreach], **Mandya** [Vikasana Institute for Rural and Urban Development, Bheem Integrated Rural Development Society], **Mangalore** [Roshni Nilaya, School of Social Work, PADI], **Medak** [Centre for Action Research and People's Development, Divya Disha], **Mysore** [Organization for the Development of People, Rural Literacy & Health Programme, Nisarga Foundation], **Nagapattinam** [Avvai Village Welfare Society, Society of DMI], **Namakkal** [Leadership through Education and Action foundation Society (LEAF)], **Nellore** [*Vasanthalakshmi Charitable Trust & Research Center], **Nizamabad** [Perali Narasiah Memorial Charitable Trust], **Ongole** [HELP], **Palghat** [Presitha Social Service Society, Mercy College], **Pathanamthitta** [Bodhana], **Puducherry** [Integrated Rehabilitation & Development Centre, Pondicherry], **Pudukkottai** [Pudukkottai Multipurpose Social Service Society (PMSSS), Rural Development Organization (RDO), Rural Education for Community Organization (RECO)], **Raichur** [Janachetana], **Ramanthapuram** [Tamil Nadu Rural Reconstruction Movement (TRRM), Society for People's Education and Economic Development (SPEED), People's Action for Development (PAD)], **Salem** [Don Bosco Social Service Society, Young Women's Christian Association], **Shimoga** [Siddeshwara Rural Development Society, Malnad Social Service Society], **Srikakulam** [Youth Club of Bejjipuram, Bapuji Rural Enlightenment and Development Society, Gunna Udatayya Eternal Service Team, (Palasa), Gunna Udatayya Eternal Service Team (Itchapuram), Action in Rural Technology and Services, Bapuji Rural Enlightenment and Development Society], **Thanjavur** [Periyar Maniammai University, Social Health & Education Development India], **Tiruvannamalai** [Rural Education & Development Society, Terre Des Homes Core Trust (Collab), Terre Des Homes Core Trust (sub centre)], **Trivandrum** [Trivandrum Don Bosco Veedu Society, Loyola Extension Services, Trivandrum Social Service Society], **Thiruvallur** [Mass Action Network, Arunodhaya Centre for Street and Working Children, Jeeva Jyothi], **Tirunelveli** [Saranalayam-TSSS], **Thrissur** [St.Christina Holy Angel's Home, Department of Social Work, Vimala College], **Tirupur** [Tirupur Auxilium Salesian Sisters Society, Social Awareness & Voluntary Education], **Trichy** [Department of Social Work - Bishop Heber College, Sisters of the Cross Society for Education And Development], **Tuticorin** [People Action for Development], **Tumkur** [Sree Veerabhadra Swamy Education Society, BADUKU], **Vellore** [*Community Reconstruction of Social Service], **Vijayawada** [Forum for Child Rights (Collab), Forum for Child Rights (Nodal)], **Villupuram** [Bullock Cart

Workers Development Association, Association for Rural Masses (Collab), Association for Rural Masses (Sub Centre) Centre for Coordination of Voluntary Works and Research, Mother Trust, Nambikkai Trust], **Virudh Nagar** [Resource Centre for Participatory Development Studies, Society for People's Education & Economic Change (Collab), Society for People's Education & Economic Change (Sub centre), Madurai Multipurpose Social Service Society, Trust for Education & Social Transformation], **Vizianagaram** [Association for Rural Development and Action Research, Nature], **Vishakhapatnam** [Association for Rural Development and Action Research, UGC-DRS Programme, Department of Social Work], **Warangal** [Pragathi Seva Samithi, Modern Architects for Rural India, THARUNI, Franciscan Missionary of Mary Social Service Society], **Wayanad** [Joint Voluntary Action for Legal Alternatives, Hilda Trust], **YSR Kadapa** [Vimala Community Development Centre, Vijay Foundation, Rural Action in Development Society, Rayalaseema Harijana Girijana Backword Minorities].

