



# hello childline

ISSUE 64 • APRIL 2012

3 girls in Murshidabad stand  
up against child marriage  
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CHILDLINE launches the  
Every Child Project  
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and a lot more...

CHILDLINE is a  
national, 24 hour, free,  
emergency phone  
outreach service for  
children in need of care  
and protection; linking  
them to long term  
rehabilitation and care.



# from the editor’s desk

Thank you very much for reading and contributing to stories of our inspiration and our learning over the last few months.

Our growth chart is the result of a magical exchange of ideas, aspirations and promises that constitute CHILDLINE’s mandate, to reach out to every child in need. It is with these convictions that we represent the voice of the troubled child.

The model of CHILDLINE reflects our diversity. From our partner organizations, corporate friends, volunteers, allied partners to our children, CHILDLINE embodies a larger than life being bringing together everyone, for the sake of our children.

The ‘new-look’ of Hello CHILDLINE comes with a lot of fresh campaigns, events and happenings at CHILDLINE. This newsletter is a representation of the work done by us and a narration of our new endeavours.

This issue covers news and events from September 2011 to March 2012. From National Directors Meet, the Standard Chartered Mumbai Marathon, rescuing 8 children from bonded labour, the launch of a rescue van to being nominated as a member of State Child Protection Committees in Haryana, we bring to you the many little stories told at CHILDLINE.

Happy Reading!

P.S: Don’t forget to follow us on Facebook and Twitter

## What is CHILDLINE?

CHILDLINE is a national, 24-hour, free, emergency phone and outreach service for children in need of care and protection. Initiated in 1996, as a pilot project in Mumbai, CHILDLINE is currently operational in 205 cities across 30 states and UTs in India.

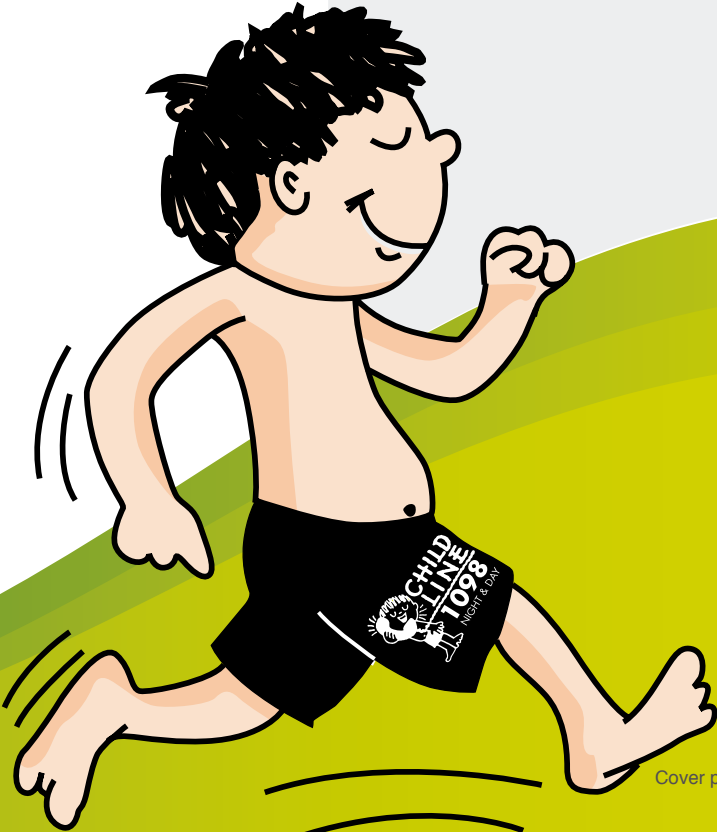
CHILDLINE reaches out to the most marginalized children with the aim of providing them rehabilitation and care from unsafe situations. CHILDLINE provides relief and rehabilitation in the space of shelter, medical aid, repatriation, rescue, emotional support and guidance etc.

## NEWS BYTES

**CHILDLINE Trichy** celebrates its 11th anniversary with pomp and gaiety

CHILDLINE India Foundation nominated as member of State Child Protection Committees in Haryana

150 children benefited from the multidisciplinary medical camp organised by **CHILDLINE Nashik**



Cover photo courtesy- Bakshish Dean

# casestudies

## Bandhua Mukti Morcha vs the Union of India

The existence of bonded labour is an offence to human dignity. In India, bonded labour has been illegal since 1976 when the Parliament of India put into action the Bonded Labour System (Abolition) Act. However, the practice is still widespread.

Here goes the story of 8 teenagers rescued by **CHILDLINE Shimla**.

In a joint operation, CHILDLINE Shimla, the Shimla Police and the District Administration rescued 8 bonded labourers from the custody of horse owners operating in Mahasu peak, Kufri. Hailing from Assam, children were brought to Delhi to work as bonded labour in the horse riding business which was the transit point before the children were sent to Shimla. It was during an outreach programme organised by CHILDLINE Shimla in Kufri that one of the boys approached the CHILDLINE team asking for help.

The CHILDLINE team made a visit to the spot immediately and gathered information. The team also informed Shri Onkar Sharma, Deputy Commissioner, Shimla who assured all his support. He also ordered an inquiry into the matter involving the police and labour departments.

“We were neither given enough food nor a proper place to stay. This has been the most frightful experience I have ever had. I will never step out of my village again. A woman forcibly brought us here from our village and sold us to this employer. We have been working for 14-16 hours every day for the last 6 months” These are the words of an innocent 16 year old boy who was working as bonded labourer until he was rescued by CHILDLINE Shimla.

8 natives of Assam, aged 13-16 years, - Gautam, Bhupesh, Mintu, Suresh, Vishal, Dev, Bhitu and Suren (names changed) were rescued by the CHILDLINE team with assistance from Shimla. These children had been working as horse handlers under the oppressive custody of the horse owner.

“We managed to rescue eight boys living in pitiable conditions with the help of the Deputy Commissioner, the SP, the District Administration and Labour Department, but finding their exact addresses was a tough job as they had little information about the exact addresses,” said Anita Sharma from CHILDLINE Shimla.

After the rescue, the children were provided immediate care at the CHILDLINE centre. After a long interaction with them, CHILDLINE understood that these poor children were brought from Assam to Delhi on a fixed salary by a woman who called herself Dolma. The children were treated in an inhumane manner for the past 9 months and had not been provided wages for the work they were doing.

CHILDLINE produced the children before the CWC who directed CHILDLINE to handover the children to their parents. CHILDLINE lodged an FIR under Section 16 of the Bonded Labour system [Abolition] Act 1976 while the Shimla Police is in the process to file a charge-sheet. CHILDLINE took necessary steps for the children to be registered as Bonded Labour. The children were provided a bonded release certificate and interim relief money of Rs.1000 each as monetary compensation

by the District Administration under the Bonded Labour Rehabilitation Scheme, Ministry of Labour, Government of India. However, the woman could never be identified even though a case was registered under the Bonded Labour Act.

CHILDLINE traced the addresses of the children which were verified by the officials of the Assam Government. The Home Commissioner, Government of Assam directed the officials of CID Assam to accompany the children to their villages. The children are currently living with their parents.

CHILDLINE is now ensuring that all cases under the Bonded Labour act are made in accordance with the landmark judgement made by the Supreme Court: “Bandhua Mukti Morcha vs Union of India”. In this case, the Principal Resident Commissioner Office, Government of Assam instructed the State Home Commissioner to ensure rehabilitation and compensation of Rs.19000 to all rescued children under Bonded Labour Rehabilitation Scheme.

The case also received good media coverage in Hindustan Times, Dainik Bhaskar, Amar Ujjwala, Divya Himachal.

This case illustrates how prompt networking and timely intervention can rescue children.









## CHILDLINE advisory board meetings

**Region:** North

**City/Date:** Agra / Dec 23, 2011

**Highlights:** The aim is to make Agra a child friendly city

**Outcome:** Meeting chaired by - District Magistrate of Agra who urged all departments to support CHILDLINE in their initiatives and accolade CHILDLINE for their campaign against Child Labour.

CHILDLINE Advisory Board was constituted with an aim to make Agra a Child labour free and a child friendly city.

The CHILDLINE logo will be placed in Government offices at the district level.



**Region:** West

**City/Date:** Aurangabad / Sep 14, 2011

**Highlights:** CHILDLINE hoardings will be placed across Municipal schools in Aurangabad.

**Outcome:** Dr. Hemlata Kulkarni, Director (Collab) talked about CHILDLINE and its activities. She presented the key findings of a study focused on school dropout children in Aurangabad city.

CHILDLINE hoardings will be placed in Municipal Schools in Aurangabad.

Free vaccination will be provided to children referred by CHILDLINE in private hospitals.

Dr. Purushottam Bhapkar, Municipal Commissioner, Aurangabad, Mr. Milind Band, Divisional Controller State Transport, Mr. S. A. Kumbhare, Asst. Labour Committioner, Mr. N. D. Dhole, A.G.M. Admin, BSNL, Mrs. Kamal Ingale, D.W.C.D., Dr. Megha Jogadand, Women and Child Development officer, AMC were present.

It was collectively decided that CHILDLINE and the District Adminsistration will prepare a list of orphan children in the city.

**Region:** East

**City/Date:** Patna / Dec 23, 2011

**Highlights:** All government departments to assist CHILDLINE in its activities

**Outcome:** Mr. Sanjay Kumar Singh, District Magistrate of Patna presided over the meeting and directed all government departments to assist CHILDLINE in its endeavours

He also persuaded the District Information and Public Relation Officer to spread awareness on CHILDLINE through the use of posters, hoardings and activities.

Dr. Daisy Narayan, Director (Nodal), CHILDLINE Patna made a presentation on CHILDLINE and its objective



**Region:** East

**City/Date:** Agartala / Nov 16, 2011

**Highlights:** CHILDLINE message to be printed on the salary slip of BSNL employees

**Outcome:** Ms. Anjali Sarkar, Tripura Council for Child Welfare chaired the meeting.

The Social Welfare and Education Department highlighted the need to form a District Child Labour Task Force which shall include CHILDLINE as a member in the taskforce.

CHILDLINE is to be a part of the District Crime meeting chaired by Superintendent of Police.

CHILDLINE acknowledged the proactive role and support from the Police Department. Many circulars have been issued by the IG, SP, and Additional SP of various States to support CHILDLINE.

Mr. S. N. Barua, Deputy General Manager BSNL, Agartala to print a CHILDLINE message on the salary slip of the BSNL employees

Ms. Nandita Datta, a media representative, highlighted the issue of increase in substance abuse among street children.

## CHILDLINE advisory board meetings

**Region:** South

**City/Date:** Tirunelveli / Sep 20, 2011

**Highlights:** District collector of Tirunelveli to sign identity cards for CHILDLINE staff.

**Outcome:** CHILDLINE Xpression on the website: The CHILDLINE logo will featured on the website of Tirunelveli district and the Municipal corporation website with the help of District Social Welfare Officer.

CHILDLINE aims to conduct a Child Beggary raid and provide permanent rehabilitation to children. CHILDLINE will visit children's home in the district to create awareness on CHILDLINE 1098 with support from District Social Welfare Officer. The District Collector of Tirunelveli will sign identity cards for the CHILDLINE staff.

The CHILDLINE team will approach Radio FM for creating awareness on CHILDLINE 1098.

CHILDLINE will conduct a training for nurses on the topic of child rights and CHILDLINE 1098.

CHILDLINE shall tackle the issue of child marriage and talk about its ill-effects with assistance from the District Social Welfare department and the Police.



