COVID19- CHILDLINE 1098 Emergency Response: Punjab

The Railway CHILDLINE in Ludhiana helped the RPF (Railway Protection Force) and GRP (Government Railway Police) to manage appropriate social distancing among the migrant labourers boarding the special Shramik trains. They also supported their children and provided ration to the families. CHILDLINE in Punjab was actively involved in ensuring overall wellbeing of children and providing emergency relief to the needy.

- CHILDLINE Hoshiarpur conducted online drawing and poetry competition for nearly 300 children living in slums with the support of the district administration.
- In Gurdaspur, CHILDLINE provided toys and clothes to 34 children and adults in 10 families.
- In Amritsar, Ludhiana and Firozpur, CHILDLINE coordinated with the Gurudwaras to provide food for the migrant labourers and their families.
- In Mohali, CHILDLINE coordinated with the district civil supply officer to purchase dry ration at a nominal rate for distribution.
- Across Punjab, 106 sessions of social distancing and hand washing were organized for children. Masks, Sanitizers and soaps were distributed to 1429 people.
- CHILDLINE conducted 4 COVID-19 awareness sessions in the Child Care Institutions with 27 children.
- Around 1688 children and their families were provided with dry ration across 15 districts of Punjab.

CHILDLINE coordinated with the local administration to obtain passes for easy access across all districts. They have been working closely with the DCP (District Child Protection Unit), CWC (Child Welfare Committee) and police while intervening in cases. SPC (Student Police Cadet) coordinated with the Director of Department of Social Security for the development of women and children in the region as well as issuing curfew passes for CHILDLINE staff.

Continuous support for families in need during lockdown

CHILDLINE Mansa, Punjab received information about two families in need from Chandigarh on April 13. They had come to a village fair near Budhlada to sell their goods. The families were stuck in Mansa since the beginning of the lockdown with their seven children. Eventually, they ran out of food and water. Even though food was available from a nearby temple, it was not enough to feed the whole family. After visiting the family and understanding their situation, CHILDLINE provided them with ration for 3-4 days. Simultaneously, Mansa CHILDLINE discussed the matter with the Municipal Corporator who said that no food was distributed in the area. When CHILDLINE called the informant after 3 days, he said that the food was left only for one day and the families needed more help. Then, CHILDLINE took up the matter with the SDM (Sub-Divisional Magistrate) who ensured that nobody will go hungry in Mansa. The SDM sent the Tehsildar with the team and provided the families with 10 days ration. She also assured that the families can stay in Mansa and their food and basic requirements will be taken care of. On April 25, the Tehsildar provided the families with the ration for the third time.

Resources and information on COVID-19
https://www.childlineindia.org/a/covid19

Donate to CHILDLINE and support our COVID-19 relief efforts.
https://www.childlineindia.org/a/fc/168477