West

Ahmedabad [Ahmedabad Study Action Group, Gujarat Vidyapith], **Ahmednagar** [Snehalaya], **Akola** [Indian Institute of Youth Welfare], **Amravati** [Shree Hanuman Vyayam Prasarak Mandal], **Anand** [Tribhovandas Foundation], **Aurangabad** [Aapulki Samaj Seva Sanstha's, Dilasa Jan Vikas Pratishthan], **Baroda** [Baroda Citizens Council, Faculty of Social Work, MS University], **Beed** [Manavlok, Yuva Gram Vikas Mandal], **Betul** [Pradeepan], **Bhavnagar** [Shaishav], **Bhind** [Mahila Bal Vikas Samiti (India)], **Bhopal** [Advocacy for Alternative Resources Action Mobilization & Brotherhood, The Bhopal School of Social Sciences], **Buldhana** [Bhartiya Bahuuddeshiy Lok Shikshan Sansthan, Savitribai Phule Mahila Mandal, Mahatma Phule Samaj Sewa Mandal], **Dadra Nagar & Havelli** [India Red Cross Society], **Dewas** [Jan Sahas Social Development Society], **Dhule** [West Khandesh Bhagini Sewa Mandal], **Goa** [Nirmala Education Society, *Jan Ugahi Trust, Vikalp Trust, Caritas-Goa], **Guna** [Kalpataru Vikas Samiti], **Gwalior** [Centre for Integrated Development], **Harda** [Synergy Sansthan], **Indore** [Indore School of Social Work AAS- Aim for Awareness of Society], **Jabalpur** [Jabalpur Diocesan Welfare Society], **Jalgaon** [Amar Sanstha], **Jhabua** [Jeevan Jyoti Health Service Society, Sampark Samaj Sevi Sanstha], **Jamnagar** [Late J.V. Naria Education & Charitable Trust], **Kalyan** [Aasara], **Khandwa** [Aastha Welfare Society], **Kolhapur** [Sangli Mission Society], **Kutch** [Marag, Saraswatam, Yusuf Meherally Centre], **Kheda** [Kaira Social Service Society, Shri Vadlals S. Gandhi Charitable Trust (Kapadvanj)], **Latur** [Kala Pandhari Magasvargiya And Adivavasi Vikas Sanstha], **Mandsaur** [Vikalp Samajik Sansthan], **Mandla** [National Institute Of Women Child And Youth Development, Kamyab Yuva Sanskar Samiti, Vikalp Samaj Sevi Sanstha], **Mumbai** [CHILDLINE India Foundation (Nodal), Youth for Unity and Voluntary Action, Committed Communities for Development Trust, Hamara Foundation, Navnirman Samaj Vikas Kendra], **Nagpur** [Matru Seva Sangh, Institute of Social Work, Bapuji Bahujan Samaj Kalyan Bahuddeshiya Sanstha, VARDAAN, Indian Association of Promotion of Adoption, Indian Centre For Integrated Development], **Nanded** [Pariwar Pratisthan, Swami Ramanand], **Nashik** [Navjeevan World Peace & Research Foundation, College of Social Work], **Osmanabad** [Shri Kulswamini Shikshan Prasarak Mandal (Collab), Shri Kulswamini Shikshan Prasarak Mandal (Sub centre)], **Panch Mahal** [Developing Initiative for Social and Human Action], **Parbhani** [Socio Economic Development Trust (SEDT)], **Pune** [Dnyana Devi, Karve Institute of Social Service], **Raigad** [Disha Kendra, The Planning Rural Urban Integrated Developmnet Through Education India], **Raisen** [Institute of Social Research & Development, Krishak Sahyog Sansthan], **Rajkot** [Shri Pujit Memorial Trust], **Ratlam** [Savigya, Samarpan], ****Ratnagiri** [M.S. Naik Foundation, *Lanja--Sangli Mission Society], **Rewa** [Ramashiv Bahuddeshiya], **Sagar** [Manav Vikas Seva Sanga], **Sangli** [Prakash Shikshan Parasarak Sanstha], **Satara** [Lokkalyan Charitable Trust, Samajik Nyay Pratisthan Phaltan], **Satna** [Samaritan Social Service Society], **Shivpuri** [Parhit Samaj Sevi Sanstha], **Sholapur** [*Akkalkot Education Society, Walchand College of Arts & Science, RACHNA], **Surat** [Pratham], **Sindhudurg** [Vasundhara Public Charitable Trust, Atal Pratisthan, Jagruti Foundation, Jan Jagruti Sansth], **Thane** [Salam Balak Trust], **Ujjain** [Kripa Social Welfare Society, Madhya Pradesh Institute of Social Science & Research], **Valsad** [Pratham], **Vidisha** [Vidisha Social Welfare Organization], **Wardha** [National Institute of Women, Child and Youth Development, Aniket College of Social Work], **Yavatmal** [Gramin Samassya Mukti Trust]