**Region:** South

**City/Date:** Kollam / Jan 25, 2011

**Highlights:** DTPC agrees to publicise the CHILDLINE service in tourist places in Kollam.

**Outcome:** P.G Thomas I.A.S, District Collector presided over the first CAB meeting of CHILDLINE Kollam. The Labour Department was urged to support CHILDLINE during child labour rescue operations.

The Legal Services Authorities were urged to provide legal assistance to CHILDLINE during case interventions.

The Police Department to support CHILDLINE in rescue operations especially at night by providing police vehicles and extending the services of lady police constables for the intervention of cases related to girl children.

District Tourism Promotion Council (DTPC) agreed to publicise the CHILDLINE service in tourist places in Kollam.

CHILDLINE posters and wall paintings will be displayed in schools with support from the Education department. The funds from Sarva Shiksha Abhiyan (SSA) will be used for this purpose.

CHILDLINE Xpressions in Railway station: Kollam Railway station will spread awareness on CHILDLINE through display mechanisms.





## activities across the country

### CHILDLINE at the Standard Chartered Mumbai Marathon 2012

One of the most awaited events in Mumbai- The Standard Chartered Mumbai Marathon 2012, once again lived up to the expectations of our fellow Mumbaikars!

The 9th edition of this buoyant event saw participation from various parts of the world. Such was the enthusiasm that even on a chilly winter Sunday morning, thousands of Mumbaikars gathered to run for a cause.



CIF team at Mumbai Marathon 2012

For CHILDLINE, the Mumbai Marathon has and continues to be a great platform for raising funds for underprivileged children and for creating a sense of unity amongst those supporting us. Our Corporate Challenge supporters included Tata AIG, HDFC Bank Ltd, Sanofi Aventis, Ernst & Young and DSP Merrill Lynch. CHILDLINE was also supported by prominent personalities. Among them were Dream champions Mihir Doshi, CEO, Credit Suisse and Shobha De, Writer, Journalist. Pledge raisers included Gaurav Garg, MD, TATA AIG General Insurance, Madhusudan Menon, MHFC, Sanjay Sachdev, TATA AMC, Gurpreet Singh, Anup Maheshwari and Arundhati De.



Tata AIG General Insurance team ran for CHILDLINE

True spirit of sportsmanship was shown by the corporate employees. Vodafone had as many as 40 runners participating in the event and HDFC Bank employees ran for 'Power of Banking'- an initiative between CHILDLINE and HDFC Bank Ltd to take basic financial knowledge to street children.

CHILDLINE saw for the first time, 5 supporters from South Africa, who traveled all the way to run 42 kms- Full Marathon for us!

We at CHILDLINE are thankful to all our supporters! We salute their grit, determination and the spirit of their commitment to CHILDLINE, a cause that has become very close to their hearts!

### Corporate Partners



## activities across the country

### Workshop for Orphanage Wardens

CHILDLINE Calicut organised a day long workshop for orphanage wardens on September 26, 2011 at Farook College, Calicut. Mr. Ashraf Kavil, District Social Welfare Officer inaugurated the workshop.

Speaking on the occasion, Ashraf Kavil, District Social Welfare Officer said it was essential for the orphanage wardens to enhance their awareness on child-related subjects like child rights.

Dr Sasikumar Pumeri, District Coordinator, School Jagratha Samithi-Kozhikode took a session on 'To Know Adolescence'.



Participant making a point

### National Directors Meet

New Delhi: The 14th National Directors Meet, the annual meeting of CHILDLINE Directors, was held from January 3-4, 2012 at United Services Institute of India, New Delhi. The meet marked 15 year celebrations of CHILDLINE with sharing of achievements, challenges and strategies of the CHILDLINE network. It provided a platform for CHILDLINE, partners, representatives from the government, stakeholders and friends of CHILDLINE to come together to exchange ideas, experiences, questions and answers, and debate on the emerging, critical areas in Child Protection.

Dr. Armaity Desai, Trustee, CIF welcomed the gathering. "We say that children are the future of this country. But they are the least concern for everyone, especially when it comes to policymaking," said Armaity Desai, Trustee, CIF. She highlighted the need to see the 'child' as a rights-holder and equal to the adult counterpart. The meet saw release of Child Protection study CIF on the various spaces a child is exposed to and how children-friendly the places are.

"CHILDLINE has, over the years, expanded its mandate from being an emergency service for street children, to an emergency service for children in distress, to a service for all children in need of care and protection but the key principles that we base our functioning on are – Partnership, Listening to Children's Voices, Learn and Share, and Lean Structures and

High Impact," said Kajol Menon, Executive Director, CIF

Delivering the keynote address, Ms. Neela Gangadharan, Secretary, Ministry of Women and Child Development and Chairperson, Governing Board, CIF acknowledged the role of CHILDLINE in catalyzing child protection in the country. She appreciated the efforts by CHILDLINE in ensuring child protection at various levels. She highlighted the need to look at children's issues, micro families, nuclear families, employment of women, impact on social lives, all of which have an impact on the present and future generation.

The first plenary session focused on 'Political Economy and Child Rights' which was chaired by Ms. Razia Ismail, National Convener, India Alliance for Child Rights, Delhi. The speakers were Prof. K.B.Saxena, Council for Social Development, Delhi and Mr. Harsh Mander, Founder and Head, Aman Biradari, Delhi. This session set the note for the debates and dialogues that followed, enabling participants to view their work in the field of child rights using a wide angle lens covering national and international political-economic imperatives and drivers that impact the situation and status of children in India.

"Am I only to do rescue? Or am I in the business of prevention? And if I am in the business of prevention, what is it that I must try to prevent? Not a child running away, or the child getting lost but the reasons why that happens and those reasons are not just personal, those reasons are also political. Those reasons are also cultural," said Razia Ismail, National Convener, India Alliance for Child Rights at the Plenary Session.

The two day deliberations touched upon Emerging Areas for Child Protection Intervention focusing on five critical themes namely Emergency Displacement and Migration, Contours of the CHILDLINE Rural Model Program, Children in Conflict Areas, Changing Family Structures and the Impact on Children, Children in Institutions.

The National Directors Meet (NDM) has been an annual feature of CIF since its inception. The partnership meet aims at providing a platform to the directors to share their views and concerns on policy related matters of CHILDLINE functioning and child related issues for the better functioning of CHILDLINE services across India.

"Am I only to do rescue?  
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or the child getting lost, but the  
reasons why that happens"  
-Razia Ismail



## activities across the country

### CHILDLINE launches “The Everywhere Child Project- a child friendly place in every space”



CHILDLINE India Foundation (CIF) released ‘The Everywhere Child Project- a child friendly place in every space’, a National Study on Child Protection Mechanisms on January 4, 2012 at its National Partnership Meet of CHILDLINE Directors.

The launch programme began with Dr. Armaity Desai, Trustee, CIF highlighting the need to see the ‘child’ as a rights-holder and equal to his/her adult counterpart. She said “The need of the hour is to protect and secure a child’s childhood. Protection and safety of the child is the responsibility of each and everyone, not just of those directly charged with their protection.”

Introducing the study, Dr. Desai stated that it recommended a new approach to addressing the issue of child protection viz that instead of merely looking at child protection issues in general as is now the case. The Study focuses on issues relating to child protection specific to each space through which children traverse. This, she said, was a bold and new initiative taken to highlight the gross inadequacies faced by the child.

Ms. Nicole Menezes, Deputy Director, CIF moved on to present the key findings of the study based on an analysis of data collected from 11 states across the country.

Ms. Nicole mentioned that the Study focused on five spaces (Public Service Space, Education and Health Space, Public Institutional Care Services, Statutory Bodies for Child Protection, Public Safety Space and Common Public Spaces) and that inputs for the Study were obtained from duty bearers, civil society members and children through interviews, focus group discussions and consultative meets. Further, she shared how a major contribution in the Study was the space-wise standards recommended, which was evolved through extensive consultations held with civil society groups and experts on the subject of child protection.

Dr. Syeda Hameed, Member Planning Commission, Government of India released the publication. While acknowledging the Study and the fresh approach to child protection, she appreciated that the Study had taken into account the voices of children. She said she hoped to present

this different approach to child protection in the Planning Commission discussion forums and talked on how a framework could be evolved from the Study for the Planning Commission to demand accountability from the States.

The launch ended with initiating a dialogue on safe spaces for children who was paneled by Mr. Jose Bergua (Chief Child Protection, UNICEF, Delhi), Mr. Tom Thomas (CEO, PRAXIS Institute of Participatory Research), Ms. Nina Nayak (Chairperson, KSPCR), Dr. Aditi Mehta (Principal Secretary, Women and Child Development, Govt. of Rajasthan) and Dr. T. Kumar (Principal Secretary, Women and Child Development).

### The Everywhere Child Project - a child friendly place in every space, launches across India

#### Mumbai

On 12th February, 2012, the national study on child protection mechanisms was launched at the YMCA International House in Mumbai.

Ms. Kajol Menon, Executive Director, CHILDLINE India Foundation (CIF) introduced the study and spoke on the occasion, saying, “Over two million phone calls made by children were received by CHILDLINE last year proves that there are voices that need to be heard and matters that need to be addressed. To ensure that an environment conducive to a safe and protected childhood is created and sustained, it is important to define the boundaries of the environment and develop child protection standards for those spaces.”

“It is a reality that there are so many cases of abuse and ill treatment in schools and we need to ensure that CHILDLINE 1098 is available in educational institutions for children,” said Farida Lambay, Co-Founder of NGO Pratham, Mumbai. Key findings of the survey brought to light issues like 28 per cent of schools did not have separate toilets for boys and girls, only 10 per cent schools reported having a child protection policy and 64 per cent schools said that they take no measures to ensure safety of children outside school premises.

The programme ended with initiating a dialogue on safe spaces for children. Panelists Bobby Sista, Founder and Executive Trustee, Population First, Mumbai, Dr. Nilima Mehta, Former Chairperson, Child Welfare Committee, Mumbai, moderator for the session, Mr. Nishit Kumar (Moderator), Head, Communication & Strategic Initiatives, CIF, Farida Lambay, Co-Founder of NGO Pratham, Mumbai and Ms. Alpa Vora, Consultant, Child Protection, UNICEF were also present.

“Children are citizens of the country, they are equal shareholders and for that we need to frame policies- not out of charity but out of responsibility towards them. Child labour should not be treated as a hazard in the industry but as a matter of great shame for the entire nation. In order to make spaces safer for children we need to view the problem from the perspective of a child,” said Ms. Alpa Vora, Consultant, Child Protection, UNICEF. “It is important to create a child protection movement in the country and child protection should go beyond the Juvenile Justice Authority (JJA) and other legislation pertaining to children”, she added.

## activities across the country

Dr. Nilima Mehta, Former Chairperson, Child Welfare Committee, Mumbai said “The idea that children have rights of their own, which transcend the family settings is a concept that needs to be universally accepted. Society has a special responsibility towards children whose vulnerability and dependence makes it mandatory for parents, adult authority figures and society as a whole to make a special response in law a practice. We need to ensure that they are protected against abuse, violence, exploitation and neglect”.



#### Kolkata

With the objective of sharing the major findings of the study with professionals, practitioners and NGOs working in the sphere of Child rights and protection, the study was further introduced in Kolkata on 14th March, 2012 at ICMARD, Kolkata.

The release of the study saw a wide participation from senior level NGO functionaries from reputed organizations- Sreema Mahila Samity, Jayaprakash Institute of Social Change, City Level Programme of Action, Society for participatory Action and Reflection, Vivekananda Lok Siksha Niketan, Sabuj Sangha, Socio-legal Aid Research and Training Centre, Center for Communication and Development, Centre for Environmental and Socio-Economic Regeneration, Haiderpur Shelter of Malda, Asansol Burdwan Seva Kendra, Prabuddha Bharati Sishu Tirtha), Representatives from NGOs like Save the Children, UNICEF, Hope Foundation, International Justice Mission, Representatives from media houses (i.e. Times of India, Bartaman), Coordinators and Team members from respective CHILDLINES and other CIF staff members from ERRC.

The study was introduced by Ms Nicole Menezes, Deputy Director, CIF who spoke on the transformative approach of the CHILDLINE service from a reactive model to a preventive model, one that ensured not only secondary or tertiary prevention but also primary prevention of various core maladies of Child Protection.

Mr. Sandeep Kumar Mitra, Head, East Regional Resource Centre further discussed the position of child protection in a national context with emphasis on the existing policies, legislations, programmes and standards that are being maintained for specific child related spaces, the purpose of the study, the key findings of the study, the process followed in acquiring data and the way forward.

This was followed by a panel discussion moderated by Prof. Joydev Mazumder, Director, Vidyasagar School of Social Work. The other panelists for this session were Ms. Paromita Neogi, Child Protection Officer form UNICEF, Mr. Partho Roy, State Representative to NCPDR and chief functionary of Kolkata Consultant and Mr. Bishwarup Banerjee from Save the Children. Furthermore, thematic areas for discussion were allotted to the panelists i.e. Child Marriage – Paromita Neogi, Child Trafficking and interventions- Mr. Bishwarup Banerjee, Education and Child Labour- Mr. Partho Roy.

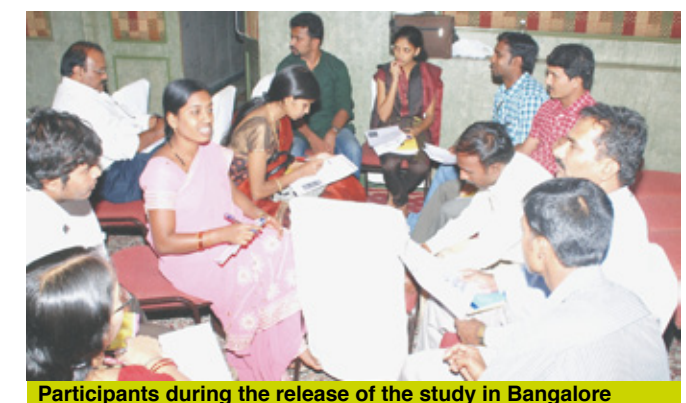
Presentations on each topic were made by the respective panelists. Some very pertinent questions and issues were raised by the participants. Some of the participants were of the opinion that at times, community based fundamental structures served as the root cause of the problem.



#### Bangalore

The national study was disseminated in Bangalore on 30th March, 2012. 115 participants from the CHILDLINE network and other major stakeholders attended this gathering. The session was inaugurated by Ms. Nina Nayak, Chairperson KSPCR.

The findings of the national study were discussed in context to Karnataka. The discussions were focused on four major spaces, namely public services, public safety spaces, common public spaces and community based non-residential spaces. Advocacy initiatives within the four spaces were prioritized as per the needs prevalent in Karnataka. Working groups of experts were constituted for each of these four spaces to debate, help carry out operations and determine the scope of coverage for the study.





## activities across the country

### Christmas Cheer for Kids!

It was a colourful Christmas-fair! **CHILDLINE Lucknow** celebrated Christmas with children to spread happiness in their lives. Santa Claus came bearing gifts for all the children who were overjoyed to see him! The children laughed, enjoyed themselves; sang the Dus Nau Aath song, and also performed on stage.



### Songs, Dance and Masti @ the CHILDLINE Delhi Birthday Party

The **CHILDLINE Delhi** Birthday Party, an annual celebration for the street children of Delhi was an evening filled with fun, entertainment and great food. The day was very special for each and every child, as most of them celebrated their own birthday with much cheer and anticipation.

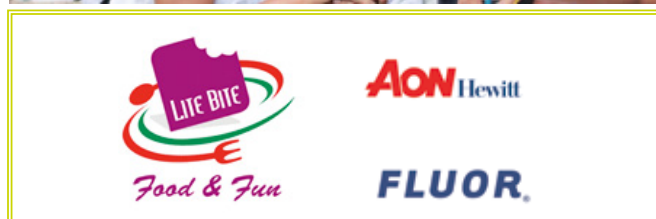
**CHILDLINE Delhi** celebrated its 13th Birthday on November 13, 2011 at Sahoday School Grounds with a party for children from all over- children's homes, the railway stations, the streets and slums of Delhi.

The party saw a huge turnout- over 600 children from 17 **CHILDLINE** partner organisations across Delhi. Many children wearing decorative masks and whistles danced to the music by the DJ while many of them enjoyed watching and learning the secret tricks of the magician at the party.

"I attended the party last year and made a few friends. I really loved this year's party! The fun we had has doubled," said Shankar, who lives on the streets of New Delhi Railway Station.

To make the party special, volunteers from Lite Bite Foods, Fluor Daniel, AON Hewitt and students from Jamia Millia Islamia spent time with the children and arranged many fun activities.

"I enjoyed the party and it was memorable to celebrate my birthday with 600 friends. Thank you **CHILDLINE** for the party, we had a wonderful time," says Anita, a 12 year old street child from Delhi.



## activities across the country

### 13 Schools in Mumbai participate at the Teacher Training Workshop on Child Sexual Abuse (CSA)



CSA Awareness workshop in Mumbai

The 3rd Child Sexual Abuse (CSA) awareness workshop at **CHILDLINE** saw a battalion of 36 volunteers; both teachers and lady volunteers participated with full gusto. This group was one of the most involved and enthusiastic groups of the CSA programme.

Held on the 7th and 8th of January at YMCA international, Mumbai, the CSA awareness training was conducted to acquaint the volunteers with the principal objectives of the programme. This included an overview of CSA related issues (knowledge) and practical communication skills to prepare them for taking on the task of sensitizing children in schools.

This workshop was a little different from the previous ones as it was the first time that we had invited teachers from 53 schools where awareness sessions has already been conducted. Of these, 13 schools sent two teachers each; one from the Primary and the other from the Secondary sections. The aim of inviting teachers was to explore the possibility of making the awareness sessions for children an integral part of the school curriculum.

Children retain better when sessions are repeated year after year and since volunteers would find it difficult to do so, it is best that teachers who are part of the school establishment are trained to deliver. To ensure that we imparted the best training for such teachers and volunteers, the two day training was designed to combine the best of knowledge and skills set combination.

The first session on Day 1 i.e 7th January was one that participants had been waiting for. Volunteers initially had only a vague idea on the '1098 service and how it works'. The session to provide clarity on the **CHILDLINE** service was conducted by Kiran More, Committed Communities Development Trust (CCDT), a **CHILDLINE** partner.

This was followed by a session on 'Child Protection and Child Rights (CPCR)' conducted by Nishit Kumar, Head-Communication and Strategic Initiatives, **CHILDLINE** India Foundation. Starting with a test on 'Rights in India'; Kumar took the participants through the rights given to the Citizens of India by the Constitution, and those specific to children, while introducing them to the United Nations Convention on the Rights of the Child (UNCRC).

The next session that forced all the participants to put on their thinking caps and understand real life case studies, was the session by Suchismita Bose, Director of The Foundation, on 'Understanding the issue of CSA'. Bose covered the entire spectrum of CSA- covering what is CSA, signs and symptoms that one could watch out for, handling disclosure etc.

Amal Solanki, a working professional and a volunteer said, "I was really worried about my lack of knowledge about the issue. All I knew about CSA was what I had gathered from media reports; this session really helped me get a clearer picture. If it wasn't for the training I would have been quite lost on the field."

Jaya Aiyappa, a counselor and sex educator conducted the 'Child Psychology' session. Emphasizing on the care and compassion approach, she said, "It's crucial for parents and teachers to always 'be there' for children, believe in them and use non threatening mediums such as play therapy to help the child heal." Discussing how the impact of CSA differs on the basis of the severity, duration and the age at which abuse takes place, Aiyappa also helped volunteers understand a child's feelings of guilt, shame, betrayal, powerlessness and helplessness.

The next day began with the crucial session on 'Communication Skills' conducted by Sneha Shah and Shashank Gupta from Isra- Centre for Training & Development. They ensured that the workshop was dedicated only for practical training wherein the participants not only practiced their story telling skills, but also realized the important role that body language and non verbal communication play in creating an overall impression. The session also gave the volunteers tips on handling difficult children in the audience or dealing with difficult situations on the field.

Gloria Gonsalves, a teacher from St. Paul's Boys High School, Dadar said, "I am really glad that my school sent me for this training. It'll help me in conducting sessions for the children. I am sure the Communication Skills session has helped all of the participants tremendously."

The volunteers were provided with their school lists drawn up according to their area and language preference; post the wrap up session conducted by Anubhuti Lal, Project Coordinator, CIF and Sneha Kupekar, Asst. Project Coordinator, CIF. The two day workshop resulted in the training of 24 teachers and 11 lady volunteers as 'Certified Trainers in CSA Awareness.'



Participants during a group exercise



activities across the country

HPCL and CHILDLINE team up to introduce a Rescue Van in Mumbai, Delhi & Kolkata

With the expansion of CHILDLINE to every city/district of India, conducting quality intervention and rescue operations in the absence of sustainable funds became a great challenge.

As a complimentary tool to the 1098 service, HPCL tied up with CHILDLINE to provide a vehicle that was available to the CHILDLINE team whenever they needed to undertake a rescue, whenever a child needed to be rushed to the hospital or if outreach programmes needed to be conducted in public spaces.

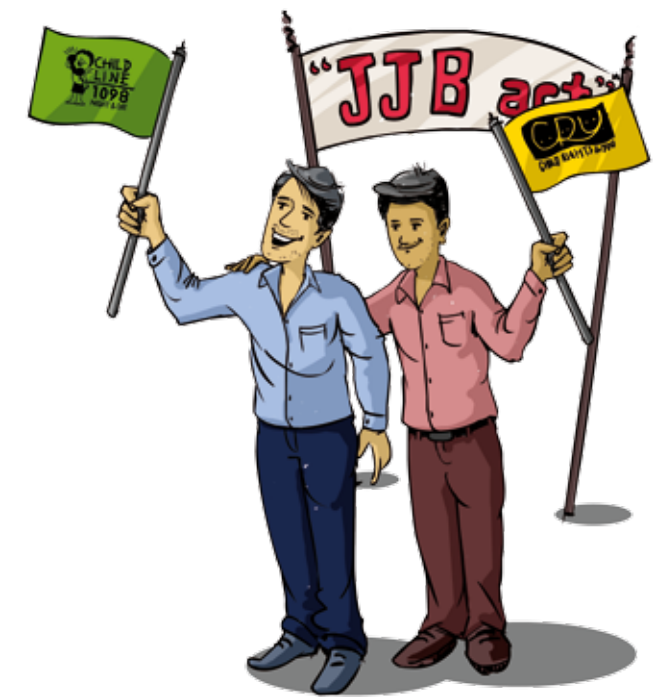
Currently, 3 vans are running in Mumbai, Delhi and Kolkata respectively. As this project has been running successfully for the last 6 months, we aim to provide a rescue van in those areas where public transport is unavailable to our team, where rescue operations are not up to the mark and where the awareness of 1098 remains low.