North

Agra [Childhood Enhancement through Training & Action], **Ajmer** [DISHA-Roman Catholic Diocesan Social Service Society, Rajasthan Mahila Kalyan Mandal, Grameen Evam Samajik Vikas Sansthan, Mahila Jan Adhikar Samiti, Gharib Nawaz Mahila Awam Bal Kalyan Samiti], **Aligarh** [UDAAN Society], **Alwar** [Nirvanavan Foundation], **Ambala** [Zilla Yuva Vikas Sanghatan], **Amritsar** [Navjeevan Charitable Society for Integral Development], **Bahraich** [Pratham, Developmental Association for Human Advancement, Bhartiya Gramothan Seva Sansthan, *Sahas Seva Sansthan], **Balia** [Navbhartiya Nari Vikas Samity], **Banda** [Chitrakoot Jan Kalyaan Samiti], **Barmer** [Dhara Sansthan, Gramin Vikas Sansthan], **Bharatpur** [Disha Foundation], **Bhilwara** [CUTS CHD], **Bikaner** [Urmul Trust, Urmul Jyoti Sansthan, Urmul seemant samiti, Urmul Setu Sansthan], **Chamba** [Education Society], **Chandigarh** [Youth Technical Training School], **Chitrakoot** [Akhil Bhartiya Samaj Sewa Sansthan], **Dehradun** [Mountain Children's Foundation], **Delhi** [Salaam Baalak Trust, Don Bosco Ashalayam, Delhi Brotherhood Society, Prayas, Butterflies], **Dungarpur** [Rajasthan Bal Kalyan Samiti, Bhoruka Charitable Trust, Mahila Grameen Vikas Evam Takniki Prashikshan Sansthan], **Faridkot** [Natural's Care], **Firozabad** [Chirag Society], **Gurdaspur** [District Child Welfare Council], **Gautam Budh Nagar** [FXB India Suraksha, SADRAG, Association for Welfare Social Action &

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***Partner for only part of the period**



CHILDLINE India
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Denis G. Rodrigues

CCC STAFF:

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**CHILDLINE India
Foundation**



CHILDLINE INDIA FOUNDATION

The CHILDLINE service, which has been developed and managed by CHILDLINE India Foundation (CIF), is a 24x7, emergency, free phone outreach service linking children in need of help and protection to organisations run by government departments as well as those run by civil society agencies. Children or concerned adults dial the number 1098 and are connected to the CHILDLINE service in their city.

Street children and youth living alone on urban streets, child labourers especially in the unorganized sector, children who have been abused, child victims of the flesh trade, differently-abled children, child addicts, children in conflict with the law, children in institutions, mentally ill children, children affected by HIV/AIDS or other long term diseases, children affected by conflicts and disasters, child political refugees, children whose families are in crisis, gender linked abortion of female foetuses, undernourished children, illiterate children are among the host of issues plaguing children in India.