Today, with the help of the rescue van we have been able to reach 922 children and 945 adults through 93 outreach programmes and rescued 38 children in Mumbai, Delhi and Kolkata.



CHILDLINE Srinagar organizes a consultation on the JJB Act

CHILDLINE Srinagar along with Child Rights and you (CRY) organised a day-long consultation to discuss child rights and protection issues in Jammu and Kashmir (J&K). The meet encapsulated the Juvenile Justice Act and strategies chalking out the way forward.



Speaking on the occasion, Ms. Nighat Shafi Pandit, Director, CHILDLINE Srinagar said, "The aim is to arrive at a blueprint on changes needed in the current juvenile justice framework in Jammu and Kashmir, and its enforcement status. The need of the hour is a robust implementation mechanism to ensure a better juvenile justice system is in place. Civil society and the government need to ensure that children and adolescents are prevented from being exposed to severe danger."

The meeting saw participation from Mr. Naseer Aslam Wani, Home Minister, J&K, Mr. Ali Mohd. Sagar, Minister of Law & Parliamentary affairs, J&K, Mr. Hilal Parray, Director, Social Welfare, Md. Yasin , Additional Secretary, Social Welfare Department.

Raj Ali Muhammad Sagar, Minister for Rural Development and Panchayati said that "the Government is committed towards the protection of juvenile rights and legal measures are being taken to safeguard and strengthen juvenile rights."

"The Government will shortly formulate a new law to safeguard and uphold the rights of the children, a bill to this effect is being shortly introduced in the ensuing assembly session that would further strengthen the already existing law", he added.

Mr. Amir Ali, PRO, Divisional Commissioners Office, Dr. Arshid, Clinical Psychologist, Indo-German Social Services, Chandan Kumar, CHILDLINE India Foundation, Help Foundation, SOS,

activities across the country

CDR - Center for Dialogue & Research, Kashmir Foundation for Organisation Research & Development (KFORD), University of J&K were also present.

The meet concluded that the key areas being focused on are : increasing the age limit of children from 16 to 18 years, which was covered under the act and formation of the Juvenile Justice Board and Child Welfare Committee.

CHILDLINE @ Chaiti festival

CHILDLINE Rayagada participated in the state level tribal festival of sports and culture- the Chaiti Festival 2011 organised by the Rayagada District Administration at G.C.D high School, Rayagada. The CHILDLINE team used the festival as a platform to spread awareness on CHILDLINE in Rayagada.

A large number of school and college students visited the stall and pledged their support to CHILDLINE. Mr.Lala Bihari Himirika, Hon'ble Minister, SC & ST Development department along with district level officials visited the stall too.



Children Speak up at the Children's Gram Sabha

The Panchayati Raj Ministry, Government of Karnataka issued an order (638-2007 dated 30.10.2007) making it mandatory for all Panchayats to provide children a platform to raise their issues and concerns directly with their elected representatives at the Children's Gram Sabha.

CHILDLINE Bidar with support from the District Administration conducted 77 Children's Gram Panchayata during November and December 2011. The Children's Gram Sabhas hold the local government accountable to children and ensures their commitment to children's rights. It also has a powerful impact on strengthening local governance.

Hundreds of Children from Bidar, Humnabad, Basavakalyan, Bhalki, Aurad taluks took part in the Children's Grama Sabha. They kept the spectators spell bound with the display of their talent in various cultural activities -- folk dance, classical dance, drama, music.



Children's Gram Sabha in Bidar



Taluks	Number of GPs where MGS conducted	Total number of children participated
Bidar	17	4425
Humnabad	14	3070
Basavakalyan	17	3228
Bhalki	14	2134
Aurad	15	2335
Total	77	15192



## activities across the country

### Stepping out: 7 wheelchairs donated to disabled children



7 wheelchairs were donated by **CHILDLINE Burdwan** to children suffering from cerebral palsy and who were unable to attend school due to their disabilities.

This act of kindness on behalf of the CHILDLINE Burdwan team allowed maximum freedom of movement for these children and prevention of further deterioration to those children who were disabled and unable to go to school.

### Workshop for Media personnel



**CHILDLINE Shillong** organised a National Initiative for Child Protection (NICP) Workshop for media personnel on November 8, 2011 at Press Club, Shillong.

Editors and Correspondents from the media fraternity - TV, Radio and Print media attended the workshop. The objective of the initiative was to sensitise media personnel on child rights and protection; make the participants aware of existing policies and legislative measures pertaining to protection of children. 51 participants attended the programme.

Experts took sessions on Juvenile Justice Care and Protection of the Children's Act 2000, child friendly media, role of the media and an introduction to CHILDLINE. The discussions focused on the sensitivity of communicating children related issues through media and selection of appropriate messages. Keeping 'child rights' as the focal theme, Rabina Subba, Advocate, Legal Rights Forum spoke at length on the origin, features and objectives of the Juvenile Justice (Care and Protection of Children) Act 2000, a primary legal framework for juvenile justice in India.

She said that "the Act provided for the prevention and treatment of juvenile delinquency and a framework for the protection, treatment and rehabilitation of children in purview of the juvenile justice system and a great caution must be observed while reporting cases pertaining to juvenile justice."

On the role of media and issues concerning welfare of children in Meghalaya, Farida Warjiri, Head of Department, St Edmunds College, Shillong in her session highlighted how children were being traumatised by the media. Warjiri stressed on the fact that the media should focus on remedial measures regarding children's issues as opposed to individuals and their plights, spread awareness and encourage public opinion.

Juvenile in conflict with law, the Juvenile Justice Board, the Child Welfare Committee, objectives of their constitution and their purview of operation, legal provisions under the JJ Act and legal provisions under IPC were other issues discussed at the session.

### Children of North 24 Parganas ask questions on child protection

**CHILDLINE North 24 Parganas** conducted an open house session in the remote area of Sundarban. This session was primarily to make the voices of the children be heard to the local administration.

The programme was conducted in presence of the Local Panchayat Pradhan, Karmadhkshya and other CHILDLINE partners along with 200 children, parents and villagers. The curious children asked many queries to the local PRI members on different child protection issues.

## activities across the country

### CHILDLINE CHALLENGE Award Function

The national level prize winners of the CHILDLINE Challenge competition were honoured during the Award function held in Delhi. Mrs. Rohini Hattangadi was the Chief Guest at the function.



Mrs. Rohini Hattangadi with CHILDLINE CHALLENGE award winners

The competition saw a huge response from 300 schools and 12,000 students. Not only did the young boys and girls demonstrate their knowledge and sensitivity towards the issue of child labour but also showcased their talent as young writers and artists of our country.

Children were accompanied by their proud and delighted parents who filled up the auditorium. Mrs. Rohini gave away the awards to the winners and congratulated them.

CHILDLINE Challenge is a nation-wide competition for children in the areas of painting, short-story writing and other verticals. In November 2010, under the flagship of the CHILDLINE Se Dosti campaign, CHILDLINE launched its first ever competition for school children.

Today, CHILDLINE feels proud to have sown the seed towards a more sensitive and aware culture towards child protection in the minds of the children themselves. In 2012-13, CHILDLINE aims to involve about 50,000 children in the 2nd edition of CHILDLINE Challenge.



Mrs. Rohini Hattangadi honoured the children by giving away the awards

### Thrissur – The city that loves children

**CHILDLINE Thrissur** attended a special council organised by the Municipal Corporation of Thrissur to discuss the problems faced by children in the city. The Special Council meeting aimed to sensitise counselors on child rights and took cognizance of the urgency of the current situation and resolved to launch a massive programme by the name "Thrissur – the city that loves children" with the active collaboration of the Corporation Council, Police Administration, Child Welfare Committee and CHILDLINE.

Thrissur – the City that Loves Children" project aims at creating a child-friendly society that allows children to grow up in an atmosphere of trust, protection, and care. Any attempt to violate the rights of the child should be seriously dealt with.

The specific objectives of the project include creating awareness among people of the rights of the children and making them realise society's responsibilities towards children.

Addressing a special session of the Corporation Council, Laisa Paul, District Coordinator, CHILDLINE Thrissur, pointed out that CHILDLINE had registered 22,458 intervention calls till 2010-2011.

### CHILDLINE Trichy turns 11

**CHILDLINE Trichy** celebrated its 11th anniversary with the launch of a home nursing training programme for young widows in Trichy. The training aimed to empower young widows from weaker sections of society, who are vulnerable to sexual exploitation to support themselves and engage in income generating activities by identifying and honing their skills.

J. Godwin Premsingh, Director, CHILDLINE (nodal) Trichy and Janaki Kesavaraj, Secretary, SOCSEAD were present. The event was more memorable with the presence of slum children rehabilitated by the organisation.

### Christmas celebrations with Big Bazaar

CHILDLINE and Big Bazaar celebrated 'Christmas Masti with kids' in 13 outlets in Mumbai. The objective was to create an area at the store dedicated to CHILDLINE, Christmas and children. Customers of Big Bazaar bought Christmas decorations, the proceeds of which came to CHILDLINE.





## activities across the country

### CHILDLINE @Delhi Marathon 2011



Ms. Preet Dhupar ran for CHILDLINE

The 7th edition of the Airtel Delhi Half Marathon saw a 30,000 people participation. 50 runners from **CHILDLINE Delhi** including children and adults sang the 'Dus Nau Aath' song whilst carrying CHILDLINE posters and moving along the race route. There were runners dressed in CHILDLINE T-shirts, caps brandished placards on child protection and waving CHILDLINE flags and banners. Their vociferous chants did not go unnoticed with the audience there.



CHILDLINE supporters in action

Preet Dhupar, Director Finance & Operations, BBC World (India) ran as a Dream Challenger in the Great Delhi Run for the sixth consecutive year. "Having run for the past 5 years, the Delhi Half Marathon has become a part of my life. The event has been a great opportunity to raise funds for a greater cause. It's about charity and running for CHILDLINE and raising money."

R. Chandramouli, Senior Consultant, IBM ran as Dream Maker making his debut run for CHILDLINE. "It is an incredible feeling to run the marathon for CHILDLINE. My purpose is to increase the awareness about the cause. I support CHILDLINE 1098 to reach out more children who need care and protection."

### CHILDLINE Firozabad receives the Smriti Patra National Award

On January 26, 2012, Mr. Zafar Alam, Director, **CHILDLINE Firozabad** was presented with Smriti Patra National Award on the eve of the 63rd Republic day celebration in Firozabad. This was in recognition of CHILDLINE's exemplary work in restoring, providing shelter, and rescuing children. The Award was presented by Mr. Sunil Kumar Gupta, District Judge, Mr. Surendra Singh, District Magistrate and Manjil Saini, Superintendent of Police.



Dr. Zafar Alam receiving Smriti Patra National Award

CHILDLINE Firozabad was instrumental in handing over 198 children to their parents in Uttar Pradesh and in other states during 2011. "CHILDLINE 1098 has become a voice for every child in Firozabad. I am humbled by this gesture in recognising CHILDLINE's work," said Mr. Zafar Alam, CHILDLINE Director, Firozabad who also Heads, Chirag Society (CHILDLINE Collab Organisation in Firozabad). "I am also happy that this is an acknowledgment of the very rewarding and fruitful work carried out by CHILDLINE Firozabad. It is the result of our team work."

### CHILDLINE opens its 3rd booth in Coimbatore

**CHILDLINE Coimbatore** with support from the Coimbatore Corporation and the Police Department launched the 3rd CHILDLINE booth at Singanallur bus stand, Coimbatore. This was a part of extending the service and reach to children in distress. G.S. Nayagam, Director, Faithful Security, S.K. Jayaraj, Assistant Executive Engineer, Coimbatore Corporation, and P. Chandra Mohan, Assistant Commissioner of Police, East (Law & Order), were present during the launch of the new booth.

"CHILDLINE has also formed a support group with the involvement of auto drivers, bus drivers, conductors, people running telephone booths, who would report if they spotted wandering children. Doctors, nurses, police personnel, staff of ICPS and others were also integrated into the programme," said S. Umadevi, CHILDLINE Coimbatore. We had planned to conduct full-day sessions for teachers and police personnel to cultivate a child-friendly attitude. We receive a lot of complaints about corporal punishment," she added.

According to Fr. Xavier, around 655 children have been rescued from Coimbatore through the 1098 service from January to November 2011 while 584 children were rescued in 2010.

## activities across the country

"The other 2 booths were functioning at Coimbatore Central Railway Station and Kavundampalayam respectively. The booths are open during the day, when there is movement of people and traffic in the area is at its peak. The initiative started six years ago and offered services to over 30 children a month," he said.

### CHILDLINE Ranchi organizes a workshop to address the issue of substance abuse

"Those between 5 and 18 years are falling prey to addictions such as sniffing glue, lodex and petrol. Irresponsible family members, difficult family circumstances and poverty has lead them to substance abuse," said N.K. Tah, Director, **CHILDLINE Ranchi**. Children get cash through petty theft at night, another worrying offshoot of substance abuse, he added.

CHILDLINE Ranchi in collaboration with the National Institute of Public Cooperation and Child Development (NIPCCD) organised a workshop on substance abuse at the International Library and Cultural Centre. The workshop aimed to address rise in the number of children indulging in substance abuse in Ranchi.

According to figures available with CHILDLINE Ranchi, 70 children were found indulging in substance abuse between 2008 and 2012 from localities notorious for drug peddling. These areas include Bargain Bustee, Madhukam Bustee, Hatma Bustee, Argora railway station, Khadgarha bus stand, Dibdihi, Karbala Chowk among others. In 2008, less than 5 such cases had been reported.

Speaking on preventative strategies, Alka Nizamie, Director of academics at Deepshikha said, "This trend is alarming and the need of the hour is a sustained campaign with the help of police officers. Parents should also keep a tab on whom the child is mingling with and the places they are frequenting," she said.

It was collectively decided that a youth group should be formed in each locality to involve children in activities. The outfit should prepare a list of dropouts and identify the points where children and drug peddlers meet. A peer group can counsel children and stop this menace. Efforts should be made to enroll children in school to distract them from the use of substance.

### NICP workshop for Gaonburas in Northeast India

**CHILDLINE Dimapur** organised a day long workshop for Gaonburas and community leaders of Dimapur on September 23, 2011. The workshop aimed to create awareness on CHILDLINE 1098, equipping them with knowledge on child rights violation, child rights and protection and the Juvenile Justice System.

N.Hushili Sema, Deputy Commissioner, Dimapur addressed the community leaders during the inaugural session and appealed to them to cooperate and extend their support towards

CHILDLINE. She also said that domestic child labour in the context of Nagaland has become a matter of grave concern and urged the community leaders to take on their responsibilities. She encouraged them to act more effectively in protecting and rehabilitating children who were in need.

### CWOs in Varanasi undergo an NICP workshop

**CHILDLINE Varanasi** organised a workshop for Child Welfare Officers to sensitise them on child related issues. The programme was inaugurated by the Superintendent of Police (city), Varanasi, while the Dy. Chief Probation Officer, Varanasi, Officials M.G-Kashi Vidyapith were also present.

The workshop for 50 participants was organised by CHILDLINE Varanasi with support from National Institute of Public Cooperation and Child Development (NIPCCD).



NICP workshop in Varanasi



### Jawans of RPF and coolies at Jammu Railway Station sensitized on CRCP

A NICP workshop was held at the Jammu Railway station for sensitizing the jawans of railway protection force (RPF) and the railway coolies with an aim to orient them on the subject of child rights and protection.

RN Meena, Divisional Traffic Manager, Railways, Jammu was the Chief Guest of the function. Addressing the gathering, Dr. Kavita Suri gave a brief on CHILDLINE and its activities. Dr. SK Saini, Senior Commandant, Railway Protection Force was the guest of honour.

The Chief Guest appreciated the efforts of CHILDLINE and appealed to all the functionaries present to give their utmost priority to cases addressed by CHILDLINE. "The jawans of RPF and the coolies at the Railway Station have an important role in protecting the rights of children," pointed out Meena.



## activities across the country

### L&T and CHILDLINE celebrate the International Clowns festival



The International Clowns festival was an event organized to give our children a day filled with laughter and games. Children from all across Mumbai, including various children living in shelters, street children and community children from Powai gathered at the IIT auditorium to watch a bunch of clowns perform for them.

The afternoon began with all the children breaking up into groups and having lunch. They waited patiently while the clowns prepared backstage for an hour filled with laughter and drama.



**Clowning for CHILDLINE: International clowning performing for the children in Mumbai**

The theme of the festival was comedy, juggling, magic, mime and laughter. Giggles and squeals were echoing throughout the auditorium which remained packed with close to 500 children.

Not only did the clowns perform for the children but also taught some of their circus tricks to the CHILDLINE staff who work on the field and L&T employees. They were taught circus skills which could be taken back and taught to the children or used for basic modules like team and capacity building.



### Medical camp for community children organised by CHILDLINE Mumbai



**Children at the medical camp in Dahisar**

The L&T Medical Van drove along the inroads of Dahisar, Mumbai to park itself and begin the first of its annual medical camps with CHILDLINE's community children.

Intrigued children gathered around the community room wondering why there was a Van parked near the local chai wala and what it was here for. Mothers began walking towards the community room with their children, some exceedingly certain of the problems their children had, some skeptical of medical treatment and some open minded to curing their children. The doctor focused on counseling the parents and children and providing them the best possible prescriptions for various illnesses.

The essence of the medical camp tie-up between L&T and **CHILDLINE Mumbai** lies in the fact that the same children who were treated by the doctor will meet the doctor once again after a gap of three months. The objective remains clear- free medical service for children who don't have access to quality care and a well designed programme to ensure the child is given the best possible treatment over a sustained period of time.

The camp saw a huge turnout and resulted in a more educated community. This event was the beginning to a series of medical camps for children, with the purpose of educating them on basic health/sanitation/medical issues and providing them access to medical care.

### CHILDLINE Trivandrum@ Attukal pongala festival

**CHILDLINE Trivandrum** put up a stall within the temple premises, during the Attukal Pongala festival with the objective of spreading awareness on CHILDLINE and reaching out to the masses who visited the temple. Banners and posters were displayed at the stall, drawing in curious by passers to understand the CHILDLINE service.



## activities across the country

### Vodafone employees spend an afternoon with pavement dwellers in Mumbai



**Vodafone employees made the children smile**

A group of 50 girls who are pavement dwellers in the Mumbai Central area come to Hamara Foundation, a partner organization of CHILDLINE India Foundation for the purpose of acquiring vocational and study lessons. These girls are from low economic groups, where their living conditions are not conducive for their development.

Vodafone employees in Mumbai volunteered to spend the day with these young girls. The employees engaged the children with their innovative ideas ranging from dancing, drama and games.

The girls' exuberant confidence and talent brought a smile on the faces of the volunteers. After a grueling session of entertainment, the volunteers distributed goodie bags and chocolates amongst the children.

What began as a casual gathering of volunteers and young girls ended in a fun-filled experience for both; memories of which will last for years to come.

### CHILDLINE Calicut conducts a workshop on Child Sexual Abuse for public health nurses

With the objective to sensitize Public Health Nurses on the issue of Child Sexual Abuse, organised a workshop for the same. It saw participation of 60 Junior Public Health Nurses from medical departments across the city. Speaking on the occasion, Dr. Appunni, Additional District Medical Officer, Calicut pointed out that Child abuse is a complex phenomenon with multiple causes. Understanding the causes of abuse is crucial to addressing the problem of child abuse.



**Participants at the workshop**



**Dr. Appunni making a point**

"With a widespread increase in the cases of child sexual abuse, this workshop is an attempt to sensitize Nurses about the psychological, legal and medical aspects related to child sexual abuse, as they are the ones who deal with such cases on a daily basis," said Mr. Muhammadali. M.P, City Coordinator CHILDLINE Calicut.

Topics included the legal, medical, psychological and social aspects of dealing with victims and offenders. The workshop was conducted by the National Institute of Public Cooperation and Child Development in collaboration with the CHILDLINE India foundation (CIF).

### CHILDLINE Mumbai introduces the 'Power of Banking' session with community children

The 'Power of Banking' is a unique initiative jointly undertaken by HDFC Bank Ltd and CHILDLINE India Foundation. The prime objective of this programme is to take basic financial knowledge to community/street children.

The module includes an introduction to basic concepts such as 'A bank', 'Savings', 'Budgeting' and the like. The session is conducted with the aid of a detailed script and illustrations.

This initiative is customized to the understanding of the children. Story telling is used as a tool to familiarize children with concepts on 'Banking', 'Debit and Credit cards' and 'good and bad spending habits'.

'Power of Banking' is a learning not only for the children, but also for the employees at HDFC Bank. The interaction between the community children and the volunteers was fun, energetic, interactive and most importantly a stepping stone for an initiative that has far reaching abilities. Piloted in Mumbai, this initiative aims to spread out to other cities across India.



**Story telling session for children**



## regionalmeets

CIFs regional meets act as a platform for the network to grow, learn and flourish. The meet allows for sharing of best practices and addressing challenging issues affecting CHILDLINES across the country. The regional meets boost energy amongst the network on how to best serve the needs of children.

### **EAST Event:**

The Eastern Regional Meet for Team Members and Coordinators

**Date:** December 11- 17

**Place:** Puri

Ms. Anjali Behera, Minister (in Charge), Department of Women and Child Development, Govt. of Orissa was the Chief Guest on the occasion. Mrs. Mrudumandakani Mohanty, DSWO, Puri, Mrs. Madhumita Das, Joint Secretary, OLS, Bhubaneswar and Mr. Debashis Rath, Director, CHILDLINE Puri was also present.



Team Leaders and Coordinators meet at Puri

Several sessions were held which included a session on Gender and Sexuality. Dr. Ranjana Vaishnav, UNFPA, Jaipur stressed upon the importance of the Gender and Sexuality in identifying and addressing needs of a survivor. A short film on Child Sexual Abuse was screened during the session reflecting the nature of abuses and subsequent means to deal with such incidences effectively. Specific activities were conducted to have better understanding for the participants. Participants were called on to enact the storyline with special citation on the role to be played by various stakeholders and messages to be sent on the particular topic while conducting an outreach programme.

Ms. Anuradha Mohanty took a session on 'Right to Education Act: Addressing Child Protection.' She said Child Rights is an inclusive and holistic concept. The Right to Development acts as the main anchor for convergence among the other categories of child rights thus ensuring the all-round and inclusive development of a child. As part of the sessions that were held, several interesting exercises were conducted to improve the quality of role-plays to generate interest.