At present, CHILDLINE operates in 277 cities and/towns across the country and services over four million calls a year.

CHILDLINE is India's first national level response to the ratification of the United Nations Convention on the Rights of the Child (CRC). Additionally, the CHILDLINE 1098 service receives special mention in the Juvenile Justice (Care and Protection) Act 2000- the Government has requested CHILDLINE to act as a catalyst in bringing together State agencies and voluntary agencies at the local level to ensure implementation of the Act.

The Government of India cites the CHILDLINE service as part of services to UN for the United Nations Convention of Child Rights commitments. When the Ministry of Women and Child Development (MWCD) came into being in 2006, it recognized CHILDLINE India Foundation as the Nodal Mother NGO for implementing the CHILDLINE model across all districts in India. Furthermore in order to put in place a process framework for the implementation of Child Protection, CHILDLINE joined hands with The National Institute of Social Defence and developed a program: 'National Initiative for Child Protection (NICP)'. This has subsequently become the framework for the MWCD initiated Integrated Child Protection Scheme program (ICPS). The Integrated Child Protection Scheme (ICPS) of the ministry, funds the expansion of CHILDLINE services and has targeted the end of 12th Plan to cover all 600+ districts of India.

OBJECTIVES OF CHILDLINE INDIA

- To reach out to every child in need of care and protection by responding to emergencies on 1098 and by physically reaching out to children.
- To adapt and integrate telecommunication technology, linking all districts to the service of 1098, and making it available to all children in need of care and protection.
- To provide a platform of networking amongst organisations and to provide linkages to support systems that facilitates the rehabilitation of children in need of care and protection.
- To work together with the Allied Systems (Police, Health Care, Juvenile Justice, Transport, Legal, Education, Communication, Media, Political and the Community) to create child friendly systems.
- To advocate for services for children that are inaccessible, non-existent or inadequate.
- To create a body of NGOs and Government organisations working within the national framework and policy for children.
- To be a nodal child protection agency in the country, providing child protection services to children in need of care and protection.
- To contribute and work towards strengthening and participating in a global movement that addresses issues related to child protection and ensures that children's voices are heard.

PROGRAMMES AND ACTIVITIES

Responding to calls on the national toll free number 1098 and provision to rescue and offer emergency outreach services for children in need of care and protection;

- Coordinating rescue and other outreach services with the help of relevant local departments like police, administration, labour, health, railways and others.
- Ensuring proper documentation of all children rescued to facilitate their rehabilitation and restoration, where necessary
- Producing children before the Child Welfare Committee (CWC) to ensure care and protection.

- Supporting the CWC in the long-term rehabilitation of children, where required.
- Supporting a national network for the tracking of missing children.
- Providing data related to children rescued and rehabilitated for the compilation of a national comprehensive database of child protection.
- Creating awareness and ensuring access to the 1098 Child helpline (CHILDLINE) number.
- Creating research, documentation, awareness and advocacy on issues related to the Child helpline.
- Establishing linkages with other child protection services, community and local bodies to meet the immediate needs of children rescued.

THE CHILDLINE MODEL

CHILDLINE is a unique partnership between the Government of India, Department of Telecommunications, Voluntary agencies, Academic institutes, the corporate sector, children and the community

THE PARTNERSHIP MODEL OF CHILDLINE INDIA

CHILDLINE is the crucial link between children in need of care and protection and the available services. For children with different needs, who call in anytime, anywhere, and for anything, we act as a one-point contact, which facilitates instant access to support, advice, active intervention or just a listening ear. We connect children in emergency on one end of the phone line to a well-connected network of services - services that already exist. No new shelter, no new hospital, no new infrastructure is built.