Participants at the meet

### **WEST**

#### **Event:**

The Western Regional Meet for Team Members and Coordinators

**Date:** December 12th to 16th, 2011

**City:** Pune



Team members and Coordinators meet at Pune

A session on communication by Mr. Rajesh Hivare and Mr. Sandip Medhe, Abhivyakti Media for Development focused on building team capacity to help communicate effectively with children as well communicate effectively with the community at large.

Ms. Geetanjali, Head, WRRRC, CIF welcomed the participants. She reinforced the importance of data management and proper documentation. Mr. Nishit Kumar, Head, CSI, CIF took a session on CHILDLINE Contact centre (CCC) and Telecom. Mr. Nishit stressed that "CHILDLINE have been effectively making use of contemporary technology to improve efficiency by upgrading services by using BPO technology. The service needs to reach every part of the country; and technology married to telecom is the perfect bridge to do this," he added. The meet aimed at providing new inputs and trainings to the participants and to share innovative approaches and best practices among the regional CHILDLINES.

The meet called for the need to exhibit impact both in terms of quality and quantity of intervention and advocacy initiatives.



Participants during group exercise session

## regionalmeets

### **NORTH**

#### **Event:**

The Northern Regional Meet for Team Members and Coordinators

**Date:** September 26- 30, 2011

**City:** Dehradun



Team Members and Coordinators meet at Dehradun

The focus of the session was on building skills required for engaging children and increasing community participation. Ms. Heenu Singh, Head, NRRC called on team members to proactively conduct outreach activities in raising awareness at the city level. She emphasised that the number of calls in a city would depend on the effectiveness of how we engage with the beneficiaries. Mr. Kapil, writer, poet and an expert in theatre conducted a series of games and activities to help the participants understand communication and develop outreach skills and overcome their inhibitions in interacting with people.



Mr. Abhishek Pathak making a point

Mr. Santosh Shinde, a Child Rights activist took a session on 'Understanding Child Rights and Right based tools.' He stressed on the need for awareness of children's right to protection against all forms of violence and to improve capacity building in children's rights and child protection, and to share good practices and innovative methods.

### **SOUTH**

#### **Event:**

The Southern Regional Meet for Team Members and Coordinators

**Date:** 17th- 22nd , 2011

**City:** Chennai



Team Members and Coordinators meet at Chennai

The highlight of the meet were discussions on state wise advocacy namely Child Marriage in Karnataka, Child labour in Tamil Nadu, Child Sexual Abuse in Kerala, JJ System and functioning with relevance to CHILDLINE service in Andhra Pradesh.

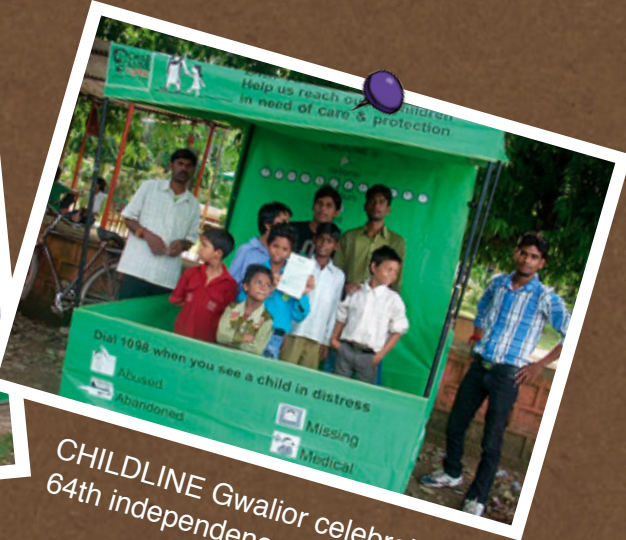
The meet spread over six days was divided in two days for each state covering the following areas- integrated-community based approach to combat Child labour, networking and linkages, instruments & mechanisms for effective child marriage prohibition, working with Juvenile Justice System & JJ Act and child sexual abuse- strategies on prevention, intervention and rehabilitation, challenges faced in CSA interventions, preventive strategies for CSA Awareness. The meet also urged the partners to initiate active advocacy on various issues.



CHILDLINEdashboard



CHILDLINE Guwahati conducts an awareness programme at Big Bazaar



CHILDLINE Gwalior celebrates India's 64th independence day with children



District Magistrate visits CHILDLINE Darbhanga to discuss child labour rescue cases



CHILDLINE Gwalior organised Open house for Children



CHILDLINE Gwalior celebrates its 5th Birthday with 100 children



CHILDLINE Gwalior conducts training for police personnel













# CHILDLINE Ringing

CHILDLINE Silvassa ringing!



CHILDLINE Dungarpur Ringing



On this occasion, Mr. Tarachandji Bhagora, M.P. Dungarpur unveiled CHILDLINE leaflet along with Mrs. Urmila Ahari, JJB Member; Mr. Anil Jain, CEO, Shree Rajasthan Texchem Limited; Mr. J. L. Vyas, Personel Manager, Shree Rajsthan Texchem Limited and Mr. Bharat Nagda, Director, CHILDLINE (Collab) Dungarpur.

Guntur



Mr. Harish Kumar Gupta, Inspector General of Police launched CHILDLINE in Guntur. The IG assured CHILDLINE that the police would act in a resolute manner against all forms of child labour, child abuse and exploitation and promised that the efforts by the Police would ensure a considerable reduction in incidences of child exploitation. He also requested the Women and Child Welfare Department and other NGOs to make provision for rehabilitating the children.

S. Syamsundar, Superintendent of Police, Urban, J. Nirmala, Project Director, Department of Women and Child Welfare, Guntur, Aruna George, Convener, District Forum for Child Rights were also present at the event.

J. Nirmala, Project Director, Department of Women and Child Development said that the department would soon start the Integrated Child Protection Shelter to rehabilitate children.

## Did you know?

CHILDLINE 1098 is the only development sector service that can be accessed across all India's states from all Telecom Service providers and is India's largest service in terms of number of calls.

# CHILDLINE on facebook

Child Helpline International

seems like every day there is another CHILDLINE opening! Well done! Bravo!

Mala Riha Savara

May this result in greater security for all our children!

Tez Kumar

nice keep it up

Varghese Karackattu

I think NICP should move to next stage - #to a perfect legislation and implementation. what do u think?

International Clown Fest - India

Thank you

Tirtha Gurung

Well done childline...

Dr Sandeep Sharma

Nice work..!!!

Amrinder Singh

thanks for the awareness about the right of children

Roma Jaiswal

Good job...

Toto Johnson

It was a great honor and a pleasure to be a part of this wonderful time together...

Brajesh Raj

very nice..... events

Nagasimha G Rao

Ysday in CAB meeting BSNL bengaluru promised to print childline massage on bill..:)

Find us on Facebook

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Get updated with the latest news and happenings at CHILDLINE.

Follow us, share, comment, and discuss. Support our cause!

Visit the CHILDLINE website

www.childlineindia.org.in and Like us



## Did you know?

The partnership between the Government and CHILDLINE India Foundation is perhaps the most significant public-private partnership in the development sector





# CHILDLINEexpressions

## Wall paintings in Davangere

**CHILDLINE Davangere** has received permission from the Zilla Panchayat for CHILDLINE wall paintings at the village level. The CEO has directed the Gram Panchayat officials to go ahead with wall paintings in their respective territorial jurisdictional area. Kudos to the efforts of CHILDLINE Davangere partners!

## CHILDLINE Hoardings in Ahmedabad

CHILDLINE hoardings are placed in prominent places of Ahmedabad, namely Kalupur, Maninagar, Memko, Subhash Bridge and S.T. bus stop. Thanks to District Collector and CHILDLINE Ahmedabad.



## CHILDLINE present on the Darjeeling Police website

The CHILDLINE logo is now available on the official website of the Darjeeling Police. A special thanks to Assistant Superintendent of Police, Darjeeling for supporting the cause. <http://darjeelingpolice.org/>

## Supporting CHILDLINE Kangra

The Office of the District Welfare Officer, Kangra district, Dharamshala has issued a circular to all Tehsil Welfare Officers to extend their support to **CHILDLINE Kangra**. This will help the CHILDLINE team to create awareness about the existence of the CHILDLINE service in the Tehsils of Kangra.

## CHILDLINE Cuttack identity Cards

**CHILDLINE Cuttack** got the Police Commissioner and Collector to sign CHILDLINE identity Cards.

## Extending support to CHILDLINE Srinagar

The office of Divisional Commissioner, Kashmir division has issued a circular to all senior government stake holders to extend their support to the **CHILDLINE Srinagar**.

## CHILDLINE Logo on BSNL Bills

**CHILDLINE Kishanganj** printed the CHILDLINE logo on one lakh BSNL bill. CHILDLINE 1098 reaching one lakh BSNL subscriber households is a great medium for mass awareness

## CHILDLINE Kangra awareness in Gram Sabha

The Block Development officer in Kangra district has issued a circular to all Panchayat secretary/ assistant to create awareness about 1098 service during meetings of the Gram Sabha.

## Wall paintings in Kolkata



## CHILDLINE awareness in Primary and Middle Schools

The Sub-Divisional Education officer of Aizawl district granted permission to the **CHILDLINE Aizawl** for conducting awareness programmes at Primary and Middle Schools within Aizawl East Sub-division.

## CHILDLINE logo on the BSNL bill in Aizawl



## Extending support to CHILDLINE Manali

The office of the District Welfare Officer, Kullu district, Manali directed the heads of government offices to extend their support to **CHILDLINE Manali**.

## Tourism department of Himachal Pradesh to assist CHILDLINE

The Tourism Department, Government of Himachal Pradesh issued directions to Director, Tourism and Managing Director,

# CHILDLINEexpressions

Himachal Pradesh Tourism Development Corporation (HPTDC) for issuing a circular to all District tourism development officers/Hotel inspectors and Tourist information centres and Marketing officers of HPTDC for creating awareness on the CHILDLINE service.

## CHILDLINE Hoarding at Godrej



With an aim to spread awareness on CHILDLINE 1098, a 15x 5 feet CHILDLINE hoarding is placed in the Godrej Office premises in Ulwadi, Guwahati. The hoarding is sponsored by Godrej.



## For School Kids!

Participate in the CHILDLINE Challenge 2011-12. <http://www.dus-nau-aath.blogspot.in/2012/01/participate-in-childline-challenge-2011.html>

## CHILDLINE 1098 Running the Mumbai Marathon 2012! Raise Pledges for CHILDLINE

<http://www.dus-nau-aath.blogspot.in/2012/01/running-for-right-to-happy-childhood.html>

## Bringing joy to kids!

Vodafone Essar Limited donates bicycles to children in Udaipur: <http://www.dus-nau-aath.blogspot.in/2012/01/childline-vodafone-brings-joy-to-kids.html>

# CHILDLINE on the web

<http://www.childlineindia.org.in/1098/press-coverage-2011.htm>

## News Bytes

Komal Ganotra, Head, Advocacy Initiatives, CIF participated in a debate moderated by Arnab Goswami, Editor-in-Chief, Times Now as a panelist, to discuss the issue of battered and bruised 2 year old baby girl Falak fighting for her life at a hospital in Delhi .



## Watch here:

<http://www.timesnow.tv/Debate-Falak-battles-for-life-2/videoshow/4394655.cms>

## News & Events

### Workshop for Junior Public Health Nurses

<http://www.childlineindia.org.in/1098/Workshop-for-Junior-Public-Health-Nurses-2012.htm>

### CHILDLINE Warangal Celebrates Republic Day

<http://www.childlineindia.org.in/1098/Republic-Day-Celebrations-in-Warangal-2012.htm>

### NICP workshop in Ranchi

<http://www.childlineindia.org.in/1098/NICP-workshop-in-Ranchi-2012.htm>

### Workshop for Police Personnel in Nashik

<http://www.childlineindia.org.in/1098/Workshop-for-Police-Personnel-2012.htm>

### 15 children rescued in Salem

CHILDLINE Salem rescues 15 boys, all aged below 18, from Bihar at Salem Junction

<http://www.childlineindia.org.in/1098/In-safe-hands.htm>

### The Everywhere Child Project

CIF released 'The Everywhere Child Project..a child friendly place in every space', a National Study on Child Protection Mechanisms on the January 4, 2012.

<http://www.childlineindia.org.in/1098/A-child-friendly-place-in-every-place.htm>

### Traumatized Victims

Shocking- 20 girls aged between 10 and 12 years were lured with sweets and money by a Pedophile in Kasaragod, Kerala rescued by CHILDLINE Kasaragod.

<http://www.childlineindia.org.in/1098/Traumatized-Victims.htm>



# CHILDLINEgallery

## NATIONAL DIRECTORS MEET



The Additional Secretary, Ministry of Women and Child Development, Shri Sudhir Kumar (centre) inaugurating the National Directors Meet in Delhi; as Joint Secretary, MWCD Shrimati Preeti Madan, Executive Director, CIF, Ms.Kajol Menon looks.



(From R to L) The Secretary, Ministry of Women & Child Development, Chairperson CIF, Shrimati Neela Gangadharan; Trustee, CIF; Dr.Armaity Desai at the National Directors Meet in Delhi; the Additional Secretary, MWCD, Shri. Sudhir Kumar and Joint Secretary, MWCD, Shrimati Preeti Madan are also seen.



Trustee, CIF, Mr.Nawshir Mirza making a point; Dr.Armaity Desai is also seen



The Trustee, CIF, Dr.Armaity Desai; Principal Secretary, Women and Child Development, Government of West Bengal, Dr TukTuk Kumar; Chief Child Protection Officer, UNICEF, Delhi, Mr. Jose Bergua; Executive Director, CIF, Ms.Kajol Menon at the panel discussion



(From L to R) The National Convener, India Alliance for Child Rights, Delhi, Ms.Razia Ismail; Social Activist and Writer, Mr. Harsh Mander at the plenary session



The Principal Secretary, Women and Child Development, Government of West Bengal, Dr TukTuk Kumar addressing the gathering.

# CHILDLINE across the country





# CHILDLINEfamily

## Government Partners

Ministry of Women and Child Development, Department of Telecommunications, Ministry of Health, Railway Ministry, Department of Social Defence/ Social Welfare.

## NGO Partners

### North

**Agra** [Childhood Enhancement through Training & Action], **Ajmer** [DISHA-Roman Catholic Diocesan Social Service Society, Rajasthan Mahila Kalyan Mandal, Grameen Evam Samajik Vikas Sansthan, Mahila Jan Adhikar Samiti, Gharib Nawaz Mahila Awam Bal Kalyan Samiti] **Allahabad** [Diocesan Development & Welfare Society], **Alwar** [Nirvanavan Foundation], **Ambala** [Zilla Yuva Vikas Sangathan], **Amritsar** [Navjeevan Charitable Society for Integral Development], **Aligarh** [UDAAN Society], **Balia** [Navbhartiya Nari Vikas Samiti], **Barmer** [Dhara Sansthan, Gramin Vikas Sansthan], **Bahraich** [Pratham, Developmental Association for Human Advancement, Bhartiya Gramothan Seva Sansthan, Sahas Seva Sansthan], **Bharatpur** [Disha Foundation], **Bikaner** [Urmul Trust, Urmul Jyoti Sansthan, Urmul seemant samiti, Urmul Setu Sansthan], **Chandigarh** [Youth Technical Training School], **Chitrakoot** [Akhil Bhartiya Samaj Seva Sansthan], **Dehradun** [Mountain Children's Foundation], **Delhi** [Salaam Baalak Trust, Don Bosco Ashalayam, Delhi Brotherhood Society, Prayas, Butterflies], **Dungarpur** [Rajasthan Bal Kalyan Samiti, Bhorku Charitable Trust, Mahila Grameen Vikas Evam Taktiki Prashikshan Sansthan], **Firozabad** [Chirag Society], **Gautam Budh Nagar** [FXB India Suraksha, SADRAAG, Association for Welfare Social Action & Research India] Ghaziabad [Asha Deep Foundation], **Gorakhpur** [DISA, Purnvachal Gramin Seva Samiti], **Gurgaon** [Shakti Vahini], **Haridwar** [Shri Bhuvneshwari Mahilla Ashram], **Jaipur** [India, Jan Kala Sahitya Manch Sanstha, Institute for Development Studies], **Jalandhar** [Nari Niketan Trust], **Jammu** [Indian Red Cross Society, University of Jammu], **Jaislmer** [CECOEDECON], Jhansi [Society of Franciscan Brothers], Kangra [Urban Tribal & Hills Advancement Society], **Kanpur** [Subhash Children's Society], **Kota** [Alarippu, Rajasthan State Bharat Scouts & Guides], **Kaushambi** [Vaishno Gram Vikas Seva Samiti, Kamla Gram Vikas Sansthan, Jan Kalyan Mahasamiti], **Lakhimpur** [PACE, Chitranshu Samaj Kalyan Parishad], **Lucknow** [Human Unity Movement, National Institute for Public Cooperation and Child Development], **Ludhiana** [Swami Ganga Nand Bhuri Wale International Foundation], **Manali** [HP Mahila Kalyan Mandal, Himalayan Friends], **Meerut** [Janhit Foundation], **Maharajan** [Vikalp, Sriшти Seva Sansthan, Purnvachal Gramin Seva Sansthan], **Moradabad** [Society for All Round Development], **Patiala** [Navjivini School of Special Education, Society for welfare of the Handicapped, Department of Social Work, Punjab University], **Saharanpur** [Bharat Seva Sansthan], **Solan** [Himachal Pradesh Voluntary Health Association], **Shimla** [Himachal Pradesh Voluntary Health Association], **Srinagar** [Human Efforts for Love & Peace Foundation], **Tonk** [Shiv Shiksha Samiti], **Udaipur** [Seva Mandir, Udaipur School of Social Work], **Varanasi** [Gandhi Adhyanpeeth, Association for the Socially Marginalized's Integrated Therapeutic Action (ASMITA)]

### South

**Anantapur** [Women's Development Trust, Rural and Environment Development Society, Human And Natural Resources Development Society, Praja Seva Samaj], **Andaman** [Dweep Prayas (collab, Dweep Prayas support)], **Bangalore** [Association for Promoting Social Action, Bangalore Oniyavara Seva Coota (BOSCO), Child Rights Trust], **Ariyalur** [Organization for Social Action and Improvement (OSAI), Gandhi Gramodhaya Society (GGS)], **Bellary** [Centre For Rural Development, Bellary Diocesan Development Society, Don Bosco-The Hospet Salesian Society, Rural Education & Action Development, Society for Integrated Community Development], **Bidar** [Sharada Rudseti Institution, Don Bosco Youth Empowerment Services, Sahayog, Dr. B. R. Ambedkar Cultural & Welfare Society, ORBIT], **Chennai** [Department of Social Defence, Indian Council for Child Welfare, Don Bosco Anbu Illam, Nesakaram-SEEDS, Asian Youth Centre, Mariyalaya, World Vision India], **Chittoor** [Sree Sakthi Sangathan, Rural Organization for Poverty Eradication Services, Rural Institute for Social Education, Academy of Gandian Studies], **Cuddalore** [Indian Council for Child Welfare], **Coimbatore** [Don Bosco Anbu Illam], **Dharmapuri** [Thecodu Federation society, Don Bosco College, Hebron Caring Society for Children], **Davangere** [Adarsha Samaja Karya Samsthe, Don Bosco Child Labour Mission, SPOORTHY, Kolache Pradesha Parisara Parivarthane Mathu Halligala Abhirvudi Samsthe, Social Welfare & Rural Development Agency-Karnataka], **Dharwad** [Sneha Education & Development Society, Socio-Economic Education Development Action, Karmani Grameena Seva Pratishthan, Kalyana Kiran Social Service Institution], **Dindigul** [Dindigul Multipurpose Social Service Society, CEDA Trust, Mutual Education for Empowerment and Rural Action], **Eluru** [Social Service Centre, Department of Social Work-DNR College], **Gulbarga** [Seth Shankarlal Lahoti Law College, Don Bosco PYAR, Margadarshi], **Guntur** [Good Shepherd Convent, Social Education and Economic Development Society (SEEDS)], **Hyderabad** [Centre for Social Initiative & Management, Divya Disha, Society for Integrated Development in Urban and Rural Area], **Jdukki** [Marian College Kuttikanam, Voluntary Organization for Social Action and Social Development (Collab), Voluntary Organization for Social Action and Social Development (sub centre), Vijayapuram Social Service Society], **Kanchipuram** [Asian Youth Centre, Hand in Hand], **Kannur** [Don Bosco College, TelliChery Social Service Society, Association for the Welfare of Handicapped], **Kanyakumari** [Kottar Social Service Society, Holy Cross College], **Karur** [Psychological and Community Health Organization Trust], **Kasargod** [Mar Thoma College of Special Education, Institute of Applied Dermatology, People's Action for Non Formal Education & Development in Technology], **Kochi** [Don Bosco Sneha Bhavan, Rajagiri College of Social Sciences], **Kollam** [Quilon Social Service Society, Quilon Don Bosco Society, Punalur Social Service Society], **Kolar** [MANASA Centre for development and social action], **Kottayam** [Bishop Choolaparambil Memorial Outreach Joint Action to Strengthen Society (BCM OJASS), Vijayapuram Social Service Society (VSSS), We Care Centre], **Kozhikode** [Association for Welfare of the Handicapped, Farook College], **Madurai** [Madurai Institute of Social Sciences, Sakthi (Vidiyal)], **Malappuram** [Pocker Sahib Memorial Orphanage College, Sheshy Charitable Society, Rajagiri Outreach], **Mandya** [Vikasana Institute for Rural and Urban Development, Bheem Integrated Rural Development Society], **Mangalore** [Roshni Nilaya, School of Social Work], **Mysore** [Organization for the Development of People, Rural Literacy & Health Programme, Nisarga Foundation], **Nagapattinam** [Avvai Village Welfare Society, Society of DMI], **Nellore** [Vasanthalakshmi Charitable Trust & Research centre], **Nizamabad** [Perali Narasiah Memorial & Charitable Trust], **Ongole** [HELP], **Palghat** [Preshitsha Social Service Society, Mercy College, Attappady Social Service Organization], **Pathanamthitta** [Bodhana], **Puducherry** [Integrated Rehabilitation & Development Centre, Pondicherry Multipurpose School Service Society], **Pudukkottai** [Pudukkottai Multipurpose Social Service Society (PMSSS), Rural Development Organization (RDO), Rural Education for Community Organization (RECO)], **Raichur** [Janachetana], **Salem** [Don Bosco Social Service Society, Young Women's Christian Association], **Shimoga** [Siddeshwara Rural Development Society, Malnad Social Service Society], **Srikakulam** [Youth Club of Bejjipuram, Bapuji Rural Enlightenment and Development Society, Gunna Udatayya Eternal Service Team (Palasa), Gunna Udatayya Eternal Service Team (Itchapuram), Action in Rural Technology and Services], **Thanjavur** [Periyar Maniammai University, Social Health & Education Development India], **Tiruvannamalai** [Rural Education & Development Society, Terre Des Homes Core Trust (Collab), Terre Des Homes Core Trust (sub centre)], **Trivandrum** [Trivandrum Don Bosco Veedu Society, Loyola Extension Services, Trivandrum Social Service Society], **Thiruvallur** [Mass Action Network, Arunodaya Centre for Street and Working Children, Jeeva Jyothi], **Tirunelveli** [Centre for Empowerment of Women & Children, Saranalayam-TSSS], **Trissur** [St.Christina Holy Angel's Home, Department of Social Work, Vimala College], **Tirupur** [Tirupur Auxilium Salesian Sisters Society, Social Awareness & Voluntary Education], **Trichy** [Department of Social Work - Bishop Heber College, Sisters of the Cross Society for Education And Development (SOCSEAD)], **Tuticorin** [People Action for Development], **Vellore** [Community Reconstruction Of Social Service], **Vijayawada** [Forum for Child Rights (Collab), Forum for Child Rights (Nodal)], **Vilupuram** [Bullock Cart Workers Development Association, Association for Rural Masses (Collab), Association for Rural Masses (Sub Centre) Centre for Coordination of Voluntary Works and Research, Mother Trust, Nambikkai Trust], **Virudh Nagar** [Resource Centre for Participatory Development Studies, Society for People's Education & Economic Change (Collab), Society for People's Education & Economic Change (Sub centre), Madurai Multipurpose Social Service Society, Trust for Education & Social Transformation], **Vizianagaram** [Association for Rural Development and Action Research, Nature], **Vishakhapatnam** [Association for Rural Development and Action Research, UGC-DRS Programme, Department of Social Work], **Warangal** [Pragathi Seva Samithi, Modern Architects for Rural India, THARUNI, Franciscan Missionary of Mary Social Service Society], **Wayanad** [Joint Voluntary Action for Legal Alternatives, Hilda Trust]