We at CHILDLINE believe that for a helpline to be successful and effective in reaching out to the millions of children deprived of their childhood, we need to work in a partnership framework. A framework that recognizes that:

- A helpline cannot operate in isolation
- All partners involved in the helpline share a reciprocal relationship
- Each partner has clear and definite roles in the partnership model. This leads to a feeling of joint ownership towards the model.
- All partners share the vision, mission and the success of the model.

CHILDLINE OPERATIONAL STRUCTURES AND PROCESSES

CHILDLINE CONTACT CENTRE (CCC)

CCC is a 24 hour, centralized voice response facility of CHILDLINE using contemporary BPO (Business Processes Outsourcing) technology at Vikhroli in Mumbai. The CCC is a continuous operation and tracks all calls coming in including those that land at the switch but are either terminated or 'abandoned' before a CCC member can answer it. CCC uses contemporary CRM software for real time data analysis and currently services all cities in the North and West regions of India.

NODAL ORGANISATION

The nodal organisation is usually an academic institute or Non Government Organisation with networking, training, coordination and research skills. A city coordinator is supervised by the Nodal Director who ensures creation of a protective environment for children at the city level.

EMERGENCY INTERVENTION CENTRES

The Emergency Intervention Centres are voluntary agencies, which shall function as the call centres for CHILDLINE. They work 24 hours and respond to calls that are received on the 1098 CHILDLINE service. The centre coordinator manages a team that intervenes in emergency cases and conducts outreach and networking activities.

CHILDLINE SUPPORT AGENCIES/ SUB - CENTRES

CHILDLINE Collaborative Partner is also called the Collaborative Centre, there will be, approximately, 5 to 7 Sub-Centres in districts (and 1-3 support agencies in cities) as per the specific need in the district/city, according to the nature of the population and geographical spread in the district. A team of three CHILDLINE staff members assisted by two volunteers from the Mahila Samakhya members, anganwadi workers, teachers, and woman members of the panchayat assist the Sub-Centre staff at the taluka and village levels. They will follow up on children who have returned to the village and provide information when children are being recruited and help the local community to prevent child labour.

CHILDLINE ADVISORY BOARD (CAD) OR DISTRICT ADVISORY COMMITTEE (DAC)

CHILDLINE Advisory Board or District Advisory Committee (DAC) is headed by the Collector and other members includes the District Officers for Health and Education, major NGO like Mahila Samakhya and others stimulate the development of the programme in the district.

RESOURCE ORGANISATIONS

Resource organisations act as centres for referral by CHILDLINE. They include the various organisations and institutions providing services for children or work on children's issues. They also participate in outreach and awareness programmes for CHILDLINE.

CHILDLINE OFFICES

HEAD OFFICE

CHILDLINE India Foundation
406, Sumer Kendra, 4th floor,
P. B. Marg, Worli,
Mumbai 400 018.
Tel: 022 - 2495 2610, 2495 2611, 2482 1098
Fax: 022 - 2490 3509
Website: www.childlineindia.org.in
Email: dial1098@childlineindia.org.in

NORTH REGIONAL RESOURCE CENTRE

F/F 252 K Sant Nagar
East of Kailash
New Delhi - 110065
Tel: 011 - 2461 6948; 011 - 4608 8923
Fax: 011 - 4656 8834

SOUTH REGIONAL RESOURCE CENTRE

Second Floor,
No.2, Dr. Nair Road, T. Nagar,
Near Vani Mahal,
Chennai - 600 017
Tel: 044 - 2815 6098, 2815 8098;
Fax: 044 - 2440 1098

EAST REGIONAL RESOURCE CENTRE

AB 15, Sector - 1,
Salt Lake city,
Near PNB, Kolkata - 64,
Tel: 033 - 4065 6086
Fax: 033 - 2355 9453

WEST REGIONAL RESOURCE CENTRE

Unit No. 204/A, Second Floor,
Parvati Industrial Estate Premises,
New Sun Mil Compound,
Senapati Bapat Marg, Lower Parel (W)
Mumbai 400 013
Tel: 022 - 2496 0766, 2495 5373







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