### East

**Agartala** [Voluntary Health Association of Tripura, Tripura Council for Child Welfare, Tripura Adibasi Mahila Samiti], **Aizawl** [Centre for Peace and Development, Mizo Hmeichhe Insuihkhawm Pawl], **Bhagalpur** [Disha Gramin Vikas Manch, Naugachia Jan Vikas Lok Karyakram, Utkrista Seva Sansthan, Balasore] **Basti** Area Development Council, Bapuji Seva Sadan, Alternative for Rural Movement & Aswasana], **Behrampur** [Indian Society for Rural Development, National Institute for Rural Motivation Awareness & Training Activities], **Bolanigar** [ADHAR, KALYAN, Youth Services Centre], **Bhubaneswar** [Ruchika Social Service Organisation, Bhairabi Club], **Bilaspur** [Samarpit, Shikhar Yuva Manch], **Burdwan** [Ansansol Burdwan Seva Kendra, Jayprakash Institute of Social Change(Ansansol), Jayprakash Institute of Social Change (Katwa)], **Chaibasa** [Society For Reformation and Advancement Of Adivasis], **Cuttack** [Open Learning System, Basundhara], **Darbhanga** [East & West Educational Society, Kanchan Seva Ashram, Sarvo Prayas Sansthan, Gramoday Veethi (Keoti)], Gramoday Veethi (Singhwar), Gyan Seva Bharti Sansthan, Batika], **Darjeeling** [CINI – North Bengal Unit, Kanchanjungha Uddhar Kendra Welfare Society, Bal Suraksha Abhiyan], **Dhanbad** [Bhartiya Kisan Sangh, Gram Praudiyigik Vikas Sansthan (Nirsa), Gram Praudiyigik Vikas Sansthan (Tundi)], **Dibrugarh** [North East Society for The promotion of Youth and Masses (NESPYM)], **Dimapur** [Prodigals Home, Community Educational Centre Society], **Durg** [LokShakti Samaj Sevi Sansthan, Jan Sevak Samiti], **Gayal** [People First Educational Charitable Trust], **Guwahati** [Indian Council for Child Welfare, National Institute for Public Cooperation & Child Development], **Imphal** [Department of Anthropology, Manipur Mahila Kalyan Samity (MMKS)], **Itanagar** [Don Bosco School], **Jalpaiguri** [Jalpaiguri Welfare Organisation, Ananda Chandra College], **Jowai** [Jantai Hills Development Society], **Kailashahar** [Blind & Handicapped Association, Pushpara] Club, North Tripura Deaf & Dumb School], **Kishanganj** [East & West Educational Society, Crescent Educational & Welfare Trust, Nilu Jan Vikas Sansthan, Koshi Gramin Vikas Sansthan, Compeering Society for Social Work and Research Network], **Kolkata** [CINI ASHA, Don Bosco Ashalayam, City Level Programme for Street & Working Children, Loreto Day School - Sealdah, Bustee Local Committee, Social Welfare Centre, Institute of Psychological & Educational Research & Society for Educational & Environmental Development], **Murshidabad** [Palsajpal Unnayan Society, CINI- Murshidabad Unit, Gorabazar Shahid Khudiram Pathagarh], **Muzaffarpur** [National Institute for Rural Development Education Social Upliftment and Health, Mahila Development Centre, Gramin Jan Kalyan Parishad, Hanuman Prasad Gramin Vikas Samiti], **Nadia** [Sreema Mahila Samity, Chapra Social and Economic Welfare Association], **North 24 Parganas** [Centre for Communication and Development, Dhagadia Social Welfare Society, North 24 Parganas Samya Sromo Gibi Samiti, Khalisady Anubhav Welfare Association, Jyogopalpur Youth Development Center, Charuigachi Light House Society, Katakahi Empowerment & Youth Association - Sayestanagar Swanirvar Mahila Samiti], **Pakur** [Bhartiya Kisan Sangh, Jan Lok Kalyan Parishad, Gramin Vikas Kendra, Lok Kalyan Seva Kendra, Tagore Society for Rural Development, Foundation for Awareness Counselling and Education, Aman Samaj Kalyan, Jharkhand Vikas Parishad], **Paschim Medinipur** [Prabuddha Bharati Sishutirtha, Vidyasagar School of Social Work, Chak-Kumar Association for Social Service], **Patna** [Balsakha, East & West Educational Society, Nari Gunjan], **Purba Medinipur** [Vivekananda Lok Siksha Niketan], **Puri** [Rural and Urban Socio Cultural Help], **Purnea** [Batika, Tatvasi Samaj Nyas (collab), Tatvasi Samaj Nyas (sub centre), Akhil Bhartiya Gramin Vikas Parishad, Parivesh Purna Jagran Sansthan], **Raipur** [Sankalp Sanskritik Samiti, Chetna Child & Women Welfare Society], **Ranchi** [Xaviers Institute of Social Service, Samadhan, Chotanagpur Sanskritik Sangh], **Rajnandgaon** [Srijan Samajik Sanstha], **Ravagada** [Sakti Social Cultural & Sporting Organisation, Palli Vikash], **Rourkela** [Disha, Community Action for the Upliftment of Socio-Economically Backward People (CAUSE)], **Sambalpur** [ADARSA, Rural Organisation for People's Empowerment, ASHA], **Saharsa** [Anusuchit Jati / Anusuchit Janjati Kalyan Samiti, Mimansa Kalyan Samiti, Kosi Seva Sadan], **Silchar** [Deshbandhu Club, Rajiv open Institute], **Shillong** [Bosco Reach Out, Impulse NGO Network], **Sitamarhi** [Pratham Mumbai Education Initiative, Pratham Mumbai Education Initiative (Parihar), Pragati Ek Prayas (Sonbarsa), Pragati Ek Prayas (Riga), ADITHI], **South 24 Parganas** [Sabuj Sangha, CINI-Diamond Harbour Unit, School of Women's Studies(Jadavpur University)], **Tura** [Bakdil], **Udaipur** [Organization for Rural Survival], **Vaishali** [Swargiya Kanhai Shukla Samajik Seva Sansthan, LAKSHYA, Vaishali Samaj Kalyan Sansthan, Narayani Seva Sansthan]

### West

**Ahmedabad** [Ahmedabad Study Action Group, Gujarat Vidyapith], **Ahmednagar** [Snehalaya], **Akola** [Indian Institute of Youth Welfare], **Amravati** [Shree Hanuman Vyayam Prasarak Mandal], **Aurangabad** [Aapulki Samaj Seva Sanstha's, Dilasa Jan Vikas Pratishthan], **Baroda** [Baroda Citizens Council, Faculty of Social Work, MS University], **Beed** [Manavlok, Yuva Gram Vikas Mandal], **Bhavnagar** [Shaishavi], **Bhopal** [Advocacy for Alternative Resources Action Mobilization & Brotherhood, The Bhopal School of Social Sciences], **Dadra Nagar & Havelli** [India Red Cross Society], **Goa** [Nirmala Education Society, Jan Ugahi Trust, Vikalp Trust, Caritas-Goa], **Guna** [Kalpataru Vikas Samiti], **Gwalior** [Centre for Integrated Development], **Indore** [Indore School of Social Work, AAS- Aim for Awareness of Society], **Jabalpur** [Jabalpur Diocesan Welfare Society], **Jhabua** [Jeevan Jyoti Health Service Society, Sampark Samaj Sevi Sanstha], **Kalyan** [Aasara], **Khandwa** [Aastha Welfare Society], **Kolhapur** [Sangli Mission Society], **Kutch** [Marag, Saraswatam, Yusuf Meherally Centre], **Mandsaur** [Vikalp Samajik Sansthan], **Mumbai** [CHILDLINE India Foundation (Nodal), Youth for Unity and Voluntary Action, Committed Communities for Development Trust, Hamara Foundation, Navrman Samaj Vikas Kendra], **Nagpur** [Matru Seva Sangh, Institute of Social Work, Bapuji Bahujan Samaj Kalyan Bahuddeshiya Sanstha, VARDAAAN, Indian Association of Promotion of Adoption, Indian Centre For Integrated Development], **Nanded** [Pariwar Pratishthan, Swami Ramnand], **Nashik** [Navjeevan World Peace & Research Foundation, College of Social Work], **Osmanabad** [Shri Kulsawmini Shikshan Prasarak Mandal(Collab), Shri Kulsawmini Shikshan Prasarak Mandal (Sub centre)], **Parbhani** [Socio Economic Development Trust (SEDT)], **Pune** [Dnyana Devi, Karve Institute of Social Service], **Sangli** [Prakash Shikshan Prasarak Sanstha], **Rajkot** [Shri Pujit Memorial Trust], **Ratnagiri** [M.S. Naik Foundation, Lanja-Sangli Mission Society], **Ratlam** [Saviga, Samarpan], **Rewa** [Ramashiv Bahuddeshiya], **Sagar** [Manav Vikas Seva Sangha], **Satna** [Samaritan Social Service Society], **Solapur** [Akkalkot Education Society, Walchand College of Arts & Science], **Surat** [Pratham], **Thane** [Salam Balak Trust], **Ujjain** [Kripa Social Welfare Society, Madhya Pradesh Institute of Social Science & Research], **Wardha** [National Institute of Women, Child and Youth Development, Aniket College of Social Work], **Yavatmal** [Gramin Samassya Mukti Trust]

## Contributions

### CIF Team

## Editor

### Sudeesh PM



### CHILDLINE India Foundation

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CHILDLINE 1098 is a project supported by the Ministry of Women and Child Development (GOI), working in Partnership with state Governments, NGO'S, International Organizations, the Corporate Sector, Concerned Individuals and Children.